



Allegheny County Department of Human Services Helpful Resources

Utilities

Public Utility Commission issues moratorium on utility termination and reinstatement of disconnected services.

www.puc.pa.gov/

PWSA

- No shut offs until May 31, 2020 waiving income qualifications criteria.
- PWSA is beginning to restore service to previous shut off customers.
- Customers that have their water shut off should request an account review and potential service restoration. Call 412-255-2423.

Duquesne Light

- Suspending shut offs until May 1st.

First Energy

- Suspending shut offs and offer payment options to ease hardships.

City of Pittsburgh information (Negotiated by Mayor Peduto)

- Gas, electric or water (Pittsburgh Water and Sewer Authority, Columbia Gas, People's Gas, and Duquesne Light) will suspend shut offs for residents through May 1st.