



Allegheny County Department of Human Services Office of Children, Youth and Families

Provider COVID-19 Questions

Should we be either changing clothes after working (bagging them and washing them) or changing immediately when we get home before touching others, and keeping work bags etc away from family?

At this time please follow health guidelines from agencies like the CDC and Allegheny County Health Department.

This guidance about the ripple effect doesn't seem to be available from the CDC or state or county health department websites, is there a way that could be published or made available in written form to the public and providers, etc. There seems to be a lot of confusion about this and it could reduce some of the fear.

Per ACHD update on ACDHS's Provider Briefing call from 3/18/20:

1. If a person had contact with a known case of COVID-19, they should quarantine and avoid exposure or contact with others. ACHD defines "contact" as being within 6 feet of a person with a known case of COVID-19, for 2 or more minutes.
2. If a person is quarantined due to contact with a known COVID-19 case, the other household members do not need to quarantine unless/until the quarantined individual starts presenting with symptoms.
3. If/when a person in quarantine begins to show symptoms of COVID-19, they then need to enter isolation. ACHD defines "isolation" as not having any contact with others, including household members.
4. If an individual had contact with a building or location that has since been closed or shut down due to potential virus exposure, they do not need to quarantine.

Are there any changes in guidance regarding services in group therapy?

DDAP and OMHSAS has approved telehealth for group therapy.

Meals on Wheels Deliver folks often enter some homes because we have to. We are hearing from our volunteers and my staff that they would like to have some masks.

We acknowledge supplies are short across the entire region. ACDHS is currently working with other local government agencies and departments in identifying potential solutions. Stay tuned to ACDHS's daily briefing calls as this situation continues to evolve.

How are individuals informed or organizations if they or someone being served is in a contact trace?

The Allegheny County Health Dept is coordinating the contract tracing efforts in our region.

We provide IT services at the One Smithfield Street building. Are there any provisions to take precautions and advanced cleaning for County facilities? To protect our staff?

Cleaning services are considered essential and advanced measures are being taken at all DHS office locations. At this time, please follow the published safety guidelines from the CDC and the Allegheny County Health Department.

Is juvenile court still open?

Yes, juvenile court is open, but only on a case by case basis.