Allegheny County Department of Human Services

Helpful Resources

Guidance on Staffing Screening related to COVID-19 for Behavioral Health Residentially Based Care/Services, Youth Congregate Care, Emergency Shelters and other housing providers

1. Staff members should regularly monitor themselves for COVID-19 symptoms (Fever over 100.0, new cough or sore throat within last 7 days, shortness of breath).

2. Per the Mitigation and Enforcement Order, employees identified as a close contact of a positive/probable case may not continue to work at an in-person business and must quarantine in accordance with the direction of the Allegheny County Health Department.

3. In addition, if an employee who has had close contact with a positive/probable case becomes sick during the workday or tests positive for Covid-19, that person may no longer conduct in-person operations, even if asymptomatic, and must isolate in accordance with the direction of the Allegheny County Health Department. Others at the workplace who have had close contact with that employee would be considered exposed and the provider should notify them of their potential exposure.

4. Providers should continue to keep DHS apprised of any staffing concerns through emails to the DHS COVID-19 mailbox and through incident reporting, as required by DHS and consistent with any program office protocols, as applicable.


Note: The Center for Disease Control has issued guidelines for healthcare workers who have tested positive or who have been in contact with a COVID-19 positive person which include less stringent quarantine and return to work criteria for workers in times of shortage. These guidelines should be considered if the program experiences significant staff shortages, and the DHS network is not otherwise able to accommodate staffing needs.