

THIS CALL IS BEING RECORDED

# COVID-19

Briefing for providers Monday 5/18/20

**Reminder: Provider Briefings shifting  
to Monday and Thursday**



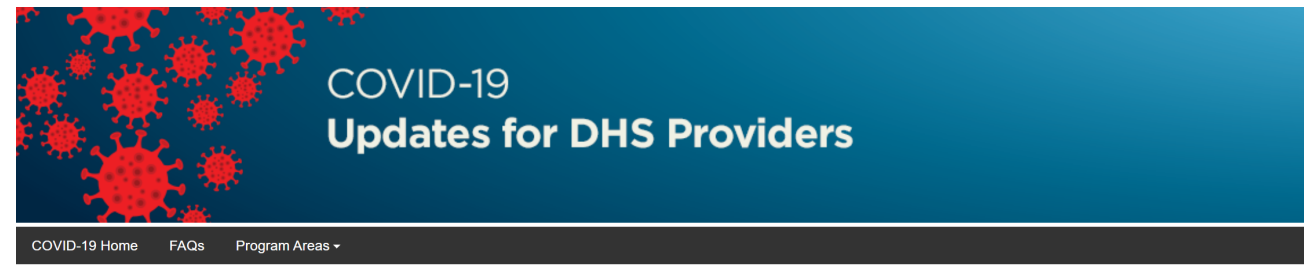
# Agenda

- Communications
- Update from Funders:
  - Michelle Figlar, Heinz Endowments
  - Jake Goodman, The Opportunity Fund
  - Michelle McMurray, The Pittsburgh Foundation, Emergency Action Fund
- Health Update
- Supplies and Laptop Distributions
- Legislative/Policy Updates
- Guidance Update
- Plans to Maintain Essential Services



# How we communicate

- Monday/Thursday provider calls
- Work groups on essential services
- Updates  
at: <http://dhstraumaresourcelibrary.allegchenycounty.us/covid-19-information-for-dhs-providers/>
- Ask questions at: [DHS-COVID19Planning@allegchenycounty.us](mailto:DHS-COVID19Planning@allegchenycounty.us)



## COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

### Join our daily call

We will be hosting a call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate can do so using the following:

Call-In Line for the Mon-Wed-Fri Briefing

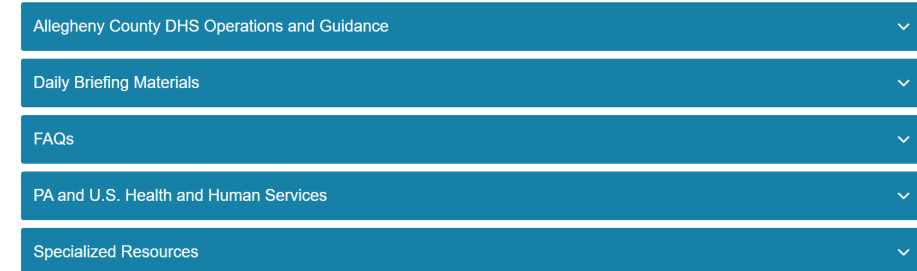
[Join Microsoft Teams Meeting](#)

Monday, Wednesday and Friday, 4:30 pm EST  
+1-267-368-7515 (Toll)  
Conference ID: 253 994 565#


[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Information related to specific program areas can be found using the Program Areas dropdown menu at the [top of the page](#).



## Share your ideas




**How can we make the system better?**

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Our County has a human services delivery system for people of all ages and stages in their lives ...

[Answer](#)




**What matters most?**

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We're working on a plan for using human services funds wisely during July 2020-June 2021 and want to establish goals ...

[Answer](#)



**Is remote help working for you?**

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Many people who used to go into an office for an appointment now call-in through a computer or phone ...

[Answer](#)

### Neighborland page is up!

- For providers, clients, public, DHS staff
- Please invite clients to participate
- When it asks for sign in, click “Participate Anonymously” if you’d rather not sign in

[neighborland.com/allegHENYcounty](https://neighborland.com/allegHENYcounty)

Updated 5/7/20

# Local Grantmaking

- Funding to-date
- Thoughts on future funding approaches/priorities
- Big thoughts about the sector and/or social safety net. What might we do together?

Michelle Figlar, Heinz Endowments

Jake Goodman, The Opportunity Fund

Michelle McMurray, The Pittsburgh Foundation

# Local Grantmaking

- Created tags based on type of assistance.
  - Grants could provide assistance in more than one category, so could have more than one tag.
  - Unable to determine how much of a grant's dollars are for which category. E.g. Of a \$10K grant, how much is for food and how much is for housing?
  - ***Therefore, a grant total may be included in more than one visualization category.***
- Used category tags to build visualizations in Tableau.
  - Still in the process of cleaning data, so a small number of individual grants may be missing.
  - Will continue to update for the next provider meeting.

# The Pittsburgh Foundation

Total grants:  
\$6,287,871

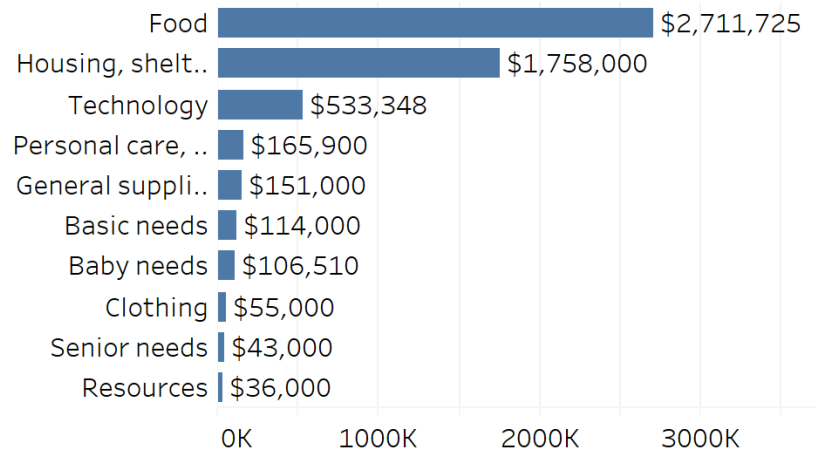
## Top categories:

- Food
- Operating costs, lost revenue
- Cleaning, safety, PPE

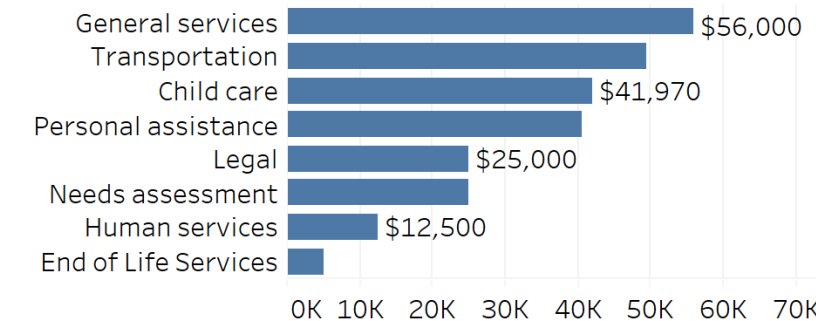
## Grants & Funding

### Categories

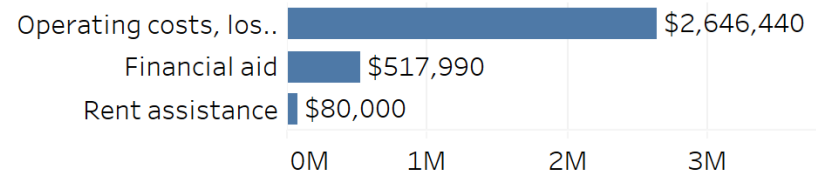
#### Needs



#### Services



#### Financial



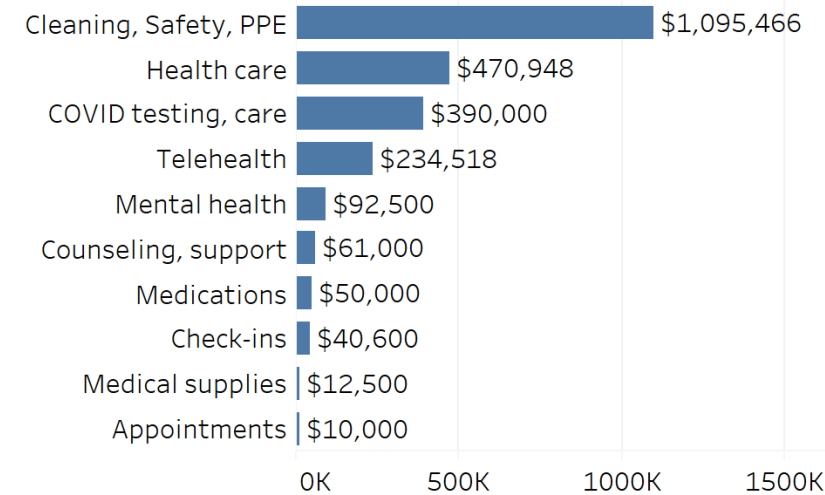
## Foundation

Pittsburgh Foundation

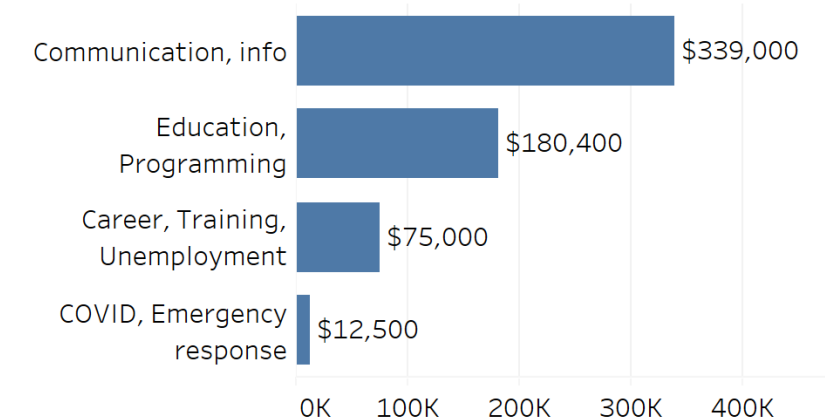
## Funding Total

\$6,287,871

#### Wellbeing



#### Other



# The Opportunity Fund

Total grants: \$228,200

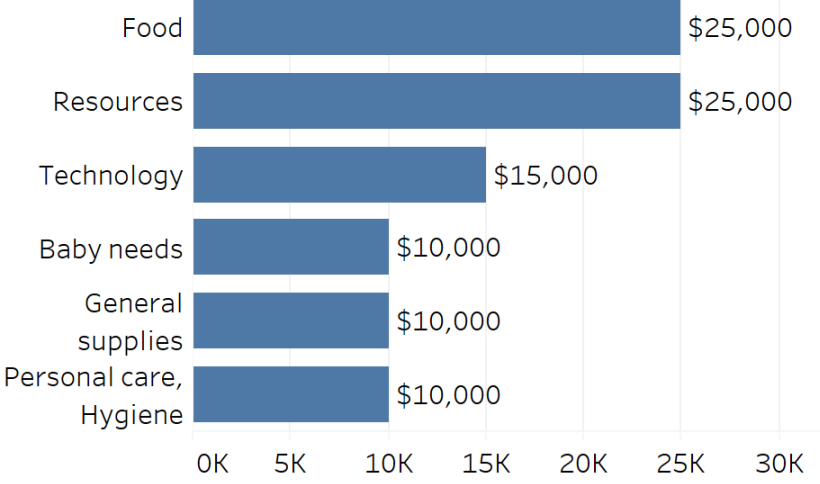
## Top categories:

- Financial aid
- Operating costs, lost revenue
- COVID, Emergency response

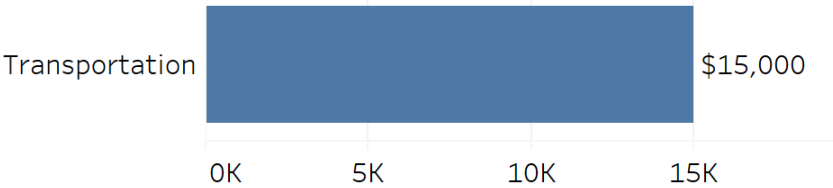
## Grants & Funding

### Categories

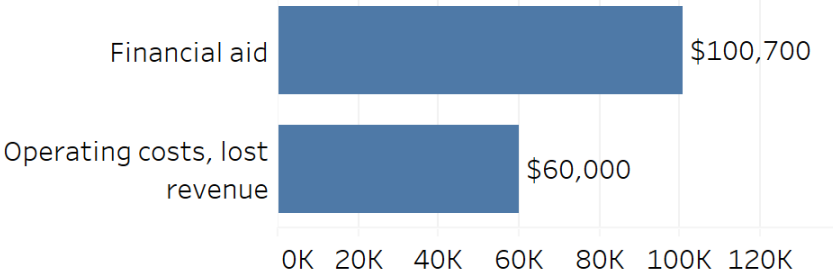
#### Needs



#### Services



#### Financial

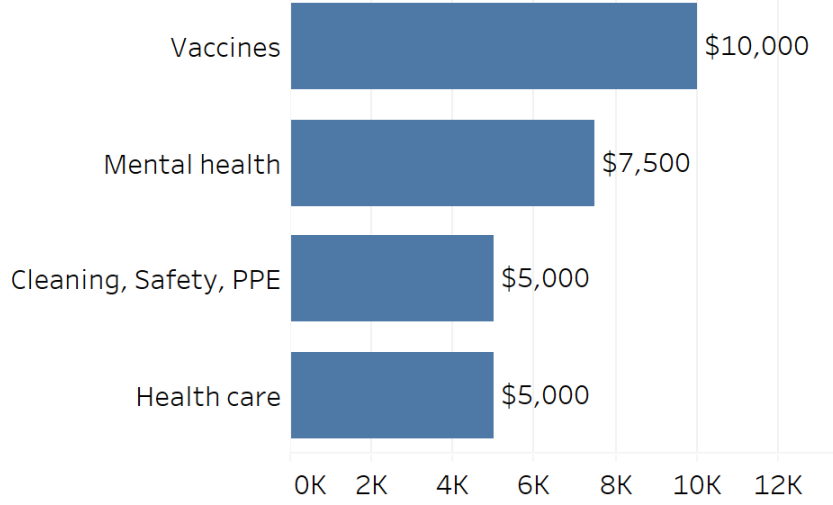


Foundation  
Opportunity Fund

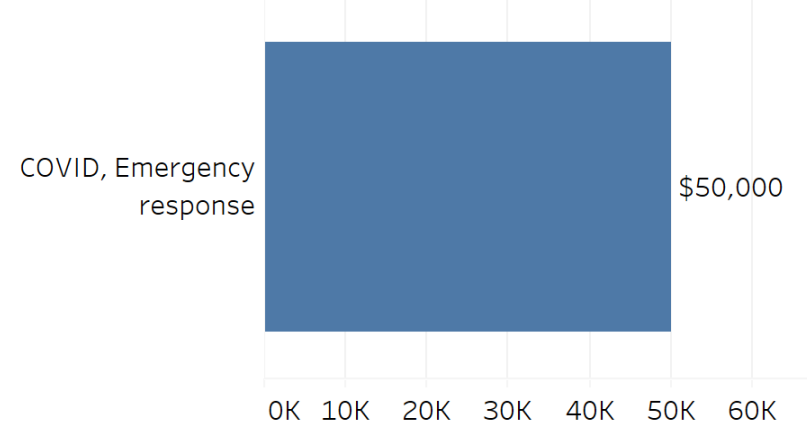
Funding Total

\$228,200

#### Wellbeing



#### Other





# The Heinz Endowments

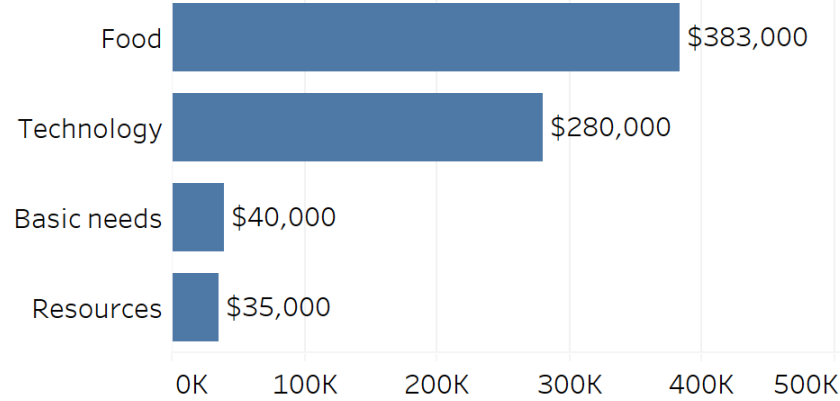
Total grants:  
\$3,576,000

- Top categories:
- COVID, Emergency response
  - Financial aid
  - Food

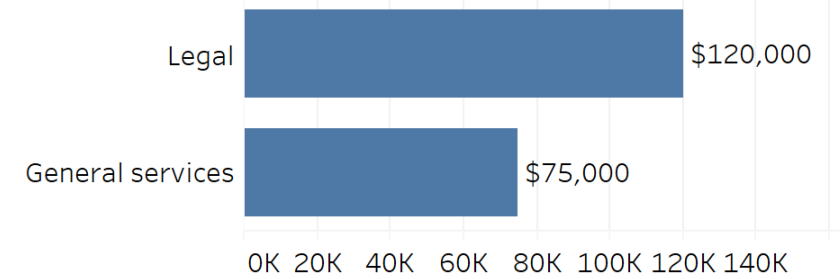
## Grants & Funding

### Categories

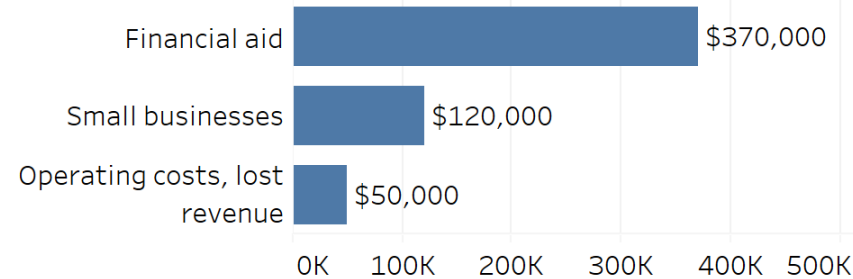
#### Needs



#### Services



#### Financial

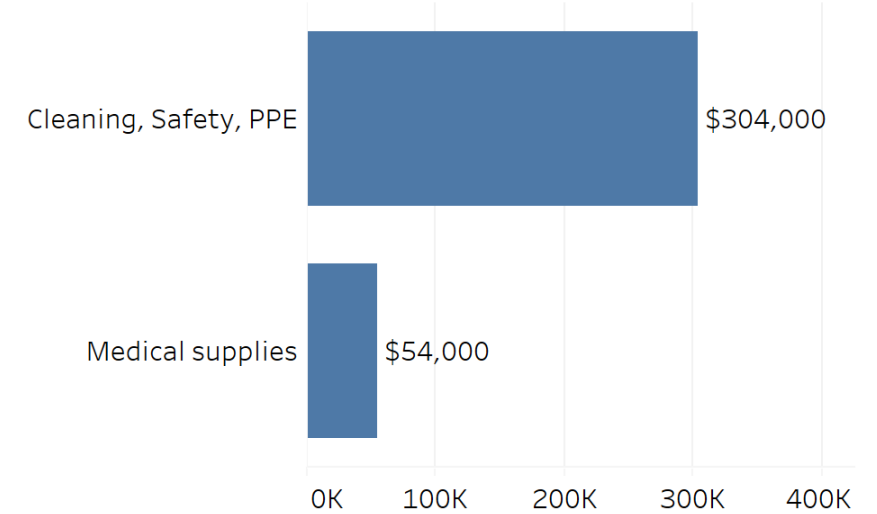


Foundation  
Heinz Endowments

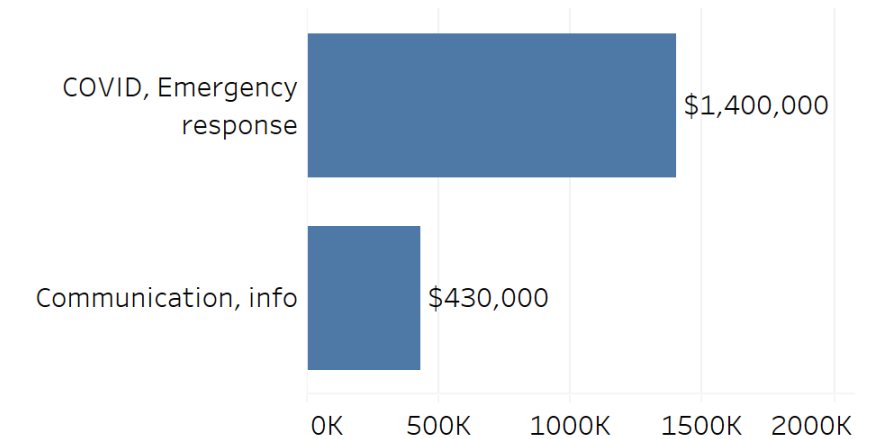
Funding Total

\$3,576,000







#### Wellbeing



#### Other



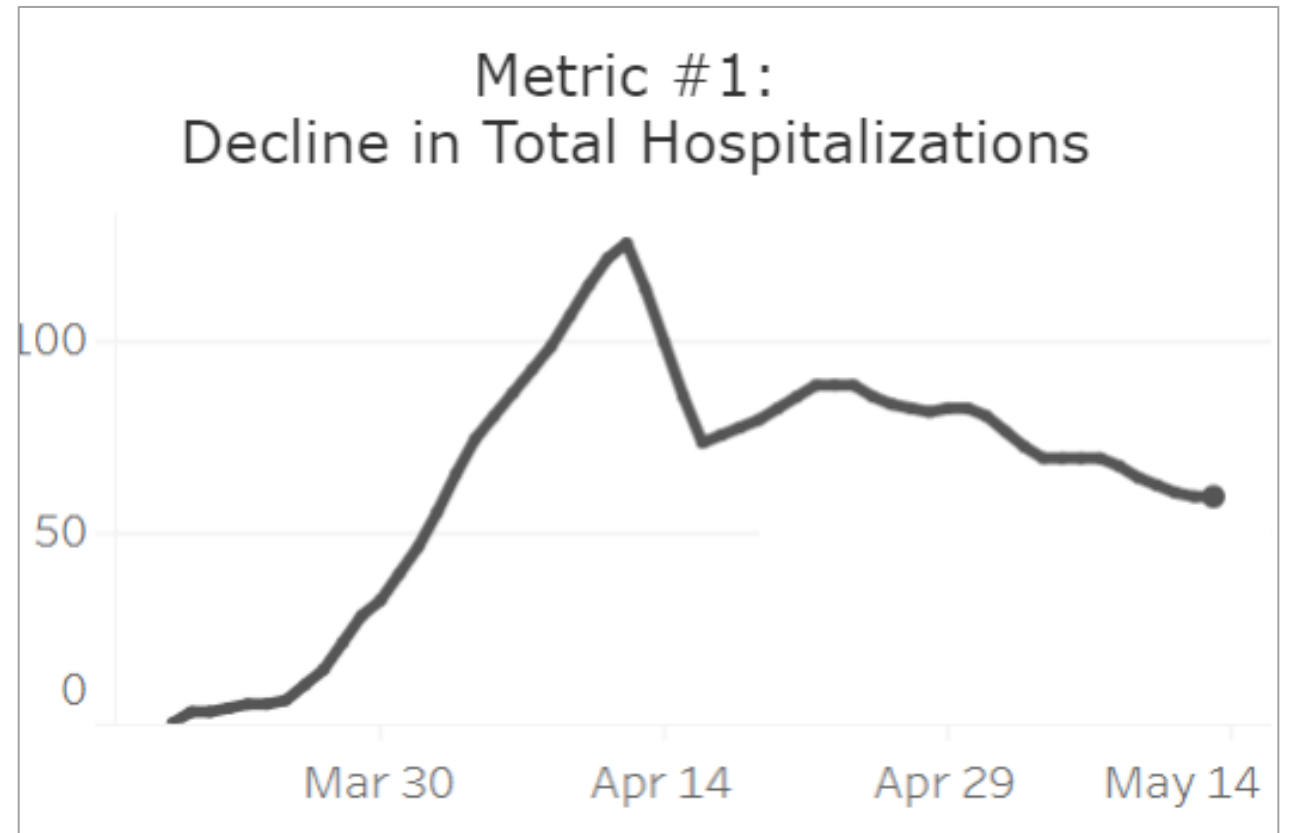
# A Look at Metrics

Metric	Source	Current State
<b>Metric #1—Decline in Total Hospitalizations.</b>	The Centers for Disease Control and Prevention (CDC)	
<b>Metric #2—Low Number of Deaths per day OR Decline in Deaths.</b>	State of New York	
<b>Metric #3—New positive cases below threshold.</b>	Commonwealth of Pennsylvania	
<b>Metric #4—ICU Bed Capacity.</b>	CDC and World Health Organization	
<b>Metric #5—Diagnostic Testing Capacity.</b>	Harvard Global Health Institute	
<b>Metric #6— Percent positive cases.</b>	World Health Organization	

# Metric #1: Decline in Total Hospitalizations

**Metric #1—Decline in Total Hospitalizations.** The Centers for Disease Control and Prevention (CDC) recommends that reopening be dependent on a downward trajectory of hospitalizations and infections over a 14-day period.

**Metric Definition:** A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

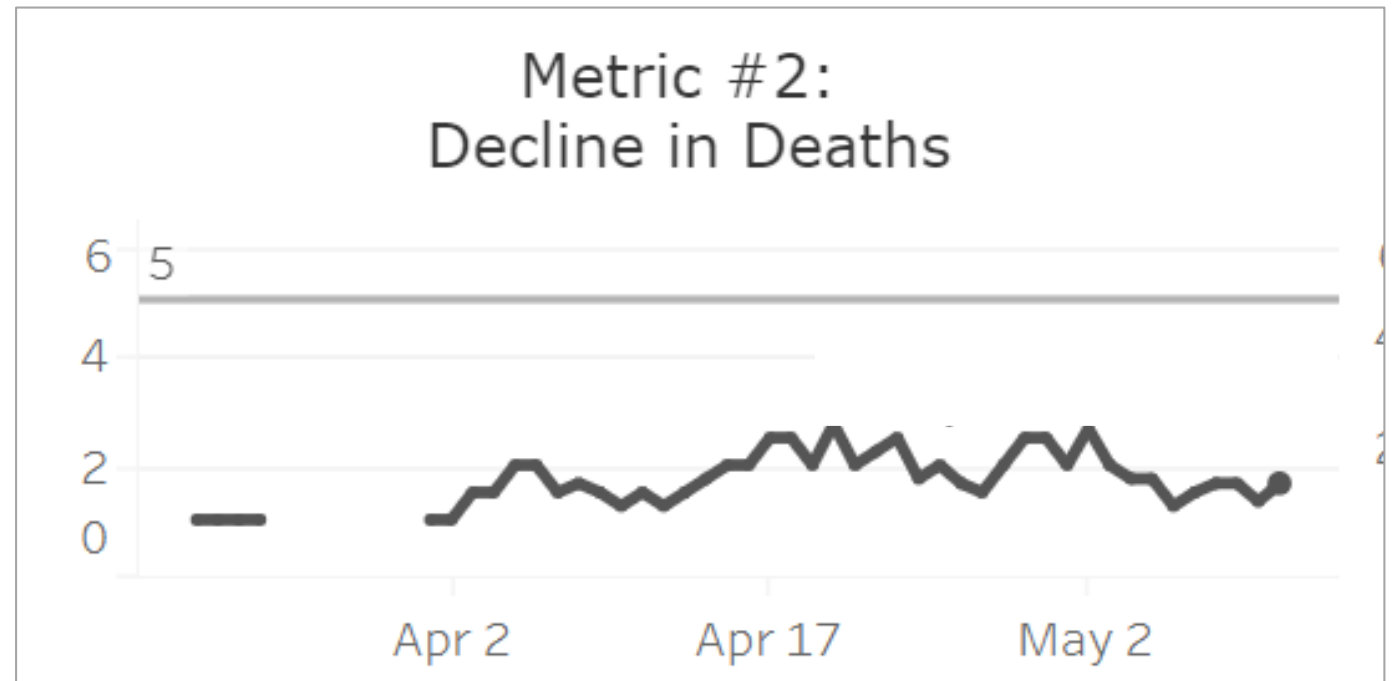


# Metric #2: Decline in Deaths or Low Death Count

## Metric #2—Decline in Deaths or Low Death Count.

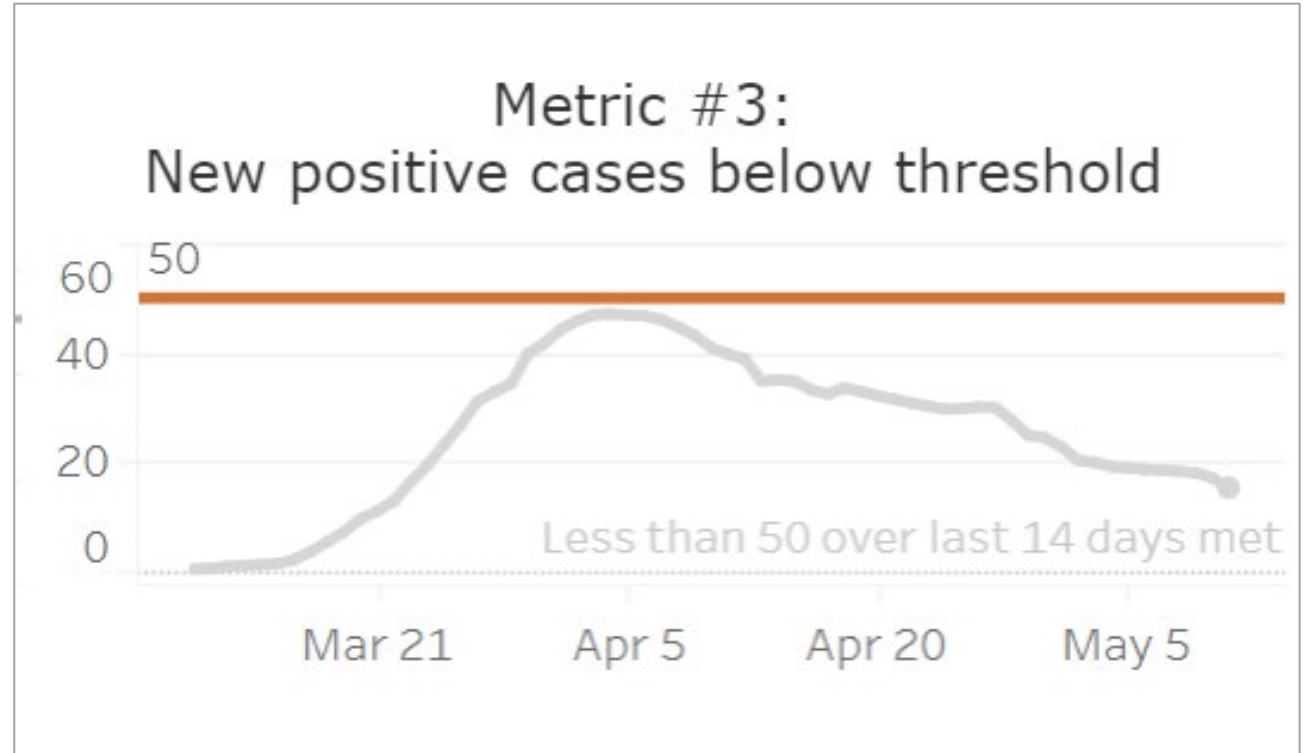
The number of daily deaths is another metric for monitoring the infection rate.

- Metric Definition (a): The three-day rolling average of daily new hospital deaths has never exceeded 5.
- Metric Definition (b): A decline in the three-day rolling average of daily hospital deaths over the course of a 14-day period.



# Metric #3: New Positive Cases Below Threshold

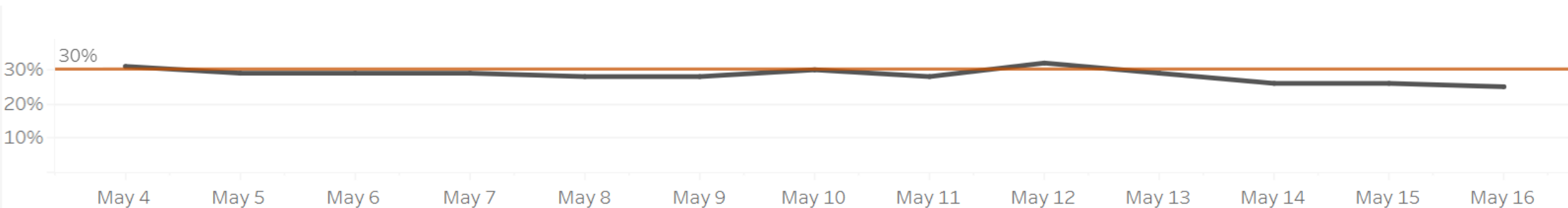
- **Metric #3—New positive cases below threshold.** The PA Department of Health, in coordination with other stakeholders, developed criteria to guide decisions about reopenings that includes sustained positive cases below 50 per 100,000 residents.
- Metric definition: The new positive cases per 100,000 residents is below 50 over the last 14 days.



## Metric #4: ICU Bed Capacity

**Metric #4—ICU Bed Capacity.** Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity.

**Metric definition:** At least 30% of ICU beds available



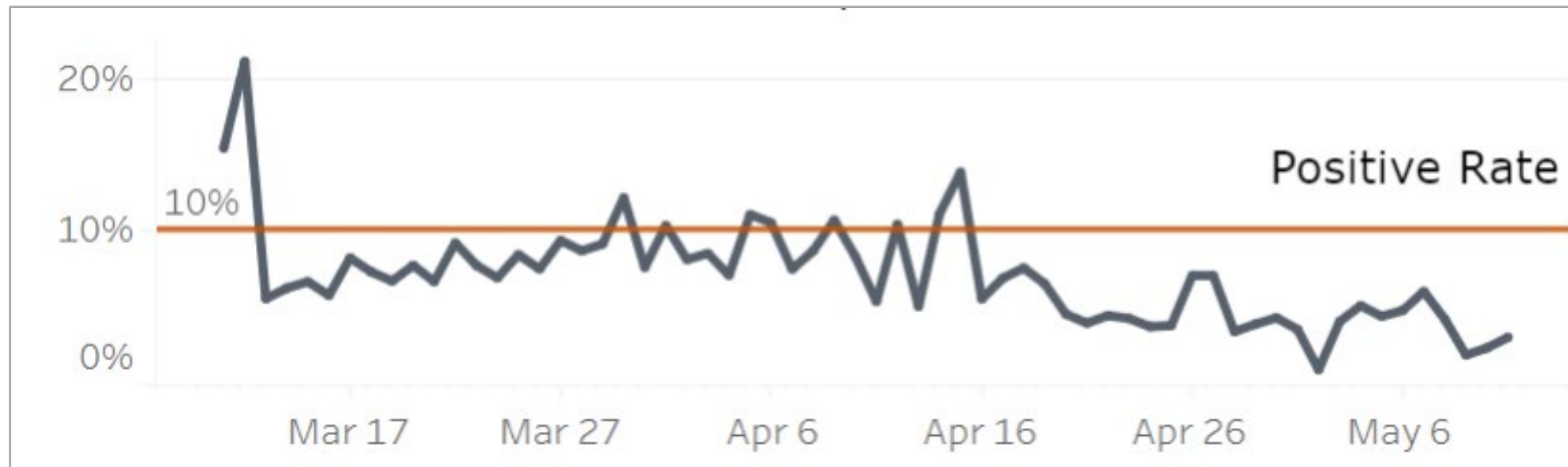
# Metric #5: Diagnostic Testing Capacity

- **Metric #5—Diagnostic Testing Capacity.** A high level of testing is necessary to identify the majority of people who are infected and isolate them from people who are healthy.
- Metric definition: Average daily diagnostic testing over the past 7 days must equal or exceed 152 tests per 100,000 residents.



## Metric #6: Percent Positive Cases

- **Metric #6 Percent positive cases.** According to the World Health Organization, communities that see about 10% or fewer positives among their test results may be testing enough. If the rate is higher, they are likely missing a lot of active infections.
- Metric definition: Percent of positive cases is 10% or less.





# Testing Sites Update



**Allegheny County Health Department** @HealthAllegheny · 18h

A total of 5,000 tests were delivered this past week to the Health Department and have since been distributed to the centers. The seven FQHCs are East Liberty Family Health Center, Metro Community Health Center, North Side Christian Health Center, Pittsburgh Mercy, (cont.)



- Tests at 7 FQHC as partnership between ACHD and RK Mellon Foundation
- Testing at 2 CVS locations with more sites this week

Allegheny County COVID-19 Testin...

east liberty

10 mi  20 mi

Total: 16

**East Liberty Family Health Center** (0.09 mi)

**Testing Group:**

**Instructions:** Walks ups accepted with no prior doctor's order. Will be assessed using CDC guidance to determine if testing appropriate.

**Website:**

**East Liberty Family Health Center**

6023 Harvard St  
Pittsburgh, PA 15206

**Drive-through or On-site Testing:** On-Site

**Days and Times:** 9-12pm Monday through Friday (note this differs from clinic hours)

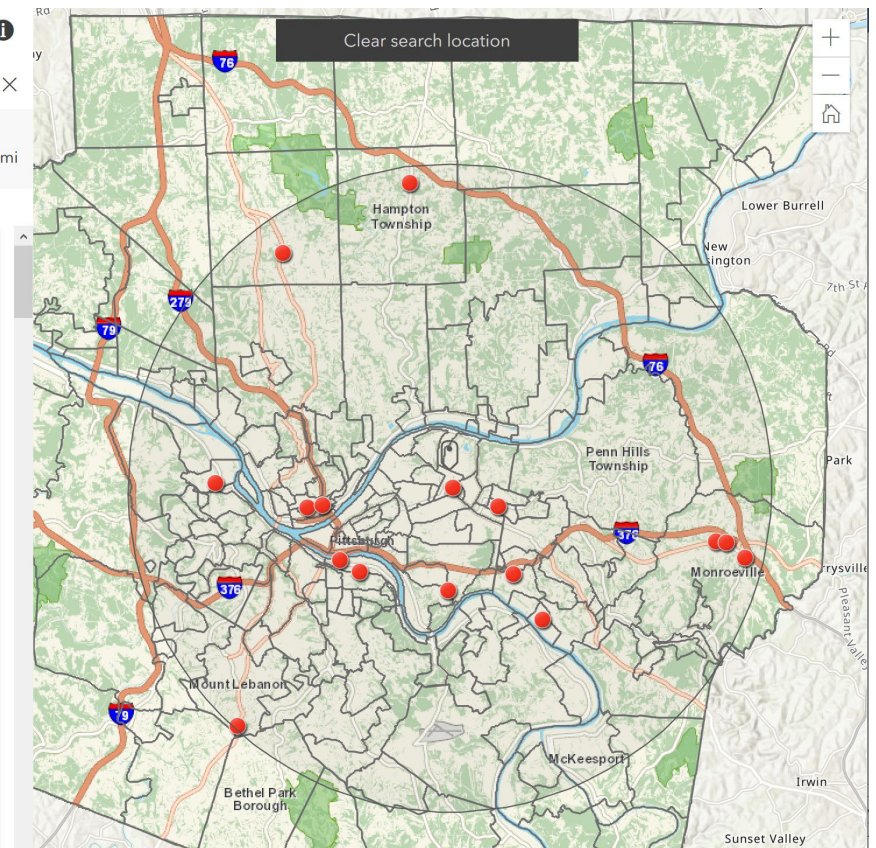
[Get Google Directions](#)

**Alma Illery Medical Center** (1.60 mi)

**Testing Group:** Primary Care Health Services

**Instructions:** Walks ups accepted with no prior doctor's order. Will be assessed using CDC guidance to determine if testing appropriate.

**Website:**



[Testing Site Map](#)

# Supply Updates



**GLOBAL LINKS**  
*Sharing Surplus. Saving Lives.*

- Since DHS partnered with Global Links:
  - 153 requests from DHS providers submitted
  - ~150 distributions completed, more on the way this week
  - Averaging ~10 new requests per week since initial launch
- DHS Providers have received:
  - Over 12,000 N95 protective masks
  - Over 44,000 emergency surgical masks
  - Over 3,000 full face shields
  - Over 40,000 pairs of exam gloves
- Some agencies still have orders pending pickup or delivery. Look for emails from [DHS-Covid19Supplies@alleghenycounty.us](mailto:DHS-Covid19Supplies@alleghenycounty.us) with pickup or delivery details.
- Continue to submit supply requests through Global Links at <https://www.tfaforms.com/4813339>.





# DHS COVID-19 Client Laptop Requests

- We have distributed 196 laptops to clients
- We've received almost 500 requests.
- Each request is validated for need and prioritized.
- Another distribution is scheduled for this Thursday and Friday.
- You will be contacted from [DHS-Covid19Supplies@alleghenycounty.us](mailto:DHS-Covid19Supplies@alleghenycounty.us) with pickup details if your request is approved.
- The link to submit a request is: <https://bit.ly/DHSCOV19Form>



# Policy and Legislative – Federal

- 5th federal stimulus bill: House passed \$3 trillion bill on Friday.
  - Includes \$850b to support state and local governments as well as funding for human services programs, another round of Economic Impact Payments, and much more.
  - Bill is a "non-starter" in the Senate; Senate Rs working quietly on their own bill, but no agreement with the House and plan to introduce a bill is unclear.

# Family First Implementation Timing Change

This week, the Wolf Administration [announced](#) a decision to shift implementation of key provisions in the Family First Prevention Services Act from October 2020 to July 2021.

- The federal legislation was enacted in 2018 to increase investments in child welfare prevention services and focus on family-based foster care when out-of-home placements are necessary.
- Planning for implementation continues at the County and State levels.

# Alert: Health Insurance Deadline for Furloughed/Displaced Workers

- Furloughed workers have **60 days** from the end of their health insurance coverage to enroll in the Affordable Care Act marketplace, which can be among the lowest cost options. If people don't take advantage of that 60-day window, then they will be forced to wait until this fall to apply and their coverage won't begin until Jan. 2021. <https://www.healthcare.gov/get-coverage>
- Consumer Health Coalition, a local non-profit, can help people navigate the process and can be reached 412-456-1877.
- Also, the Allegheny County Health Department publishes a Guide to Health Care Resources for people who are Underinsured and Uninsured. [https://www.alleghenycounty.us/uploadedFiles/Allegheny\\_Home/Health\\_Department/Programs/Chronic\\_Disease\\_Prevention/Insuredlinked.pdf](https://www.alleghenycounty.us/uploadedFiles/Allegheny_Home/Health_Department/Programs/Chronic_Disease_Prevention/Insuredlinked.pdf)

# Essential Services

1. New Draft Guidance for Providers' review
2. Food for Seniors
3. Aging Services – elder abuse investigations, in-home services, etc
4. Food for broader community
5. Childcare for essential employees, including first responders
6. Services for people experiencing homelessness and/or in supportive housing
7. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
8. Child welfare critical services, hotline, investigations, group care
9. Intellectual Disabilities and Autism services

# New DHS Draft Guidance

- **New DHS Draft Guidance for Providers' Review and Comment**
- This new guidance addresses two areas:
  - PA DOH's **April 15, 2020 workplace safety order**; and
  - Updates to DHS' prior guidance regarding **24/7 residential settings**
- To submit comments on these drafts, please email [DHS-COVID19Planning@alleghenycounty.us](mailto:DHS-COVID19Planning@alleghenycounty.us) and write "Guidance feedback" in the subject line.
- These guidance materials are living documents and subject to change based on feedback and ongoing guidance coming out from the State.



# New DHS Guidance for Providers' Review

## DHS Workplace Safety Guidance – All Providers

- This guidance intends to support the DHS community across the system coalesce around what minimum required safety protocols, consistent with PA DOH's order, are needed for providers conducting in-person operations in the Yellow Phase.
- The main points are offered in response to certain requests for support we heard from several providers in late April.

# New DHS Guidance for Providers' Review

## DHS Workplace Safety Guidance – All Providers

Main topics addressed in this guidance include:

- Masking, and clients that refuse to wear masks
- Protocols to follow if the workplace is exposed to a positive or probable case
- Considerations for components of a temperature check protocol
- Strategies for maintaining social distancing

# New DHS Guidance for Providers' Review

## DHS Updates to Guidance for 24/7 Residential Providers

- Sets forth a new communication protocol among providers, DHS, and ACHD for when there is a suspected case in your program, to promote effective coordination
- Provides additional detail in DHS' offsite isolation referral process
- Offers suggestions in how to support clients meet the new restrictions of living with this pandemic

Thanks in advance for your review!

# Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		<a href="#">[Staffing Rating Guidelines]</a>	<a href="#">[Supplies Rating Guidelines]</a>	<a href="#">[Service Locations Rating Guidelines]</a>	<a href="#">[Funding Rating Guidelines]</a>
<b>Food:</b> for Seniors	At Risk	At Risk	Unstable	Stable	Stable
<b>Aging Services</b> - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
<b>Food:</b> for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
<b>Childcare</b> for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing <b>homelessness or in supportive housing</b>	At Risk	At Risk	Unstable	Stable	Stable
<b>Behavioral health:</b> acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
<b>Early Intervention</b>	Stable	Stable	Unstable	Stable	At Risk
<b>Transportation</b> to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
<b>Child welfare</b> critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
<b>Intellectual Disabilities</b> and Autism services	Stable	Stable	Unstable	Stable	Stable

# Food: for Seniors

No Updates 5/18/20

<b>Essential Service:</b>		Food for Seniors		<b>Overall Service Capability:</b>		<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b> <p>-AAA has received a shipment of over 800 FEMA shelf stable meals and are putting together a plan for a rolling distribution to identified sites.</p> <p>-Between FEMA and the AAA food providers there have been over 3,000 shelf stable meals ordered to be distributed.</p> <p>-Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area.</p> <p>-HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.</p>						
<b>Service Locations:</b>	<b>Stable</b>	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available	
<b>Notes:</b> <p>-Current system has reached a plateau and is doing well.</p> <p>-Preparing for increases.</p>			<b>Notes:</b>			

# Elder abuse investigations, In-home services & other critical aging services

No Updates 5/18/20

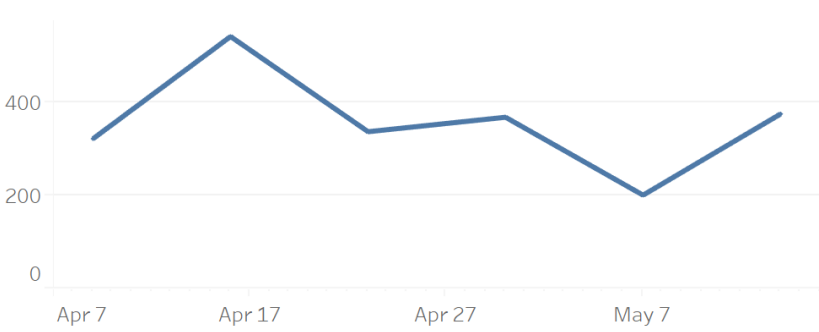
<b>Essential Service:</b>		Elder abuse investigations, In-home services & other critical aging services		<b>Overall Service Capability:</b>		<b>Stable</b>	
<b>Staffing:</b>		<b>Level 1</b> Stable Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level		<b>Supplies:</b>		<b>Level 3</b> At Risk 40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b> -Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19  -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database  -In-Home services network is serving all consumers for Personal Care & Home Support  -Personal Emergency Response Systems providers are offering modified, "contact free" install processes				<b>Notes:</b> -Available protective supplies (masks, gloves and sanitizer) have all been distributed to PS provider agencies and Options RN's.			
<b>Service Locations:</b>		<b>Level 1</b> Stable 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need		<b>Funding:</b>		<b>Level 1</b> Stable Normal funding available	
<b>Notes:</b>				<b>Notes:</b>			

# Food: For Broader Community

<b>Essential Service:</b>	Food for Broader Community			<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b>					
<ul style="list-style-type: none"> <li>-Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community</li> <li>-As demand and need increases, focus is on:             <ul style="list-style-type: none"> <li>-Developing mechanisms to get food closer to people (more distribution sites, transportation)</li> <li>-Contingency planning for sites that must close (additional food prep sites)</li> <li>-Meeting additional demand (additional food supply to Food Bank and pantries)</li> <li>-Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)</li> </ul> </li> </ul>					
<b>Service Locations:</b>	<b>At Risk</b>	Level 2 100% coverage to the public from either normal or alternative Service Locations	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available
<b>Notes:</b> see above			<b>Notes:</b> see above		

# Weekly Counts from Pittsburgh Food Bank

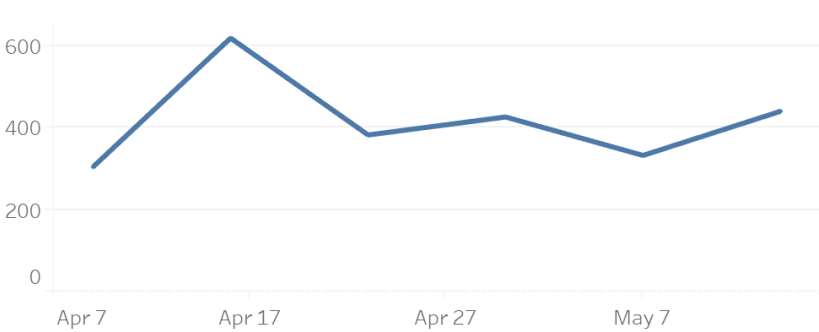
People coming to Food Bank



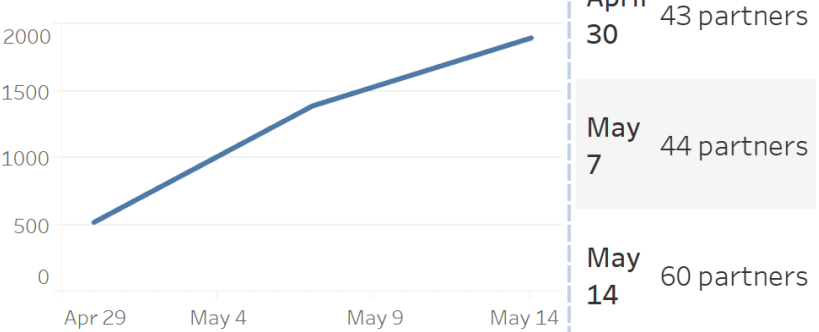
81% of Pantries and 92% of Senior Box Sites are operating at normal capacity with a recent reopenings.

**Covid Community Partners:** organizations outside agency network that are temporary partners

Covid Concierge Calls



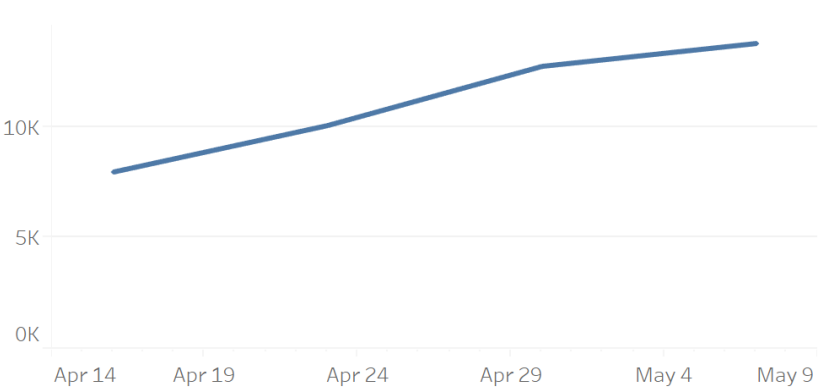
COVID Community Delivery Boxes



12 Mass Distributions Cars Served



Summer Food



- Large distributions last week
  - 1100 at Pittsburgh Paints Arena
  - 350 at Military Share Veterans Leadership Program
  - 950 at Emergency Distro at Food Bank Duquesne
  - 1200 at Cambria County, Johnstown

- New organizations are completing their application materials to become COVID Community Organizations each day
  - 12 joined last week



# Food Access Coordination and Resources

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/food-supplies/>

- Food Map, FAQs and more!

Food Access Call

Tuesdays at 3:30

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](tel:+12673687515) United States, Philadelphia (Toll)

Conference ID: 287 284 875#

# Childcare for essential employees, including first responders

<b>Essential Service:</b>	Childcare for essential employees, including first responders		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>Stable</b>	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	<b>Supplies:</b>	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
<b>Notes:</b> "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			<b>Notes:</b> Providers seeking gloves and cleaning supplies	
<b>Service Locations:</b>	<b>Stable</b>	<p>Level 1</p> <p>100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need</p>	<b>Funding:</b>	<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>
<b>Notes:</b> Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			<b>Notes:</b> Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge	

# Services for persons who are experiencing homelessness and/or are in supportive housing

<b>Essential Service:</b>		Services for people experiencing homelessness and/or in supportive housing		<b>Overall Service Capability:</b>		<b>At Risk</b>	
<b>Staffing:</b>	<b>At Risk</b>	Level 2		<b>Supplies:</b>	<b>Unstable</b>	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p><b>Notes:</b> Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p><b>Notes:</b> Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
<b>Service Locations:</b>	<b>Stable</b>	Level 1		<b>Funding:</b>	<b>Stable</b>	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Normal funding available	
<p><b>Notes:</b> All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.</p>				<p><b>Notes:</b> There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

# Services for persons who are experiencing homelessness and/or are in supportive housing

## **Family Quarantine/Isolation space:**

- 2- and 3-bedroom apartments for families
- For more information, please contact Remy Harris: [Remy.Harris@alleghenycounty.us](mailto:Remy.Harris@alleghenycounty.us)

## **Individual Quarantine/Isolation space:**

For more information, please contact:

Homeless referrals: [Jessica.McKown@alleghenycounty.us](mailto:Jessica.McKown@alleghenycounty.us)

Office of Behavioral Health referrals: [Diane.Johnson@alleghenycounty.us](mailto:Diane.Johnson@alleghenycounty.us)

Allegheny County Jail referrals: [Jennifer.Batterton@alleghenycounty.us](mailto:Jennifer.Batterton@alleghenycounty.us)

Immigrants and Internationals referrals: [bgreen@jfcspgh.org](mailto:bgreen@jfcspgh.org)

# Services for persons who are experiencing homelessness and/or are in supportive housing

## Economic Impact Payments

- Per reporting from homeless providers, **364 individuals** have requested an economic impact payment from the IRS so far!
- Please contact Peter Harvey ([Peter.Harvey@allegHENYcounty.us](mailto:Peter.Harvey@allegHENYcounty.us)) for additional information

## Client Cell Phones

- First delivery arrived today, and they are now available
- Please contact Gabe Krivosh ([Gabriel.Krivosh@allegHENYcounty.us](mailto:Gabriel.Krivosh@allegHENYcounty.us)) for additional information

## National Alliance to End Homelessness resources

- NAEH has compiled a 7-part COVID-19 Learning Series, in partnership with the National Health Care for the Homeless Council
- Courses are free of charge for the first 2500 registrants
- Link: <https://naeh.catalog.instructure.com/programs/naehcataloginstructurecomprogramscovid19learningseries>

# Services for persons who are experiencing homelessness and/or are in supportive housing

## **Homelessness Provider Network COVID-19 Working Group:**

- Every Tuesday at 9:30 AM
- All homelessness service providers invited and encouraged to participate
- Call in information:  
*Phone number: 1-267-368-7515*  
*Conference ID #: 883 836 652*

# Behavioral Health: Mental Health & Drug and Alcohol



<b>Essential Service:</b>	Behavioral health acute, crisis, and residential care			<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 3 Agencies notify ACDHS, who attempts to find staff across the network	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those
<b>Notes:</b> Calls to date with various service providers reports are that staff are resigning or calling off due to COVID reasons but, no disruption in services. We have received reports that providers have staff out sick who may or may not be going through testing at this time.			<b>Notes:</b> Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request		
<b>Service Locations:</b>	<b>At Risk</b>	Level 3 60% - 100% coverage of the public, as some Service Locations have been forced to close	<b>Funding:</b>	<b>At Risk</b>	Level 2 Concerns over short-term funds to cover operations - cash flow issues arising
<b>Notes:</b> Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.			<b>Notes:</b> Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.		

# Mental Health Awareness 2020



[Home](#) [About Us](#) [Speakers](#) [Schedule](#) [Trainings](#) [Resources](#)

On behalf of PA Care Partnership, Youth MOVE PA, and Pennsylvania Department of Human Services, we are excited to inform you of our upcoming plans for Virtual Mental Health Awareness Week 2020.

Our celebration for the recovery and resiliency of mental health will be held during the week of **May 18, 2020**.

We are offering various training opportunities related to mental health and Systems of Care, which will be available to the public as well.

We will be having speakers on mental health including the topics of youth and young adults; parents and families; cultural and linguistic competency; systems of care; and, several related areas of advocacy. We are also working on having several government officials.

We are also gathering resources that will be useful to all.

All our speakers will be pre-recorded, and we will send an email blast as well as post to Facebook, Twitter, and Instagram the day they are posted.

We will continue to add to this website through the week of May 18. Please stop by often.

Website: <http://mha2020.org/>

Various speakers through the week include:

- Teresa Miller Secretary PA DHS
- Jennifer Smith Secretary DDAP
- Kristen Houser OMHSAS Deputy Secretary DHS
- George Fleming Program Supervisor AFN



# Behavioral Health: SAMHSA Personal Protection Letter for Treatment Providers

- The Substance Abuse and Mental Health Services Administration (SAMHSA) has drafted a letter for mental health and drug and alcohol providers to use when they are trying to secure personal protective equipment (PPE)

Link: <https://www.samhsa.gov/sites/default/files/samhsa-ppe-letter-treatment-providers.pdf>

# Behavioral Health: SUD Confidentiality Requirements Survey

- DDAP is seeking stakeholder feedback on SUD confidentiality requirements
- The survey link is here:  
[https://www.surveymonkey.com/r/Confidentiality\\_Practices](https://www.surveymonkey.com/r/Confidentiality_Practices)
- The survey is available from May 13<sup>th</sup> through August 31st

# Behavioral Health: Gov. Wolf reminds Pennsylvanians with MH and SUD that help is available

- Earlier this year Governor Wolf launched “Reach Out PA: Your Mental Health Matters”
  - More information about that can be found here:  
<https://www.governor.pa.gov/newsroom/pennsylvania-launches-reach-out-pa-your-mental-health-matters/>
- DHS also announced a statewide support and referral help lines
  - More information about that can be found here:  
[https://www.media.pa.gov/Pages/DHS\\_details.aspx?newsid=513](https://www.media.pa.gov/Pages/DHS_details.aspx?newsid=513)

# Behavioral Health: ASAM Training

- DDAP will host a series of live webinars that will provide updated expectations for services at each level of care
- Schedule of webinars can be found [here](#)

**Roll-Out Schedule for ASAM Service Descriptions  
(5-14-2020)**

DDAP will be hosting webinar presentations regarding service descriptions and expectations for aligning with *The ASAM Criteria, 2013*. The information presented in the webinars will parallel hardcopy materials that will be posted to the [DDAP's website](#) and sent out via DDAP's listserv closer to the time of the webinars. Providers/stakeholders are encouraged to attend the presentations related to the levels of care (LoCs) which they provide. To provide choice to participants, several dates for each LoC presentation are being offered during which the same information will be presented. Each "Join Skype Meeting" link and corresponding conference and pin numbers in the chart below are specific to the date and time for which they are listed. Joining via the Skype link is preferred over phone participation, so participants have the benefit of the slide presentation. Questions can be submitted on each LoC through written queries submitted to [RA-DAASAM@pa.gov](mailto:RA-DAASAM@pa.gov). To ensure that your questions are addressed during the follow-up Q & A Webinar presentations or through the written FAQs posted to the DDAP website, please submit them within the timeframes noted in the schedule below for each corresponding level of care.

RESIDENTIAL/INPATIENT 3.0		
Webinar Presentation Date/Time/Link and dial-in #	Questions to RA-DAASAM@pa.gov	Q&A Webinar Presentation Date/Time/Link and dial-in #
TU 7/7/20, 9:00 – 10:00 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 132145940#		
TH 7/9/20, 9:30 -10:30 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 870892463#		
TH 7/9/20, 2:00 – 3:00 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 426907851#		
F 7/10/20, 1:30 – 2:30 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 967727168#		
	7/7/20 – 7/20/20	
		M 7/27/20, 10:00 -11:00 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 560241822#
		TU 7/28/20, 1:30-2:30 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 303142966#
OUTPATIENT 1.0		
Webinar Presentation Date/Time/Link and dial-in #	Questions to RA-DAASAM@pa.gov	Q&A Webinar Date/Time/Link and dial-in #
TU 8/4/2020, 9:00 – 10:00 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 157932862#		
TU 8/4/2020, 1:30 – 2:30 <a href="#">Join Skype Meeting</a> 1 (267) 332-8737, 831419208#		
W 8/5/2020, 2:00 – 3:00 <a href="#">Join Skype Meeting</a>		

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# Behavioral Health: Early Intervention No New Updates

<b>Essential Service:</b>		Early Intervention		<b>Overall Service Capability:</b>		<b>Stable</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b>		<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b>	
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b> Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.				<b>Notes:</b> In the past few days more supply requests have come in			
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b>		<b>Funding:</b>	<b>At Risk</b>	<b>Level 2</b>	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Concerns over short-term funds to cover operations - cash flow issues arising	
<b>Notes:</b> All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.				<b>Notes:</b> Providers have been greatly impacted by the loss of revenue			

# Behavioral Health: Stress and Mental Health

## **Stress and Mental Health among Pregnant and Parenting Mothers during COVID-19**

- Tuesday, May 19 - 11:00am - 12:00pm CT
- Register - <https://stressmentalhealth.eventbrite.com>
- Hosted by the HHS Region 5 Office of the Assistant Secretary for Health

# Transportation to essential medical and social services

No New Updates

<b>Essential Service:</b>		Transportation to essential medical and social services		<b>Overall Service Capability:</b>		<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2	<b>Supplies:</b>	<b>Unstable</b>	Level 4	
		Agencies invoke their own COOP plan			20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those	
<b>Notes:</b> Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.			<b>Notes:</b> We are anticipating state MATP guidelines in the near future which may impact PPE requests by providers			
<b>Service Locations :</b>	<b>At Risk</b>	Level 3	<b>Funding:</b>	<b>Stable</b>	Level 1	
		60% - 100% coverage of the public, as some Service Locations have been forced to close			Normal funding available	
<b>Notes:</b> MATP has issued guidances for providers and riders.			<b>Notes:</b>			



<b>Essential Service:</b>	Child welfare critical services, hotline, investigations, required visits, group care		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>Stable</b>	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b> Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> Agencies can staff their own services. Some have invoked contingency plans that have brought staffing to an adequate level			<b>Notes:</b> Providers report needing hand sanitizer, bacterial wipes, disposable thermometers service locations CYF is able to deliver supplies to essential first responders, but supply is limited.	
<b>Service Locations:</b>	<b>Unstable</b>	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	<b>Funding:</b>	<b>Stable</b> Level 1 Normal funding available
<b>Notes:</b> Several provider agencies have been forced to close to comply with Governor's orders			<b>Notes:</b> Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff	

## Child welfare critical services: Local plans & next steps



## Fingerprinting Guidance from State



You must pre-enroll and schedule an appointment with Identogo to have your fingerprints taken by going to their website prior to going to an available location.

The Identogo website currently shows all locations as operating; however, more than half of the sites are actually closed due to COVID-19.

Individuals should call IDEMIA Customer Service using the toll-free number 844-321-2101 to confirm a location's operating status.



Masks must be worn while visiting the site.

Updated 5/18/20

Act 18 of 2020 signed into law by Governor Wolf on May 8<sup>th</sup> enables **new hires more time to obtain a copy of their fingerprinting-based background check at an approved IdentoGO location.** (Please note this pertains to new hires under the Child Protective Services Law and not school employees governed by the Pennsylvania Public School Code.)

New hires will have until **December 31, 2020 or 60 days after the expiration of the declaration of disaster emergency** issues by Governor Wolf, whichever is sooner.

Act 18 of 2020 **also applies** to those individuals who must get their FBI Criminal History Background Check **renewed** every 60 months

Act 18 includes but is not limited to: an employee of child-care services, a foster parent, a prospective adoptive parent.

Updated 5/18/20

**PA DHS will check for documentation if an employer hires someone who has not yet submitted their FBI Criminal History Background Check or has not yet received the results of the FBI Criminal History Background Check**

Act 18 of 2020 requires employers to document the COVID-19 related reason an employee was unable to obtain the FBI Criminal History Background Check. The following must be kept in the employee's file:

- Pennsylvania Child Abuse History Clearance;
- Pennsylvania State Police Criminal Record Check;
- The employee's written affirmation that they have not been convicted of any disqualifying offenses found in Section 6344(c) of the CPSL;
- The date and COVID-19 related reason the prospective employee was hired without evidence of FBI Criminal History Background Check (viable options include: 1) There are no open IdentoGO locations **within 25 miles** of the Applicant's location and/or 2) The open IdentoGO locations within 25 miles of the Applicant's location **do not have any fingerprinting appointments available** before an employee is scheduled to begin employment.
- The date the employee was able to obtain the FBI Criminal History Background Check a copy of the check;
- An equivalent to the Pennsylvania State Police Criminal Record Check from another state the employee has resided in over the past 10 years (if applicable).

Updated 5/18/20

- In looking at our most vulnerable populations, early data shows that people of color are being hit the hardest by coronavirus (<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/racial-ethnic-minorities.html> and <https://www.aarp.org/health/conditions-treatments/info-2020/minority-communities-covid-19.html>)

- **Resources for Caseworkers**

- **Stabilizing Children and Families** – This article looks at how the pandemic has effected vulnerable populations and how we can help support these individuals - <https://www.urban.org/urban-wire/stabilizing-supports-children-and-families-during-pandemic>

- **Black Social Workers during COVID-19** – This article explores challenges faced by Black Social Workers during COVID-19 - <https://www.nbcnews.com/news/nbcblk/black-social-workers-face-stress-racial-inequities-during-covid-19-n1194431>

- **Resources for Administration/Management**

- **Equity Implications** – This article from the NAACP looks at possible equity considerations due to COVID-19 - [https://naacp.org/wp-content/uploads/2020/03/Ten-Equity-Considerations-of-the-Coronavirus-COVID-19-Outbreak-in-the-United-States\\_Version-2.pdf](https://naacp.org/wp-content/uploads/2020/03/Ten-Equity-Considerations-of-the-Coronavirus-COVID-19-Outbreak-in-the-United-States_Version-2.pdf)

# Resources for Families

- **African-American community resources** – This NAACP resource includes information on housing, direct services worker resources, and more . It also includes recommendation for advocacy work - <https://naacp.org/coronavirus/coronavirus-resources/>
- **Resources for the Latino Population** – Salud America developed this resource to assist Latino families and children - <https://salud-america.org/coronavirus-everything-latinos-need-to-know/>
- **Tips for parents to combat stigma and racism during COVID-19** - [https://www.nasponline.org/resources-and-publications/resources-and-podcasts/school-climate-safety-and-crisis/health-crisis-resources/countering-covid-19-\(coronavirus\)-stigma-and-racism-tips-for-parents-and-caregivers](https://www.nasponline.org/resources-and-publications/resources-and-podcasts/school-climate-safety-and-crisis/health-crisis-resources/countering-covid-19-(coronavirus)-stigma-and-racism-tips-for-parents-and-caregivers)
- **Resources for the Undocumented Community** - <https://docs.google.com/spreadsheets/d/18p9OSlLpSYanIoUC-gEbVbRMYVUfw4wyrixa9ekGdc/htmlview?fbclid=IwAR0IoA27CTDX9exqp6-TyQuVj68e02jtK6n6G0vWQ2TtMZdcH4ukC7NcQ4Y#gid=0>

# Intellectual Disabilities and Autism services:

<b>Essential Service:</b>	Intellectual Disabilities and Autism services			<b>Overall Service Capability:</b>	<b>Stable</b>
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			<b>Notes:</b> Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.		
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b> 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b>	<b>Level 1</b> Normal funding available
<b>Notes:</b> Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			<b>Notes:</b>		

# Intellectual Disabilities and Autism services: Current Activities

- **ODP Announcement 20-052 Updated** HCBS in Counties Designated by the Governor as Yellow Phase
- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

# Key Contacts

- Provider questions for Allegheny County Health Department
  - [DHS-COVID19Planning@alleghenycounty.us](mailto:DHS-COVID19Planning@alleghenycounty.us)
    - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
  - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
  - Payment inquiries: Dan Evancho [Dan.Evancho@alleghenycounty.us](mailto:Dan.Evancho@alleghenycounty.us)
  - Contract inquiries: Kathy Heinz [Kathy.Heinz@alleghenycounty.us](mailto:Kathy.Heinz@alleghenycounty.us)  
Laura Brigido [Laura.Brigido@alleghenycounty.us](mailto:Laura.Brigido@alleghenycounty.us)
- United Way 2-1-1
  - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.





# EVERYONE **COUNTS** + EVERYBODY **VOTES!**

The 2020 U.S. Census and 2020 Presidential Election make this the most important year for civic participation in a generation. Learn what every organization should be doing this year to effectively increase participation in both – especially among our hardest-to-reach neighbors.

## FREE MAY WEBINARS

**THE BASICS & NEW PA VOTING LAWS**  
**THIS FRIDAY, MAY 15 • 3-4:30PM**

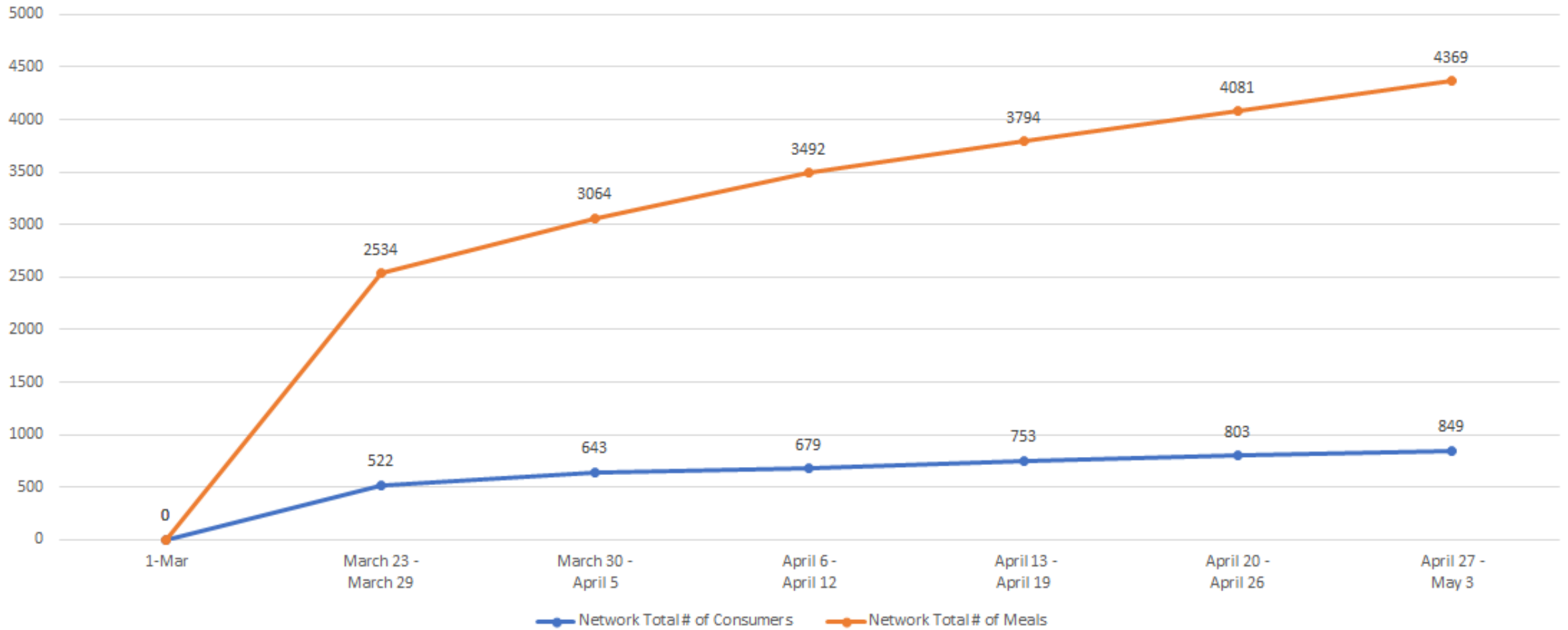
**VOTE BY MAIL & HIGH SCHOOL VOTING**  
**FRIDAY, MAY 22 • 3-4:30PM**

**GET-OUT-THE-VOTE & U.S. CENSUS TIPS**  
**FRIDAY, MAY 29 • 3-4:30PM**

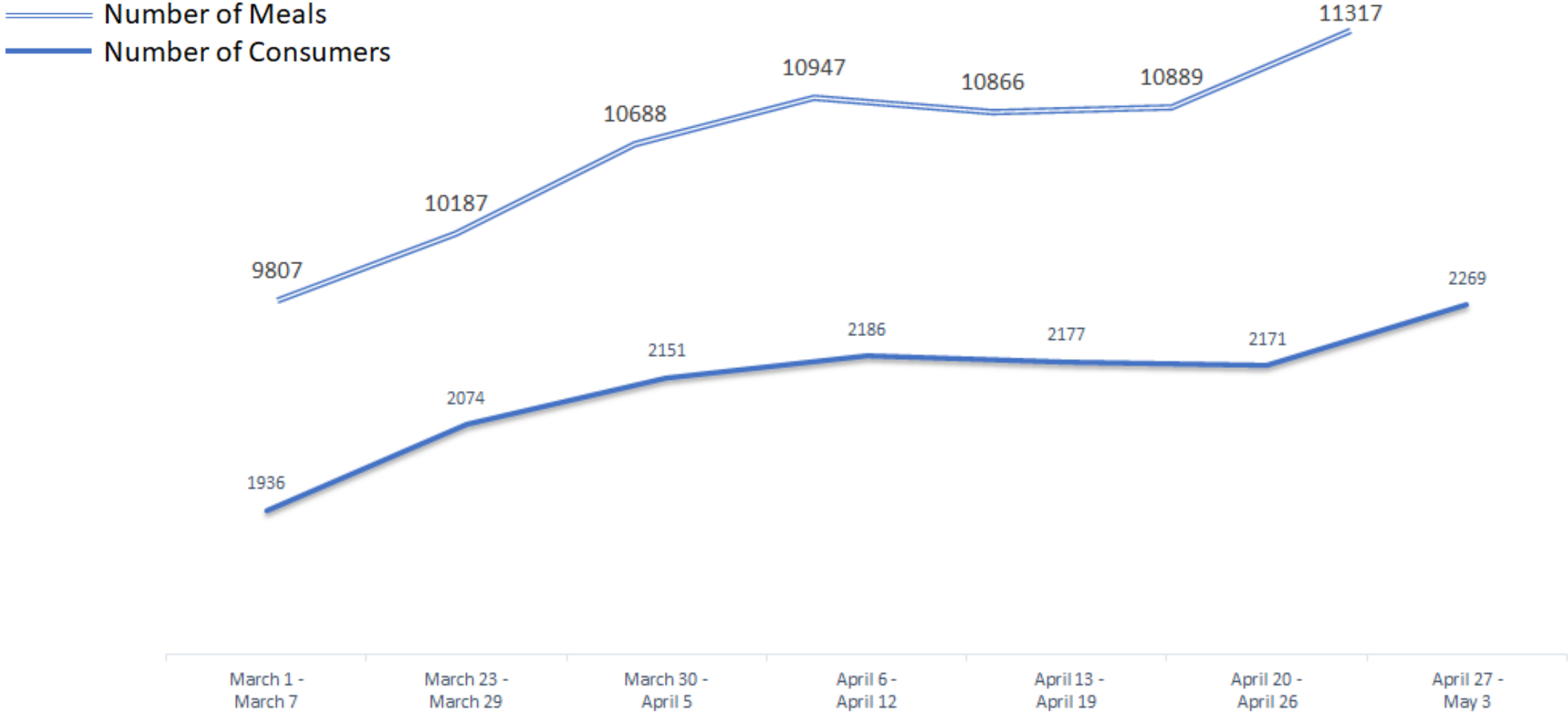
## REGISTER NOW!

[TINYURL.COM/EVERYBODYCOUNTSEVERYBODYVOTES](https://tinyurl.com/everybodycountseverybodyvotes)

# Senior Center Grab and Go Meals

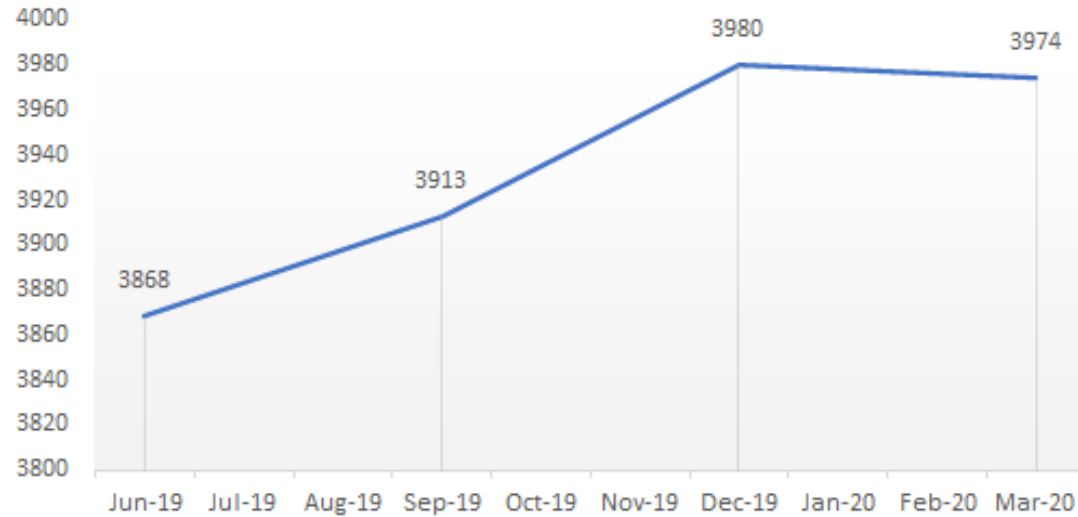


# Home-Delivered Meals: Weekly Service Increases

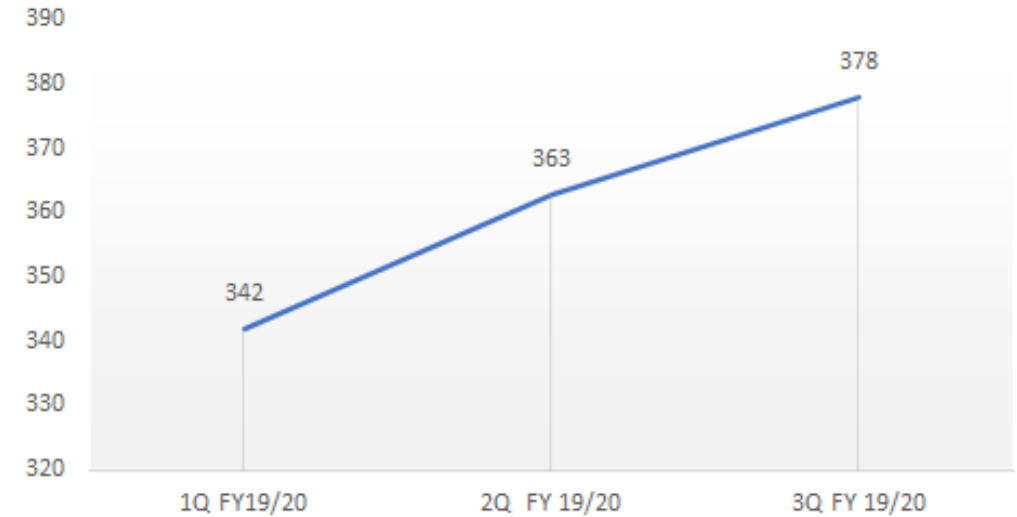


# Care Management: Stable Throughout Covid-19

OPTIONS: Total Participants



Caregiver Support Program Participants



PERS Units



Personal Care & Home Support Services

