

THIS CALL IS BEING RECORDED

COVID-19

Briefing for providers Thursday 5/28/20

**Reminder: Provider Briefings shifting
to Monday and Thursday**




Agenda

- Communications
- Update from Foundation Community
 - POISE Foundation - Karris Jackson, Chief Operating Officer
 - The Forbes Funds - Olivia Benson, Chief Operating Officer
- Essential/Frontline Workers' Stories
- Temporary Worker Pool Update
- Legislative/Policy Updates
- COVID Metrics
- Plans to Maintain Essential Services



How we communicate

- Monday/Thursday provider calls
- Work groups on essential services
- Updates
at: <http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/>
- Ask questions at: DHS-COVID19Planning@alleghenycounty.us



COVID-19 Updates for DHS Providers

[COVID-19 Home](#) [FAQs](#) [Program Areas ▾](#)

COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

Join our daily call

We will be hosting a call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate can do so using the following:

Call-In Line for the Mon-Wed-Fri Briefing

[Join Microsoft Teams Meeting](#)

Monday, Wednesday and Friday, 4:30 pm EST
+1-267-368-7515 (Toll)
Conference ID: 253 994 565#

[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Information related to specific program areas can be found using the Program Areas dropdown menu at the [top of the page](#).

Allegheny County DHS Operations and Guidance ▾

Daily Briefing Materials ▾


FAQs ▾

PA and U.S. Health and Human Services ▾

Specialized Resources ▾

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Disclaimer: Some of the content on this site was compiled by DHS staff and our partners for internal use, to centralize information about potential resources to use while responding to the COVID-19 crisis. It is updated but because of the rapidly evolving nature of the situation, it's possible that some information on this site may change.

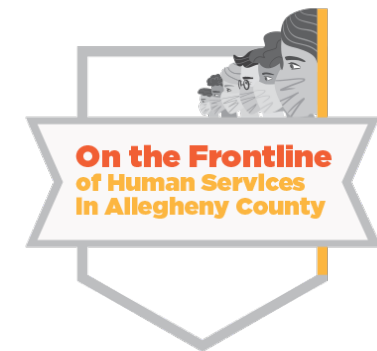
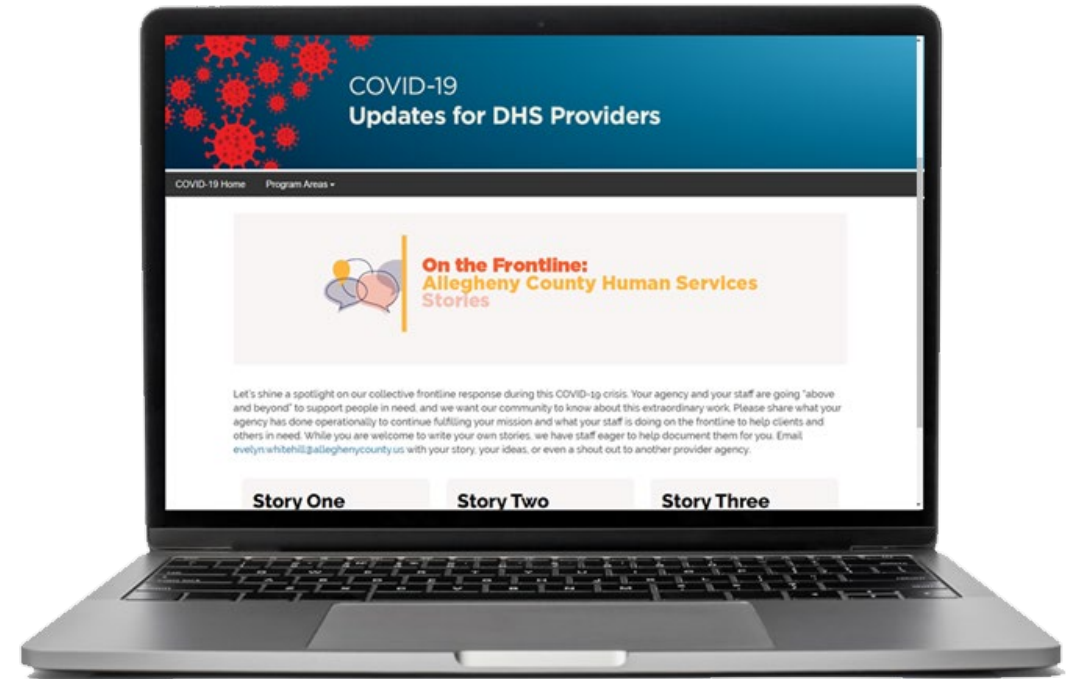


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Essential/Frontline Workers' Stories

A dedicated page on the provider site to acknowledge and share our collective experiences - [Stories from the Frontline: Human Services in Allegheny County](#)

- **Contact** Evelyn.Whitehill@AlleghenyCounty.U.s to tell us your story or idea and a DHS staff member will help you write it
- **Download** branded templates to write your own stories and badges to upload to your organization's website
- **Add** a frame to your Facebook profile photo: <https://www.facebook.com/ACDHS/>



Local Foundation Support

- Olivia Benson, The Forbes Funds
 - *Capacity Building, Social innovation, GPNP*
- Karris Jackson, POISE Foundation
 - *To assist the Pittsburgh Region's Black community in achieving self-sustaining practices, through strategic leadership, collective giving, grantmaking and advocacy.*
- Talk about your priorities, particularly financial investments since COVID began
- As you look forward over the next year, how you are thinking about funding priorities and/or supporting the sector?

The POISE Foundation

Total grants:
\$320,000

- Top categories:
- Operating costs, lost revenue
 - Basic needs
 - Mental health

COVID-19 Grants

Overview

Funding Total

\$320,000

Average per Grant

\$10,323

Foundation
POISE Foundation

Grantee
All

Needs

Basic needs

\$251,500

Technology

\$35,000

Services

Financial

Operating costs, lost revenue

\$310,000

Small businesses

\$10,000

Wellbeing

Mental Health

\$119,500

Other

Communication, Info

\$26,500

Sustainability, Environment

\$10,000

POISE Foundation Grants

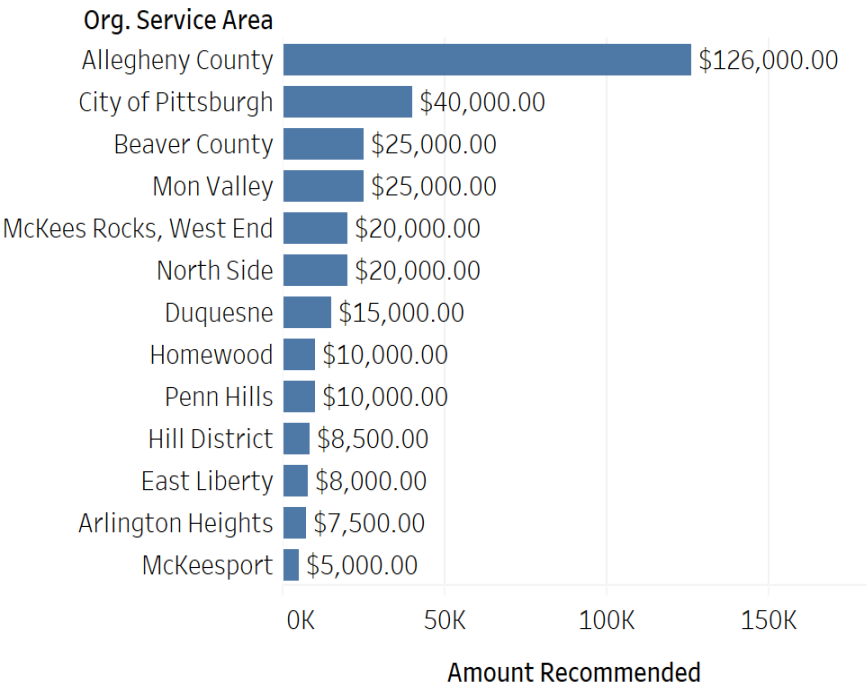
The POISE Foundation

Most common organization service area: Allegheny County

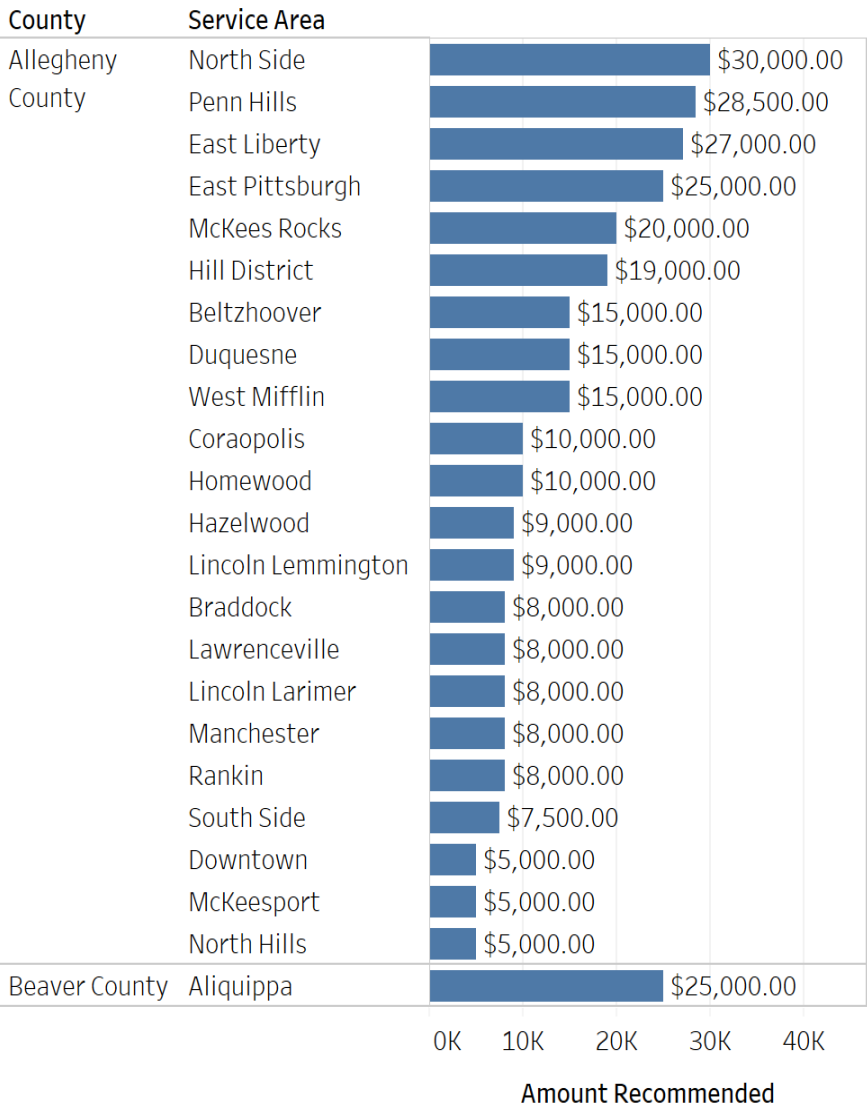
Most common targeted grant locations:

- North Side
- Penn Hills
- East Liberty

Organization Location



Targeted Grant Location





Essential Health & Human Services Workers Recruitment Platform Update

Updated 5/28/20

Summary Stats

Since launching 3.5 weeks ago...

**Opportunity page
viewed**

3,284
times

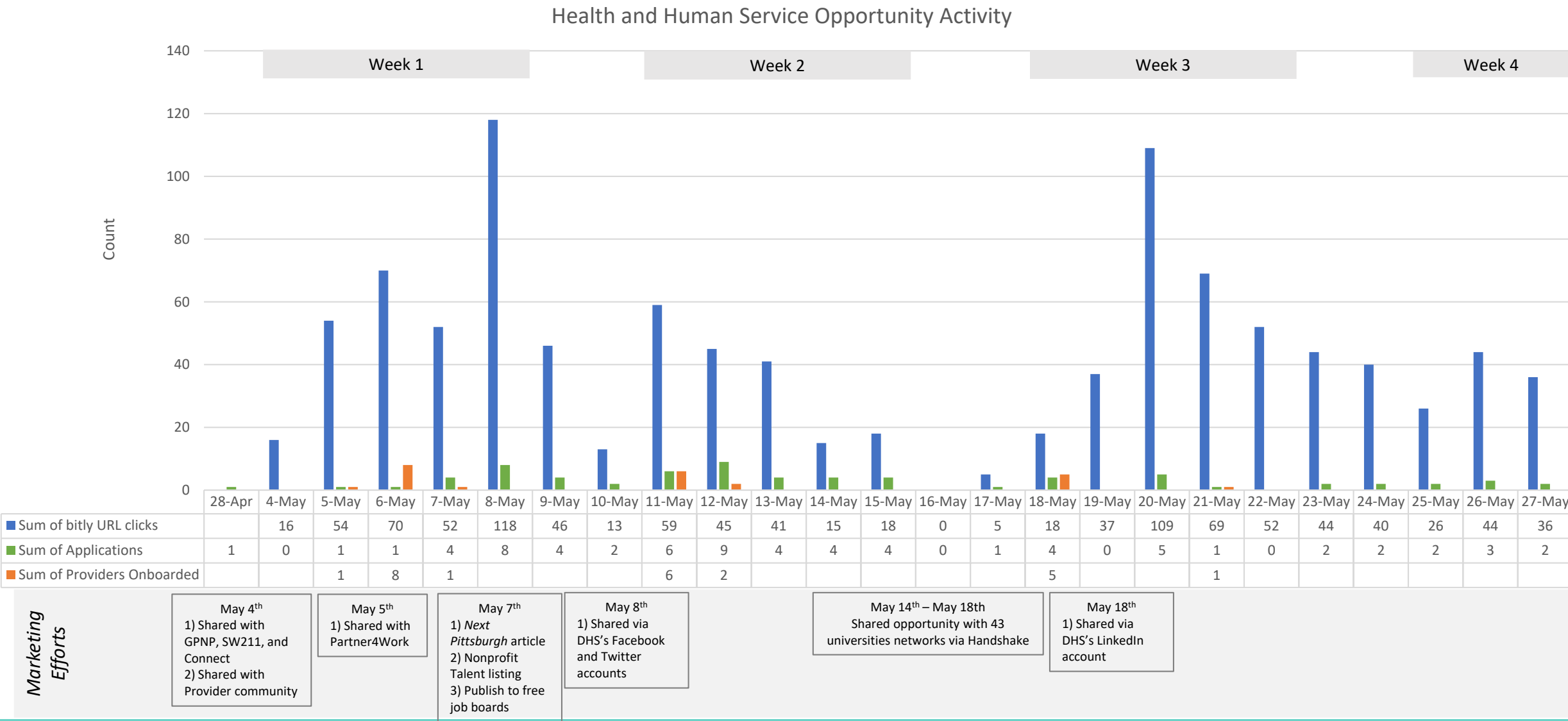
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**candidates have
applied**

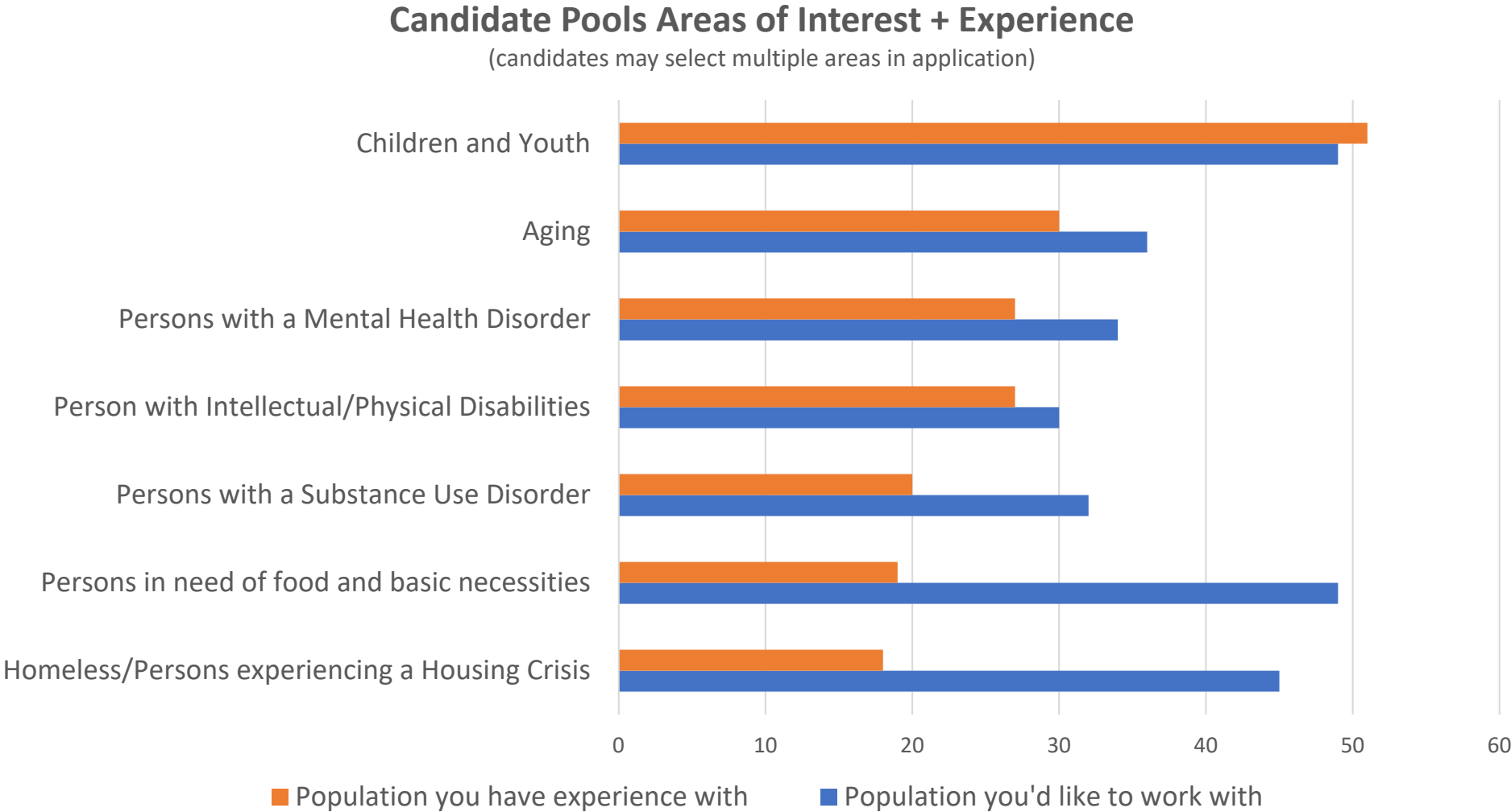
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**Provider Agencies
onboarded**

Opportunity & Marketing Activity



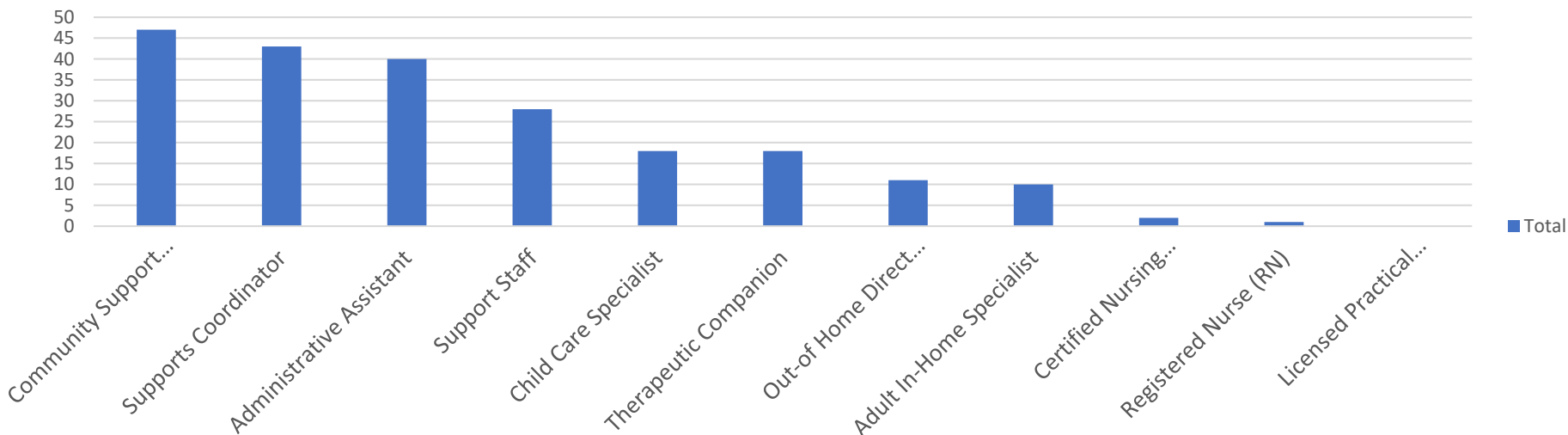
70 Candidate Pool Composition



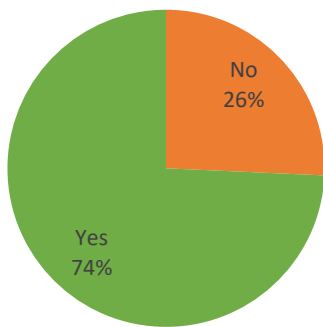
70 Candidate Pool Composition

Roles Candidates are Interested In

(candidates may select multiple roles in application)

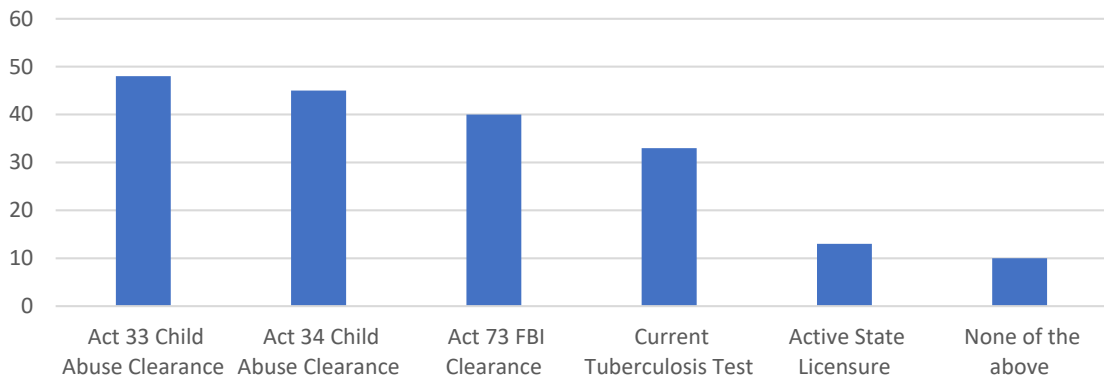


Candidates willing to work with persons potentially exposed to covid-19?



Candidates with Clearances, etc

(candidates may select multiple clearances in application)



85% of candidates indicated they could provide all relevant listed clearances, etc.



Recruiting Platform Registration

If you are an agency that would like to gain access to this recruitment platform and these potential candidates, request access via the below link:

https://bit.ly/SWPA_HHSprovider



Candidate Application

Candidates can learn more and indicate their interest in open positions via the link below:

https://bit.ly/SWPA_HHSopportunities



Training

Training & support site:
<https://bit.ly/swpa-support>

Policy and Legislative – Federal, State, Local

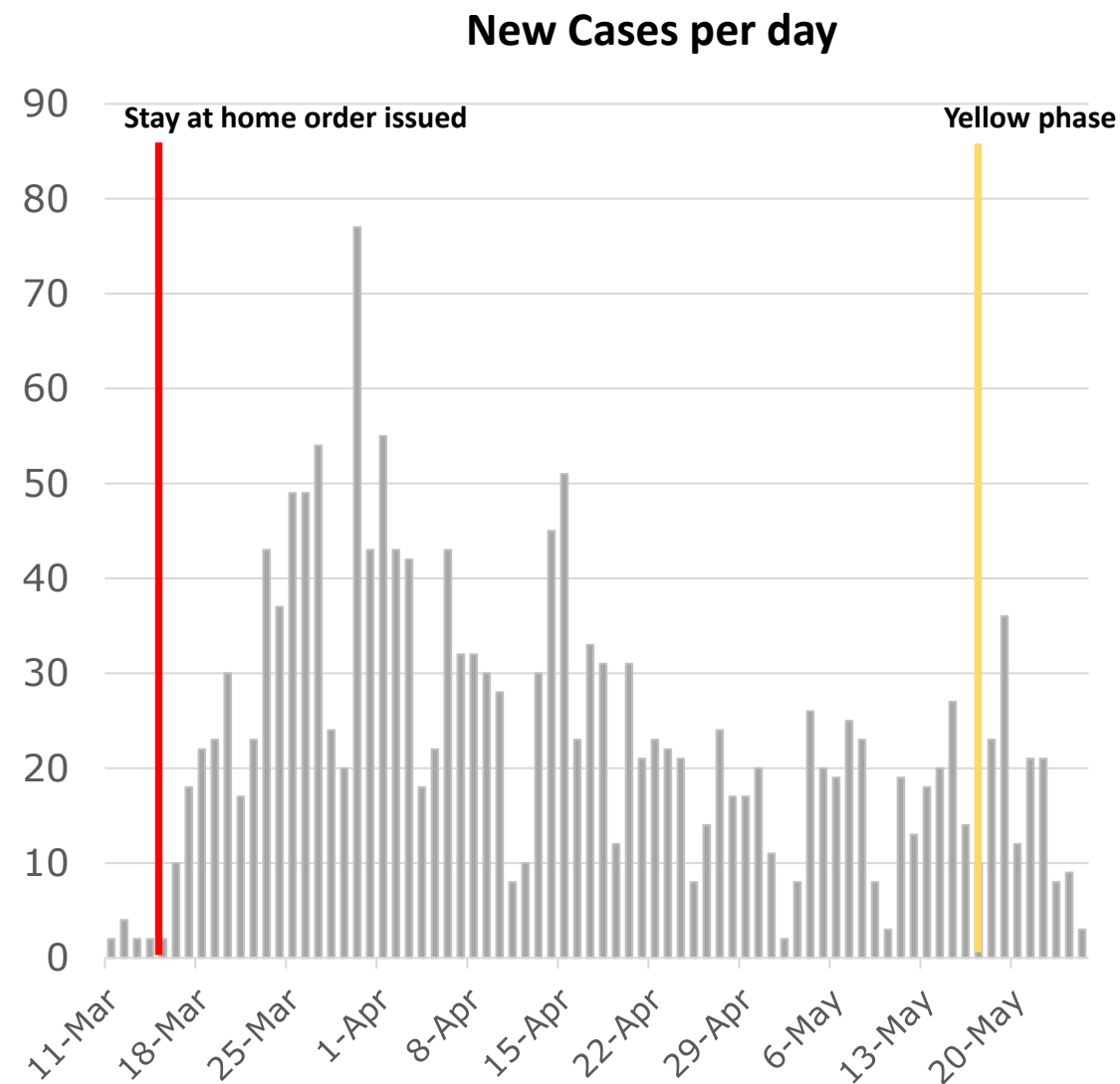
- 5th federal stimulus bill: US Senate Majority Leader McConnell sees a bill to aid state and local governments "likely" in next two months.
 - Sen. McConnell is interested in much narrower bill than the \$3T HEROES Act passed in the House and including liability protections for businesses sued over coronavirus-related issues.
 - However, no agreement on next steps with the House, so path to enacted legislation is unclear.
- PA House and today the PA Senate have passed the stop-gap 2020-2021 State Budget bill, which is expected to be signed by the Governor this week.
 - Funds the Budget at the 19-20 amounts for 5 months, through Nov. 30, with the exception of most Education line items, which are funded for the full fiscal year.
 - Budget for the remainder of fiscal year 20-21 must be passed before December 1st for the final 7 months of the fiscal year.
- PA House Appropriations passing a bill today to begin appropriating \$3.9 billion in federal CARES funds received for distribution by the State.
 - \$2.6 billion total, going to nursing homes (\$632m), intellectual and disability waiver (\$259m), and child care and development fund block grant (\$106m), among other items.
 - Remaining \$1.3 billion held in reserve for future COVID-related spending.
- Pittsburgh URA preparing a small business recovery loan program to implement at the end of June
 - Will extend as much as \$75,000 to owners trying to rehire staff or restock inventory, fund supplied by CDBG and private corporate capital.
 - Final approval needed at URA Board Meeting in June to implement.

Metrics	Source	Current Status
Metric #1: Decline in new cases or low number of new cases	Centers for Disease control (CDC)	—
Metric #2: New rate of cases below threshold	State of PA	✓
Metric #3: Decline in total hospitalizations	Centers for Disease control (CDC)	—
Metric #4: Decline in deaths	State of NY	✓
Metric #5: ICU Bed Capacity	World Health Organization, CDC	—
Metric #6: Diagnostic Testing Capacity	Harvard Global Health Institute	✗
Metric #7: Increase or steady number of tests		✓
Metric #8: Percent positive rate	World Health Organization	✓
Metric #9: Reproduction number below 1	Children's Hospital of Philadelphia, PolicyLab	—

Metric 1: Decline in new cases

Yellow: Allegheny County saw a 10% increase in cases in the last week, but the overall number of new cases is low

		Number of Cases	% change from previous week	Ave. positivity rate
Week of	4/27/2020	99		3.8%
Week of	5/4/2020	124	25%	4.2%
Week of	5/11/2020	121	-2%	3.1%
Week of	5/18/2020	133	10%	3.3%

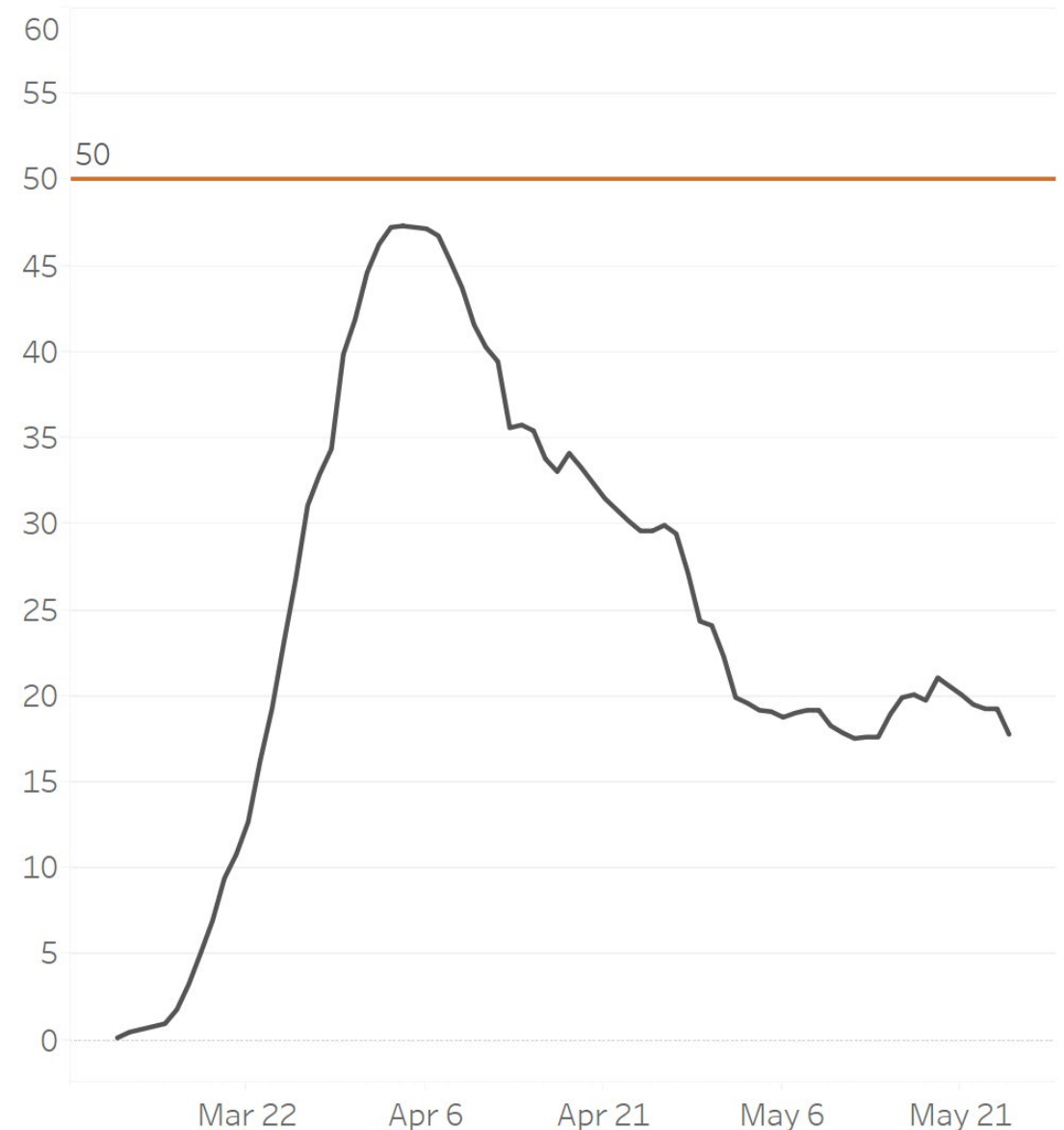


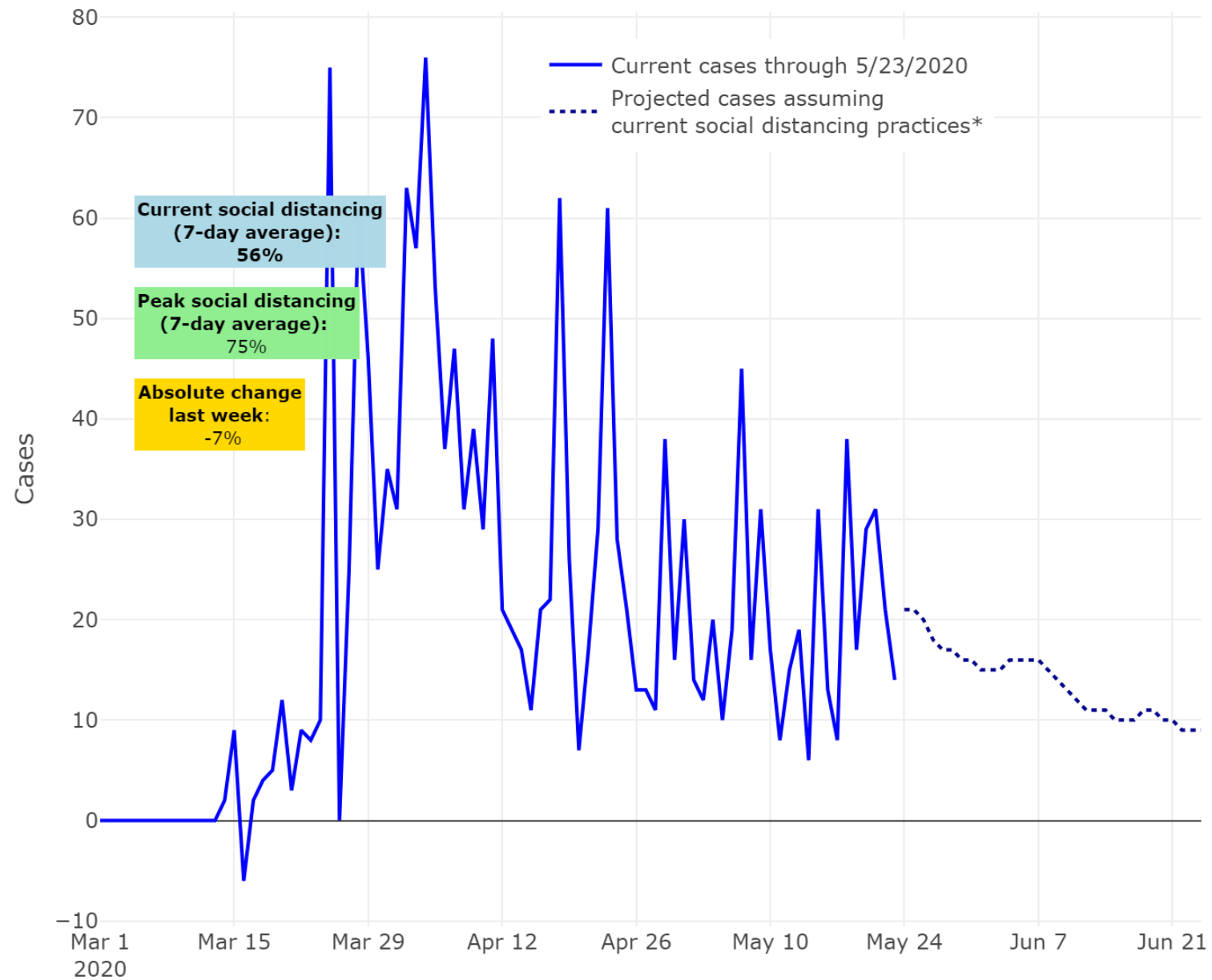
Metric 2: New Cases below threshold

Green: On May 25th, there were 18 cases per 100,000 residents. The PA Department of Health, in coordination with other stakeholders, developed criteria to guide decisions about reopening. Allegheny County has been below that metric (new positive cases per 100,000 residents below 50 over the last 14 days) throughout the pandemic.

Metric definition: The new positive cases per 100,000 residents is below 50 over the last 14 days.

Citation: State of Pennsylvania





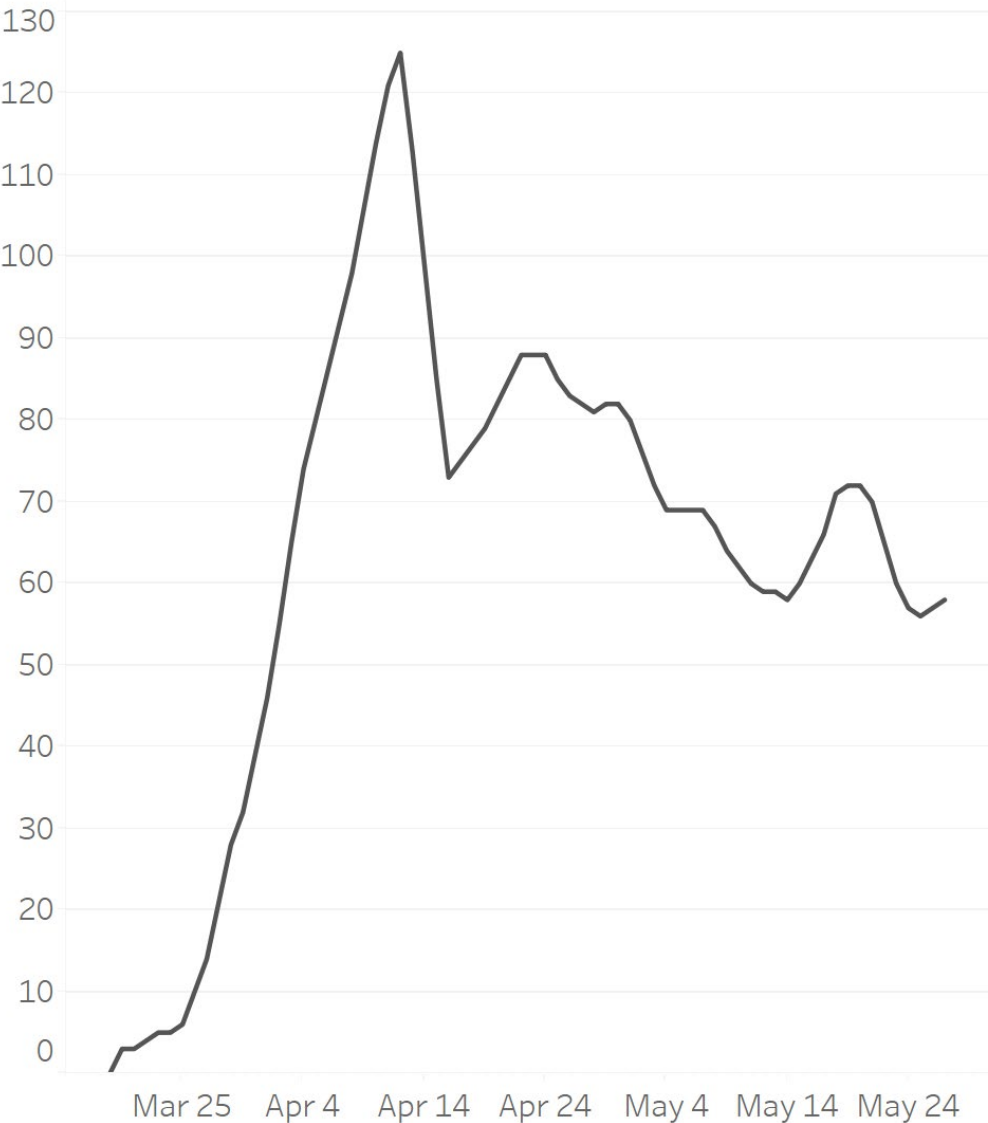
Metric 3: Decline in Total Hospitalizations

Yellow: Though there has been a overall decline in hospitalizations since mid-April, there hasn't been a sustained 14-day decline. Total hospitalizations increased from May 14th (58) to May 20th (72)

		Average Daily Number of People in the Hospital	% change from previous week
Week of	4/30/2020	71	
Week of	5/7/2020	60	-15%
Week of	5/14/2020	69	14%
Week of	5/21/2020	57	-17%

Metric Definition: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

Citation: CDC



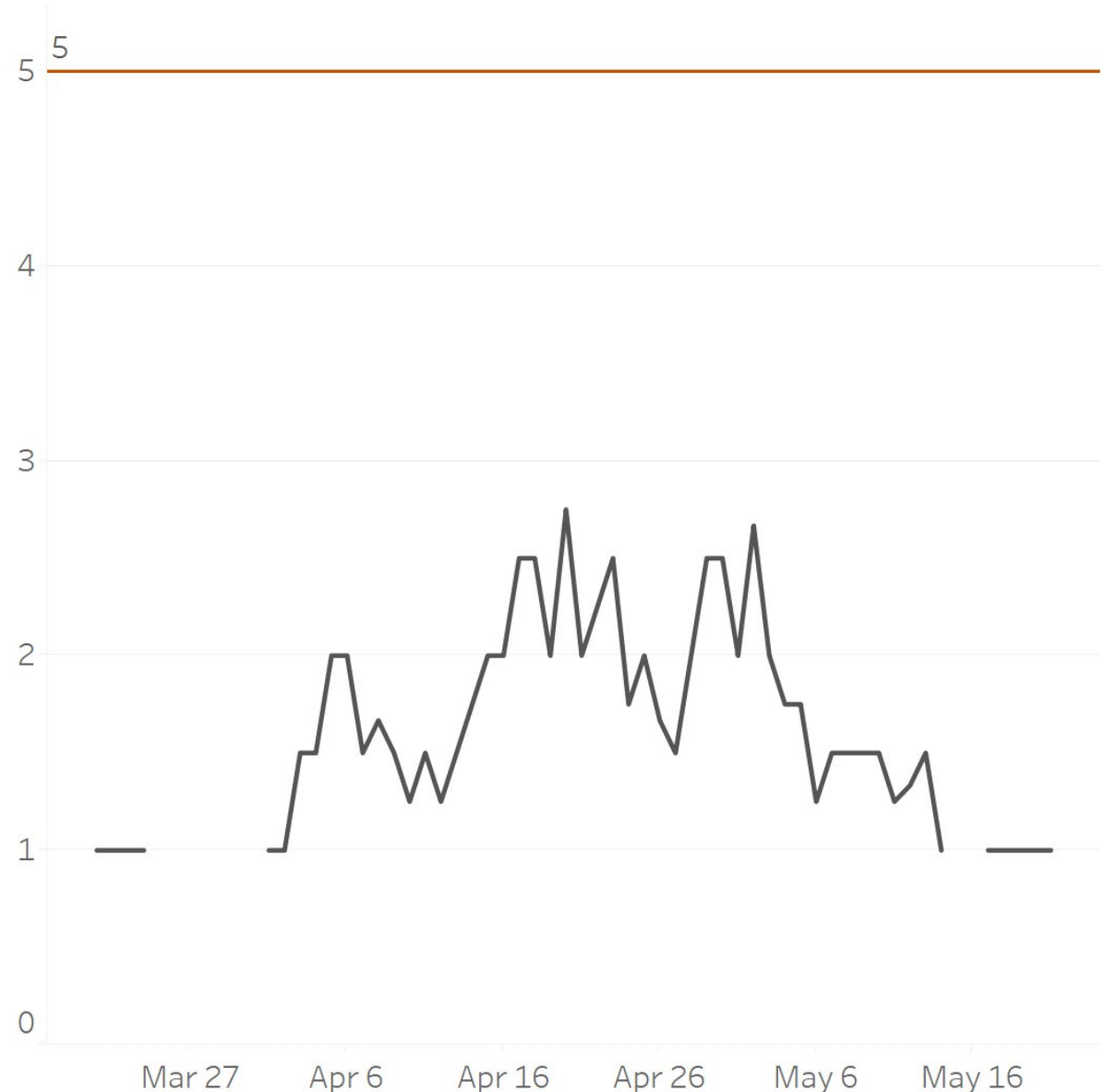
Metric 4: Decline in Deaths

Green: The 3-day average of daily deaths in Allegheny County per day has never exceeded 5 and has also been declining.

Metric Definition (a): The three-day rolling average of daily new hospital deaths has never exceeded 5.

Metric Definition (b): A decline in the three-day rolling average of daily hospital deaths over the course of a 14-day period.

Citation: State of New York



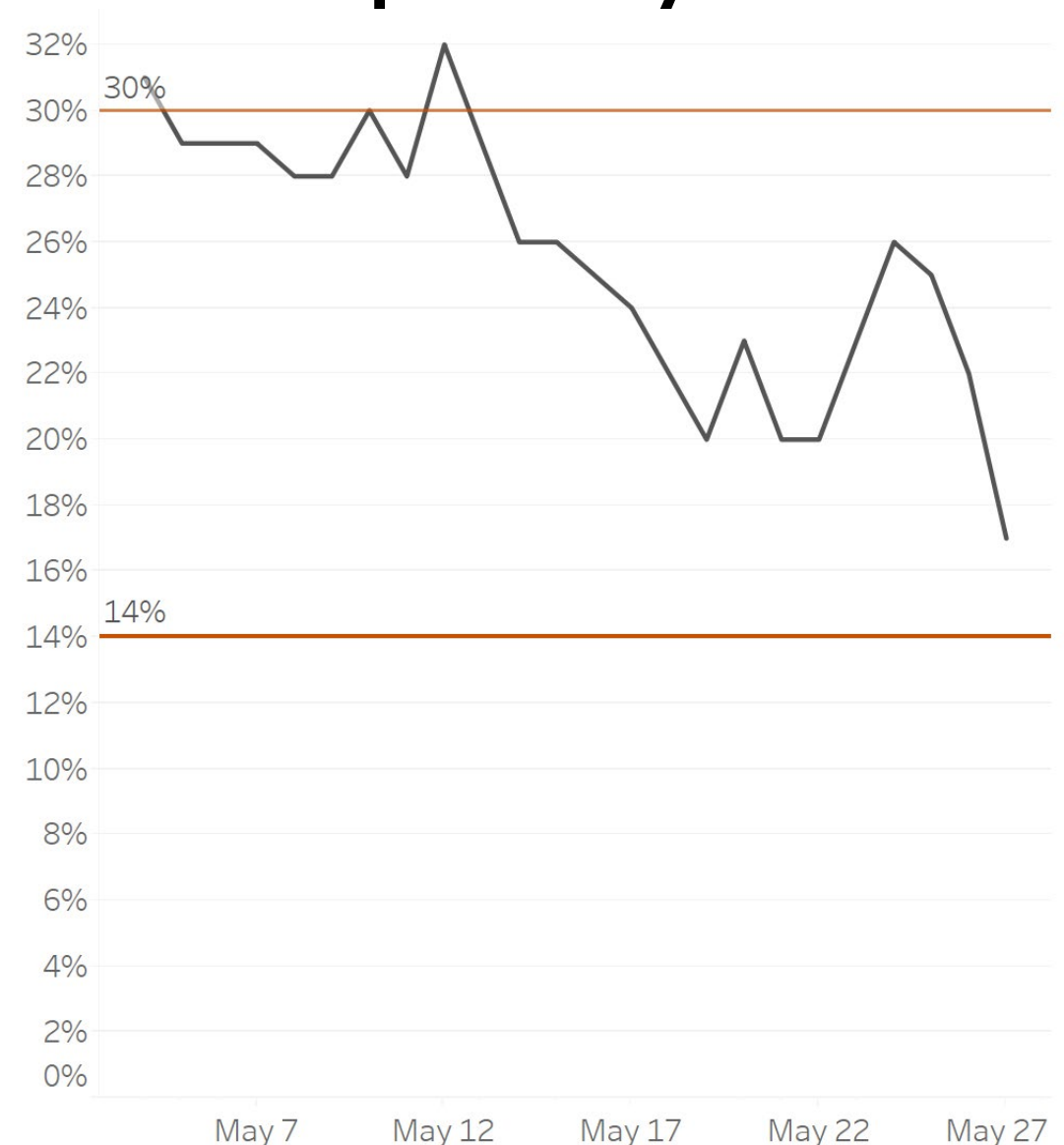
Metric 5: ICU bed capacity

Yellow: ICU bed capacity helps to identify Allegheny County's ability to respond to a second wave. The State of New York estimates they need at least 30% ICU bed capacity while Illinois estimates they need 14%. On May 27th, Allegheny County had 17% ICU bed capacity.

		Average ICU Bed Capacity	% change from previous week
Week of	4/30/2020	29.67%	
Week of	5/7/2020	29.14%	-2%
Week of	5/14/2020	23.71%	-19%
Week of	5/21/2020	21.25%	-10%

Metric definition: At least 30% of ICU beds available (State of New York)
At least 14% of ICU beds available (State of Illinois)

Citation: CDC and World Health Organization

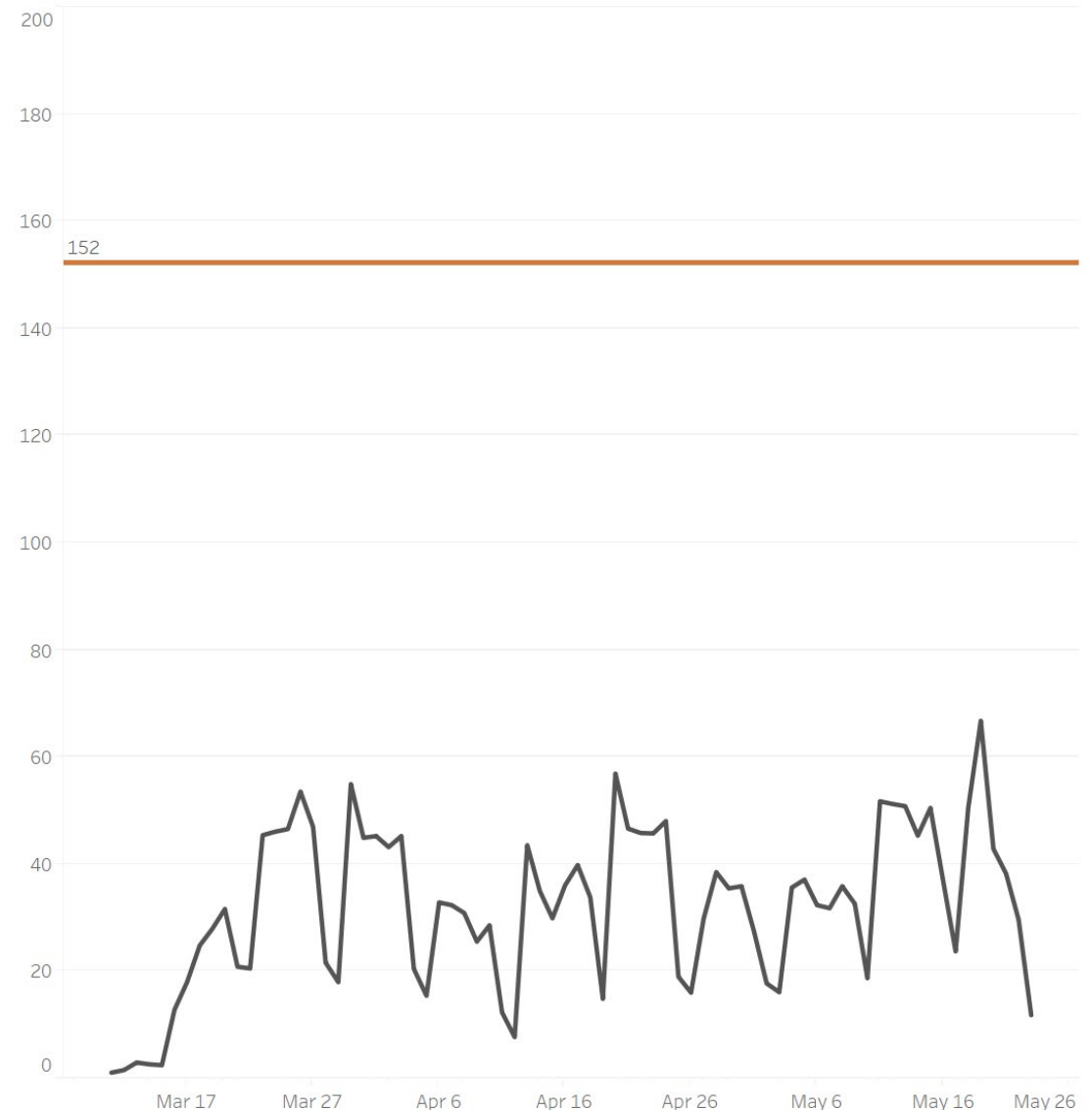


Metric 6: Diagnostic Testing Capacity

Red: A high level of testing is necessary to identify the majority of people who are infected and isolate them from people who are healthy. On May 19th (the highest rate to date), Allegheny County had 67 test per 100,000 residents. This is well below Harvard's recommendation of 152 tests per 100,000

Metric definition: Average daily diagnostic testing over the past 7 days must equal or exceed 152 tests per 100,000 residents.

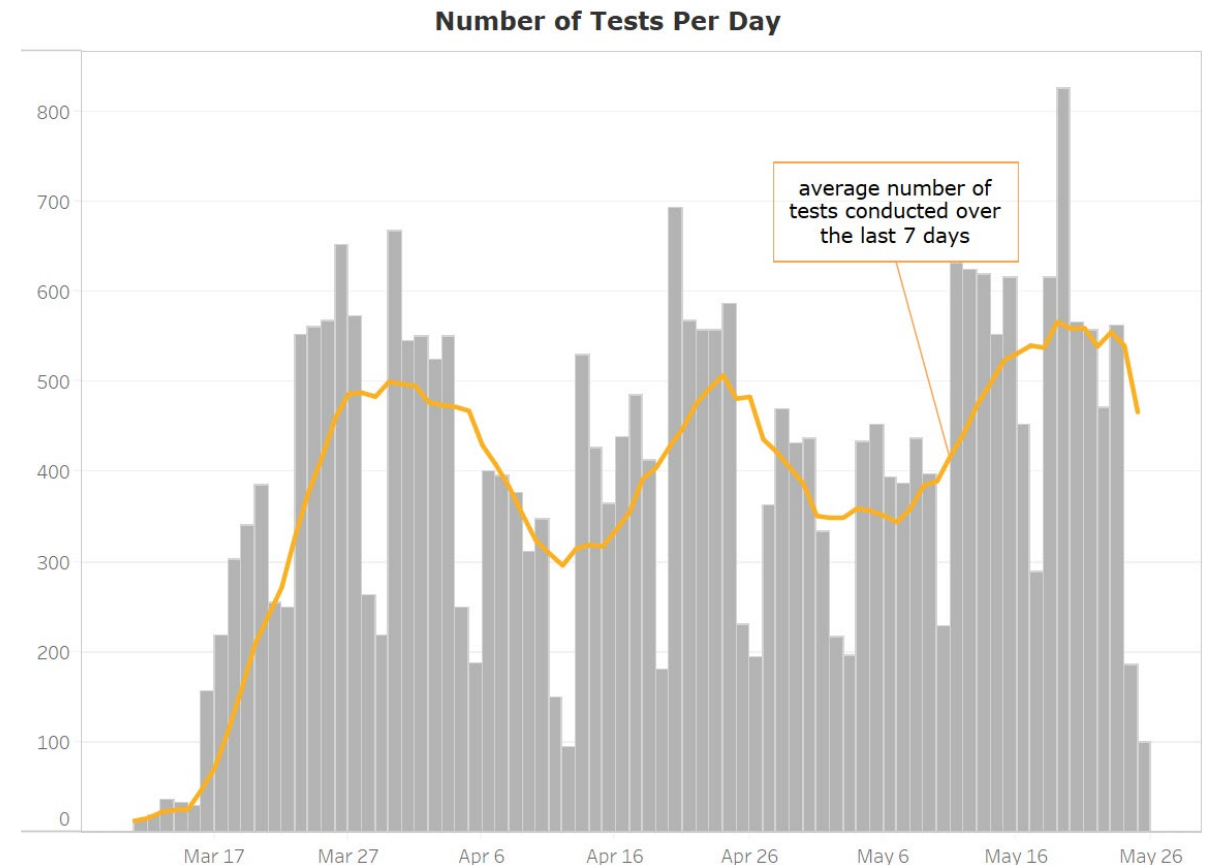
Citation: Harvard Global Health Institute



Metric 7: Increase or steady number of tests

Green: There have been an increase in the number of tests administered over the last 4 weeks. There was a 39% increase from the week of 5/4 to 5/11 and a 3% increase from the week of 5/11 to 5/18

		Number of Tests	% change from previous week
Week of	4/27/2020	2,447	
Week of	5/4/2020	2,730	12%
Week of	5/11/2020	3,784	39%
Week of	5/18/2020	3,884	3%

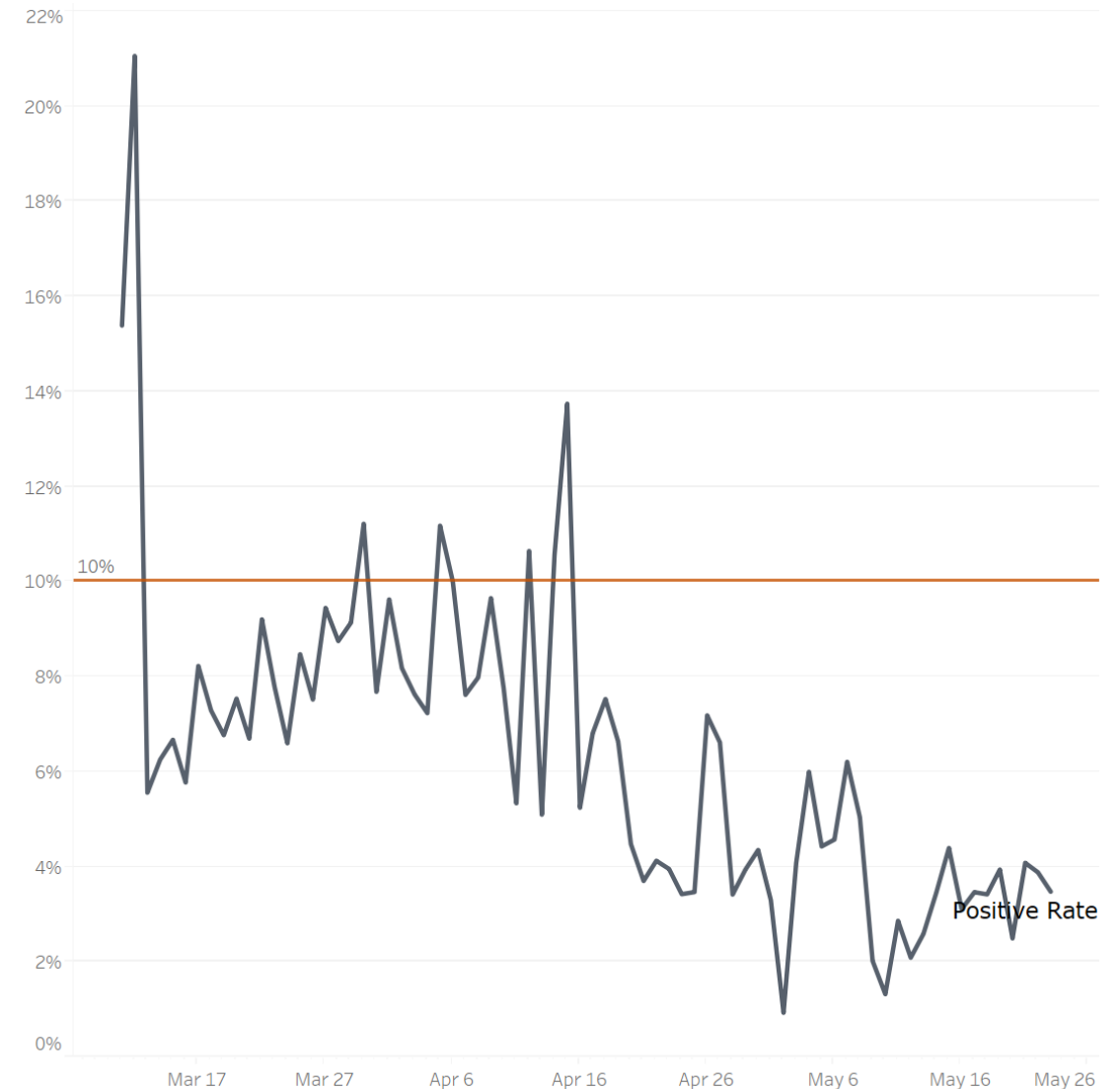


Metric 8: Percent of Positive Tests

Green: According to the WHO, communities that see about 10% or fewer positive cases among their test results may be testing enough. On May 23rd, 3% (144) of tests were positive. Allegheny County has been under 10% since April 16th.

Metric definition: Percent of positive tests is 10% or less.

Citation: World Health Organization



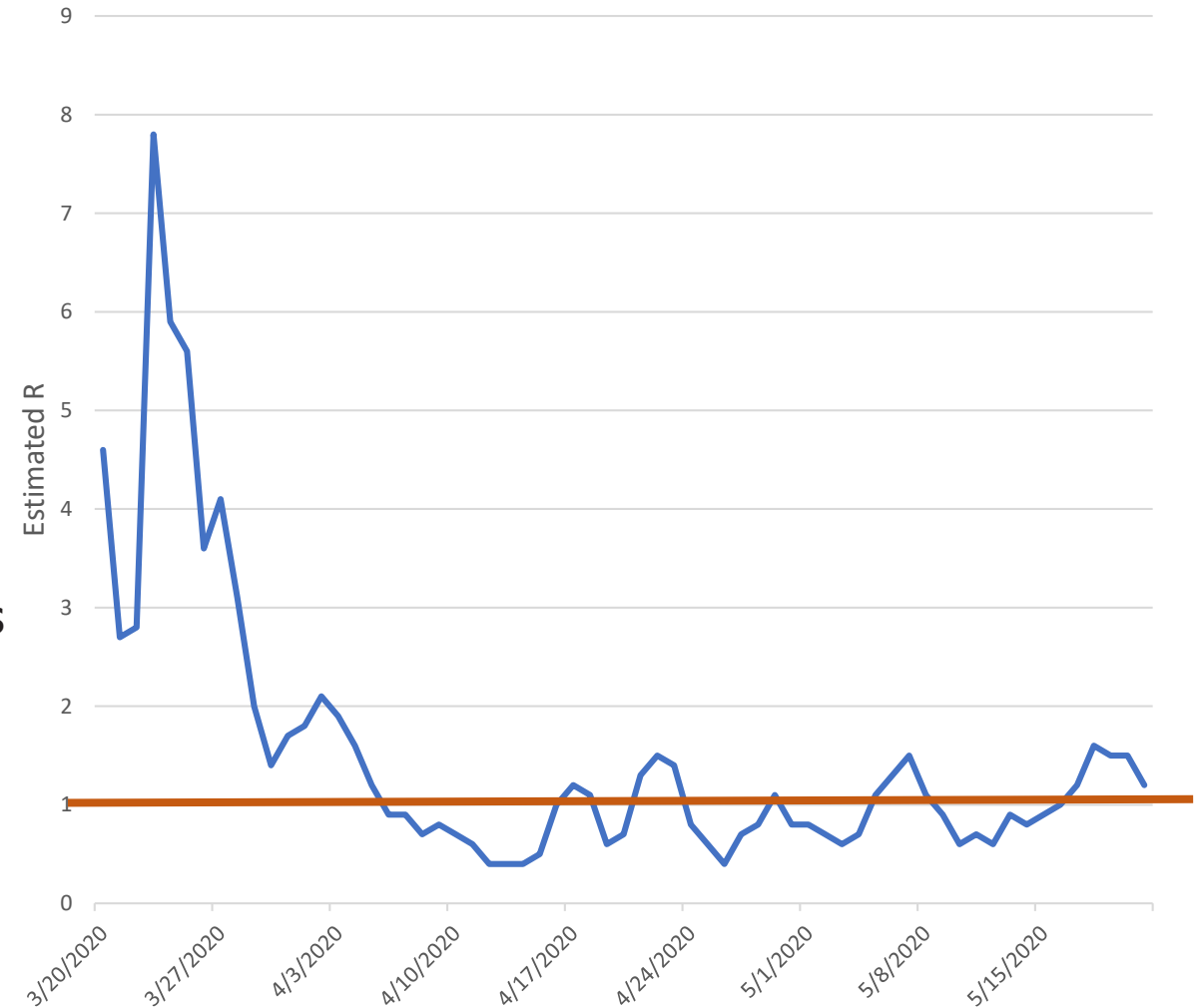
Metric 9: Reproduction number of COVID-19 below 1

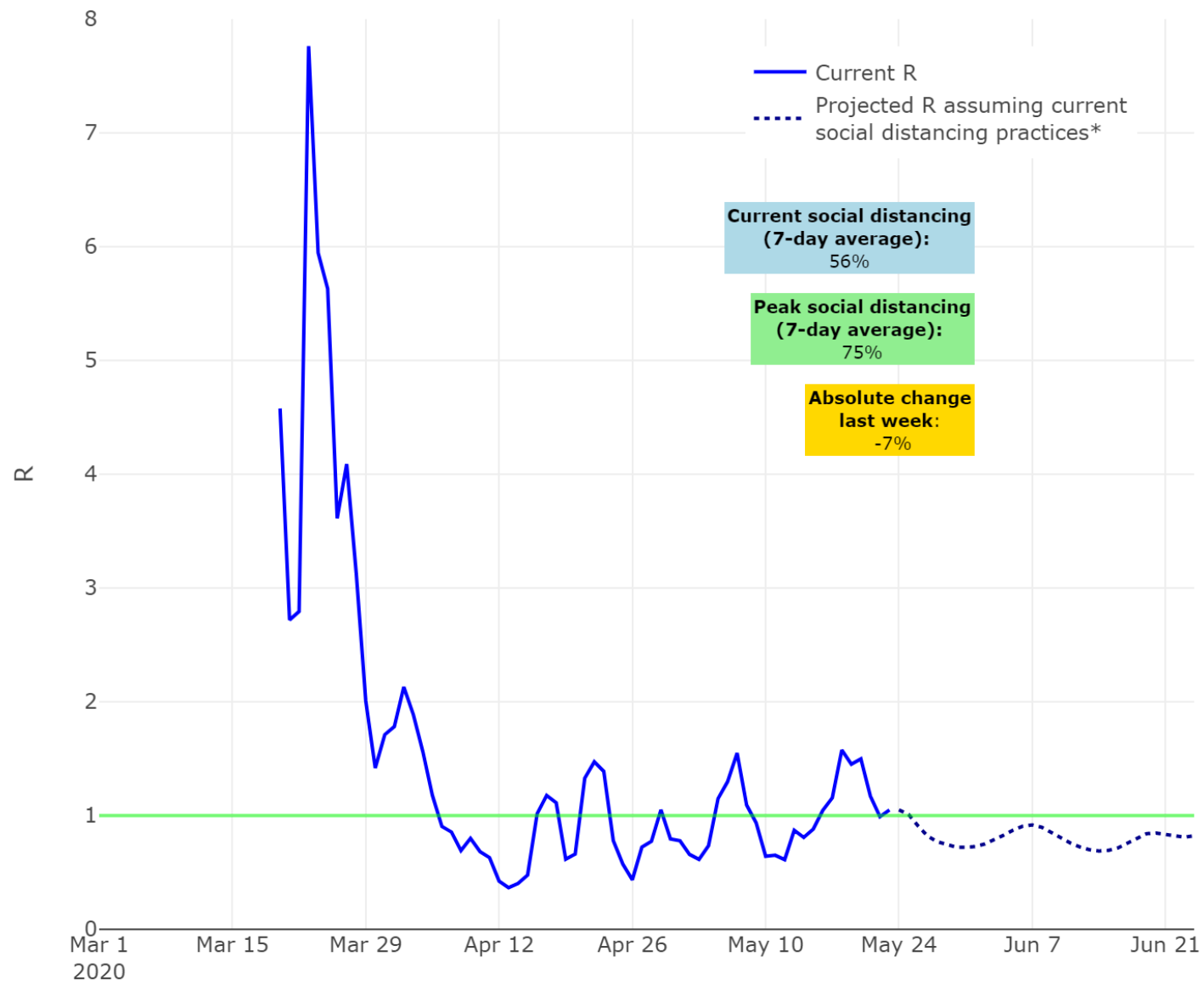
Yellow: R_0 is a mathematical term that represents the reproduction number of a disease. If R_0 is less than 1, each existing infection causes less than one new infection. In this case, the disease will decline and eventually die out. If R_0 is more than 1, each existing infection causes more than one new infection. The disease will be transmitted between people, and there may be an outbreak or epidemic.

On May 21st, the R_0 value in Allegheny County was 1.2. It has been above 1 since May 17th.

Metric definition: R_0 is the average number of people who will contract COVID-19 from one person with that disease. This model was developed by the Children's Hospital of Philadelphia Policy Lab.

Citation: Children's Hospital of Philadelphia Policy Lab: <https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>





<https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Essential Services

1. Food for Seniors
2. Aging Services – elder abuse investigations, in-home services, etc
3. Food for broader community
4. Childcare for essential employees, including first responders
5. Services for people experiencing homelessness and/or in supportive housing
6. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
7. Child welfare critical services, hotline, investigations, group care
8. Intellectual Disabilities and Autism services

Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		[Staffing Rating Guidelines]	[Supplies Rating Guidelines]	[Service Locations Rating Guidelines]	[Funding Rating Guidelines]
Food: for Seniors	At Risk	At Risk	Unstable	Stable	Stable
Aging Services - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
Food: for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
Childcare for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing homelessness or in supportive housing	At Risk	At Risk	Unstable	Stable	Stable
Behavioral health: acute, crisis and residential care	At Risk	At Risk	At Risk	At Risk	At Risk
Early Intervention	Stable	Stable	Unstable	Stable	At Risk
Transportation to essential medical and social services	Stable	Stable	At Risk	Stable	Stable
Child welfare critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
Intellectual Disabilities and Autism services	Stable	Stable	Unstable	Stable	Stable

Food: for Seniors

No Updates 5/21/20

Essential Service:		Food for Seniors		Overall Service Capability:		At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: -AAA has received a shipment of over 800 FEMA shelf stable meals and are putting together a plan for a rolling distribution to identified sites. -Between FEMA and the AAA food providers there have been over 3,000 shelf stable meals ordered to be distributed. -Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area. -HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.						
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available	
Notes: -Current system has reached a plateau and is doing well. -Preparing for increases.			Notes:			

Elder abuse investigations, In-home services & other critical aging services

No Updates 5/21/20

Essential Service:		Elder abuse investigations, In-home services & other critical aging services		Overall Service Capability:		Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	At Risk	Level 3 40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: -Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19 -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database -In-Home services network is serving all consumers for Personal Care & Home Support -Personal Emergency Response Systems providers are offering modified, "contact free" install processes			Notes: -Available protective supplies (masks, gloves and sanitizer) have all been distributed to PS provider agencies and Options RN's.			
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available	
Notes:			Notes:			

AAA Updates: Farmers Market Vouchers

- Each year the Farmers Market Voucher initiative provides \$20 in vouchers to eligible Allegheny County residents aged 60 and older on a first come, first served basis.
 - The vouchers are redeemable throughout the summer at participating farmers' markets for Pennsylvania grown produce.
 - Approximately 90,000 vouchers are given to 22,000 older adults (each senior gets 4).
- 2020 Farmers Market Vouchers will still be distributed this year
- A new distribution process is being developed to comply with Coronavirus guidelines that will keep agency staff and seniors safe
 - Mail in applications will be utilized
 - A planning call with the State is scheduled for May 21st to discuss distribution in more detail
- Once the plan is finalized, the AAA will be using email, local media, our website, newsletters, etc. to inform the community

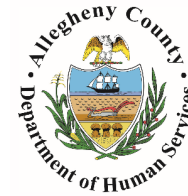
Food: For Broader Community

Essential Service:	Food for Broader Community			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)					
Service Locations:	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	Funding:	Stable	Level 1 Normal funding available
Notes: see above			Notes: see above		

Food Bank Covid Community Partners

- If you are interested in partnering with the Pittsburgh Food Bank to provide food to your community, please complete this survey:

bit.ly/PFB-partner



Allegheny County Department of Human Services Pittsburgh Food Bank Community Partners

If you are a DHS provider interested in partnering with the Pittsburgh Food Bank to distribute food to households in need, please fill in the following form.

This information will be used to coordinate food distribution between your organization and the Pittsburgh Food Bank.

Completion of this form will help us understand demand but is not a guarantee that your organization will receive food. We will follow up with next steps

Thanks for all your work to help our community.

Paragon Food Distribution

We are excited to announce a new partnership with Paragon Foods. Beginning next Thursday, May 28, Paragon Foods will distribute a mixed box of produce every Thursday for the next six months in the parking lots at the following schools:

- Milliones (UPrep): 3117 Centre Avenue - 15219
- Carmalt: 1550 Breining Street - 15226
- Perry: 3875 Perrysville Avenue - 15214
- Faison: 7430 Tioga Street - 15208
- The Gifted Center: 1400 Crucible Street – 15205

Paragon Trucks arrive at 9 AM and families can begin to line up at 10 AM. Food is placed in a family's car/trunk from 10 AM – 12 PM on a first come, first-serve basis.

Mixed boxes of produce may include potatoes, onions, carrots, sweet potatoes, apples, pears, oranges, blueberries, strawberries and tomatoes.

PARAGON
real. fresh. food.



Food Access Coordination and Resources

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/food-supplies/>

- Food Map, FAQs and more!

Food Access Call

Tuesdays at 3:30

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](#) United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Childcare for essential employees, including first responders

Essential Service:	Childcare for essential employees, including first responders		Overall Service Capability:	At Risk	
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			Notes: Providers seeking gloves and cleaning supplies		
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	At Risk	Level 2 Concerns over short-term funds to cover operations - cash flow issues arising
Notes: Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			Notes: Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge		

Health and Safety Guidelines for School Age Summer Camps

- [Allegheny County Health and Safety Guidance](#) now available
- Includes information on:
 - Health and Hygiene
 - Intensifying Cleaning Efforts
 - Physical Distancing
 - Monitoring and Preparing for Sickness
 - Drop off and Pick Up
 - Food Services
 - Transportation

Allegheny Child Care

From the COVID-19 crisis, Allegheny Child Care is a unique pilot project that has been developed to support the child care needs of families.

Caregivers and parents of young children can now search available child care spots at Allegheny County early learning programs in real-time with the Allegheny Child Care tool. **Additional support for finding and/or funding your child care needs can be found at the Early Learning Resource Center Region 5 website or by calling [412.350.3577](tel:412.350.3577).**



Find child care →

<https://tryingtogether.org/find-child-care/>



LET'S WORK TOGETHER TO PREVENT COVID-19 AND SUMMER LEARNING LOSS

FREE TUTORING SESSIONS

- **FOR ANY STUDENT** IN GRADES K-12
ATTENDING SCHOOL IN ALLEGHENY COUNTY
- LIVE REMOTE INTERACTIONS
- GROUP AND INDIVIDUAL
TUTORING SESSIONS AVAILABLE
- WILL ASSIST STUDENTS/FAMILIES IN
GETTING NECESSARY EQUIPMENT FOR SUCCESS
- **NO BARRIERS!**

**CURRENTLY SERVING
STUDENTS IN THE
FOLLOWING DISTRICTS:**

GATEWAY
PLUM
WEST MIFFLIN
DUQUESNE
NORTH HILLS
WILKINSBURG

PPS
PENN HILLS
WOODLAND HILLS
CLAIRTON
STEEL VALLEY
CARLYNTON
ELIZABETH



gwen's girls

TO REGISTER:  gwensgirls.org  412-904-4239

Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2	Supplies:	Unstable	Level 4		
		Agencies invoke their own COOP plan			20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need		
Notes: Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.			Notes: Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.				
Service Locations:	Stable	Level 1	Funding:	Stable	Level 1		
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need			Normal funding available		
Notes: All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.			Notes: There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.				

Services for persons who are experiencing homelessness and/or are in supportive housing

Family Quarantine/Isolation space:

- 2- and 3-bedroom apartments for families
- For more information, please contact Remy Harris: Remy.Harris@alleghenycounty.us

Individual Quarantine/Isolation space:

For more information, please contact:

Homeless referrals: Jessica.McKown@alleghenycounty.us

Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us

Allegheny County Jail referrals: Jennifer.Batterton@alleghenycounty.us

Immigrants and Internationals referrals: bgreen@jfcspgh.org

Client Cell Phones

- Please contact Gabe Krivosh (Gabriel.Krivosh@alleghenycounty.us) for additional information

Services for persons who are experiencing homelessness and/or are in supportive housing

Utility Assistance:

- Chartiers Center Utility Assistance Program offers one-time payment of utility arrears, up to \$1500 per individual/family
- Program also offers counseling on budgeting for and paying utilities, and how to lower energy costs
- Contact **Felicia Nolan**:
fnolan@chartierscenter.org

ABOUT US

Embracing a wellness model, Chartiers Center ensures you and your family receive individualized care and support. This allows us to assess your progress while you focus on your recovery.



CHARTIERS CENTER



Contact Us

 Fax: (412) 561-5902

 fnolan@chartierscenter.org

CHARTIERS CENTER

Utility Assistance Program



Contact us for more information or to schedule an appointment.

For the past 50 years, Chartiers Center has been dedicated to serving the behavioral healthcare needs of individuals and families in Allegheny County. Our team of doctors, therapists, and service coordinators provide a wide range of services including treatment, linkage to referrals and resources, to coordinate your care as you work towards achieving your recovery goals.

All completed referrals and required documentation can be faxed to Felicia Nolan, Housing Supports Service Coordinator.

The FAX number is 412-561-5902.



**RECOVERY.
RESPECT.
RENEWAL**

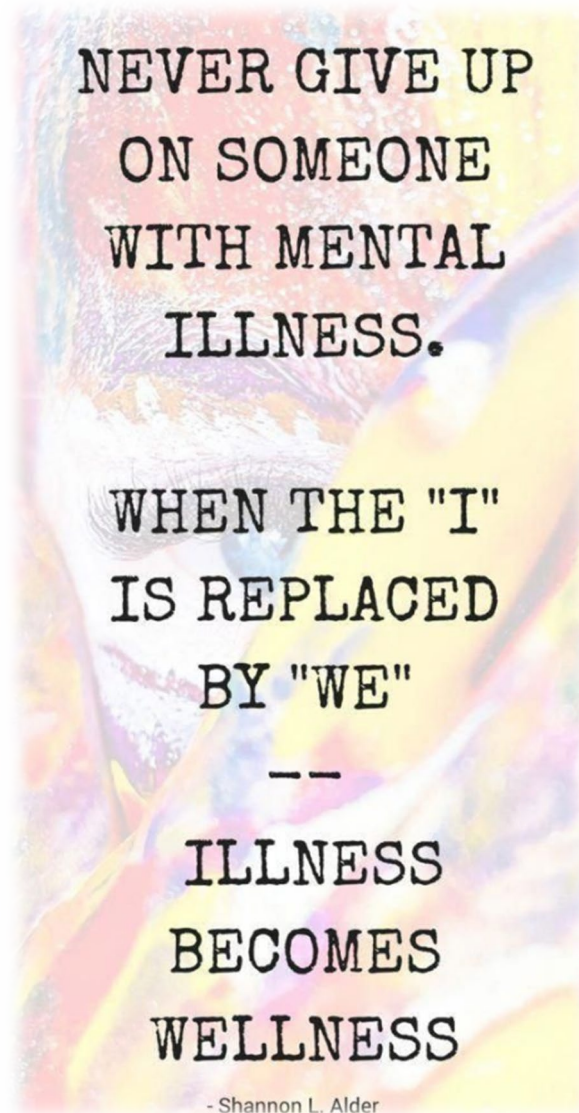
www.chartierscenter.org

Services for persons who are experiencing homelessness and/or are in supportive housing

Homelessness Provider Network COVID-19 Working Group:

- Every Tuesday at 9:30 AM
- All homelessness service providers invited and encouraged to participate
- Call in information:
Phone number: 1-267-368-7515
Conference ID #: 883 836 652

Behavioral Health: Mental Health & Drug and Alcohol



Essential Service:		Behavioral health acute, crisis, and residential care		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2	Supplies:	At Risk	Level 3		
		Agencies invoke their own COOP plan			40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in		
Notes: Calls to date with various service providers reports are that staff are resigning or calling off due to COVID reasons but, no disruption in services. We have received reports that providers have staff out sick who may or may not be going through testing at this time.			Notes: Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request				
Service Locations :	At Risk	Level 2	Funding:	At Risk	Level 2		
		100% coverage to the public from either normal or alternative Service Locations			Concerns over short-term funds to cover operations - cash flow issues arising		
Notes: Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.			Notes: Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.				

CMS Medicare Changes

- Several requirements have been finalized
 - telehealth for consumers in Medicare Advantage (MA) plans
 - expansion of benefits for beneficiaries with chronic conditions
 - support for beneficiaries in rural communities
 - increasing access to MA for patients with End Stage Renal Disease (ESRD).
- For more information visit:
<https://www.cms.gov/newsroom/fact-sheets/contract-year-2021-medicare-advantage-and-part-d-final-rule-cms-4190-f1-fact-sheet>

- Prior Authorization Requirements During the COVID-19 Disaster Emergency Declaration Period (Community Care Contracted Providers) are being suspended
- For more detailed information visit:
<https://providers.ccbh.com/uploads/files/Provider-Alerts/20200521-alert13-prior-auth-covid19-emergency-declaration.pdf>

PA DHS Policy Clarification: Pre-Auth

Upcoming Learning Opportunities

SAMHSA

- Technical Assistance Center: Implementing Best Practices and Improving Collaboration for Crisis Care and Suicide Prevention among High-Risk Service Members, Veterans, and Families
 - June 10th 1:30-3:00pm
 - Registration link: https://zoom.us/webinar/register/WN_h56pJmnYR2Wxv3LFQa1whw

DDAP

- Both virtual trainings are 6-hour trainings that will be broken out into three 2-hour sessions and you must complete all 6 hours to receive credit
- Screening and Assessment
 - June 8th 10:00am-12:00pm
 - June 9th 10:00am-12:00pm
 - June 11th 10:00am-12:00pm
 - Further information can be found [here](#)
- Ethics
 - June 2nd 10:00am-12:00pm
 - June 3rd 10:00am-12:00pm
 - June 4th 10:00am-12:00pm
 - Further information can be found [here](#)

Behavioral Health: Early Intervention

Essential Service:		Early Intervention			Overall Service Capability:		Stable	
Staffing:	Stable	Level 1	Supplies:	Unstable	Level 4			
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level			20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need			
Notes: Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.			Notes: In the past few days more supply requests have come in					
Service Locations:	Stable	Level 1	Funding:	At Risk	Level 2			
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need			Concerns over short-term funds to cover operations - cash flow issues arising			
Notes: All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.			Notes: Providers have been greatly impacted by the loss of revenue					

Early Intervention services continue to be offered via tele-intervention even as childcare centers open

Early Intervention Allegheny County Snapshot

- 84% of children are receiving all recommended services via tele-intervention
- 1% of children are receiving one or more (but not all) recommended services via tele-intervention
- Referrals to EI are showing a slow but steady increase since the first week of April
 - 5/23/2020 compared to same period last year new referrals equaled 72% compared to the same time last year
- Completed evaluations continue to fluctuate
 - 5/23/2020 completed evaluations equaled 53% compared to the same time last year



Transportation to essential medical and social services

No updates

Essential Service:		Transportation to essential medical and social services		Overall Service Capability:		Stable	
Staffing:	Stable	Level 1	Supplies:	At Risk	Level 2		
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate			60 - 89% of necessary supplies are available for the essential service to be safely and adequately delivered to those in		
Notes: Traveler's Aide and ACCESS are able to accommodate MATP transports at this time.			Notes: MATP guidelines have mandated that riders and drivers wear masks. Traveler's Aid and Access has been able to acquire PPE for staff.				
Service Locations:	Stable	Level 1	Funding:	Stable	Level 1		
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public			Normal funding available		
Notes: MATP has issued guidances for providers and riders.			Notes:				



Essential Service:	Child welfare critical services, hotline, investigations, required visits, group care		Overall Service Capability:	At Risk
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: Agencies can staff their own services. Some have invoked contingency plans that have brought staffing to an adequate level			Notes: Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations CYF is able to deliver supplies to essential first responders, but supply is limited.	
Service Locations:	Unstable	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	Funding:	Stable Level 1 Normal funding available
Notes: Several provider agencies have been forced to close to comply with Governor's orders			Notes: Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff	

Child welfare critical services: Local plans & next steps

Efforts to Support CYF Mental Health in May

- Daily affirmations and shout outs to great teaming and support

Good Apple Award

We had approximately 120 CYF staff participate in the “Steering Ourselves through New and Developing Traumas” sessions

- Van der Kolk’s presentation can be found here:

https://catalog.pesi.com/sq/bh_001345_body_keeps_the_score_freeevent_email_sq-117963?utm_medium=email&utm_source=sp&utm_campaign=033120_bh_c_rt_BesseIFREE_LiveWebcast_1pm_throttled&spMailingID=32093977&spUserID=MTU1MDIzNDIyNzQ0S0&spJobID=1664874961&spReportId=MTY2NDg3NDk2MQS2=MTU1MDIzNDIyNzQ0S0&spJobID=1664874961&spReportId=MTY2NDg3NDk2MQS2



A Tribute to Pride Week

- CRO Caseworker and LGBTQIA Champion, Jason Lucarelli decided to spearhead a poster making project with all CYF Regional Offices. He then pulled together an agency wide training on June 5th that will include discussion surrounding the culture of Pride Festivities in the United States and around the world, as well as how the movement began and why we continue to celebrate PRIDE each year.
- Participants will gain a *comprehensive* understanding on the origins of the Pride month including the important social/political events that have contributed to it becoming a global phenomenon; and why Pride continues to be necessary despite recent advancements within the LGBTQIA rights movement.
- Participants will also learn about resources available in Allegheny County to engage LGBTQIA youth during COVID-19.



Internet Safety Tip Sheet

Did you know...

40% of Facebook profiles are fake.



Think

1. Think about keeping some control over who can see your information

2. Avoid in-person meetings alone

3. Think about what you post

4. Don't reveal too much this is not just what you wear! Is your house number visible in your TikTok? Will you be identifiable by your little brother or sister? Don't give out your birthday, your address, your parents' names, or even your school.

5. Have an exit plan. If someone is bugging you or talking to you in a way you don't like, you can unfriend or block them, and you shouldn't hesitate to! It could also be smart to make sure that your username or handle is different from your real name, that way if you get into a conversation that's making you uncomfortable

#BOYBYE



6. Be paranoid Be really picky about who you give your number to and how you use GPS that can pinpoint your physical location. The Snapchat Snap Map is eerily accurate — turn it off.

7. Know your rights

8. Use good passwords Here's a trick: create a sentence like "I graduated from Woodland Hills in 20" for the password IgfWHI20

9. Be smart when using a cellphone



Before

You



Link

- If you need help with this, talk to someone you trust such as a friend, sibling, teacher or parent. If you'd rather talk to someone anonymously, you can text "LISTEN" to 741-741.
- If you're under 18 and someone is pressuring you to engage in sexual activities (e.g. cybersex, photos, webcamming) or is sending you explicit material, don't hesitate to call the police or the CyberTipline at 1-800-843-5678. They have advisers available 24/7 to help.
- If this person's a relative or someone in your household and you need help, contact the police, go to RAINN.org/online or call the National Sexual Assault Hotline at 1-800-656-HOPE (4673).

The more you know...



Survey Results

- Nearly half of all students (48%) experience sexual harassment in school & more than a quarter of students report they experience sexual harassment often
- Approximately 30% of students said they were harassed digitally
- 60% of sexual harassment in schools happens in front of teachers
- 95% of teens report they have a smartphone or access to one
- 45% of teens report they are online on a near-constant basis
- Sources: HHS.gov – Office of Adolescent Health & Pew Research Center Dept. of Internet & Technology,
<https://www.pewinternet.org/2018/05/31/teens-social-media-technology-2018/>
<https://www.hhs.gov/ash/oah/news/e-updates/february-2016-teens-social-media-use/index.html>



We Rock Virtual Workshop 2020

This summer, we plan to continue the We Rock Workshop program in a virtual capacity. We will use social media to engage the youth on a wider level as well as Zoom conference calls so that we can see and communicate with the students face to face. By continuing to engage with our students virtually this summer, we can likely retain them for next year's We Rock Workshop at the studio!

- These are the activities we will provide:
 1. We Rock Talent Challenge (open to all DHS and system youth via Facebook)
 2. We Rock Educational Workshops:
 - a. We Rock Forum (open to kids in placement via Zoom)
 - b. We Rock Talks (open to all via Facebook)
 3. We Rock Virtual Recording Sessions (open to select students)
 - a. Continuing work on songs started with previous students
 - b. We Rock Collaborative Theme Song
 4. We Rock Workshop Final Show (open to all)
 - a. Streaming live from Mr. Smalls Theatre's Facebook page on Thursday, June 25th, 2020!
 - b. Will showcase the best of the Talent Challenge submissions
- Prizes awarded to Talent Challenge winners.



WE ROCK ZOOM FORUM

Thursdays at 7pm through June 18th

Creative Life Support Teaching Artists will lead private Zoom meetings encouraging the musical development of the students within a group setting and checking in on the progress of their songwriting and creative processes. Open to foster kids in placement and pre-registered We Rock students only.

**All participants will be entered into
a drawing to win prizes!**

For more information contact info@creativelifesupport.com

We Rock Challenge

To enter the “We Rock Talent Challenge” participants can submit videos of themselves singing or rapping to be showcased, think Tik Tok challenges. There will be guidelines in place on the content of these songs and videos, including recording on a clear, clean background, no references to explicit content or profanity, etc. Original music will be encouraged, but cover songs will be accepted as well.

This aspect of We Rock will be wide reaching, open to all DHS youth and system and We Rock alumni!

Enter the “We Rock Talent Challenge” today!

Visit facebook.com/WeRockWorkshop and post a video of you at your best, whether it’s singing, rapping or dancing!

Original material encouraged but all entries welcome. When making your video, grab a microphone (or hairbrush, or tv remote, or whatever) from the left and pass it to the right so we can edit them all together. Make sure you have a clear background, and please keep it clean and uplifting, no references to explicit content or profanity, etc. Let’s raise each other up!

Tag your post #WeRockTalentChallenge to be entered into the running to be showcased at the We Rock Workshop Final Show on June 25th that will be livestreamed worldwide!

There will be prizes and untold glory!

- **We Rock Talks: Livestream on Facebook Page**
- *-Tuesdays at 7pm & Fridays at 5pm through June 30th*
- Creative Life Support Teaching Artists will present music talks live streamed on the We Rock Workshop Facebook page for all to see
- Offering talks and chat room discussion on music history, songwriting, vocal coaching, recording techniques, the music industry, and self promotion.

Intellectual Disabilities and Autism services:

Essential Service:	Intellectual Disabilities and Autism services			Overall Service Capability:	Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			Notes: Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.		
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available
Notes: Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			Notes:		

Intellectual Disabilities and Autism services: Current Activities

- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

No Updates 5/28/2020

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.



Testing Sites Update



Allegheny County Health Department @HealthAllegheny · 18h

A total of 5,000 tests were delivered this past week to the Health Department and have since been distributed to the centers. The seven FQHCs are East Liberty Family Health Center, Metro Community Health Center, North Side Christian Health Center, Pittsburgh Mercy, (cont.)



- Tests at 7 FQHC as partnership between ACHD and RK Mellon Foundation
- Testing at 2 CVS locations with more sites this week

Allegheny County COVID-19 Testin...

east liberty

10

10 mi

20 mi

Total: 16

East Liberty Family Health Center

(0.09 mi)

Testing Group:

Instructions: Walks ups accepted with no prior doctor's order. Will be assessed using CDC guidance to determine if testing appropriate.

Website:

East Liberty Family Health Center

6023 Harvard St
Pittsburgh, PA 15206

Drive-through or On-site Testing: On-Site

Days and Times: 9-12pm Monday through Friday (note this differs from clinic hours)

[Get Google Directions](#)

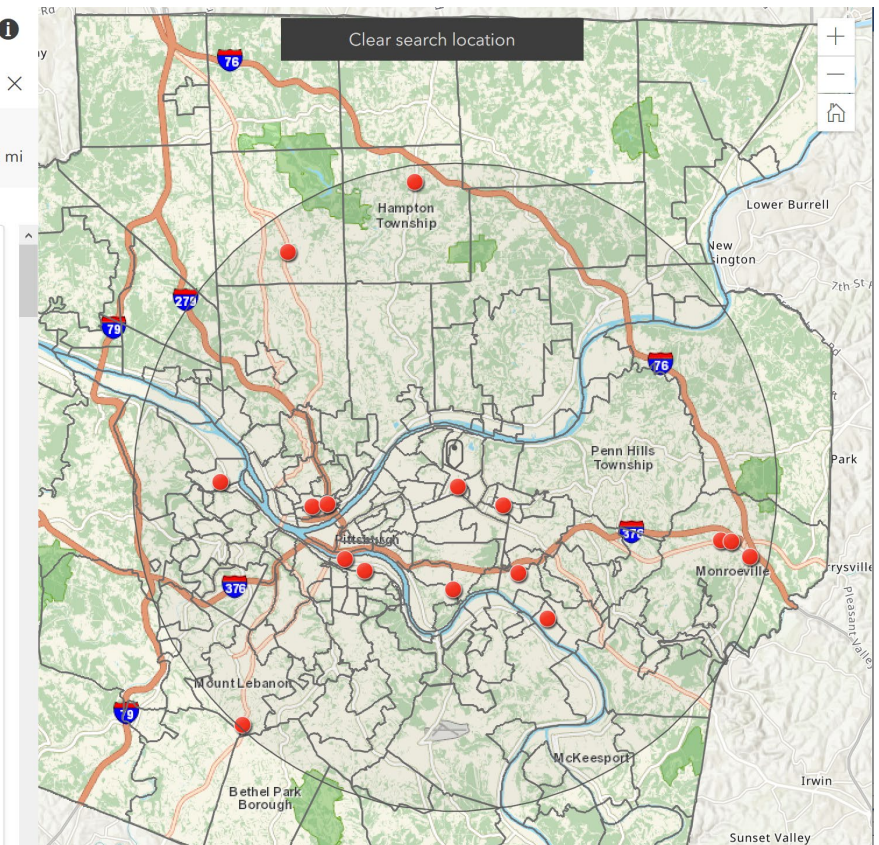
Alma Illery Medical Center

(1.60 mi)

Testing Group: Primary Care Health Services

Instructions: Walks ups accepted with no prior doctor's order. Will be assessed using CDC guidance to determine if testing appropriate.

Website:



[Testing Site Map](#)