

# **COVID-19 DHS Provider Meeting June 8, 2020**

#### **General Information**

Beginning next week (the week of June 15<sup>th</sup>), we will only hold DHS Provider Meetings once per week, on Thursdays.

### COVID-19 Infection/Illness Reporting

We have been collecting reports of infection, illness or exposure of DHS providers, clients and staff since March 31<sup>st</sup>. We have received 375 reports total, of which 128 have tested positive.

- We are seeing a lot of clients being tested as a precautionary measure.
- 24 clients have been hospitalized and 8 individuals have died.
- The majority of illness reports have been from the Intellectual Disability system.

When we get a report, the program office follows up with providers. The analytics staff coordinates and shares with the Health Department.

We are interested in your feedback on how we can use this information most effectively.

# <u>Planning with Neighborland</u> (our online engagement platform)

- We have added 4 new questions. Please share your thoughts and help get the word out:
  - O What's the best way to get the word out?
  - O What kind of support is most helpful to you?
  - o Are you worried about someone you care about?
  - How can we support the fight against racism and injustice?

We are continuing to improve our website, located at www.bit.ly/COVID19DHSProviders.

- The Operational Changes Tracker is now live.
- You can reach us by email at <u>DHS-COVID19planning@alleghenycounty.us</u>. We will answer all questions and elevate issues to inform the network.
- Please submit stories and photos of how you are meeting needs during this time to <a href="Evelyn.Whitehill@AlleghenyCounty.US">Evelyn.Whitehill@AlleghenyCounty.US</a>.

# Legislative/Policy Updates

#### Courts

Until further notice, entrance to court facilities and offices is limited to Judges, court personnel and people attending court proceedings or having other official business with the Court.

- Anyone entering court facilities or offices must wear a protective mask or cloth face covering at all times, consistent with CDC guidelines.
- If you are unable to wear a mask/cloth face covering, you should advise Court staff before coming to the facility or when you arrive at the entrance of the facility, or contact the Americans with Disabilities Act (ADA) Coordinator to discuss accommodations at 412-350-4044, 412-350-5419 or by email at <a href="mailto:courtaccess@alleghenycourts.us">courtaccess@alleghenycourts.us</a>.
  - Those who cannot wear masks due to a disability should contact the Court facility or the Americans with Disabilities Act Coordinator BEFORE coming to the facility so that accommodations can be made to help you conduct your business without delays.

#### **Food**

There is a Farmers to Families distribution happening in Clairton this Friday, June 12<sup>th</sup> from 1-3 pm at Clairton High School.

The Food Bank is holding a <u>drive-up distribution</u> this week on Thursday the 11<sup>th</sup>, from 10 amnoon at Highmark Stadium.

The Food Access Call is on Tuesdays at 3:30 pm. Call-in information can be found in the slide presentation.

# AAA food information

• No new updates since 6/4/2020.

# **Program Updates**

#### **AAA**

• No new updates since 6/1/2020.

#### **OCS**

- For childcare resources, please share ELRC contact information (<u>elrc5@alleghenycounty.us</u> or 412-350-3577).
  - As a reminder, the Care Mobile is going out to make sure kids are up to date on their vaccines. They are still seeking locations and adding dates. Please get the word out to families.
    - They just added new sites please check the <u>website</u> for the most up-to-date information.
- We have moved employment information and resources to our website.
- Homeless network
  - O Quarantine and Isolation spaces are still open for individuals and families and have available spaces!
    - To make a referral for a family, contact Remy Harris (Remy. Harris@alleghenycounty.us).
    - Homeless referrals: Jessica.McKown@alleghenycounty.us
    - Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us
    - Allegheny County Jail referrals: <u>Jennifer.Batterton@alleghenycounty.us</u>
    - Immigrants and Internationals referrals: <u>bgreen@ifcspgh.org</u>
  - As a reminder, client cell phones are available:
    - Contact Gabe Krivosh (<u>Gabriel.Krivosh@alleghenycounty.us</u>) for more information
  - Carolyn Bebb, Tax Program Coordinator at DHS, is collecting success stories regarding individuals experiencing homelessness who received an economic impact payment, and how they have benefitted.

- Please connect with Carolyn: <u>Carolyn.Bebb@alleghenycounty.us</u>
- We've moved the Provider Network Meeting to every other Tuesday at 9:30 am, call-in information can be found in the slide presentation. Our next meeting on June 9<sup>th</sup> will focus on behavioral health.

#### Behavioral Health

- Webinar Opportunities
  - O As a reminder, DDAP is holding presentation on service descriptions aligned with ASAM beginning on July 7<sup>th</sup>. More information can be found here.
- Early Intervention
  - $\circ$  No new updates since 6/4/2020.

#### OID/Autism

- ODP Announcement 20-066 Guidance for Visitation in Residential Settings Licensed by the Office of Developmental Programs (ODP) in the Green Phase of the Process to Reopen Pennsylvania
- We are holding a provider meeting on June 19<sup>th</sup> from 10 am-noon. Meeting access info will be released soon. Please send priority topics to Brenda.Bulkoski@AlleghenyCounty.us by June 12<sup>th</sup>.
- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <a href="https://www.myodp.org/mod/page/view.php?id=26808">https://www.myodp.org/mod/page/view.php?id=26808</a>.

# <u>CYF</u>

- We are holding a virtual graduation celebration on June 11<sup>th</sup>. See slide presentation for call-in information. Today we delivered gift baskets to all our seniors.
- CYF is sending out anti-racism resources in our staff email. Please reach out if you are interested in these resources.

#### Transportation

• No new updates since 5/14/2020.

#### How to Reach Us

- Email us at <u>DHS-COVID19planning@alleghenycounty.us</u> with questions. Use the subject line to indicate the type of question you are submitting (e.g., program area, DHS operations).
- The COVD Hotline is 2-1-1 and the Health Department's line is 687-2243.
- See the slide presentation for other key contacts.

# SEE FREQUENTLY ASKED QUESTIONS FOR ANSWERS TO THE QUESTIONS RAISED AT TODAY'S CALL