

THIS CALL IS BEING RECORDED

DHS Provider Briefings

Thursday 7/16/20

Provider Briefings are now held
weekly, on Thursdays.



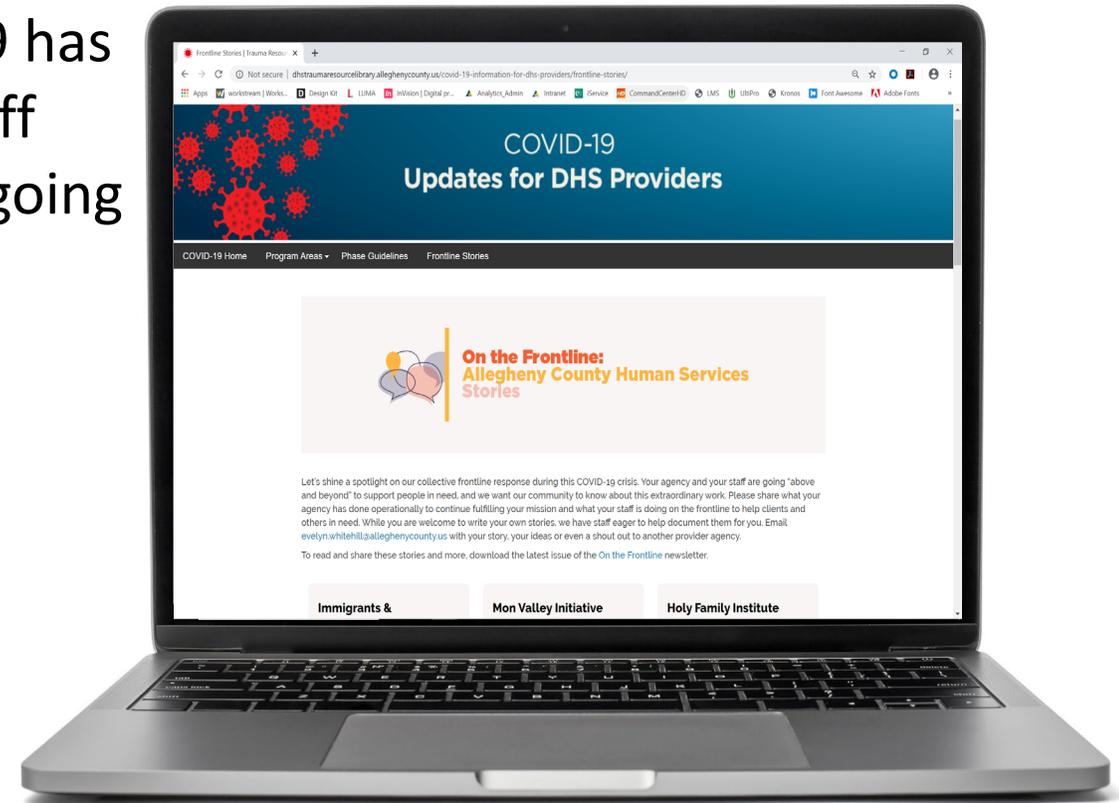
Agenda

- Announcements/policy updates
- Health Metrics
- United Way Check-In Calls - Shawn McGrogan, Operations Manager and Melaney Hegyes, Community Engagement Manager, United Way 211
- System of Care Update, Linda Kuster, System of Care Project Director
- Program Updates



Please submit stories/photos about how COVID-19 has changed the ways in which your organization or staff conduct business and how it might impact your ongoing operations.

- To get started, please contact:
Evelyn.Whitehill@AlleghenyCounty.US



How to Report when Staff Tests Positive

- If a member of your staff has tested positive for COVID-19, including presumptive positive, or has been exposed to a confirmed case, notify DHS by emailing DHS-PrivacyOfficer@alleghenycounty.us (preferred method)
Alternatively, you may report via phone to Brian Bell, Allegheny County Privacy Officer, at 412-350-2887.

COVID-19 Guidance Update – State & Local

- Yesterday, Gov. Wolf announced new statewide targeted mitigation efforts to combat the increase in COVID-19 cases.
- These guidelines do **NOT** supersede local ACHD guidelines from the July 8th order as local guidelines are more restrictive than the statewide guidelines.
- Tomorrow, July 17th, ACHD will announce any changes to their July 8th order based on the Governor's order.
- Current ACHD guidance:
 - Indoor dining/alcohol consumption is prohibited at bars & restaurants. (State prohibits all drinking at bars, but does allow indoor dining at 25% capacity, or no more than 25 persons.)
 - Take-out and delivery OK for food/alcohol, as is outdoor dining. (Same as State guidance.)
 - No more than 3 alcoholic drinks for outdoor dining. (State has no restriction.)
 - Events/gatherings limited to 25 people indoors/50 people outdoors. (State has same indoor limit, but 250 person outdoor limit.)
 - ACHD guidance is in effect until July 24th. (State guidance is ongoing until revoked.)

Policy & Legislative Update – Fed, State & Local

- PA's Office of Unemployment Compensation is now offering the [Extended Benefits](#) program to provide up to 13 additional weeks of benefits to people who have used up both their regular state [unemployment compensation \(UC\)](#) and federal [Pandemic Emergency Unemployment Compensation \(PEUC\)](#).
- Gov. Wolf signed two policing bills on Tuesday to reform officer hiring and training that were passed in the wake of statewide protests.
- Allegheny County Council on Tuesday voted against an ordinance that would have required universal coronavirus testing at all County facilities, and another that would have outlawed "less-lethal" weapons like pepper spray and bean-bag guns for use by police.
- County Council, in a unanimous vote, approved an ordinance aimed at protecting transgender people from discrimination in health care settings.

Allegheny County COVID-19 Key Metrics

Click on a metric's current state symbol to see how this metric has changed over time.

Metric	Source	Current State
Percent positive tests	World Health Organization	
Number of People Tested per Number of New Cases	State of Washington	
Decline in new cases or low number of new cases	The Centers for Disease Control and Prevention (CDC)	
New Cases Below Threshold	Commonwealth of Pennsylvania	
Reproduction number of COVID-19 below 1	Children's Hospital of Philadelphia	
Decline in Total Hospitalizations	The Centers for Disease Control and Prevention (CDC)	
ICU Bed Usage	Commonwealth of Pennsylvania	
Decline in Deaths	State of New York	

Decline in new cases

Current Status is Red: Allegheny County saw a 12% decrease in new cases in the last week, following a 77% increase the previous week. Cases were over 1,000 in both of the last two weeks.

Week beginning on	Number of Cases during week	% Change from Previous Week	Average Daily Positive Test Rate	Metric Met on Last Day of Week
7/5/2020	1,173	-12%	9.7%	✗
6/28/2020	1,329	77%	9.5%	✗
6/21/2020	752	419%	7.7%	✗
6/14/2020	145		2.6%	✗

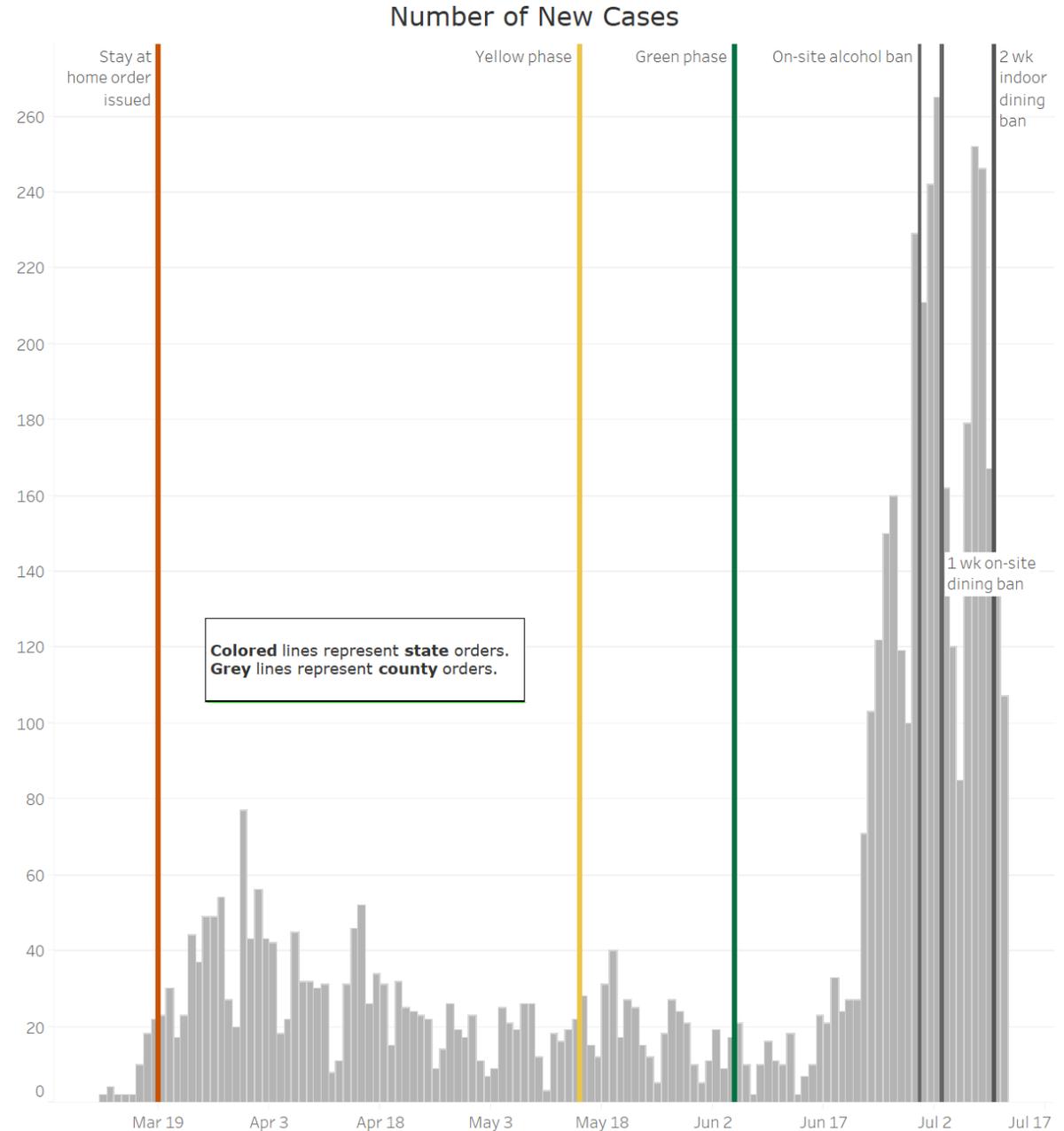
Metric #1—Decline in New Cases or low number of new cases. States, including North Dakota, Kansas, and North Carolina, are looking for a downward trajectory of new cases over a 14-day period to monitor infection spread. Allegheny County is monitoring this as well as monitoring for any large increases in new cases.

Metric Definition: A decline in new cases over the course of a 14-day period and/or continued low number of new cases.

Data source: PA National Electronic Disease Surveillance System (PA-NEDSS)

Citation: National Governors Association (<https://www.nga.org/coronavirus-reopening-plans/>)

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 11, 2020 was used for this metric.



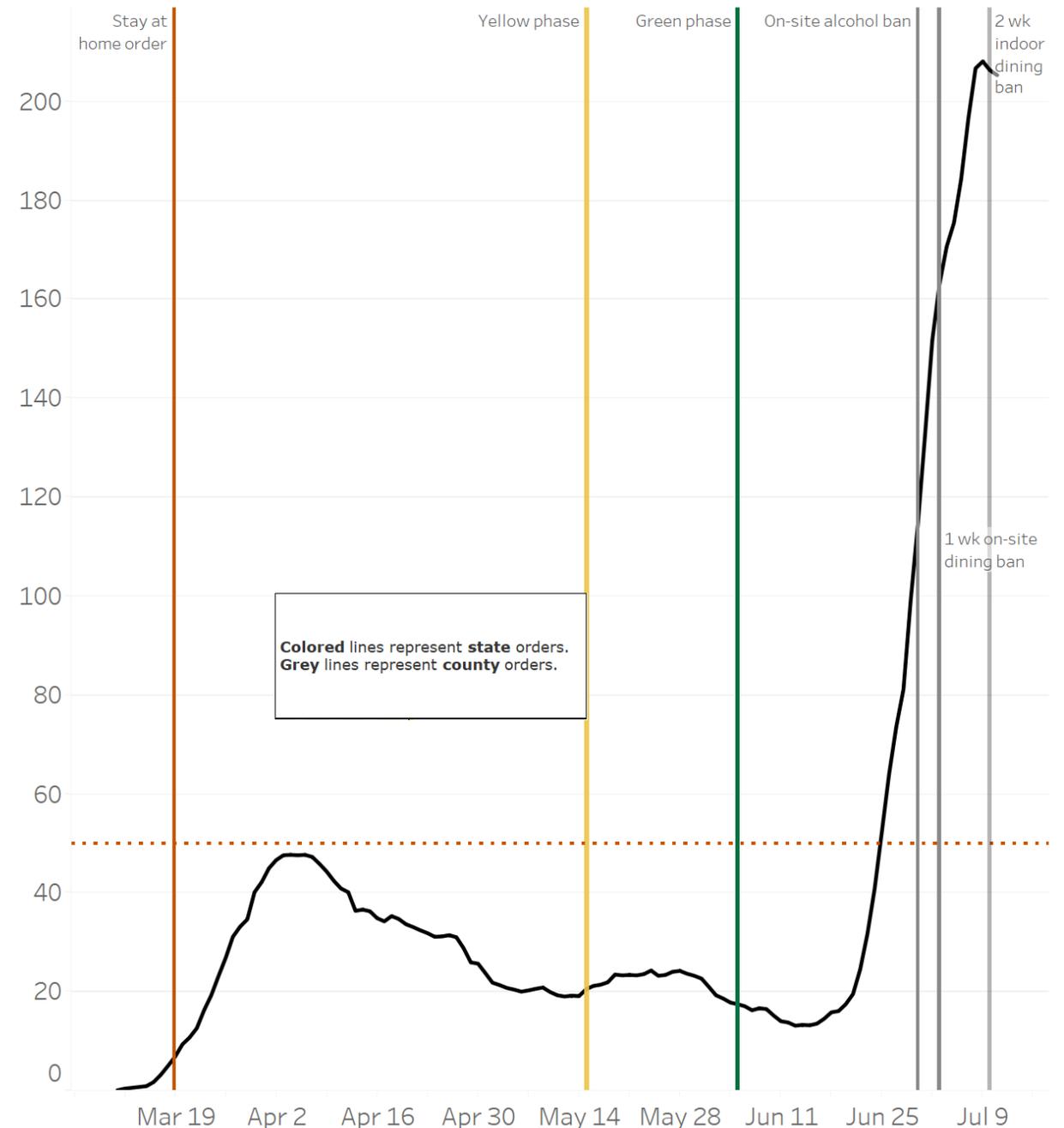
New cases below threshold

Current Status is Red: Allegheny County had new positive cases per 100,000 residents above 50 over the last 14 days. The daily average increased by 51% over the last week, after increases of almost 200% each week for the last 2 weeks.

Week beginning on	Daily Average Cases over the Last 14 Days per 100,000	Percent Change from Last Week	Metric Met During Week
7/5/2020	198	51%	✗
6/28/2020	131	198%	✗
6/21/2020	44	193%	✓
6/14/2020	15		✓

Metric #2—New rate of cases below threshold. The PA Department of Health, in coordination with other stakeholders, developed criteria to guide decisions about reopening that includes sustained positive cases below 50 per 100,000 residents.
 Metric definition: The new positive cases per 100,000 residents is below 50 over the last 14 days.
 Data source: PA National Electronic Disease Surveillance System (PA-NEDSS), 2018 US Census Bureau population estimates
 Citation: State of Pennsylvania (<https://www.governor.pa.gov/process-to-reopen-pennsylvania/>)

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 11, 2020 was used for this metric.



Percent positive tests

Current Status is **Yellow**:

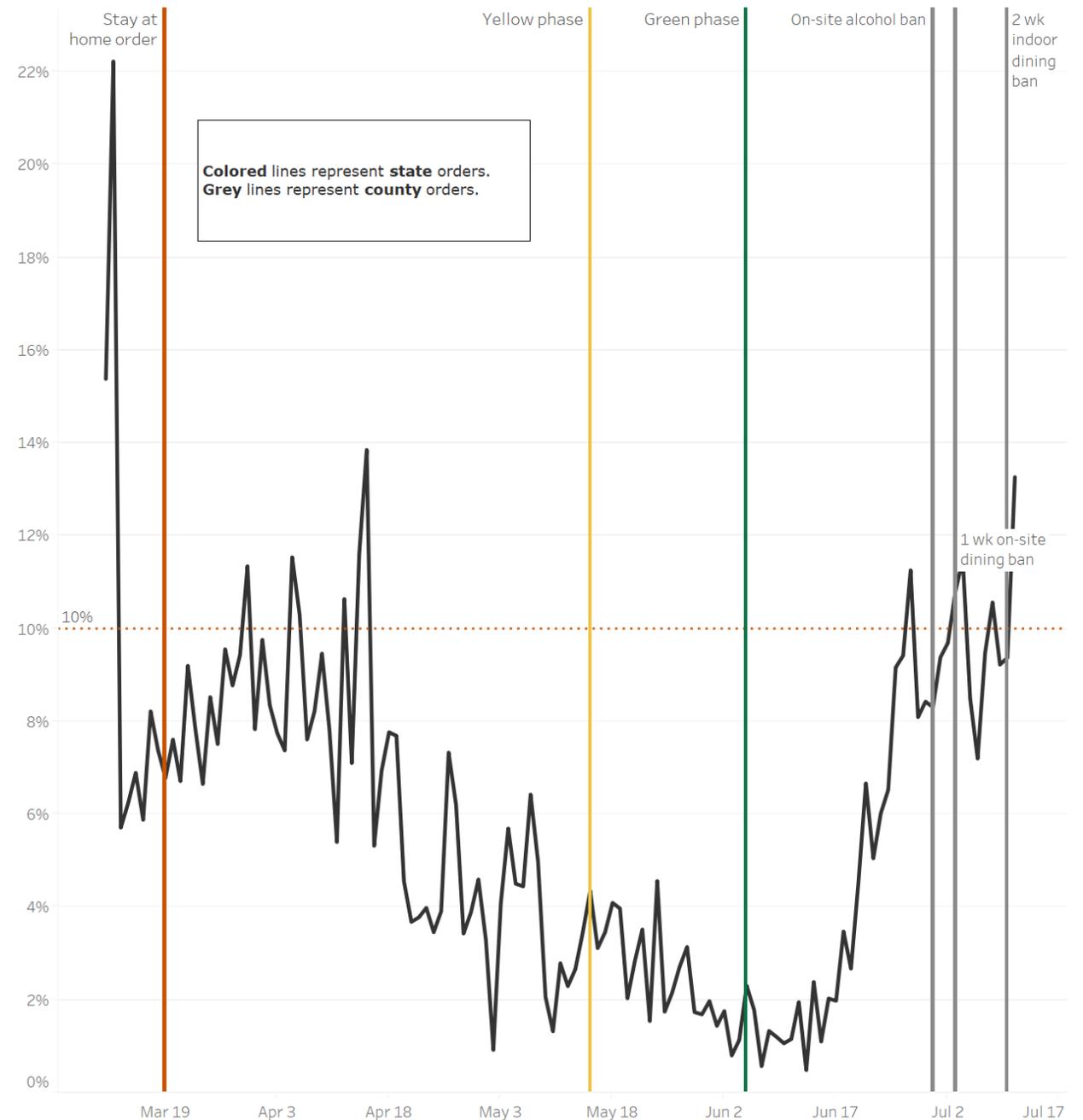
On July 11th, 13% (107 of 784) of tests were positive. Despite this, the average rate of positivity remains below 10%.

Week beginning on	Average Daily Positivity Rate	Metric Met Last Week	% Change from Previous Week
7/5/2020	9.7%	✓	2.1%
6/28/2020	9.5%	✓	22.3%
6/21/2020	7.7%	✓	197.3%
6/14/2020	2.6%	✓	

Metric #8— Percent positive cases. According to the World Health Organization, communities that see about 10% or fewer positives among their test results may be testing enough. If the rate is higher, they are likely missing a lot of active infections.

Metric definition: Percent of positive tests is 10% or less.
Citation: World Health Organization

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 11, 2020 was used for this metric.



Number of People Tested Per New Case

Current Status is Red:

The ratio of testing to cases was 11 over the last week, which was the same ratio from the previous week. This is well below the recommendation of 50. Overall testing also fell within the last week.

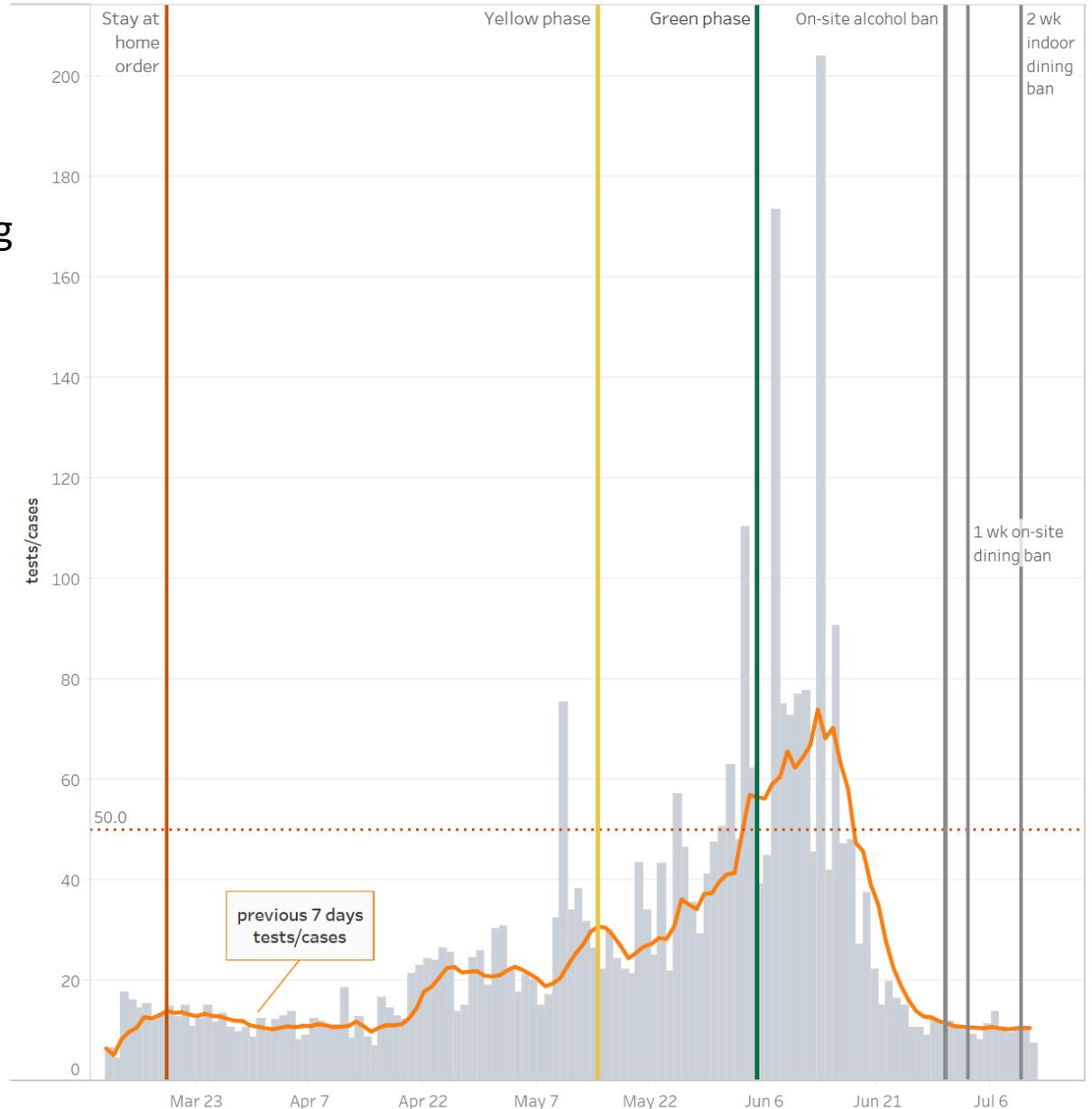
Week beginning on	Weekly Tests to Cases Ratio	Metric Met Last Week	% Change From Previous Week
7/5/2020	11	x	0%
6/28/2020	11	x	-17%
6/21/2020	13	x	-67%
6/14/2020	39	x	

Metric #6—Diagnostic Testing Capacity. A high level of testing is necessary to identify most people who are infected and isolate them from people who are healthy.

Metric definition: Total diagnostic tests divided by total cases over the last 7 days must equal or exceed 50.

Data source: Washington State Department of Health

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 11, 2020 was used for this metric.



Metric 8: Reproduction number of COVID-19 below 1

Current Status is **Red**:

On July 13th, the R_0 value in Allegheny County was 0.95, though the average remains above 1. This was a 50% decrease from the previous week

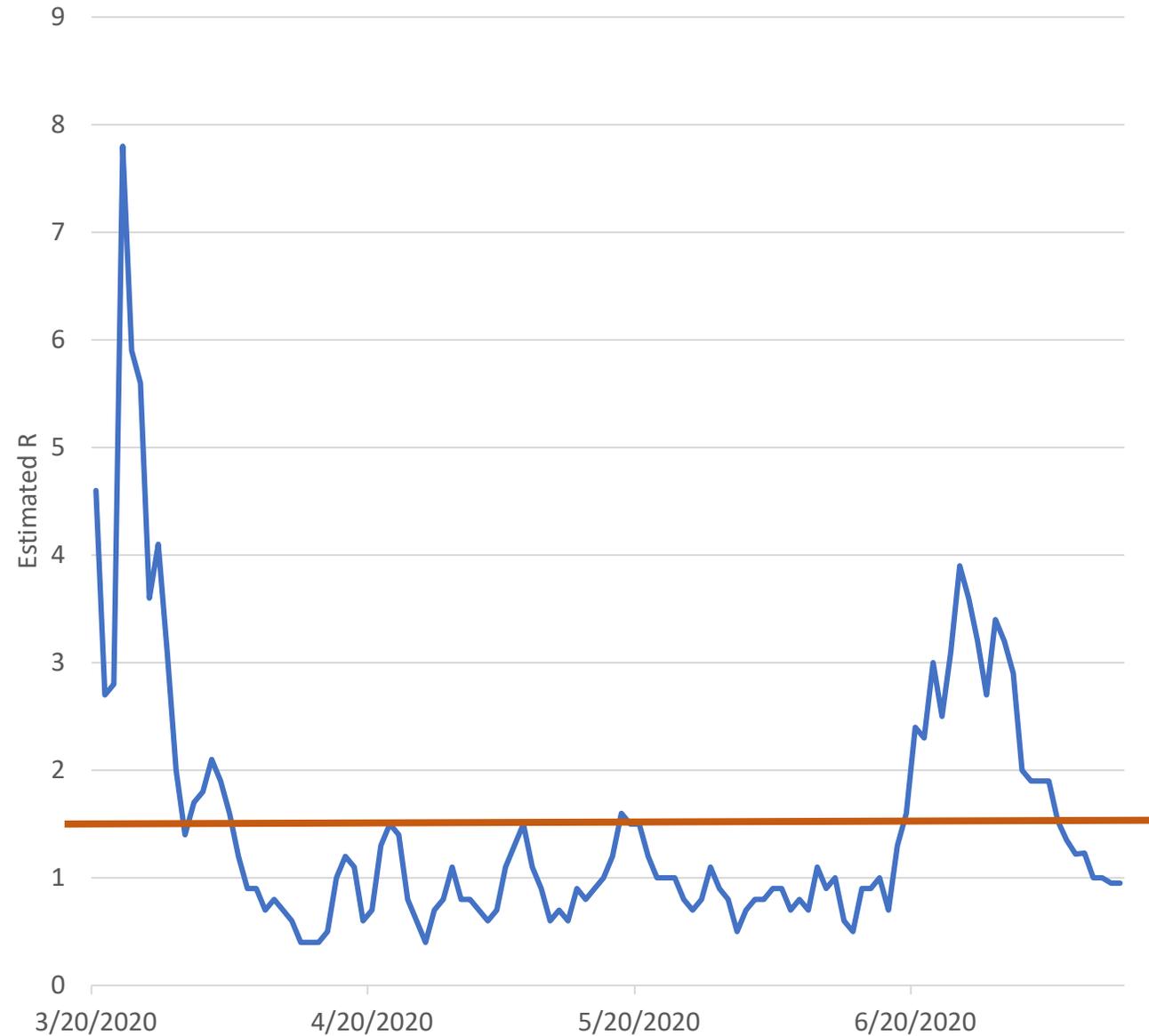
If R_0 is less than 1, each existing infection causes less than one new infection. In this case, the disease will decline and eventually die out.

		Average R_0	% change from previous week
Week of	7/7/2020	1.10	-50%
Week of	6/30/2020	2.19	-32%
Week of	6/23/2020	3.20	82%
Week of	6/16/2020	1.76	

Metric definition: R_0 is the average number of people who will contract COVID-19 from one person with that disease. This model was developed by the Children's Hospital of Philadelphia Policy Lab.

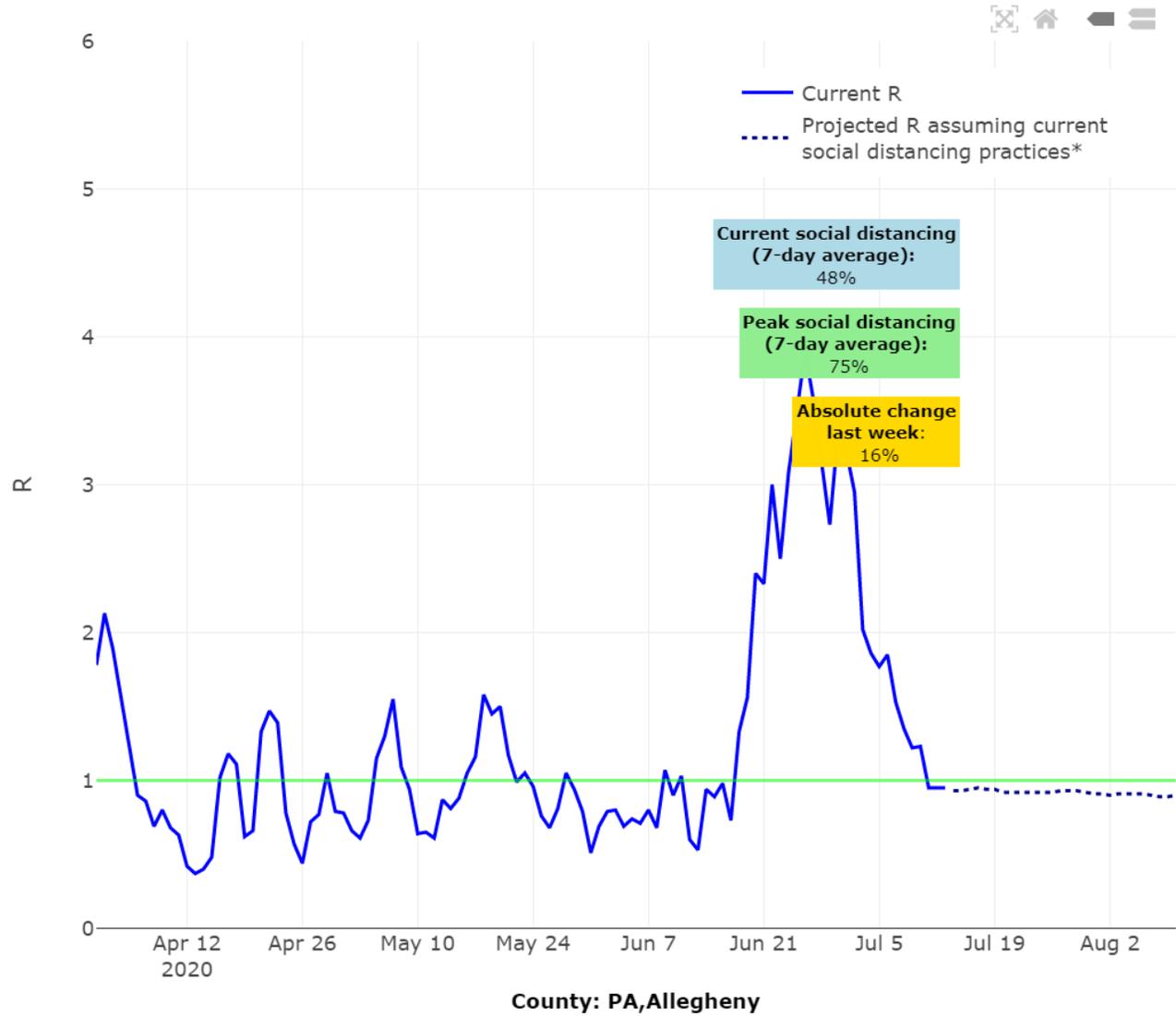
Citation: Children's Hospital of Philadelphia Policy Lab: <https://poli.cylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Source: Children's Hospital of Philadelphia Policy Lab



Projected cases

R estimation



<https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Decline in Hospitalizations

Current Status is **Red**:

There was a 44% increase in average daily number of people in the hospital in the last week. The last time there were this many people in the hospital in Allegheny County was April 13th.

Week beginning on	Average Daily Number of People in the Hospital	% Change from Previous Week	Metric Met on Last Day of Week
7/8/2020	95	44%	✗
7/1/2020	66	78%	✗
6/24/2020	37	47%	✗
6/17/2020	25		✗

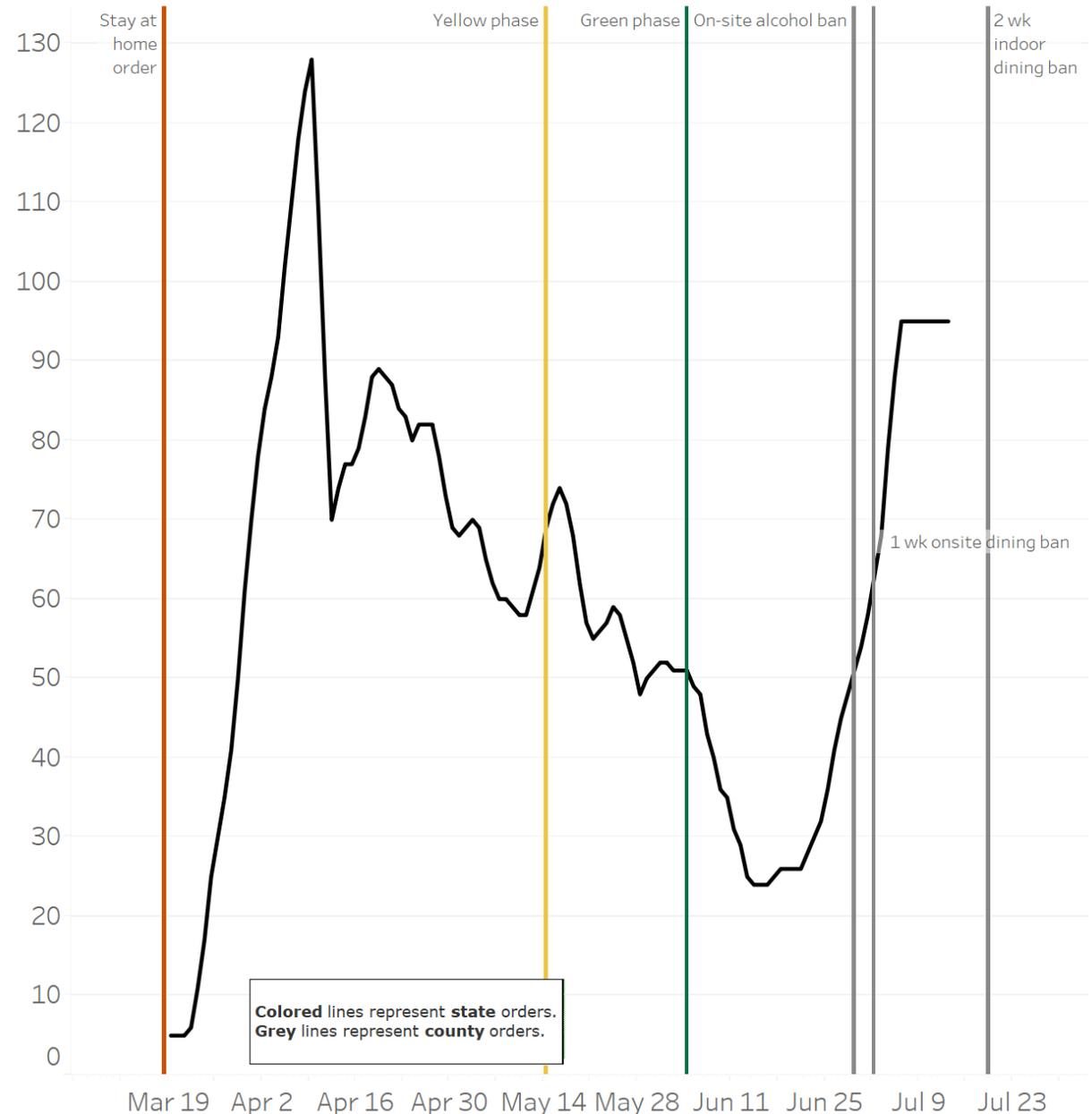
Metric #3—Decline in Total Hospitalizations. The Centers for Disease Control and Prevention (CDC) recommends that reopening be dependent on a downward trajectory of hospitalizations and infections over a 14-day period.

Metric Definition: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

Data source: Hospital and Health System Association of Pennsylvania

(https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion) ..

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 14, 2020 was used for this metric.



ICU Bed Usage

Current Status is Green:

Pennsylvania states that ICU bed usage should not exceed 90%. Allegheny County remains below that threshold, though usage increased by 4% over the last week.

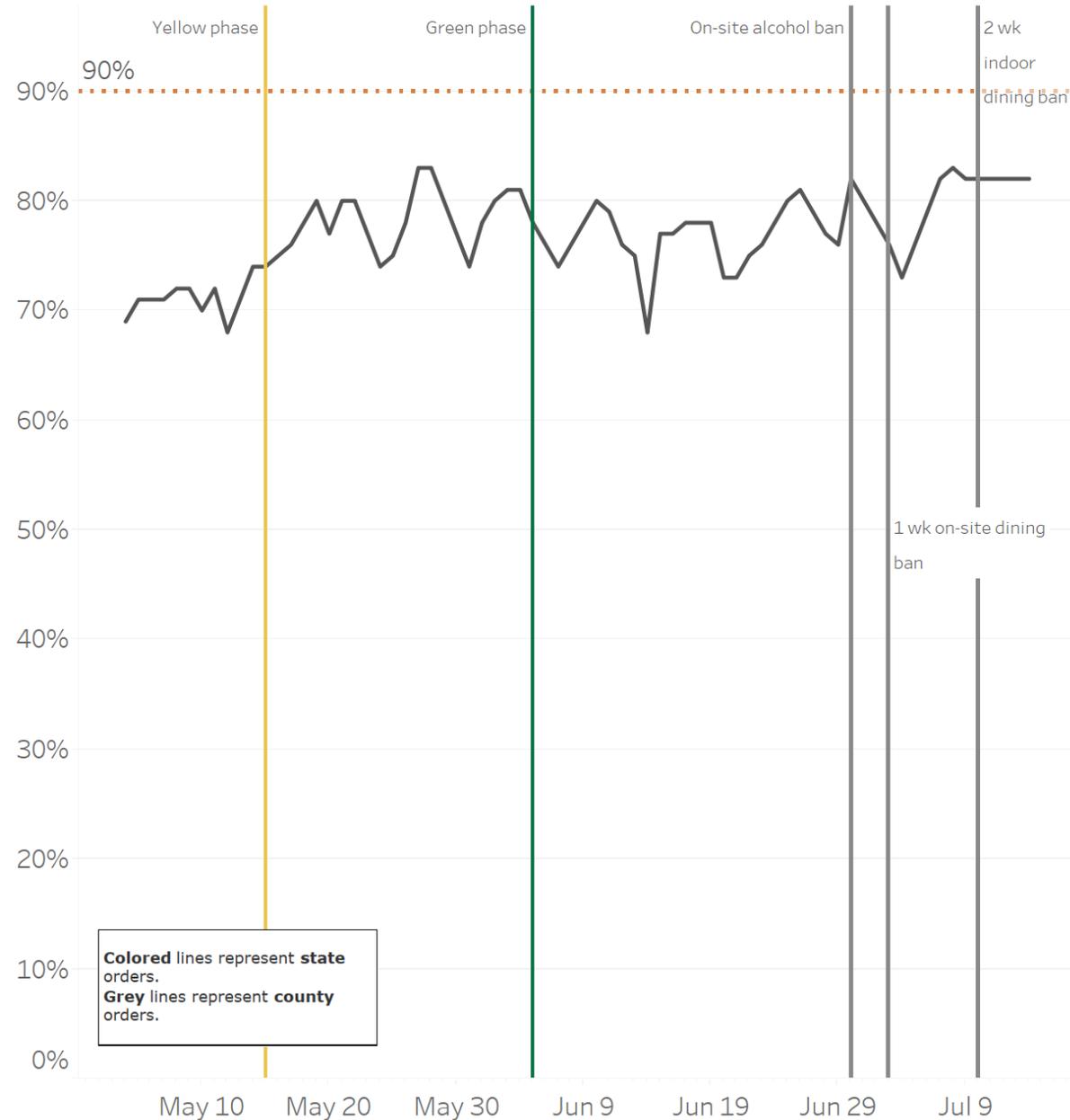
Week beginning on	Average ICU Bed Usage	Metric Met Last Week	% Change from Previous Week
7/9/2020	82%	✓	4%
7/2/2020	78%	✓	-1%
6/25/2020	79%	✓	3%
6/18/2020	76%	✓	

Metric #5—ICU Bed Use. Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity. Metric definition: Percent of ICU beds that are currently occupied is less than 90%

Data source: Hospital and Health System Association of Pennsylvania (https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion)

Citation: State of Pennsylvania (<https://www.health.pa.gov/topics/disease/coronavirus/Pages/County-Dashboard.aspx>)

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 14, 2020 was used for this metric.



Colored lines represent state orders.
Grey lines represent county orders.

Decline in Deaths

Current Status is Green:

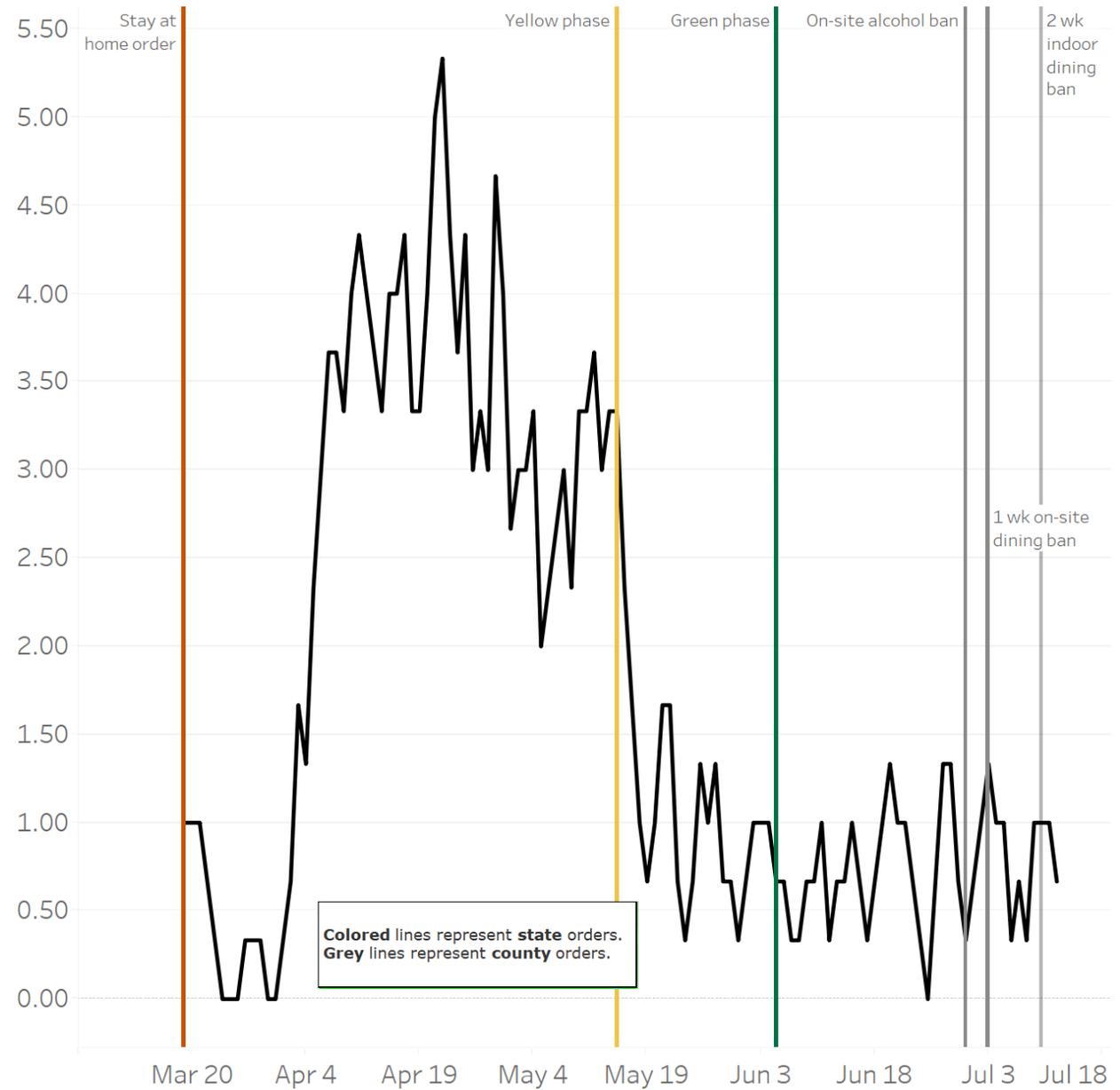
The 3-day average of daily deaths in Allegheny County per day has not exceeded 5 and remains steady. However, this is a lagging indicator, so may increase in the coming weeks.

Week beginning on	Total number of deaths	% Change From Previous Week	Metric Met on Last Day of Week
7/5/2020	5	0%	x
6/28/2020	5	-17%	x
6/21/2020	6	0%	x
6/14/2020	6		x

Metric #4—Decline in Deaths. The number of daily deaths is another metric for monitoring the infection rate.
 Metric Definition: A decline in the three-day rolling average of daily deaths/

Data source: Hospital and Health System Association of Pennsylvania (https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion)
 Citation: State of Massachusetts

NOTE: Per the Health Department, there is a data lag of 3-5 days in reported tests and cases. Data through July 11, 2020 was used for this metric.





Introducing United Way's “Check-in Calls” Service



Pennsylvania | Southwest

A 24-hour service that connects individuals and families to resources that can assist with human service needs.

CALL - TEXT - CHAT - SEARCH

2-1-1: The Number to Know

- Like *9-1-1*, *2-1-1* is an easy-to-remember contact number that connects people to live professional assistance 24 hours a day, 7 days a week.
- Calls are free, anonymous and confidential.
- Locally in Southwest, people can contact *2-1-1* by:
 - Text zip code to 898-211
 - Dial 2-1-1 from any phone
 - Chat/Search on the local *2-1-1* website (pa211sw.org)



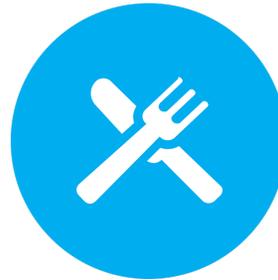
United Way of
Southwestern Pennsylvania

Basic Needs - Examples



Utilities

“Utility bill payment assistance, LIHEAP”



Food

“Food pantries, delivery programs”



Housing

“Homelessness programs, rental assistance”



Material Goods

“Clothes, Furniture, Appliances”



Transportation

“bus passes, non-emergency programs”



United Way of
Southwestern Pennsylvania

PA 2-1-1 Southwest...Strong Service Delivery

- Trained Resource Navigators respond via phone, text, chat
 - Align with national Alliance of Information and Referral Systems (AIRS)
- Multi-lingual Resource Navigators & Access to language line (over 250 languages)
- Extensive Quality and Assurance Process
 - Call calibration (All calls are recorded)
 - System for escalation
- Follow up – with client approval
 - exceptions domestic violence, trauma – due to safety issues



United Way of
Southwestern Pennsylvania

New check-in service

Basic Needs - Examples

Utilities
"Utility bill payment assistance, LIHEAP"

Food
"Food pantries, delivery programs"

Material Goods
"Clothes, Furniture, Appliances"

Housing
"Homelessness programs, rental assistance"

Transportation
"bus passes, non-emergency programs"

United Way
United Way of Southwestern Pennsylvania



Check-in



United Way of Southwestern Pennsylvania

Check-In's

- Sometimes those in the community can benefit from someone who will simply call and check-in on them periodically.
- Example: A senior who doesn't have any family nearby and could use a friendly voice to ensure they don't have any unmet needs that could put them at risk.
- If you work with or encounter someone that you feel could benefit from periodic check-in's like this – you can use the following script to encourage them to participate.



United Way of
Southwestern Pennsylvania

Check-In Script

“I’m so glad that we talked today. If you need help with any basic need (utility payments, rental help, food resources), contact 2-1-1. You can get live professional assistance 24 hours a day, 7 days a week.”

[Share 2-1-1 info with text/phone/chat details.]

“If you’d like, one of our community partners can call you (every week? every few days?), just to check-in until we all return to our normal routines. You can contact 2-1-1 to enroll, or I’d be happy to pass along your information.”

If yes, write down their name, phone number, zip code and age (either 60+ or under 60). Email to checkins@unitedwayswpa.org



**United Way of
Southwestern Pennsylvania**

Social Media Outreach Taglines

- “If you or someone you love could use a friendly check-in call, United Way can help. To learn more, contact PA 2-1-1 Southwest by dialing 2-1-1, texting your zip code to 898-211 or visiting pa211sw.org.”
- “Up for a chat? If you or someone you love could benefit from a friendly check-in call, United Way is here to help. Learn more by dialing 2-1-1, texting your zip code to 898-211 or visiting pa211sw.org.”
- “A little phone call can go a long way. Dial 2-1-1 to contact United Way's PA 2-1-1 Southwest if you or someone you know could benefit from an uplifting check-in call.”
- “It's easy to feel isolated and lonely these days. If you or someone you love could use a friendly check-in call, United Way can help. To learn more, contact PA 2-1-1 Southwest by dialing 2-1-1, texting your zip code to 898-211 or visiting pa211sw.org.”



United Way of
Southwestern Pennsylvania



Pennsylvania | Southwest

QUESTIONS - CONTACTS

Michele Sandoe, *Director 2-1-1*
412-456-6814

Present at team check-in?
Michele.Sandoe@unitedwayswpa.org

Cinda Watkins, *2-1-1 Human Services Senior Manager*
724-787-1782

Cinda.Watkins@unitedwayswpa.org



United Way of
Southwestern Pennsylvania

SYSTEM OF CARE GRANT UPDATE

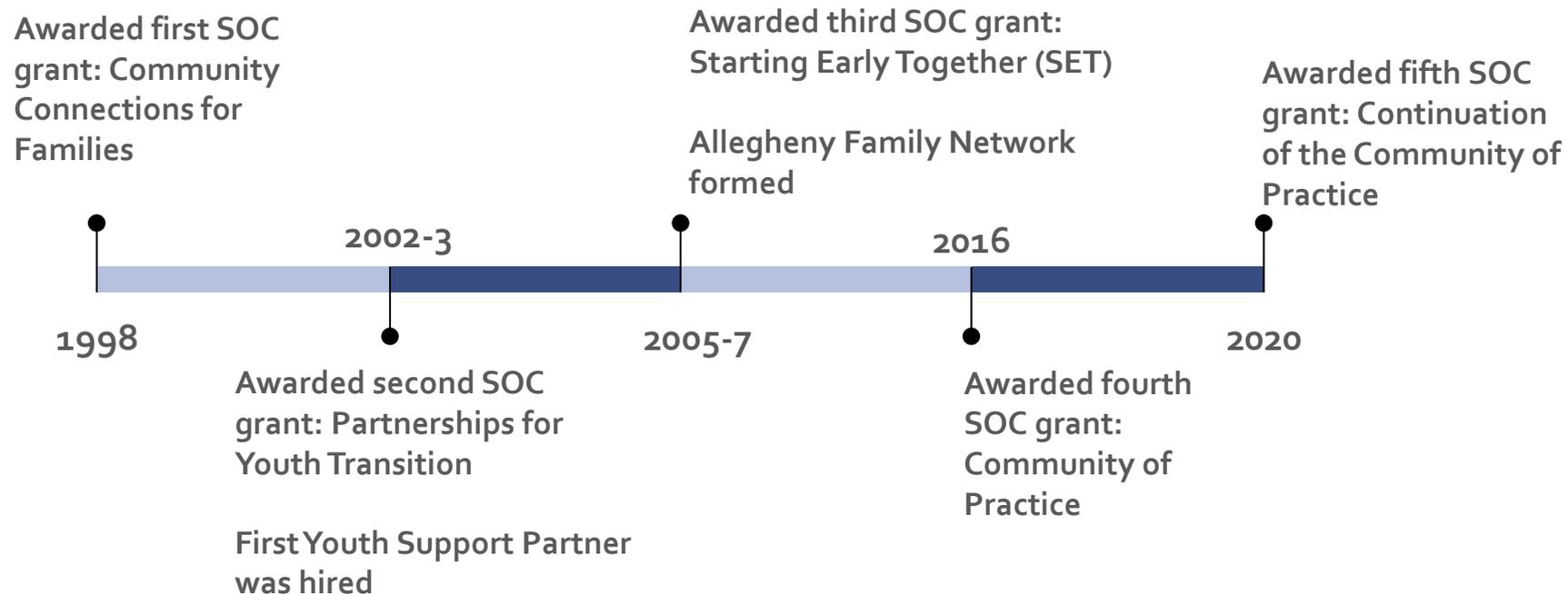
Presented by Linda Kuster,
System of Care Project
Director

DHS Provider Briefing

July 16, 2020

System of Care Grants

- DHS was recently awarded its fifth System of Care grant by the Substance Abuse and Mental Health Services Administration (SAMHSA), which starts in August 2020 and ends in August 2024.



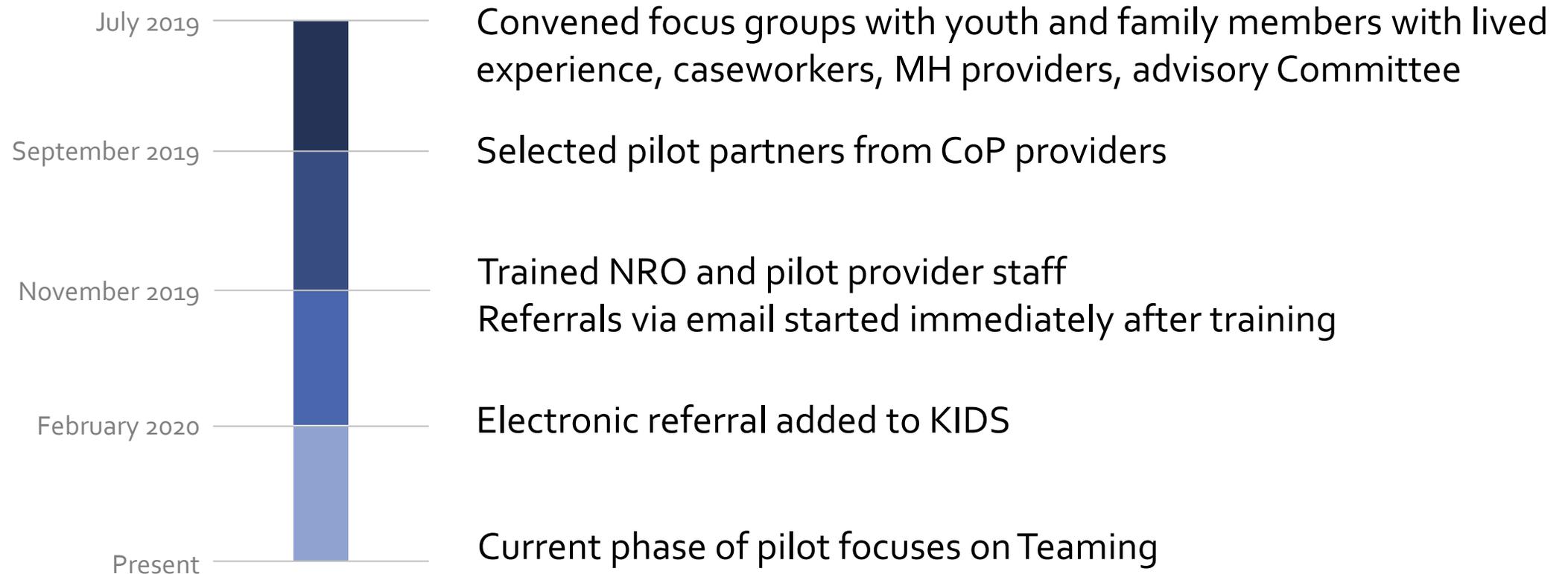
BH/CYF Community of Practice (CoP)

- System of Care grants support the work of the CoP.
- The CoP's goal is to improve access, coordination and quality of mental health services for children, youth and families involved in child welfare.
- Partners include CYF, OBH, 26 providers, and youth and family members with lived experience.
- This work is led by a cross-office project management team, workgroups, and an advisory committee.

CoP Pilot Overview

- **Pilot Goal:** To improve access to mental health services for children and adults involved with child welfare through Administrative Service Coordination (ASC).
- **Pilot Partners:** CYF North Regional Office, HSAO, Pressley Ridge, and Wesley Family Services
- **Intended Impact:**
 - Quickly connect children and adults with ASC, the “front door” to MH system
 - Streamline referral process by creating one referral form for all pilot providers
 - Improve cross-system role understanding, collaboration and teaming
 - Pilot gives an opportunity to test targeted changes; successful strategies will be applied to the larger system

CoP Pilot Timeline



Child and Adult Pilot Referrals by Provider

Child Referrals by Provider		
Provider	Referrals	% of Total
HSAO	11	37%
Pressley Ridge	6	20%
Wesley Family Services	13	43%
Total Clients	30	100%

Adult Referrals by Provider	
Provider	Adult
Wesley Family Services	26

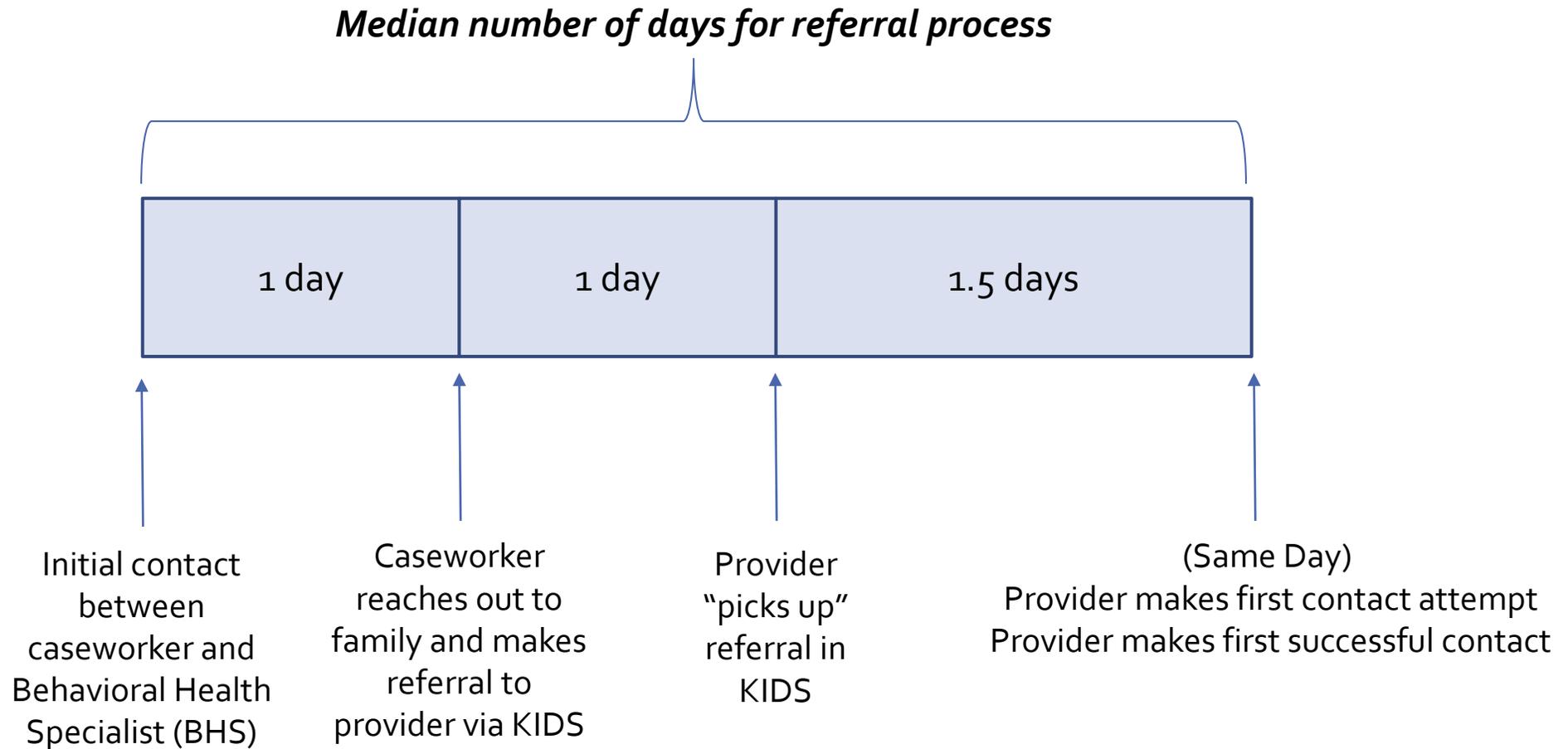
- Caseworkers have said these referrals are easier to submit than referrals to other mental health services
- Pilot providers have said referrals contain helpful information and the right level of detail.

Most individuals (64%) referred to ASC have accepted the service.

Status of ASC Referral (%)					
Client Type	Accepted	Denied	Still Engaging	Could Not Reach	Total
Adult	54%	19%	12%	15%	100%
Child	73%	10%	7%	10%	100%
Total	64%	14%	9%	13%	100%

Status of ASC Referral (Counts)					
Client Type	Accepted	Denied	Still Engaging	Could Not Reach	Total
Adult	14	5	3	4	26
Child	22	3	2	3	30
Total	36	8	5	7	56

The referral process typically takes **3.5 days**.



Outpatient is the most common referral made by ASCs.

Additional Referrals Completed by ASC			
Referral Type	Adult	Child	Total Referrals
Outpatient	11	6	17
BSC	3	2	5
Evaluation	1	3	4
In Home	0	2	2
DAS	0	1	1
MST	0	1	1
JPT	0	1	1
Life Project	0	1	1
Med Management	0	1	1
School Based	0	1	1
FFSB	1	0	1
Supportive Living	1	0	1
Total Referrals	17	19	36

New System of Care Grant Objectives

1. Expand the CoP Pilot to all CYF regional offices and additional providers.
2. Competitively procure one provider who will implement a “MH Family Case Management Model” made up of 1 supervisor and 2-3 Family Case Managers.
 - Family Case Managers will work with families involved with child welfare and will assist all household members who have an MH need, rather than one identified household member, to streamline MH service coordination.
 - Family Case Managers will produce a MH family plan that is congruent with the goals in the CYF plan for the family.
3. Hire three new FTE roles: Cross-System Learning and Development Specialist, Cross-System Peer Coach Specialist, and Mental Health Project Manager.

Feel free to contact me at Linda.Kuster@allegHENYcounty.us

Upcoming Food Bank Distributions

July 18

McKeesport

WHAT: Drive-Up Food Distribution Event WHEN:
Saturday, July 18 from 10 a.m. to 12 p.m. WHERE:
McKeesport Founder's Hall Middle School 1960 Eden
Park Blvd, McKeesport, PA 15132

July 20

Duquesne

Please make a reservation in advance of for the
Duquesne event. Reservations allow us to serve you
better by controlling traffic and making sure we
have the right amount of food.

Learn more about these
here: <https://www.pittsburghfoodbank.org/get-help/drive-up/>

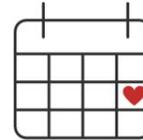
Farmers to Families Food Distribution

FARMERS TO FAMILIES **Food Distribution**

Fresh produce & dairy boxes for anyone in need!

Friday, July 17, 1 - 3pm

Drive-up or walk-up,
no-contact pickup



Highlands High School

1500 Pacific Avenue

Natrona Heights, PA 15065



Statewide Eviction Moratorium Continued

Governor Wolf signed a new [executive order](#) that protects homeowners and renters from eviction or foreclosure until Aug. 31, if they have not received assistance from the new CARES Act Rental Assistance Program or are not already receiving relief through one of several federal foreclosure moratorium programs or judicial orders.



Allegheny County CARES Rent Relief Program

- Applications are now available (applications can be submitted starting July 6th) for people seeking rent or mortgage relief due to COVID-19.
- To be eligible, renters and homeowners must:
 - document at least a 30% reduction in annual income since March 1 related to COVID-19, or they must have become unemployed after March 1;
 - household income must be under 100% of area median income

<https://covidrentrelief.alleghenycounty.us/>

- Please contact Cassandra.Collinge@alleghenycounty.us for more information

Allegheny County CARES Rent Relief Program

[Home](#) [Apply](#)

Get help paying rent during COVID-19

Governor Wolf allocated \$150 million of federal funding to help struggling Pennsylvanians avoid eviction. The Pennsylvania Housing and Finance Agency (PHFA) is administering the CARES Rent Relief Program (CRRP) on behalf of the state and Allegheny County Economic Development and the Department of Human Services is managing it locally.

Applications can be submitted July 6, 2020—September 30, 2020

[Apply Now](#)

Who qualifies for CARES rental assistance?

- ✓ Renter's income may not exceed the [Area Median Income](#) for their county of residence (and adjusted for the number of people in the household).
- ✓ Renter must document at least a 30% reduction in income since March 1, 2020, due to COVID-19, **or**
- ✓ Renter must have become **unemployed** as verified by the PA Department of Labor and Industry, after March 1, 2020 as a result of COVID-19

How much assistance can a renter get?

- ✓ Through PHFA funding, the maximum amount available per renter is \$750 a month, covering no more than six (6) months of rent expenses. The maximum funding available per renter is \$4,500.
- ✓ With Allegheny County supplemental funding, the maximum amount available per renter is an

Resources

Family Quarantine/Isolation space:

- 2- and 3-bedroom apartments for families
- For more information, please contact Remy Harris: Remy.Harris@alleghenycounty.us

Individual Quarantine/Isolation space:

- For more information, please contact:
 - Homelessness referrals: Jessica.McKown@alleghenycounty.us
 - Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us
 - Allegheny County Jail referrals: Jennifer.Batterton@alleghenycounty.us
 - Immigrants and Internationals referrals: bgreen@jfcspgh.org

Client Cell Phones

- Organizations can use HUD funds (within specific parameters) to pay for client cell phones
- If phones are needed for clients experiencing homelessness, contact Gabe Krivosh (Gabriel.Krivosh@alleghenycounty.us) and Alex Herisko (Alex.Herisko@alleghenycounty.us)



Designed by 123FreeVectors.com

Winter Shelter: Space Needed

- Expect to open winter shelter on time (November 15) in usual location (Smithfield United Church of Christ)
- Expect to have limited capacity to do COVID related space restrictions
- Will need 1-2 ADDITIONAL locations to provide temporary shelter during winter season
- Contact Cynthia.Shields@alleghenycounty.us with any suggestions

MEDICAL/CLINICAL Operations Director Needed!

**CHS is hiring for a medical/clinical
director at the Safe Haven**

To apply or for additional information
and application here: <https://communityhumanservices.applytojob.com/apply/eSjNe80QFw/Medical-Director>



Connect & Collaborate

Homelessness Provider Network COVID-19 Working Group:

- Every other Tuesday at 9:30 AM (next one is July 21)
- July 21 meeting focused on **workforce development**
- All homelessness service providers invited and encouraged to participate
- Call in information:
Phone number: 1-267-368-7515
Conference ID #: 883 836 652



Addressing challenges

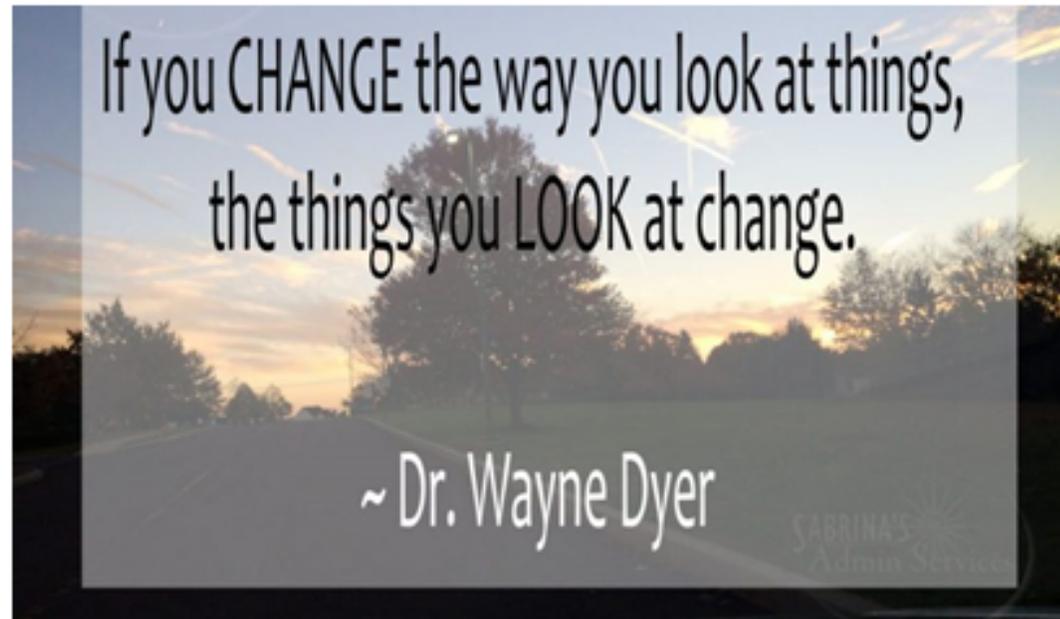
- Over the next year, DHS plans to re-procure contracts for non-kinship family foster care providers. This procurement process is an opportunity for CYF to build on the success of its existing services, create a shared framework with provider partners, and collaboratively implement new strategies to improve safety, permanency and well-being of children and families in Allegheny County.
- DHS seeks providers that share in our mission and vision and are willing to work collaboratively to improve outcomes for the children and families we serve. An RFP is expected to be published in late 2020 with new contracts in place by Summer 2021.
- Our concept paper outlines our vision for the future of foster care in Allegheny County through an RFP process. We envision geographic regions within the County, each with community-based providers who recruit, train and support foster care families who practice cultural humility. The concept paper is our opportunity to collect feedback and suggestions from community partners in advance of the RFP.
- We invite feedback and input from providers, community members and other child welfare stakeholders across Allegheny County to inform this work and RFP.
- [https://allegchenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-\(RFP/RFQ/RFI\).aspx](https://allegchenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-(RFP/RFQ/RFI).aspx)
- [Direct link to Foster Care Concept Paper](#)

Addressing challenges

- Allegheny County, on behalf of its Department of Human Services, Office of Children Youth and Families, is seeking Proposals from qualified Proposers for a residential program for victims of Commercial Sexual Exploitation of Children (CSEC).
- The Successful Proposer will develop, implement and manage the Program which includes a residential facility with up to 10 to 12 beds and comprehensive intervention, therapeutic services and non-treatment supports, including the evidence-based treatment program Citrus Helping Adolescents Negatively Impacted by Commercial Exploitation (CHANCE).
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Change Is Coming !



The Office of Intellectual
Disability



Office of Developmental
Supports

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

