

THIS CALL IS BEING RECORDED

DHS Provider Briefings

Thursday 10/22/20

Provider Briefings are held
weekly, on Thursdays.



Agenda

- Announcements/updates
- Legislative updates
- The Pittsburgh Foundation's Grantmaking Fund for Racial Justice, Michael Yonas, Director of Research and Special Initiatives
- Health metrics
- Program updates



Public Servant of the Year Award from
NAMI Pennsylvania

Pennsylvania Community Providers
Association *Presidents Award*

County Commissioners Association of
Pennsylvania *MH/MR Program
Administrators Affiliate of the Year
Award*

Inspiration for and first recipient of
Allegheny Family Network's *Patricia L
Valentine Champion Award*.



Policy & Legislative Update – State

- The General Assembly is still figuring out how to allocate the remaining \$1.3b in federal CARES Act funds before year's end. Decisions will be part of remaining budget negotiations due by the end of November, where a \$4.5b shortfall must be accounted for.
- The state legislature did not move bills as expected which would:
 - create the \$200m Nonprofit Economic Emergency Delivery Systems (NEEDS) Grants Program using federal CARES Act funds, consideration is now expected after the election; and
 - increase the cap on emergency rental assistance for PHFA's COVID Relief-Mortgage and Rental Assistance Grant Program (HB 2868), citing the Governor's executive action earlier in the week.

Policy & Legislative Update – Local

- The Allegheny County Elections Office is expanding hours for its office and the downstairs lobby for voters to apply for and receive their mail-in or absentee ballot, or to return their completed ballot ([link](#) for hours and information on additional election offices).
- Both Pittsburgh City Council and Allegheny County Council passed bills to ban hair discrimination in employment, education, housing, and other settings.
- County Council approved Juneteenth as an annual County holiday.

Active Solicitations

RFI for a Racial Equity Training and Support Directory

- Submissions Due **this Monday, October 26**

Available on [DHS Solicitations Page](#), along with form to sign up to receive email notifications when we post new solicitations

The Pittsburgh Foundation Coronavirus Relief Fund



October 22, 2020

DHS Provider Call

4:30-5:30pm



The Pittsburgh Foundation Coronavirus Relief Fund

- The Pittsburgh Foundation, in partnership with the Allegheny County Department of Human Services, established the Coronavirus Relief Fund to disseminate CARES Act funding to human services disproportionately impacted communities in our region.
- To cover expenses associated with eligible activities in connection with the COVID-19 crisis between March 1 and December 30, 2020.





Eligible Organizations

- Black-, Brown-, or Latinx led – and serving organizations, and/or
- Serve immigrant and refugee populations, and/or,
- Serve LGBTQIA populations.
- Have a current 501(c)(3) status or a fiscal sponsor with a current 501(c)(3) designation.
- Be located in and serve residents of Allegheny County.
- Have been invited to apply.



Funding Priorities

- Direct costs associated with the following activities in support of Black, Brown, Latinx, immigrant, LGBTQIA people and communities:

Basic Needs: Linkages to benefits, food, shelter, rental assistance, mental health/wellness support, childcare and seniors assistance, and educational support for school-aged children;

Food Delivery: Costs related to food delivery to vulnerable populations and in compliance with COVID-19 public health precautions;

PPE and Testing: Providing COVID-19 testing and Personal Protective Equipment;

Health and Safety Messaging: Reducing the spread of the coronavirus by getting tailored health and safety messages to the community, and translating messaging as needed, including information about COVID-19 and its symptoms, and CDC-recommended practices;

Working to reduce the disparate impact of the virus and its aftermath on Black, Brown, Latinx, immigrant, LGBTQIA people and communities; and

Reducing Social Isolation: Supporting safe community activities to reduce social isolation.



Eligible Expenses

- Expenses incurred March 1, 2020 through December 30,2020.
- Payroll, payroll taxes and benefits for employees that are substantially dedicated to mitigating and responding to the COVID-19 health emergency



Response and Grants made from the Coronavirus Relief Fund

- **83 organizations invited**
 - 62 registered for information sessions, and 39 attended
 - 28 applied and were funded
- **Grants – a total of \$1.62 million to 28 grants**
 - 14 organizations with annual operating budgets under \$1,000,000, and 11 with budgets under \$500,000
 - Average grant size - \$57,888 (range \$1,200 to \$100,000)

Financial Tracking and Documentation Support



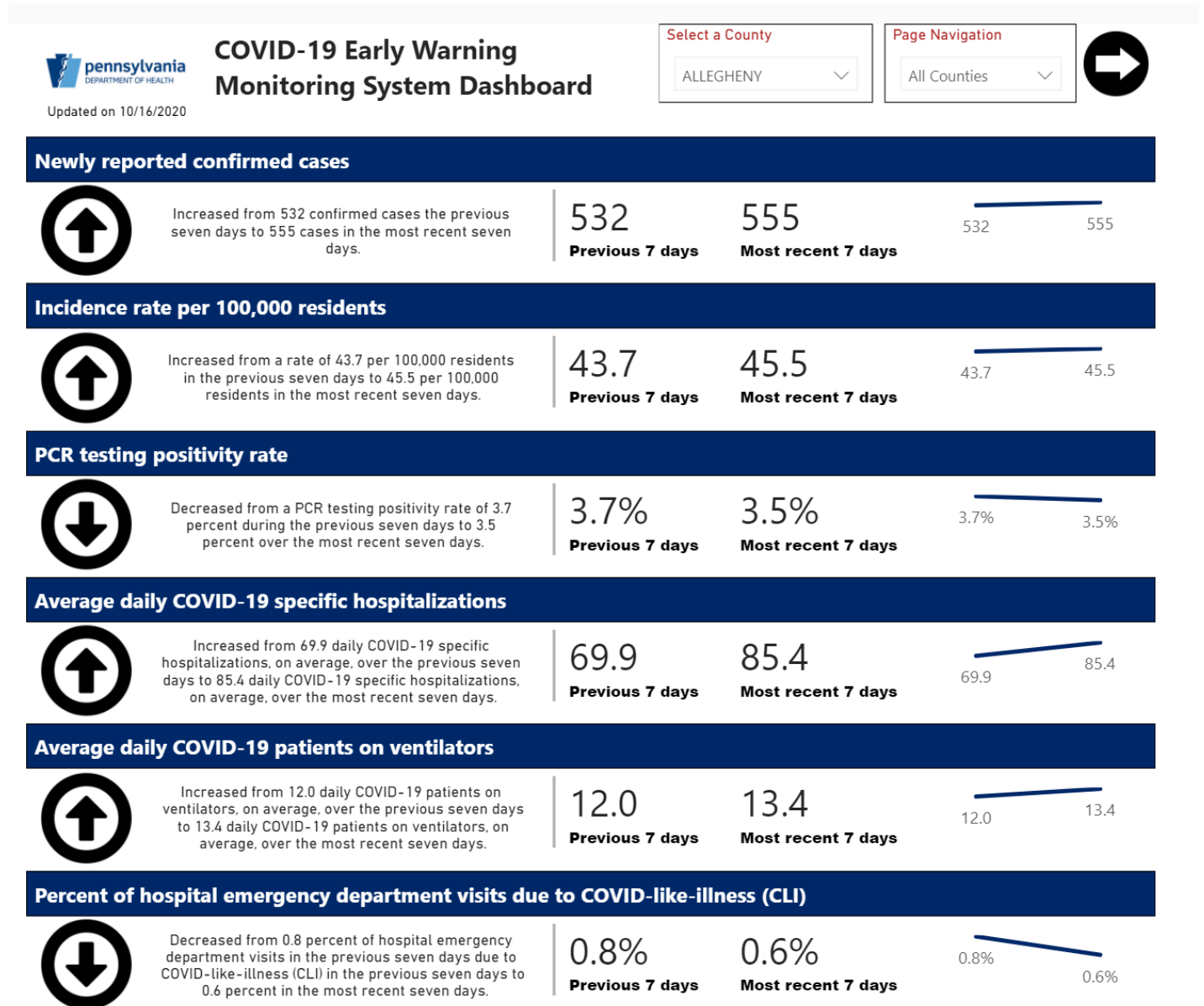
YourCFO is available to grantees who may want or need additional support with expense documentation.

Provides customized financial management solutions for small businesses and non-profits in the Greater Pittsburgh Area.

<https://www.yourcfo.us/>

PA State Metrics

- Compares this week (October 9th to October 15th) to previous week (October 2rd to October 8th). Data is updated every Friday.
- All are increasing except PCR positivity rate (which is steady) and ER visits due to COVID.
 - New cases and incidence rates per 100,000 increased slightly during this period (by 4% each).
 - However, hospitalizations continue to rise, with a 22% increase over the last week.



PA state's early warning system dashboard

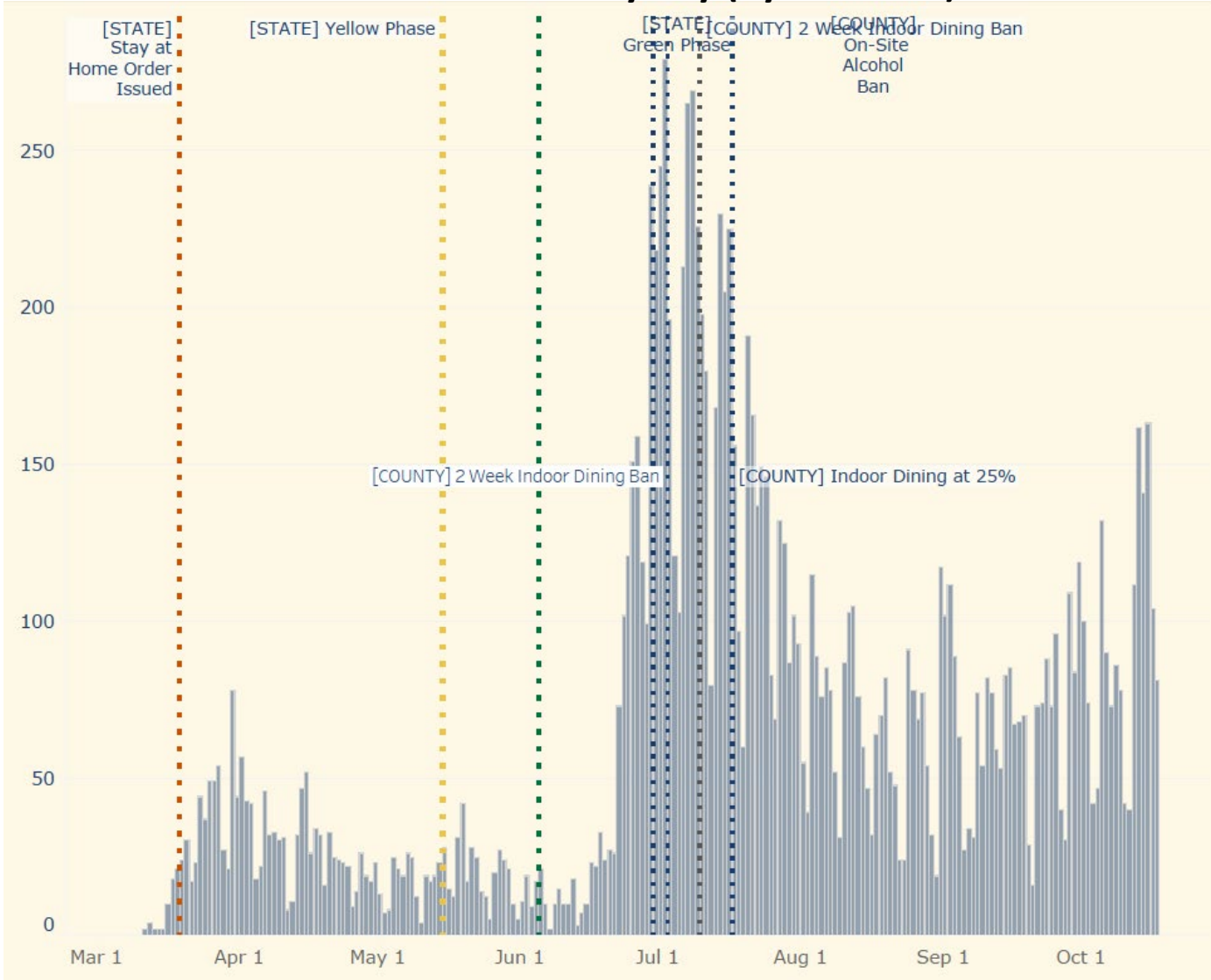
(<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Monitoring-Dashboard.aspx>).

New cases

- Cases have increased since early/mid September and comparable to levels at the end of July.

WEEK BEGINNING ON	COUNT OF CASES	% CHANGE FROM PREVIOUS WEEK
10/11/2020	802	46%
10/4/2020	548	-2%
9/27/2020	558	21%
9/20/2020	460	

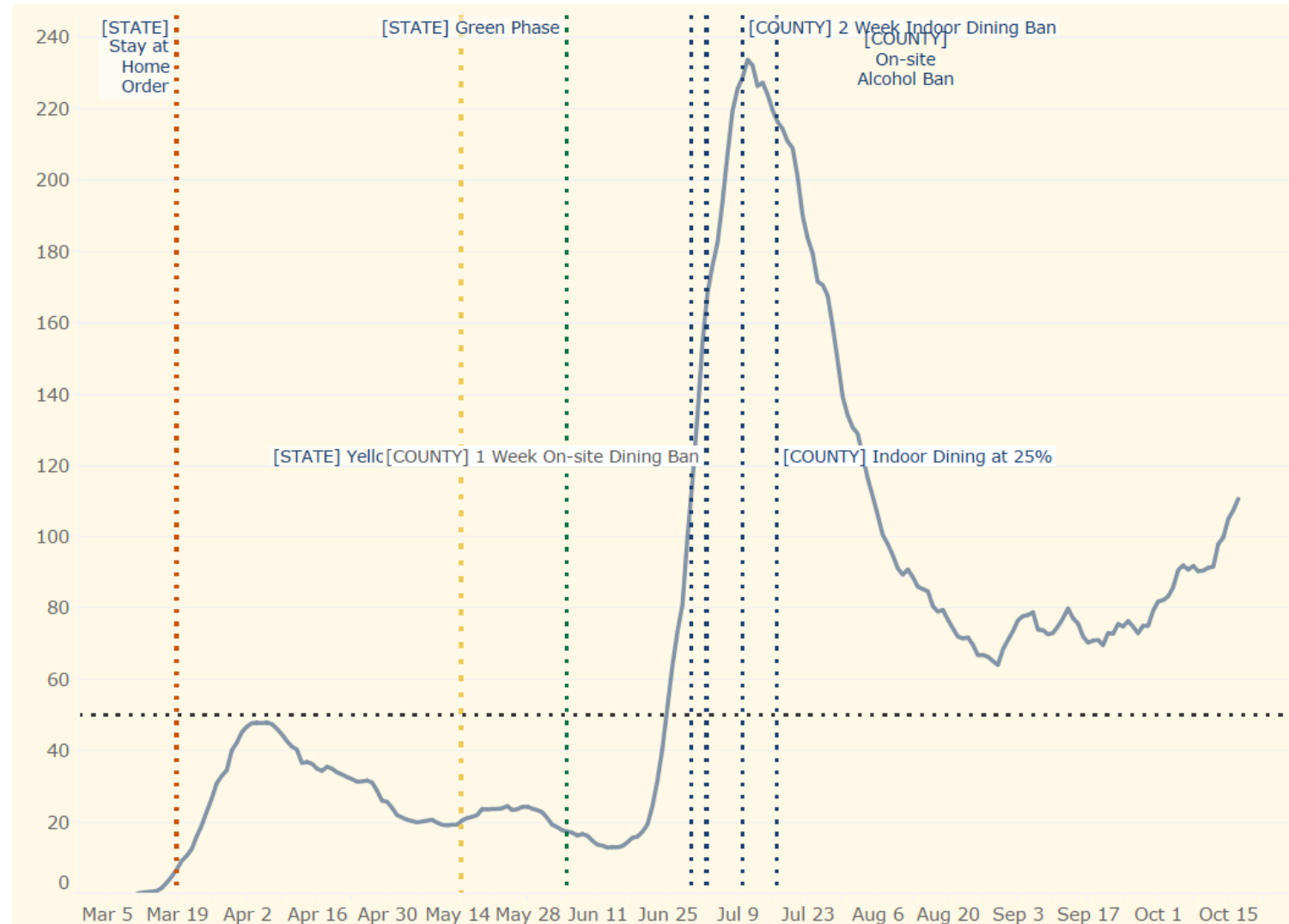
Number of new cases by day (by test date)



Cases per 100,000

- Cases per 100,000 people have increased during this most recent period from a low of 64 on August 30th to a high of 111 on October 17th (the most recent date available).
- Cases per 100,000 are still well above where they were prior to June 2020.

Cases per 100,000 people over last 14 days



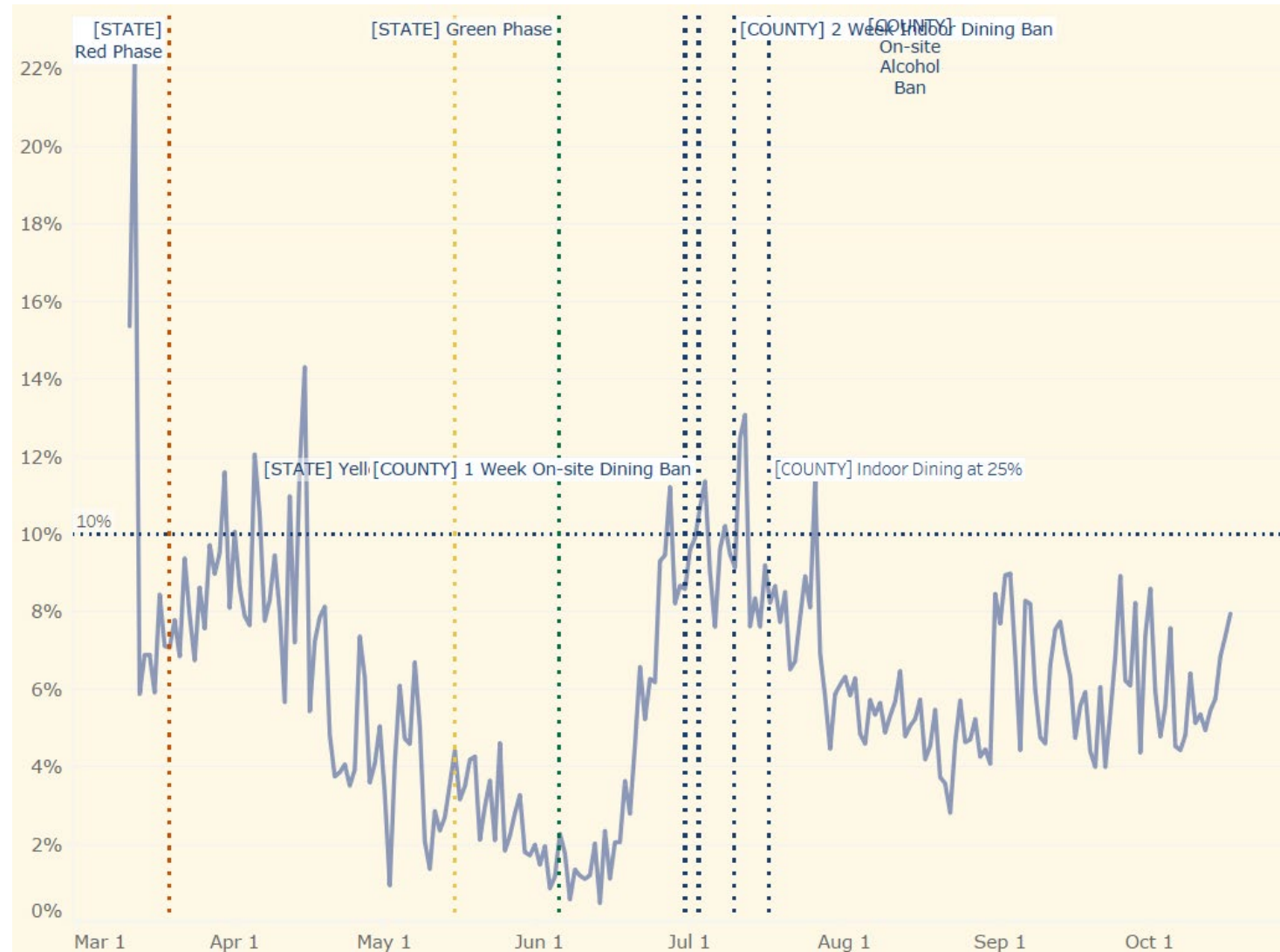
WEEK BEGINNING ON	AVERAGE COUNT OF CASES PER 100,000	% CHANGE FROM PREVIOUS WEEK
10/11/2020	101	11%
10/4/2020	91	15%
9/27/2020	79	6%
9/20/2020	74	

Positivity rate

- The positivity rate remains below 10% and has been steady since early September.

WEEK BEGINNING ON	AVERAGE POSITIVITY RATE	% CHANGE FROM PREVIOUS WEEK
10/11/2020	6.2%	13.6%
10/4/2020	5.5%	-15.3%
9/27/2020	6.5%	9.5%
9/20/2020	5.9%	

Daily positivity rate

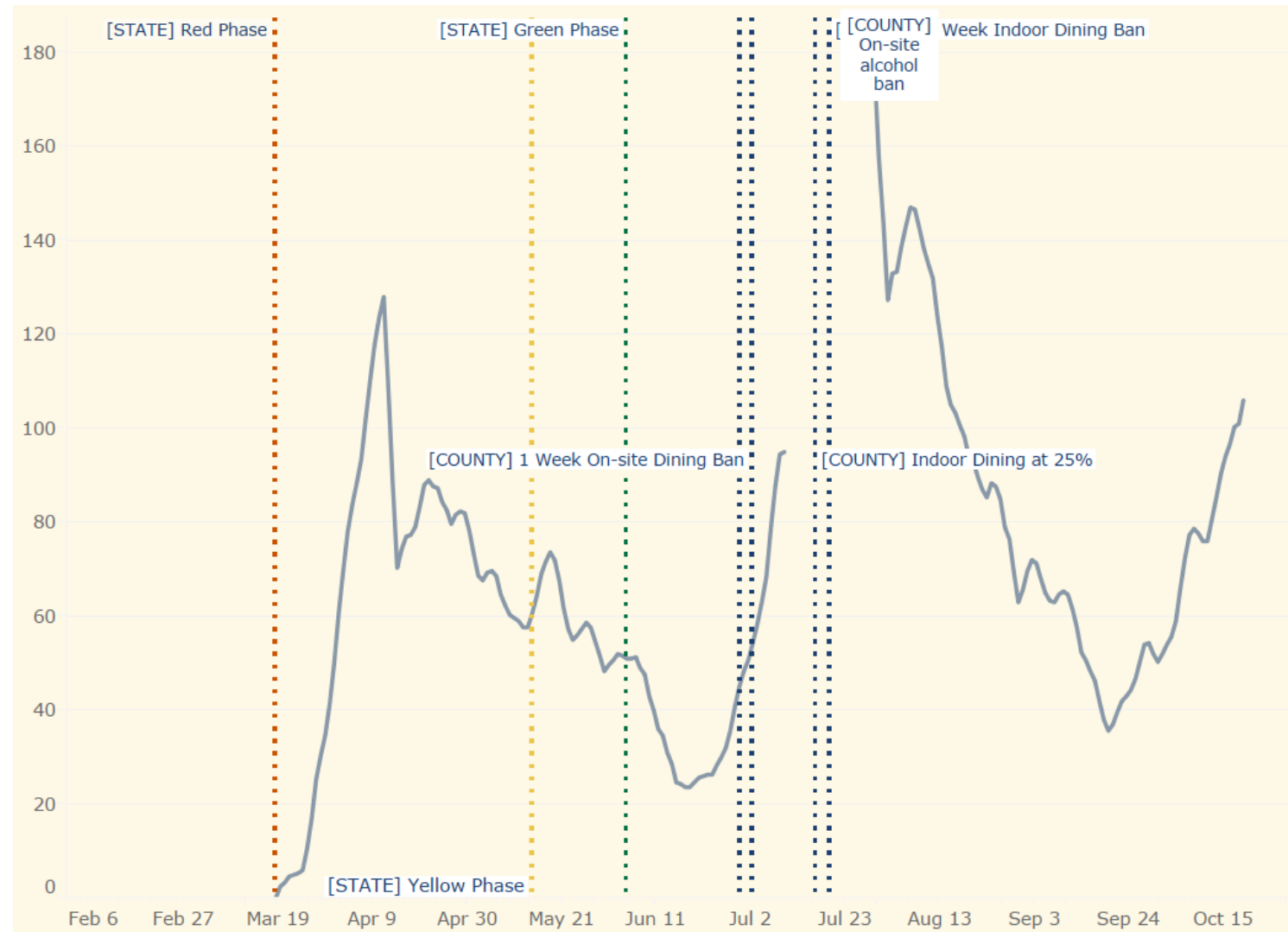


Hospitalizations

- Hospitalizations had been decreasing during this most recent period, to a low of 36 on September 20th. Since then, hospitalizations have increased by almost 200%.
- There were 106 total hospitalizations on October 20th (the most recent data available)

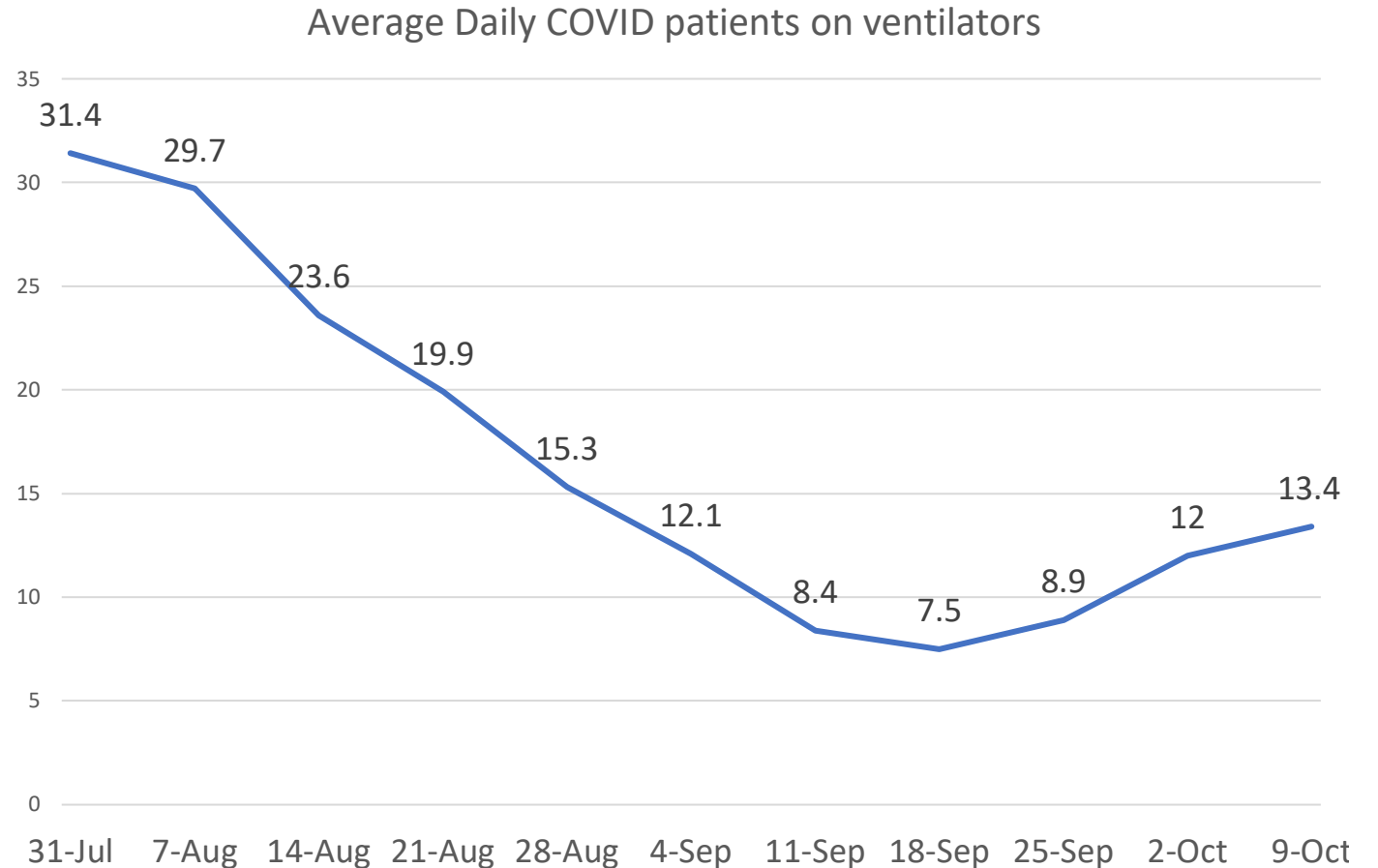
WEEK BEGINNING ON	AVERAGE WEEKLY NUMBER OF PATIENTS	% CHANGE FROM PREVIOUS WEEK
10/25/2020		
10/18/2020	106	20%
10/4/2020	73	

Three day rolling average of total hospitalizations



Ventilators

- From the week of July 31st to the week of September 18th, the average daily COVID patients on ventilators fell by 76% (31.4 to 7.5).
- Since September 18th, the average daily COVID patients on ventilators has increased by 44% (7.5 to 13.4). However, patients remain below mid-summer levels

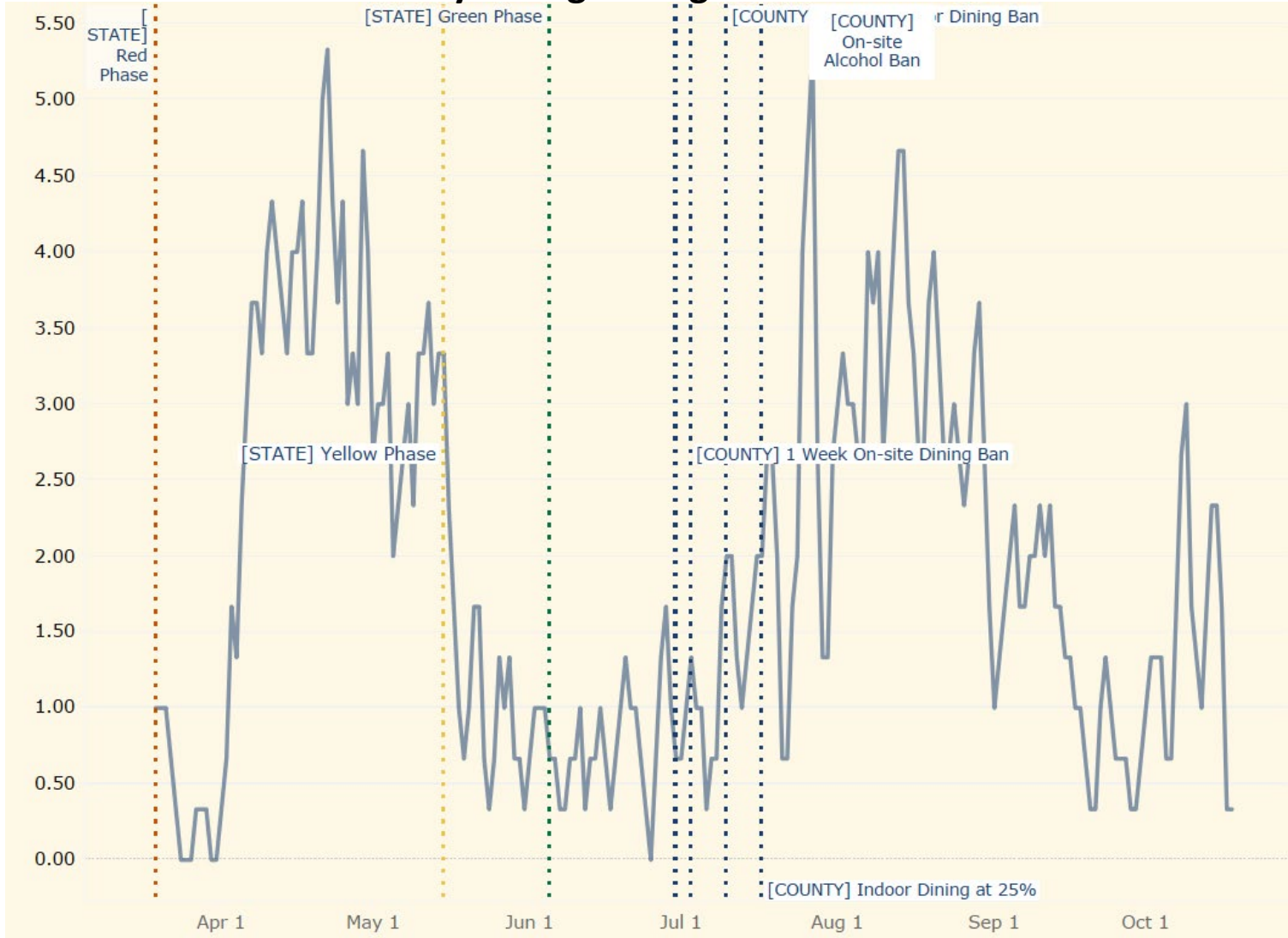


Deaths

- Deaths due to COVID remain low in Allegheny County.
- However, we have seen increases in the total number of deaths per week in the last two weeks.

WEEK BEGINNING ON	COUNT OF DEATHS	% CHANGE FROM PREVIOUS WEEK
10/11/2020	10	-9%
10/4/2020	11	83%
9/27/2020	6	0%
9/20/2020	6	

Three day rolling average of total deaths



Box in the Virus

- Test Widely
- Isolate those who are sick
- Find contacts who may have been exposed & get them tested
- Quarantine close contacts



COVID-19 Test Site in McKeesport



McKeesport
COVID-19
Drive Thru Testing Site

**455 INDUSTRY ROAD
MCKEESPORT, PA 15132**

**Open 10 am to 4 pm
Monday through Friday**

- Address: 455 Industry Road, McKeesport
- New hours:
- Free COVID-19 Testing for anyone over 3 years old. Made possible by CARES Act funding.
- Testing by **Appointment Only**. Pre-register online or via phone at 412-209-2262. Same-day appointments available by phone only.
- This is a drive-thru site with self-administered tests. No prescription or referral needed.
- **If you are unable to drive, contact the COVID-19 Hotline at 1-888-856-2774 for additional options & resources.**
- Registration and testing information available at bit.ly/McKeesportCOVIDTestSite

COVID Alert PA



COVID Alert PA App

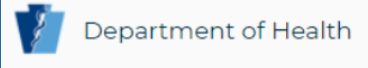
COVID Alert PA is the official mobile app by the Pennsylvania Department of Health (DOH) that uses the [Exposure Notification System \(ENS\)](#) provided by Apple and Google.



PA Department of Health- Ultra Cold Storage Capacity

- PA Dept of Health is seeking information to assess ultra-cold storage (-60°C to -80°C) capabilities for planning purposes if a COVID-19 vaccine would require cold storage.
- If your facility has ultra-cold storage, please complete the [PA DOH Survey](#) by Monday, October 26th at 5:00 pm

****COVID-19 vaccine landscape is constantly changing. Planning scenarios may change. More information will be available when possible.****



Vaccine Storage and Administration Capability

For planning purposes, the Pennsylvania Department of Health needs to assess the capabilities across the commonwealth in the event a COVID 19 vaccine is received that requires ultra-cold storage (-60° C to -80° C).

Please answer the following questions regarding cold chain management and storage as they pertain to your facility. If you are responsible for more than one facility, please fill out a survey for each facility.

The COVID-19 vaccine landscape is evolving and uncertain, and planning scenarios may change as more information is available. We appreciate your willingness to assist in planning efforts that will ensure the health and safety of the commonwealth.

Please respond no later than Monday, October 26 at 5:00pm.

* Required

1. Facility Name *

2. Facility Address (Street, City, Zip) *

Live Well: Allegheny Flu Shots

<http://www.livewellallegheny.com/health-screenings-flu-shot-clinics/>



LIVE WELL STAY WELL.
COMMUNITY-CLINICAL LINKAGES

Health Screenings & Flu Shot Clinics



No-cost flu shots and screenings for chronic diseases, such as high cholesterol, diabetes, high blood pressure

OCTOBER	TIME	LOCATION
7th	3-5 PM	Propel Hazelwood Charter School
8th	5-8 PM	Caliguri Plaza (Allentown)
13th	5-8 PM	Gualtieri Manor (Beechview)
14th	3-4 PM	Propel Hazelwood Charter School
	5-8 PM	Frank Mazza Pavilion (Brookline)
15th	5-8 PM	Carrick Regency (Carrick)
18th	2-4 PM	Hazelwood Below the Tracks (5007 Lytle Street)
20th	5-8 PM	Morse Gardens (Southside)
21st	2-4 PM	Finello Pavilion (Oakland)
22nd	5-8 PM	Murray Towers (Squirrel Hill)
24th	10 AM-2 PM	SOKO Community Market (Hill District)



For more information, call or text the Duquesne University Center for Integrative Health at 412-342-8276

10/7/2020

Pennie

Pennsylvania's new state- based health insurance marketplace

Pennie.com
(844) 844-8040

- **What:** Pennie, a state-based health insurance marketplace, is replacing the federal health exchange (healthcare.gov) for Pennsylvanians with open enrollment beginning Nov 1st.
- **Why:** Pennie seeks to improve the accessibility and affordability of individual market health coverage for Pennsylvanians with health insurance premiums expected to be approximately 5-10% lower than thru plans in the Federal health exchange.
- **Financial assistance:** Qualification is based on income and family composition -- individuals making less than \$50,000/year or a family of four making less than \$105,000/year are expected to qualify for financial assistance.
- **Collaboration with Medicaid:** Pennie provides seamless referral to and from Medicaid and CHIP health coverage.

Open Enrollment Period – Begins Nov 1st and runs thru Jan 15th

- The [Pennie website](#) will allow users to compare insurance plans and enroll when the inaugural open enrollment period begins November 1st.
- Pennsylvanians most impacted by the creation of Pennie are individuals and families who are:
 - covered by individual health plans through healthcare.gov and will now access coverage through Pennie;
 - without access to employer-sponsored coverage; and
 - uninsured.
- Individuals receiving health insurance via the federal exchange have been notified of the switch to Pennie.
- The state estimates that over 43,000 Pennsylvanians are uninsured (and not eligible for Medicaid).

Nov 01, 2020 - Jan 15, 2021
Enrollment Period

Dec 15, 2020
Last Date To Apply For
Coverage That Starts Jan. 1,
2021

Jan 15, 2021
Last Date To Apply For
Coverage That Starts Feb. 1,
2021

Pennie Homepage

Pennie.com

Spanish
language
option

Broker / Assister Log In +1 (844) 844-8040 ¿Hablas español? Search Customer Log In

pennie connecting Pennsylvanians to health coverage

Learn Shop Connect **Get Covered**

Welcome to Pennie™

We're here to help.

Whether you're shopping for health insurance for the first time or just looking around, Pennie™ can help you find the right plan for your healthcare needs.

New to Pennie? Ready to shop?

A photograph of a smiling family (a woman, a man, and a young girl) holding a dog, set against a light blue circular background.

Reminder: Order Supplies!

- There are still extensive protective supplies available at **no cost to you** through Global Links!
- Consider your needs for the remainder of the year and place your orders at the link below.
- Supplies available: Emergency facemasks, Full-face shields, Non-Contact Infrared Thermometers (Limit 2 per order), Hand Sanitizer (8oz and 64oz options), Clorox Clean-Up Disinfectant
- <https://www.tfaforms.com/4848830>

Image of emergency facemask



Limit of 2 per order



64 oz size



8 oz size



Image of full-face shield

Bactronix Treatment Available

- Electrostatically applied treatment that will both disinfect and prevent the growth of microbial activity (including COVID-19) from surfaces for up to six months
- Need to vacate the space for less than one hour while treatment is applied; only need to remove personal items and paper from surfaces (safe for application on electronics)
- After application, only “eco-friendly” (non-alcohol, non-chlorine) cleaners can be used on surfaces

Bactronix Treatment Available

- We will provide some of the eco-friendly cleaning products for you to use after application
- Treatment was applied at DHS buildings – no noticeable residue left behind
- Due to time and funding constraints, at this time the treatment is only available to providers at highest risk of a COVID outbreak:
 - Larger congregate care providers
 - Community Learning Hubs
 - Family Centers
 - Senior Centers

[Bactronix Request Form Link](#)

Link can also be found on the DHS COVID 19 Provider Information site:

Operations

[Bactronix Request Form](#)

[Cleaning Services Request Form](#)

- DHS is partnering with ServiceMaster to provide cleaning/sanitation services when someone who has or was exposed to COVID-19 was in the building.

[Free COVID-19 Testing Available at Community Health Clinics in Allegheny County](#) (May 26, 2020)

[Neighborland Survey](#) (May 8, 2020)

[COVID-19 Testing Locations in Allegheny County](#) (May 3, 2020)

[Temporary Health and Human Service Worker Platform](#) (May 1, 2020)

- DHS has developed a platform to connect providers to temporary workers in the event that full-time personnel is unavailable due to an emergency. Check [Employment and Financial Assistance](#) for information about training your Human Resources staff.

[Supply Request Form: Global Links COVID-19 Southwest PA Request for Materials](#) (April 22, 2020)

- DHS is now partnering with Global Links for supply requests. Please see the [Food and Supplies](#) page for specifics

[Operational Changes Tracker](#) (April 15, 2020)

[Tracking COVID-19 Provider Expenses Presentation](#) (April 14, 2020)

[Provider Exemption Letter](#) (March 24, 2020)

- This letter indicates that your agency is deemed an essential provider in support of the Allegheny County Department of Human Services. Please keep a copy of this letter available at your offices and share it with staff electronically so they can present it should they be stopped while driving.

Daily Briefing Materials



REMINDER! — DEVICE & HOTSPOT REQUESTS!

- We have both laptops and hotspots available now. Distributions are held most Fridays.
- Laptops now come with over-the-ear headsets! If you've already received a laptop but need a headset, email us at DHS-Covid19Supplies@alleghenycounty.us.
- Request devices and hotspots from the link below:

[DHS Device Request Form](#)



FOOD DISTRIBUTIONS

October 24

Wilkinsburg

WHAT: Drive-Up Food Distribution WHEN: Saturday, October 24 (11 a.m. - 1 p.m.) WHERE: Enter at 333 Lincoln Highway (Intersection of N Trenton and Penn Ave), Pittsburgh, PA 15221

[MAKE A RESERVATION](#)

October 26

Duquesne

WHAT: Drive-Up Food Distribution WHEN: Monday, October 26 (noon - 2 p.m.) WHERE: Greater Pittsburgh Community Food Bank; 1 N Linden Street, Duquesne, PA 15110

[MAKE A RESERVATION](#)

<https://www.pittsburghfoodbank.org/get-help/drive-up/>

FARMERS TO FAMILIES

Food Distribution

24

HILL DISTRICT



SATURDAY, OCTOBER 24, 2020 AT 9 AM EDT - 11 AM EDT

Farmers to Families Food Distribution | Hill District

Shop N Save - Hill District

PARAGON
real. fresh. food.

FRESH FOOD DISTRIBUTION

Paragon foods will distribute a mixed box of produce, meat and dairy products every week day from 10 AM - 12 PM during the month of October.

MONDAY	Pittsburgh Perry 3875 Perrysville Avenue, 15214
TUESDAY	Pittsburgh Faison 7430 Tioga Street, 15208
WEDNESDAY	Pittsburgh Gifted Center 1400 Crucible Street, 15205
THURSDAY	Pittsburgh Milliones 3117 Centre Avenue, 15219
FRIDAY	Pittsburgh Carmalt 1550 Breining Street, 15234



Pittsburgh
Public Schools
Expect great things.

ALL-IN
TO REOPEN OUR SCHOOLS

Tracking models of school delivery

- School's individual web site
- Allies for Children link:
<https://docs.google.com/spreadsheets/d/1TUD2p7md9so2Sx577hT7RrCZ8HXlnToqsdsjohUcY/edit#gid=2060028091>
- DHS will publish dashboard within the next couple of weeks





YOUTH DISCHARGE SATISFACTION SURVEY

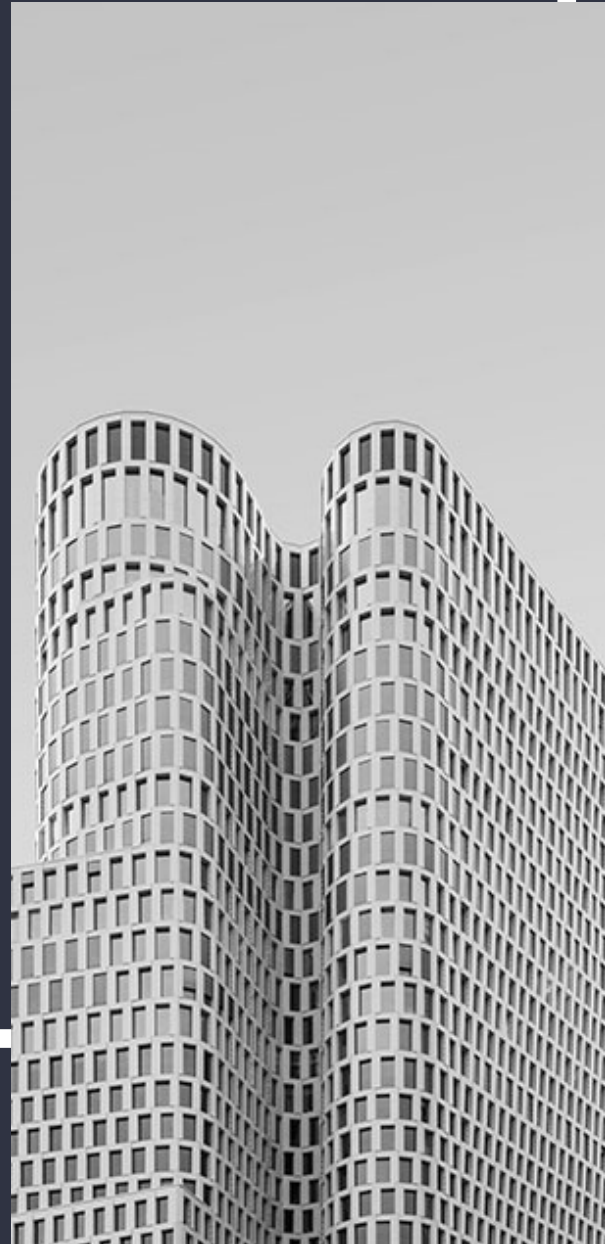
LET YOUR VOICE BE YOUR VOICE

MEET THE TEAM

- 1 Contract Monitor Supervisor
- 4 Contract Monitors
- 2 Youth Support Partners
- 2 ATP Staff (1 Client Experience Manager and 1 Analyst)

PURPOSE

- To improve the placement experience of youth in CYF care.
 - Currently focusing on Congregate Care and Teen Foster Care



GOALS

- To inform and improve service delivery and practice changes to best meet the needs of children in care.
- To collect data via surveys or interviews on youth's experiences leaving Congregate Care and Teen Foster Care.

DEVELOPMENT PROCESS

Task	Potential Help	Steps	Person(s) to Complete	Outline/ Timeframe	Notes
Engaging Youth		Contact YSPs to have a staff assigned to assist with engaging youth.	David Underwood	8/24/2020	Amanda Hirsh has offered to YSPs to assist with the project. Nicole Helvy and Shalisa Lawson-Anderson were assigned on 8/28/20.
Survey Format		Contact Leslie Setlock to see if she can assist with creation of survey.	David Underwood	8/24/2020	Leslie responded and sent a Project Request form to be completed.
Complete Project Request Form		Complete Project Request form sent by Leslie Setlock.	David Underwood with the help of the team.	9/4/2020	Sent on 9/8/20. Jamaal Davis from ATP assigned to project
Data	ATP	Jamaal will reach out to his team to see if someone can assist with pulling accurate data.	Jamaal Davis	9/24/2020	Shannon Flynn was added as resource and will be at the next meeting on 10/8/20.
Samplly Survey		Select 3-5 youth in Congregate Care with different demographic backgrounds to complete survey to get feedback and to see if there are interpreting the questions the way we want	Jen Matthey will select youth. Contract Monitors will complete surveys with youth.	10/8/2020	Jen and Becky identified 4 youth who had been discharged within the last month to conduct sample survey. 3 out of 4 youth have been interviewed.
Data	ATP	ATP will send updated discharge data to team	Shannon Flynn	10/8/2020	
Survey Format	ATP	ATP will review survey questions to develop a better way to categorize them and make them specific to where actions can be taken.	Jamaal Davis and Leslie Setlock	10/15/2020	
Samplly Survey		Once ATP reformats questions into categories a new sample set of youth will be selected to complete survey. ATP would like to sit in on some of those surveys to ask follow up if needed.	Jen Matthey and Becky Thompson	10/22/2020	
Data	ATP	Create a dashboard that notifies when a youth has been discharged from a Congregate Care facility.	Shannon Flynn	End of October	



SURVEY

CURRENT SAMPLE SURVEY

- For engagement purposes we thought it would be nice to have emojis associated with the questions. (Example- Very Poor= 😞, Poor= Closed Eyes 😓, Average= 😐, Good= 👍, Awesome= 🙌, Yes= ✓, No= ✗)
- Demographic
 - Name, Age, Identified Gender, Identified Race and Last Placement
- Questions
 1. Where would you like a gift card to? (Wendy's, McDonald or Subway) **IS THIS POSSIBLE?**
 2. How was your experience at you last placement? (Scaling)
 3. What did you like about the placement?
 4. What didn't you like about the placement?
 5. How were you treated? (Scaling)
 6. How clean was your last placement? (Scaling)
 7. How would you rate the food? (Scaling)
 8. Did you participate in any outings or activities? (Yes or No) (Example: field trips, movies, group etc)
 9. What happens when you don't follow the rules?
 10. Did you feel safe at your last placement? (Yes or No)
 11. If you answered No to questions 10 what made you feel unsafe?

BARRIERS

- Being able to contact youth
- Having accurate discharge information
- Placement Screen not being updated in KIDS



DISTRIBUTION

- Completing surveys within 2-4 weeks after discharge
- Who can distribute the survey
 - YSP (not all youth may have one)
 - YVS (Youth Voice Specialist) now under DHS
 - Current Provider upon arrival
 - Previous Provider upon discharge
 - Contract Monitors

An aerial, high-angle photograph of a city with numerous skyscrapers and buildings. The image is dark and has a halftone or dithered texture. A large, semi-transparent green rectangle is positioned in the upper left quadrant. Overlapping this green area and extending towards the center is a white double-line border that forms a partial frame. Inside this frame is a solid grey rectangle. The word "DATA" is written in white, bold, sans-serif capital letters in the center of the grey rectangle.

DATA

RESULTS

- We will provide results on Youth Voice Survey to review response rates
- We can use handouts like YVS to have providers give to youth
- Will create a discharge dashboard
 - Would include placement facility number or home address
 - Barrier- there may be more than one active address
- Working on categorizing questions



THANK YOU

15208

Homewood
Wilkinsburg

Community RESOURCES



Financial



Civic



Food



Legal



Young Children



Education



Housing



Faith



Medical



Family



Business Services



Arts & Entertainment



Fitness



Environmental



Digital



Wellness

Access this 15208, 15221 Community
Resource guide:

[edit 10 21-20 Zipcode Homewood Layout rd10.pdf](#)

THANK YOU, PAT!

After a lifetime of dedication to
human services, we wish you a

Happy Retirement !



Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

