

THIS CALL IS BEING RECORDED

DHS Provider Briefings

Thursday 11/19/20

Provider Briefings are held
weekly, on Thursdays.



Agenda

- Announcements
- Health metrics
- Policy & Legislative updates
- Addressing the Challenges of Addictive Disease in Allegheny County
- Program updates



CRF Billing



30 Dec. 20

CRF Expenses must be incurred by 12/30/20



October

Tomorrow (Friday the 13th!) is the last day to submit October invoices



November

Submission of November invoices by 12/5/20 would be greatly appreciated



December

Due date for December invoices will likely be 1/5/21

Food distributions

November 21

McKeesport

WHAT: Drive-Up Food Distribution WHEN: November 21 (10 a.m. – noon) WHERE: 1960 Eden Park Blvd., McKeesport, PA 15132

MAKE A RESERVATION

November 23

Duquesne

WHAT: Drive-Up Food Distribution WHEN: Monday, November 23 (noon – 2 p.m.) WHERE: Greater Pittsburgh Community Food Bank; 1 N Linden Street, Duquesne, PA 15110

MAKE A RESERVATION

December 5

Wilkinsburg

WHAT: Drive-Up Food Distribution WHEN: Saturday, December 5 (11 a.m. – 1 p.m.) WHERE: Enter at 225 Penn Ave (Intersection of N Trenton and Penn Ave), Pittsburgh, PA 15221

MAKE A RESERVATION

December 7

Duquesne

WHAT: Drive-Up Food Distribution WHEN: Monday, December 7 (3 p.m. – 5 p.m.) WHERE: Greater Pittsburgh Community Food Bank; 1 N Linden Street, Duquesne, PA 15110

MAKE A RESERVATION

<https://www.pittsburghfoodbank.org/get-help/drive-up/>

DRIVE-UP DIAPER DISTRIBUTION



**Saturday, November 14th,
10:00am - 12:00pm
Rain or shine!**



**UPMC Second Ave Parking
88 Swinburne Street
Pittsburgh, PA 15213**



**For everyone's safety, we
CAN'T accommodate walk-ups.**

**Only ONE family may be
represented in each car.**

DETAILS:

Families and caregivers of young children who are experiencing financial hardship are invited to line up by car at UPMC Second Ave Parking (at no cost to the families) to receive:

- **8 packs (200 diapers) per car**
- **2 packs of wipes per car**
- **Parents or caregivers will have the option of choosing 1 or 2 different sizes of diapers (Child sizes 1-6 available)**

HOSTED BY:

GLOBAL LINKS
Sharing Surplus. Saving Lives.



UPMC HEALTH PLAN

UPMC MAGEE-WOMENS HOSPITAL

MENTAL HEALTH AMERICA OF SW PA VIRTUAL ADULT SUPPORT GROUPS

New Day!! LGBT+ Group. Mutual support can help. This weekly group is now held Tuesday evenings, beginning November 3rd. See details [here](#).

We're back and we are now Virtual!! L.O.S.S. Suicide Loss Survivor Support Group is the first Tuesday evening of each month, also beginning November 3rd. More info [here](#).

Join the Conversation. For anyone feeling anxious or stressed. If you feel you need support, join our Wednesday evening group. See the group [Flyer](#).

Mental Health Group. Experiencing mental health symptoms? Then you can find support in the Tuesday afternoon Mental Health group. Details on the group [Flyer](#).

Groups are held via Zoom online. For more info or to join a group please contact the group leaders listed on the flyers. All groups are confidential.

COVID-19 Test Site in McKeesport

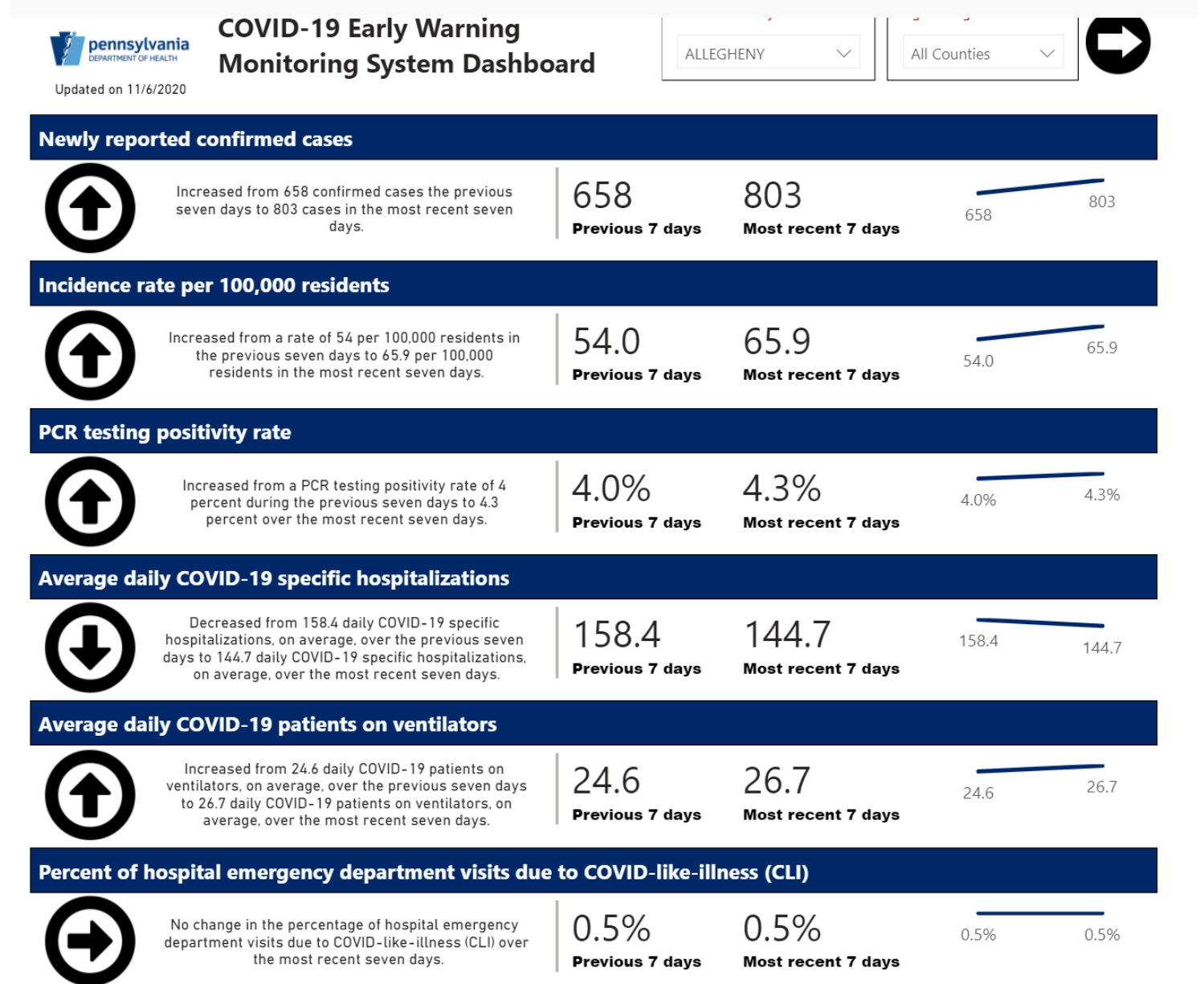


Closed: Nov 26 (Thanksgiving) and Nov 27 (day after Thanksgiving)

- Address: 455 Industry Road, McKeesport
- Regular hours: Monday – Friday 10am to 4pm
- Free COVID-19 Testing for anyone over 3 years old.
- Testing by **Appointment Only**. Pre-register online or via phone at 412-209-2262. Same-day appointments available by phone only.
- This is a drive-thru site with self-administered tests. No prescription or referral needed.
- **If you are unable to drive, contact the COVID-19 Hotline at 1-888-856-2774 for additional options & resources.**
- Registration and testing information available at bit.ly/McKeesportCOVIDTestSite

PA State Metrics

- Compares this week (October 30th to November 5th) to previous week (October 23th to October 29th). Data is updated every Friday.
- New cases and incidence rates both increased by 22%.
 - Hospitalizations decreased by 8%



PA state's early warning system dashboard

(<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Monitoring-Dashboard.aspx>).

The average weekly positivity rate has been increasing for the last month. On November 7th, there was a **16% positivity rate** (148 cases out of 951 tests).

This is the highest positivity rate since Allegheny County really began testing people



COVID-19 in Allegheny County

Metric #1: Positivity Rate

METRIC
1

METRIC DEFINITION: The average daily positivity rate is less than or equal to 10%.

A positivity rate below 10% indicates that enough testing is being done to find all the active infections. Identifying the active infections is essential for contact tracing and to stop the spread of the disease.

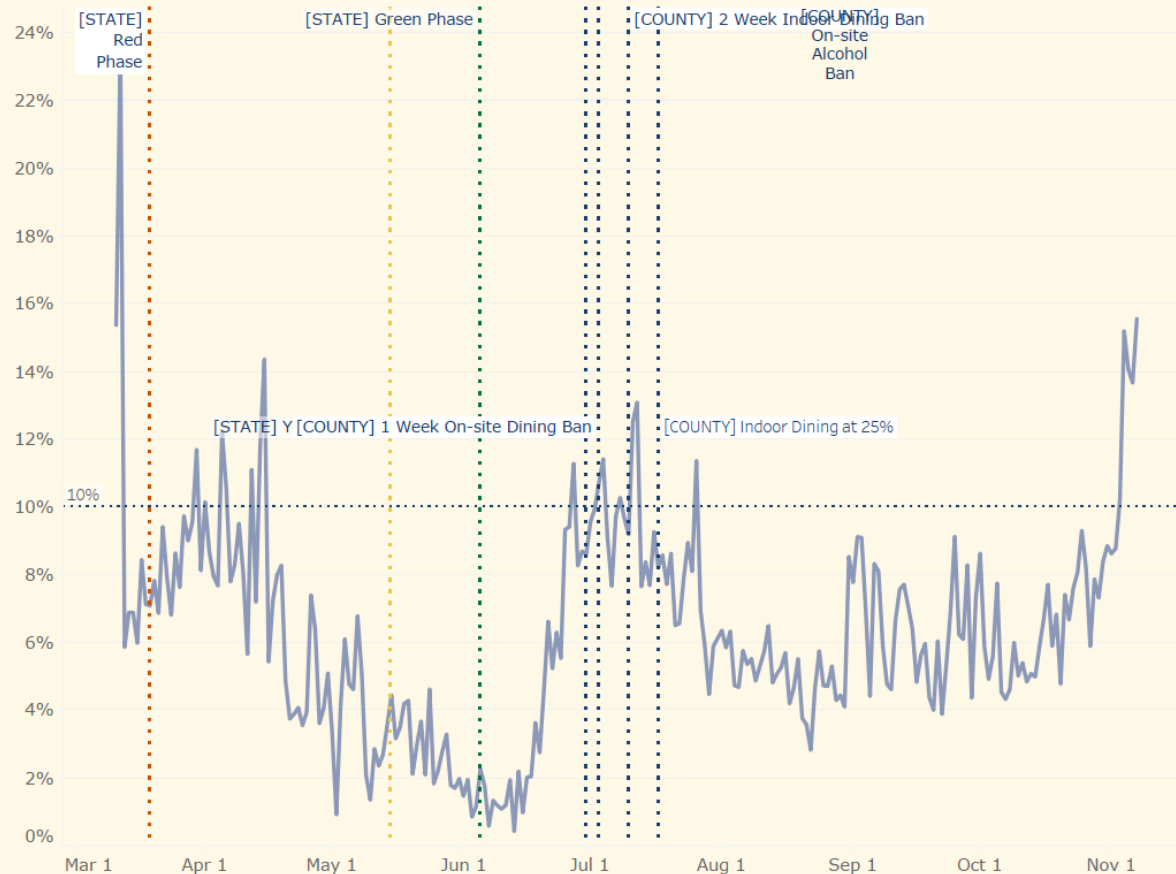
WEEK BEGINNING ON	AVERAGE POSITIVITY RATE	% CHANGE FROM PREVIOUS WEEK	METRIC MET
11/1/2020	12.3%	54.0%	X
10/25/2020	8.0%	18.1%	✓
10/18/2020	6.8%	16.4%	✓
10/11/2020	5.8%		✓

Data Source: PA National Electronic Disease Surveillance System (PA-NEDSS)

Citation: World Health Organization

Note: Per the Health Department, there is a data lag in reported cases and tests.

Data through November 7, 2020 was used for this metric.



Cases have been rising throughout October. They have increased 98% (815 to 1,613) from the week of October 11th to the most recent week (November 1st).

- November 4th had the highest number of cases (confirmed or probable) in a single day since the start of the pandemic – 316 cases.



COVID-19 in Allegheny County

Metric #3: Declining or Low Case Counts

METRIC 3

METRIC DEFINITION: The 14 day count of new cases is declining or is consistently low.

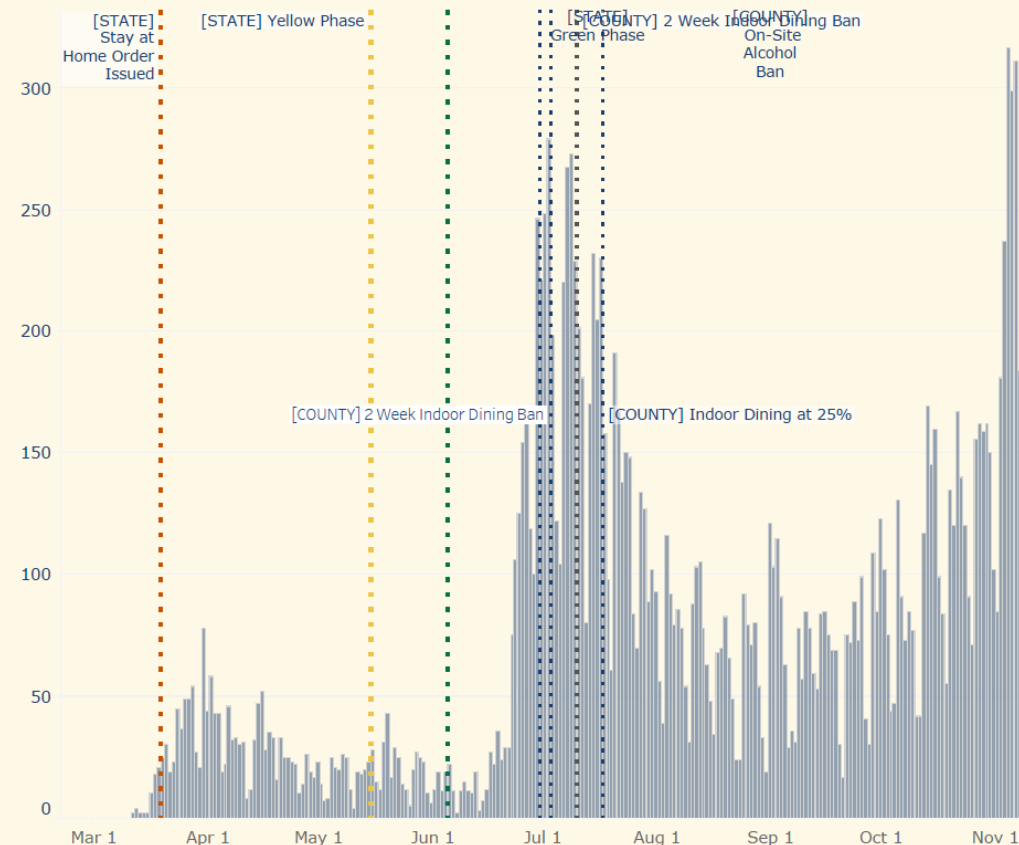
A declining or low case counts indicates fewer people are infected and have the ability to spread COVID-19 to others.

WEEK BEGINNING ON	COUNT OF CASES	% CHANGE FROM PREVIOUS WEEK	AVERAGE DAILY POSITIVE TEST RATE	METRIC MET
11/1/2020	1,613	68%	12.3%	X
10/25/2020	962	16%	8.0%	X
10/18/2020	828	2%	6.8%	X
10/11/2020	815		5.8%	X

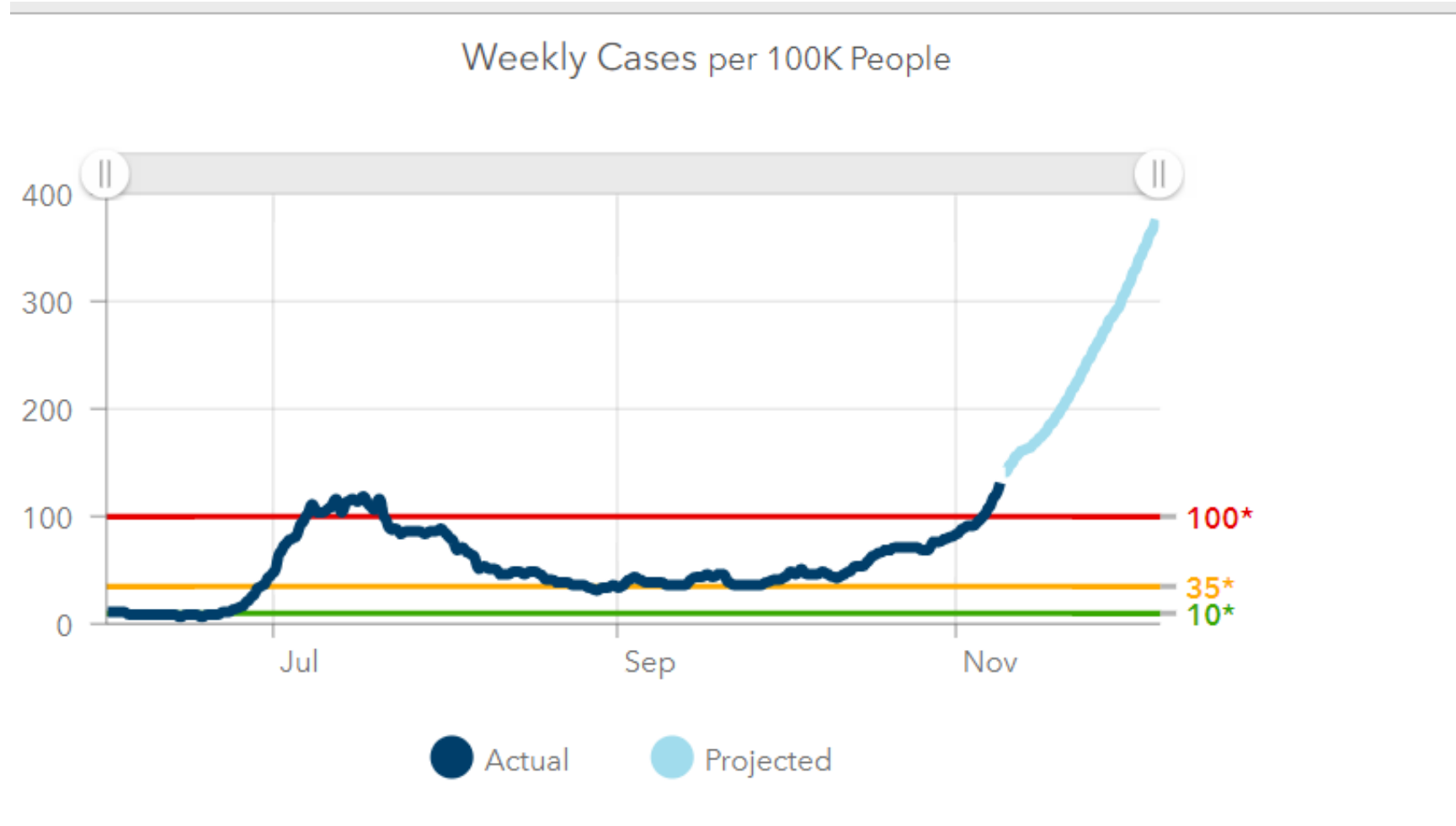
Data Source: PA National Electronic Disease Surveillance System (PA-NEDSS)

Citation: National Governors Association

Note: Per the Health Department, there is a data lag in reported cases and tests. Data through November 7, 2020 was used for this metric.



Children's Hospital of Philadelphia (CHOP lab) projects weekly cases per 100,000 people to continue to rise (steeply) throughout November.



Source: <https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

The case rate per 100,000 residents has risen since 8/30 when there was a cases rate of 65 cases per 100,000. On 11/7, the case rate was 211 per 100,000. It is fast approaching the highest rate Allegheny has seen during the pandemic, which was 235 (on 7/12).



COVID-19 in Allegheny County
Metric #4: Case Rate

METRIC
4

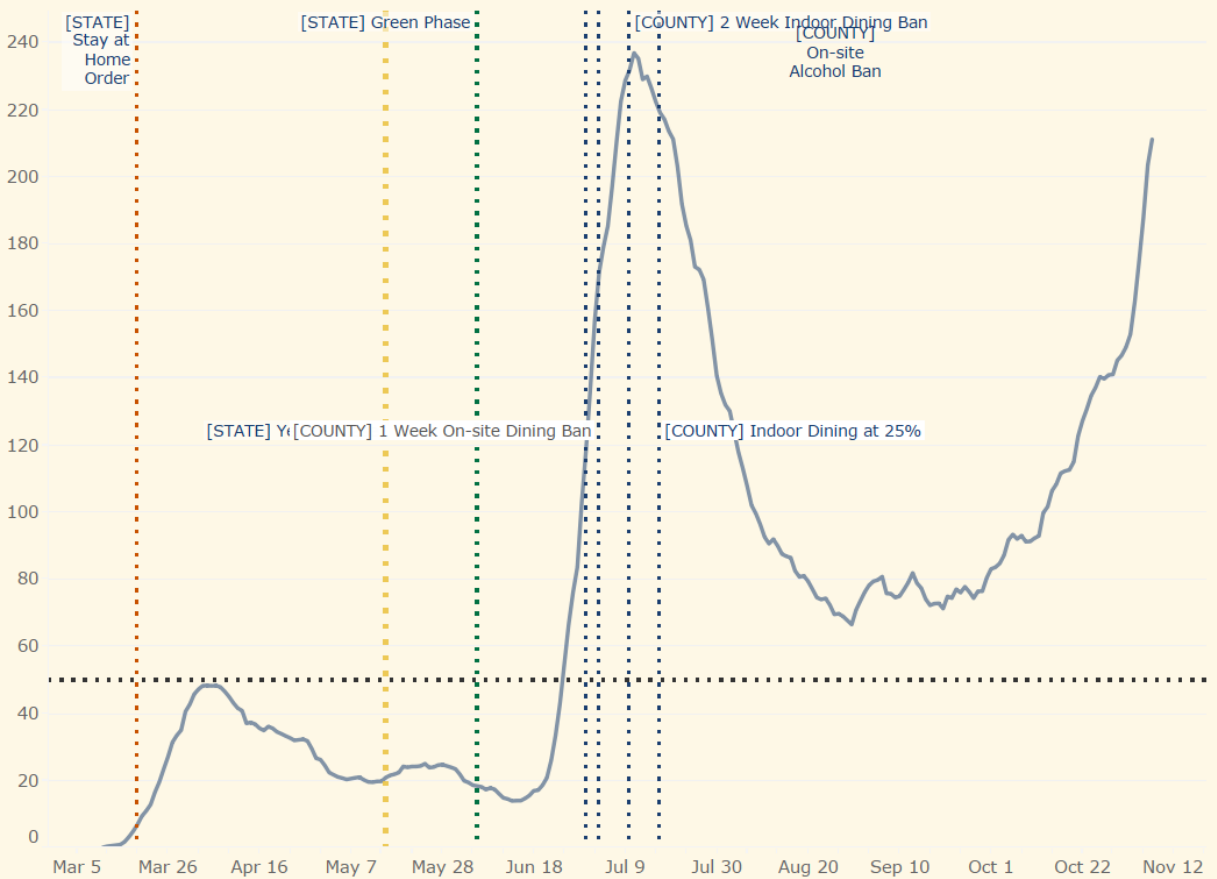
METRIC DEFINITION: The 14 day count of new cases per 100,000 residents is below 50.

Similar to a low case count, a low case rate indicates fewer people are infected and have the ability to spread covid-19 to others.

WEEK BEGINNING ON	AVERAGE COUNT OF CASES PER 100,000	% CHANGE FROM PREVIOUS WEEK	METRIC MET
11/1/2020	178	25%	X
10/25/2020	142	16%	X
10/18/2020	122	20%	X
10/11/2020	102		X

Data Source: PA National Electronic Disease Surveillance System (PA-NEDSS), 2018 US Census Bureau population estimates
Citation: State of Pennsylvania (<https://www.governor.pa.gov/process-to-reopen-pennsylvania/>)
Note: Per the Health Department, there is a data lag in reported cases and tests.

Data through November 7, 2020 was used for this metric.



The 3-day average of total net hospitalizations has fallen over the last few weeks (from 157 on 10/31 to 141 on 11/6). Note: this is a lagging indicator and we would expect to see increases in hospitalizations in the next few weeks (corresponding to the increases in cases)



COVID-19 in Allegheny County

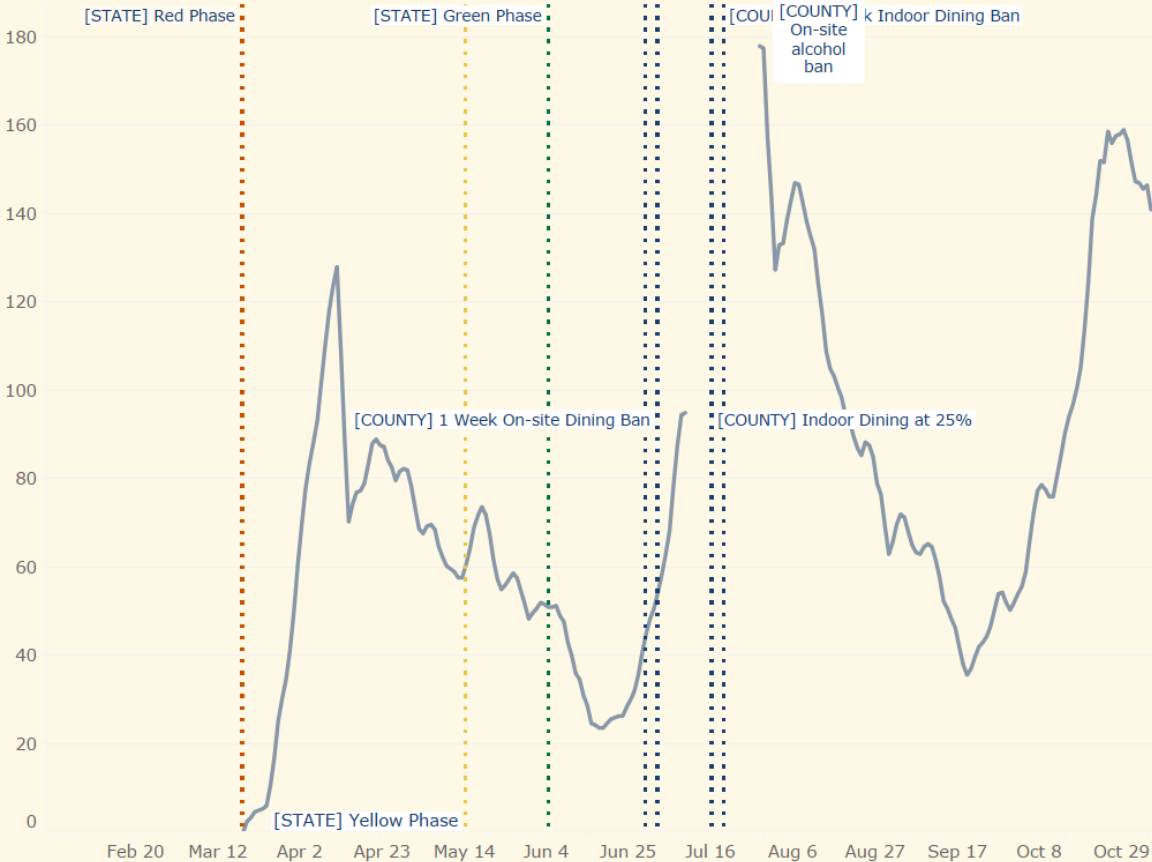
Metric #5: Decline in Hospitalizations

METRIC 5

METRIC DEFINITION: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

WEEK BEGINNING ON	AVERAGE WEEKLY NUMBER OF PATIENTS	% CHANGE FROM PREVIOUS WEEK	METRIC MET ON LAST DAY OF WEEK
11/9/2020			X
11/2/2020	146	-6%	X
10/19/2020	141		X

Data Source: Hospital and Health System Association of Pennsylvania
https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion
Citation: Centers for Disease Control and Prevention



ICU bed usage remain just below 90% occupancy. 88% of beds were occupied on 11/4



COVID-19 in Allegheny County

Metric #6: ICU Bed Usage

METRIC
6

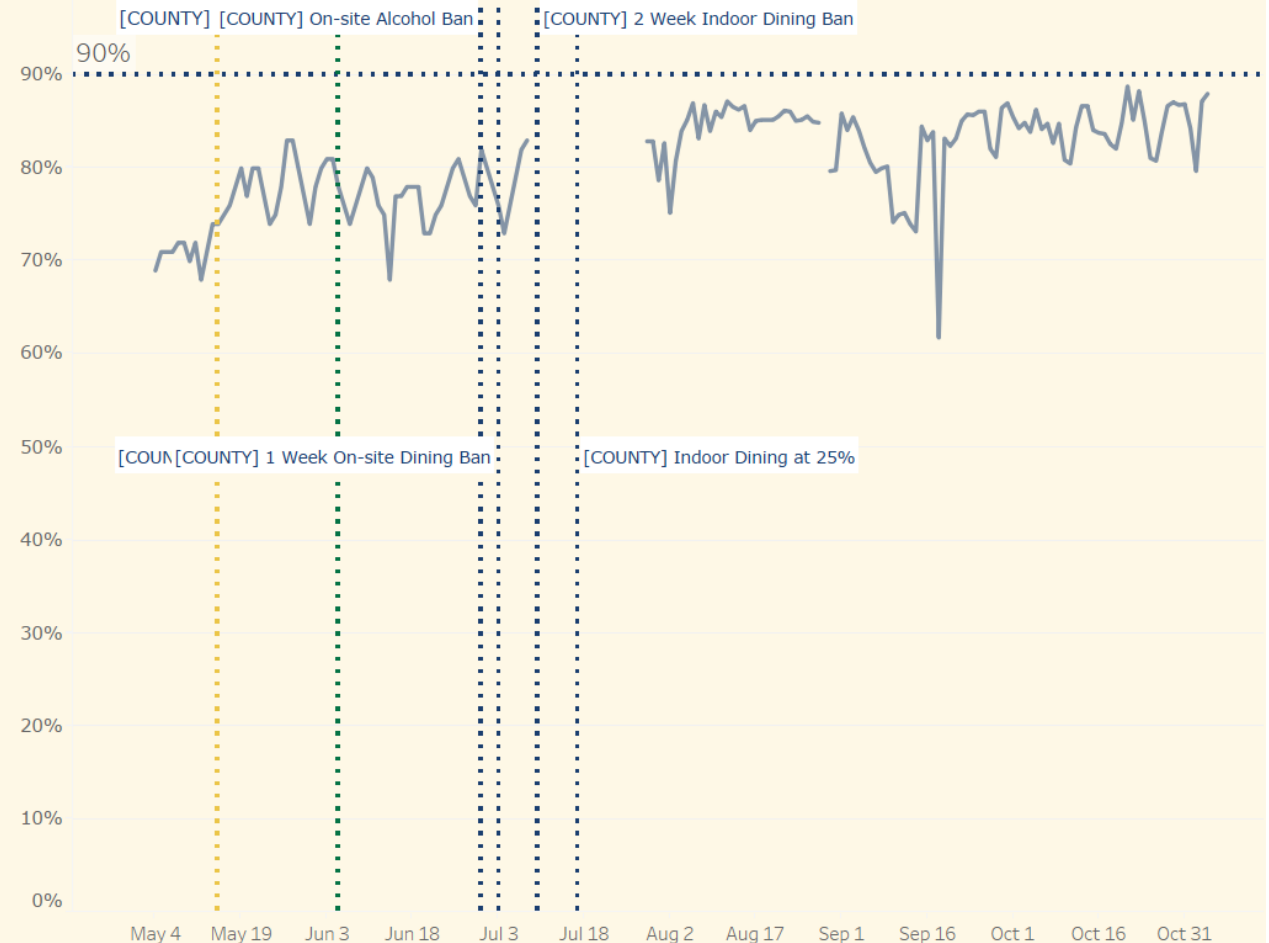
METRIC DEFINITION: Percent of ICU beds that are currently occupied is less than 90%

Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity.

WEEK BEGINNING ON	AVERAGE WEEKLY ICU USAGE	% CHANGE FROM PREVIOUS WEEK	METRIC MET DURING WEEK
11/2/2020	85.0%	-0.2%	✓
10/26/2020	85.2%	0.2%	✓
10/19/2020	85.1%		✓

Data Source: Hospital and Health System Association of Pennsylvania (https://public.tableau.com/profile/hap_research#1/vizhome/EEIRegion/EEIRegion)

Citation: State of Pennsylvania (<https://www.health.pa.gov/topics/disease/coronavirus/Pages/County-Dashboard.aspx>)



Deaths remain low and have been low throughout the pandemic, never exceeding daily deaths of 6 (3 day rolling average).



COVID-19 in Allegheny County
Metric #7: Decline in Deaths

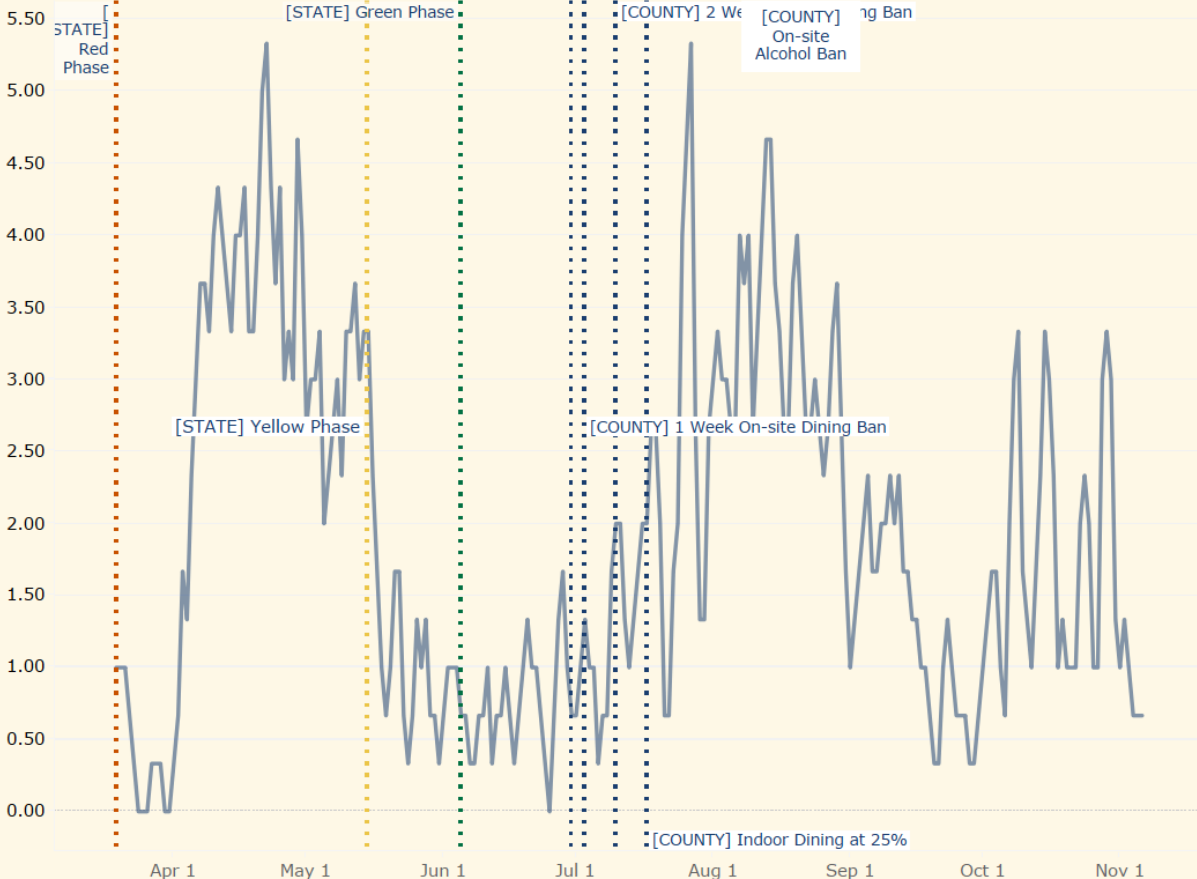
METRIC
7

METRIC DEFINITION: The daily decline in the 3 day rolling average count of deaths

WEEK BEGINNING ON	COUNT OF DEATHS	% CHANGE FROM PREVIOUS WEEK	METRIC MET ON LAST DAY OF WEEK
11/1/2020	5	-64%	X
10/25/2020	14	27%	X
10/18/2020	11	-31%	X
10/11/2020	16		X

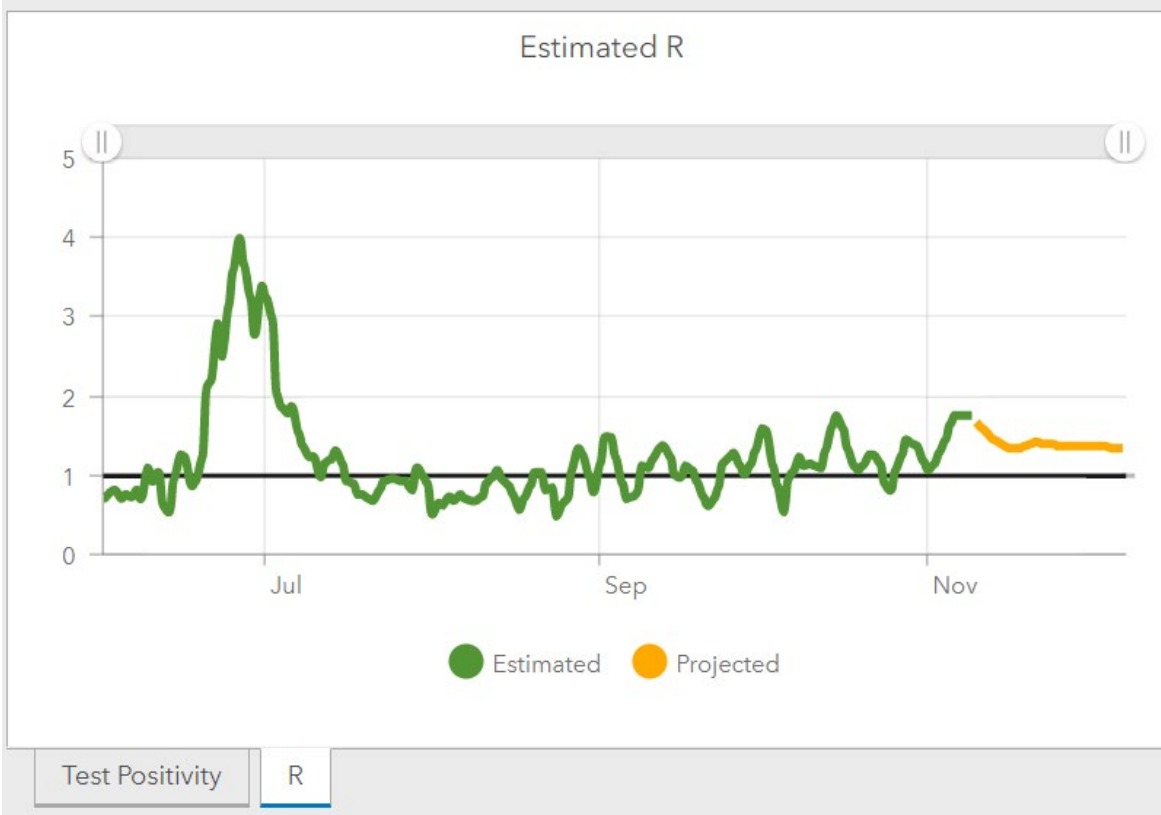
Data Source: Hospital and Health System Association of Pennsylvania (https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion)
Citation: State of Massachusetts
Note: Per the Health Department, there is a data lag in reported cases and tests.

Data through November 7, 2020 was used for this metric.



All 3 models that we are looking at (CHOP model, RTLive and COVID Act Now) have an estimated R above 1 throughout November. This information shows the CHOP model results. They are projecting the R value to remain above 1 throughout November.

WEEK BEGINNING ON	AVERAGE R0 VALUE DURING WEEK	% CHANGE FROM PREVIOUS WEEK
10/24/2020	1.04	-8%
10/17/2020	1.13	-6%
10/10/2020	1.20	13%
10/3/2020	1.05	



Policy & Legislative Update - State and Local

- Pennsylvania State House and Senate elections last week didn't change the balance of power in the General Assembly with Republicans slightly increasing their majorities in both chambers.
- The General Assembly will return next week to begin finalizing the remainder of the state's 2020-2021 budget that runs thru June 30, 2021.
 - \$2b hole remains to be filled from pandemic-related revenue reductions.
 - The remaining \$1.3b in federal CARES Act funds must be allocated.
- Pittsburgh Mayor Peduto released his proposed City operating budget for 2021 on Monday with a \$55m hole due to the pandemic, which could cause over 630 City employee layoffs if not addressed by federal stimulus by July 1st of 2021. City Council will begin budget hearings next week.

Housing Navigator Training – Next Week

- **November, 18th 2020 at 1:00 PM** via the Microsoft Teams link below.
- This training will focus on legislation and regulations impacting housing including:
 - HUD Fair Housing Act
 - VAWA (Violence Against Women Act)
 - Reasonable Accommodations
 - HOPA (Housing for Older Persons Act)

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](#) United States, Philadelphia (Toll)

Conference ID: 261 725 249#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

Winter Shelter

- Opens Sunday (11/15).
- Open every day until March 15, 2021
- COVID precautions in place
 - Entrance line
 - Symptom check at entry
 - Spacing
 - Meals
 - Medical Care Sunday – Thursday
 - Safe Haven referrals
 - Overflow @ Safe Haven

Safe Haven (CHS) Now Hiring!!

- **Community Support Specialist**

<https://communityhumanservices.applytojob.com/apply/zAwLztODOa/Hotel-Shelter-Community-Support-Specialist>

This position currently pays incentive pay and is starting at \$21 per hour. Full and Part Time considered.

- **Team Lead**

<https://communityhumanservices.applytojob.com/apply/BMkMdpDzts/Hotel-Shelter-Lead-Community-Support-Specialist>

This position is eligible to receive incentive pay, making its pay range \$22 - \$26 per hour.

- **Clinical Operations Consultant**

<https://communityhumanservices.applytojob.com/apply/eSjNe80QFw/Clinical-Operations-Consultant>

- **Social Worker**

<https://communityhumanservices.applytojob.com/apply/OVMLEbnPjg/Social-Worker-MSWLSW>

- DHS and Partner 4 Work have formed a strategic partnership to assist eligible persons who are unemployed or underemployed due to the pandemic.
- Partner 4 Work will use CSBG supplemental funds to bring workforce development services to local communities. These funds may also be used to enroll individuals in job training programs.
- Host community sites are Allegheny Valley Association of Churches, Auberle Employment Institute, Focus on Renewal, Human Services Center Corporation, Bloomfield-Garfield Corporation, Goodwill of Southwestern PA, and YMCA of Greater Pittsburgh.

11/12/20





CCAC Career Preparation Classes

- Eligible individuals are Allegheny County residents (not City of Pittsburgh) meeting income level requirements
- 100% Virtual
- Start Wednesday, 11/18
- Training content includes:
- Career Decision Making
 - Employability Skills
 - Career Development & Self Assessments
 - Computer Literacy
- Completers may be eligible for additional free training beginning in January to prepare for careers in IT, Healthcare, and banking.
- Flyer and eligibility checklist in Chat. For more information, contact Peter Harvey at peter.harvey@alleghenycounty.us
- 11/12/20

Pathways Forward Challenge

Through a grant from the **Heartland Alliance, DHS, Partner4Work, Light of Life, Pleasant Valley and EECM** are engaged in a series of Theory of Change sessions designed to create systems change that will better **integrate homeless services and workforce services**.

The goals of this collaborative effort are to connect shelter residents with employment that leads to:

- Reduction of racial disparity in employment outcomes
- Decrease in time to achieve employment
- Increase in sustained employment
- Increase in sustained housing
- Increase in clients with homelessness experience informing and participating in decision-making

- For more information contact:
- Peter Harvey, peter.harvey@allegHENYcounty.us

Additional Employment Initiatives

ETAB Survey

- The Employment and Training Advisory Board (ETAB) wants to learn about homeless services providers' employment-related service needs. Completing a very short survey will help ETAB develop programming to assist homeless providers meet the employment needs of their clients.
- https://alleghenycounty.az1.qualtrics.com/jfe/form/SV_8iViZ25hD2KqzXf

Occupational Therapy Collaboration

- University of Pittsburgh doctoral students in Occupational Therapy are working with several Rapid Re-Housing programs to enhance their employment-related services. Students have completed their research and planning phases and in 2021 will be implementing an employment assessment tool and corresponding training curriculum over the next year.

For more information contact:

Peter Harvey, peter.harvey@alleghenycounty.us

Allegheny County Responds to The Need: Addressing the Challenges of Addictive Disease



What we'll cover

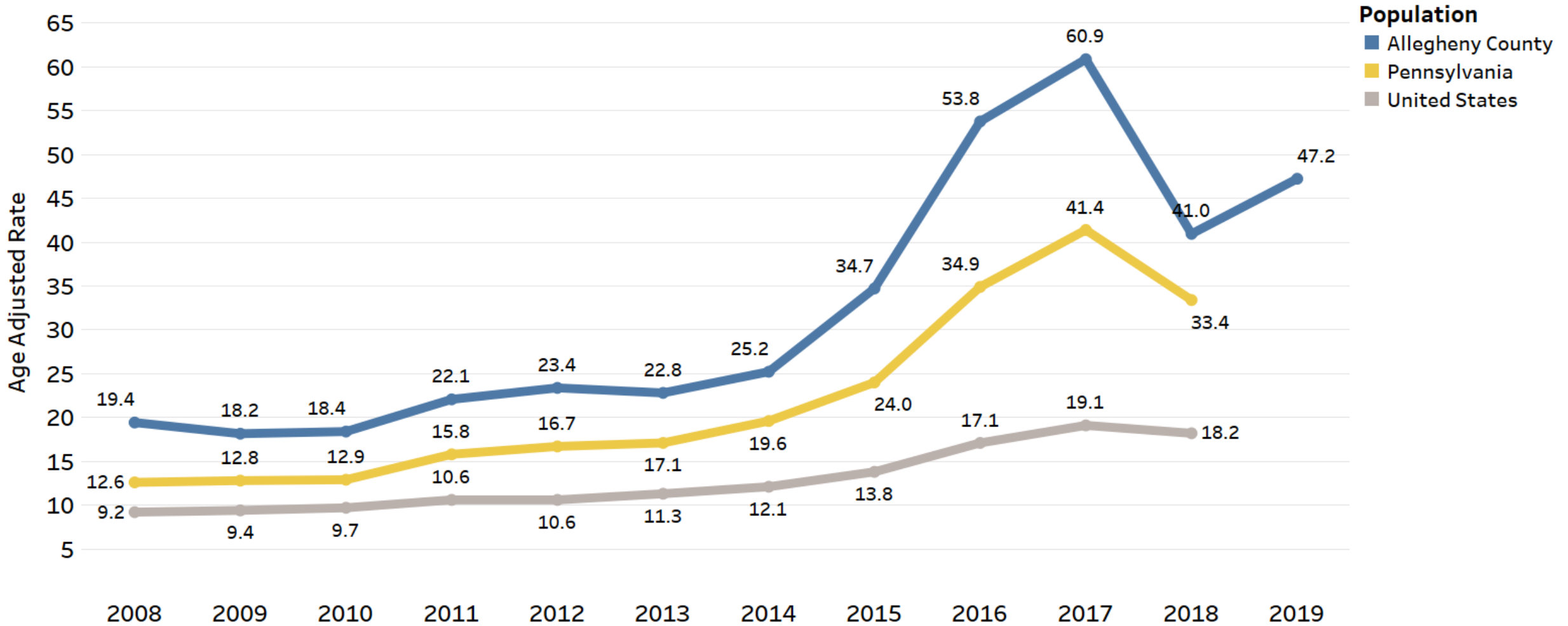
1. The Current
Landscape

2. The Challenges

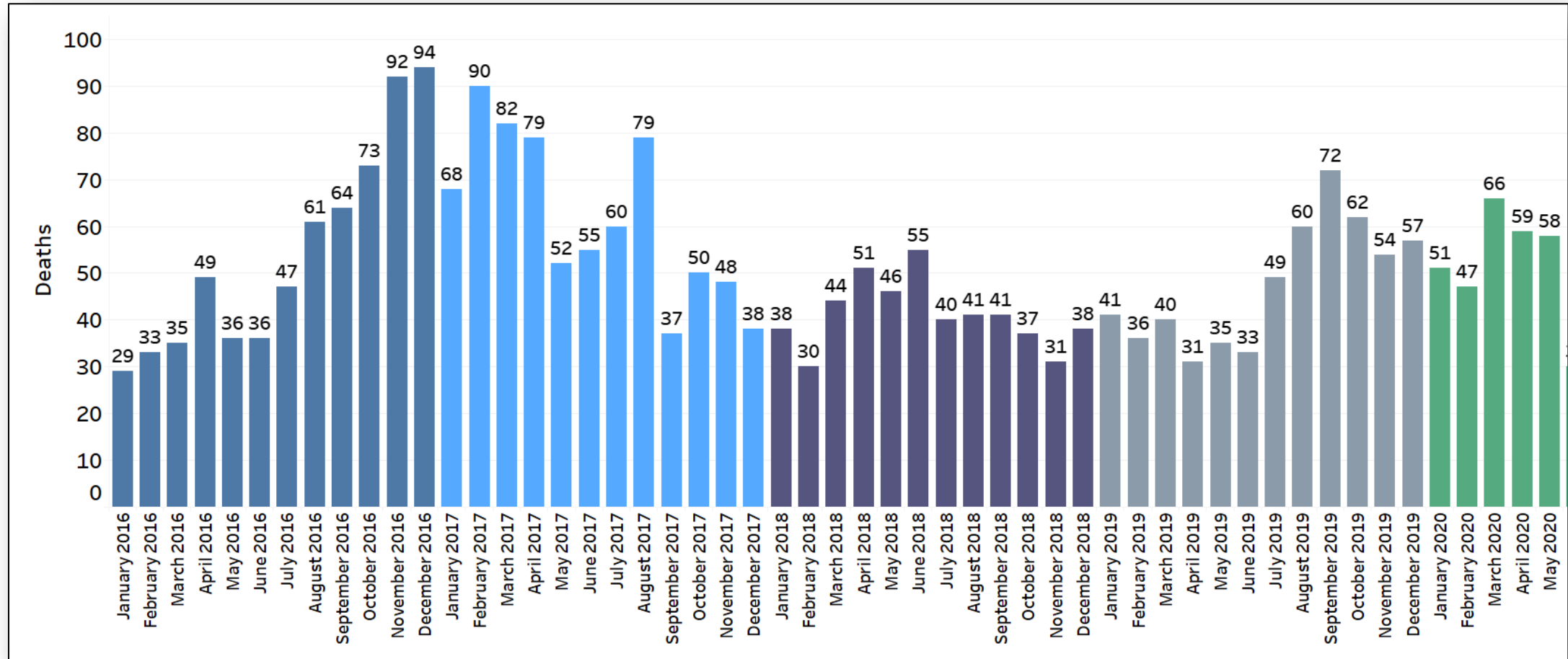
3. The Changes

1. The Current Landscape

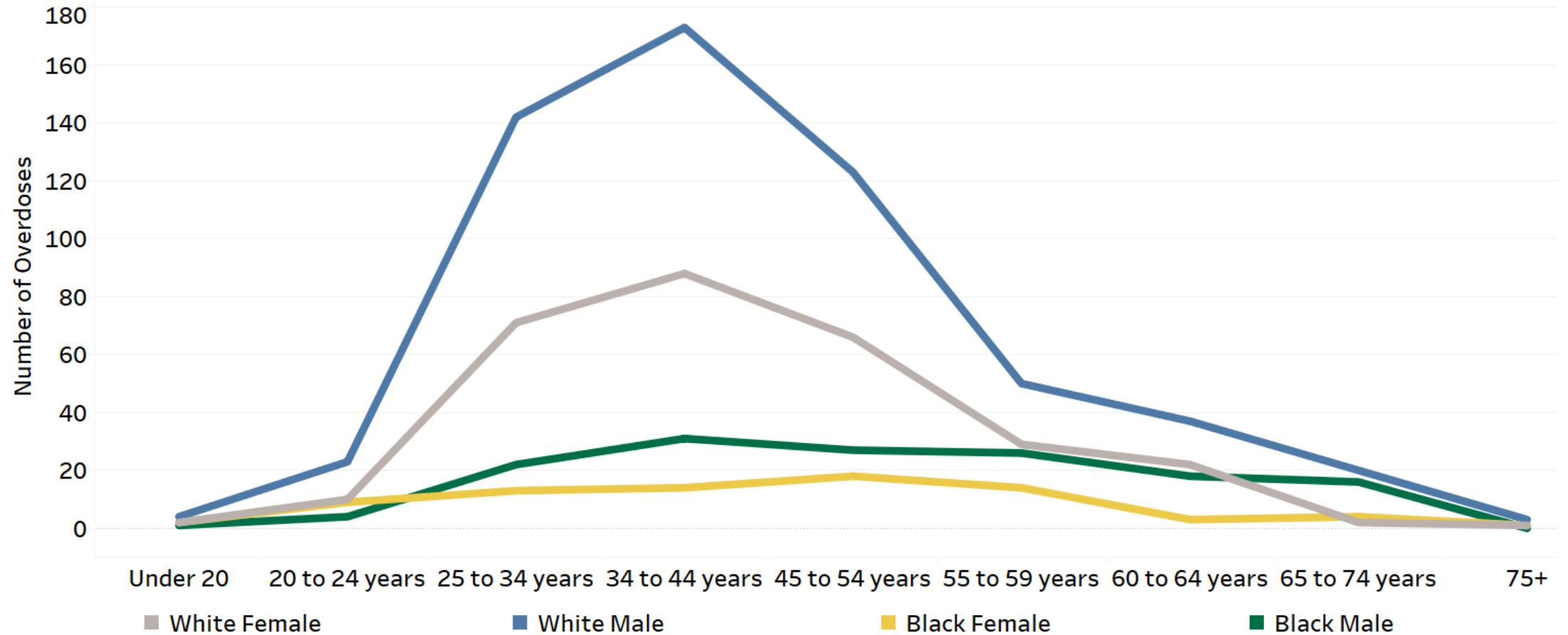
Fatal Overdoses: Allegheny County



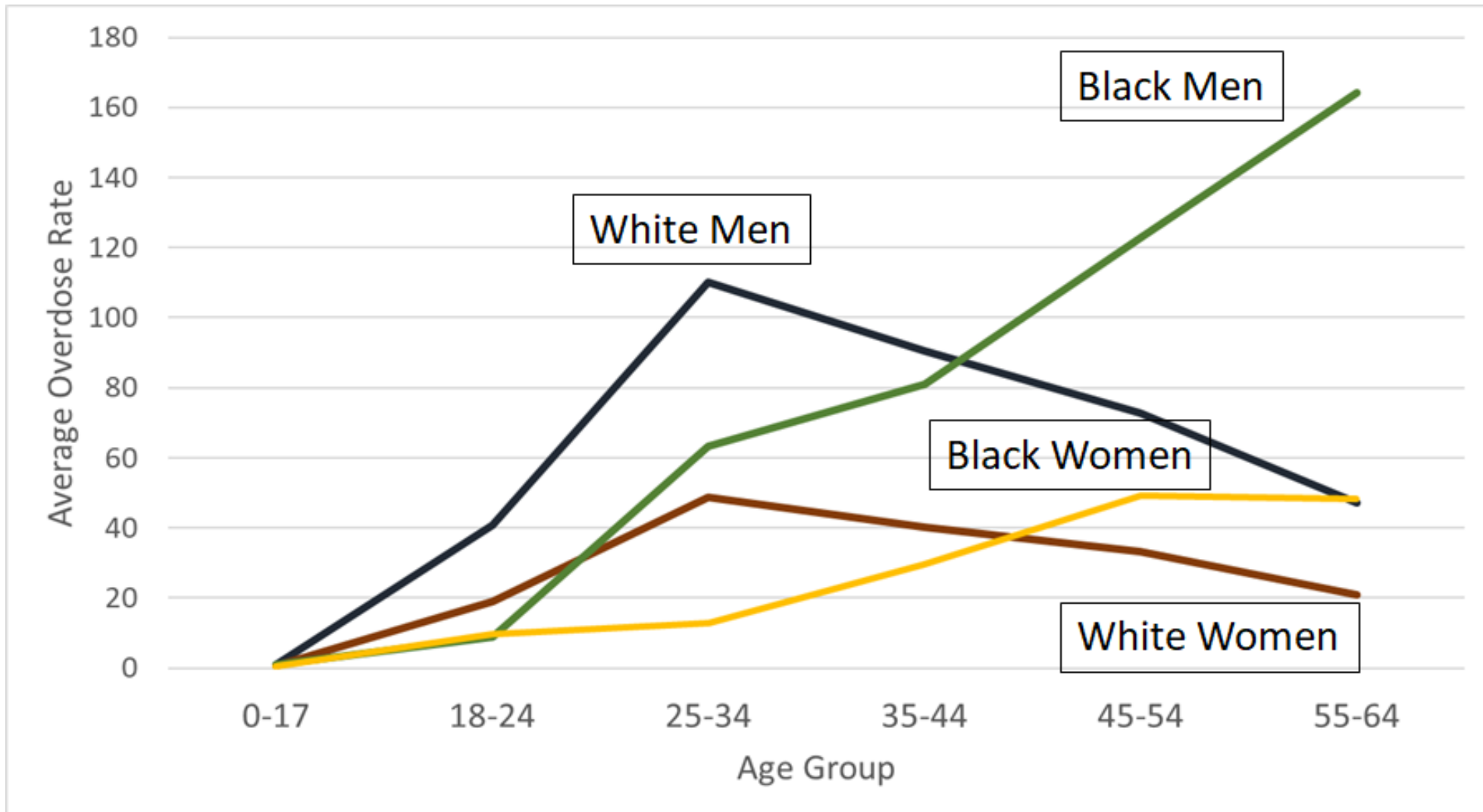
Recent Trends (Monthly)



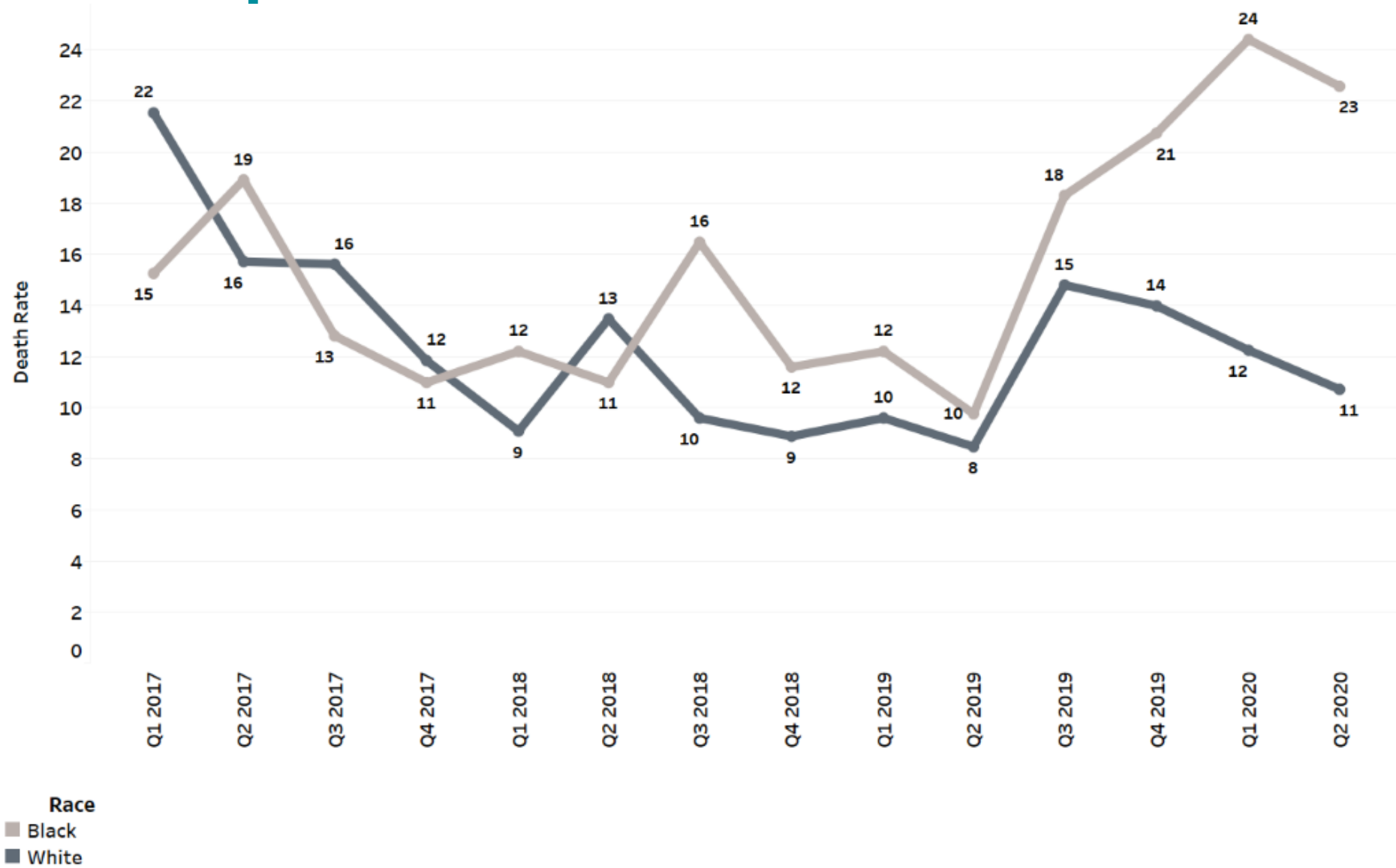
Demographics: Fatal ODs, July 2018 - June 2020



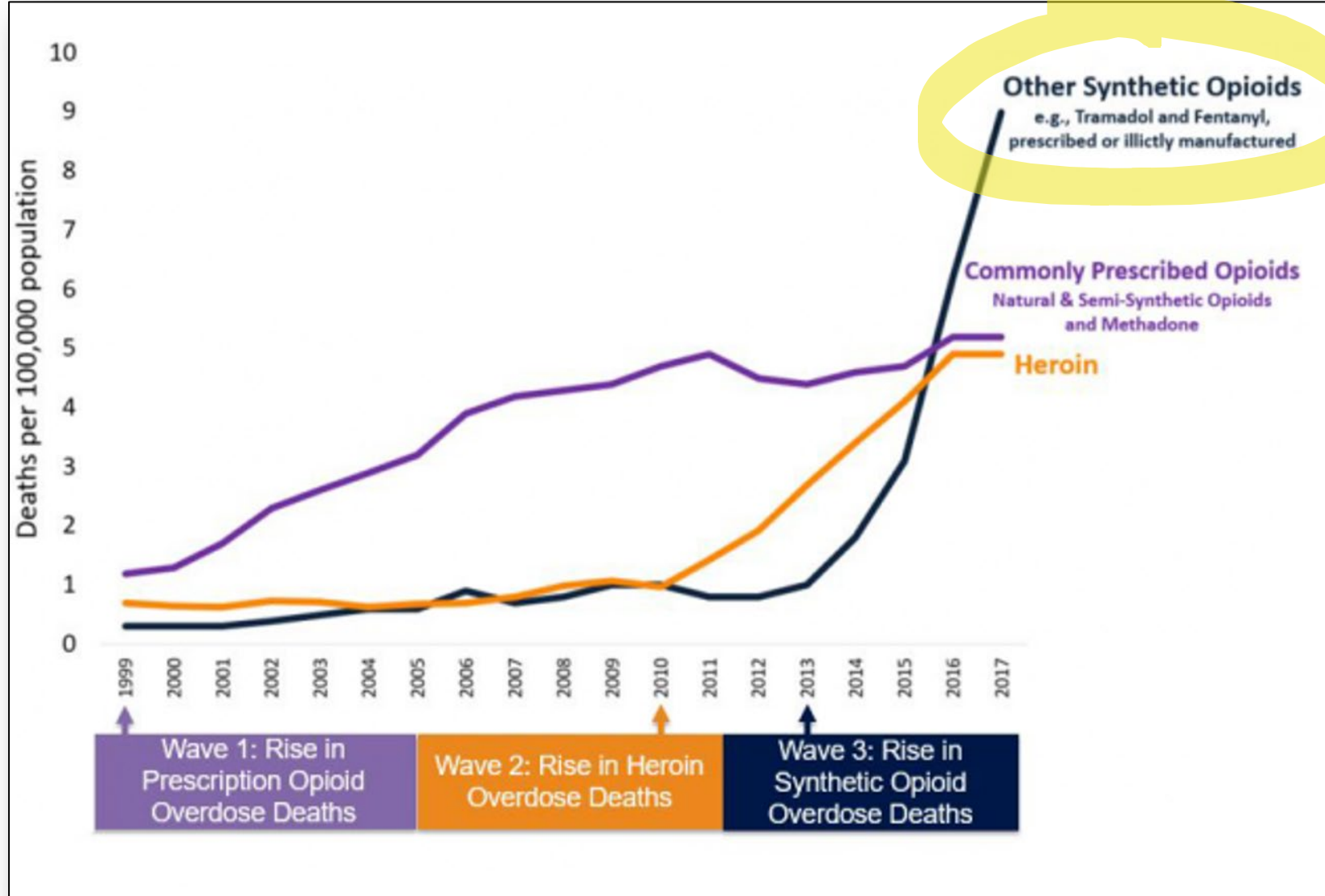
Older Black Men have the Highest Overdose Death Rate



Race Disparities

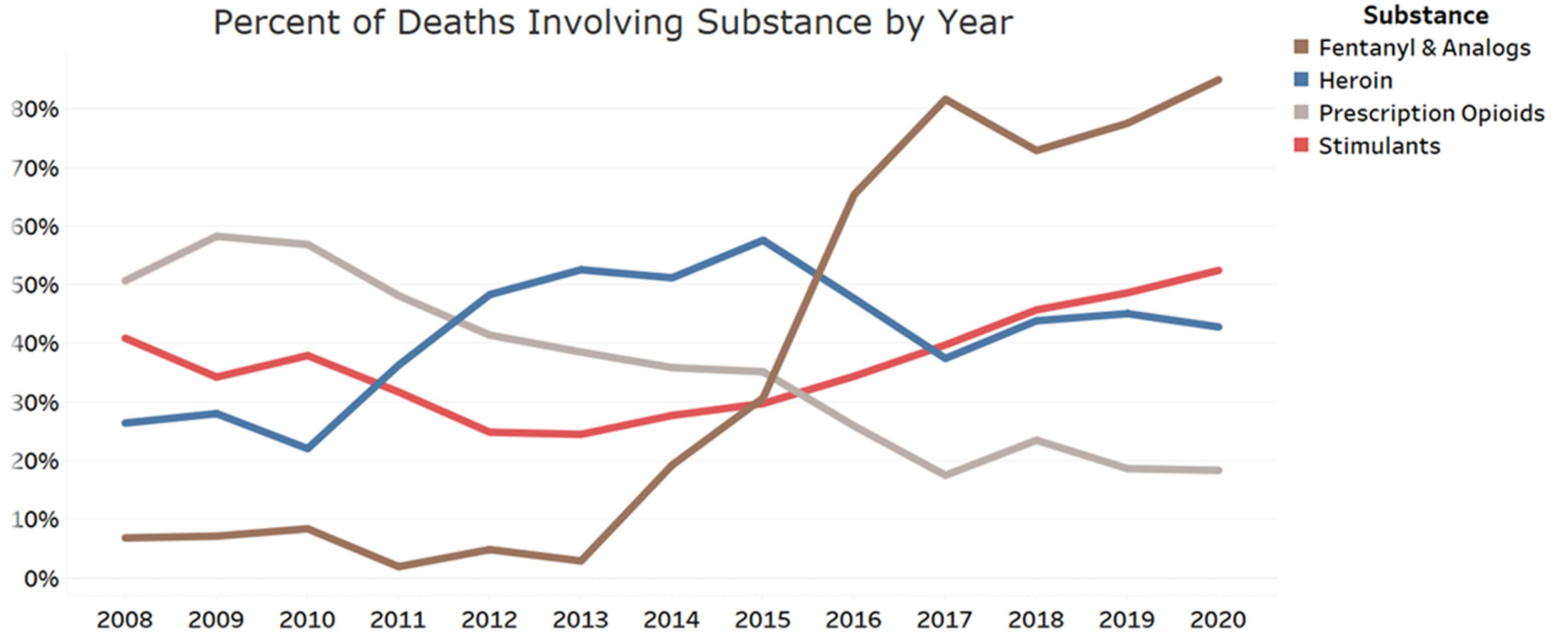


Waves of the Rise in Opioid Overdose Deaths



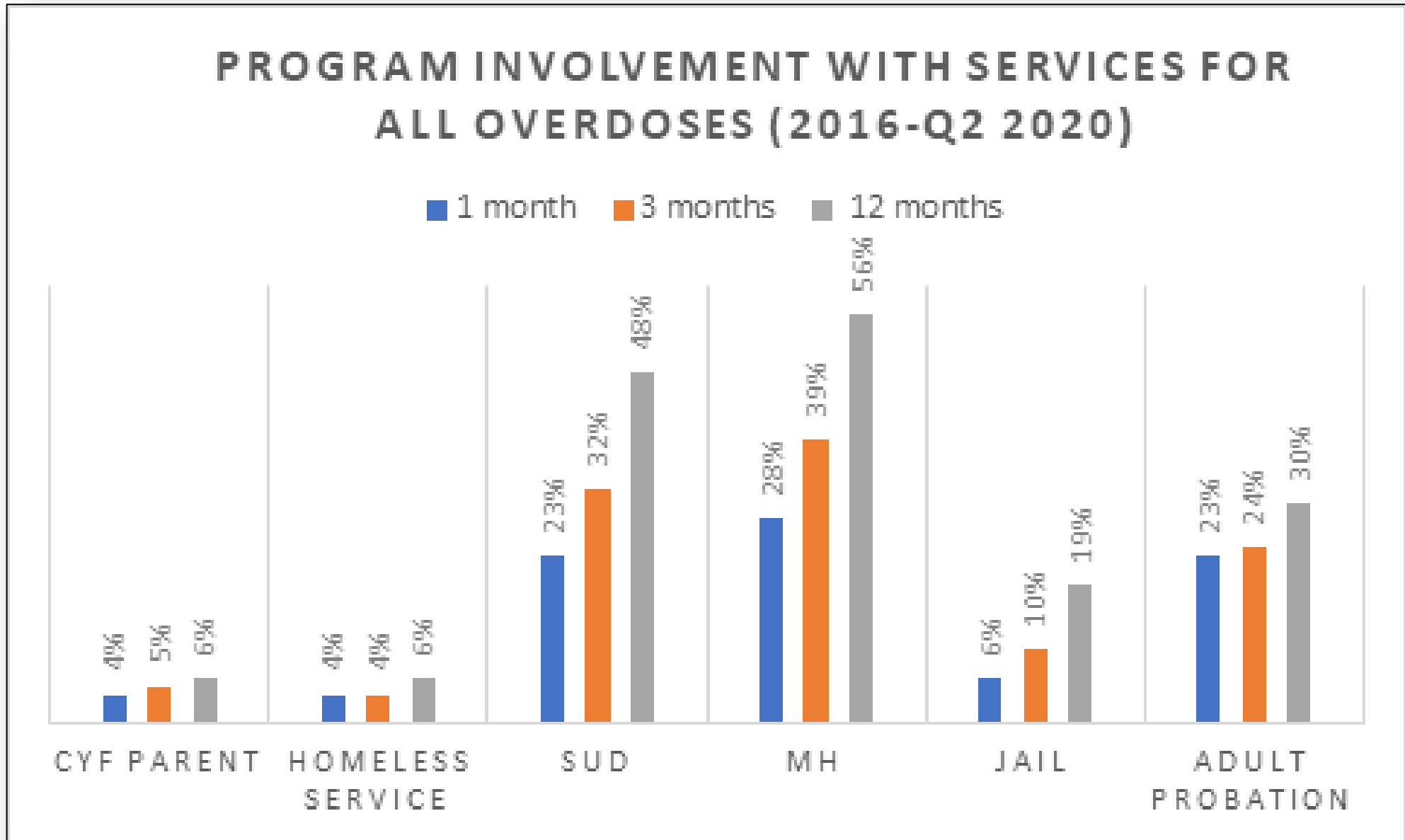
Source: National Vital Statistics System Mortality File

Substance(s) Related to Cause of Fatal OD





Seize Moments of Opportunity



Impact on Children

Child welfare related deaths/near deaths

- 22% involve adult substance use

Child abuse and neglect

- 19% referrals and allegations involve adult substance use 28% of home removals involve adult substance use

Babies born with Neonatal Abstinence Syndrome

- 400 neonates born with NAS and required hospital stay
- Rate of 15.6 per 1,000 neonate stays (PA is 15.1)

2. The Challenges

The Challenges: Accessing Care

A comprehensive, yet complex system

No coordinated entry

Obstacles to finding information and help for loved ones

Insurance barriers

Not knowing where to begin

Wait times



Getting to the
right care, at the
right time, in the
right way

Coordinated entry



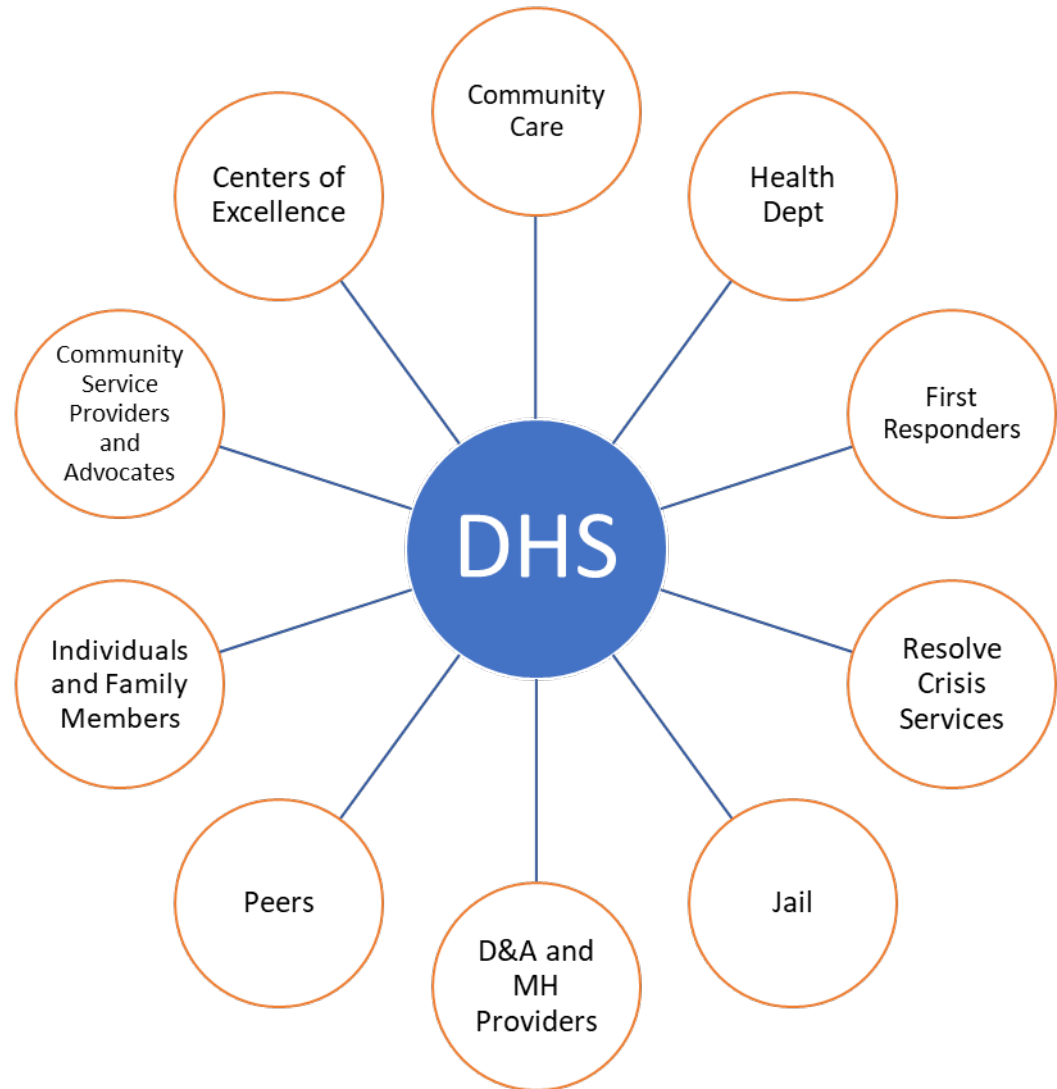
Unconditional
response



Support through
transitions

Collaboration + Partnership = Change

- DHS has worked with key stakeholders and partners to improve our system of care to be more responsive to the community's needs
- A system that includes :
 - A single point of access for those who want it
 - Peer supports
 - D&A Case management
 - Two new programs: The Certified Assessment Centers and the Pathway to Care and Recovery
 - Key partner with PA GET HELP NOW



3. The Changes

1. Direct Linkage to Allegheny County: PA Get Help Now




RECOVERY
STARTS WITH A CALL
1-800-662-HELP
PA PA.GOV/OPIOIDS




RECOVERY
STARTS WITH A CALL
1-800-662-HELP
PA PA.GOV/OPIOIDS

2. The Certified Assessment Centers

- Jade Wellness Monroeville
- POWER
- Pyramid
- White Deer Run/Cove Forge
- On site and mobile level of care assessments
- A choice of treatment provider (when referral to a level of care is indicated)
- A warm hand-off
- Timely access to treatment
- Follow-up to support successful admission to treatment
- Assessment of any non-treatment needs and linkage to services that will address them

3. Phase One Opening: Allegheny County's Pathway to Care and Recovery

- An important first step on the path to recovery—a front door to information, services, and support.
- Open 365/24/7
- A central downtown location with access to information, services, and support with on-site walk in
- A mobile response team
- Coordinated and supported linkage to treatment and/or services

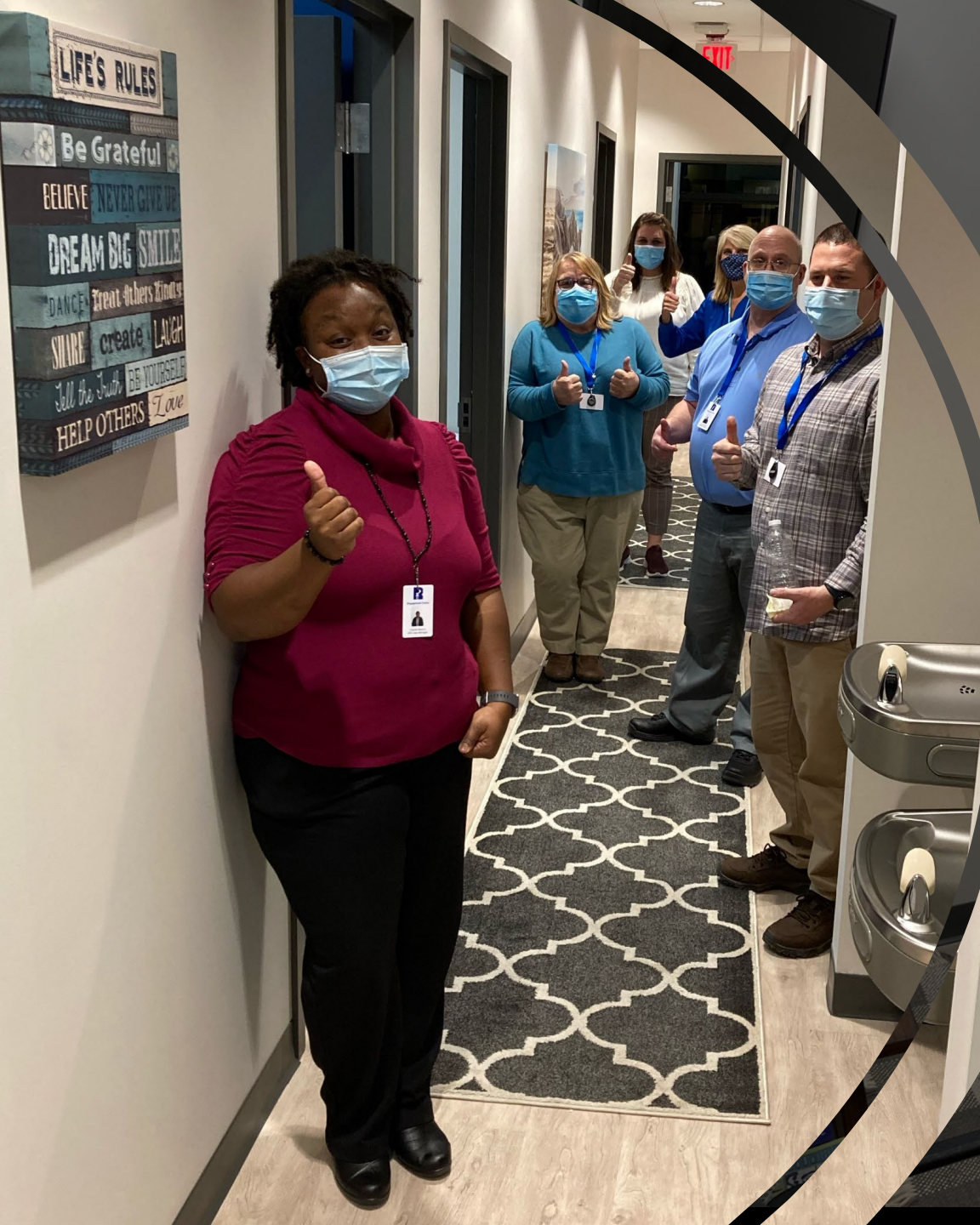


Pathway to Care and Recovery

326 Third Avenue
Pittsburgh, PA 15222

Call: 412-325-7550

No Judgement. Just Care.



Pathway to Care and Recovery: You are welcome here





Pathway to Care and Recovery: It's a different kind of place....

- Where you don't run out of chances
- When you may or may not be ready for treatment
- Where your voice is heard
- When you're not sure where to turn

Pathway to Care and Recovery: Who is it for?

- **Residents of Allegheny County** who have challenges around alcohol and/or other drugs and want information, support and/or help (age 14+)
- Their **family members, friends and natural supports** of those individuals and concerned and need information or advice
- **First responders** who come upon someone in need of help or support
- Health and human **service providers**
- **Schools, faith communities, advocates** and other community members

Pathway to Care and Recovery: When are they open?

- 365 days per year / 24 hrs per day / 7 days per week
- Walk-in
- Call direct: 412-325-7550
- Call PA Get Help Now: 1-800-662-HELP

Pathway to Care and Recovery

326 Third Avenue

Pittsburgh, PA 15222

Call: 412-325-7550

No Judgement. Just Care.



Pathway to Care and Recovery: Services

- Information
- Peer support
- Screening, level of care assessment, referral and support—right up to admission
- MAT education
- Case management
- Connection to other human services through warm hand-offs

Pathway to Care and Recovery:

How can you contact us

- Walk-in
- Call direct: 412-325-7550
- Call PA Get Help Now: 1-800-662-HELP



Pathway to Care and Recovery 326 Third Avenue • Pittsburgh, PA 15222

Pathway to Care and Recovery: Onsite team

Features a multidisciplinary staff adhering to recovery-focused principles

- Nurse-LPN: does medical monitoring and MAT education
- Clinical service coordinators: for triage, initial screening for next steps
- Assessment specialists: for one-on-one engagement, assessment, referral
- Certified Recovery Specialists

Pathway to Care and Recovery: Mobile team

- Two mobile teams see individuals in the community
 - Team= drug and alcohol Case Managers + Certified Recovery Specialists
- Responding to calls from police, ED, crisis response teams, acute units, and family members or loved ones.
- People served may or may not already be actively engaged in care

4. Phase Two Opening: Safe Place to Stay – targeted opening in early 2021

- For individuals who have received a level of care assessment, are awaiting admission to a treatment slot, and need additional support while waiting
- Services include:
 - Case management
 - Peer support
 - Monitoring
 - Motivational interviewing
 - Transition to treatment services (warm hand-offs)

For Help....

If you know someone (or a family member) who needs help, support, or answers to questions:

- Call Pathway to Care and Recovery directly at:
 - 412-325-7550
- Walk-in to Pathway to Care and Recovery at:
 - 326 Third Avenue
Pittsburgh, PA 15222
- Call PA Get Help Now at 1-800-662-HELP to be connected to Allegheny County's services, including Pathway to Care and Recovery

Additional Resources

- Narcan distribution
 - If you are a Bureau of Drug & Alcohol Services Contracted Provider: contact Monique Smith at Monique.Smith@AlleghenyCounty.US or 412-350-3496
 - If you are not a Bureau of Drug & Alcohol Services Contracted Provider: Submit a request directly to the Allegheny County Health Department at this link: <https://tinyurl.com/ACHDnarcan>
- Resolve crisis services: 1-888-796-8226
- Bureau of Drug & Alcohol Services: 412-350-3328
- Community Care (24/7): 1-800-553-7499

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

