

THIS CALL IS BEING RECORDED

# COVID-19

Briefing for providers Thursday 3/26/20



# Agenda

- Communications
- Health Update
- Jail Update
- Legislative/Policy Updates
- Resource Request Information
- Plans to maintain essential services



# How we communicate

- Daily provider calls
- Work groups on essential services
- Updates at: <https://bit.ly/COVID19DHSProviders>
  - The previous link: <https://www.alleghenycountyanalytics.us/index.php/2020/03/17/information-for-dhs-staff-and-providers/> will redirect here

Ask questions at: [DHS-COVID19Planning@alleghenycounty.us](mailto:DHS-COVID19Planning@alleghenycounty.us)

- Providers, DHS staff can join the daily calls by registering: "REGISTRATION for DHS / Provider Touchpoint on COVID-19 ": <https://forms.office.com/Pages/ResponsePage.aspx?id=EjOn4MvksU6fclu6FvuWjUkxQI749jdHphHNKdg0q-tUNzNBM0IEQzBNSOZCNFNVMERET0czWVE5NC4u>

Last Updated: 3/20/20



## COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

## Join our daily call

We will be hosting a daily call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate in the call can do so using the following:

Call-In Line for the Daily Briefing

[Join Microsoft Teams Meeting](#)

+1-267-368-7515 (Toll)

Conference ID: 253 994 565#

[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Daily Briefings	▼
FAQs	▼
Precautions and Preparations	▼
Payments and DHS Operations	▼
Aging	▼
Behavioral Health	▼
Child Care and Family Centers	▼
Courts and Jail	▼
Food and Supplies	▼
Homelessness and Housing	▼
Transportation	▼

# Courts, Jail

- For continued reference, here is the [March 23 Emergency Operations Order](#) for the Fifth Judicial District
- Additionally, unless otherwise modified by the Court, **Custody Orders in Allegheny County entered before the Judicial Emergency remain in effect and are unaffected by the Governor's Stay at Home Order**, with due consideration for the safety of the child. See [here](#).

# Courts, Jail

## Overview of work to facilitate jail releases:

- Various agencies are working to facilitate jail releases to protect the health and safety of people who are incarcerated, and employees within the criminal justice system.
- The Office of the Public Defender, Pretrial Services, and Adult Probation are identifying individuals for release, and bringing them to Criminal Division Judges for approval to **modify bonds, lift probation detainers, or grant parole.**
- **Factors that are being considered to identify cases for release include age, health conditions, public safety risk, and time to case expiration.**

As the criminal justice system continues to facilitate the safe release of individuals from the Allegheny County Jail, you can track daily changes to the jail population [here](#).

# Courts, Jail

Update from Matt Dugan

Director, Allegheny County Office of the Public Defender

- Arraignments:
  - These are now happening by audio conference
  - Public defender will be available by phone to MDJs 24/7
    - Prior to 3/18, PD attorneys were staffing just over half of all arraignments
    - Beginning 3/30, PD attorneys will be available for all arraignments occurring at PMC
    - Still logistical problems to address (how to connect MDJ, court staff, defendants, and PD)

# Courts, Jail

- Motions filed by the Office of the Public Defender:
  - Motions to lift detainers
  - Motions/Administrative Requests to modify bond
  - Motions requesting early parole for inmates serving sentences
  - Over 200 motions filed since 3/18
- Total releases:
  - 1,089 since 3/1/20
  - Since 3/18, 458 releases (14 pending, 5 ordered released today at Motions Court)\* \*as of this morning\*
  - Release numbers are attributable to the hard work of system partners: Pretrial Services, Probation, Court Administration and Judges, and OPD
- There are currently 698 people held on detainer
  - 392 detainers have been lifted in March to date
- Next Steps:
  - Continue to work with DHS to identify at-risk incarcerated clients, communicate with court partners, maintain a safe work environment for OPD staff



# Allegheny County Jail Population Management Dashboards

## Jail Population Overview

Last Updated Date:  
3/26/20

Selected Values:  
Date: 3/22/20 to 3/26/20  
Federal Holds?: Non-federal holds (10/2016 to date)  
Gender: All  
Race: All  
Age: All

Date Range  
3/22/20 to 3/28/20

Location  
All

Federal Holds?  
Non-federal holds (10/20..

Gender  
All

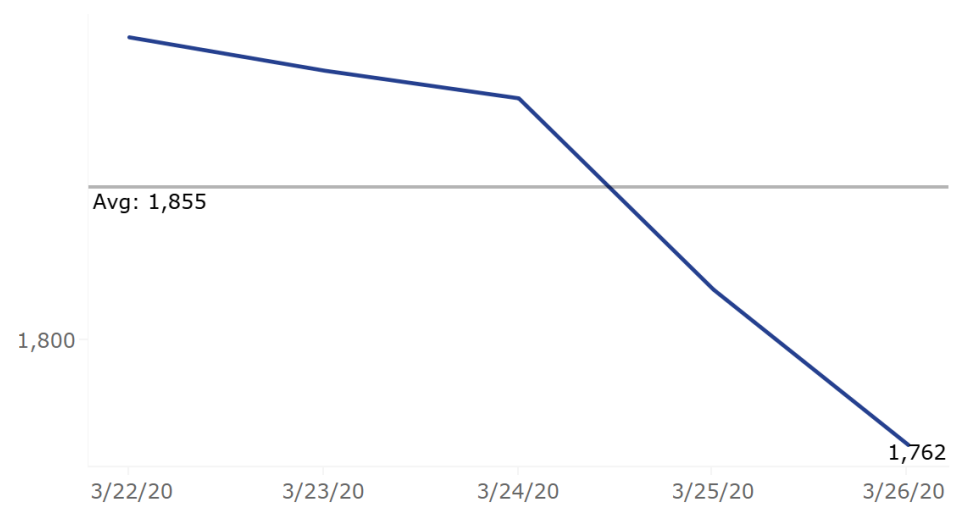
Race  
All

Age  
All

### Daily Jail Population

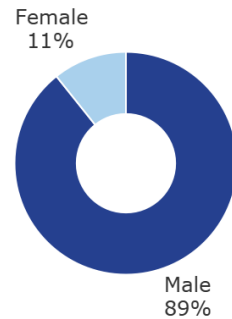
On average (from 3/22/20 to 3/26/20), the Allegheny County Jail holds **1,855** individuals each day.

Today's jail population is **1,762**, which is **down 24%** from one month ago and **down 18%** from one year ago.



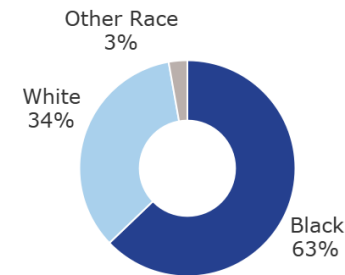
### Gender

On average (3/22/20 - 3/26/20), **89%** of the individuals in jail are **Male**.



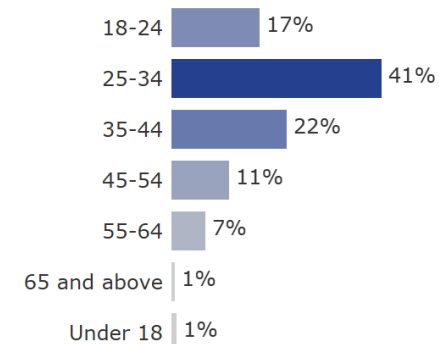
### Race

On average (3/22/20 - 3/26/20), **63%** of the individuals in jail are **Black**.



### Age

On average (3/22/20 - 3/26/20), **41%** of the individuals in jail are **25-34 years old**.







# Allegheny County Jail Population Management Dashboards

## Jail Bookings, Releases and Length of Stay

Last Updated Date:  
3/26/20

Selected Values:  
Date: 3/1/20 to 3/26/20  
Gender: All  
Race: All  
Age: All

Date Range  
3/1/20 to 3/31/20

Gender  
All

Race  
All

Age  
All

### Bookings and Releases by Month

During the selected date range there were **640 bookings** and **1,089 releases**.  
On average, **25** individuals were **booked each day**, and **42 were released each day**.

### Length of Stay

For individuals booked during the selected date range, the median length of stay is **8 days**, and the average length of stay is **10 days**.



# Courts, Jail

- ACJ Social Distancing Updates:
  - All social and professional visits are cancelled.
  - Attorney visits have been temporarily suspended, with approval of Judge Clark.
    - Attorneys may meet and confer with their clients by telephone.
    - To guarantee the confidentiality of these phone calls and to ensure that they are not monitored or recorded, the jail has created a “Legal Privacy Request Form” which is being provided directly to attorneys through the Allegheny County Bar Association or the Courts.
  - All programs are cancelled.
  - Jail is reducing movement in order not to mix housing unit populations.
  - Presently, there are no restrictions for out-of-cell time due to COVID-19 concerns.
  - All inmates are now being given 1 free 5-minute phone call per day.
  - For updates on changes to jail operations due to COVID-19, visit the webpage, [here](#).



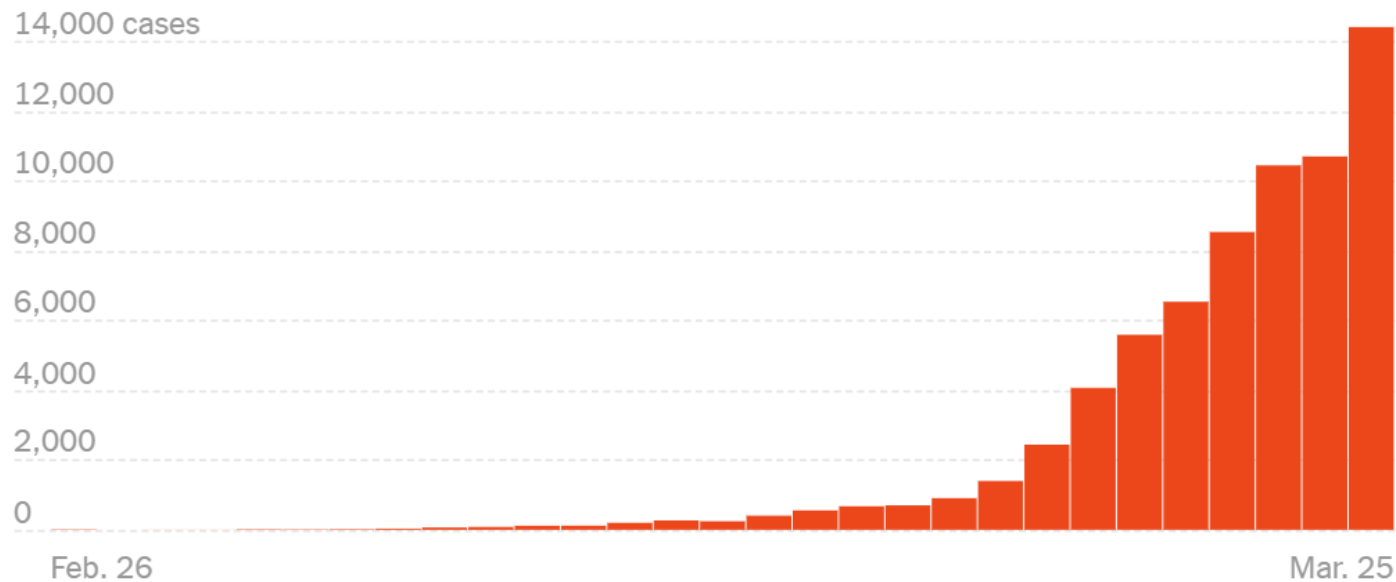
# Courts, Jail

- ACJ Screening Measures :
  - Temperature check as quickly as possible following arrival to facility, pre-release, and during all routine healthcare interventions
  - Intake questions about travel and contact with someone who is sick
  - Criteria for testing
    - 100.4 (+) degree temperature; and
    - Respiratory distress to include coughing, shortness of breath
    - Potential contact with a person diagnosed with COVID-19
  - Individuals who meet above criteria will be isolated in a cell and provided a mask for any contact; still conducting influenza A and B tests to rule that out. Then contacting Health Department with vital signs and risk factors to determine if we should proceed with testing.
  - In communication with Health Department to cross check contact studies with individuals in ACJ.

# Health update

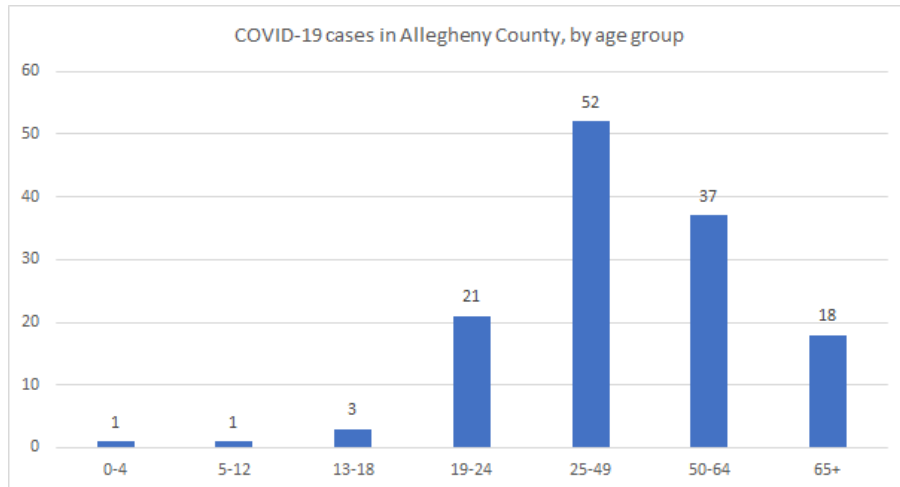
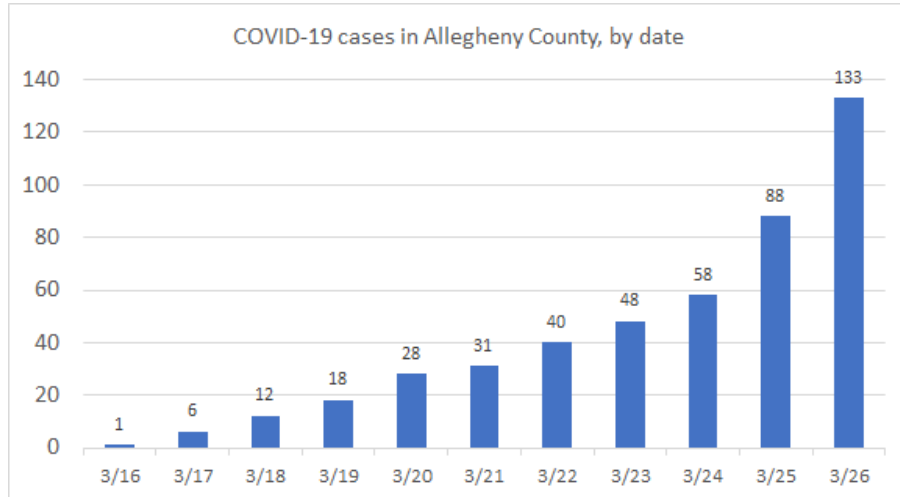
- *In Allegheny County:* 133 confirmed cases; 2 deaths ([source](#))
- *In Pennsylvania:* 1,687 confirmed cases; 16 deaths ([source](#))
- *In United States:* 68,534 confirmed cases; 990 deaths ([source](#)).

**New coronavirus cases announced in the U.S. each day**



Source: C.D.C., state and local health agencies, hospitals.

# Health update



Gender	% of cases in Allegheny County
Female	53%
Male	47%

\*Number of recovered cases in PA or Allegheny County is not available at this time

# Policy & legislative updates - Federal

Last night the Senate **passed** the "Phase 3" federal stimulus/rescue legislation containing \$2 trillion in spending, largest emergency package in history. House planning to have a voice vote on Friday, but could be delayed if any Member objects. Bill highlights:

- One-time \$1,200 check to individuals, \$2,400 check for married couples, and \$500 per child
  - Based on income eligibility -- phases down after a certain amount up to a maximum based on tax filings
- \$150B for state and local governments
- \$500B for loan program for businesses and municipalities
- \$1B for Community Services Block Grant (CSBG)
- \$900M for Low Income Home Energy Assistance Program (LIHEAP)
- \$450M for food banks (TEFAP)
- \$45M for child welfare (title IV-B)
- Support for community health centers and hospital/medical workforce
- Unemployment insurance payment maximum increased by \$600/week for 4 months, non-traditional workers eligible (freelancers, part-time, gig workers)

# Policy and legislative - State and local

- 10% of PA workforce has applied for unemployment (650,000+)
- PA General Assembly passed 4 bills yesterday, going to Governor for signature today:
  - 1) Unemployment filing relief, waiving job search and one week waiting requirements
  - 2) State tax filing and payment deadline extension: moving to July 15, allows local jurisdictions to do the same
  - 3) Schools get their full amount of state funding for the year and all employees receive compensation and retirement credit for the school year
  - 4) officially moving the Primary from April 28<sup>th</sup> to June 2<sup>nd</sup>
- Gov Wolf announces [COVID-19 Working Capital Access Program](#) for loans of up to \$100,000 to for-profit businesses with 100 or fewer full-time employees.
- Gov Wolf requests that USDA waive eligibility requirements for the Emergency Food Assistance Program and reconsider PA's request for temporary waivers to allow more food to be distributed at schools and food banks.
- Pittsburgh URA has over 400 applications for its low-income family grant program of \$3,000 – currently seeking additional funding as it can only fund 100 families at this time.
- City of Pittsburgh anticipating budget deficits for the year due to revenue delays and economic downturn's effect on business taxes.

# Resource Requests

- Allegheny County Emergency Services (ACES) will be managing all requests for hard-to-find items. These items cannot be obtained through normal means right now due to the global supply chain challenges. These items include:
  - Personal Protective Equipment (PPE), such as sterile or nitrile gloves, N95 masks, gowns and hair covers
  - Certain cleaning supplies such as Clorox wipes and hand sanitizer

*Please note: This list does not include items that you can still order through normal procurement means, such as trash bags, toilet paper, or boxes of tissues, as those items are still widely accessible even though stock is low.*



# Resource Requests

- To request these hard-to-find items that fall into the above criteria, please follow this process:
  - If your agency is affiliated with a larger healthcare agency such as Mercy Behavioral Health, UPMC, or Allegheny Health Network, your needs should be submitted through your parent agencies via HAP, the Hospital & Healthsystem Association of Pennsylvania. Please reach out to your agency contact to submit supply requests.
  - For all other providers, please complete the Allegheny County Emergency Services (ACES) Resource Request Form ([found here](#)) and email it to [EMA@alleghenycounty.us](mailto:EMA@alleghenycounty.us). Hard-to-find supplies are being centrally coordinated through ACES and are being distributed quickly as they are obtained.
- For all other requests, email [DHS-COVID19Planning@AlleghenyCounty.us](mailto:DHS-COVID19Planning@AlleghenyCounty.us). We will record your request and do our best to help based on the specific situation.

# Essential Services

1. Food for seniors
2. Aging Services – elder abuse investigations, in-home services, etc
3. Food for broader community
4. Childcare for essential employees, including first responders
5. Services for people experiencing homelessness and/or in supportive housing
6. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
7. Child welfare critical services, hotline, investigations, group care
8. Intellectual Disabilities and Autism services

# Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		<a href="#">[Staffing Rating Guidelines]</a>	<a href="#">[Supplies Rating Guidelines]</a>	<a href="#">[Service Locations Rating Guidelines]</a>	<a href="#">[Funding Rating Guidelines]</a>
<b>Food:</b> for Seniors	At Risk	At Risk	Unstable	At Risk	Stable
<b>Aging Services</b> - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	Unstable	Stable	Stable
<b>Food:</b> for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
<b>Childcare</b> for essential employees, including first responders	At Risk	At Risk	Unstable	At Risk	Stable
Services for people experiencing <b>homelessness or in supportive housing</b>	At Risk	At Risk	Unstable	At Risk	Stable
<b>Behavioral health:</b> acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
<b>Early Intervention</b>	Stable	Stable	Unstable	At Risk	Stable
<b>Transportation</b> to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
<b>Child welfare</b> critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
<b>Intellectual Disabilities</b> and Autism services	Stable	Stable	Unstable	Stable	Stable

# Food: for Seniors

<b>Essential Service:</b>		Food for Seniors		<b>Overall Service Capability:</b>		<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>- Systems in place for seniors and children. Though imperfect, there is access to food for these populations.</li> <li>-The HDM program is experiencing high numbers of referrals but so far providers are able to adjust to the increase</li> <li>-AAA staff are working with food providers to accommodate HDM providers who want to reduce the number of days they are delivering meals without reducing the number of meals delivered. Changes to schedules may begin as early as 3/30.</li> <li>-AAA staff are working with DHS to create a list of pre-screened volunteers to give to any provider that has a need (NOTE: Volunteers for HDM delivery to seniors must be pre-screened for clearances before they would be able to start driving/ delivering)</li> <li>-AAA has ordered 1,000 meals from the Defense Logistics Agency that will be delivered to one of our food providers (Metz). These boxes will be distributed from that location and do not replace what our food providers are already working on, but can act as a backup or help with new HDM consumers coming into the system.</li> </ul>						
<b>Service Locations:</b>	<b>At Risk</b>	Level 2 100% coverage to the public from either normal or alternative Service Locations	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available	
<p><b>Notes:</b> Current # of meals distributed by schools isn't reaching enough kids, pickup locations in PPS will become regional next week (and continue to shrink this week)</p>			<p><b>Notes:</b></p>			

# Food/Essential Supply Updates for Seniors

- Food delivery and availability is presently steady and reliable.
- This week the HDM program has seen an increase in referrals of 5 to 6 times more than the week prior. (33 more per day on average)
- Concerns about common supplies such as toilet paper are increasing as seniors run low or out.
  - Sources for these supplies are limited and the AAA is having difficulty locating resources. Leads and ideas in this area are appreciated.

# Elder abuse investigations, In-home services & other critical aging services

<b>Essential Service:</b>	Elder abuse investigations, In-home services & other critical aging services		<b>Overall Service Capability:</b>	<b>Stable</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<p><b>Notes:</b> In-home Services network is presently serving all consumers for personal care.</p> <p>-In-home Services network has identified its most vulnerable consumers by case complexity and frailty should any future restrictions on services require prioritization that ensures services continue for high-risk individuals.</p> <p>-Transportation for Direct Care Workers has become a concern as Port Authority initiated a 25% reduction in ride services 3/25</p>			<p><b>Notes:</b> Supplies are "Unstable" for Protective Services and "At Risk" for In-home Services</p>		
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b> 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b>	<b>Level 1</b> Normal funding available
<p><b>Notes:</b> ☐</p>			<p><b>Notes:</b> ☐</p>		

# Food: For Broader Community

<b>Essential Service:</b>	Food for Broader Community			<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: <ul style="list-style-type: none"> <li>-Developing mechanisms to get food closer to people (more distribution sites, transportation)</li> <li>-Contingency planning for sites that must close (additional food prep sites)</li> <li>-Meeting additional demand (additional food supply to Food Bank and pantries)</li> <li>-Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)</li> </ul>					
<b>Service Locations:</b>	<b>At Risk</b>	Level 2 100% coverage to the public from either normal or alternative Service Locations	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available
<b>Notes:</b> see above			<b>Notes:</b> see above		

# Food: Local plans & next steps

Updated by Amy Mc 3/26

Usage details for the period:

March 19, 2020 - March 26, 2020

Past 7 Days

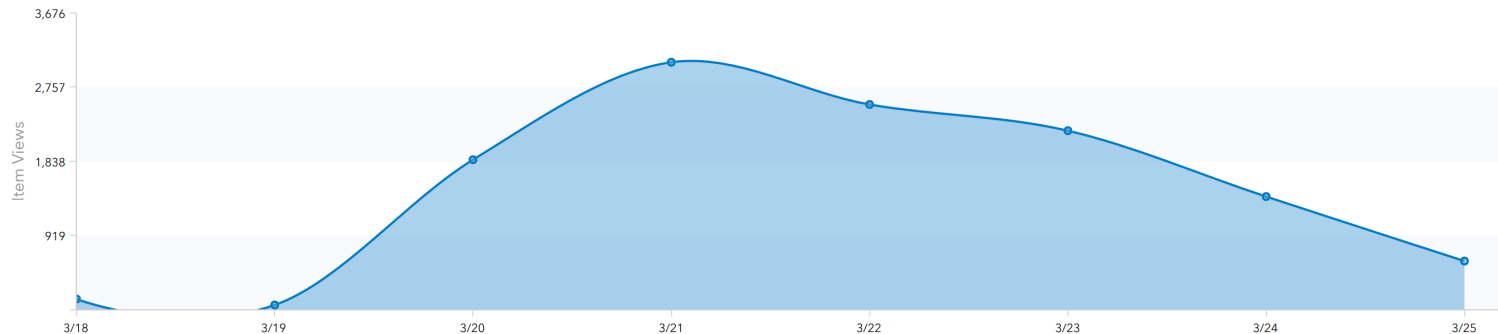
Item Views this Period

11,879

Avg Item Views Per Day

1,697.00

Usage Time Series



Map went public March 21

- [Food Distribution Map](#)
  - Will have Food Bank sites including non-Allegheny County Grab & Go and Food Pantry information updated (hopefully) this week
  - Food bank is going to direct to this map on their website
  - Recently added United Way non-Allegheny County sites
- PPS is grab-and-go meals on Monday, Tuesday, Friday. City [website](#) is being updated regularly and synced with above map daily:



# Food Access Coordination

## 1. Food Access Call – Tuesdays and Thursdays at 3:30

[Join Microsoft Teams Meeting](#)

+1 267-368-7515 United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Email Ashley Varrato ([ashley.varrato@alleghenycounty.us](mailto:ashley.varrato@alleghenycounty.us)) to be added to invite

## 2. Food Access Survey

For providers, please complete this [Food Providers Needs and Resources Survey](#) by end of day 3/25

# Childcare for essential employees, including first responders

<b>Essential Service:</b>	Childcare for essential employees, including first responders		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	<p>Level 2</p> <p>Agencies invoke their own COOP plan</p>	<b>Supplies:</b>	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
<p><b>Notes:</b> Still data gathering -- identifying which staff at closed centers would be interested in working in another center or providing 1:1 care in the home</p>		<p><b>Notes:</b> Providers seeking gloves and cleaning supplies</p>		
<b>Service Locations:</b>	<b>At Risk</b>	<p>Level 2</p> <p>100% coverage to the public from either normal or alternative Service Locations</p>	<b>Funding:</b>	<p>Level 1</p> <p>Normal funding available</p>
<p><b>Notes:</b> Currently 60 centers open, 80 considering reopening, Trying Together is having readiness conversations with those centers and we are still assessing demand</p>		<p><b>Notes:</b> Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, if we institute 1:1 care, we are in contact with providers, costs would significantly increase</p>		

# Childcare for essential employees, including first responders

- ELRC will be the resource to help match essential employees to childcare providers operating with waivers and community partners offering support:
  - [Elrc5@alleghenycounty.us](mailto:Elrc5@alleghenycounty.us)
  - 412-350-3577
- Currently ~250 open childcare seats
- Solution is combination of:
  - Centers
  - Family and small group childcare providers
  - Relative, neighbors, friends
  - 1:1 in home support by childcare staff (mechanism not yet developed)

# Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
<b>Staffing:</b>	At Risk	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need		
<p><b>Notes:</b> Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>			<p><b>Notes:</b> Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>				
<b>Service Locations:</b>	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	<b>Funding:</b>	Stable	Level 1 Normal funding available		
<p><b>Notes:</b> All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. 33 additional single room occupancy units will be available for vulnerable clients by end of this week, and additional hotel beds will be available in approx. 2 weeks. Additional family shelter beds will become available, by end of next week.</p>			<p><b>Notes:</b> There are currently no funding concerns for the homeless network.</p>				

# Services for persons who are experiencing homelessness and/or are in supportive housing

## Isolation/Quarantine locations:

### Facility 1

- 33 units (single room occupancy)
- Should be operational by Monday
- Population: homeless persons currently in shelter/on streets who are vulnerable but do not require isolation

### Facility 2

- Population: families across DHS (homeless, CYF, etc.) who require quarantine

### Facility 3

- Population: CYF involved youth and families who require isolation

### Hotels

- 130-220 units
- Hope to come online sometime next week
- Population: persons across DHS systems who need to be isolated (persons who are sick or especially vulnerable and need complete isolation)
- **Clarification: Hyatt hotel and Health Department**

# Isolation/Quarantine facility preparation



# Services for persons who are experiencing homelessness and/or are in supportive housing

## **DHS/Homeless Provider Network COVID-19 Working Group:**

- Regular schedule: Every Tuesday at 9:30 AM
- **Next week: Wednesday at 9:30 AM (will not meet on Tuesday due to HAB meeting)**
- All homeless service providers are invited and encouraged to participate
- Call in information:  
*Phone number: 1-267-368-7515*  
*Conference ID #: 994 731 847*

# Behavioral Health: Mental Health: Drug and Alcohol

<b>Essential Service:</b>		Behavioral health acute crisis and residential care		<b>Overall Service Capability:</b>		<b>At Risk</b>	
<b>Staffing:</b>		<p>Level 3</p> <p>Agencies notify ACDHS, who attempts to find staff across the network</p>		<b>Supplies:</b>		<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>	
<p><b>Notes:</b> Providers have pre-COVID-19 staffing shortages. Receiving reports of individuals in isolation and self quarantine but, currently is not impacting service delivery</p>				<p><b>Notes:</b> Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in</p>			
<b>Service Locations:</b>		<p>Level 2</p> <p>100% coverage to the public from either normal or alternative Service Locations</p>		<b>Funding:</b>		<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>	
<p><b>Notes:</b> Telehealth services are available. Some providers working on implementing telehealth</p>				<p><b>Notes:</b> Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.</p>			



# Behavioral Health:

- Behavioral Health Provider meetings
  - 2<sup>nd</sup> meeting held today and the slides can be found [here](#)
  - Beginning 4/2/2020 BH Provider meetings will take place on Thursdays at 10am until further notice
- Social Rehabilitation provider meeting tomorrow 3/27/2020 at 1:00pm
  - [Join Microsoft Teams Meeting](#)
  - [+1 267-368-7515](#)
  - Conference ID: 686 413 137#
- SCU Director's meeting tomorrow 3/27/2020 at 9:00am
  - This is a standing SCU Director's meeting

# Behavioral Health:

- OMHSAS has issued an FAQ for
  - All Behavioral HealthChoices Managed Care Organizations (BH-MCOs)
  - Fee-For-Service (FFS) Providers
  - County Mental Health Authorities – Statewide
  - FAQ can be found [here](#)
- PA DHS has issued a document with updates from their stakeholders' meetings and that information can be found [here](#)
- Staunton Farm Foundation has created an opportunity to apply for emergency funding to meet immediate needs resulting from COVID19 to **behavioral health nonprofits**
  - <https://mailchi.mp/c81b2588bd85/accepting-emergency-funding-request?e=11cc0d630b>

# Behavioral Health: Drug & Alcohol

- The PA Department of Drug and Alcohol Programs (DDAP) is suspending:
  - Regulation at 28 Pa. Code § 715.9(a)(4)
    - Requires Narcotic Treatment Programs (NTPs) to make a face-to-face determination before admission to treatment, for those clients who will receive buprenorphine treatment
    - [Licensing Alert 02-20](#) for more details
  - Regulation at 28 Pa. Code § 715.6(d)
    - Requires NTPs to have narcotic treatment physician services onsite
    - [Licensing Alert 03-20](#) for more details
  - Questions regarding these Licensing Alerts can be directed to the Division of Drug and Alcohol Program Licensing at (717)783-8675 or [RA-licensuredivision@pa.gov](mailto:RA-licensuredivision@pa.gov)

# Behavioral Health: Drug and Alcohol

- The maker (Emergent BioSolutions) of NARCAN<sup>®</sup> (naloxone HCl) Nasal Spray (NNS), has assured partners that there is an adequate supply of NARCAN
  - They are reporting they have several months of supply
  - We have confirmed with the Health Department that there are kits available for distribution
  - Closely monitoring distribution methodology with the Health Department to ensure continued access
- D&A - DDAP has released a listing for online resources for individuals served:
  - <https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/COVID-DDAP.pdf>

# Behavioral Health: Early Intervention

Essential Service:	Early Intervention		Overall Service Capability:	Stable
Staffing:	Stable	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p> <p><b>Notes:</b> Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing</p>	Supplies:	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p> <p><b>Notes:</b> In the past few days more supply requests have come in</p>
Service Locations:	At Risk	<p>Level 3</p> <p>60% - 100% coverage of the public, as some Service Locations have been forced to close</p> <p><b>Notes:</b> 5 providers up and running at capacity. Following up with 1 provider. We received approval from OCDEL last evening to provide initial evaluations via tele-intervention. We received further clarification that Vision, Hearing and Nutrition services are also allowable services. Nature of the services are posing challenges to the delivery. Social Work and nursing have not been approved for</p>	Funding:	<p>Level 1</p> <p>Normal funding available</p> <p><b>Notes:</b> Normal funding is in place</p>

# Behavioral Health: Early Intervention

*\*No updates since 3/25/2020\**

- Services not covered at this time under tele-intervention
  - Social Work
  - Nursing
- Vision, Hearing and Nutrition services are allowable
  - Experiencing challenges with tele-delivery due to the need to be face to face with a child
  - Continue to work towards solutions
- OCDEL has approved initial evaluations via tele-intervention

# Transportation to essential medical and social services

<b>Essential Service:</b>	Transportation to essential medical and social services		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	<p style="text-align: center;">Level 2</p> <p style="text-align: center;">Agencies invoke their own COOP plan</p> <p><b>Notes:</b> Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.</p>	<b>Supplies:</b>	<p style="text-align: center;">Level 4</p> <p style="text-align: center;">20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p> <p><b>Notes:</b> we are not aware of any PPE request at this time from transportation providers at this time, but in general across the board staff should have safety supplies, which are generally unavailable</p>
<b>Service Locations:</b>	<b>At Risk</b>	<p style="text-align: center;">Level 3</p> <p style="text-align: center;">60% - 100% coverage of the public, as some Service Locations have been forced to close</p> <p><b>Notes:</b> MATP fully operational</p>	<b>Funding:</b>	<p style="text-align: center;">Level 1</p> <p style="text-align: center;">Normal funding available</p> <p><b>Notes:</b></p>

# Transportation Reminder

- Traveler's Aid
  - Is implementing plan as previously discussed. See detailed slide from 3/23/2020
- ACCESS
  - Capacity for MATP transportation is stable
  - See the below link for County MATP programs, including the instructional brochure
    - <https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Transportation/Medical-Assistance-Transportation-Program.aspx>



# Child welfare critical services: Local plans & next steps

<b>Essential Service:</b>	Child welfare critical services, hotline, investigations, required visits, group care		<b>Overall Service Capability:</b>	<b>At Risk</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> Agencies can staff their own services.  Some have invoked contingency plans that have brought staffing to an adequate level			<b>Notes:</b> Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations  CYF is able to deliver supplies to essential first responders, but supply is limited.		
<b>Service Locations:</b>	<b>Unstable</b>	<b>Level 4</b> 30 - 59% coverage of the public, as some Service Locations have been forced to close	<b>Funding:</b>	<b>Stable</b>	<b>Level 1</b> Normal funding available
<b>Notes:</b> Several provider agencies have been forced to close to comply with Governor's orders			<b>Notes:</b> Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff		

# Child welfare critical services: Local plans & next steps

<b>Essential Service:</b>	Child welfare critical services, hotline, investigations, required visits, group care		<b>Overall Service Capability:</b>	<b>At Risk</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> Agencies can staff their own services.  Some have invoked contingency plans that have brought staffing to an adequate level			<b>Notes:</b> Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations  CYF is able to deliver supplies to essential first responders, but supply is limited.		
<b>Service Locations:</b>	<b>Unstable</b>	<b>Level 4</b> 30 - 59% coverage of the public, as some Service Locations have been forced to close	<b>Funding:</b>	<b>Stable</b>	<b>Level 1</b> Normal funding available
<b>Notes:</b> Several provider agencies have been forced to close to comply with Governor's orders			<b>Notes:</b> Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff		

# Children Youth & Families

## Focusing on staff and provider communication

Daily updates to all staff including:

- All changes
- Resources
- Practice updates

Helping others and making a difference in the world is what will help to make the world a better place by improving people's lives.

One person at a time, one day at a time, and one project at a time, you can make a difference that will leave a lasting impact on the world.

[Inspirational Social Work Video](#)

Please take breaks and moments to care for yourself.

Behavioral Health Specialists insert the daily Mindfulness Message Moment to all staff. Encouraging people to reset yourself through Meaningful Engagement, Movement, and Mindfulness.

[Mindful moment](#)

### Friday Provider check-ins

- Kinship/Foster care
- In-home
- Congregate

# Intellectual Disabilities and Autism services:

<b>Essential Service:</b>	Intellectual Disabilities and Autism services		<b>Overall Service Capability:</b>	<b>Stable</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> There are no current reports of staffing shortage.			<b>Notes:</b> Would prefer to have more safety supplies to better protect staff		
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b> 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b>	<b>Level 1</b> Normal funding available
<b>Notes:</b> Providers have relocation plans in place but so far, everyone is at their normal service location.			<b>Notes:</b>		

# Intellectual Disabilities and Autism services: Current Activities

- **ODP Announcement 20-029 Auto Authorizations for Residential Without Day** outlines ODP intent to automatically process changes to add "without day" for all individuals currently authorized for "with day" services.
- **ODP Announcement 20-031 Retainer Payments to CPS Providers.**
- ODP Announcement 20-027, Operational Guide for Appendix K: Emergency Preparedness and Response for the P/FDS, Community Living, Consolidated Waivers, and Adult Autism Waivers.
  - Virtual Office Hours to specific provider audiences available March 27 and March 30
- Continue to follow local information and directives, along with the PA Department of Health and the State Office of Developmental Programs. There are links to COVID-19 updates on MyODP.org <https://www.myodp.org/mod/page/view.php?id=26808>

# Key Contacts

- Provider questions for Allegheny County Health Department
  - [DHS-COVID19Planning@alleghenycounty.us](mailto:DHS-COVID19Planning@alleghenycounty.us)
    - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
  - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
  - Payment inquiries: Dan Evancho [Dan.Evancho@alleghenycounty.us](mailto:Dan.Evancho@alleghenycounty.us)
  - Contract inquiries: Kathy Heinz [Kathy.Heinz@alleghenycounty.us](mailto:Kathy.Heinz@alleghenycounty.us)  
Laura Brigido [Laura.Brigido@alleghenycounty.us](mailto:Laura.Brigido@alleghenycounty.us)
- United Way 2-1-1
  - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

