

THIS CALL IS BEING RECORDED

COVID-19

Briefing for providers Thursday 4/2/20



Agenda

- Communications
- Health Update
- Legislative/Policy Updates
- Supply Request Information
- Plans to Maintain Essential Services



How we communicate

- Daily provider calls
- Provider websites
- Work groups on essential services
- Updates at: <https://bit.ly/COVID19DHSProviders>
 - The previous link: <https://www.alleghenycountyanalytics.us/index.php/2020/03/17/information-for-dhs-staff-and-providers/> will redirect here

Ask questions at: DHS-COVID19Planning@alleghenycounty.us

- Providers, DHS staff can join the daily calls by registering: "REGISTRATION for DHS / Provider Touchpoint on COVID-19 ": <https://forms.office.com/Pages/ResponsePage.aspx?id=EjOn4MvksU6fclu6FvuWjUkxQI749jdHphHNKdg0q-tUNzNBM0IEQzBNSOZCNFNVMERET0czWVE5NC4u>



COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

Join our daily call

We will be hosting a daily call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate in the call can do so using the following:

Call-In Line for the Daily Briefing

Join Microsoft Teams Meeting

+1-267-368-7515 (Toll)

Conference ID: 253 994 565#

[Local numbers](#) [Learn more about Teams](#)

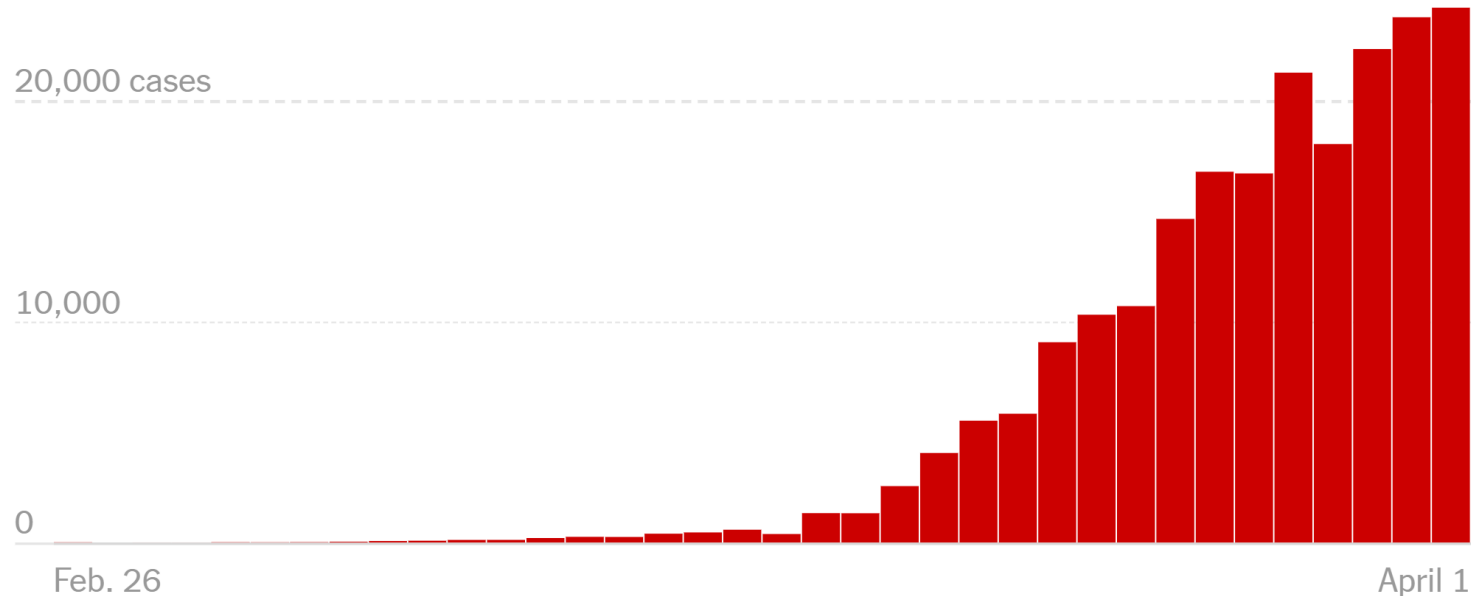
For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Daily Briefings	▼
FAQs	▼
Precautions and Preparations	▼
Payments and DHS Operations	▼
Aging	▼
Behavioral Health	▼
Child Care and Family Centers	▼
Courts and Jail	▼
Food and Supplies	▼
Homelessness and Housing	▼
Transportation	▼

Health update

- *In Allegheny County:* 419 confirmed cases; 70 hospitalizations; 2 deaths ([source](#))
- *In Pennsylvania:* 7,016 confirmed cases; 90 deaths ([source](#))
- *In United States:* 214,461 confirmed cases; 4,841 deaths ([source](#)).

New reported cases by day in the United States

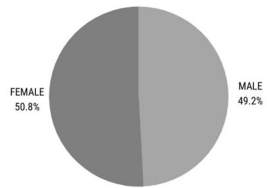


Date	Total cases	New cases	Total hospitalized
16-Mar	1		
17-Mar	6	5	
18-Mar	12	6	
19-Mar	18	6	
20-Mar	28	10	
21-Mar	31	3	5
22-Mar	40	9	5
23-Mar	48	8	6
24-Mar	58	10	6
25-Mar	88	30	13
26-Mar	133	45	20
27-Mar	158	25	25
28-Mar	219	61	31
29-Mar	265	46	35
30-Mar	290	25	38
31-Mar	325	35	51
1-Apr	356	31	61
2-Apr	419	63	70

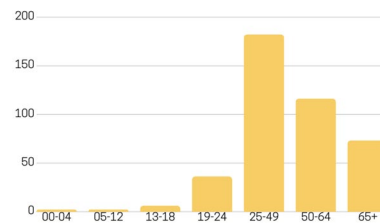
COVID-19 IN ALLEGHENY COUNTY

419 POSITIVE CASES **70** HOSPITALIZATIONS (PAST OR PRESENT) **2** DEATHS

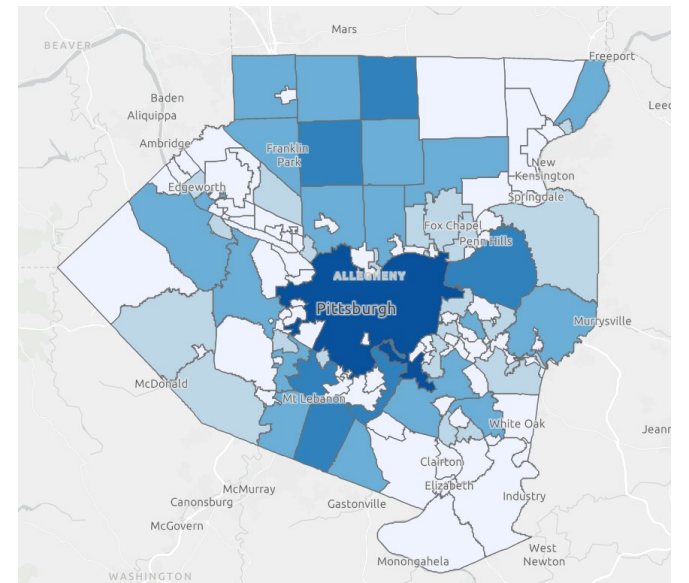
GENDER BREAKDOWN OF POSITIVE CASES



AGE BREAKDOWN OF POSITIVE CASES



bit.ly/ACHDcovid-19



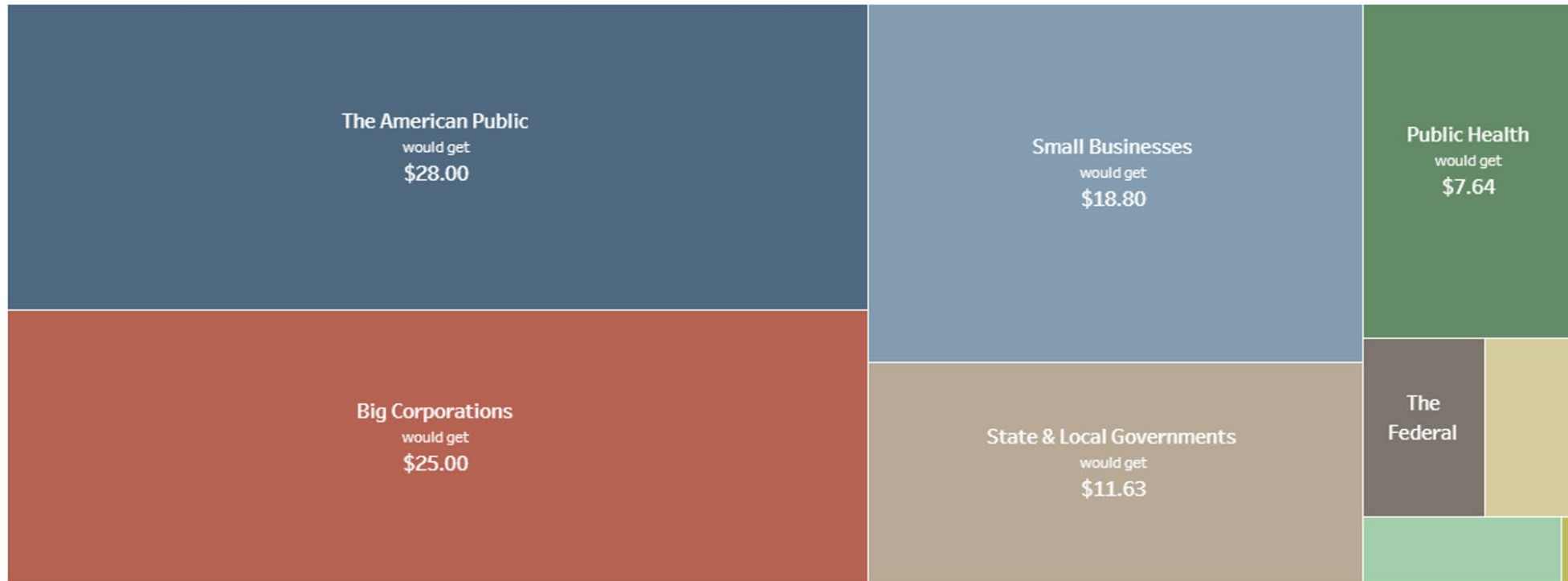
Federal Update: SBA Paycheck Protection Plan

- **Who Can Apply:** Any small business with under 500 employees, including **non-profits**, sole proprietorships, tribal concerns, veterans orgs, self-employed, and independent contractors.
- **How is it Structured:** Technically a loan program, but providers can go through banks directly and not just the SBA. **Loans are *fully forgiven* if 75% or more of balance goes towards payroll, including benefits.** This includes (rapid) rehires for laid off employees.
- **What are the Terms:** Banks ***can't*** profit; no fees allowed. Also no collateral, no personal guarantees required. If you go over 25% on non-payroll borrowing, then payments are paused for 6 months (extendable to 12), with 0.5% interest for the life of loan.
- **How Long Does it Last:** Payroll support is for 8 weeks at present. Since this program is supported by Treasury (The Fed), it will be able to be expanded rapidly if demand is high.
- **When To Apply:** **Starting April 3, 2020, small businesses and sole proprietorships can apply.** Starting April 10, 2020, independent contractors and self-employed individuals can apply.
- Link: <https://www.sba.gov/funding-programs/loans/paycheck-protection-program-ppp>

CARES ACT

- PA will receive grants thru the CARES ACT from Feds totaling \$160.5M.

If the US Corona Virus Stimulus Were \$100 instead of \$2T



Policy and legislative - State and local

- PA reports that tax revenue collections were 6.2 percent below estimates for March.
 - Revenue drop eliminated all excess from the state's General Fund which had accumulated over the first 8 months of the fiscal year.
 - April numbers will be worse than this. Without Federal aid, PA budget will almost certainly constrict for next fiscal year.
- Gov. Wolf considering promoting K-12 students to next grade or graduating them if they had passing grades before school shutdown.

Courts, Jail

The Pennsylvania Supreme Court issued a second supplemental [order](#) today, April 1, 2020, extending the general statewide judicial emergency and directing that all Pennsylvania Courts shall remain generally closed to the public until April 30, 2020.

- The closure directive is subject to certain exceptions contained in the Court's March 18 order and today's order.
- Today's order authorizes President Judges to declare judicial emergencies through May 31, 2020, or for part of that period, as they deem it appropriate based on local conditions.

RFP for Youth Homeless Demonstration Project

- DHS is publishing an RFP today
 - Will be live on the DHS Solicitations website after 5 p.m., if not already
<https://www.alleghenycounty.us/WorkArea/linkit.aspx?LinkIdIdentifier=id&ItemID=6442470678>
 - Announcement email will be sent to all providers tomorrow
 - Proposals will be due May 1
- RFP is for three different types of projects to be funded through Youth Homeless Demonstration Project grant that DHS received from HUD
- DHS must submit selected projects to HUD by July 1 (extended from June 1); publishing RFP now so we have enough time to complete selection process and finalize HUD application by deadline

Essential Services

1. Food for seniors
2. Aging Services – elder abuse investigations, in-home services, etc
3. Food for broader community
4. Childcare for essential employees, including first responders
5. Services for people experiencing homelessness and/or in supportive housing
6. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
7. Child welfare critical services, hotline, investigations, group care
8. Intellectual Disabilities and Autism services

Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		[Staffing Rating Guidelines]	[Supplies Rating Guidelines]	[Service Locations Rating Guidelines]	[Funding Rating Guidelines]
Food: for Seniors	At Risk	At Risk	Unstable	Stable	Stable
Aging Services - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	Unstable	Stable	Stable
Food: for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
Childcare for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing homelessness or in supportive housing	At Risk	At Risk	Unstable	At Risk	Stable
Behavioral health: acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
Early Intervention	Stable	Stable	Unstable	At Risk	Stable
Transportation to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
Child welfare critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
Intellectual Disabilities and Autism services	Stable	Stable	Unstable	Stable	Stable

Guidelines in Rating Essential Service Staffing

Essential Service Status Rating	Staffing Level Rating	Staffing Level Guidelines
Stable	Level 1	Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level
	Level 2	Agencies invoke their own COOP plan
At Risk	Level 3	Agencies notify ACDHS, who attempts to find staff across the network
	Level 4	ACDHS can't find staff across the network, we consider staffing with volunteers
Unstable	Level 5	If all efforts have been exhausted agencies might have to close their services

Food: for Seniors

No Updates 4/2/20

Essential Service:		Food for Seniors		Overall Service Capability:		At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: <p>-Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area.</p> <p>-HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.</p> <p>-A plan to provide HDM and congregate consumers at least a two-week supply of shelf stable items via an emergency box is in the works. Timeline on availability and delivery of these boxes is approximately 1- 2 weeks out; primarily due to issues around availability of items. However, TP will be included in these boxes! A small supply of boxes will also be available for Emergency Care Management and Protective Service needs.</p>						
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available	
Notes: <p>-Current system has reached a plateau and is doing well.</p> <p>-Preparing for increases.</p>			Notes:			

Elder abuse investigations, In-home services & other critical aging services

No Updates 4/2/20

Essential Service:		Elder abuse investigations, In-home services & other critical aging services		Overall Service Capability:		Stable	
Staffing:		Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level		Supplies:		Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: -Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19 -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database -In-Home services network is serving all consumers for Personal Care & Home Support -Personal Emergency Response Systems providers are offering modified, "contact free" install processes		Notes: Supplies are "Unstable" for Protective Services and "At Risk" for In-home Services					
Service Locations:		Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need		Funding:		Level 1 Normal funding available	
Notes:		Notes:					

Service Updates for Seniors – SeniorLine Call Center

- The following topics have been added to Seniorline template to cover with all callers as routine part of each call:
 - COVID-19 related scams that are occurring and to educate callers about the risks as a routine part of each call.
 - Food resources and referrals as a routine part of any call to any senior who is not currently registered at a senior center.
 - Social isolation - asking if the caller wants to be connected to a resource for a friendly, social check-in call in order to address social isolation and loneliness.

Food: For Broader Community

Essential Service:	Food for Broader Community			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)					
Service Locations:	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	Funding:	Stable	Level 1 Normal funding available
Notes: see above			Notes: see above		

Food for Broader Community – School District Update

- Food access partners (Food Bank, United Way, Allies for Children, DHS) joined superintendents' call today
- Will be collecting weekly data on participation, distribution, and community-based partnerships to better support coordination of services, gap-filling and contingency planning
- Students and Families Food Relief Fund has launched

Emergency Food Access Process

- Process now in place to for emergency or "last resort" food access
- Process is for households that cannot get food through any of the other community-based structures (e.g. no means to get to food distribution, no delivery available in area [check [map](#) for sites with delivery options], quarantined or covid-19 positive households who cannot leave house, referrals up the chain from organizations who don't know how else to support)
- Households should call 2-1-1, they will be referred to an agency partner who will make arrangements for delivery of shelf stable food, essential items or prepared food depending on need

Note: this should only be used in *last resort* situations, we will monitor usage and adjust process as needed

Food Access Coordination and Resources

Food Access Call – Tuesdays and Thursdays at 3:30

[Join Microsoft Teams Meeting](#)

+1 267-368-7515 United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Email Ashley Varrato (ashley.varrato@alleghenycounty.us) to be added to invite

[Food Distribution Map](#)

Childcare for essential employees, including first responders

Essential Service:	Childcare for essential employees, including first responders		Overall Service Capability:	At Risk
Staffing:	Stable	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	Supplies:	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
Notes: "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			Notes: Providers seeking gloves and cleaning supplies	
Service Locations:	Stable	<p>Level 1</p> <p>100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need</p>	Funding:	<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>
Notes: Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			Notes: Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge	

Childcare for essential employees, including first responders

- ELRC will be the resource to help match essential employees to childcare providers operating with waivers and community partners offering support:
 - Elrc5@allegHENYcounty.us
 - 412-350-3577
- Currently ~230 open childcare seats
- State released a new [tool](#) to match workers to childcare, but we recommend contacting ELRC for most up-to-date info

Additional childcare needs

- Covid-19 positive households (particularly when parents are hospitalized)
 - Researching solutions in other places, suggestions welcome
- Crisis respite care for families who need support
 - Jeremiah's Place is open (7am - 7pm Monday - Friday)
 - Referrals from case workers/social workers on behalf of families
 - Very limited capacity given circumstances, first come/first served
 - Call Jeremiah's Place at 412-924-0726 from 9am-5pm to make arrangements

Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p>Notes: Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p>Notes: Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
Service Locations:	At Risk	Level 2		Funding:	Stable	Level 1	
		100% coverage to the public from either normal or alternative Service Locations				Normal funding available	
<p>Notes: All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. 33 additional single room occupancy units will be available for vulnerable clients by end of this week, and additional hotel beds will be available very soon.</p>				<p>Notes: There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

Services for persons who are experiencing homelessness and/or are in supportive housing

Isolation/Quarantine locations:

Facility 1

- 33 units (single room occupancy)
- Population: homeless persons currently in shelter/on streets who are vulnerable but do not require isolation

Facility 2

- Sixteen 2-bedroom units
- Population: families across DHS (homeless, CYF, etc.) who require quarantine

Facility 3

- Now open!
- Population: CYF involved youth and families who require isolation

Hotels

- 130-220 units
- Population: persons across DHS systems who need to be isolated (persons who are sick or especially vulnerable and need complete isolation)

Services for persons who are experiencing homelessness and/or are in supportive housing

Additional updates:

- Supplies: DHS is supplier of last resort
- HUD is offering opportunities for CoCs to request waivers. DHS is currently reviewing what is available and will make a request to HUD within the next few days.
- DHS has scheduled a call with emergency shelters and the Health Department for next Tuesday at 10:30
 - Contact Kate Holko (Kathryn.Holko@allegHENYcounty.us) if interested in participating.

Services for persons who are experiencing homelessness and/or are in supportive housing

DHS & Homeless Provider Network COVID-19 Working Group:

- Every Tuesday at 9:30 AM
- All homeless service providers invited and encouraged to participate
- Call-in information:
 - Phone number: 1-267- 368-7515
 - Conference ID: 124 689 852

Behavioral Health: Mental Health & Drug and Alcohol

Essential Service:	Behavioral health acute, crisis, and residential care		Overall Service Capability:	At Risk
Staffing:	At Risk	Level 3 Agencies notify ACDHS, who attempts to find staff across the network Notes: Receiving reports of individuals in isolation and self quarantine but, currently is not impacting service delivery. Calls to date with various service providers reports are that staff are resigning due to COVID reasons but, no disruption in services. Beginning to hear reports that providers have staff out sick who may or may not be going through testing at this time.	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need Notes: Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request
Service Locations:	At Risk	Level 3 60% - 100% coverage of the public, as some Service Locations have been forced to close Notes: Broadened use of telehealth. Familylinks has closed their physical locations for D&A and MH, but are available for telehealth. ONALA has suspended services at their physical location and working on a plan for tele-based services	Funding:	At Risk Level 2 Concerns over short-term funds to cover operations - cash flow issues arising Notes: Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.

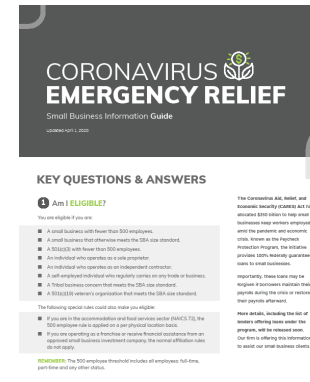
Behavioral Health: Mental Health

- **Update to 302 Commitment Protocols:**

- IRES MH Delegates will accept petitions called in directly by petitioners, whether they are an MH professional, family, friend, etc.
- Delegates will accept signed paper petition:
 - Faxed
 - Emailed in PDF form
 - Emailed pictures of each page of form
- For those petitioners without access to email or fax the delegates will
 - Verbally create a 302 petition over the phone with the petitioner and sign the petition for the petitioner
 - This will require the SSN, Driver License # or State ID # of the petitioner for verification
- Physician's will have the ability to complete evaluations via telehealth process.
 - All rules of physician's exam time frames still apply

Behavioral Health

- The US Chamber of Commerce released information about small business lending.
- The Paycheck Protection Program “PPP” is allowing small businesses to take a loan to cover payroll costs.



PAYCHECK PROTECTION PROGRAM (PPP) INFORMATION SHEET

BORROWERS

The Paycheck Protection Program (PPP) authorizes up to \$140 billion in forgivable loans to small businesses to pay their employees during the COVID-19 crisis. All loan terms will be the same for everyone.

The loan amounts will be forgiven as long as:

- The loan proceeds are used to cover payroll costs, and most mortgage interest, rent, and utility costs over the 8-week period after the loan is made, and
- Employee and compensation levels are maintained.

Payroll costs are capped at \$100,000 on an annualized basis for each employee. Due to highly high subcontractors, it is anticipated that not more than 75% of the forgiven amount may be for non-payroll costs.

Loan payments will be deferred for 6 months.

When can I apply?

- Starting April 1, 2020, small businesses and sole proprietors can apply for and receive loans to cover their payroll and other certain expenses through existing SBA lenders.
- Starting April 15, 2020, independent contractors and self-employed individuals can apply for and receive loans to cover their payroll and other certain expenses through existing SBA lenders.
- Other eligible lenders will be available to make these loans as soon as they are approved and enrolled in the program.

When can I apply? You can apply through any existing SBA lender or through any federally insured depository institution, Federal Reserve credit union, and Farm Credit System institution that is participating. Other potential lenders will be available to make these loans once they are approved and enrolled in the program. You should consult with your local lender as to whether it is participating. [Visit www.sba.gov/loan](https://www.sba.gov/loan) for a list of SBA lenders.

Who can apply? All businesses – including nonprofits, veterans organizations, Tribal business concerns, non-profits, self-employed individuals, and independent contractors – with 500 or fewer employees can apply. Businesses in certain industries can have more than 500 employees if they meet applicable SBA employee-based size standards for those industries ([link](https://www.sba.gov/loan) for additional details).

For full program, the SBA's affiliation methods are waived for small businesses (1) in the hotel and food services industries ([link](https://www.sba.gov/loan) for NAICS code 72) to continue), or (2) that are franchisees of the SBA's Franchise Directory ([link](https://www.sba.gov/loan) for NAICS code 57) that receive financial assistance from small business investment companies licensed by the SBA. Additional guidance may be released as appropriate.

- Please see both attachments for more information.

Behavioral Health: Drug and Alcohol MAT

- **The Federal DEA is allowing:**

- Quarantined patients with COVID19 to have MAT “dropped off” by either a provider or law enforcement

- This medication will be in an approved lockbox

- Follow this link for more information:

[https://www.dea diversion.usdoj.gov/GDP/\(DEA-DC-015\)%20SAMHSA%20Exemption%20NTP%20Deliveries%20\(CoronaVirus\).pdf](https://www.dea diversion.usdoj.gov/GDP/(DEA-DC-015)%20SAMHSA%20Exemption%20NTP%20Deliveries%20(CoronaVirus).pdf)

Behavioral Health: Drug and Alcohol

- **DDAP Approved Prevention Activities**

- Physical and Online Information Dissemination Activities
 - Allowable activities prior to COVID-19 (Web-Based media development and dissemination)
 - Online resources and ideas for activities
- Online Collaboration
 - Continuity and planning of services
 - Community partners, school personnel, business partners, other involved parties
- Online Education and Training
 - Virtual group sessions
 - Platform must meet HIPPA and FERPA guidelines
 - Restrictions on Evidence Based and Evidence-Informed programs
 - Prevention providers must contact the program developers for information on limitations and guidelines
- Virtual Training
 - Online presentations
 - Webinars
- Virtual education
 - Single session videos and short video lessons

Behavioral Health: Early Intervention No New Updates

Essential Service:	Early Intervention		Overall Service Capability:	Stable
Staffing:	Stable	<p style="text-align: center;">Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	Supplies:	Unstable
Notes: Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing		Notes: In the past few days more supply requests have come in		
Service Locations:	At Risk	<p style="text-align: center;">Level 3</p> <p>60% - 100% coverage of the public, as some Service Locations have been forced to close</p>	Funding:	Stable
Notes: Ok to start initial evaluations this week. All but a handful of providers are available to provide those services and the materials necessary to do it. Social Work and nursing have not been approved for tele delivery. OCDEL is working with OMAP on billing approval for social work and nursing. Nutrition under special instruction can be provided but, cannot be provided from a RN.		Notes: Normal funding is in place. Business as usual as far as submitting claims, no need for contracts or billing codes to be changed.		

Transportation to essential medical and social services

Essential Service:	Transportation to essential medical and social services		Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable
Notes: Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.		Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need Notes: We are anticipating state MATP guidelines in the near future which may impact PPE requests by providers		
Service Locations:	At Risk	Level 3 60% - 100% coverage of the public, as some Service Locations have been forced to close	Funding:	Stable
Notes: MATP fully operational		Level 1 Normal funding available Notes:		

Child welfare critical services: Local plans & next steps

Essential Service:	Child welfare critical services, hotline, investigations, required visits, group care		Overall Service Capability:	At Risk
Staffing:	Stable	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	Supplies:	Unstable
<p>Notes: Agencies can staff their own services.</p> <p>Some have invoked contingency plans that have brought staffing to an adequate level</p>			<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p> <p>Notes: Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations</p> <p>CYF is able to deliver supplies to essential first responders, but supply is limited.</p>	
Service Locations:	Unstable	<p>Level 4</p> <p>30 - 59% coverage of the public, as some Service Locations have been forced to close</p>	Funding:	Stable
<p>Notes: Several provider agencies have been forced to close to comply with Governor's orders</p>			<p>Level 1</p> <p>Normal funding available</p> <p>Notes: Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff</p>	

Warmline: 1-855-284-2494

- For staff who struggle with the day to day balance
- Families who are reaching points of breaking points of stress
- Individuals who feel anxious around staying home or current pandemic
- Anyone who is looking for a where to turn or someone to talk to

Intellectual Disabilities and Autism services:

Essential Service:	Intellectual Disabilities and Autism services		Overall Service Capability:	Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: While providers are still reporting overall stability, more and more are reporting losing staff. Evidence of collaboration and sharing of staff among some providers			Notes: Amid growing concern, providers are consistently reporting that they are applying with any and all resources in the hopes of getting supplies.	
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable Level 1 Normal funding available
Notes: Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			Notes:	

Intellectual Disabilities and Autism services: Current Activities

- **Allegheny County OID** is having weekly meetings with the Supports Coordination Organizations. They have increased their communications with families, especially those most vulnerable.
- **Health Care Quality Unit (HCQU), KEYPRO** has announced modification to their online training in order to support increased number of staff who may be tapping into their curriculum. They have also highlighted some trainings relative to Coronavirus.
- **ODP Announcement 20-034**, Provisional Hiring Process for staff serving Older Adults.
- Continue to follow local information and directives, along with the PA Department of Health and the State Office of Developmental Programs. There are links to COVID-19 updates on MyODP.org <https://www.myodp.org/mod/page/view.php?id=26808>

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.



Financial Impact

- DHS is aware that our network of contracted providers are experiencing increased expenses and lost revenue due to the COVID-19 pandemic. We're engaging in active communications with funding agencies to identify fiscal solutions to these challenges.
- DHS will implement solutions as they're identified and will work with providers on implementation of identified solutions.
- Providers will be engaged via email and remote meetings will be held via Teams.

Virtual Visit Video: What to Expect



https://allegHENYcounty-my.sharepoint.com/:v/g/person/alison_wolfson_allegHENYcounty_us/EbzSMl0GW5hEmysjghFNp4cB31Ku6hJawzu1YhyhzhI4Yg?e=0i4j2r

Employment Resources

- Partner4Work: Provides information and assistance for workers, jobseekers and youth <https://www.partner4work.org/news/covid-19-resources>
- JFCS Career Development Center works with those recently laid off from their job. They offer intakes, individualized services, and workshops remotely using virtual methods and via telephone. Contact JFCS Career Development Center at 412-422-5627 or 412-586-3722 or email Wendy Solomon, Intake Specialist, at wsolomon@jfcspgh.org.
- Mon Valley Initiative is available to assist displaced workers. Currently conducting intakes and assisting individuals remotely. Contact: Dr. T. Charles Howell IV, chowell@monvalleyinitiative.com. 412.464.4000 x 4027
- The Employment Institute is available via phone/video chat to assist individuals in writing resumes, mock interviews, job searching, career assessments as well as assist individuals in completing job applications Contact Abby Wolensky: abbyw@auberle.org, (412) 673-5856 ext. 1317

Supply Requests

- Allegheny County Emergency Services (ACES) will be managing all requests for hard-to-find items. These items cannot be obtained through normal means right now due to the global supply chain challenges. These items include:
 - Personal Protective Equipment (PPE), such as sterile or nitrile gloves, N95 masks, gowns and hair covers
 - Certain cleaning supplies such as Clorox wipes and hand sanitizer

Please note: This list does not include items that you can still order through normal procurement means, such as trash bags, toilet paper, or boxes of tissues, as those items are still widely accessible even though stock is low.

Supply Requests

- To request these hard-to-find items that fall into the above criteria, please follow this process:
 - For agencies affiliated with large healthcare agencies (i.e. Mercy, UPMC, AHN), contact your parent agency to submit supply requests.
 - For all other providers, please complete the Allegheny County Emergency Services (ACES) [Resource Request Form](#) and email it to Richard.Colella@AlleghenyCounty.us AND Michael.Spurr@AlleghenyCounty.us.
 - Keep requests conservative. Supplies are limited, so plan to request enough for only 2 weeks. Continue submitting requests as needed.
 - Please note: After emailing the form, ACES will follow up with you. Please limit phone calls to ACES to keep their lines open for emergencies.
- For all other requests, email DHS-COVID19Planning@AlleghenyCounty.us. We will record your request and do our best to help based on the specific situation.

Updated Link-->
and Contact Info