

THIS CALL IS BEING RECORDED

COVID-19

Briefing for providers Friday 5/1/20

**Reminder: Beginning May 4:
Provider Briefings shifting to Monday and Thursday**



Starting next week:

Provider Briefings will be held twice a week on **Monday and Thursday**

Agenda

- Communications
- Health Update
- Temporary Employment Pool Update
- Supply Update & Client Laptop Requests
- Data Friday
- Legislative/Policy Updates
- Plans to Maintain Essential Services

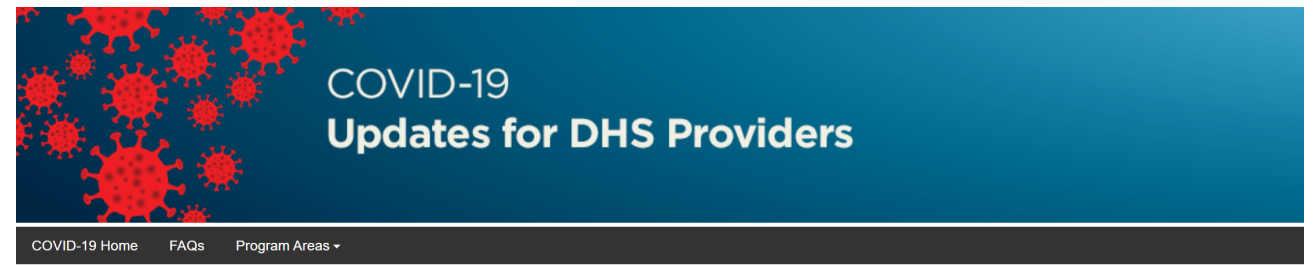


How we communicate

- Monday/Thursday provider calls
- Work groups on essential services
- Updates
at: <http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/>
- Ask questions at: DHS-COVID19Planning@alleghenycounty.us

Provider stories, photos:

Evelyn.Whitehill@AlleghenyCounty.US



COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

Join our daily call

We will be hosting a call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate can do so using the following:

Call-In Line for the Mon-Wed-Fri Briefing

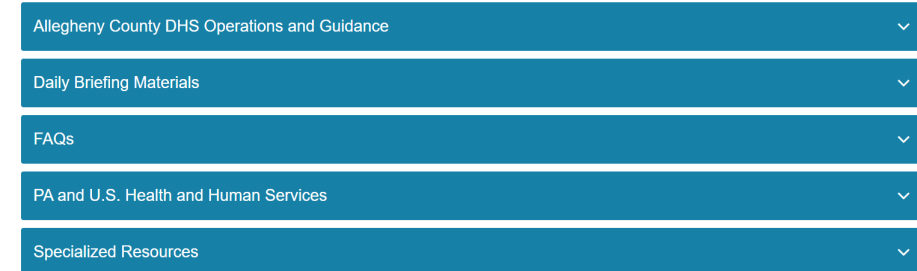
[Join Microsoft Teams Meeting](#)

Monday, Wednesday and Friday, 4:30 pm EST
+1-267-368-7515 (Toll)
Conference ID: 253 994 565#

[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

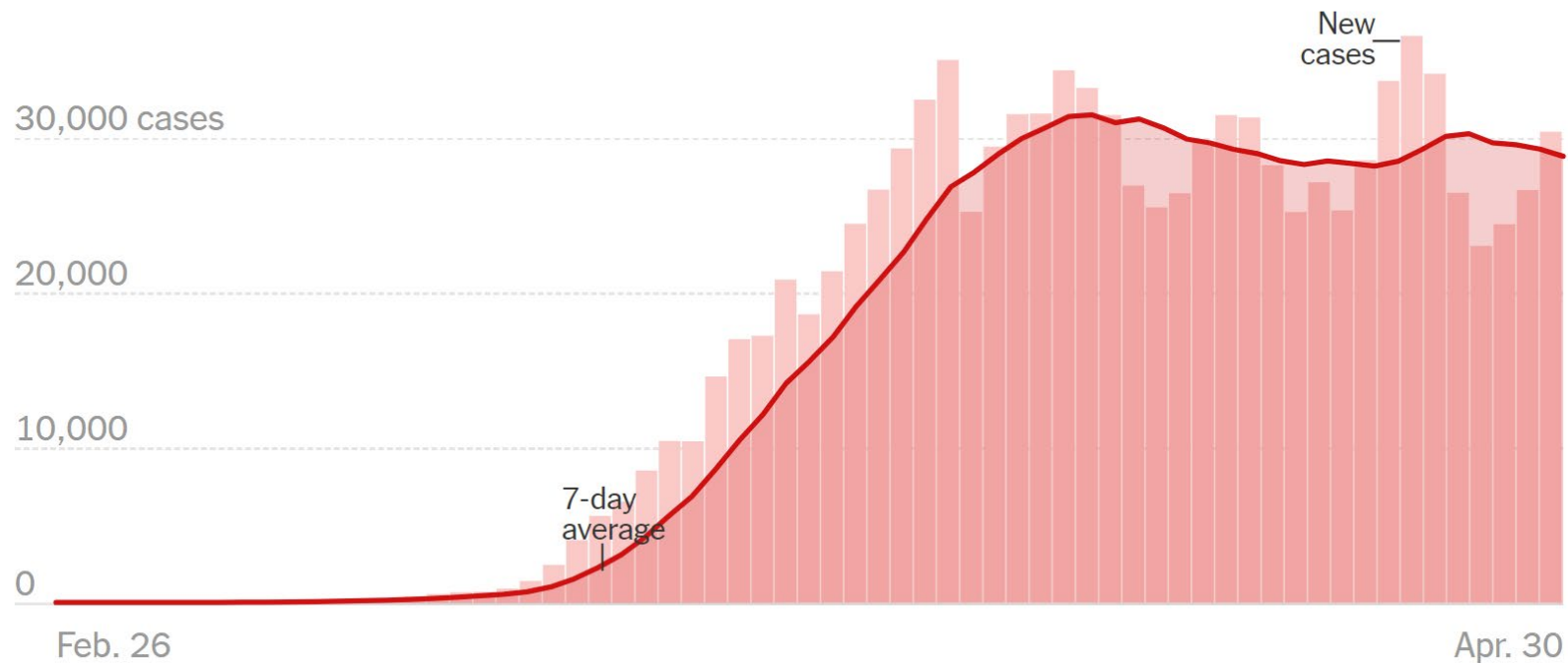
Information related to specific program areas can be found using the Program Areas dropdown menu at the [top of the page](#).



Health update

- *Allegheny County*: 1,319 confirmed cases; 235 hospitalizations; 99 deaths ([source](#))
- *Pennsylvania*: 46,971 confirmed cases; 2,354 deaths ([source](#))
- *United States*: 1,075,600+ confirmed cases; 63,109 deaths ([source](#)).

New reported cases by day in the United States



Policy and legislative – Federal, State, Local

- 5th Federal stimulus bill: Negotiations for state and local aid package initially focusing on whether to include protections for employers from pandemic-related lawsuits.
- Gov. Wolf announced guidelines for 24 counties that will be allowed to move into the "yellow phase" of re-opening starting next Friday, May 8th – Allegheny remaining red, stay-at-home order still in place.
- With a bipartisan vote, the PA House sent a bill to the Senate on Thursday to ensure funding is appropriated for statewide COVID-19 testing.
- City of Pittsburgh Controller announced that \$127m in lost revenue during the pandemic will cause massive public safety layoffs in 2021 if there is no Federal help.



Recruitment Platform *for*
Essential Health and Human Service Workers

A NEED FOR TEMPORARY ESSENTIAL WORKERS

Essential human service organizations are experiencing an increased demand for services, while at the same time facing strains on their existing staffing.

This has resulted in **a need to recruit temporary workers.**

Given the sensitive and sometimes specialized nature of human service work - where clearances and experience matter - there is a need to recruit a willing, competent, and flexible workforce.

RECRUITMENT PLATFORM

A collaboration of essential human service providers **will launch a recruitment platform next week.**

Using Jazz HR, we will post a screening questionnaire where candidates can identify their interests and availability, share their experience, upload a resume, and indicate relevant clearances.

Participating providers will have access to filter candidates and bring them into their own hiring process. We will keep the broader candidate pool up-to-date as candidates max out their available time.

RECRUITMENT PLATFORM

- Open to all providers (even in surrounding counties);
- The FAQs (which include questions about unemployment compensation changes and risks) were drafted with guidance from Buchanan Ingersoll & Rooney PC;
- Recruitment through existing human services channels, GPNP, CONNECT, postings on provided career pages (not just essential human service organizations); media placement if/when the need grows and **your help!**

RECRUITMENT PLATFORM

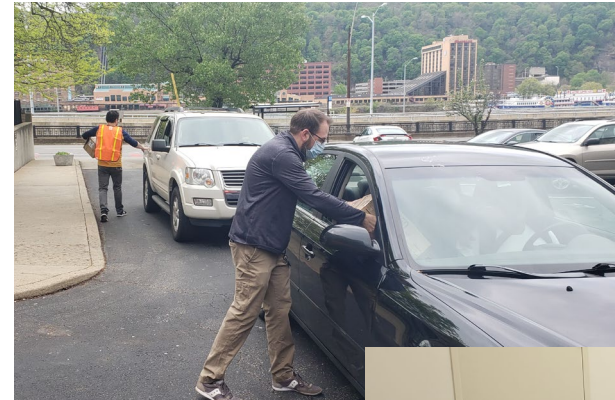
- Providers will designate who will be recruiting for their organization to gain access.
- All providers have access to the full pool of candidates, and equal opportunity to screen and make offers.
- Hiring and onboarding will be provider specific.
- A training session for use of platform is scheduled for **May 5 at 10 AM**
[Join Microsoft Teams Meeting](#)
[+1 267-368-7515](#) United States, Philadelphia (Toll)
Conference ID: 909 255 82#

Supply Updates



GLOBAL LINKS
Sharing Surplus. Saving Lives.

- Since DHS partnered with Global Links:
 - We received over 125 requests & completed at least 85 distributions
 - Supplies distributed include N95 and surgical facemasks, full face shields, small quantities of gloves, and adult incontinence products.
- Still difficult to obtain hand sanitizer, disinfectant wipes, N95 & surgical masks, and size M, L, and XL gloves.
- DHS completed a distribution to 46 providers today at the Human Services Building (pictures to the right).
- Continue to submit supply requests through Global Links at <https://www.tfaforms.com/4813339>.



DHS COVID-19 Client Laptop Requests

- We've received 225 requests to date.
- We acquired an inventory of HP Chromebooks but all devices are in short supply.
- Today we distributed 40 Chromebooks to clients and providers in need (pictures to the right).
- Requests are being validated and prioritized. You will be contacted from DHS-Covid19Supplies@alleghenycounty.us if your request is approved.
- The link to submit a request is: <https://bit.ly/DHSCOV19Form>



HAVE YOU FILLED OUT YOUR CENSUS YET?

Please help your community
get the resources it needs, by
filling out your census today!



*There are three ways to fill out the census even
while practicing physical distancing:*



VISIT [2020CENSUS.GOV](https://2020census.gov)



SPEAK TO A REPRESENTATIVE BY CALLING
1-844-330-2020



FILL OUT A PAPER COPY SENT TO
YOUR HOME

Updated Timeline for Census Bureau Operations

April 2nd – September 3rd

Group Quarters (E-Response & Paper Enumeration)

Many group quarters have already begun responding through the Census Bureau's e-Response enumeration option.

August 11th – October 31st

Early Nonresponse Follow-up

Census takers will interview households in person.

Needs further review and coordination with outside partners and stakeholders.

Count of People Experiencing Homelessness Outdoors

Census takers count people under bridges, in parks, in all-night businesses, etc.

Service Based Enumeration

The Census Bureau is working with service providers at soup kitchens, shelters, and regularly scheduled food vans to count the people they serve.

October 31st

The deadline for self response online, by phone or by returning the paper question has been extended to October 31, 2020.

Self-response rate:

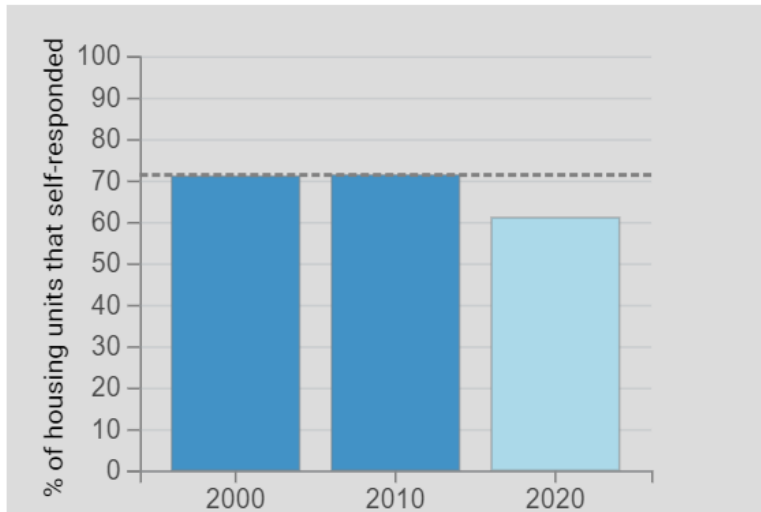
Allegheny County

The chart below shows the share of households in Allegheny County that have filled out the census questionnaire on their own so far in 2020, compared with the self-response rates in the last two censuses:

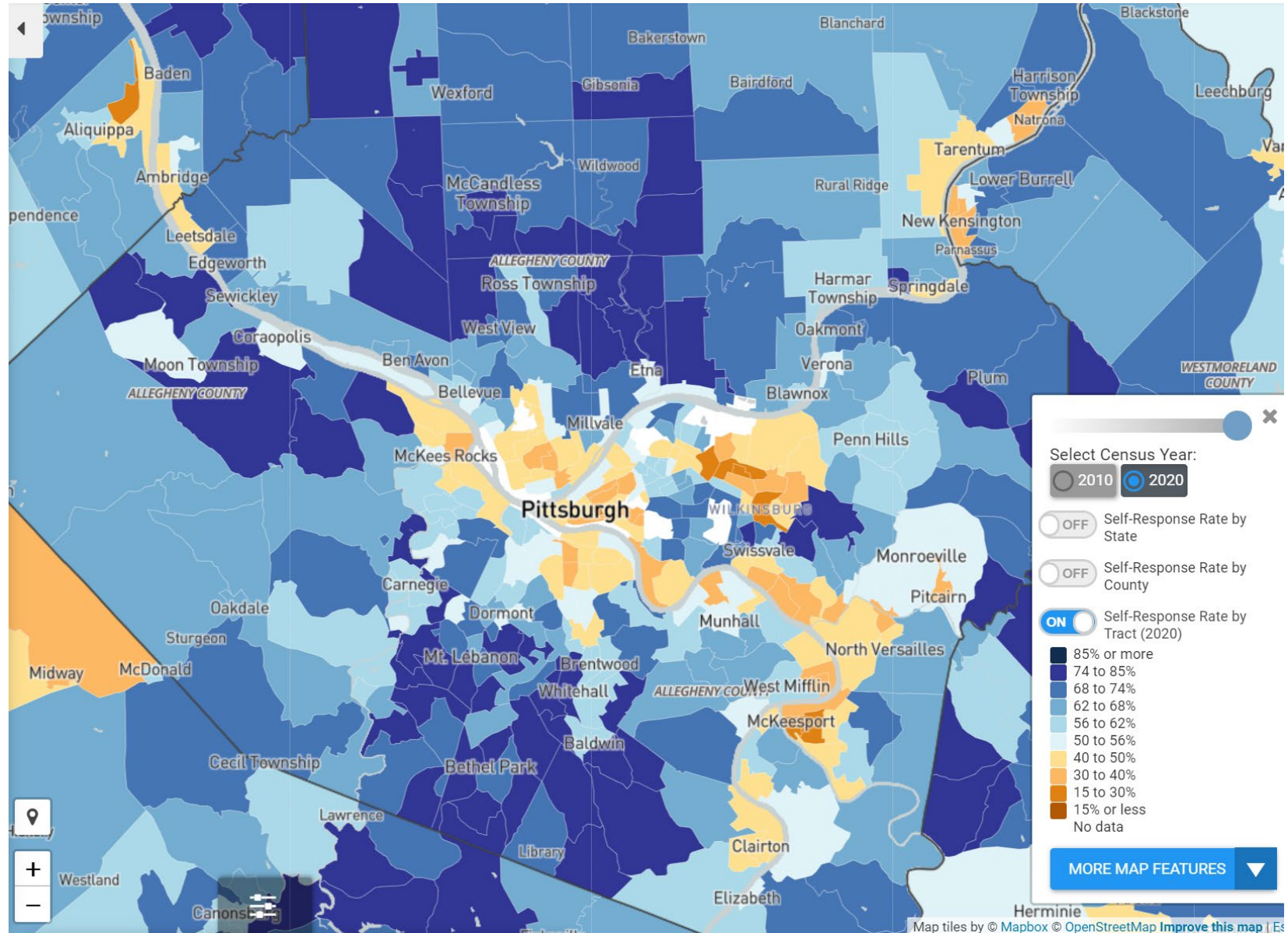
- 61.0% in 2020 (as of 5/01)
- 71.3% in 2010
- 71.0% in 2000

Click or tap the map for more details including historic self-response rates, current population characteristics, internet access, & more.

Self-Response Rates by Decade



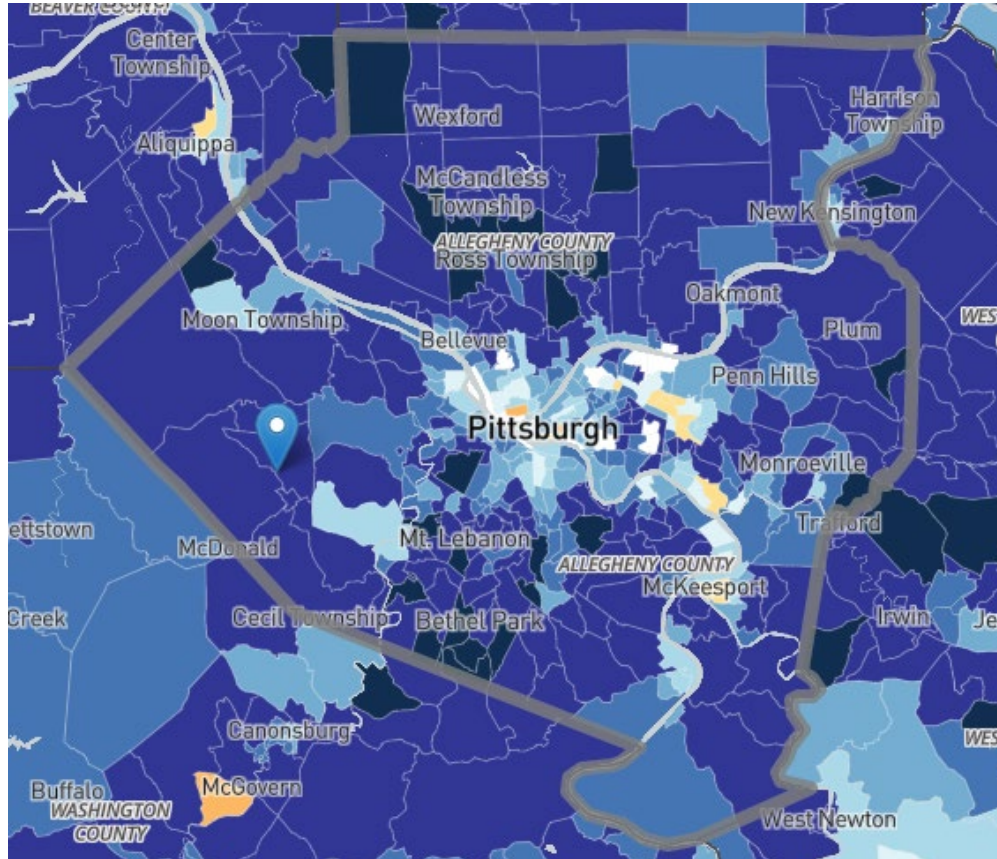
2000 rate displayed when known



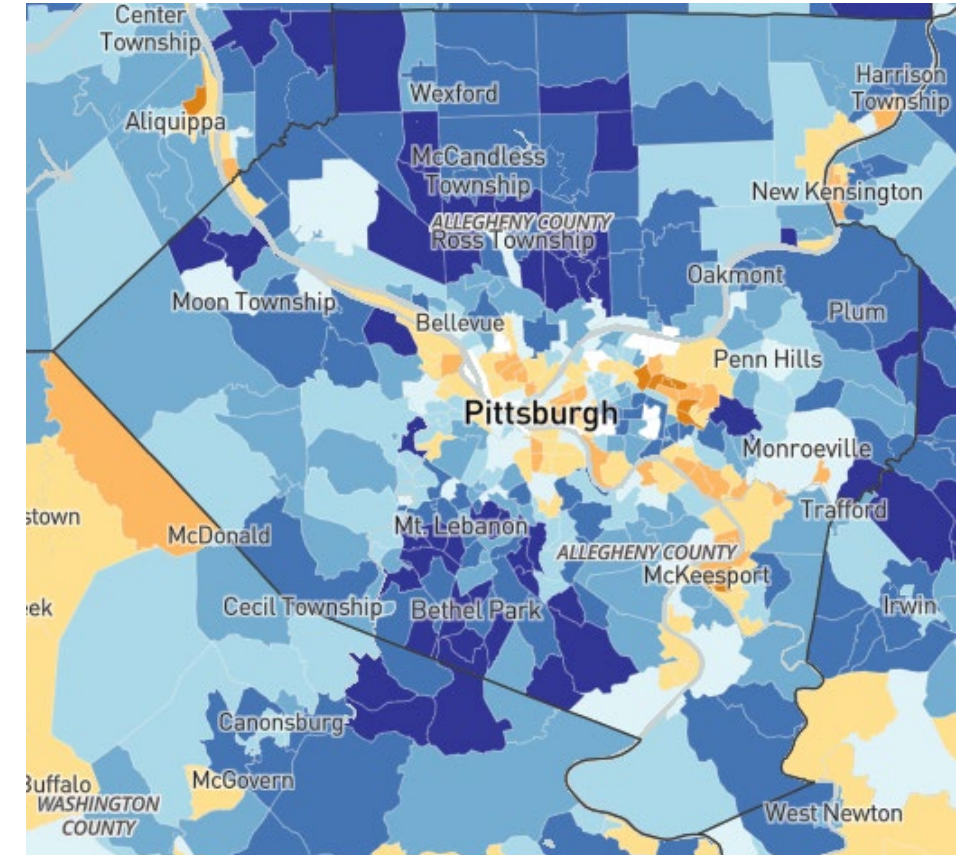
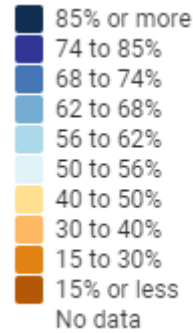
Allegheny County Census Response Rates by Census Tract

Comparison 2010 to 2020*

2010



2020

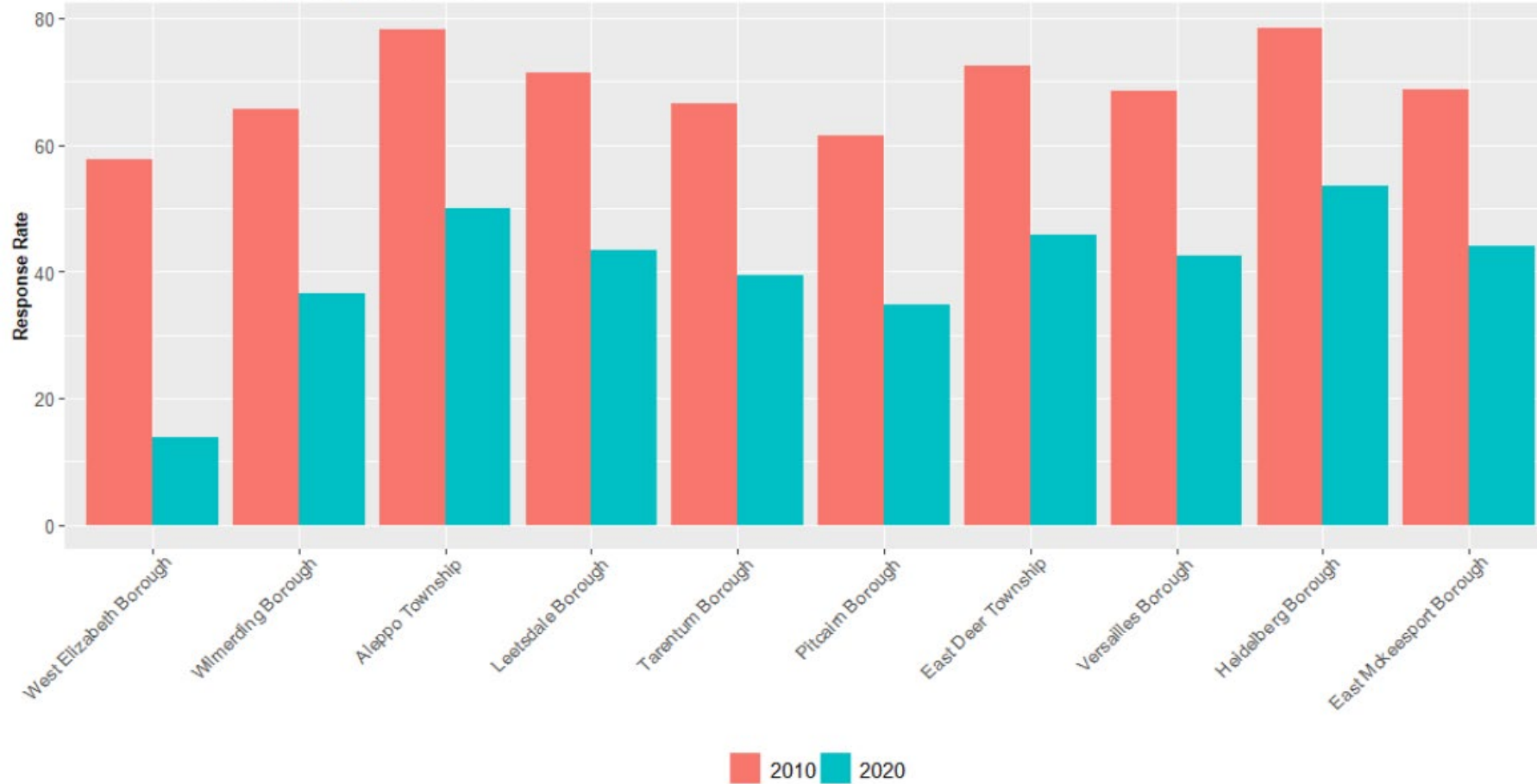


*2020 data is only current through April 28, while 2010 data is final | Source: Census 2020 Hard to Count Map

<http://j.mp/CensusResponse-AC>

Allegheny County Census Response Rates by Municipality

Comparison 2010 to 2020* | 10 Largest Differences

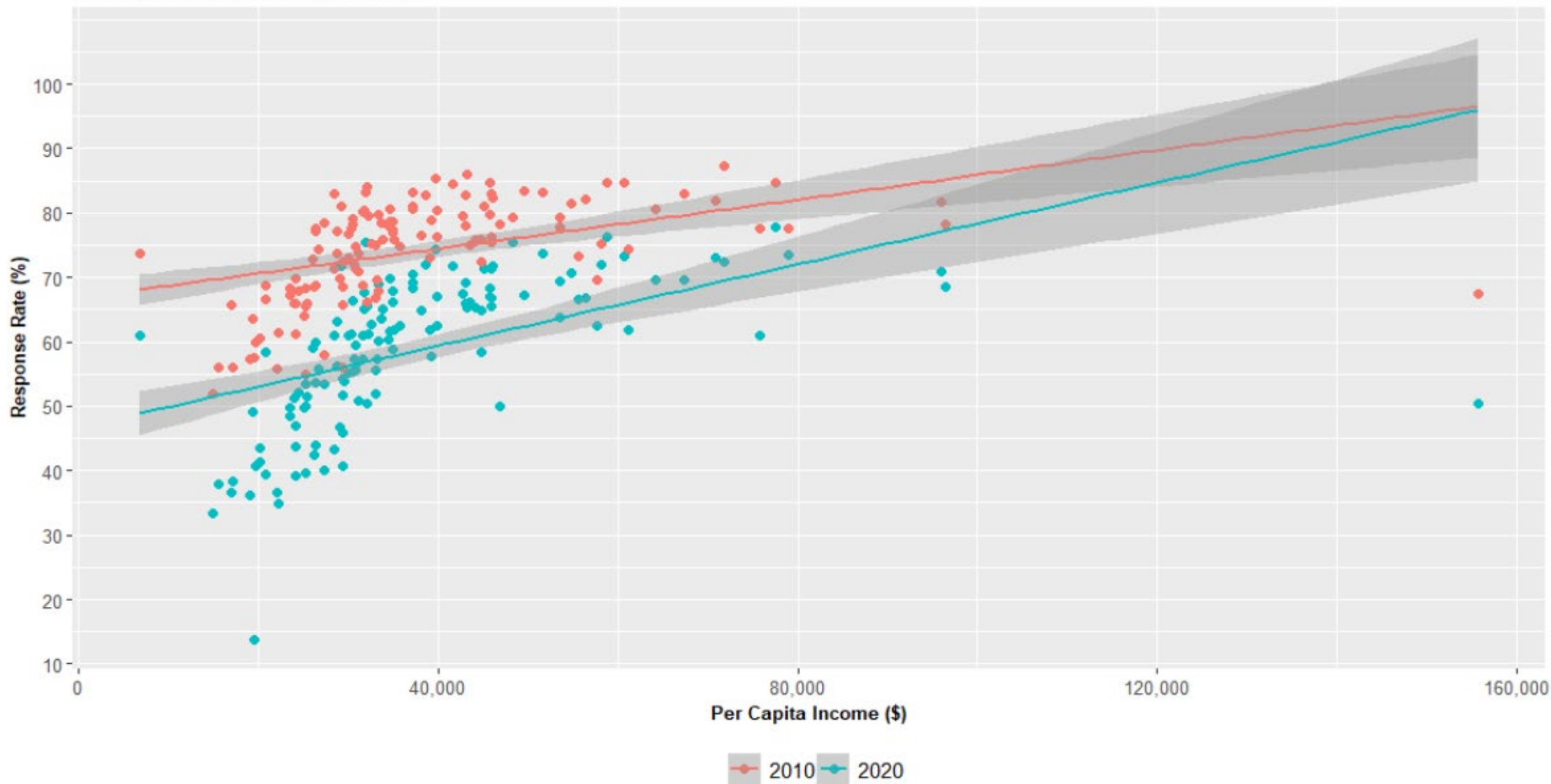


Municipality	Difference
West Elizabeth Borough	-44
Wilmerding Borough	-29
Aleppo Township	-28
Leetsdale Borough	-28
Tarentum Borough	-27
Pitcairn Borough	-27
East Deer Township	-27
Versailles Borough	-26
Heidelberg Borough	-25
East McKeesport Borough	-25
Average Diff.	-29

*2020 rates only through April 28, while 2010 rates are final | Source: Census 2020 Hard to Count Map

Allegheny County Census Response Rates Relative to Per Capita Income

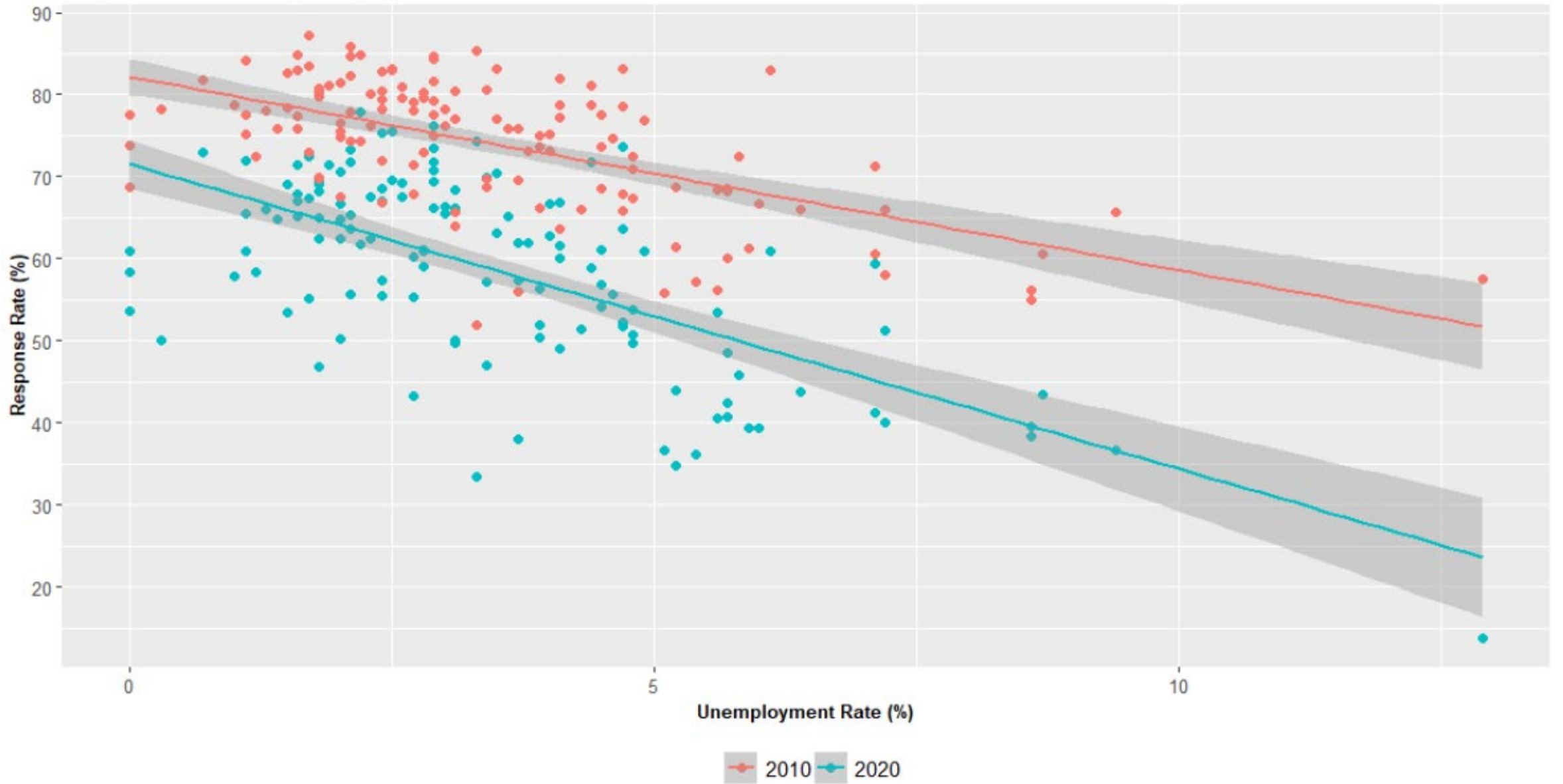
Comparison 2010 to 2020 by Municipality*



*2020 rates only through April 28, while 2010 rates are final | Source: Census 2020 Hard to Count Map, Income Data from U.S. Census Bureau

Allegheny County Census Response Rates Relative to Unemployment Rate

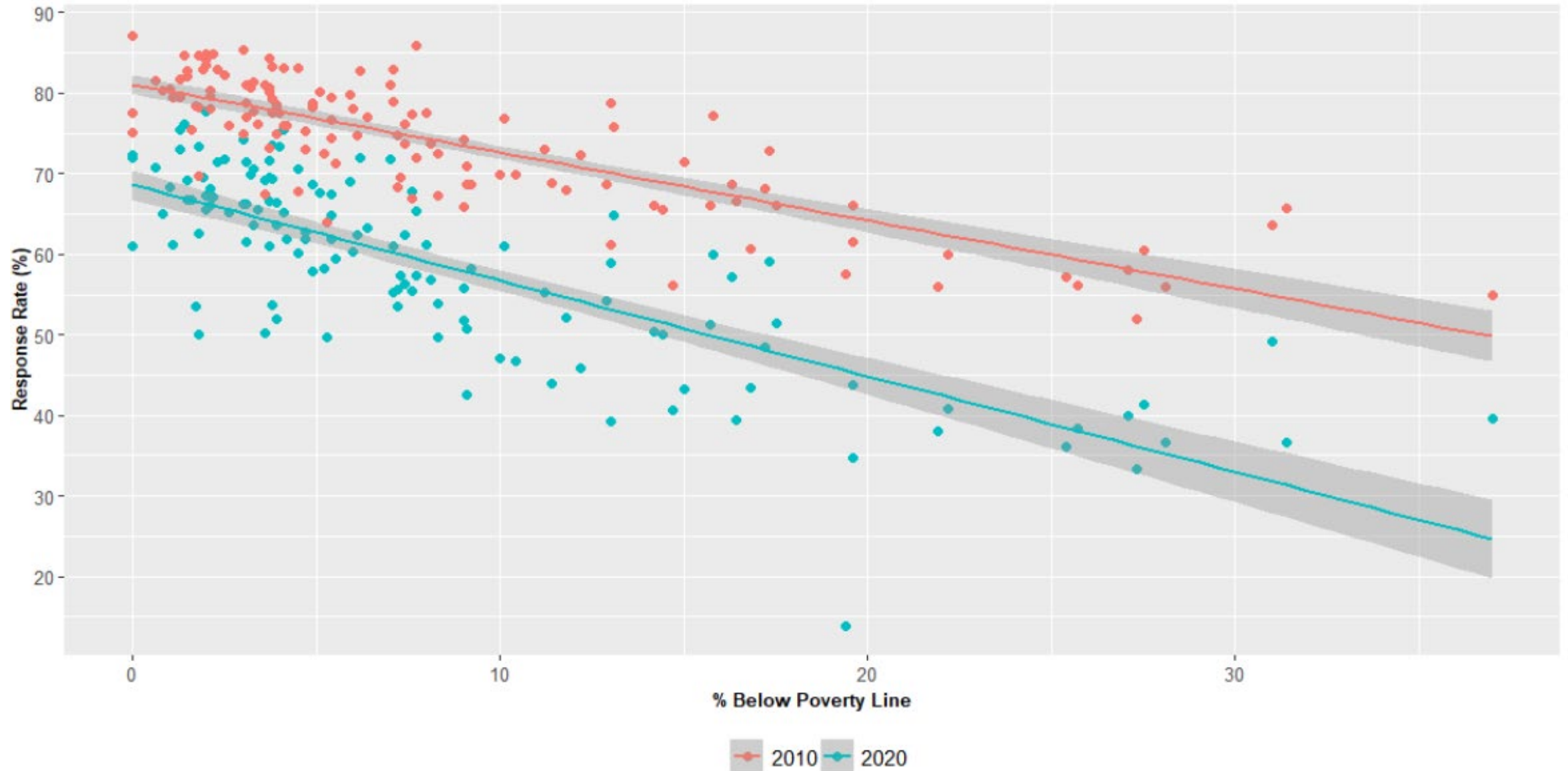
Comparison 2010 to 2020 by Municipality*



*2020 rates only through April 28, while 2010 rates are final | Source: Census 2020 Hard to Count Map, Unemployment Data from U.S. Census Bureau

Allegheny County Census Response Rates Relative to Percent Below Poverty Line

Comparison 2010 to 2020 by Municipality*



*2020 rates only through April 28, while 2010 rates are final
Source: Census 2020 Hard to Count Map | Poverty Rate Data from U.S. Census Bureau



Allegheny County
Department of
Human Services

Child Welfare Trends



CYF Referral Trends

- Referrals in January and February 2020 were tracking similarly with the prior year;
- March referrals declined by about 29% year-over-year - with the steeper decline happening particularly with CPS referrals.
- April data, while incomplete, is also on pace to show much lower referral counts than April 2019.

Month	All Referrals			GPS Only			CPS		
	2019	2020	Change	2019	2020	Change	2019	2020	Change
Jan.	1458	1392	-5%	1145	1085	-5%	244	230	-6%
Feb.	1357	1436	6%	1055	1106	5%	249	281	13%
Mar.	1537	1092	-29%	1154	868	-25%	303	167	-45%
Apr.	1432	696	-51%	1117	546	-51%	251	113	-55%
May	1572			1189			321		
Jun.	1122			877			187		
Jul.	1215			935			210		
Aug.	1200			934			198		
Sep.	1463			1132			275		
Oct.	1645			1282			285		
Nov.	1338			1041			243		
Dec.	1148			906			188		
Total	16487			12767			2954		

Court-based Truancy notices are removed from all counts.

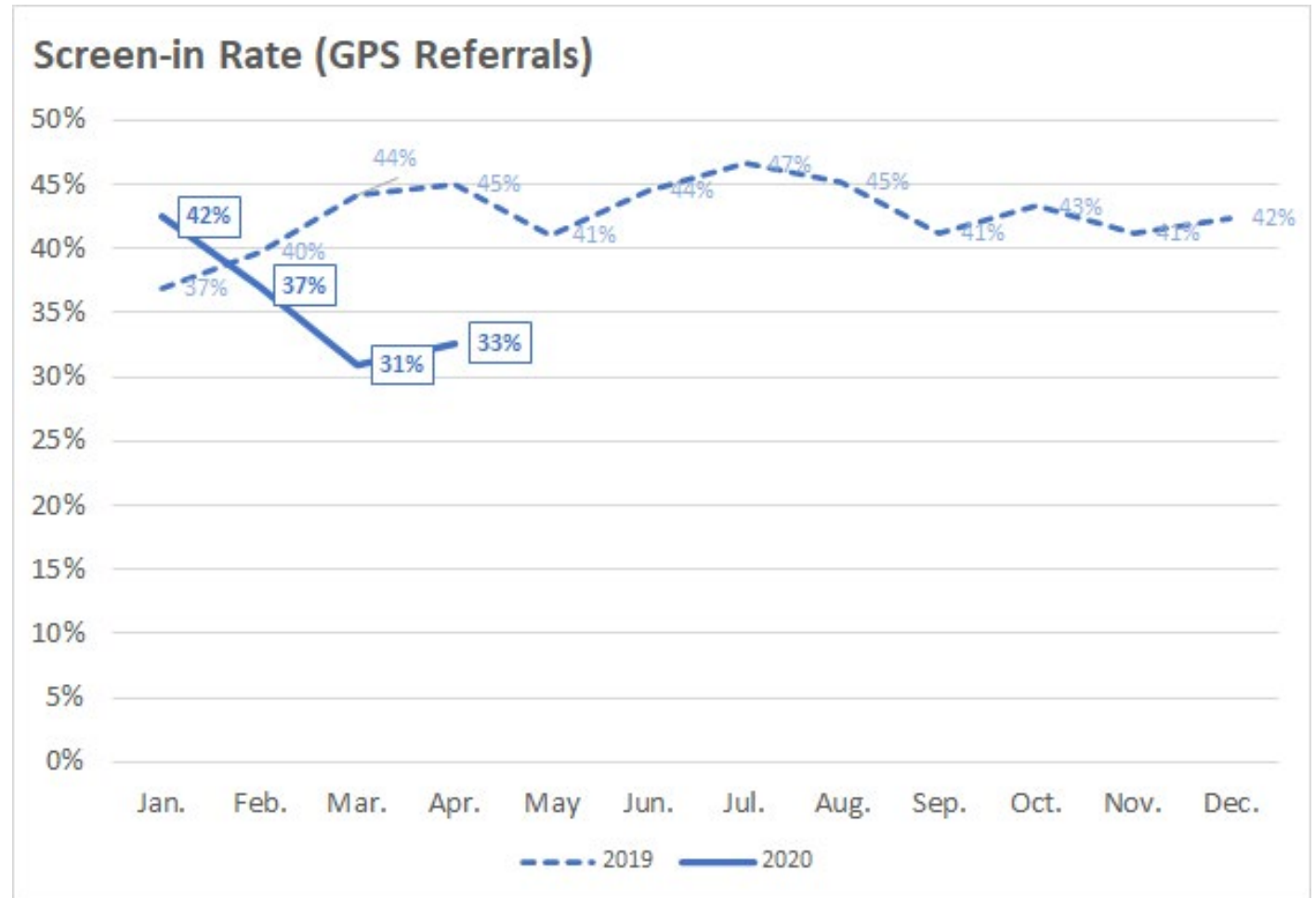
Data extracted as of April 24, 2020 finalized referrals, and April data are incomplete/subject to data entry lag.

Child Welfare Reporting

- Most referrals come from professionals — teachers, police officers, lawyers, doctors, anyone who comes into contact with a child as part of their job.
- Mandated reporters were responsible for 80% of referrals in March/April 2019 compared to 73% in 2020.

CYF Referral Trends: Screening

- The percentage of incoming GPS referrals screened in for investigation has also declined below normal levels.
- March and April screen-in rates for GPS referrals appear to be upwards of ten percentage points lower than 2019's rates.



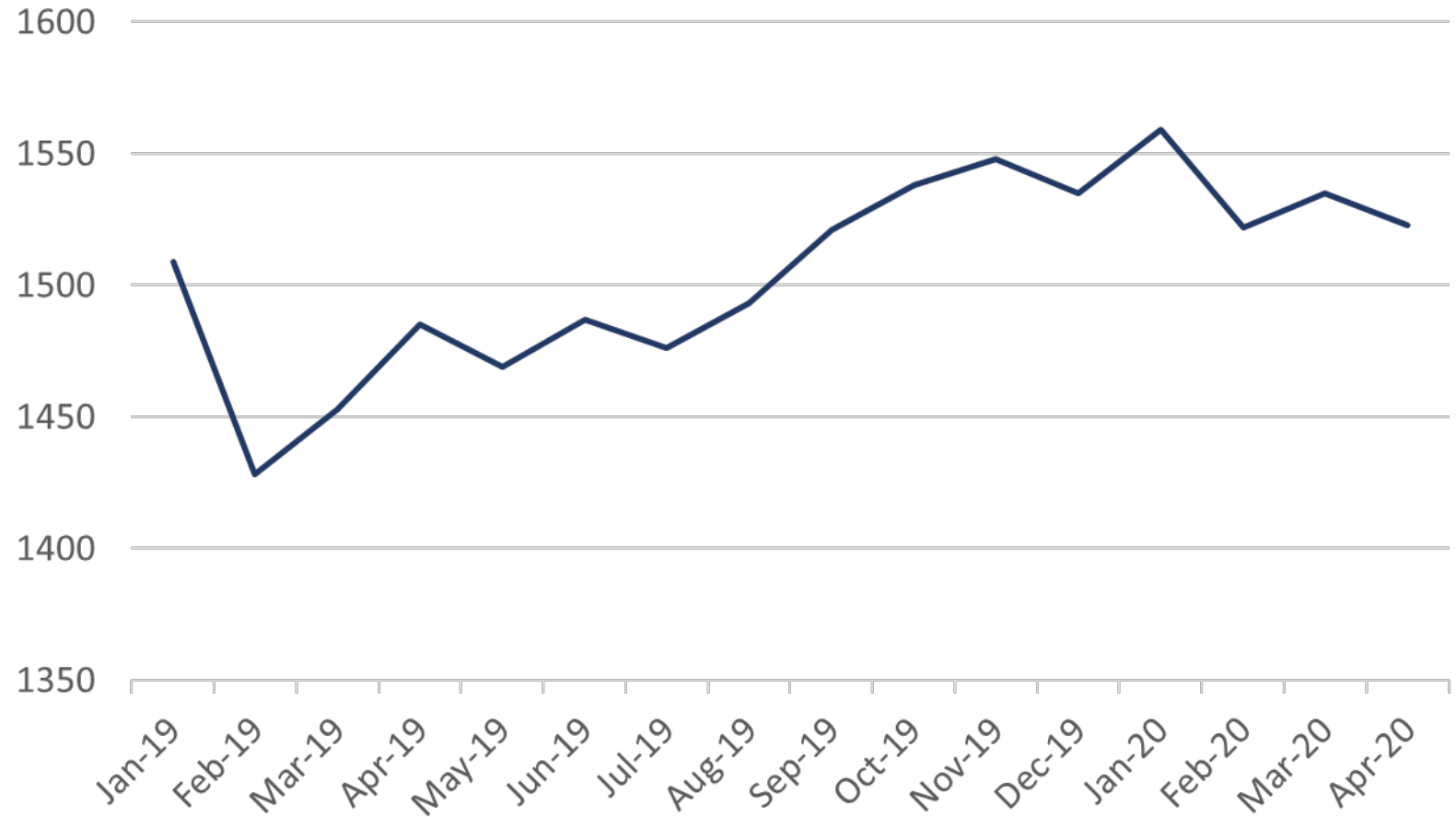
Alternative Sources to Identify Abuse and Neglect

- Hospitalization records
- 911 Calls
- Arrests
- Poison Control Calls

Number of Children in Out-of-Home Placement

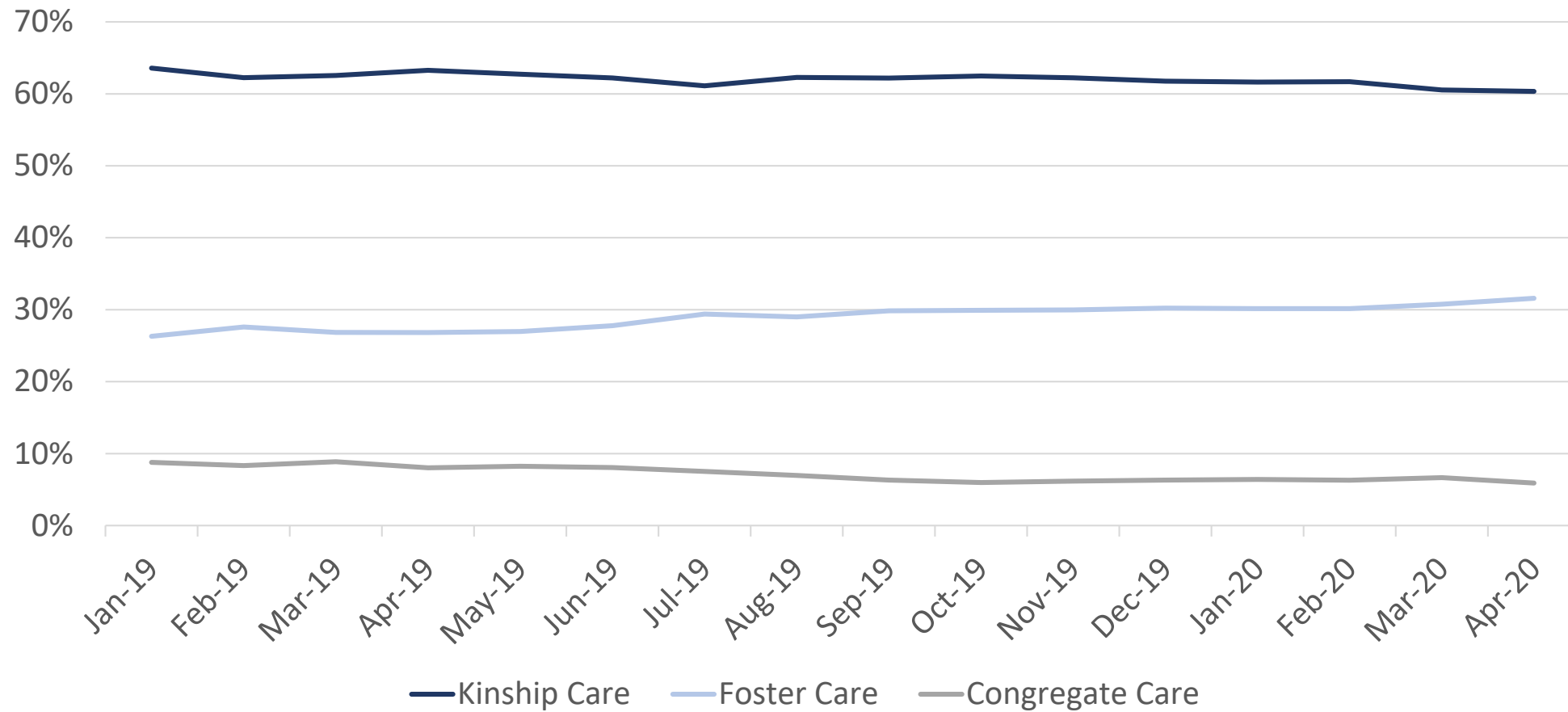
April 25-May 1, 2020
Number of children in placement: 1,527

3% increase ▲



Type of Out-of-Home Placement

Just over 60% of children live with kin while in out-of-home placement



Entries and Exits Out-of-Home Placement

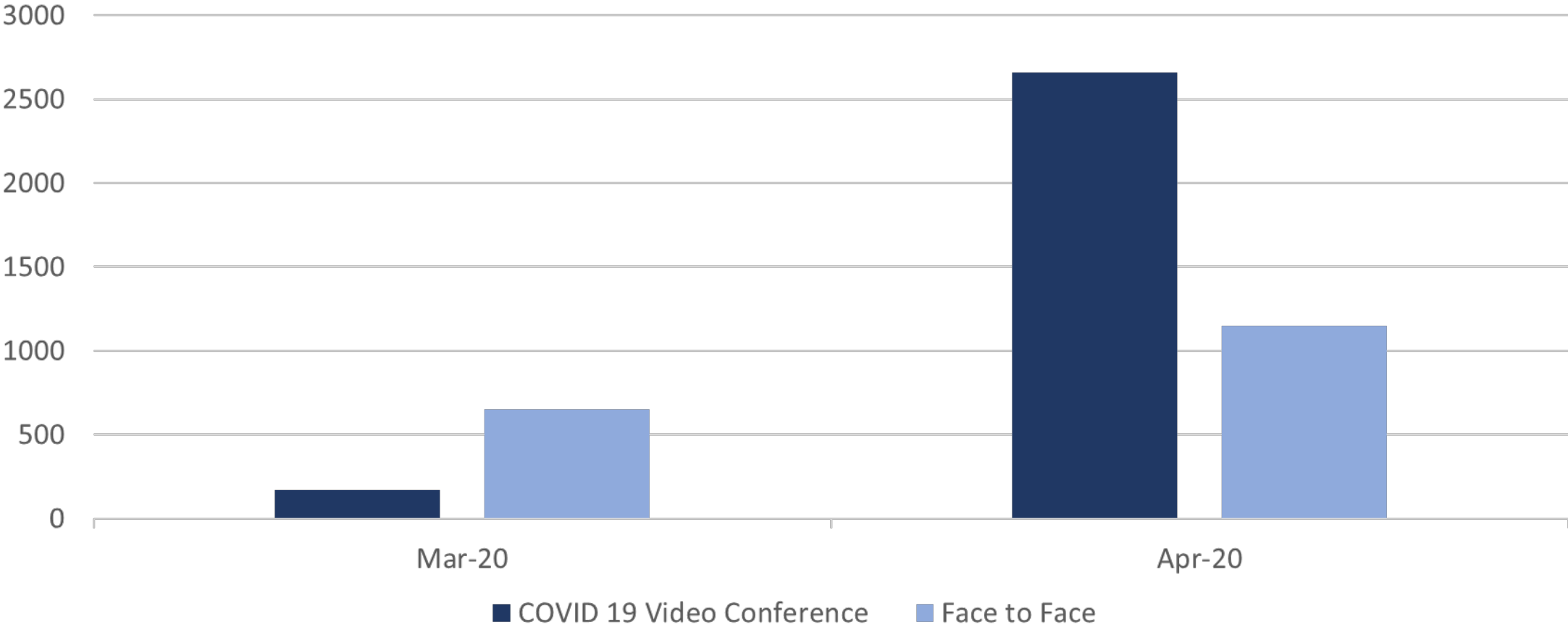
Significant decrease in entries(48%) and exits(64%) into out-of-home placement since same time in 2019



Practice Data

- Increased engagement with families
 - 25% increase in Family Plans since February
- Enhanced connections with families
 - 35% increase in on time contact with children since February
 - 1506 video conferences completed since March 16th
- Timely completion of investigations
 - 96% of investigations completed within 60 days in March

Provider Contacts



Essential Services

1. Food for Seniors
2. Aging Services – elder abuse investigations, in-home services, etc
3. Food for broader community
4. Childcare for essential employees, including first responders
5. Services for people experiencing homelessness and/or in supportive housing
6. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
7. Child welfare critical services, hotline, investigations, group care
8. Intellectual Disabilities and Autism services

Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		[Staffing Rating Guidelines]	[Supplies Rating Guidelines]	[Service Locations Rating Guidelines]	[Funding Rating Guidelines]
Food: for Seniors	At Risk	At Risk	Unstable	Stable	Stable
Aging Services - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
Food: for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
Childcare for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing homelessness or in supportive housing	At Risk	At Risk	Unstable	Stable	Stable
Behavioral health: acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
Early Intervention	Stable	Stable	Unstable	Stable	At Risk
Transportation to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
Child welfare critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
Intellectual Disabilities and Autism services	Stable	Stable	Unstable	Stable	Stable

Guidelines in Rating Essential Service Staffing

Essential Service Status Rating	Staffing Level Rating	Staffing Level Guidelines
Stable	Level 1	Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level
At Risk	Level 2	Agencies invoke their own COOP plan
	Level 3	Agencies notify ACDHS, who attempts to find staff across the network
Unstable	Level 4	ACDHS can't find staff across the network, we consider staffing with volunteers
	Level 5	If all efforts have been exhausted agencies might have to close their services

OLDER AMERICANS MONTH



MAKE YOUR MARK: MAY 2020

May is Older Americans Month—a time to celebrate older adults and raise awareness of important aging issues facing communities across the country.

- The theme for 2020 is "***Make Your Mark.***"
- This theme was selected to encourage and celebrate countless contributions that older adults make to our communities. Their time, experience, and talents benefit family, peers, and neighbors every day.

updated 5/1/20

- For additional information and materials your agency can use to participate in Older Americans Month, visit www.acl.gov/oam.

Food: for Seniors

No Updates 5/1/20

Essential Service:		Food for Seniors		Overall Service Capability:		At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: <p>-AAA has received a shipment of over 800 FEMA shelf stable meals and are putting together a plan for a rolling distribution to identified sites.</p> <p>-Between FEMA and the AAA food providers there have been over 3,000 shelf stable meals ordered to be distributed.</p> <p>-Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area.</p> <p>-HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.</p>						
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available	
Notes: <p>-Current system has reached a plateau and is doing well.</p> <p>-Preparing for increases.</p>			Notes:			

Elder abuse investigations, In-home services & other critical aging services

No Updates 5/1/20

Essential Service:		Elder abuse investigations, In-home services & other critical aging services		Overall Service Capability:		Stable	
Staffing:		Level 1 Stable Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level		Supplies:		Level 3 At Risk 40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes:				Notes:			
-Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19 -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database -In-Home services network is serving all consumers for Personal Care & Home Support -Personal Emergency Response Systems providers are offering modified, "contact free" install processes				-Available protective supplies (masks, gloves and sanitizer) have all been distributed to PS provider agencies and Options RN's.			
Service Locations:		Level 1 Stable 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need		Funding:		Level 1 Stable Normal funding available	
Notes:				Notes:			

Food: For Broader Community

Essential Service:	Food for Broader Community			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: <ul style="list-style-type: none"> -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions) 					
Service Locations:	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	Funding:	Stable	Level 1 Normal funding available
Notes: see above			Notes: see above		

Food Access Coordination and Resources

Food Access Call – Tuesdays at 3:30

[Join Microsoft Teams Meeting](#)

+1 267-368-7515 United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Email Ashley Varrato (ashley.varrato@alleghenycounty.us) to be added to invite

[Food Distribution Map](#)

Childcare for essential employees, including first responders

Essential Service:	Childcare for essential employees, including first responders		Overall Service Capability:	At Risk
Staffing:	Stable	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	Supplies:	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
Notes: "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			Notes: Providers seeking gloves and cleaning supplies	
Service Locations:	Stable	<p>Level 1</p> <p>100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need</p>	Funding:	<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>
Notes: Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			Notes: Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge	

Allegheny County Family Centers & Partners



MON

Story Time
@healthychild.pitt

Preschool Lesson
@Youtube
"Diane Hunsberger" channel

9a - AM Stretch
@RyanArtsCenter

6p - Story Time
@highlandfamilycenter

6p - Activity Time
@AIUMckeesportFC

TUE

Story Time
@healthychild.pitt

Preschool Lesson
@Youtube
"Diane Hunsberger"

9a - AM Stretch
@RyanArtsCenter

10a - Story Time
@RyanArtsCenter

11a - Story Time
@AIUSteelValleyFC

1p - Junkyard Crafts
@AIUEastAlleghenyFamilyCenter

6p - Activity Time
@AIUMckeesportFC

7:30p - Bedtime Story
@AIUSteelValleyFC

WED

Story Time
@healthychild.pitt

Preschool Lesson
@Youtube
"Diane Hunsberger" channel

9a - AM Stretch
@RyanArtsCenter

10a - Story Time
@RyanArtsCenter

6 p - Activity Time
@AIUMckeesportFC

THU

Story Time
@healthychild.pitt

Preschool Lesson
@Youtube
"Diane Hunsberger" channel

9a - AM Stretch
@RyanArtsCenter

10a - Story Time
@RyanArtsCenter

11a - Story Time
@AIUSteelValleyFC

6p - Activity Time
@AIUMckeesportFC

7:30p - Bedtime Story
@AIUSteelValleyFC

Story Time
@healthychild.pitt

Preschool Lesson
@Youtube
"Diane Hunsberger" channel

9a - AM Stretch
@RyanArtsCenter

6p - Activity Time
@AIUMckeesportFC



Find these and more activities @alleghenycountyfamilysupport



Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p>Notes: Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p>Notes: Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
Service Locations:	Stable	Level 1		Funding:	Stable	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Normal funding available	
<p>Notes: All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.</p>				<p>Notes: There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

Data Friday updates: *Unit Utilization*

	5/1/2019		5/1/2020	
All Programs (Shelter, PSH, RRH, Bridge)	93%	1785 units	94%	1701 units
Non-shelter programs (PSH, RRH, Bridge)	93%	1522 units	96%	1438 units
Shelters	97%	263 units	84%	257 units

Observations:

- Utilization in non-shelter programs is slightly higher
- Utilization in shelter programs is down by 13%

This data comes from Allegheny County's Homeless Management Information System (HMIS); it does not include data from domestic violence programs which do not enter information in HMIS.

Data Friday updates: *Changes in Income, Employment and Benefits*

Metric	May 2019	January 2020	May 2020
Adults (all homeless programs)	2262	3374	2794
Children (all homeless programs)	1212	1360	1243
Total (all homeless programs)	3474	4734	4037
Client has <u>Income</u> at program entry (adults)	61%	53%	51%
Client has <u>Non-Cash Benefits</u> at program entry (adults)	77%	68%	67%
Client has <u>Health Insurance</u> at program entry (adults & Children)	94%	87%	87%
Client has <u>Earned Income/Is Employed</u> at program entry (adults)	22%	20%	16%

Observations:

- Decline in % of clients with income, non-cash benefits, health insurance and earned income began prior to May 2020

This data comes from Allegheny County's Homeless Management Information System (HMIS); it does not include data from domestic violence programs which do not enter information in HMIS.

Services for persons who are experiencing homelessness and/or are in supportive housing

VLP additional funds for veterans:

- VLP has received a significant budget increase under the VA's Supportive Services for Veteran Families (SSVF) grant.
- The additional SSVF funds are in effect from **May 2020 to July 2020**.
- SSVF leadership has prioritized the following services for these funds:
 - 1) Assisting unsheltered veterans into hotels and permanent housing
 - 2) HUD-VASH support to include rental assistance
 - 3) Homeless Prevention to assist with rental arrears
- VLP can serve SSVF-eligible Veterans in 18 counties: Allegheny, Beaver, Butler, Fayette, Washington, Westmoreland, Armstrong, Bedford, Cambria, Clearfield, Blair, Fulton, Greene, Centre, Somerset, Huntingdon, Indiana, Lawrence
- For assistance: Providers or Veterans can call 412-481-8200 or complete an online intake at <https://www.veteransleadershipprogram.org/>

Services for persons who are experiencing homelessness and/or are in supportive housing

DHS/Health Dept. call with shelters:

- DHS is working with the Health Department to expand health services provided in shelters
- DHS is scheduling a call for shelter Executive Directors with heads of FQHCs within next couple weeks

Services for persons who are experiencing homelessness and/or are in supportive housing

Isolation/Quarantine hotels:

- ~50 individuals have been housed since opening. Some residents are beginning to go home.
- Population: persons across DHS systems who need to be isolated (persons who are sick or especially vulnerable and need complete isolation)
- Referral process updates:
 - Individuals with chronic symptoms will receive a medical screening via phone.
 - All accepted referrals will have 5-minute orientation with DHS staff prior to moving to hotel
- Referrals now accepted from homelessness shelters, street outreach providers, refugee and immigrant services, behavioral health and the jail. If you have questions, please reach out to:
 - Homeless client referrals: Jessica.McKown@alleghenycounty.us
 - Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us
 - Allegheny County Jail referrals: Jennifer.Batterton@alleghenycounty.us
 - Immigrants and Internationals: bgreen@jfcspgh.org

Additional staffing of hotels: CHS still needs staff.

- *Individuals*: use following link:
<https://communityhumanservices.applytojob.com/apply/HCMAiP6kQv/Community-Support-Specialist-Hotel-2020>
- *Organizations*: please contact Cynthia Shields directly (Cynthia.Shields@alleghenycounty.us)

Services for persons who are experiencing homelessness and/or are in supportive housing

Homelessness Provider Network COVID-19 Working Group:

- Every Tuesday at 9:30 AM
- All homelessness service providers invited and encouraged to participate
- Call in information:
 - Phone number: 1-267-368-7515***
 - Conference ID #: 883 836 652***

Behavioral Health: Mental Health & Drug and Alcohol

Essential Service:		Behavioral health acute, crisis, and residential care		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 3		Supplies:	Unstable	Level 4	
		Agencies notify ACDHS, who attempts to find staff across the network				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those	
Notes: Calls to date with various service providers reports are that staff are resigning or calling off due to COVID reasons but, no disruption in services. We have received reports that providers have staff out sick who may or may not be going through testing at this time.				Notes: Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request			
Service Locations :	At Risk	Level 3		Funding:	At Risk	Level 2	
		60% - 100% coverage of the public, as some Service Locations have been forced to close				Concerns over short-term funds to cover operations - cash flow issues arising	
Notes: Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.				Notes: Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.			

Behavioral Health: Drug and Alcohol

- SAMHSA has released guidance for getting an Opioid Treatment Program (OTP) Certification extension due to COVID-19
- The attached document has more information

COVID-19 RESOURCES



DRUG AND ALCOHOL TREATMENT PROVIDERS

SAMHSA GUIDANCE FOR OTP CERTIFICATION EXTENSION DURING COVID-19

Prior to the certification expiration date, please send an email to the assigned Compliance Officer indicating the reason for the extension request.

- If the extension request is due to an upcoming accreditation survey timeframe, please provide documentation from the accreditation body.
- Please also submit a SMA-162 form via the [OTP Extranet](#) for certification renewal as this will be necessary to complete processing the renewal request.

Compliance Officers

- Stacey Owens - Stacey.Owens@samhsa.hhs.gov
- Barbara Howes - Barbara.Howes@samhsa.hhs.gov
- Latorie Jones (currently deployed) - Latorie.Jones@samhsa.hhs.gov

If you need assistance identifying your assigned Compliance Officer email - DPT@samhsa.hhs.gov

Behavioral Health: Early Intervention

Essential Service:		Early Intervention			Overall Service Capability:		Stable
Staffing:	Stable	Level 1		Supplies:	Unstable	Level 4	
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.				Notes: In the past few days more supply requests have come in			
Service Locations:	Stable	Level 1		Funding:	At Risk	Level 2	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Concerns over short-term funds to cover operations - cash flow issues arising	
Notes: All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.				Notes: Providers have been greatly impacted by the loss of revenue			

Behavioral Health: Early Intervention Family Information Sessions

- Navigating Transitions During COVID-19 for Infant/Toddler Families

- Wednesday May 13th 2:00-3:15pm
- Join by Zoom
<https://paiu.zoom.us/j/98880608928>
- Join by phone
 - 855 880 1246
 - 877 369 0926
 - Meeting ID: 988 8060 8920

- Navigating Transitions During COVID-19 for Preschool Families

- Thursday May 14th 2:00-3:15pm
- Join by Zoom
<https://paiu.zoom.us/j/98880608928>
- Join by phone
 - 855 880 1246
 - 877 369 0926
 - Meeting ID: 934 2568 0965

Transportation to essential medical and social services

No New Updates

Essential Service:		Transportation to essential medical and social services		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those	
Notes: Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.				Notes: We are anticipating state MATP guidelines in the near future which may impact PPE requests by providers			
Service Locations :	At Risk	Level 3		Funding:	Stable	Level 1	
		60% - 100% coverage of the public, as some Service Locations have been forced to close				Normal funding available	
Notes: MATP has issued guidances for providers and riders.				Notes:			

Essential Service:	Child welfare critical services, hotline, investigations, required visits, group care		Overall Service Capability:	At Risk
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: Agencies can staff their own services. Some have invoked contingency plans that have brought staffing to an adequate level			Notes: Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations CYF is able to deliver supplies to essential first responders, but supply is limited.	
Service Locations:	Unstable	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	Funding:	Stable Level 1 Normal funding available
Notes: Several provider agencies have been forced to close to comply with Governor's orders			Notes: Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff	

Child welfare critical services: Local plans & next steps

• Last Updated: 4/15/20

Intellectual Disabilities and Autism services:

Essential Service:	Intellectual Disabilities and Autism services			Overall Service Capability:	Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			Notes: Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.		
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available
Notes: Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			Notes:		

Intellectual Disabilities and Autism services: Current Activities

- **HCQU PA COVID-19 Packet 3**
- <http://dhstraumaresourcelibrary.alleghenycounty.us/wp-content/uploads/2020/04/COVID-19-Packet-3-Apr2020.pdf>
- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.



Remote Learning Update

- This [link](#) to Continuity of Learning spreadsheet includes all publicly available information on district remote learning plans.
 - We will update weekly to reflect new information, email DHS-COVID19Planning@AlleghenyCounty.US with updates as you learn about them
- A few highlights:
 - As noted in [this WESA story](#), most remote learning does not include live instruction
 - Many districts currently do not have capacity to provide 1:1 access to devices
 - Initial district planning focused on short term, districts now planning for rest of school year and contingency planning for summer and fall
 - Districts report identifying and engaging with most students, but they are still struggling to locate some
 - AIU expects a shipment of devices this week to be deployed directly to districts

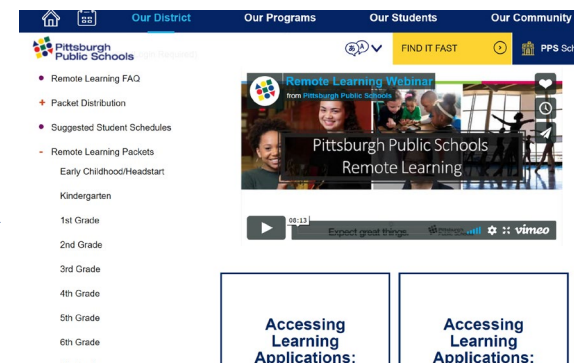
Pittsburgh Public Schools Updates

- **High School**

- All seniors who needed a device should now have one
- Students in grade 9-11 who need a device are receiving laptops this week. Students in need of a device should be in touch with their schools. Additional information can be found on the [PPS webpage](#)

- **Early Learning – Grade 8**

- Packets will come out every 2 weeks through the end of the school year
- The next packet pick-up is Monday and Tuesday (May 4-5). If providers have capacity, they can pick up and deliver packets to families who cannot get out of the house
- Packets are now posted on the PPS webpage



DHS's role in supporting remote learning

- Keep providers up-to-date on how you can best support your families
 - DHS can host call(s) for providers to hear updates re: remote learning
- Compile and share what we know about:
 - District remote learning plans
 - Technology (device and internet) resources
- Connect with children and families
 - DHS staff (Focus on Attendance, education liaisons, etc) reaching out to children and youth to check on remote learning status
 - If requested, DHS can provide additional contact information to districts that may help with outreach

Supporting Remote Learning 101

- Ask if children and youth are set up for remote learning:
 - If you identify children who have not yet connected with their school, share information about how to get in touch
 - If you identify children who do not have a device, complete the form (note: this does NOT guarantee access to a device, but it does log the need)
 - If you identify children who do not have a way to pick up learning materials, offer to support with pick-up from school and home delivery if possible
- Support remote learning in ways that make sense given your role for the rest of the year:
 - **Encouragement:** This is hard for everyone! Continue to check in with families and children and offer encouragement. This alone can help
 - **Tech support:** Direct families to tech support if they are having trouble with connectivity or with using their device
 - **Tutoring:** If your program has capacity to offer tutoring or other supports, please do. Gwen's Girls launched a tutoring program open to all Allegheny County youth!

GWEN'S GIRLS: ACADEMIC SUPPORT INITIATIVE

Gwen's Girls remains committed to serving our community and families. We have heard and are responding to the frustration and outcry from parents/guardians who are in need of support to meet the new demands of providing home schooling for their children. For this reason, we are launching our Academic Support Initiative. The Academic Support Initiative (ASI) will provide supplemental tutoring sessions **FREE OF CHARGE** to registered families.

Who is eligible? Any student in grade K-12 who attends school in Allegheny County **and** has completed the registration process. Priority will be given to current Gwen's Girls participants.

When will tutoring sessions be offered?

- Regular tutoring sessions: May 4th to June 12th
- Summer tutoring sessions: June 22nd to August 15th

What tutoring services are available?
Option 1 - Homework help provided as needed for up to 2 hours
Option 2 - Daily sessions reviewing assignments/packet provided by the school
Option 3 - Daily individual and group sessions for grades 3-8 ELA, Math, Science, Social Studies, Foreign Language
Option 4 - Daily individual and group sessions for grades 9-12 English, Algebra, Geometry, Chemistry, Biology, Foreign Language
Option 5 - Intensive academic support for students with IEP's
Option 6 - Daily sessions for children ages 4-7 on early reading and math skills
Option 7 - Post-secondary support with SAT/ACT Prep and college application assistance

Parent/Caregiver Information sessions - Thursday, April 30th and Friday, May 1st

For security purposes, you **must register in advance by clicking on one of the sessions below.**

The information to enroll in this tutoring initiative will be provided during these sessions. The initial enrollment will be limited to 100 students.

<u>Tutoring Info Session #1</u> April 30, 2020 9:00 AM	<u>Tutoring Info Session #4</u> May 1, 2020 9:30 AM
<u>Tutoring Info Session #2</u> April 30, 2020 1:00 PM	<u>Tutoring Info Session #5</u> May 1, 2020 1:00 PM
<u>Tutoring Info Session #3</u> April 30, 2020 5:00 PM	<u>Tutoring Info Session #6</u> May 1, 2020 5:00 PM

For additional information please contact Merridith Murray via email mmurray@gwensgirls.org at or call (412) 904-4239.