

THIS CALL IS BEING RECORDED

COVID-19

Briefing for providers Thursday 5/14/20

**Reminder: Provider Briefings shifting
to Monday and Thursday**



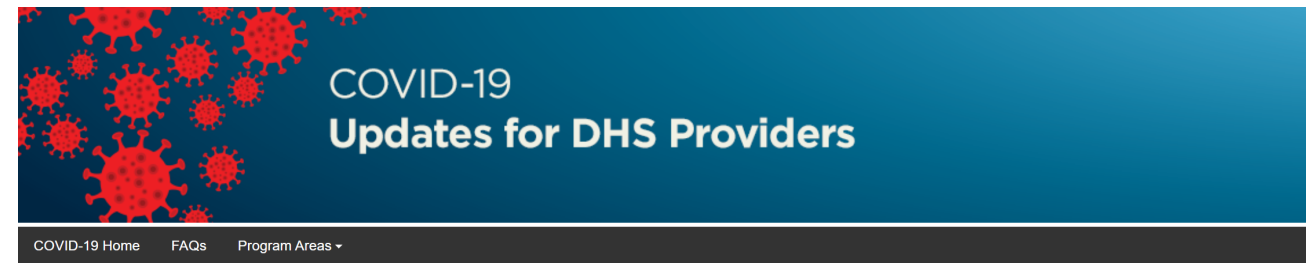
Agenda

- Communications
- Health Update
- Lance Chimka - Director, Allegheny County Economic Development
- Rayid Ghani, CMU Distinguished Career Professor, Machine Learning Department and Heinz College of Information Systems and Public Policy
- State Framework for Re-Opening
- Legislative/Policy Updates
- Guidance Update
- Plans to Maintain Essential Services



How we communicate

- Monday/Thursday provider calls
- Work groups on essential services
- Updates
at: <http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/>
- Ask questions at: DHS-COVID19Planning@alleghenycounty.us



COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

Join our daily call

We will be hosting a call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate can do so using the following:

Call-In Line for the Mon-Wed-Fri Briefing

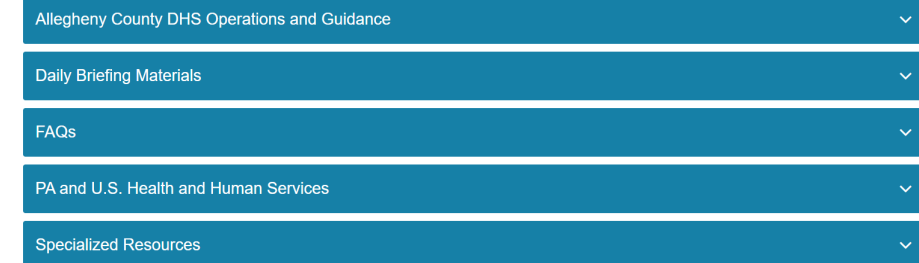
[Join Microsoft Teams Meeting](#)

Monday, Wednesday and Friday, 4:30 pm EST
+1-267-368-7515 (Toll)
Conference ID: 253 994 565#


[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Information related to specific program areas can be found using the Program Areas dropdown menu at the [top of the page](#).




Share your ideas



How can we make the system better?

Our County has a human services delivery system for people of all ages and stages in their lives ...


[Answer](#)



What matters most?

We're working on a plan for using human services funds wisely during July 2020-June 2021 and want to establish goals ...

[Answer](#)



Is remote help working for you?

Many people who used to go into an office for an appointment now call-in through a computer or phone ...

[Answer](#)

Neighborland page is up!

- For providers, clients, public, DHS staff
- Please invite clients to participate
- When it asks for sign in, click “Participate Anonymously” if you’d rather not sign in

neighborland.com/allegHENYcounty

Updated 5/7/20

EVERYONE **COUNTS** + EVERYBODY **VOTES!**

The 2020 U.S. Census and 2020 Presidential Election make this the most important year for civic participation in a generation. Learn what every organization should be doing this year to effectively increase participation in both – especially among our hardest-to-reach neighbors.

FREE MAY WEBINARS

THE BASICS & NEW PA VOTING LAWS
THIS FRIDAY, MAY 15 • 3-4:30PM

VOTE BY MAIL & HIGH SCHOOL VOTING
FRIDAY, MAY 22 • 3-4:30PM

GET-OUT-THE-VOTE & U.S. CENSUS TIPS
FRIDAY, MAY 29 • 3-4:30PM

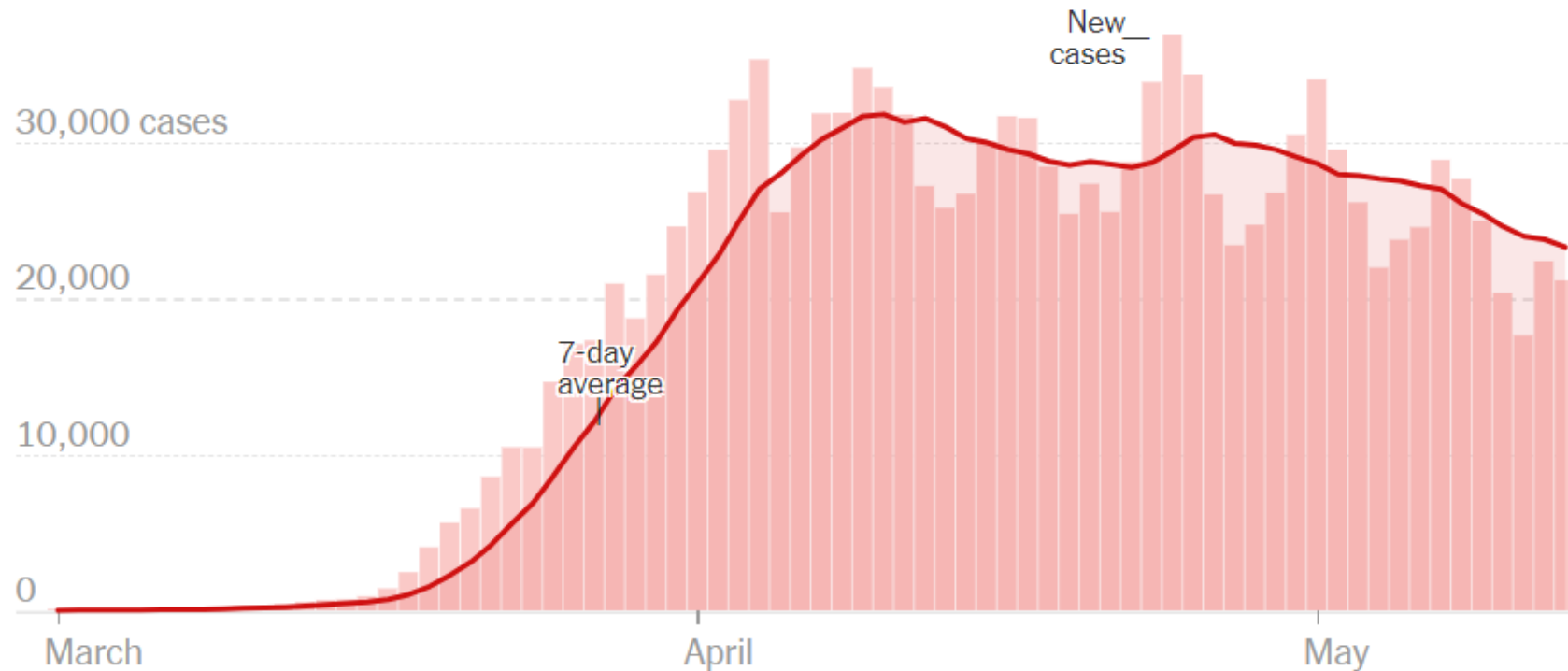
REGISTER NOW!

[TINYURL.COM/EVERYBODYCOUNTSEVERYBODYVOTES](https://tinyurl.com/everybodycountseverybodyvotes)

Health update

- *Allegheny County*: 1,551 total cases; 283 hospitalizations; 159 deaths
- *Pennsylvania*: 59,636 total cases; 4,218 deaths
- *U.S*: 1,397,700+ cases; 84,109 deaths

New reported cases by day in the United States



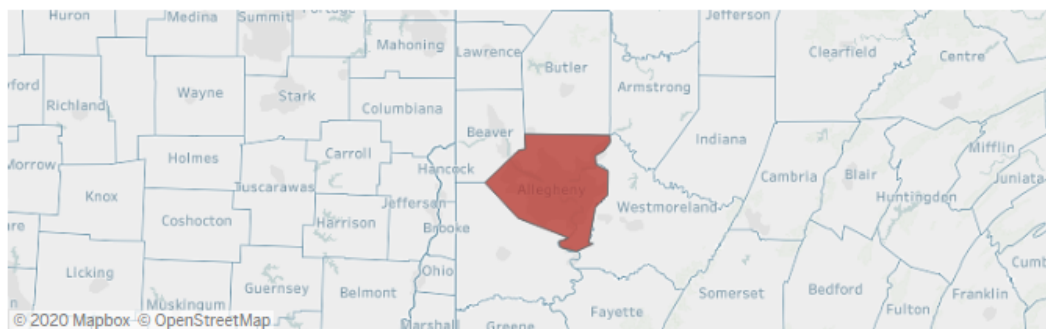
Health update

HAP **EEI Dashboard - 5/14/2020 9:00 AM** Region: (All) County: Allegheny i

COVID-19 Inpatients: **58** COVID-19 Patients on ECMO: **3** COVID-19 Patients on Ventilators: **18** Ventilator Utilization %: **22.6%** COVID-19 Deaths Last 24 Hours: **1**

COVID-19 Inpatients by County and Region

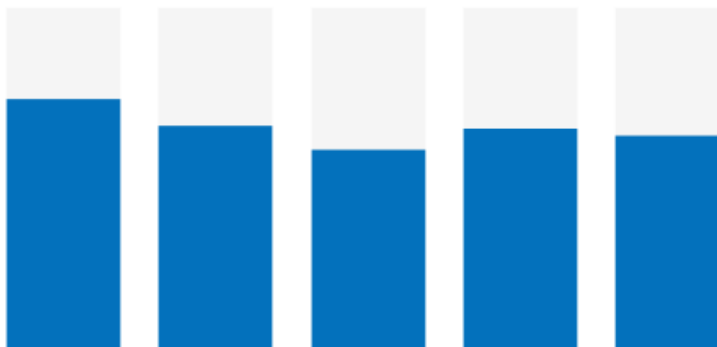
East Central: **185** Keystone: **158** North Central: **5** North East: **246** Northern Tier: **5** SE Penn: **1,296** SW Penn: **79**



Patient Count: ■ 51 to 99

Bed Utilization

ICU %: **73%** PEDs %: **65%** PICU %: **58%** Med/Surg%: **65%** AIIRs %: **62%**



Confirmed COVID-19 Inpatients

Current Inpatient Count: **58**



3/26/2020 12:00 PM 5/14/2020 9:00:00 AM

Supply Depletion Forecast

% hosps expecting depletion of the following equipment w/in:

■ <3 Days ■ 4-7 Days ■ 8+ Days









Potential Shortages

% of hospitals anticipating a shortage of:

N95 %: **72%** PAPRs Filters %: **66%**
 PAPRs Hoods%: **66%** PAPRs %: **66%**
 Gown %: **72%** Eye Protection %: **72%**
 Facial Masks %: **72%** Cleaning Supplies %: **72%**

I understand and agree that my commitment to keeping confidential any and all information which I have now or will have in the future as a result of my access to KC-HIMS continues after my participation as an authorized user ends. I consent to the terms and conditions set forth in this agreement and intend to be legally bound hereby.

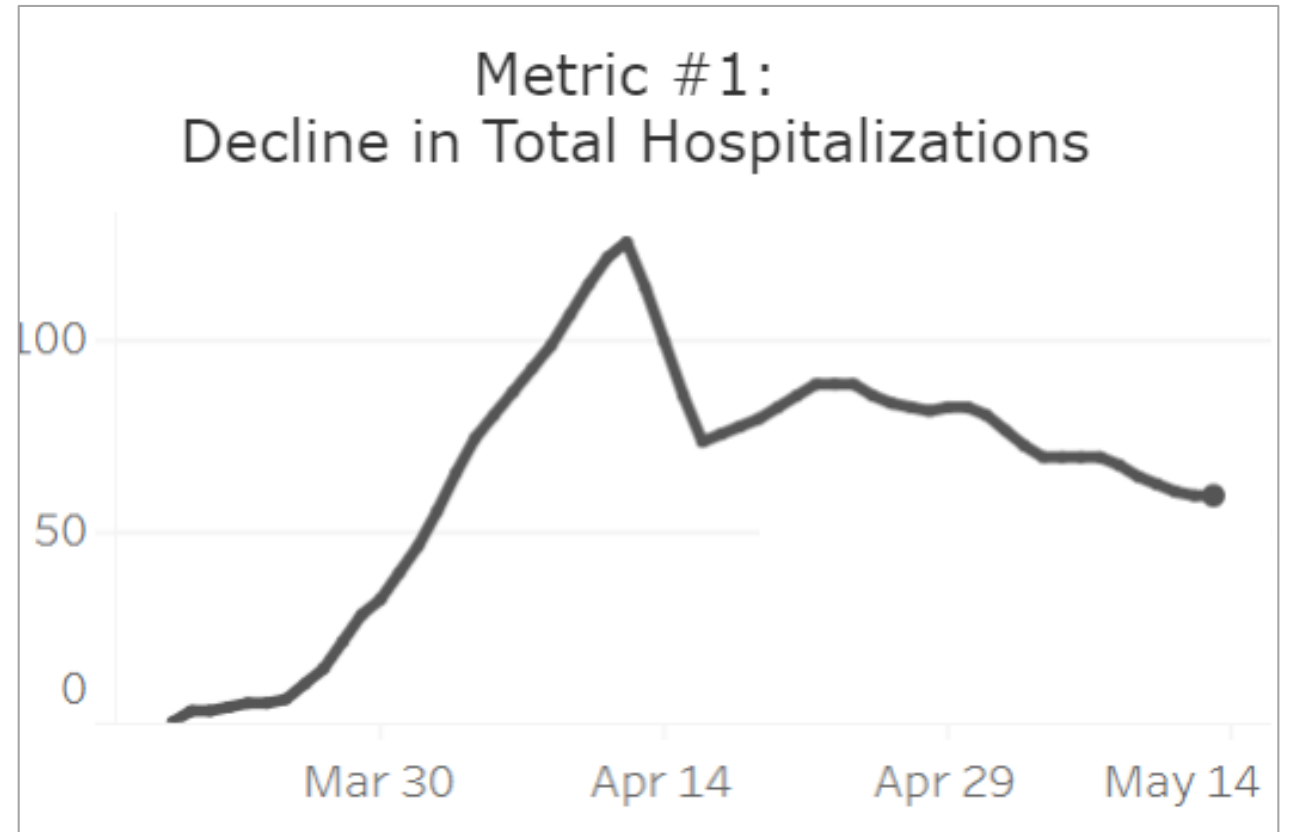
A Look at Metrics

Metric	Source	Current State
Metric #1—Decline in Total Hospitalizations.	The Centers for Disease Control and Prevention (CDC)	
Metric #2—Low Number of Deaths per day OR Decline in Deaths.	State of New York	
Metric #3—New positive cases below threshold.	Commonwealth of Pennsylvania	
Metric #4—ICU Bed Capacity.	CDC and World Health Organization	
Metric #5—Diagnostic Testing Capacity.	Harvard Global Health Institute	
Metric #6— Percent positive cases.	World Health Organization	

Metric #1: Decline in Total Hospitalizations

Metric #1—Decline in Total Hospitalizations. The Centers for Disease Control and Prevention (CDC) recommends that reopening be dependent on a downward trajectory of hospitalizations and infections over a 14-day period.

Metric Definition: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

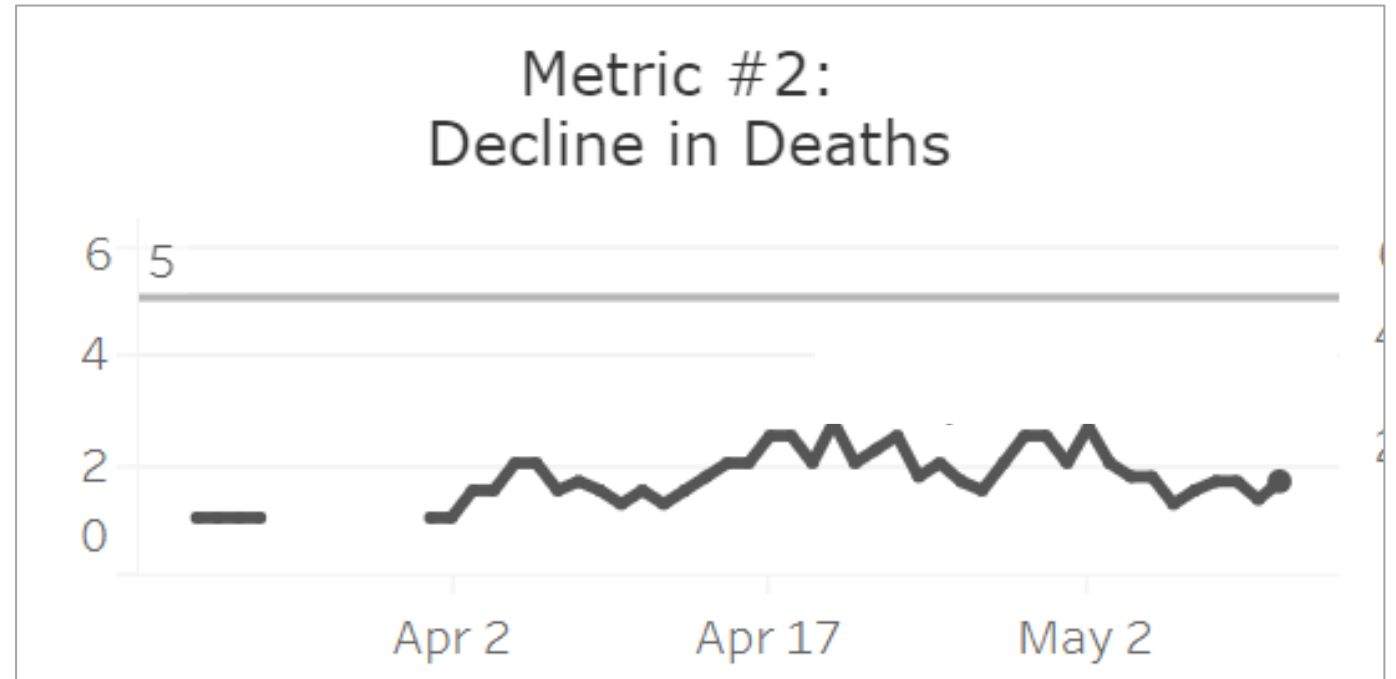


Metric #2: Decline in Deaths

Metric #2—Decline in Deaths.

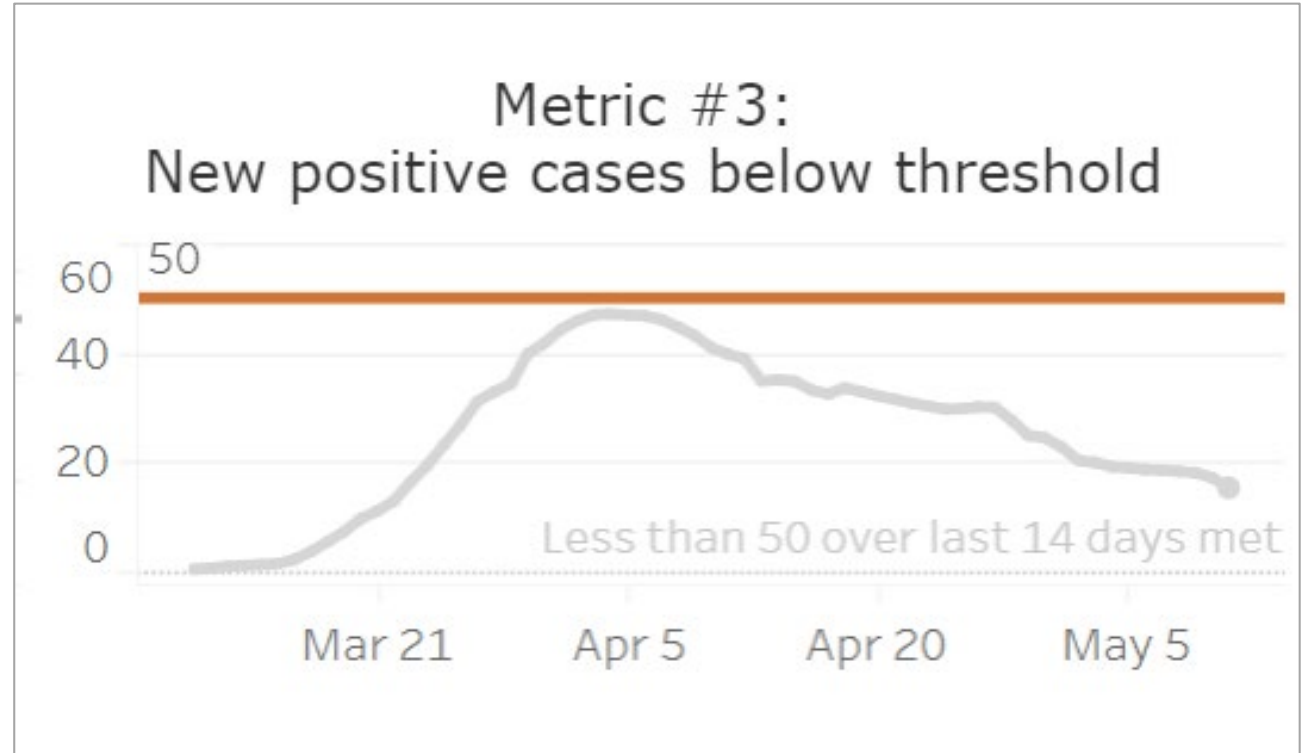
The number of daily deaths is another metric for monitoring the infection rate.

- Metric Definition (a): The three-day rolling average of daily new hospital deaths has never exceeded 5.
- Metric Definition (b): A decline in the three-day rolling average of daily hospital deaths over the course of a 14-day period.



Metric #3: New Positive Cases Below Threshold

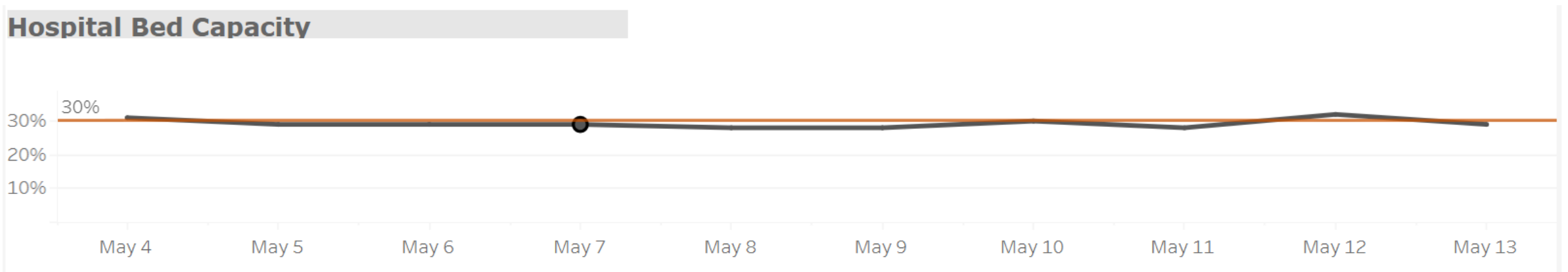
- **Metric #3—New positive cases below threshold.** The PA Department of Health, in coordination with other stakeholders, developed criteria to guide decisions about reopenings that includes sustained positive cases below 50 per 100,000 residents.
- Metric definition: The new positive cases per 100,000 residents is below 50 over the last 14 days.



Metric #4: ICU Bed Capacity

Metric #4—ICU Bed Capacity. Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity.

Metric definition: At least 30% of ICU beds available



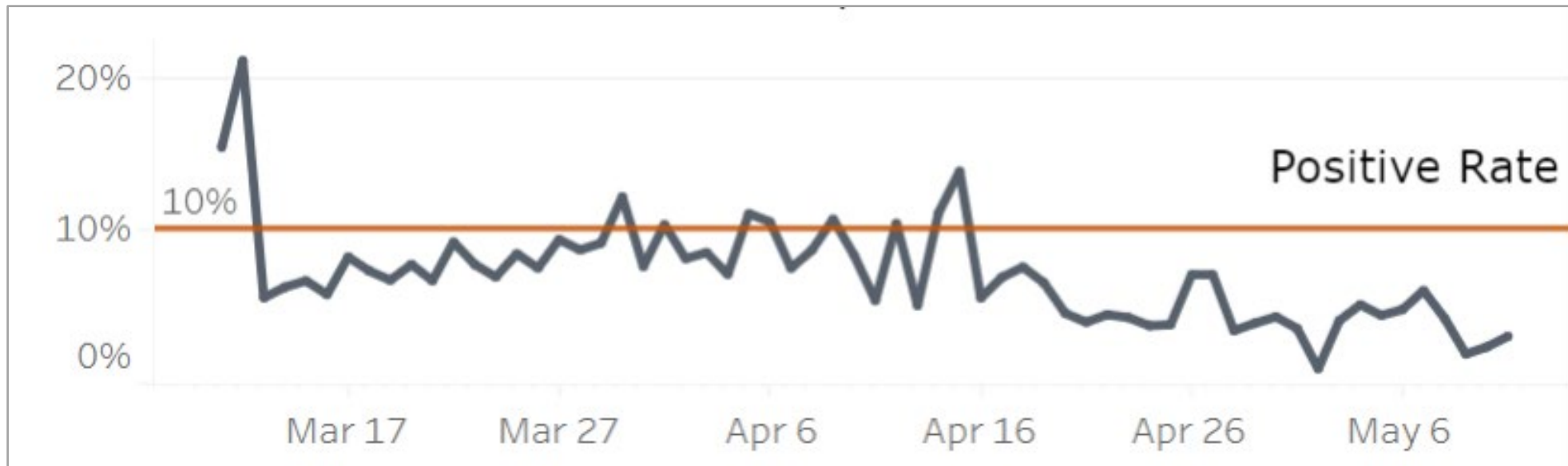
Metric #5: Diagnostic Testing Capacity

- **Metric #5—Diagnostic Testing Capacity.** A high level of testing is necessary to identify the majority of people who are infected and isolate them from people who are healthy.
- Metric definition: Average daily diagnostic testing over the past 7 days must equal or exceed 152 tests per 100,000 residents.



Metric #6: Percent Positive Cases

- **Metric #6 Percent positive cases.** According to the World Health Organization, communities that see about 10% or fewer positives among their test results may be testing enough. If the rate is higher, they are likely missing a lot of active infections.
- Metric definition: Percent of positive cases is 10% or less.



Policy and Legislative – Federal, State, Local

- 5th federal stimulus bill: House Dems introduced \$3 trillion bill, expected to vote on it tomorrow.
 - Includes \$850b to support state and local governments as well as funding for human services programs, another round of Economic Impact Payments, and much more.
 - Bill is a "non-starter" in the Senate; Senate Rs working quietly on their own bill.
- PA Budget discussions not progressing in current climate – unclear where House and Senate Rs stand on Governor's Budget.
 - Senate Rs suing Gov. Wolf in Commonwealth Court over business waiver program.
 - Intense partisan divide in Harrisburg over support for "rogue" counties attempting to reopen more quickly than Gov. Wolf's orders.
- City of Pittsburgh faces 25% revenue shortfall for March and April, totaling \$31m.
- Pittsburgh City Council passed an ordinance to expand the city's anti-discrimination code to include citizenship status and language as protected classes for housing and public accommodation, to protect immigrant communities.

Family First Implementation Timing Change

This week, the Wolf Administration [announced](#) a decision to shift implementation of key provisions in the Family First Prevention Services Act from October 2020 to July 2021.

- The federal legislation was enacted in 2018 to increase investments in child welfare prevention services and focus on family-based foster care when out-of-home placements are necessary.
- Planning for implementation continues at the County and State levels.

Alert: Health Insurance Deadline for Furloughed/Displaced Workers

- Furloughed workers have **60 days** from the end of their health insurance coverage to enroll in the Affordable Care Act marketplace, which can be among the lowest cost options. If people don't take advantage of that 60-day window, then they will be forced to wait until this fall to apply and their coverage won't begin until Jan. 2021. <https://www.healthcare.gov/get-coverage>
- Consumer Health Coalition, a local non-profit, can help people navigate the process and can be reached 412-456-1877.
- Also, the Allegheny County Health Department publishes a Guide to Health Care Resources for people who are Underinsured and Uninsured. https://www.alleghenycounty.us/uploadedFiles/Allegheny_Home/Health_Department/Programs/Chronic_Disease_Prevention/Insuredlinked.pdf

Essential Services

1. New Draft Guidance for Providers' review
2. Food for Seniors
3. Aging Services – elder abuse investigations, in-home services, etc
4. Food for broader community
5. Childcare for essential employees, including first responders
6. Services for people experiencing homelessness and/or in supportive housing
7. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
8. Child welfare critical services, hotline, investigations, group care
9. Intellectual Disabilities and Autism services

New DHS Draft Guidance

- **New DHS Draft Guidance for Providers' Review and Comment**
- This new guidance addresses two areas:
 - PA DOH's **April 15, 2020 workplace safety order**; and
 - Updates to DHS' prior guidance regarding **24/7 residential settings**
- To submit comments on these drafts, please email DHS-COVID19Planning@alleghenycounty.us and write "Guidance feedback" in the subject line.
- These guidance materials are living documents and subject to change based on feedback and ongoing guidance coming out from the State.

New DHS Guidance for Providers' Review

DHS Workplace Safety Guidance – All Providers

- This guidance intends to support the DHS community across the system coalesce around what minimum required safety protocols, consistent with PA DOH's order, are needed for providers conducting in-person operations in the Yellow Phase.
- The main points are offered in response to certain requests for support we heard from several providers in late April.

New DHS Guidance for Providers' Review

DHS Workplace Safety Guidance – All Providers

Main topics addressed in this guidance include:

- Masking, and clients that refuse to wear masks
- Protocols to follow if the workplace is exposed to a positive or probable case
- Considerations for components of a temperature check protocol
- Strategies for maintaining social distancing

New DHS Guidance for Providers' Review

DHS Updates to Guidance for 24/7 Residential Providers

- Sets forth a new communication protocol among providers, DHS, and ACHD for when there is a suspected case in your program, to promote effective coordination
- Provides additional detail in DHS' offsite isolation referral process
- Offers suggestions in how to support clients meet the new restrictions of living with this pandemic

Thanks in advance for your review!

Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		[Staffing Rating Guidelines]	[Supplies Rating Guidelines]	[Service Locations Rating Guidelines]	[Funding Rating Guidelines]
Food: for Seniors	At Risk	At Risk	Unstable	Stable	Stable
Aging Services - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
Food: for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
Childcare for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing homelessness or in supportive housing	At Risk	At Risk	Unstable	Stable	Stable
Behavioral health: acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
Early Intervention	Stable	Stable	Unstable	Stable	At Risk
Transportation to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
Child welfare critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
Intellectual Disabilities and Autism services	Stable	Stable	Unstable	Stable	Stable

Food: for Seniors

No Updates 5/14/20

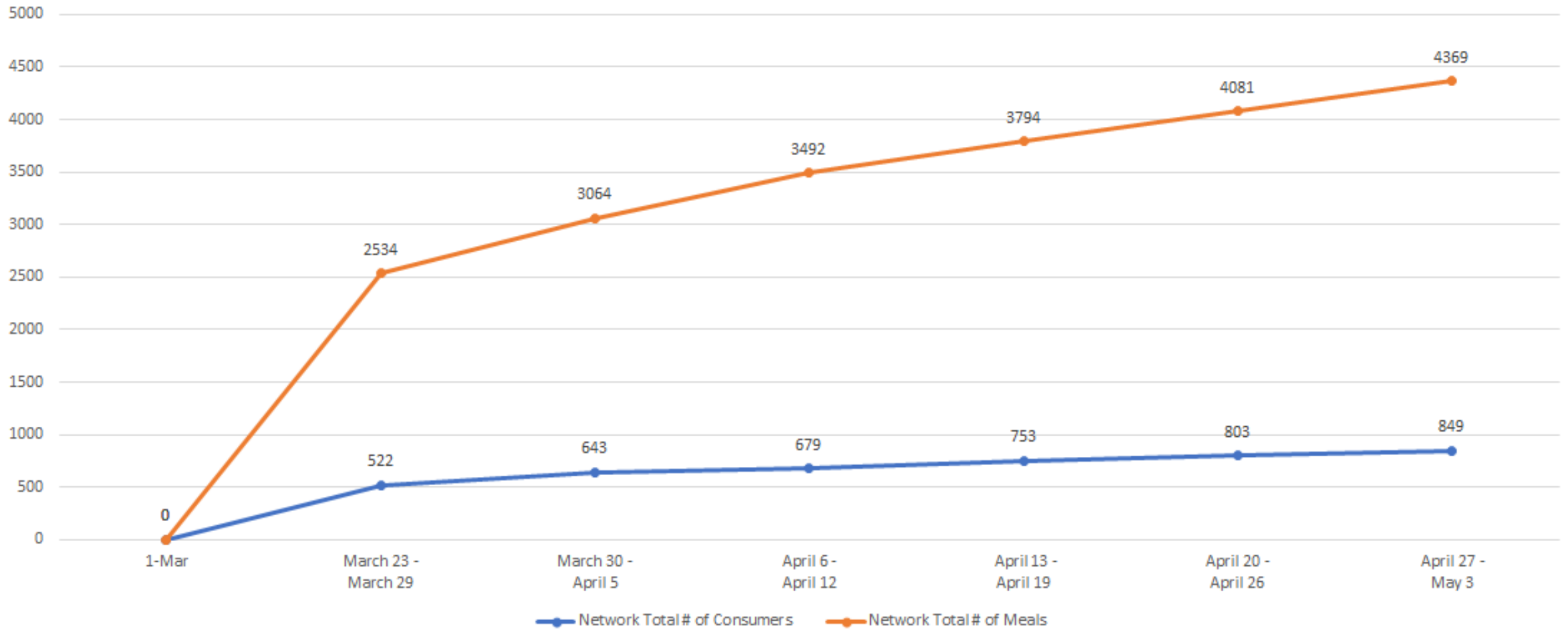
Essential Service:		Food for Seniors		Overall Service Capability:		At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: <p>-AAA has received a shipment of over 800 FEMA shelf stable meals and are putting together a plan for a rolling distribution to identified sites.</p> <p>-Between FEMA and the AAA food providers there have been over 3,000 shelf stable meals ordered to be distributed.</p> <p>-Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area.</p> <p>-HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.</p>						
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available	
Notes: <p>-Current system has reached a plateau and is doing well.</p> <p>-Preparing for increases.</p>			Notes:			

Elder abuse investigations, In-home services & other critical aging services

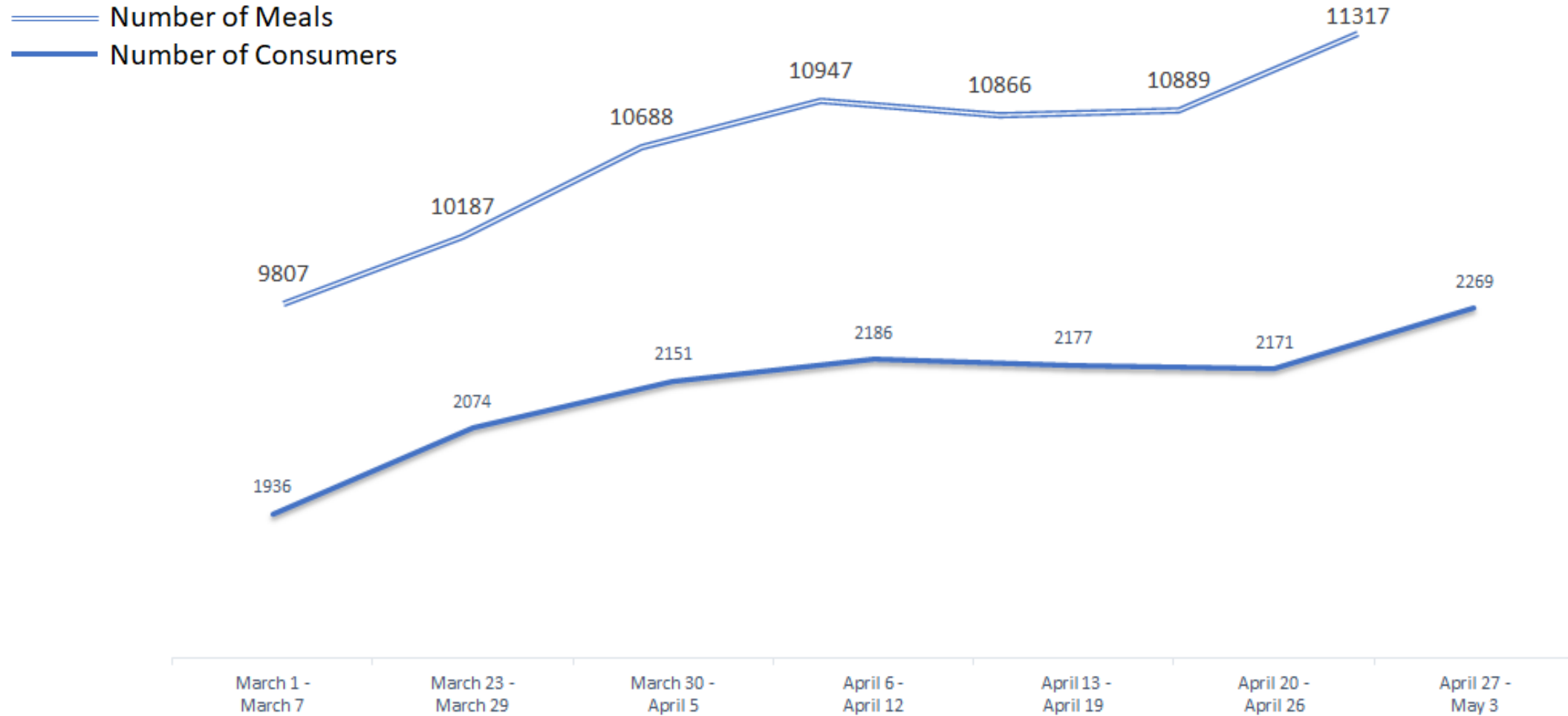
No Updates 5/14/20

Essential Service:		Elder abuse investigations, In-home services & other critical aging services		Overall Service Capability:		Stable	
Staffing:		Level 1 Stable Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level		Supplies:		Level 3 At Risk 40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes:				Notes:			
-Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19 -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database -In-Home services network is serving all consumers for Personal Care & Home Support -Personal Emergency Response Systems providers are offering modified, "contact free" install processes				-Available protective supplies (masks, gloves and sanitizer) have all been distributed to PS provider agencies and Options RN's.			
Service Locations:		Level 1 Stable 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need		Funding:		Level 1 Stable Normal funding available	
Notes:				Notes:			

Senior Center Grab and Go Meals

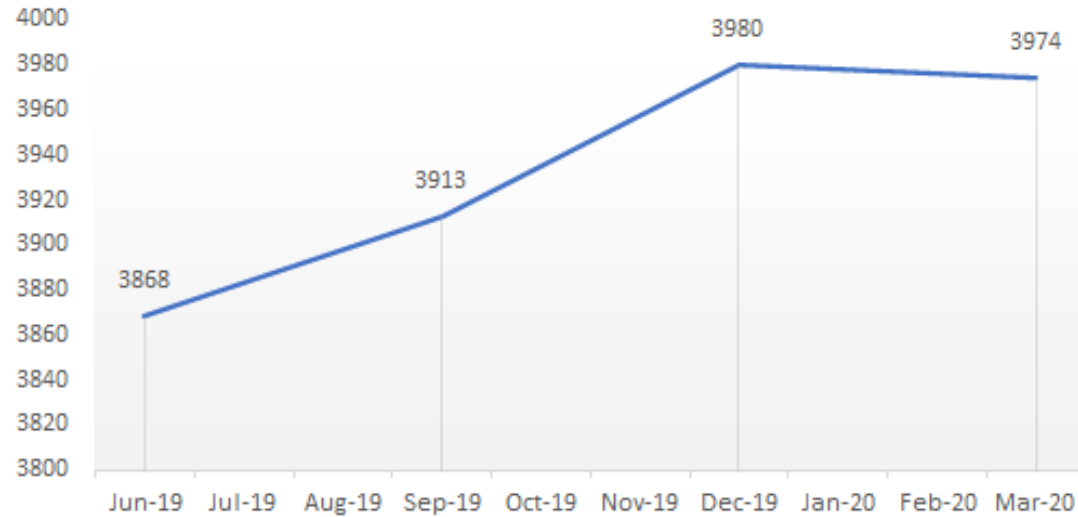


Home-Delivered Meals: Weekly Service Increases

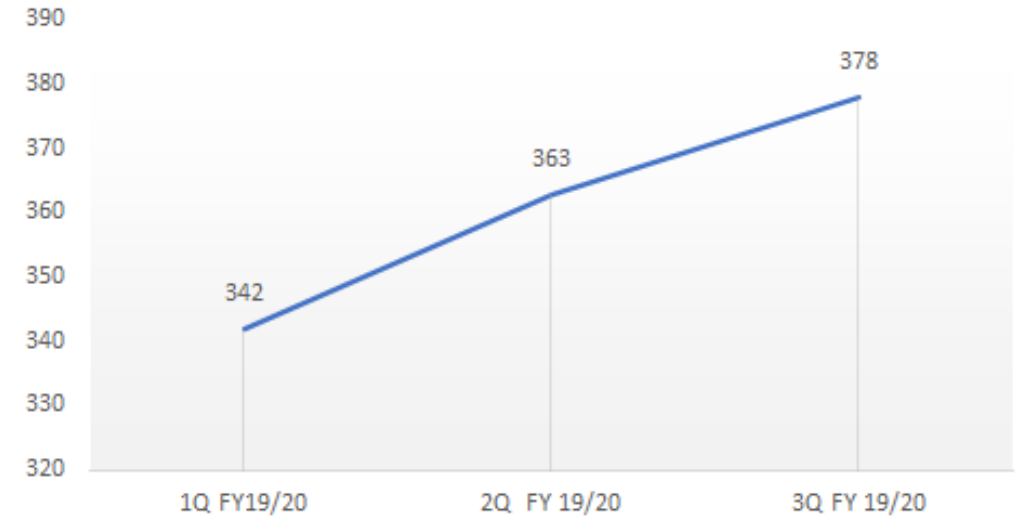


Care Management: Stable Throughout Covid-19

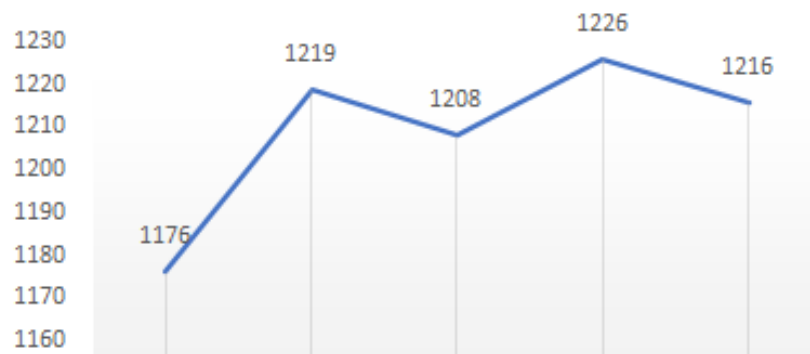
OPTIONS: Total Participants



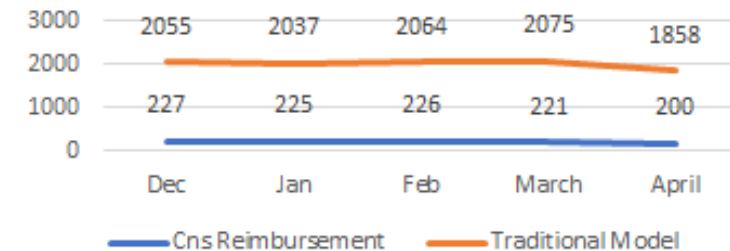
Caregiver Support Program Participants



PERS Units



Personal Care & Home Support Services



Food: For Broader Community

Essential Service:	Food for Broader Community			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)					
Service Locations:	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	Funding:	Stable	Level 1 Normal funding available
Notes: see above			Notes: see above		



Drive-Up Food Distribution

Saturday, May 16, 11 am - 1 pm

South Hills Village



Together in tough times: shimcares.org

[South Hills Village](#)

301 South Hills Village

Bethel Park, Pennsylvania 15241

Farmers to Families Food Box

USDA is partnering with farmers, ranchers, specialty crop producers, food processors and distributors, and non-profit organizations to ensure that all Americans have access to the fresh and wholesome food they need during the COVID-19 national emergency.



Food Access Coordination and Resources

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/food-supplies/>

- Food Map, FAQs and more!

Food Access Call

Tuesdays at 3:30

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](tel:+12673687515) United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Childcare for essential employees, including first responders

Essential Service:	Childcare for essential employees, including first responders		Overall Service Capability:	At Risk
Staffing:	Stable	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	Supplies:	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
Notes: "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			Notes: Providers seeking gloves and cleaning supplies	
Service Locations:	Stable	<p>Level 1</p> <p>100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need</p>	Funding:	<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>
Notes: Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			Notes: Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge	

Childcare prepares to re-open

- Childcare providers will be opening over the next several weeks
- Decisions to open informed by demand by families and staff capacity
- Trying Together has been hosting weekly roundtables to discuss and plan for future

Expect more precautions when child care centers reopen

Story by Kate Giammarise • Photo by Michael M. Santiago
Pittsburgh Post-Gazette
May 14, 2020



Health and Safety

- Early Learning Resource Center and Trying Together shared Health and Safety Guidance for Early Learning Programs with providers this week
- Trying Together working with providers to ensure everyone has necessary supplies

Updated 5/14/20



Health & Safety Guidance for Open Early Learning Programs

For early learning programs that remain open and for schools providing child care, it is crucial to minimize the risks of spreading the 2019 novel coronavirus (COVID 19).

The following guidance is designed to help maintain health and safety standards and social distancing directives while providing much needed child care service.

Information based on Centers for Disease Control and Prevention (CDC) recommendations available as of May 7, 2020.

School Age Programming

- Many families rely on summer camp for school age children
- State and federal guidance has not yet been released regarding summer camps
- DHS will share a working document with guidance next week
- Some childcare programs have school age spots in addition to early childhood spots

Updated 5/14/20

Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p>Notes: Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p>Notes: Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
Service Locations:	Stable	Level 1		Funding:	Stable	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Normal funding available	
<p>Notes: All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.</p>				<p>Notes: There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

Services for persons who are experiencing homelessness and/or are in supportive housing

Family Quarantine/Isolation space:

- 2- and 3-bedroom apartments for families
- For more information, please contact Remy Harris: Remy.Harris@alleghenycounty.us

Individual Quarantine/Isolation space:

For more information, please contact:

Homeless referrals: Jessica.McKown@alleghenycounty.us

Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us

Allegheny County Jail referrals: Jennifer.Batterton@alleghenycounty.us

Immigrants and Internationals referrals: bgreen@jfcspgh.org

Services for persons who are experiencing homelessness and/or are in supportive housing

Economic Impact Payments

- Per reporting from homeless providers, **364 individuals** have requested an economic impact payment from the IRS so far!
- Please contact Peter Harvey (Peter.Harvey@allegHENYcounty.us) for additional information

Client Cell Phones

- First delivery arrived today, and they are now available
- Please contact Gabe Krivosh (Gabriel.Krivosh@allegHENYcounty.us) for additional information

National Alliance to End Homelessness resources

- NAEH has compiled a 7-part COVID-19 Learning Series, in partnership with the National Health Care for the Homeless Council
- Courses are free of charge for the first 2500 registrants
- Link: <https://naeh.catalog.instructure.com/programs/naehcataloginstructurecomprogramscovid19learningseries>

Services for persons who are experiencing homelessness and/or are in supportive housing

Homelessness Provider Network COVID-19 Working Group:

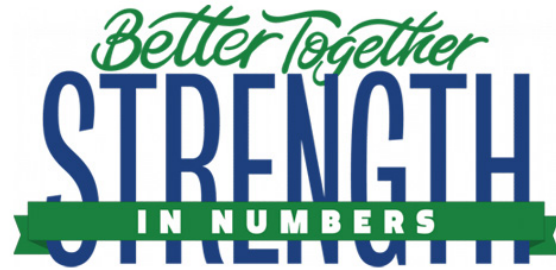
- Every Tuesday at 9:30 AM
- All homelessness service providers invited and encouraged to participate
- Call in information:
 - Phone number: 1-267-368-7515***
 - Conference ID #: 883 836 652***

Behavioral Health: Mental Health & Drug and Alcohol



Essential Service:	Behavioral health acute, crisis, and residential care			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 3 Agencies notify ACDHS, who attempts to find staff across the network	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those
Notes: Calls to date with various service providers reports are that staff are resigning or calling off due to COVID reasons but, no disruption in services. We have received reports that providers have staff out sick who may or may not be going through testing at this time.			Notes: Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request		
Service Locations:	At Risk	Level 3 60% - 100% coverage of the public, as some Service Locations have been forced to close	Funding:	At Risk	Level 2 Concerns over short-term funds to cover operations - cash flow issues arising
Notes: Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.			Notes: Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.		

Mental Health Awareness 2020



[Home](#) [About Us](#) [Speakers](#) [Schedule](#) [Trainings](#) [Resources](#)

On behalf of PA Care Partnership, Youth MOVE PA, and Pennsylvania Department of Human Services, we are excited to inform you of our upcoming plans for Virtual Mental Health Awareness Week 2020.

Our celebration for the recovery and resiliency of mental health will be held during the week of **May 18, 2020**.

We are offering various training opportunities related to mental health and Systems of Care, which will be available to the public as well.

We will be having speakers on mental health including the topics of youth and young adults; parents and families; cultural and linguistic competency; systems of care; and, several related areas of advocacy. We are also working on having several government officials.

We are also gathering resources that will be useful to all.

All our speakers will be pre-recorded, and we will send an email blast as well as post to Facebook, Twitter, and Instagram the day they are posted.

We will continue to add to this website through the week of May 18. Please stop by often.

Website: <http://mha2020.org/>

Various speakers through the week include:

- Teresa Miller Secretary PA DHS
- Jennifer Smith Secretary DDAP
- Kristen Houser OMHSAS Deputy Secretary DHS
- George Fleming Program Supervisor AFN

Behavioral Health: SAMHSA Personal Protection Letter for Treatment Providers

- The Substance Abuse and Mental Health Services Administration (SAMHSA) has drafted a letter for mental health and drug and alcohol providers to use when they are trying to secure personal protective equipment (PPE)

Link: <https://www.samhsa.gov/sites/default/files/samhsa-ppe-letter-treatment-providers.pdf>

Behavioral Health: SUD Confidentiality Requirements Survey

- DDAP is seeking stakeholder feedback on SUD confidentiality requirements
- The survey link is here:
https://www.surveymonkey.com/r/Confidentiality_Practices
- The survey is available from May 13th through August 31st

Behavioral Health: Gov. Wolf reminds Pennsylvanians with MH and SUD that help is available

- Earlier this year Governor Wolf launched “Reach Out PA: Your Mental Health Matters”
 - More information about that can be found here:
<https://www.governor.pa.gov/newsroom/pennsylvania-launches-reach-out-pa-your-mental-health-matters/>
- DHS also announced a statewide support and referral help lines
 - More information about that can be found here:
https://www.media.pa.gov/Pages/DHS_details.aspx?newsid=513

Behavioral Health: ASAM Training

- DDAP will host a series of live webinars that will provide updated expectations for services at each level of care
- Schedule of webinars can be found [here](#)

**Roll-Out Schedule for ASAM Service Descriptions
(5-14-2020)**

DDAP will be hosting webinar presentations regarding service descriptions and expectations for aligning with *The ASAM Criteria, 2013*. The information presented in the webinars will parallel hardcopy materials that will be posted to the [DDAP's website](#) and sent out via DDAP's listserv closer to the time of the webinars. Providers/stakeholders are encouraged to attend the presentations related to the levels of care (LoCs) which they provide. To provide choice to participants, several dates for each LoC presentation are being offered during which the same information will be presented. Each "Join Skype Meeting" link and corresponding conference and pin numbers in the chart below are specific to the date and time for which they are listed. Joining via the Skype link is preferred over phone participation, so participants have the benefit of the slide presentation. Questions can be submitted on each LoC through written queries submitted to RA-DAASAM@pa.gov. To ensure that your questions are addressed during the follow-up Q & A Webinar presentations or through the written FAQs posted to the DDAP website, please submit them within the timeframes noted in the schedule below for each corresponding level of care.

RESIDENTIAL/INPATIENT 3.0		
Webinar Presentation Date/Time/Link and dial-in #	Questions to RA-DAASAM@pa.gov	Q&A Webinar Presentation Date/Time/Link and dial-in #
TU 7/7/20, 9:00 – 10:00 Join Skype Meeting 1 (267) 332-8737, 132145940#		
TH 7/9/20, 9:30 -10:30 Join Skype Meeting 1 (267) 332-8737, 870892463#		
TH 7/9/20, 2:00 – 3:00 Join Skype Meeting 1 (267) 332-8737, 426907851#		
F 7/10/20, 1:30 – 2:30 Join Skype Meeting 1 (267) 332-8737, 967727168#		
	7/7/20 – 7/20/20	
		M 7/27/20, 10:00 -11:00 Join Skype Meeting 1 (267) 332-8737, 560241822#
		TU 7/28/20, 1:30-2:30 Join Skype Meeting 1 (267) 332-8737, 303142966#
OUTPATIENT 1.0		
Webinar Presentation Date/Time/Link and dial-in #	Questions to RA-DAASAM@pa.gov	Q&A Webinar Date/Time/Link and dial-in #
TU 8/4/2020, 9:00 – 10:00 Join Skype Meeting 1 (267) 332-8737, 157932862#		
TU 8/4/2020, 1:30 – 2:30 Join Skype Meeting 1 (267) 332-8737, 831419208#		
W 8/5/2020, 2:00 – 3:00 Join Skype Meeting		

Behavioral Health: Early Intervention No New Updates

Essential Service:		Early Intervention		Overall Service Capability:		Stable	
Staffing:	Stable	Level 1		Supplies:	Unstable	Level 4	
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
Notes: Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.				Notes: In the past few days more supply requests have come in			
Service Locations:	Stable	Level 1		Funding:	At Risk	Level 2	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Concerns over short-term funds to cover operations - cash flow issues arising	
Notes: All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.				Notes: Providers have been greatly impacted by the loss of revenue			

Behavioral Health: Stress and Mental Health

Stress and Mental Health among Pregnant and Parenting Mothers during COVID-19

- Tuesday, May 19 - 11:00am - 12:00pm CT
- Register - <https://stressmentalhealth.eventbrite.com>
- Hosted by the HHS Region 5 Office of the Assistant Secretary for Health

Transportation to essential medical and social services

No New Updates

Essential Service:		Transportation to essential medical and social services		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those	
Notes: Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.				Notes: We are anticipating state MATP guidelines in the near future which may impact PPE requests by providers			
Service Locations :	At Risk	Level 3		Funding:	Stable	Level 1	
		60% - 100% coverage of the public, as some Service Locations have been forced to close				Normal funding available	
Notes: MATP has issued guidances for providers and riders.				Notes:			

Transportation to essential medical and social services

- State MATP issues a revised guidance for [MATP agencies](#) and [MATP Consumers](#)
- The May 8 guidance to MATP providers includes additional safety precautions including the use of masks or face coverings for both consumers and drivers given a COVID-19 status (confirmed, presumed, etc)
- The May 8 guidance for consumers includes the mileage increase from \$0.12 per mile to \$0.25, plus parking & tolls during the emergency declaration
- Consumers must verify that they are registered with their MATP program, and if not-will need to fill out the necessary paperwork to register



Essential Service:	Child welfare critical services, hotline, investigations, required visits, group care		Overall Service Capability:	At Risk
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: Agencies can staff their own services. Some have invoked contingency plans that have brought staffing to an adequate level			Notes: Providers report needing hand sanitizer, bacterial wipes, disposable thermometers service locations CYF is able to deliver supplies to essential first responders, but supply is limited.	
Service Locations:	Unstable	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	Funding:	Stable Level 1 Normal funding available
Notes: Several provider agencies have been forced to close to comply with Governor's orders			Notes: Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff	

Child welfare critical services: Local plans & next steps

Social Media Outreach

Be A Lifeline



Allegheny County Department of Human Services

May 4 at 8:53 AM · 🌐

Many of us are struggling with social distancing, but it can be exceptionally challenging for older adults, people who live alone, those with health issues, and even new parents. Taking just a few minutes to call, leave a handwritten note, or have a short visit (from a safe distance) with your neighbors can brighten their day – and will also brighten yours.



👍❤️ 590

17 Comments 142 Shares

👍 Like

💬 Comment

➦ Share

Intellectual Disabilities and Autism services:

Essential Service:	Intellectual Disabilities and Autism services			Overall Service Capability:	Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			Notes: Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.		
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available
Notes: Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			Notes:		

Intellectual Disabilities and Autism services: Current Activities

- **ODP Announcement 20-052 Updated** HCBS in Counties Designated by the Governor as Yellow Phase
- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.



Supply Updates



GLOBAL LINKS
Sharing Surplus. Saving Lives.

- Since DHS partnered with Global Links, we have jointly distributed:
 - Over 12,000 N95 protective masks
 - Roughly 35,000 emergency surgical masks
 - Over 3,000 full face shields
 - Nearly 37,000 pairs of exam gloves
 - Nearly 1,500 adult incontinence products
- All of these products went to DHS providers.
- Some agencies still have orders pending pickup or delivery. Look for emails from DHS-Covid19Supplies@alleghenycounty.us with pickup or delivery details.
- Continue to submit supply requests through Global Links at <https://www.tfaforms.com/4813339>.



DHS COVID-19 Client Laptop Requests

- We plan to distribute more than 200 Chromebooks later this week and have more on the way!
- Each request is validated for need and prioritized.
- You will be contacted from DHS-Covid19Supplies@allegHENYcounty.us with pickup details if your request is approved.
- The link to submit a request is: <https://bit.ly/DHSCoVID19Form>

