

THIS CALL IS BEING RECORDED

# COVID-19

Briefing for providers Monday 5/6/20

**Reminder: Provider Briefings shifting  
to Monday and Thursday**



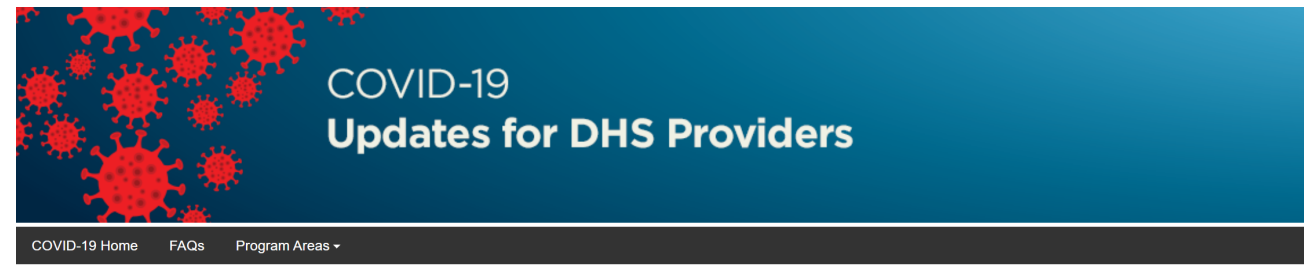
# Agenda

- Communications
- Q & A With Dr. Bogen, Health Department Director
- Update on Listening Sessions & Equity Advisory Committee, Jessica Ruffin, Senior Leader for Equity & Inclusion
- Partner4Work Update - Susie Puskar, Chief Program Officer
- Legislative/Policy Updates
- Temporary Employment Pool Update
- Plans to Maintain Essential Services



# How we communicate

- Monday/Thursday provider calls
- Work groups on essential services
- Updates  
at: <http://dhstraumaresourcelibrary.allegchenycounty.us/covid-19-information-for-dhs-providers/>
- Ask questions at: [DHS-COVID19Planning@allegchenycounty.us](mailto:DHS-COVID19Planning@allegchenycounty.us)



## COVID-19 Communications and Planning

The Allegheny County Department of Human Services (DHS) is committed to sharing timely and accurate information so that our providers may plan to address the spread of COVID-19. We continue to monitor new developments and will provide guidance as the situation evolves.

## Join our daily call

We will be hosting a call for DHS providers to discuss rapidly changing information and planning. Providers who would like to participate can do so using the following:

Call-In Line for the Mon-Wed-Fri Briefing

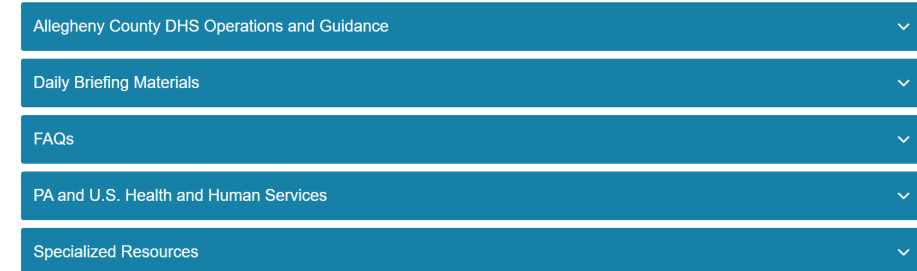
[Join Microsoft Teams Meeting](#)

Monday, Wednesday and Friday, 4:30 pm EST  
+1-267-368-7515 (Toll)  
Conference ID: 253 994 565#


[Local numbers](#) [Learn more about Teams](#)

For those who cannot make the call, we will post presentation materials and video recordings of the calls.

Information related to specific program areas can be found using the Program Areas dropdown menu at the [top of the page](#).



## Share your ideas




**How can we make the system better?**

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Our County has a human services delivery system for people of all ages and stages in their lives ...

[Answer](#)




**What matters most?**

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We're working on a plan for using human services funds wisely during July 2020-June 2021 and want to establish goals ...

[Answer](#)



**Is remote help working for you?**

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Many people who used to go into an office for an appointment now call-in through a computer or phone ...

[Answer](#)

### Neighborland page is up!

- For providers, clients, public, DHS staff
- Please invite clients to participate
- When it asks for sign in, click “Participate Anonymously” if you’d rather not sign in

[neighborland.com/allegHENYcounty](https://neighborland.com/allegHENYcounty)

# Updates from the Health Department: Dr. Debra Bogen

We'll cover a few broad topics:

- Testing
- Metrics to monitor the pandemic
- Contact tracing
- Recovery & the hope for immunity
- Reopening guidance
- Equity & Inclusion

# COVID-19 Equity Advisory Committee

- **Reduce the Spread** – Assist with getting critical information/resources to the county’s most vulnerable.
- **Reopening the County** – Provide guidance on how we can put equity at the center of our reopening strategy
- **Future Preparation** –What needs to be in place for future public health crises?

**First Meeting: Friday, May 15th**

## Confirmed Committee Members

Rev. Paul Abernathy	Neighborhood Resilience Project
Dr. Jamil Bey	UrbanKind
Earl Buford	Partner4Work
Dr. Diego Chaves-Gnecco, MD, MPH, FAAP	Children’s Hospital of Pittsburgh / SALUD PARA NIÑOS
Dr. Patricia Documet	University of Pittsburgh School of Public Health
Dr. Kathi Elliott	Gwen’s Girls / Black Girls Equity Alliance
Dr. Tiffany Gary-Webb	University of Pittsburgh School of Public Health
Dr. Jerome Gloster	Alma Illery Medical Center
Rev. Brenda J. Gregg	Project Destiny
Kevin L. Jenkins	Manchester Bidwell Corporation
Majestic Lane	City of Pittsburgh Office of Equity and Inclusion
Dr. Sharon McDaniel	A Second Chance, Inc.
Michelle McMurray	The Pittsburgh Foundation
Dr. Dara Mendez	University of Pittsburgh School of Public Health
Sarah Rosso	Hugh Lane Wellness Foundation
Monica Ruiz	Casa San Jose
Julie Strickland-Gilliard	Western PA Office of the Lieutenant Governor
Rev. Dr. John Wallace	University of Pittsburgh School of Social Work / Bible Center Church

# Listening Session Summary and FAQ

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/>

Please note: Information related to specific program areas can be found using the menu at the top of the page.

Allegheny County DHS Operations and Guidance

Daily Briefing Materials

FAQs

PA and U.S. Government Agency Resources

Specialized Resources

## Equity and Inclusion

Allegheny County DHS Equity and Inclusion Community Listening Sessions (May 4, 2020)

- FAQs
- Summary of the Sessions

Casa San Jose - Latino Resources and Welcome Center

Cultural Orientation Resource Exchange (CORE) Resettlement Support Center

- Resettling to the United States During the COVID-10 Pandemic Fact Sheet
- COVID-19 Understanding Guidance and Rules Fact Sheet

Immigrant Services and Connectors

### Resources for Non-English Speakers

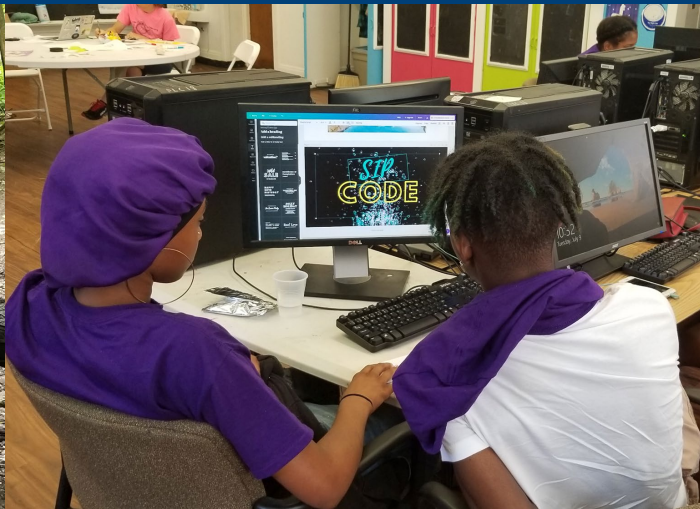
Arabic

- COVID-19 Statement
- Food Access FAQs

Chinese

# Learn & Earn

Susie Puskar, Chief Program Officer, Partner4Work  
spuskar@partner4work.org  
(412) 552-7099



Learn & Earn is made possible through a partnership between Allegheny County, The City of Pittsburgh, and Partner4Work.



# What is Learn & Earn?



Learn & Earn is a partnership between Allegheny County, the City of Pittsburgh and Partner4Work to engage low-income youth in paid work opportunities.

The 6-week summer youth employment program offers young people age 14 -21 at least 20 hours of meaningful and dynamic work experience each week.

How it works:

- Apply through [www.jobs4summer.org](http://www.jobs4summer.org).
- After eligibility is verified, youth are placed with a workforce development provider in the City or County.
- The provider assigns youth to worksite opportunities.

# How do youth apply for Learn & Earn?

- Apply at [www.jobs4summer.org](http://www.jobs4summer.org)
  - Visit the 'How to Apply' tab for videos and more information about the application process
  - Must submit proof of age, citizenship, social security, income and address to be considered and approved for participation in the program.
- Application closes May 29th
- Contact the Learn & Earn team at [summer@partner4work.org](mailto:summer@partner4work.org) and/or 412-932-2150 with questions.



Username

Password

Remember me

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[Forgot Your Password?](#) [Sign Up](#)

# What opportunities exist for connecting with Learn & Earn?

- ❑ Transitioning many opportunities online; summer work opportunities will utilize platforms similar to those being used by schools.
- ❑ Recruiting for in-person worksites and Project Based Learning opportunities.
- ❑ Work must be meaningful, cannot replace employees who are currently on layoff.

Where can I find more information?

[www.jobs4summer.org](http://www.jobs4summer.org)

Kayleigh Del Cotto, Learn & Earn Manager

[kdelcotto@partner4work.org](mailto:kdelcotto@partner4work.org)

412-785-7257



Recruitment Platform *for*  
Essential Health and Human Service Workers

# Spread the word!

**Where candidates can submit their credentials and indicate their interests and experience:**

[https://bit.ly/SWPA\\_HHSjobs](https://bit.ly/SWPA_HHSjobs)

**How providers can register to gain access to the platform for their organization:**

[https://bit.ly/SWPA\\_HHSprovider](https://bit.ly/SWPA_HHSprovider)

# Policy and legislative – Federal, State, Local

- 5th Federal stimulus bill: Support growing among Senators from both sides of the aisle for more state and local stimulus funding.
  - House eyeing an \$1 trillion state stimulus bill, but a non-starter in Senate.
  - Current Senate discussions on allowing existing CARES funds to be spent on lost revenue or passing a new stimulus bill of up to \$400b for lost revenue.
- Gov. Wolf signed order to continue moratorium on foreclosures and evictions until July 10th.
- Gov. Wolf announced an initiative to create a Commonwealth Civilian Coronavirus Corps to help track the virus and create jobs.
  - House and Senate Republican leaders met announcement with skepticism.
- County Executive hopeful that Gov. Wolf will move Allegheny County to "yellow phase" of re-opening at Friday press conference.

# Courts

- The judicial emergency in the Fifth Judicial District will continue through June 1, 2020, pursuant to Judge Clark's [May 6, 2020 Order](#).
- A few items to note:
  - Subject to exceptions noted in the Order, all court divisions remain closed to the public, and all court proceedings will be conducted by teleconference, primarily through Microsoft Teams.
  - Pittsburgh Municipal Court Arraignment Division will remain open to the public for **Emergency Protection from Abuse Petitions**. Temporary Orders for Protection from Abuse shall remain in effect until 15 days after the end of the judicial emergency unless otherwise indicated in the Temporary Order.
  - Execution of **orders for eviction** or possession of residential properties in Allegheny County are stayed.
  - Bail hearings, motions to lift detainers, and other emergency matters will be addressed in daily motions court. Additional criminal division motions and proceedings will be phased in by teleconferencing as deemed appropriate by the Administrative Judge.
  - The Court's website contains [various forms and procedures](#) related to teleconferencing practice and operational changes.



# Essential Services

1. Courts/Jail
2. Food for Seniors
3. Aging Services – elder abuse investigations, in-home services, etc
4. Food for broader community
5. Childcare for essential employees, including first responders
6. Services for people experiencing homelessness and/or in supportive housing
7. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
8. Child welfare critical services, hotline, investigations, group care
9. Intellectual Disabilities and Autism services

# Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		<a href="#">[Staffing Rating Guidelines]</a>	<a href="#">[Supplies Rating Guidelines]</a>	<a href="#">[Service Locations Rating Guidelines]</a>	<a href="#">[Funding Rating Guidelines]</a>
<b>Food:</b> for Seniors	At Risk	At Risk	Unstable	Stable	Stable
<b>Aging Services</b> - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
<b>Food:</b> for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
<b>Childcare</b> for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing <b>homelessness or in supportive housing</b>	At Risk	At Risk	Unstable	Stable	Stable
<b>Behavioral health:</b> acute, crisis and residential care	At Risk	At Risk	Unstable	At Risk	At Risk
<b>Early Intervention</b>	Stable	Stable	Unstable	Stable	At Risk
<b>Transportation</b> to essential medical and social services	At Risk	At Risk	Unstable	At Risk	Stable
<b>Child welfare</b> critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
<b>Intellectual Disabilities</b> and Autism services	Stable	Stable	Unstable	Stable	Stable

# Food: for Seniors

No Updates 5/4/20

<b>Essential Service:</b>		Food for Seniors		<b>Overall Service Capability:</b>		<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b> <p>-AAA has received a shipment of over 800 FEMA shelf stable meals and are putting together a plan for a rolling distribution to identified sites.</p> <p>-Between FEMA and the AAA food providers there have been over 3,000 shelf stable meals ordered to be distributed.</p> <p>-Due to the increase in HDM referrals ACCESS is now assisting with deliveries for Northern Area Multiservice Center in the Tarentum area.</p> <p>-HDM providers have transitioned to 2 day per week delivery in order to maximize delivery and minimize social contact. Planning is underway to move to a 1 day per week delivery where possible.</p>						
<b>Service Locations:</b>	<b>Stable</b>	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available	
<b>Notes:</b> <p>-Current system has reached a plateau and is doing well.</p> <p>-Preparing for increases.</p>			<b>Notes:</b>			

# Elder abuse investigations, In-home services & other critical aging services

No Updates 5/4/20

<b>Essential Service:</b>		Elder abuse investigations, In-home services & other critical aging services		<b>Overall Service Capability:</b>		<b>Stable</b>	
<b>Staffing:</b>		<b>Level 1</b> Stable Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level		<b>Supplies:</b>		<b>Level 3</b> At Risk 40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b>				<b>Notes:</b>			
-Care Managers are completing consumer contacts and assessments by telephone rather than in-home visits to reduce the spread of Covid-19  -Per state direction, OPTIONS has developed internal processes to track Covid-19 specific services in the statewide SAMS/Wellsky database  -In-Home services network is serving all consumers for Personal Care & Home Support  -Personal Emergency Response Systems providers are offering modified, "contact free" install processes				-Available protective supplies (masks, gloves and sanitizer) have all been distributed to PS provider agencies and Options RN's.			
<b>Service Locations:</b>		<b>Level 1</b> Stable 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need		<b>Funding:</b>		<b>Level 1</b> Stable Normal funding available	
<b>Notes:</b>				<b>Notes:</b>			

# Food: For Broader Community

<b>Essential Service:</b>	Food for Broader Community			<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 2 Agencies invoke their own COOP plan	<b>Supplies:</b>	<b>Unstable</b>	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions)					
<b>Service Locations:</b>	<b>At Risk</b>	Level 2 100% coverage to the public from either normal or alternative Service Locations	<b>Funding:</b>	<b>Stable</b>	Level 1 Normal funding available
<b>Notes:</b> see above			<b>Notes:</b> see above		

# P-EBT benefits approved in PA!!

- **What is P-EBT?** The Family's First Coronavirus Response Act authorized a new benefit to help families who have children who are eligible for free or reduced-price school meals called Pandemic-EBT. The benefit will come on an Electronic Benefit Transfer (EBT) card, which is like a debit card. The benefits can only be spent only on food items.
- **How much will families receive?** Households will receive \$5.70 per day per child for each missed school day.
  - If your child was receiving free or reduced-price meals when schools closed, you will receive \$370.50 for each child
  - If your child was determined eligible for free or reduced-price meals after schools closed, you will receive a pro-rated amount for the number of weekdays from the first of the month in which the child was determined eligible to the end of the year.



**Pandemic EBT (P-EBT) in Pennsylvania:**  
**Q and A about this new benefit to help families whose children are missing school meals**

Updated May 7, 2020



**Q1: What is Pandemic-EBT?**

The Family’s First Coronavirus Response Act authorized a new benefit to help families who have children who are eligible for free or reduced-price school meals called Pandemic-EBT. The benefit will come on an Electronic Benefit Transfer (EBT) card, which is like a debit card. The benefits can only be spent only on food items.

**Q2: Which families are eligible?**

Any household with a student who is eligible for free or reduced price meals is able to receive P-EBT. This includes:

- Students who attend a school where all students are offered free meals are eligible, regardless of income. (These are schools that participate in the Community Eligibility Provision, or CEP.)
- Students are eligible regardless of immigration status. Receiving or using this benefit does not impact the student’s or any household member’s immigration status or any current or future application for permanent residency.
- Families that recently lost income due to job loss or fewer hours can still apply for school meals. (See next question.)

**Q3: What if my income has changed, my children didn’t get school meals during the school year, and I need to apply?**

Your school can tell you how to apply. Many schools have a simple one-page or online school meals applications available. You can also apply for both the National School Lunch Program and for the Supplemental Nutrition Assistance Program (SNAP) online through [COMPASS](#), Pennsylvania’s online application system.

These are the income limits for Reduced Price Meals for the 2019-2020 School Year:

HOUSEHOLD SIZE	YEARLY INCOME	MONTHLY INCOME
1	\$23,107	\$1,926
2	\$31,284	\$2,607
3	\$39,461	\$3,289
4	\$47,638	\$3,970
5	\$55,815	\$4,652
6	\$63,992	\$5,333
7	\$72,169	\$6,015
8	\$80,346	\$6,696
For each additional family member, add:	\$8,177	\$682

**Q4: How much money will I receive?**

Households will receive \$5.70 per day per child for each missed school day.

- If your child was receiving free or reduced price meals when schools closed, you will receive \$370.50 for each child.
- If your child was determined eligible for free or reduced-price meals after schools closed, you will receive a pro-rated amount for the number of weekdays from the first of the month in which the child was determined eligible to the end of the year. For instance:
  - If determined eligible during April, you would receive \$302.10 to cover the period from April 1 through June 12.
  - If determined eligible during May, you would receive \$176.70 to cover the period from May 1 through June 12.

**Q5: How will I get the EBT card?**

If you already receive SNAP (Food Stamps) or Temporary Assistance for Needy Families (TANF cash assistance), you will get the P-EBT amount deposited onto your EBT card for each student who is certified for free or reduced-price school meals. If you do not already have an EBT card, you will receive a card in the mail with instructions on how to use it. *It’s important to have an up-to-date address on file with your school! (See next question).*

**Q6: When will I get my P-EBT?**

DHS and PDE will begin to issue P-EBT benefits within approximately 15 days of plan approval (which occurred May 6). Benefits will be issued in phases, households that are already getting SNAP (food stamps), Medical Assistance, or TANF Cash Assistance will receive P-EBT benefits first. P-EBT cards will then be mailed to other households with students already enrolled in school meals in the second phase, and to households with newly enrolled students throughout the remainder of the school year.

**Q7: What if I’ve moved since the beginning of the school year?**

Notify your school of your address change, as that is the address that will be used to mail out the EBT cards. If you are receiving DHS benefits, you should report your change of address by calling the statewide customer service center at 1-877-395-890 or, in Philadelphia, at 215-560-7226. (Note, due to the current crisis call times are longer than usual. Please be patient.)

**Q8: Will this affect my ability to receive other benefits?** No, it will not.

**Q9: My child attends a school where all students receive free meals, but we don’t financially need this benefit.**

You are still allowed to receive and use this benefit for your family. The economy is very uncertain, so you can hold onto the EBT card in case you need it months from now. Any unused benefits will be taken back after 6 months. This benefit cannot be transferred to others, so you cannot use this benefit to buy food for others. But, if you are financially able to give money to food assistance charities, you may do so.

# Food Bank Updates

- **Doorstep Delivery launched this week!**
  - 25 lb box of shelf stable food to recipient's door
  - For most vulnerable households, complements other mechanisms for food
  - For info, call the Food Bank at 412-460-3663 extension 655 or visit [pittsburghfoodbank.org/gethelp](http://pittsburghfoodbank.org/gethelp)
- **Distribution tomorrow Friday, May 8 (10 a.m. -1 p.m.)**
  - PPG Paints Arena Parking Lots; 1001 Fifth Ave, Pittsburgh, PA 15219



# COVID-19

## Responding to the need in our community.



The Food Bank is committed to making sure all of our neighbors have access to enough food during the COVID-19 (coronavirus) crisis.

### We are here to help.

There are many ways to get help with food. Below are some options. More information is available on our website at [pittsburghfoodbank.org/gethelp](http://pittsburghfoodbank.org/gethelp).

**1. Sign up for SNAP (food stamps).** SNAP was designed to help individuals and families make the ends meet by providing money to purchase groceries. We're here to help you through the application process. Income guidelines for this program are located on the back. Fill out the SNAP Referral Form on our website, give us a call at 1-833-822-SNAP (7627) or text SNAPPA to 555-888.

**2. Find a pantry in your neighborhood.** If you earn an income that is 150 percent of the federal poverty level, or are experiencing an emergency such as a fire or job loss, we can help. Using just your zipcode, our digital locator tool helps you find a pantry near you. A chart of income guidelines for using our pantry network is located on the back.

**3. Children can get free meals from schools and other community programs.** Many schools are giving grab and go meals to children who qualify for free and reduced price school meals. A map and list of opportunities is available on our website.

**4. In an emergency situation or have questions?** Call us at 412-460-3663 to figure out the best way we can support you.

**Our Produce to People and FoodShare programs cannot operate in accordance with our new drive-up distribution model and have been cancelled. Details on new events will be publicized as soon as they become available.**

**Please note:** Due to logistics and observation of Federal, State and Local COVID-19 mitigation regulations that limit crowd sizes and recommend social distancing, all Food Bank managed direct distribution program will now operate as drive-up events with people staying in their cars to limit person-to-person contact.

### More food, more choices.

SNAP is a federally-funded program that provides money to purchase food at the grocery store. Below are the income qualifications for this program. If you recently lost your job, your income is \$0 and you qualify for this program.

Age 59 and Under	
Household Size	Monthly Gross Income*
1	\$1,666
2	\$2,256
3	\$2,845
4	\$3,434
Each additional household member add \$590	

Disabled and Age 60 and Over	
Household Size	Monthly Gross Income*
1	\$2,082
2	\$2,820
Each additional household member add \$738	

\*Gross income is your pay before taxes are taken out.

### Our pantry network is here to help.

Food pantries provide groceries for individuals and families to take home with them. If you earn an income that is 150 percent of the federal poverty level, or are experiencing an emergency such as a fire or job loss, we can help. A chart of income guidelines for using our pantry network is located below. If you recently lost your job, your income is \$0 and you qualify for this program.

Household Size	Annual	Monthly
1	\$18,735	\$1,561
2	\$25,365	\$2,114
3	\$31,995	\$2,666
4	\$38,625	\$3,219
Per additional person Add \$6,630 per year or \$553 per month		

# Supporting Babies in the 'Burgh

Critical Baby Supplies Distribution Day

**Date:** Tuesday, May 19

**Location:** Gallery on Penn

**5935 Penn Avenue Pittsburgh, PA 15206**

**Time:** 10 a.m. – 1:30 p.m.



Registration is Required!

<https://babiesintheburgh.eventbrite.com>

Beverly's Birthdays is working to further understand baby supply needs in our region, and they are asking parents/caregivers of babies/toddlers to complete this survey. They will be randomly selecting winners who will receive a \$100 gift card for completion.

<https://www.surveymonkey.com/r/bevsbaby>

**If you need baby supply support, you must register for this event.  
Register at [babiesintheburgh.eventbrite.com](https://babiesintheburgh.eventbrite.com) or call 724-590-5106.**

# Food Access Coordination and Resources

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/food-supplies/>

- Food Map, FAQs and more!

Food Access Call

Tuesdays at 3:30

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](tel:+12673687515) United States, Philadelphia (Toll)

Conference ID: 287 284 875#

# Childcare for essential employees, including first responders

<b>Essential Service:</b>	Childcare for essential employees, including first responders		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>Stable</b>	<p>Level 1</p> <p>Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level</p>	<b>Supplies:</b>	<p>Level 4</p> <p>20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need</p>
<b>Notes:</b> "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			<b>Notes:</b> Providers seeking gloves and cleaning supplies	
<b>Service Locations:</b>	<b>Stable</b>	<p>Level 1</p> <p>100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need</p>	<b>Funding:</b>	<p>Level 2</p> <p>Concerns over short-term funds to cover operations - cash flow issues arising</p>
<b>Notes:</b> Currently 70 centers open or preparing to reopen, ~220 open spots, many willing to reopen if demand exists			<b>Notes:</b> Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers, federal bill includes support for childcare, figuring out the logistics to get \$ to providers and families is the challenge	

# Services for persons who are experiencing homelessness and/or are in supportive housing

<b>Essential Service:</b>		Services for people experiencing homelessness and/or in supportive housing		<b>Overall Service Capability:</b>		<b>At Risk</b>	
<b>Staffing:</b>	<b>At Risk</b>	Level 2		<b>Supplies:</b>	<b>Unstable</b>	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p><b>Notes:</b> Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p><b>Notes:</b> Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
<b>Service Locations:</b>	<b>Stable</b>	Level 1		<b>Funding:</b>	<b>Stable</b>	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Normal funding available	
<p><b>Notes:</b> All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.</p>				<p><b>Notes:</b> There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

# Services for persons who are experiencing homelessness and/or are in supportive housing

## **Homelessness Provider Network COVID-19 Working Group:**

- Every Tuesday at 9:30 AM
- All homelessness service providers invited and encouraged to participate
- Call in information:
  - Phone number: 1-267-368-7515***
  - Conference ID #: 883 836 652***

# Behavioral Health: Mental Health & Drug and Alcohol

<b>Essential Service:</b>		Behavioral health acute, crisis, and residential care		<b>Overall Service Capability:</b>		<b>At Risk</b>
<b>Staffing:</b>	<b>At Risk</b>	Level 3	<b>Supplies:</b>	<b>Unstable</b>	Level 4	20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those
		Agencies notify ACDHS, who attempts to find staff across the network				
<b>Notes:</b> Calls to date with various service providers reports are that staff are resigning or calling off due to COVID reasons but, no disruption in services. We have received reports that providers have staff out sick who may or may not be going through testing at this time.			<b>Notes:</b> Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request			
<b>Service Locations :</b>	<b>At Risk</b>	Level 3	<b>Funding:</b>	<b>At Risk</b>	Level 2	Concerns over short-term funds to cover operations - cash flow issues arising
		60% - 100% coverage of the public, as some Service Locations have been forced to close				
<b>Notes:</b> Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.			<b>Notes:</b> Recently approved APA is intended to provide some bridge payment for eligible services. Decrease volume in access impacting providers ability to draw down available funds.			

# Mental Health Awareness Month: NAMI Keystone



Website: [NAMIKeystonePA.org](https://www.NAMIKeystonePA.org)

[COVID-19 Information and Resources](#)



Beginning on Friday, May 1, NAMI Keystone PA's Education Team is hosting an Instagram Live Video Series featuring NAMI volunteers and program leaders. Topics of discussion include coping during the pandemic and how they are staying connected, because we are #NotAlone. A new interview will take place every Friday.



Nearly half of adults reported a negative impact on their mental health because of COVID-19. Yet mental health has largely been overlooked in federal relief bills. If your mental health - or the mental health of a loved one - is being affected, you are #NotAlone. During Mental Health Month, contact your members of Congress and tell them to make mental health a priority to ensure no one affected by mental illness is left behind.



Now that we're starting to have serious conversations about sending people back to work, company leaders are wondering what their new workplace will look like and employees have questions, too. NAMI Keystone Pennsylvania's CEOs Against Stigma website has resources for executives on how they can assist their employees during this difficult time. #CEOsAgainstStigma





# Supporting Families

- Parent Partners and Employees are parents or caregivers who have raised a child with mental health needs or emotional challenges
- Provide support and information to empower families working to bring about positive change for their own children
  - <https://www.facebook.com/AlleghenyFamilyNetwork/videos/236894570868918/>
  - <https://photos.app.goo.gl/iGFNFCtsdLzaozFD8>

Website:

<http://www.alleghenyfamilynetwork.org>


AFN Chatline Confidential Support line  
for families:

1-888-273-2360

COVID-19 Virtual Support Groups

More information:

412-246-2030



# Behavioral Health: Managing Stress and Self-Care

DDAP is exploring ways to provide relevant virtual support during the COVID-19 outbreak and the links below provide instructions on how to register

## [Self-Care and Empathy](#)

- May 8<sup>th</sup>, 13<sup>th</sup>, 19<sup>th</sup>, 27<sup>th</sup> from 9-10:30am

## [When All That Changes is Everything](#)

- May 12<sup>th</sup>, 15<sup>th</sup>, 20<sup>th</sup>, 22<sup>nd</sup> from 10-11:30am

# Behavioral Health: Centers for Medicaid and Medicare Services COVID-19 Changes

- *Some BH specific highlights include:*
  - Expansion of Medicare coverage for audio-only phone services during the coronavirus pandemic, including psychotherapy, health behavior assessment and intervention services, and other behavioral health services.
  - Steps to allow for temporary expansion to help address capacity.
  - Allowing payment for certain partial hospitalization services – that is, individual psychotherapy, patient education, and group psychotherapy – that are delivered in temporary expansion locations, including patients' homes.

A summary of the changes are located here, as well as a link to the full details: <https://www.cms.gov/newsroom/press-releases/trump-administration-issues-second-round-sweeping-changes-support-us-healthcare-system-during-covid>

# Behavioral Health: Early Intervention No New Updates

<b>Essential Service:</b>		Early Intervention		<b>Overall Service Capability:</b>		<b>Stable</b>	
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b>		<b>Supplies:</b>	<b>Unstable</b>	<b>Level 4</b>	
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<b>Notes:</b> Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.				<b>Notes:</b> In the past few days more supply requests have come in			
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b>		<b>Funding:</b>	<b>At Risk</b>	<b>Level 2</b>	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Concerns over short-term funds to cover operations - cash flow issues arising	
<b>Notes:</b> All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.				<b>Notes:</b> Providers have been greatly impacted by the loss of revenue			

# Transportation to essential medical and social services

No New Updates

<b>Essential Service:</b>		Transportation to essential medical and social services		<b>Overall Service Capability:</b>		<b>At Risk</b>	
<b>Staffing:</b>	<b>At Risk</b>	Level 2		<b>Supplies:</b>	<b>Unstable</b>	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those	
<b>Notes:</b> Traveler's Aide has reduced office operations as of Friday 3/30/2020 in order to implement health and safety protocols for their staff. Lyft and Uber rides arranged through Traveler's Aide has been suspended at this time. ACCESS is able to accommodate all MATP transports at this time.				<b>Notes:</b> We are anticipating state MATP guidelines in the near future which may impact PPE requests by providers			
<b>Service Locations:</b>	<b>At Risk</b>	Level 3		<b>Funding:</b>	<b>Stable</b>	Level 1	
		60% - 100% coverage of the public, as some Service Locations have been forced to close				Normal funding available	
<b>Notes:</b> MATP has issued guidances for providers and riders.				<b>Notes:</b>			

<b>Essential Service:</b>	Child welfare critical services, hotline, investigations, required visits, group care		<b>Overall Service Capability:</b>	<b>At Risk</b>
<b>Staffing:</b>	<b>Stable</b>	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b> Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> Agencies can staff their own services.  Some have invoked contingency plans that have brought staffing to an adequate level			<b>Notes:</b> Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations  CYF is able to deliver supplies to essential first responders, but supply is limited.	
<b>Service Locations:</b>	<b>Unstable</b>	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	<b>Funding:</b>	<b>Stable</b> Level 1 Normal funding available
<b>Notes:</b> Several provider agencies have been forced to close to comply with Governor's orders			<b>Notes:</b> Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff	

# Child welfare critical services: Local plans & next steps

• Last Updated: 4/15/20



# Maintaining Safety, Achieving Permanency



## Stay Home

- 66% of CYF active children remained safely at home during pandemic (34% of children in placement)
- Over 3300 children at home



## Go Home

- 70% of placements ending during pandemic resulted in return home
- 254 CYF cases closed since 3/16/2020



## Find Home

- Finalized 3 adoptions, 14 PLCs
- When children had to change placements, 85% were moved to less restrictive or same level settings



# The Academy Summer School Program



2020 8-Week Summer School Session  
Session 1 June 8, 2020 through July 3, 2020  
Session 2 July 6, 2020 through July 31, 2020

As school buildings remain closed in Pennsylvania due to COVID-19, distance learning has replaced traditional education. To ensure that summer school opportunities remain available, The Academy will offer virtual learning during the summer sessions listed above. Students can earn one credit per session and will receive lunch each weekday delivered to their homes.

### Who Can Attend?

Students in grades 7-12, who have been identified as either regular or special education, qualify to attend. Teachers will be available Monday through Friday to provide instructional support from 11:00 AM – 2:00 PM. Lunch will also be delivered to each student.

### Courses Offered?

Students can receive credits in the following courses. Each class represents one credit:

English 7/8	Biology	Geometry
English 1	Civics	Pre-Algebra
English 2	Algebra 1A	US History
English 3	Algebra 1B	Health/Phys Ed
English 4	Algebra 2	Earth Science

### Instruction

All students will receive a laptop computer, which is the property of The Academy and parents agree to Damage/Return/Usage expectations. Instruction will include a combination of virtual and delivered written assignments.

### How Will the Credits Transfer?

All school districts will accept credits earned from The Academy's Summer School Program. After the eight weeks, students will receive report cards.

For more information, contact Bill Styche or Penny Tinsley at The New Academy Charter School – 412-515-2280; or our Court Liaison Maria Lopez at 951-367-5827.

Enrollment forms can be submitted to Pam Lloyd via fax at (412) 885-3895 or email at [lloydp@theacademysystem.com](mailto:lloydp@theacademysystem.com).

2500 Jonquil Way \* Pittsburgh, PA 15210  
(412) 515-2280 \* (412) 515-2289

[Academy Schools Summer Distance Learning](#)

[Academy Summer School Referral-Enrollment Form 2020.doc](#)

# Intellectual Disabilities and Autism services:

<b>Essential Service:</b>	Intellectual Disabilities and Autism services		<b>Overall Service Capability:</b>	<b>Stable</b>
<b>Staffing:</b>	<b>Stable</b>	<b>Level 1</b> Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	<b>Supplies:</b>	<b>Unstable</b> <b>Level 4</b> 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
<b>Notes:</b> We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			<b>Notes:</b> Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.	
<b>Service Locations:</b>	<b>Stable</b>	<b>Level 1</b> 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	<b>Funding:</b>	<b>Stable</b> <b>Level 1</b> Normal funding available
<b>Notes:</b> Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			<b>Notes:</b>	

# Intellectual Disabilities and Autism services: Current Activities

- From the PA DHS Disability Integration taskforce:

[https://dhstraumaresourcelibrary.alleghenycounty.us/wp-content/uploads/2020/05/COVID-Hospital-Checklist\\_People-with-Disabilities.pdf](https://dhstraumaresourcelibrary.alleghenycounty.us/wp-content/uploads/2020/05/COVID-Hospital-Checklist_People-with-Disabilities.pdf)

- **ODP Announcement 20-052** HCBS in Counties Designated by the Governor as Yellow Phase
- Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

5/7/2020

# From the California DD Council

Self-advocates giving critical COVID information

- [Episode 1: How to Stay Healthy](#)
- [Episode 2: What Should I Do If I Think I'm Sick?](#)
- [Episode 3: What I Should Do If I Get Sick](#)
- [Episode 4: What To Do If a Caregiver or a Family Member Gets Sick](#)
- 
- [Episodio 1 - Cómo mantenerse saludable](#)
- [Episodio 2 - Lo que debo hacer si creo que estoy enfermo:](#)
- [Episodio 3 - Lo que debo hacer si estoy enfermo](#)
- [Episodio 4 - Lo que debo hacer si mi familiar o persona que me cuida se enferma](#)

# Key Contacts

- Provider questions for Allegheny County Health Department
  - [DHS-COVID19Planning@alleghenycounty.us](mailto:DHS-COVID19Planning@alleghenycounty.us)
    - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
  - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
  - Payment inquiries: Dan Evancho [Dan.Evancho@alleghenycounty.us](mailto:Dan.Evancho@alleghenycounty.us)
  - Contract inquiries: Kathy Heinz [Kathy.Heinz@alleghenycounty.us](mailto:Kathy.Heinz@alleghenycounty.us)  
Laura Brigido [Laura.Brigido@alleghenycounty.us](mailto:Laura.Brigido@alleghenycounty.us)
- United Way 2-1-1
  - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

