

THIS CALL IS BEING RECORDED

COVID-19

Briefing for providers Thursday 6/18/20

**Provider Briefings are now held
once per week, on Thursdays.**



Agenda

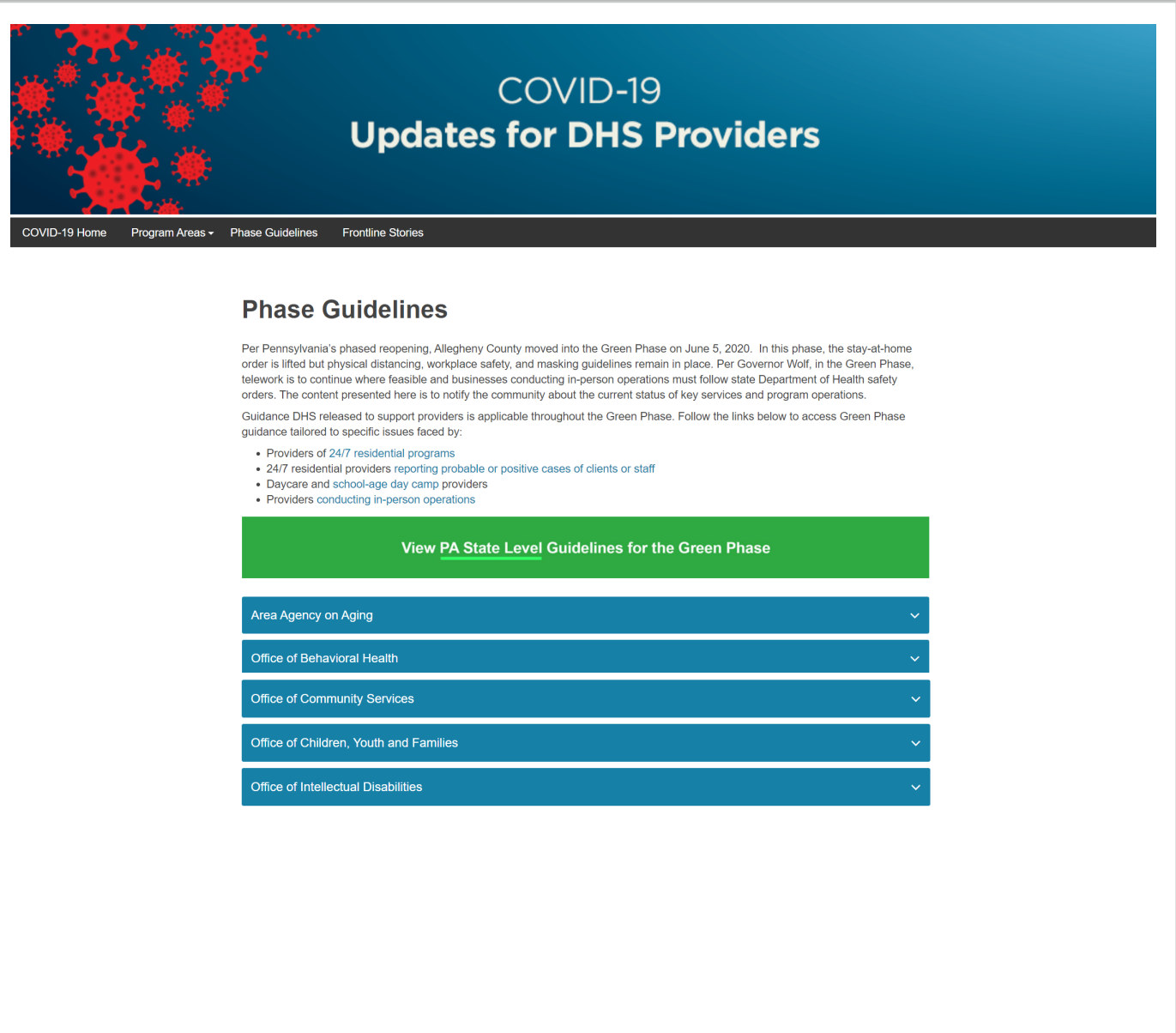
- Announcements
- Update on DHS Contracts, Kathy Heinz, DHS Contract Manager
- COVID Metrics
- Plans to Maintain Essential Services



Phase Guidance Added to Provider Site

GREEN Phase Guidance

<https://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/phase-guidelines/>



**COVID-19
Updates for DHS Providers**

COVID-19 Home Program Areas ▾ Phase Guidelines Frontline Stories

Phase Guidelines

Per Pennsylvania's phased reopening, Allegheny County moved into the Green Phase on June 5, 2020. In this phase, the stay-at-home order is lifted but physical distancing, workplace safety, and masking guidelines remain in place. Per Governor Wolf, in the Green Phase, telework is to continue where feasible and businesses conducting in-person operations must follow state Department of Health safety orders. The content presented here is to notify the community about the current status of key services and program operations.

Guidance DHS released to support providers is applicable throughout the Green Phase. Follow the links below to access Green Phase guidance tailored to specific issues faced by:

- Providers of 24/7 residential programs
- 24/7 residential providers reporting probable or positive cases of clients or staff
- Daycare and school-age day camp providers
- Providers conducting in-person operations

[View PA State Level Guidelines for the Green Phase](#)

- Area Agency on Aging ▾
- Office of Behavioral Health ▾
- Office of Community Services ▾
- Office of Children, Youth and Families ▾
- Office of Intellectual Disabilities ▾

Virtual Human Services Block Grant Public Meetings

Your input will inform the FY 2020-21
Human Services Block Grant Plan

- When: **Monday, June 29th at 4:30pm or Tuesday, June 30th at 4:30pm**
- To hear the live audio, see the live video, and participate in the Q&A, join on your computer, smartphone, or tablet by visiting <https://bit.ly/2N5AVCX>. To hear the live audio only, call (267) 368-7515. The access code for Monday's meeting is 172 596 105# and the access code for Tuesday's meeting is 746 312 327#.
- Send us your questions, comments, and ideas: Via email at DHS-Ideas@AlleghenyCounty.US or via the Q&A feature during the live meeting.
- Information on the Human Services Block Grant Plan is available at <https://bit.ly/3dcqbgo>. To read the previous Block Grant Plans visit <https://bit.ly/3ebyWIR>.



THE FORBES FUNDS

NONPROFIT SCENARIO PLANNING FOR COVID 19 & BEYOND

The Forbes Funds invites you to join this summer's Scenario Planning Cohort series designed to tactfully strengthen organizations' capacity beyond COVID-19. Scenario planning is decision-making and strategic planning that accounts for uncertainty and a variety of different potential scenarios that an organization may face in the future. Each session will be led by a subject-matter expert and includes tools, templates and coaching that organizations can customize for current and future needs.

ORGANIZATIONS CAN CHOOSE TO ATTEND THE FULL COHORT EXPERIENCE

\$100 FOR C3 OR GPNP MEMBERS / \$250 FOR GENERAL ADMISSION

- 12 interactive virtual sessions
- 2 individual coaching sessions for participating organizations
- 2 monthly office hours for individual questions/challenges
- Referral to First National Bank and other providers for additional capacity support
- Access to the TFF Zoom platform
- 25% discount on all 2020 The Forbes Funds' ACCEL courses

For more information, contact info@forbesfunds.org

Future Briefing Topics

1. DHS Planning
2. Changes to Operations
3. Future Funding Landscape



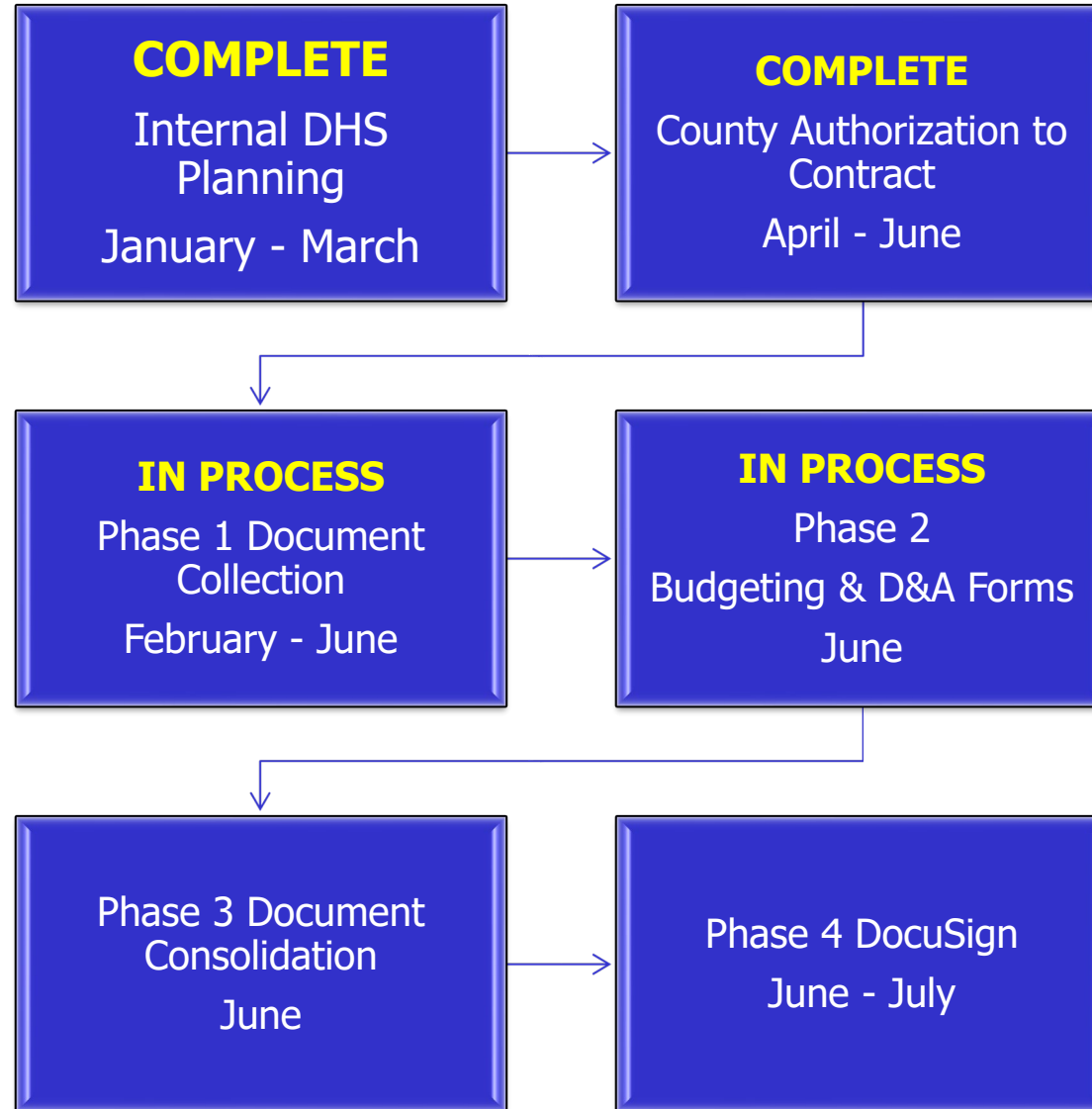
2020 CONTRACT PROCESS

The DHS Contracts Unit, along with our Fiscal Staff, is working diligently to process the Contracts as efficiently as possible. It is our intention to have as many contracts completed by the August billing cycle (for July services) as possible.

ACTIVITIES	Timeframe
Phase 1 Document Collection Certifications Insurance	We are here with most contracts. If you have not already, please send your documents to your Contract Lead as soon as possible
Phase 2 Budgeting and D&A Forms	
Phase 3 Final Preparation Internal to DHS	This generally takes 2 to 3 business days
Phase 4 Signatures and Finalization	In DocuSign, this takes an average of 12 days



2020 BUSINESS PROCESS PHASES





Contract Unit Primary Contacts









Contract Leads:

- Ambika Dason, 412-350-2738
adason@alleghenycounty.us
- Barbara Mongelluzzo, 412-350-7329
bmongelluzzo@alleghenycounty.us
- Carrie Schutrick, 412-350-4922,
cschutrick@alleghenycounty.us
- Jennifer Wernert, 412-350-6316
jwernert@alleghenycounty.us
- Laura Brigido, 412-350-5258
lbrigido@alleghenycounty.us
- Placid (PJ) Larouere, 412-350-6904
plarouere@alleghenycounty.us

You can find your assigned contract lead in the Master Provider Enterprise Repository

Contracts Manager

Kathy Heinz, 412-3505480 kheinz@alleghenycounty.us

Metrics	Source	Current Status
Metric #1: Decline in new cases or low number of new cases	Centers for Disease control (CDC)	
Metric #2: New rate of cases below threshold	State of PA	
Metric #3: Decline in hospitalizations	Centers for Disease control (CDC)	
Metric #4: Decline in deaths	State of NY	
Metric #5: ICU Bed Capacity	State of PA, World Health Organization, CDC	
Metric #6: Diagnostic Testing Capacity	Harvard Global Health Institute	
Metric #7: Percent positive rate	World Health Organization	
Metric #8: Reproduction number below 1	Children's Hospital of Philadelphia, PolicyLab	

Metric 1: Decline in new cases or low new case numbers

Current Status is

Green:

Allegheny County has seen an average decrease in new cases of 25% for the last two weeks and the overall number of new cases is low

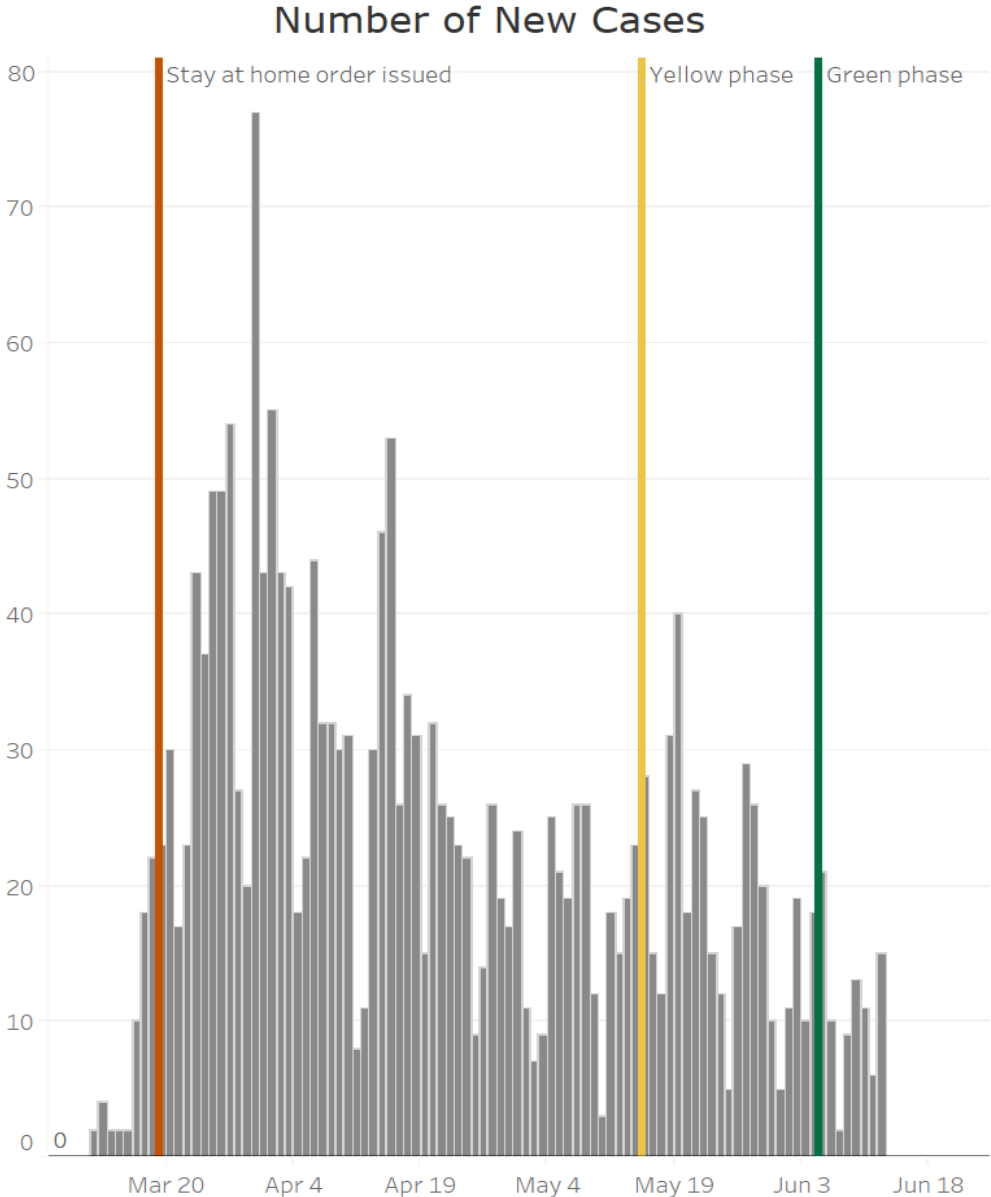
Week beginning on	Number of Cases	% Change from Previous Week	Average Daily Positive Test Rate
May 9, 2020	117	-11%	3.3%
May 16, 2020	167	42%	2.5%
May 23, 2020	123	-26%	1.6%
May 30, 2020	93	-24%	1.4%

Metric #1—Decline in New Cases or low number of new cases. States, including North Dakota, Kansas, and North Carolina, are looking for a downward trajectory of new cases over a 14-day period to monitor infection spread. Allegheny County is monitoring this as well as monitoring for any large increases in new cases.

Metric Definition: A decline in new cases over the course of a 14-day period and/or continued low number of new cases.

Data source: PA National Electronic Disease Surveillance System (PA-NEDSS)

Citation: National Governors Association (<https://www.nga.org/coronavirus-reopening-plans/>)



Metric 2: New Cases below threshold

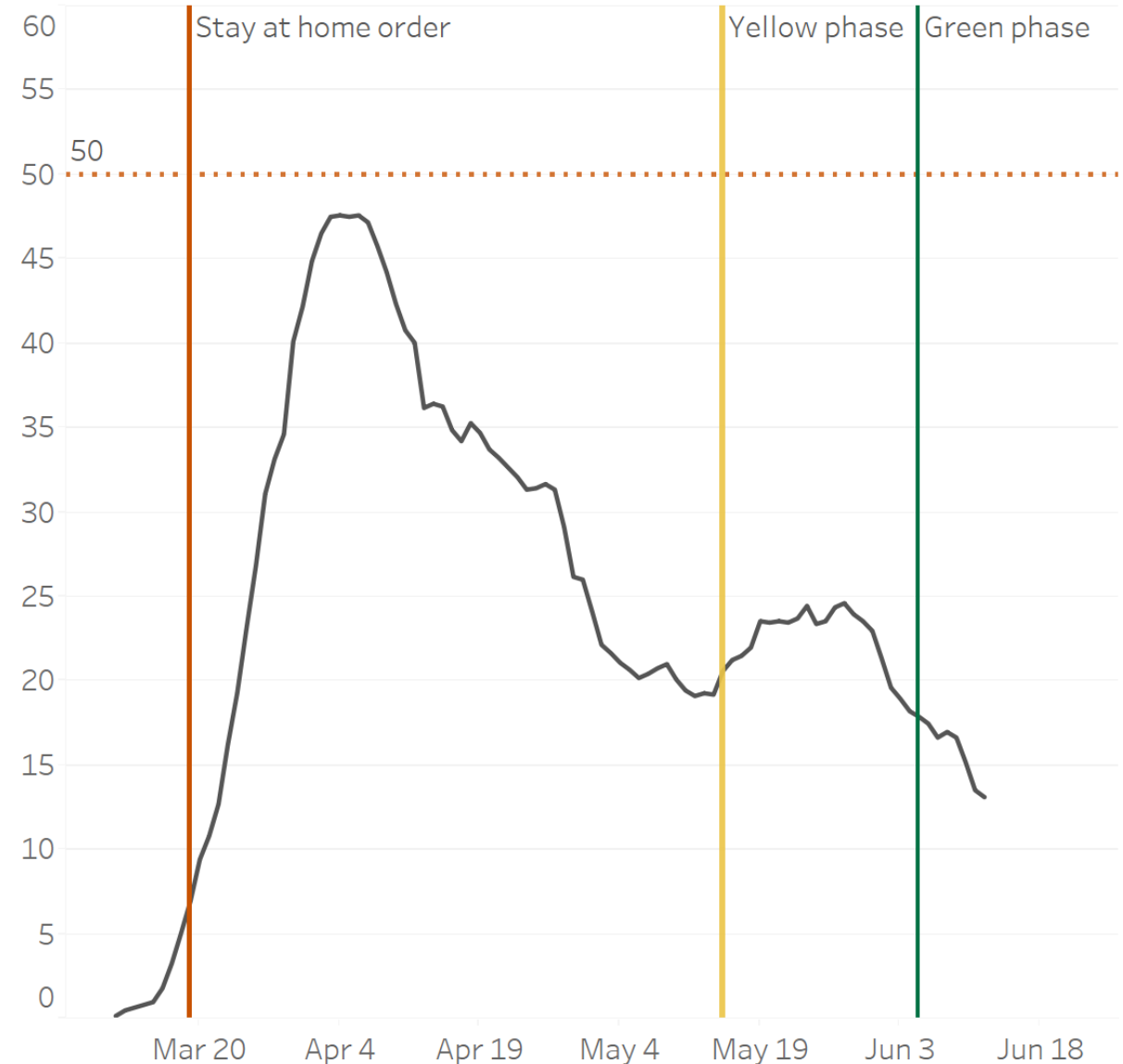
Current Status is Green:

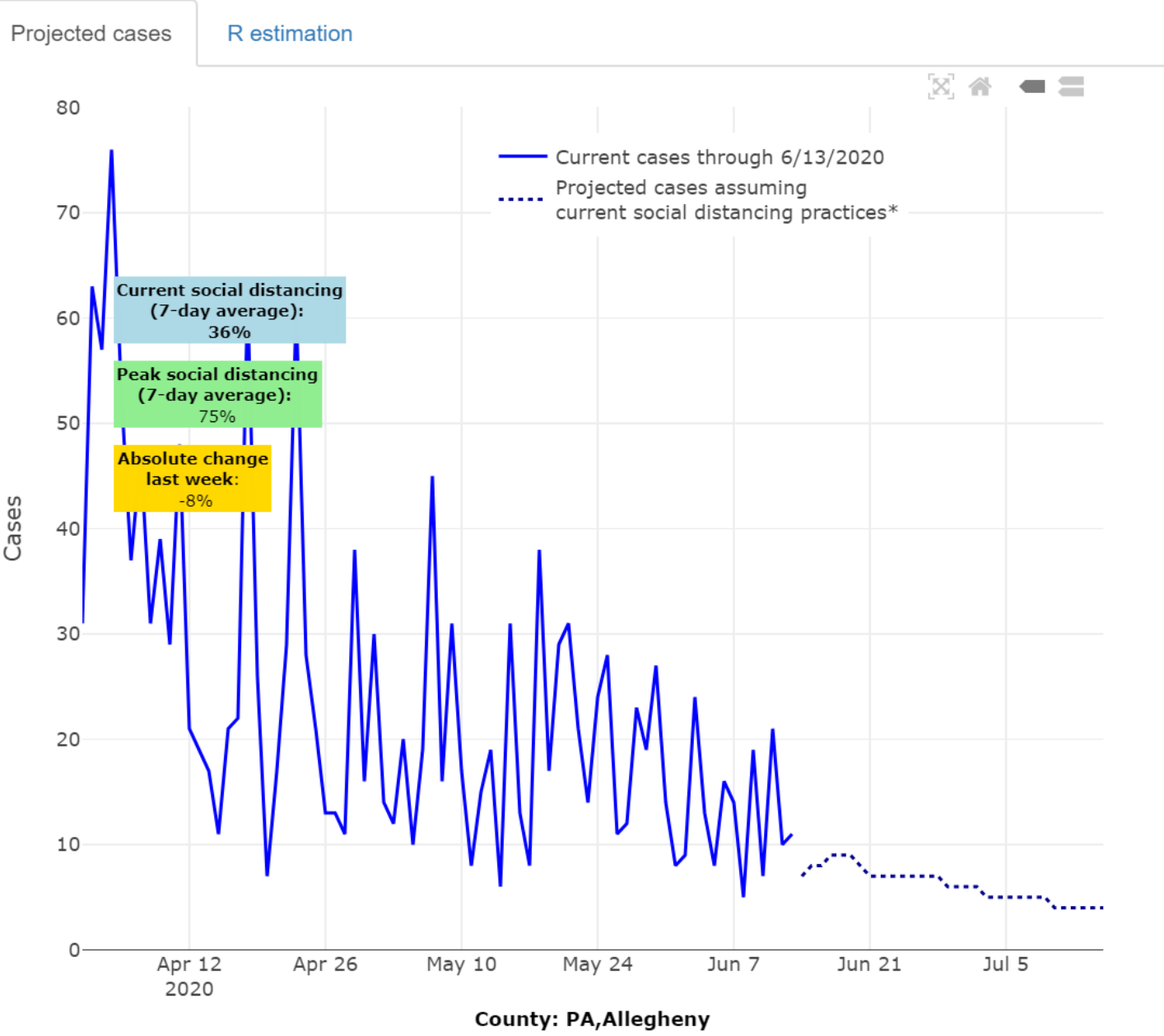
On June 7th, there were 17 cases per 100,000 residents. There has been a 19% decrease in the last week and we remain well below the 50 cases per 100,000.

		Average Cases per 100,000	% change from previous week
Week of	5/10/2020	20	
Week of	5/17/2020	23	17%
Week of	5/24/2020	24	4%
Week of	5/31/2020	19	-19%

Metric definition: The new positive cases per 100,000 residents is below 50 over the last 14 days.

Citation: State of Pennsylvania





<https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Metric 3: Decline in Hospitalizations

Current Status is Green:

There has been a decline in the number of people in the hospital for the last three weeks and a 37% decline in the last week

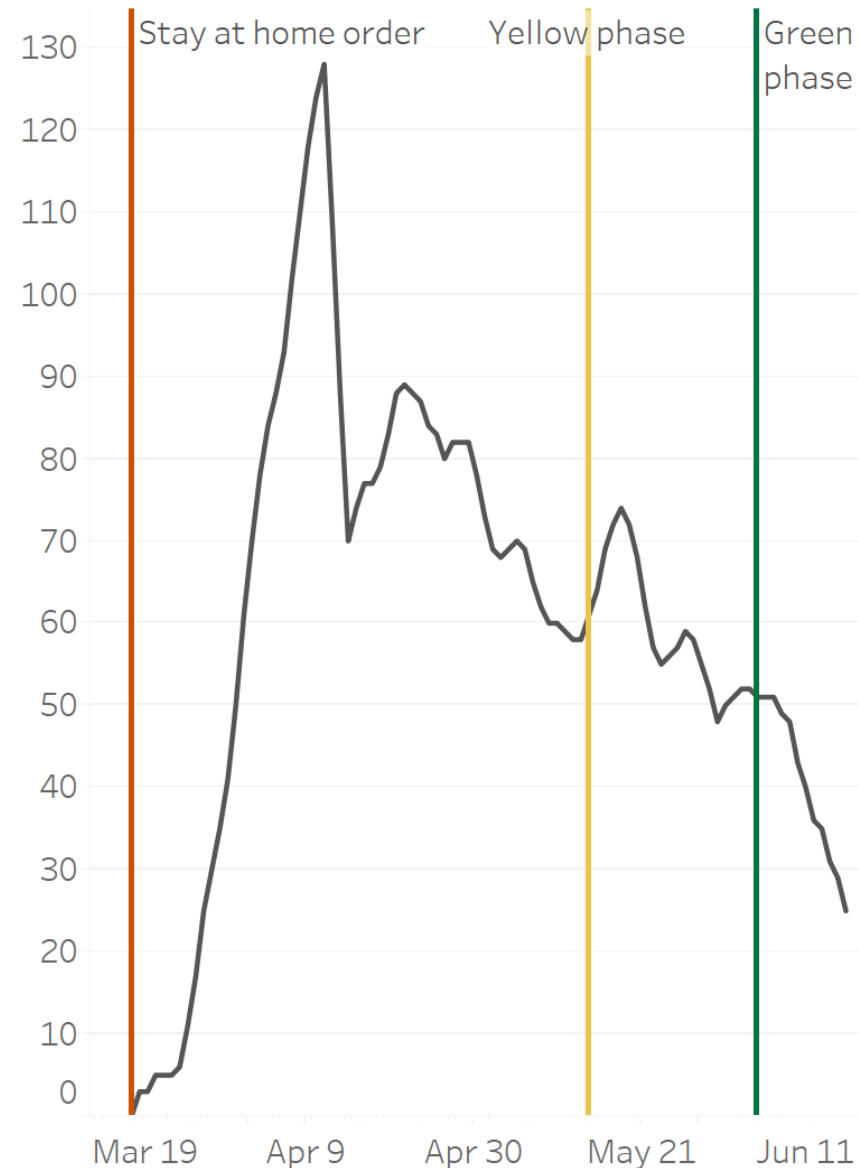
Week beginning on	Average Daily Number of People in the Hospital	% Change from Previous Week
5/20/2020	59	
5/27/2020	52	-11%
6/3/2020	49	-5%
6/10/2020	31	-37%

Disease Control and Prevention (CDC) recommends that reopening be dependent on a downward trajectory of hospitalizations and infections over a 14-day period.

Metric Definition: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

Data source: Hospital and Health System Association of Pennsylvania (<https://public.tableau.com/profile/hap.research#!/vizhome/EEIRegion/EEIRegion>)

Citation: CDC



Metric 4: Decline in Deaths

Current Status is Green:

The 3-day average of daily deaths in Allegheny County per day has never exceeded 5 and has also been declining for the last 3 weeks.

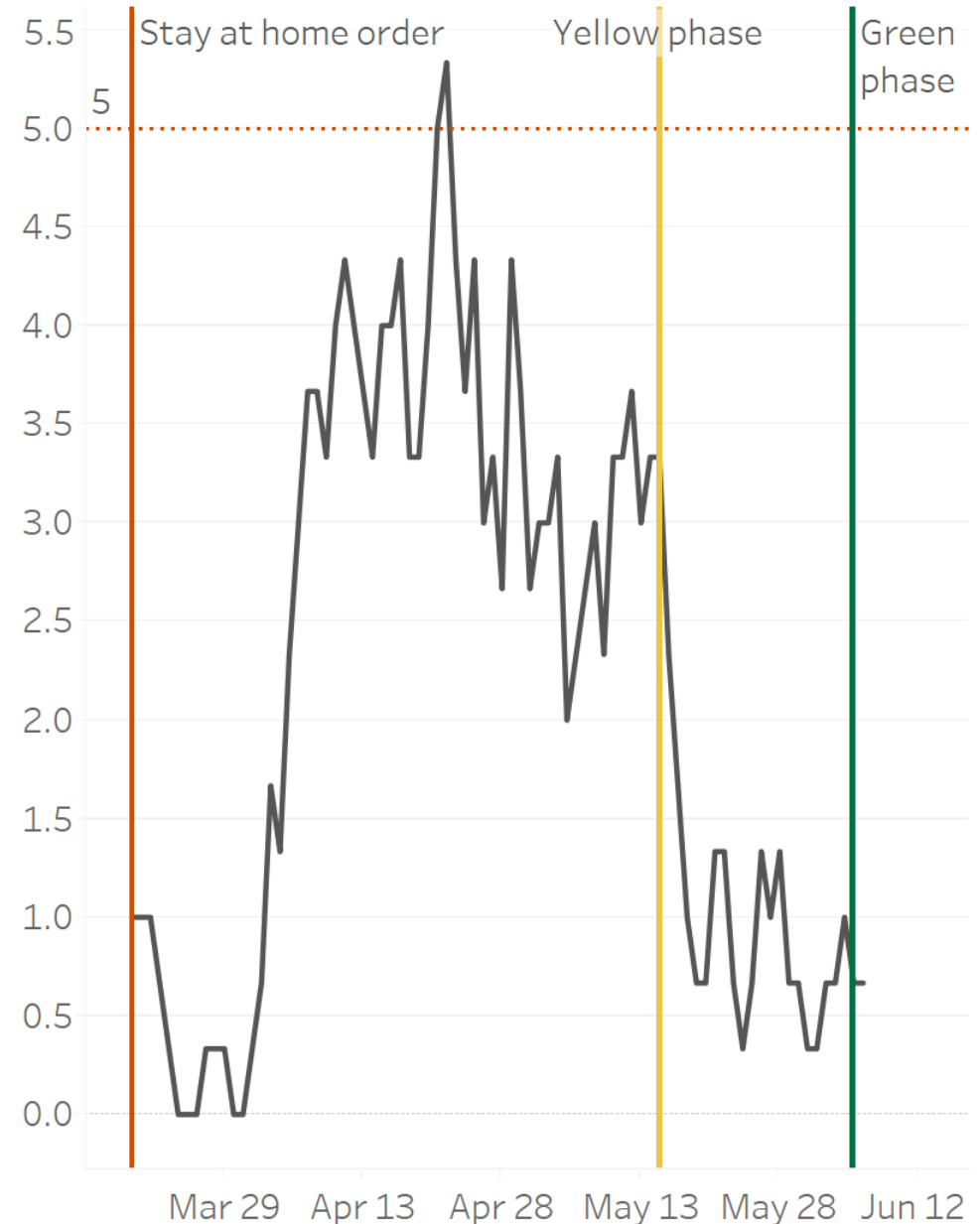
Week beginning on	Number of deaths	% Change From Previous Week
5/7/2020	24	
5/14/2020	12	-50%
5/21/2020	6	-50%
5/28/2020	5	-17%

Metric #4—Decline in Deaths. The number of daily deaths is another metric for monitoring the infection rate.

Metric Definition: A decline in the three-day rolling average of daily deaths/

Data source: Hospital and Health System Association of Pennsylvania (<https://public.tableau.com/profile/hap.research#!/vizhome/EEIRegion/EEIRegion>)

Citation: State of Massachusetts



Metric 5: ICU bed capacity

Current Status is Green:

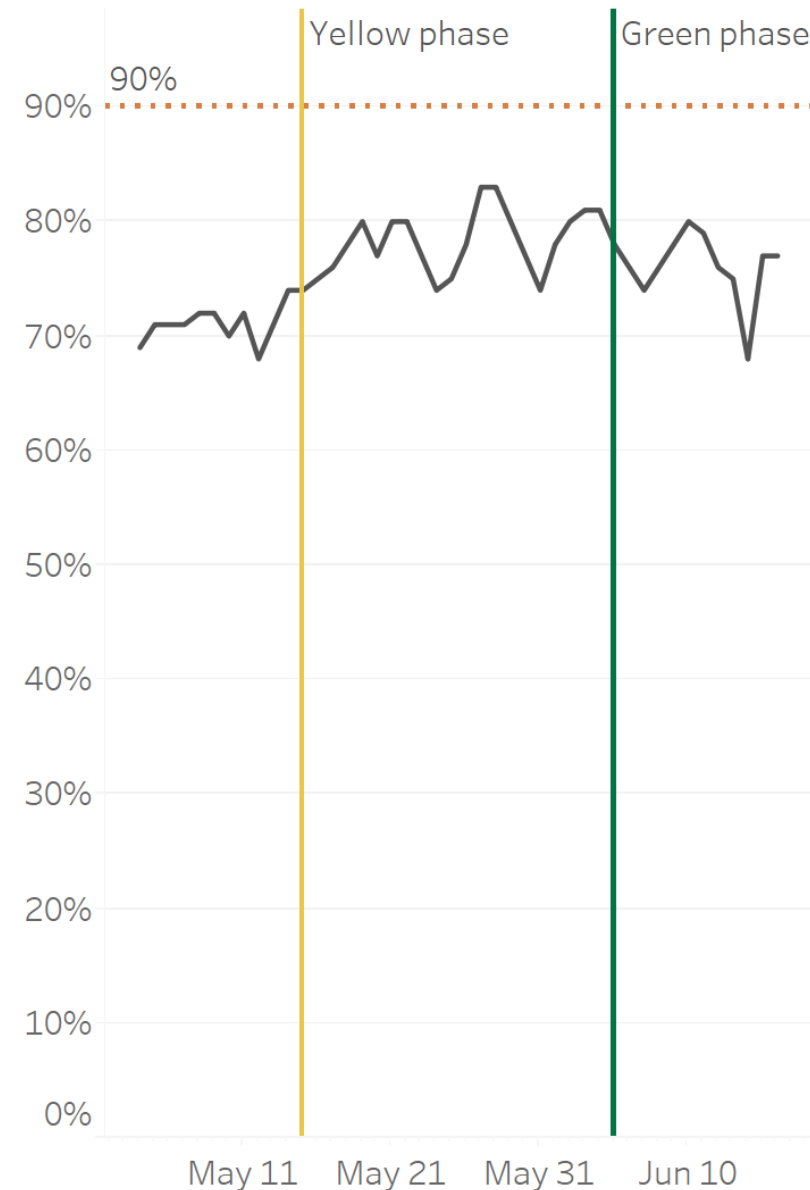
Pennsylvania states that ICU capacity should not exceed 90%. Allegheny County has been below that metric for that last four weeks and capacity has increased for the last two weeks.

Week beginning on	Average ICU Bed Capacity	% Change from Previous Week
05/20/2020	77%	
05/27/2020	79%	3%
06/03/2020	78%	-2%
06/10/2020	76%	-2%

Metric #5—ICU Bed Use. Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity. Metric definition: Percent of ICU beds that are currently occupied is less than 90%

Data source: Hospital and Health System Association of Pennsylvania (<https://public.tableau.com/profile/hap.research#!/vizhome/EEIRegion/EEIRegion>)

Citation: State of Pennsylvania (<https://www.health.pa.gov/topics/disease/coronavirus/Pages/County-Dashboard.aspx>)



Metric 6: Diagnostic Testing Capacity

Current Status is Red:

Allegheny County continues to test well below Harvard’s recommendation of 152 tests per 100,000. However, average daily tests also decreased in the last week.

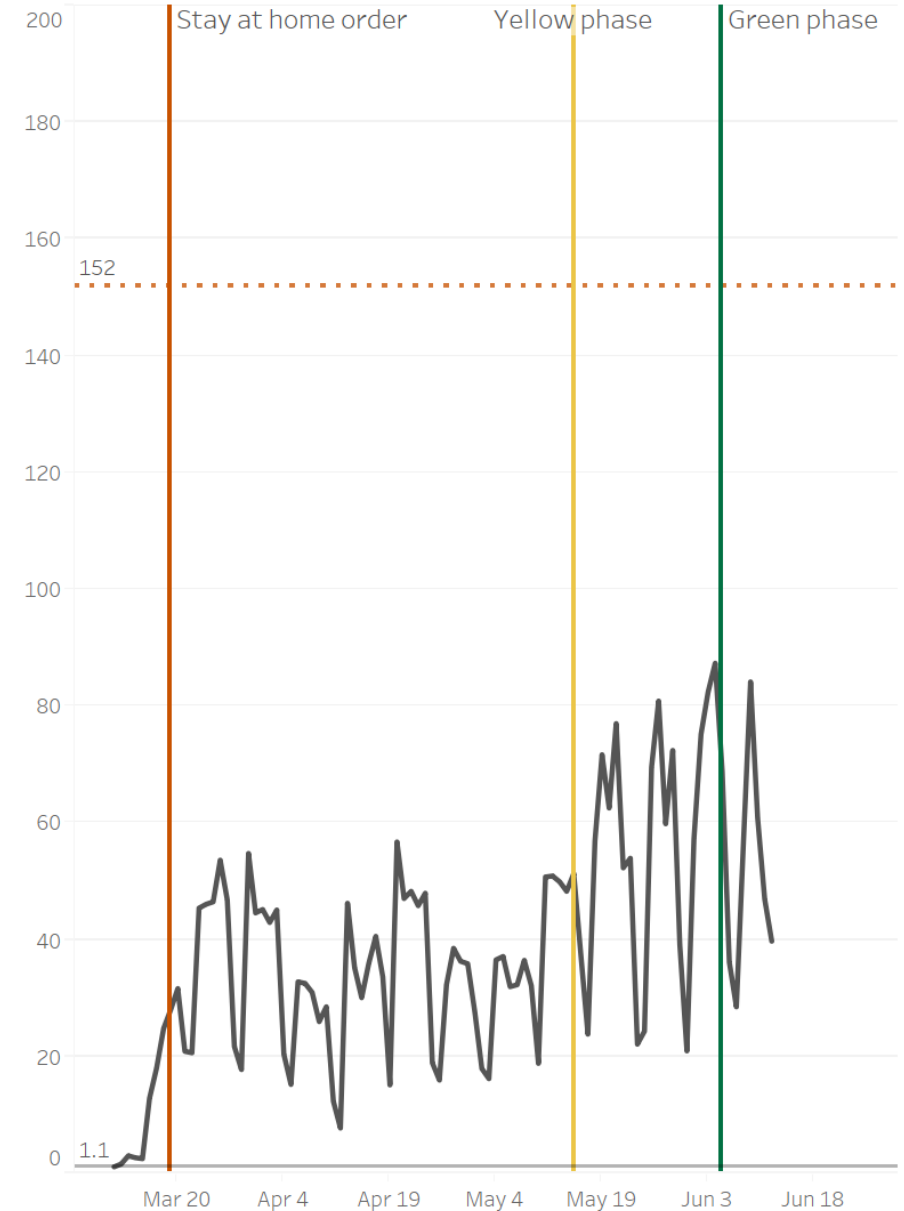
Week beginning on	Average Tests per 100,000	% Change From Previous Week
May 16, 2020	55	
May 23, 2020	55	0%
May 30, 2020	61	12%
June 6, 2020	50	-18%

Metric #6—Diagnostic Testing Capacity. A high level of testing is necessary to identify most people who are infected and isolate them from people who are healthy.

Metric definition: Average daily diagnostic testing over the past 7 days must equal or exceed 152 tests per 100,000 residents.

Data source: PA National Electronic Disease Surveillance System (PA-NEDSS)

Citation: Harvard Global Health Institute



Metric 7: Percent of Positive Tests

Current Status is **Green**:

According to the WHO, communities that see about 10% or fewer positive cases among their test results may be testing enough. On June 12th, 3% (15 of 484 of tests) were positive and average rates of positivity have been declining for the last three weeks.

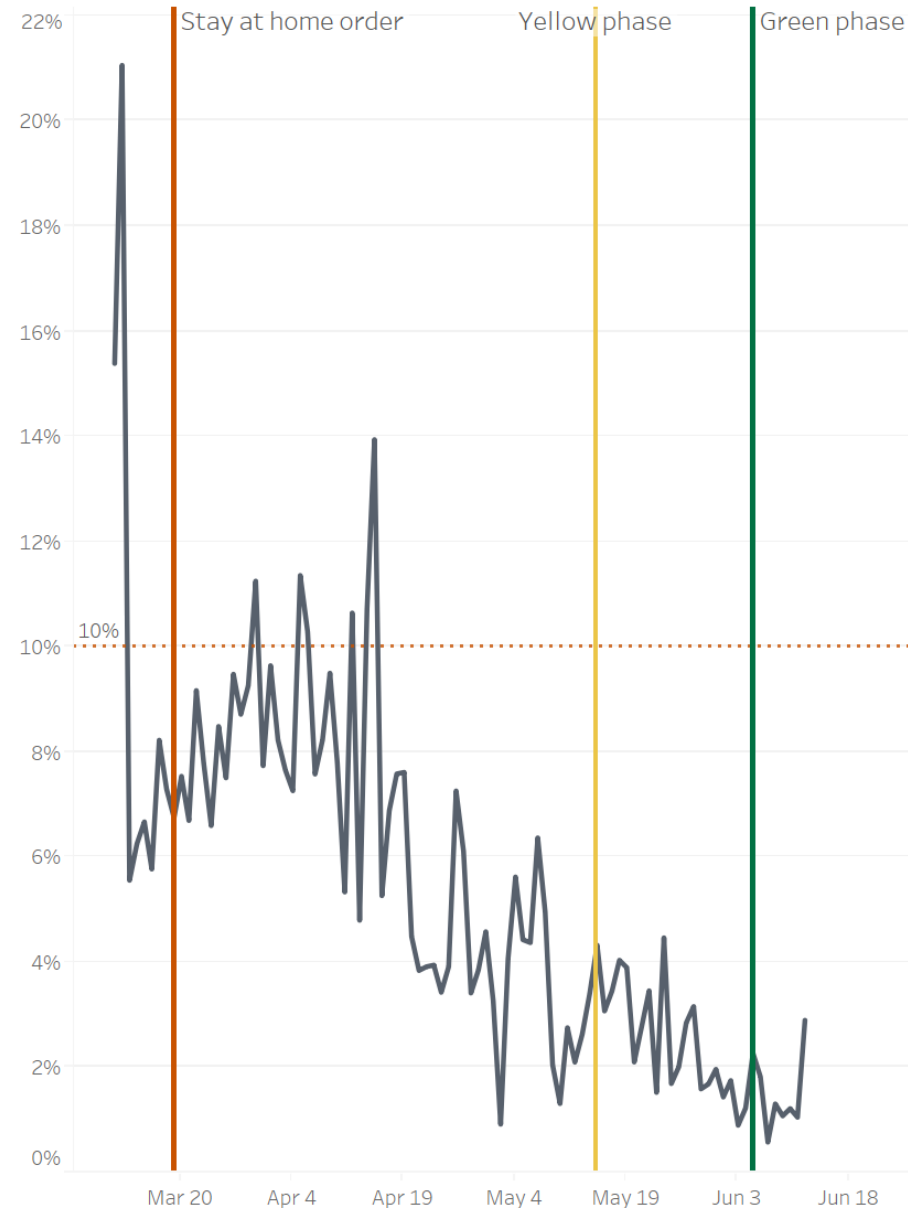
Allegheny County has been under 10% since April 16th.

Week beginning on	Average Daily Positivity Rate	% Change from Previous Week
May 16, 2020	3.3%	
May 23, 2020	2.5%	-24.2%
May 30, 2020	1.6%	-35.1%
June 6, 2020	1.4%	-11.4%

Metric #8— Percent positive cases. According to the World Health Organization, communities that see about 10% or fewer positives among their test results may be testing enough. If the rate is higher, they are likely missing a lot of active infections.

Metric definition: Percent of positive tests is 10% or less.

Citation: World Health Organization



Metric 8: Reproduction number of COVID-19 below 1

Current Status is Green:

On June 14th, the R_0 value in Allegheny County was 0.53. It increased over the last week but remains below 1.

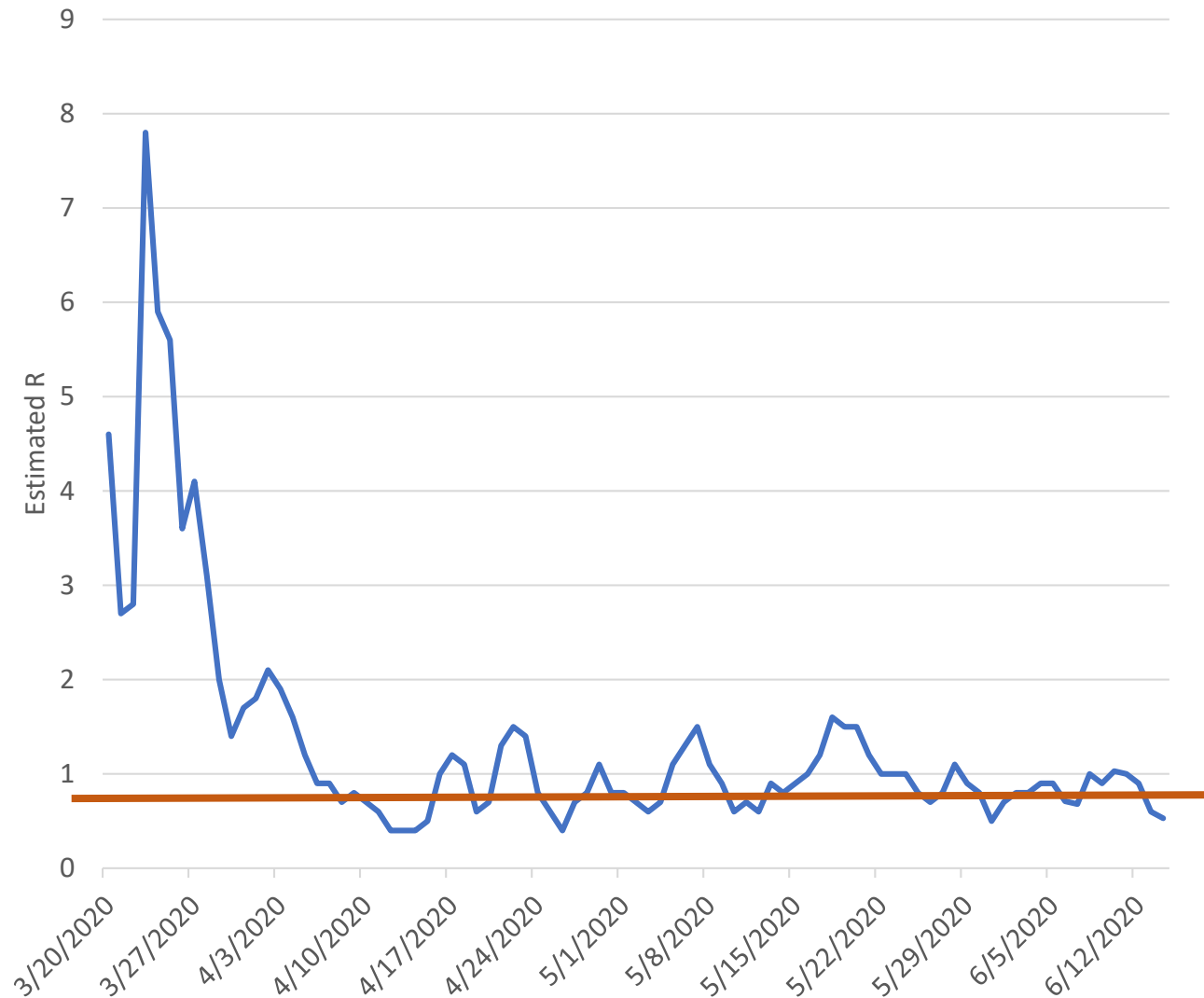
If R_0 is less than 1, each existing infection causes less than one new infection. In this case, the disease will decline and eventually die out.

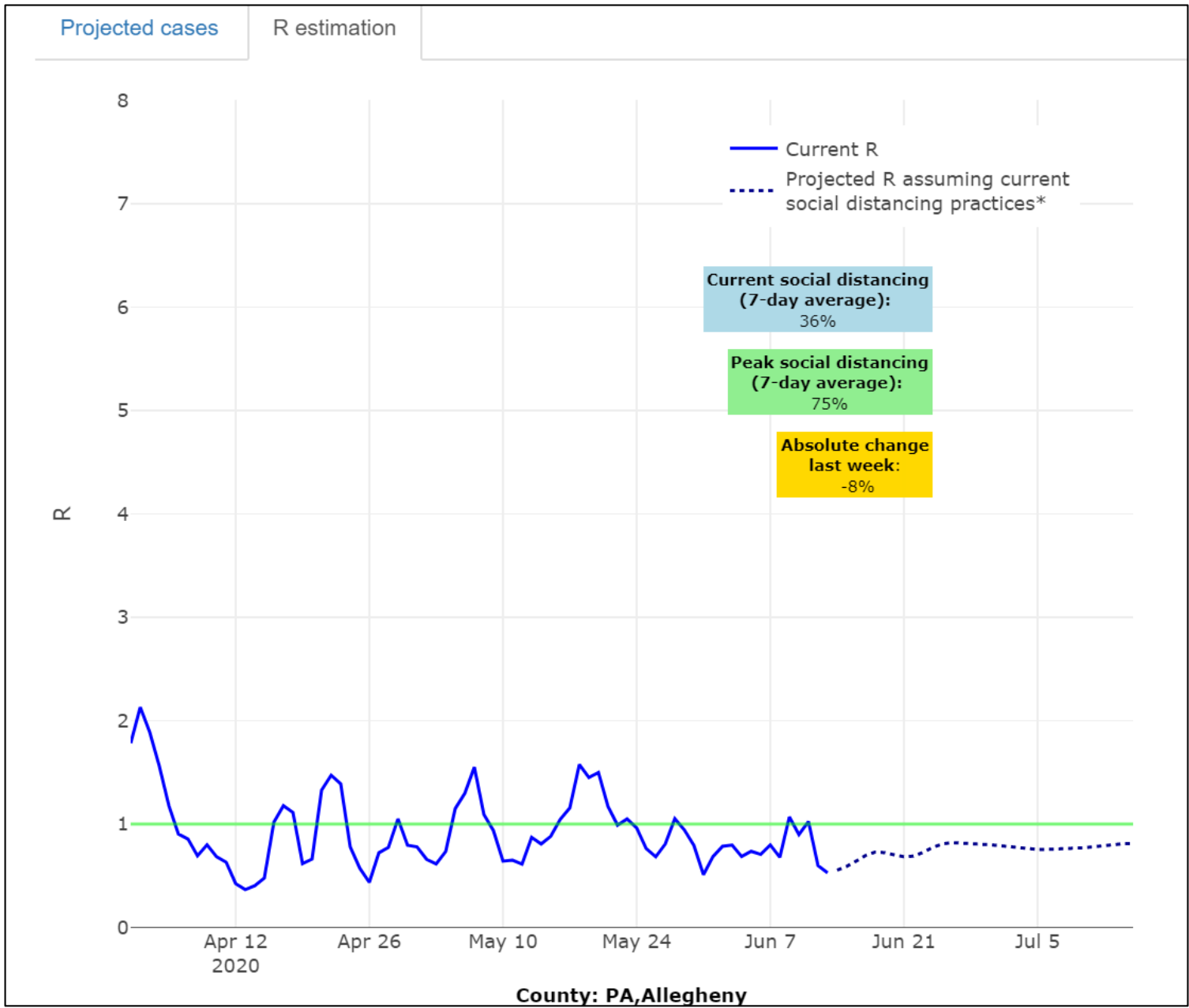
		Average R_0	% change from previous week
Week of	5/18/2020	1.20	
Week of	5/25/2020	0.80	-33%
Week of	6/1/2020	0.73	-9%
Week of	6/8/2020	0.85	17%

Metric definition: R_0 is the average number of people who will contract COVID-19 from one person with that disease. This model was developed by the Children's Hospital of Philadelphia Policy Lab.

Citation: Children's Hospital of Philadelphia Policy Lab: <https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Source: Children's Hospital of Philadelphia Policy Lab





<https://policylab.chop.edu/covid-lab-mapping-covid-19-your-community>

Essential Services

1. Food for Seniors – **No updates today**
2. Aging Services – elder abuse investigations, in-home services **No updates**
3. Food for broader community
4. Childcare for essential employees, including first responders
5. Services for people experiencing homelessness and/or in supportive housing
6. Behavioral Health: Mental Health, Drug and Alcohol, Transportation and Early Intervention
7. Child welfare critical services, hotline, investigations, group care
8. Intellectual Disabilities and Autism services

Essential Service Status Snapshot

Essential Service	Overall Service Capability Ability to serve those in need	Staffing Are there enough people to deliver service?	Supplies Does service have necessary supplies?	Service Locations Are there safe places to deliver service	Funding Does service have enough funds?
		[Staffing Rating Guidelines]	[Supplies Rating Guidelines]	[Service Locations Rating Guidelines]	[Funding Rating Guidelines]
Food: for Seniors	At Risk	At Risk	Unstable	Stable	Stable
Aging Services - Elder abuse investigations, In-home services & other critical aging services	Stable	Stable	At Risk	Stable	Stable
Food: for Broader Community	At Risk	At Risk	Unstable	At Risk	Stable
Childcare for essential employees, including first responders	At Risk	Stable	Unstable	Stable	At Risk
Services for people experiencing homelessness or in supportive housing	At Risk	At Risk	Unstable	Stable	Stable
Behavioral health: acute, crisis and residential care	At Risk	At Risk	At Risk	Stable	Stable
Early Intervention	Stable	Stable	Unstable	Stable	At Risk
Transportation to essential medical and social services	Stable	Stable	At Risk	Stable	Stable
Child welfare critical services, hotline, investigations, required visits, group care	At Risk	Stable	Unstable	Unstable	Stable
Intellectual Disabilities and Autism services	Stable	Stable	Unstable	Stable	Stable

Food: For Broader Community

Essential Service:	Food for Broader Community			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2 Agencies invoke their own COOP plan	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: -Overall, Food Bank, 412 Food Rescue, School Districts, Food Pantries, Community Groups getting food out to community -As demand and need increases, focus is on: <ul style="list-style-type: none"> -Developing mechanisms to get food closer to people (more distribution sites, transportation) -Contingency planning for sites that must close (additional food prep sites) -Meeting additional demand (additional food supply to Food Bank and pantries) -Processes for families in quarantine or other "last resort" situations (in their own home or in facility) (quick solutions) 					
Service Locations:	At Risk	Level 2 100% coverage to the public from either normal or alternative Service Locations	Funding:	Stable	Level 1 Normal funding available
Notes: see above			Notes: see above		

FARMERS TO FAMILIES
Food Distribution



THIS SATURDAY AT 10 AM

**Farmers to Families Food Distribution |
Hill District**

1850 Centre Ave, Pittsburgh, PA 15219-4306,
United States

Food Access Coordination and Resources

<http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/food-supplies/>

- Food Map, FAQs and more!

Food Access Call

Every other Tuesday at 3:30

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](tel:+12673687515) United States, Philadelphia (Toll)

Conference ID: 287 284 875#

Childcare for essential employees, including first responders

Essential Service:	Childcare for essential employees, including first responders		Overall Service Capability:	At Risk
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: "staffing" for essential childcare presumably includes a huge network of relative/neighbor and other natural support caregivers. Traditional childcare staff supply is stable (with so many centers closed, several staff not currently employed)			Notes: Trying Together supporting childcare providers in accessing supplies, summer camp providers in the process of procuring supplies now	
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	At Risk Level 2 Concerns over short-term funds to cover operations - cash flow issues arising
Notes: Childcare available for 0-5 year olds. Over 400 of ~650 regulated providers are opening or are in the process of reopening. Many opened June 1. Many summer camps are going virtual but many others operating some in person programming			Notes: Local philanthropic community have made this a priority, state is continuing to make subsidy payments to providers thru June 30, CARES funding going to providers this month	

Support Finding Childcare

- The recently launched [Allegheny Child Care Tool](#) allows you to search for available childcare and summer camp spots in your area in real time, using information such as age and address
- The Early Learning Resource Center (ELRC) can also help you find childcare and summer camps and – if eligible – apply for the childcare subsidy.
 - Contact the ELRC at 412.350.3577
 - Email elrc5@alleghenycounty.us for assistance



Catch Up With Your Vaccines!

Don't let your child fall behind on their needed immunizations.

UPMC Children's Hospital of Pittsburgh, UPMC Children's Community Pediatrics, and Ronald McDonald House Charities of Pittsburgh and Morgantown are partnering to bring needed vaccines, safely, to western Pennsylvania communities.

Look for the Ronald McDonald Care Mobile in your community.

Important!

Appropriate physical distancing measures will be maintained. Please give yourself adequate time in case of a wait. To ensure child, family and staff safety, adults and children over age 2 are asked to arrive wearing a mask. A mask will be provided if you do not have one. Child must be accompanied by one parent or legal guardian.

Have questions or need more information? Contact the Care Mobile at 412-352-1059. Check www.chp.edu for more dates and locations this summer.

Services provided:

- Vaccinations, ages 2 months through high school
- WIC (Women, Infants, & Children) form assistance
- Health and safety information

Also available:

- Kindergarten registration information
- At-home activities for summertime
- Food and infant formula resources

Updated 6/18/20

Neighborhood	Location	Dates
Braddock	Braddock Civic Plaza 451 Braddock Ave, Braddock, PA 15104	June 24 th July 22 nd
Chartiers	Chartiers Early Childhood Center 3799 Chartiers Ave, Pittsburgh, PA 15204	June 8 th June 10 th
Clairton	Family Dollar 533 Miller Ave, Clairton, PA 15025	June 4 th
Coraopolis	Cornell School District 1099 Maple St, Coraopolis, PA 15108	August 31 st
Crafton/West End	The First United Presbyterian Church of Crafton Heights 50 Stratmore Ave, Pittsburgh, PA 15205	June 29 th July 17 th
Hazelwood	Old S&R Market Lot 4915 Second Ave, Pittsburgh, PA 15207	July 8 th
Hill District	Ebenezer Baptist Church 2001 Wylie Ave, Pittsburgh, PA 15219	July 6 th August 12 th
Homestead/Munhall	Steel Valley Middle School 3114 Main St, Munhall, PA 15120	July 27 th 🚲 July 29 th
Homewood	Homewood-Brushston YMCA 7140 Bennett St, Pittsburgh, PA 15208	June 25 th July 23 rd 🚲
Mt. Oliver	Hilltop Family Care Connection 1635 Arlington Ave, Mount Oliver, PA 15210	July 10 th
Natrona Heights	Allegheny Valley YMCA 5021 Freeport Rd, Natrona Heights, PA 15065	July 2 nd 🚲 August 6 th
New Castle	New Castle Jr/Sr High School 300 E Lincoln Ave, New Castle, PA 16101	July 20 th 🚲 August 19 th
New Kensington	Valley Points Family YMCA 800 Constitution Blvd, New Kensington, PA 15068	June 22 nd July 16 th 🚲
North Side	Children's Museum of Pittsburgh 10 Children's Way, Pittsburgh, PA 15212	June 17 th July 15 th
	The Pittsburgh Project 2801 N Charles St, Pittsburgh, PA 15214	July 24 th 🚲 August 5 th
Penn Hills	Penn Hills Family Care Connection 10 Duff Rd, Penn Hills, PA 15235	June 18 th 🚲 July 31 st
Wilkinsburg	Wilkinsburg School District 718 Wallace Ave, Pittsburgh, PA 15221	June 19 th July 13 th

🚲 Children's Hospital Injury Prevention will be on site at this location and date distributing free bike helmets.

Check <https://www.chp.edu/our-services/mobile-medical-clinic/schedule> for most up-to-date locations and dates!

All clinics run from 10AM - 2PM



Proactive Outreach to Families during Covid

- Strategy #1: Reach out to families who recently closed with CYF
- Strategy #2: Reach out to families with newborns who might need additional support

Strategy #1: Reach out to families who recently closed with CYF

- We provided names and contact info to DHS and Family Center staff
- Staff reached out by phone and email to check on families and ask if they would like any support connecting with services
- Staff made referrals based on the articulated needs of the families



Family Outreach

Outreach to families who recently ended CYF involvement

Staff has made **518** calls, reaching out to **423** families.

They were able to reach **105** of them, **12** asked them to call back at another time.

Resources were offered to **94** contacted families who were interested in them at the time of the call.

They shared resources through voicemail or email with **148** families they couldn't speak to directly.

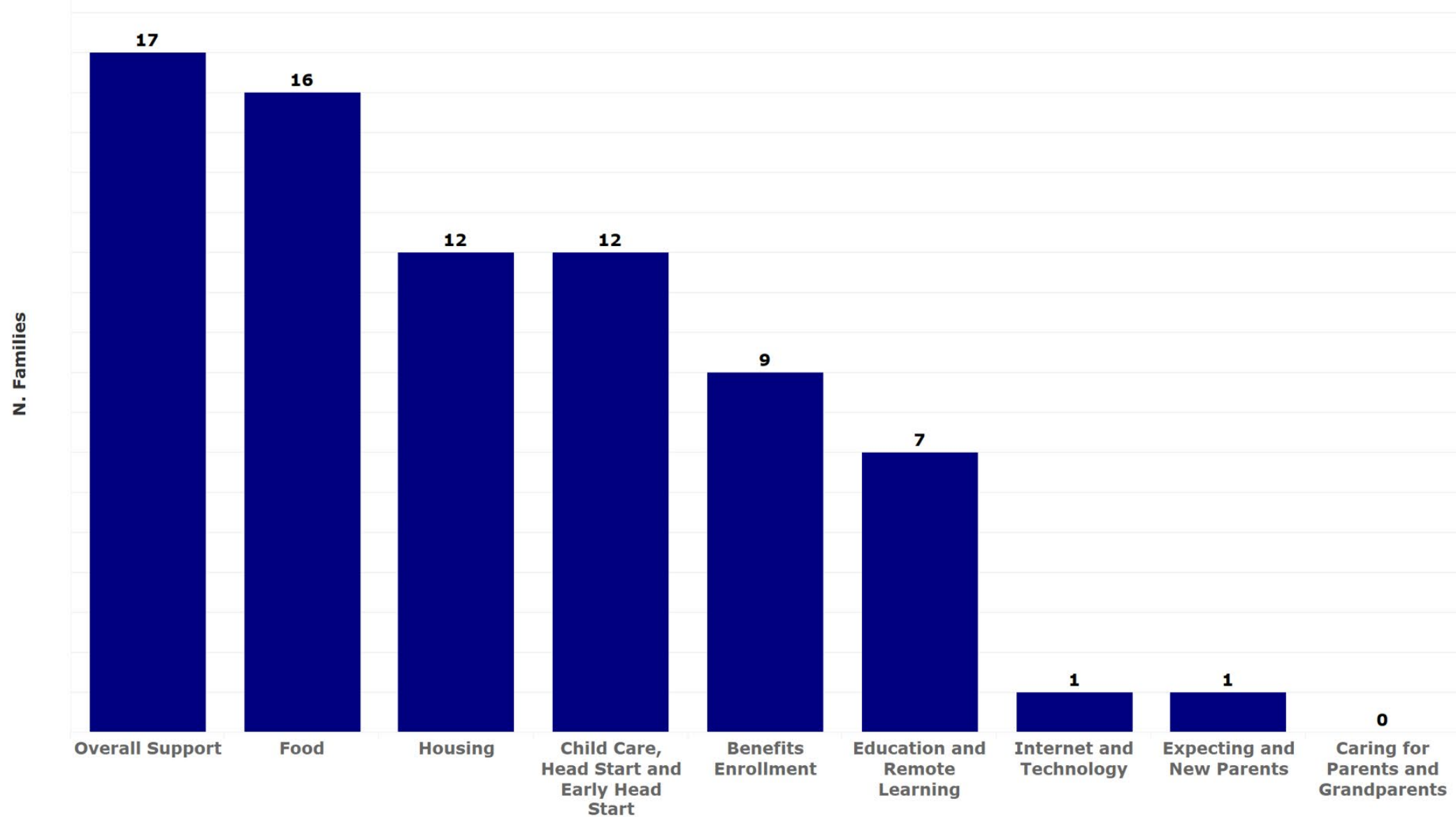
Families Reached Out To

Contact Status	Good Time to Talk	Organization		Grand Total
		DHS	Family Care Connections	
Able to reach the family	Null	1 (0%)		1 (0%)
	No	12 (4%)		12 (3%)
	Yes	80 (24%)	14 (15%)	94 (22%)
Could not reach the family	Null	167 (49%)	45 (49%)	211 (50%)
Left voicemail or email with resources	Null	107 (32%)	42 (46%)	148 (35%)
Grand Total		339 (100%)	92 (100%)	423 (100%)

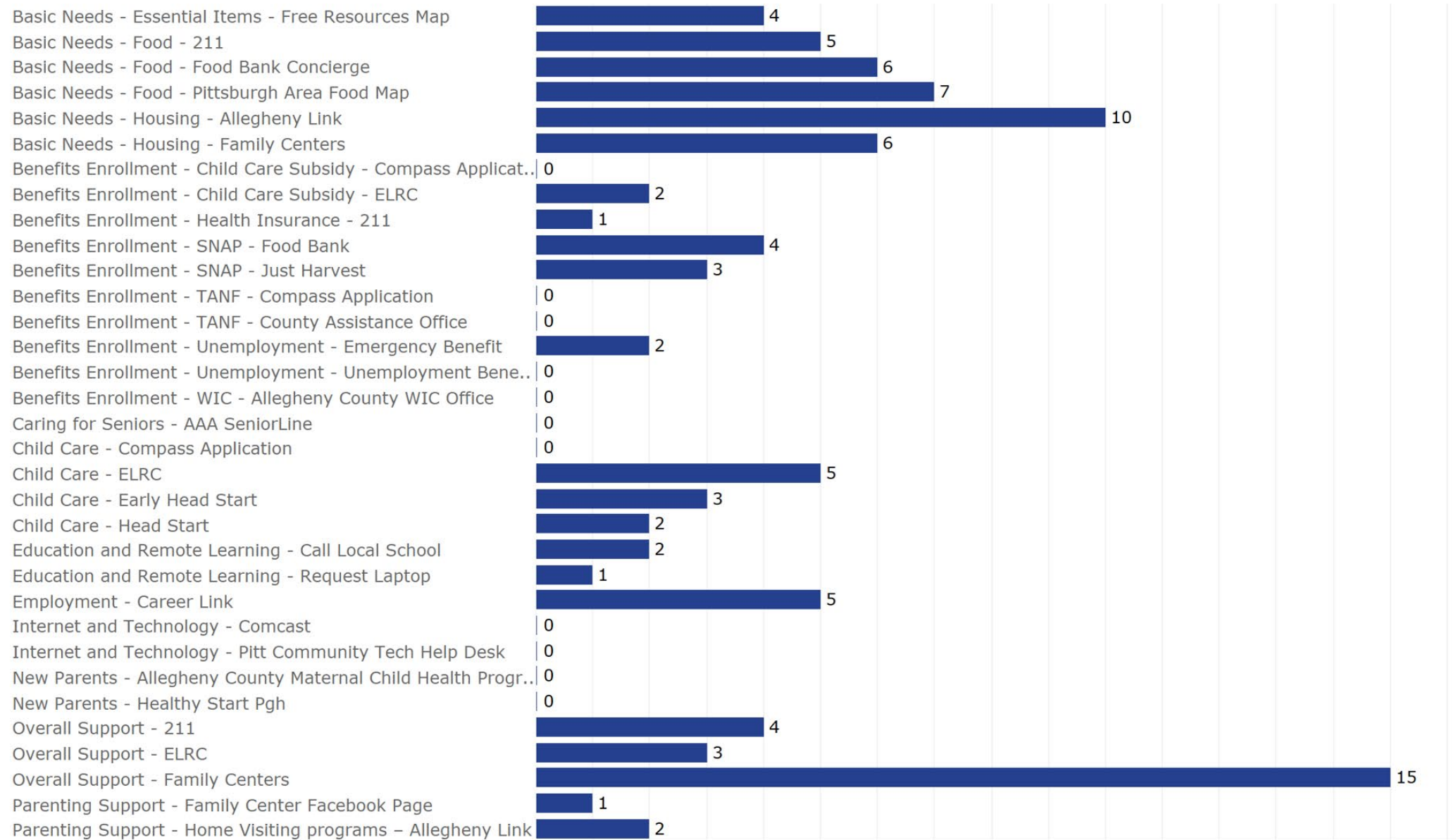
Note: Families may be called more than once. If they are not reached, or ask to call back at another time, staff call them back. The grand total is the unduplicated number of families, but because once family can be called multiple times, with different results in each call, the total does not equal the sum across rows.

94 families were interested in exploring resources.

The following are the areas they looked for help with:



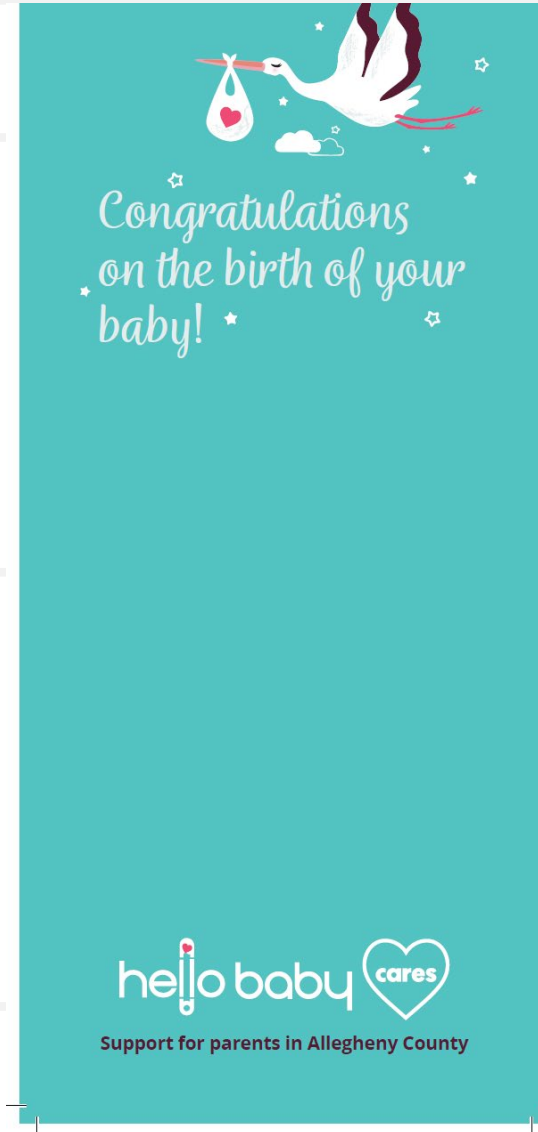
Families were referred to:



N. Families Referred

Strategy #2: Reach out to families with newborns who might benefit from additional support

- Magee hospital nurses and social workers referred families to Healthy Start
- Healthy Start reached out to family to set up a time for a diaper basket drop off
- Healthy Start connected families to specific services based on articulated needs of families



Your little one is finally here!



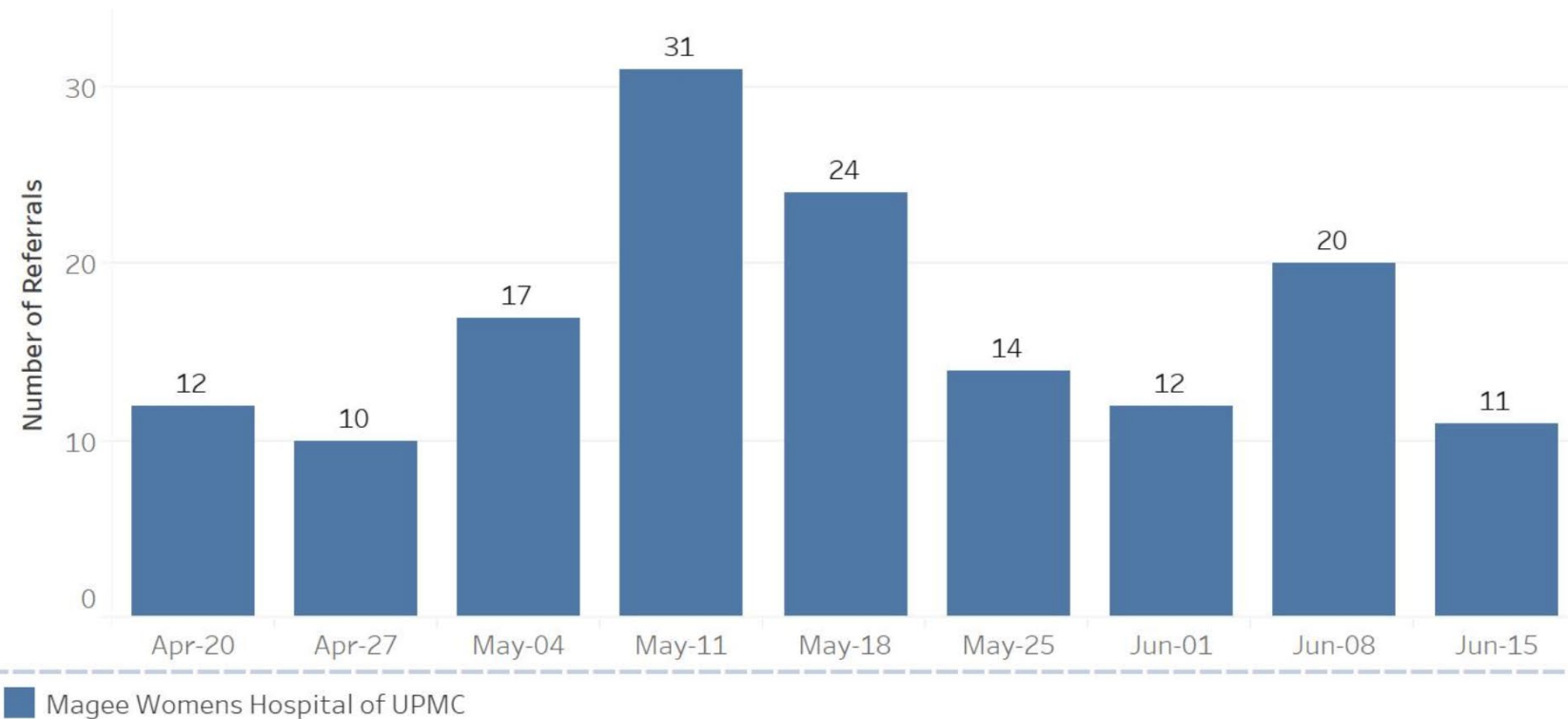
New babies bring joy to a family, but it's not always easy. Especially now when it's harder to get what you need and you may not have the support you're used to.

That's why there is Hello Baby Cares, offering free baby essentials and resources to help you adjust to life with a new baby. Hello Baby Cares is an initiative of Hello Baby, a collaborative effort among Allegheny County, Healthy Start and other family-focused organizations in our community.

While we can't meet in person right now, we still want to support you. Someone from Healthy Start will be in touch soon to talk about your family's needs. You can also call the 2-1-1 United Way Helpline anytime and ask to speak to a Family Specialist.



Referrals from Magee



Year to Date

151

Referrals

Engagement

- 79 families have engaged to date
- 51 diaper boxes have been delivered
- Referrals to t partners listed

MATP	15
Breastfeeding Center of Pittsburgh	11
Nuture PA	8
Pittsburgh Brown Mamas	8
Circles	7
What to Expect website	6
Breastfeeding Videos	5
HSCUB	5
Pittsburgh Black Breastfeeding Circle	5
Black Breastfeeding MaMas Circle	4
Emergency Assistance Program	4
This Generation Connects	4
Maya's Organization	3
Aeroflow Site	2
Jewish Family Community Service	2
Medela Site	2
Alleghany County Networks	1
Global Wordsmith	1
HS website and number	1
ISAC	1
Mia's Organization	1

Services for persons who are experiencing homelessness and/or are in supportive housing

Essential Service:		Services for people experiencing homelessness and/or in supportive housing		Overall Service Capability:		At Risk	
Staffing:	At Risk	Level 2		Supplies:	Unstable	Level 4	
		Agencies invoke their own COOP plan				20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need	
<p>Notes: Providers are functioning, with some staff performing virtual case management as needed. At risk staff at several agencies are working remotely, but some staff are calling off or not showing up. Staffing issues have not forced services to be closed at any providers, but the network is at risk.</p>				<p>Notes: Necessary cleaning supplies and protective equipment are in low supply, and masks are in very low supply. Providers are trying to secure supplies on their own, but also hoping DHS can provide.</p>			
Service Locations:	Stable	Level 1		Funding:	Stable	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				Normal funding available	
<p>Notes: All shelter facilities are still open and are staffed. Shelters with vacancies are still accepting new clients. Isolation/quarantine hotel location is open.</p>				<p>Notes: There are currently no funding concerns for the homeless network; federal stimulus bill includes some additional funding for homeless services.</p>			

Services for persons who are experiencing homelessness and/or are in supportive housing

DHS guidance:

- <http://dhstraumaresourcelibrary.alleghenycounty.us/covid-19-information-for-dhs-providers/phase-guidelines/>
- Provides guidance on social distancing, sanitation measures, accepting new clients, and other important information

Services for persons who are experiencing homelessness and/or are in supportive housing

Family Quarantine/Isolation space:

- 2- and 3-bedroom apartments for families
- For more information, please contact Remy Harris: Remy.Harris@alleghenycounty.us

Individual Quarantine/Isolation space:

For more information, please contact:

Homeless referrals: Jessica.McKown@alleghenycounty.us

Office of Behavioral Health referrals: Diane.Johnson@alleghenycounty.us

Allegheny County Jail referrals: Jennifer.Batterton@alleghenycounty.us

Immigrants and Internationals referrals: bgreen@jfcspgh.org

Client Cell Phones

- DHS is out of cell phones
- Organizations can use HUD funds (within specific parameters) to pay for client cell phones
- Please contact Gabe Krivosh (Gabriel.Krivosh@alleghenycounty.us) for additional information

Services for persons who are experiencing homelessness and/or are in supportive housing

Key upcoming trainings:

Point Source Youth

- Point Source Youth is continuing to offer free weekly webinars focused on supporting young adults experiencing homelessness during the COVID-19 crisis. The webinars are geared toward homeless providers, advocates and other community members and have a strong focus advancing equity and inclusion and trauma-informed approaches to serving youth in this time of social distancing. You can sign up for weekly webinars or access a complete video library of past sessions at www.pointsourceyouth.org

NAEH Nationwide Virtual Town Hall on Ending Homelessness

- 2020 Nationwide Town Hall on Ending Homelessness (July 15, 2020) seeks to provide a virtual space for members of the homeless services community to gather, celebrate, and strengthen their work during the COVID-19 pandemic. Registration is free and open to all. <https://endhomelessness.org/event/2020-nationwide-town-hall-on-ending-homelessness/>

Housing and Community Development Act of 1980: Verification of Eligible Status (Section 214): Continuum of Care Housing Programs

Rule Change:

- ❖ Section 214 prohibits HUD from making financial assistance available to persons other than United States citizens or certain categories of eligible noncitizens in specific HUD funded housing programs.
- ❖ The proposed rule would **require** the verification of the eligible immigration status of **ALL** recipients of assistance under a **covered** program who are under the age of 62.
- ❖ However, the CoC Housing Programs are **NOT** covered programs.

What does this mean:

- ❖ CoC Permanent Housing programs are required to verify eligibility for the Head of Household or Spouse, **ONLY**.

Services for persons who are experiencing homelessness and/or are in supportive housing

Homelessness Provider Network COVID-19 Working Group:

- Every other Tuesday at 9:30 AM (next one is June 23)
- All homelessness service providers invited and encouraged to participate
- Call in information:
 - Phone number: 1-267-368-7515***
 - Conference ID #: 883 836 652***

Behavioral Health: Mental Health & Drug and Alcohol

Essential Service:	Behavioral health acute, crisis, and residential care			Overall Service Capability:	At Risk
Staffing:	At Risk	Level 2	Supplies:	At Risk	Level 3
		Agencies invoke their own COOP plan			40 - 59% of necessary supplies are available for the essential service to be safely and adequately delivered to those
Notes: At risk but stabilizing.			Notes: Gloves, antiseptic wipes, antibacterial soap, thermometers, etc. in short supply for providers. In the past few days more supply requests have come in. Reminding providers to follow the supply request process and to not call in for supply request		
Service Locations :	Stable	Level 1	Funding:	Stable	Level 1
		100% coverage to the public from normal Service Locations, which are open and fully operational to the			Normal funding available
Notes: Broadened use of telehealth. Reminding providers to submit incident reports when they are updating policies/procedure to their facilities and services.			Notes: As of 11:00am 6-18-2020, the State indicated it will be forwarding clarification and language regarding continuation of Health Choices APA's through September 30. That information will be sent out as soon as it becomes available.		

Early Intervention

Essential Service:		Early Intervention		Overall Service Capability:		Stable
Staffing:	Stable	Level 1	Supplies:	Unstable	Level 4	20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level				
Notes: Completely up and running with tele intervention services. Only services not approved for telehealth are social work and nursing.			Notes: In the past few days more supply requests have come in			
Service Locations:	Stable	Level 1	Funding:	At Risk	Level 2	Concerns over short-term funds to cover operations - cash flow issues arising
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need				
Notes: All Infant/Toddler Early Intervention services have the approval to be delivered using tele-intervention, this includes Social Work and Nursing.			Notes: Providers have been greatly impacted by the loss of revenue			

Transportation to essential medical and social services

No updates

Essential Service:		Transportation to essential medical and social services		Overall Service Capability:		Stable	
Staffing:	Stable	Level 1		Supplies:	At Risk	Level 2	
		Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate				60 - 89% of necessary supplies are available for the essential service to be safely and adequately delivered to those in	
Notes: Traveler's Aide and ACCESS are able to accommodate MATP transports at this time.				Notes: MATP guidelines have mandated that riders and drivers wear masks. Traveler's Aid and Access has been able to acquire PPE for staff.			
Service Locations :	Stable	Level 1		Funding:	Stable	Level 1	
		100% coverage to the public from normal Service Locations, which are open and fully operational to the public				Normal funding available	
Notes: MATP has issued guidances for providers and riders.				Notes:			

Training Opportunities

DDAP

Compassion Fatigue Training

June 23, 9 – 11 AM and June 30, 9:30 – 11 AM

- Considering the potential impact of vicarious and secondary trauma, compassion fatigue and burn-out, professionals are provided with critical steps in identifying signs and symptoms of each.
- Additionally, practical skills and a commitment to self-care are an integral part of this interactive workshop.

Providing Telehealth Recovery Support Services During COVID-19

June 23, 10 AM – Noon

- Using the Stages of Change Model take a journey with us as we share lessons learned in providing telehealth Recovery Support Services during COVID-19.
- PRO-ACT Certified Recovery Specialists and CRS Supervisors will discuss their experiences as it relates to our peers and to our peer specialists.

ASAM

ASAM Risk Rating Training

- The online training will provide drug and alcohol assessors and counselors an overview of risk rating as used in The ASAM Criteria, 2013, and a summary walkthrough of how to apply risk rating.

Helpful Information

[National Health Service Corps New Site Application](#)

- The Health Resources and Services Administration (HRSA) announced that the [2020 National Health Service Corps \(NHSC\) New Site Application](#) cycle for eligible health care sites is currently open.
- The application cycle will close on Tuesday, July 21st.
- Attached is a toolkit containing sample announcements and social media posts about this program.
- HRSA will be holding a [webinar](#) on **Tuesday, June 23rd from 2-3 PM EST**, which will offer application help and technical assistance to those applying to become an NHSC-approved site.

[New SAMHSA Publication: Treatment of Stimulant Use Disorders](#)

- This guide supports health care providers, systems, and communities seeking to treat stimulant use disorders.
- It describes relevant research findings, examines best practices, identifies knowledge gaps and implementation challenges, and offers useful resources.

Medicaid/Medical Assistance Eligibility Webinar

- July 8th 3:00pm-4:00pm
- Free webinar for individuals who may be eligible for medical assistance
- Webinar is designed to help individuals, who believe that they may be eligible for MA, to navigate today's rules, requirements and paths to access these benefits
- Details on how to join can be found [here](#)

FREE Medicaid/ Medical Assistance Eligibility Webinar for Individuals Who May Be Eligible for Medical Assistance

The COVID-19 Pandemic has resulted in the loss of employment for many Pennsylvanians. The loss of employment often means the loss of health insurance.

Having access to physical healthcare, as well as mental health and drug and alcohol (D&A) services is essential for your continued health.

Due to the loss of their jobs, more individuals are becoming eligible for the benefits of Medicaid, or 'MA'. MA serves as health insurance to pay for your medical treatment, and any necessary mental health and D&A services.

Applying to become eligible to receive MA benefits is complicated and can be very confusing. This webinar is designed to help individuals, who believe that they may be eligible for MA, to navigate today's rules, requirements and paths to access these benefits.

During this free webinar, Janice Meinert, paralegal with the PA Health Law Project, will explain the various eligibility requirements for MA and the multiple ways to apply.

You are invited to a Zoom Webinar

When: July 8, 2020 Time: 3:00pm—4:30pm

Join Zoom Webinar using this link:

<https://zoom.us/j/97794839003?pwd=Umc4elJlKVijVlFidFVLQkxodDZQQT09>

Meeting ID: 977 9483 9003

Password: 584748

OR Dial in via phone
888 475 4499 US Toll-free
877 853 5257 US Toll-free

Find your local number: <https://zoom.us/u/azflbdRZM>

Testing Guidance from OMHSAS

- On June 1st PA State Department of Health released testing guidance for COVID-19 for Long Term Care Facilities
 - Included reference to: Long Term Structured Residences, Community Residential Rehabilitation's and Residential Treatment Facilities-Adult's were included in the definition of Long-Term Care Facilities
- On June 17th OMHSAS provided clarification on testing for LTSR's, CRR's and RTFA's
 - Confirmed cases-individuals
 - Confirmed cases-staff
 - Post testing actions to prevent transmission
 - Repeated testing to ensure termination of transmission
 - Detailed Guidance from OMHSAS can be found [here](#)

PMHCA VIRTUAL WARM LINE

PENNSYLVANIA MENTAL HEALTH CONSUMERS' ASSOCIATION

WE'RE HERE TO CHAT



TIME AND DAYS

Monday - Thursday 9:00 pm to 1:00 am

Friday - Saturday 7:00 pm to 2:00 am

Starts June 15th, 2020



ZOOM INFO

Zoom Link:
<https://zoom.us/j/99026924170>

Meeting ID #: 990 2692 4170



WHAT IS IT

A warmline is a service for people who are looking for someone to discuss their daily struggles. Warmlines are staffed with peers who have lived experience of mental health struggles themselves and who are open to sharing their stories of challenging situations, recovery, and perseverance.



This is not a Crisis Line. If you are experiencing crisis, please contact your county crisis line or call 1-800-273-8255

Or text HOME to 741741



NEED SOMEONE TO TALK TO? COME JOIN US
ON ZOOM. FREE AND CONFIDENTIAL

We're here to help



pmhca.wildapricot.org - 1-800-887-6422 - pmhca@pmhca.org

PMHCA Virtual Warm Line



Child welfare critical services: Local plans & next steps

Essential Service:	Child welfare critical services, hotline, investigations, required visits, group care		Overall Service Capability:	At Risk
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable
Notes: Agencies can staff their own services. Some have invoked contingency plans that have brought staffing to an adequate level		Notes: Providers report needing hand sanitizer , bacterial wipes, disposable thermometers service locations CYF is able to deliver supplies to essential first responders, but supply is limited.		
Service Locations:	Unstable	Level 4 30 - 59% coverage of the public, as some Service Locations have been forced to close	Funding:	Stable
Notes: Several provider agencies have been forced to close to comply with Governor's orders		Notes: Normal funding available. Providers compensating staff with combat pay and exploring ways to incentivize staff		



Provider weekly calls

3 Calls – Foster Care,
In-Home and
Congregate Care

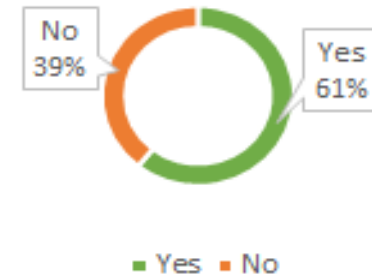
Occur on Wednesdays

Chat sessions with Providers

Discussions during the calls regarding specifics of reopening plans and challenges / barriers

Reopening plans from agencies

Provider Reopening Plans Received
As of 6/17/2020



*Of the plans not received, some are awaiting final Board approvals.

Provider Reopening

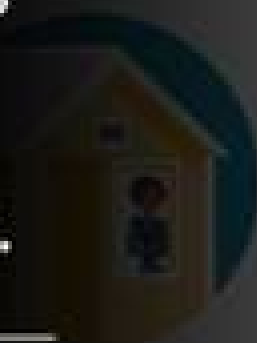
Thank you for your continued efforts to ensure safety of staff, children and families.

Important Information About Your Cloth Face Covering

Print Resources Web Page: <https://www.cdc.gov/coronavirus/2019-nCoV>

As COVID-19 continues to spread within the United States, CDC has recommended additional measures to help reduce the spread of SARS-CoV-2, the virus that causes COVID-19. In the context of community mitigation, CDC recommends that you:

CDC website has helpful visual aids that can support reopening efforts.



Stay at home as much as possible



Practice social distancing (remaining at least 6 feet away from others)

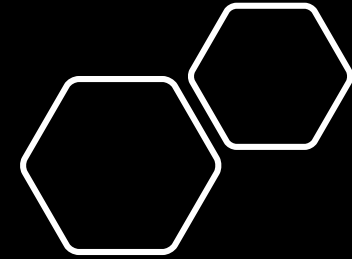


In addition, CDC also recommends that everyone wear cloth face coverings in public places, including their homes, regardless of whether they have fever or symptoms, because of evidence that people with COVID-19 can spread the virus even if they don't have any symptoms. Cloth face coverings should not be placed on children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated, or otherwise unable to remove the covering without assistance.

PA Fingerprinting & Clearances

- You must pre-enroll and schedule an appointment with **IdentoGO** to have your fingerprints taken by going to their website prior to going to an available location.
- The **IdentoGo** website currently shows all locations as operating
 - 84 now open.
- Individuals should call IDEMIA Customer Service using the toll-free number **1-844-321-2101** to confirm a location's operating status.
 - Masks must be worn while visiting the site.

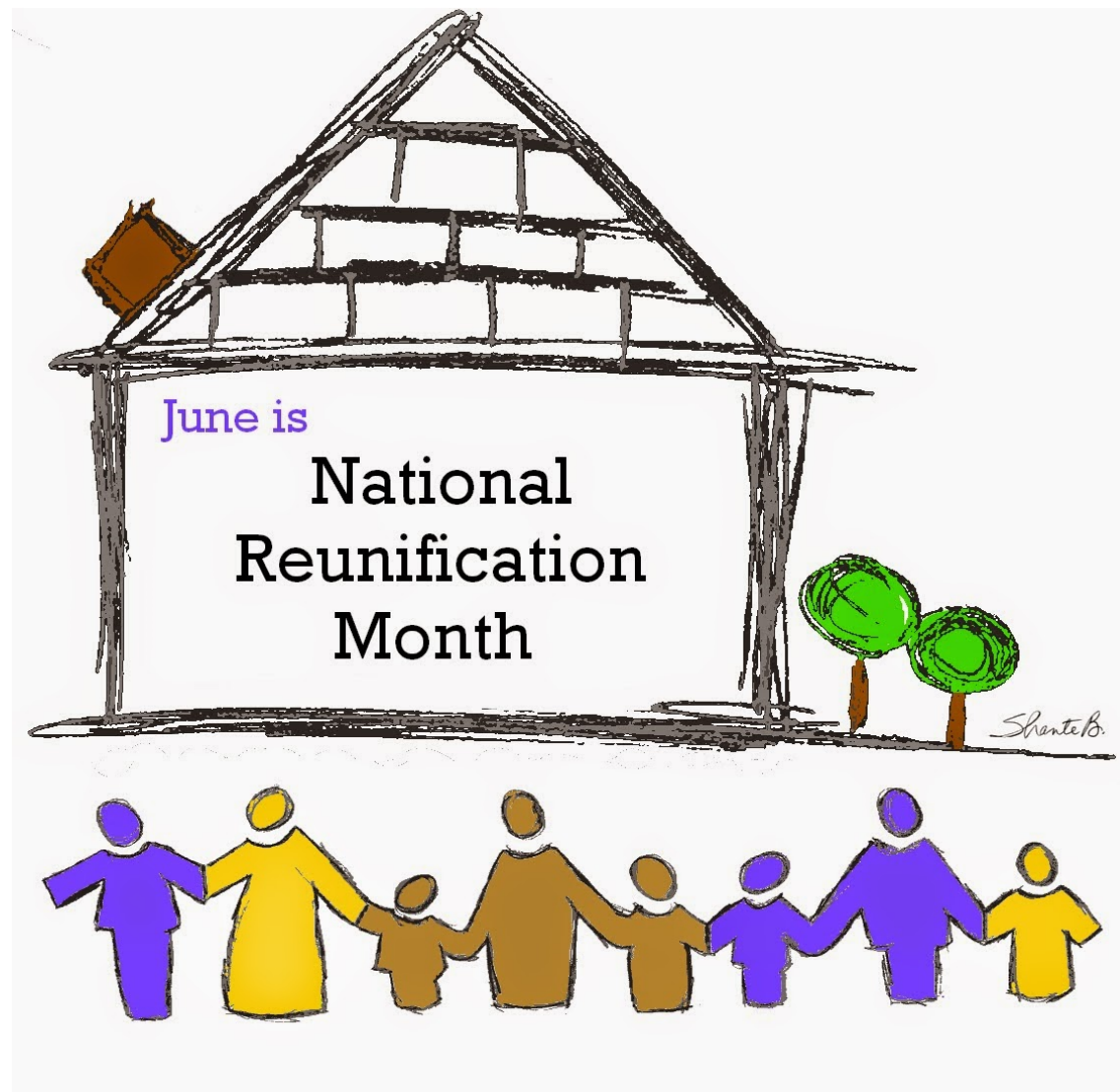
If your clearances require renewal in the fall, please renew this summer to avert backlogs!



Family is Essential

Administration for Children
& Families
Children's Bureau

<https://cbexpress.acf.hhs.gov/index.cfm?event=website.viewArticles&issueid=217§ionid=2&articleid=5593>



Intellectual Disabilities and Autism services:

Essential Service:	Intellectual Disabilities and Autism services			Overall Service Capability:	Stable
Staffing:	Stable	Level 1 Agencies staff their own services, or have invoked contingency plans that have brought staffing to an adequate level	Supplies:	Unstable	Level 4 20 - 39% of necessary supplies are available for the essential service to be safely and adequately delivered to those in need
Notes: We continue to reach out to agencies weekly. Provider agencies are getting a lot of information but seem to be keeping up service delivery in light of COVID. We have confirmed providers have and are implementing COVID response plans when necessary.			Notes: Providers are reporting that they are submitting supply requests to any and all resources provided and getting some response although quantity is still not near what is needed.		
Service Locations:	Stable	Level 1 100% coverage to the public from normal Service Locations, which are open and fully operational to the public and those in need	Funding:	Stable	Level 1 Normal funding available
Notes: Providers have relocation plans in place but so far, everyone is at their normal service location. Providers are aware of resources available and reporting requirements.			Notes:		

Intellectual Disabilities and Autism services: Current Activities

ODP Announcement 20-072: Coronavirus Disease 2019 (COVID-19):
Home and Community Based Services (HCBS) At-a-Glance Reopening
Guide

ODP Announcement 20-031: Retainer Payments to CPS Providers

ODP Announcement 20-070: CARES Act Funding for Providers of ODP
Waiver Services

ODP Announcement 20-074: CPS Retainer Payment Update

Continue to follow local information and directives, along with PA Department of Health and the State Office of Developmental Programs. Links to COVID-19 updates can be found on MyODP.org, <https://www.myodp.org/mod/page/view.php?id=26808>

6/18/2020

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

