

THIS CALL IS BEING RECORDED

DHS Provider Briefings

Thursday 8/20/20

Provider Briefings are now held
weekly, on Thursdays.



Agenda

- Announcements/updates
- Temporary worker platform live poll results
- Cleaning Services for Providers—Update
- Legislative Updates
- United Way wellness checks
- Health metrics
- Program updates



Reporting Uncovered COVID Expenses

Reminder: Please report uncovered expenses to DHS!

Uncovered expenses are expenses incurred due to COVID-19 for which an agency has neither received an allocation from DHS, nor anticipates reimbursement from other sources. All DHS providers have the opportunity to report and document uncovered expenses incurred through June 30th and this reporting is requested by August 31st.

If you need a refresher on the reporting process, please access the recorded training [here](#) and information is located on the COVID-19 Communications and Planning website in the DHS Guidance and Operations section.

Also, please review the below for more information and you can reach out to your Fiscal Lead or contact the DHSProviderResourceHub@allegHENYcounty.us with any questions.

[Guidance Document](#)

[E-Learning](#)

8/13/2020

FINANCIAL SUPPORT FOR MILLIONS OF HEALTH CARE PROVIDERS NATIONWIDE

Up to 2% of patient revenue regardless of a previous disbursement

The infographic is titled "CARES Act Provider Relief Fund" and lists "Medicare, Medicaid, Medicaid Managed Care, CHIP, and Dental Providers" as eligible. It features three icons: a virus for "COVID-19", a bar chart with an upward arrow for "Expenses" and a downward arrow for "Revenue" under the heading "IMPACT", and a stack of coins for "SUPPORT". A blue banner at the bottom states "\$175 Billion Apply by August 28, 2020" and includes the "HRSA Health Resources & Services Administration" logo.

The latest phase of funding is now available through August 28, 2020.

Visit hhs.gov/providerrelief to learn more and get started with the application.

To apply:

- [Follow the 6-Step Application Process](#)
- [Provider Relief Fund Application and Attestation Portal](#)
- If you encounter challenges with the application, call the Provider Support Line at (866) 569-3522; for TTY, dial 711

Election Poll Workers Needed

- Allegheny County is recruiting at least another 2,000 poll workers for the November 3rd election. Poll workers will be provided with "infection prevention kits" for election day that includes a face shield, mask, gloves, disinfectant wipes, and hand sanitizer.
- Serve as a Judge, Inspector or Clerk of Election. Election Officers/poll workers earn from \$115 to \$140 for the day. New Election Officers receive paid training. County website [link](#) for more information.
- [Application for Allegheny County Election Poll Worker](#)
- [Student Poll Worker Program](#) (not yet updated for November election)
- [Become a Poll Worker](#) video

Voter resources

- Allegheny County Elections Division E-newsletter: [Sign-up](#) to receive information on preparations for the November general election
- [Overview of vote by mail process in Allegheny County](#)
- [Register to vote](#)
- [Check voter registration status](#)
- [Absentee Ballot Application](#): October 27th is the last day to apply for an absentee ballot for the November 3, 2020 election. The application must be received in the Elections office by that date.



Active Solicitations

- RFP for Trauma-Informed Care Training and Consultation
 - Proposals Due August 21 – **Tomorrow!**
- RFQ for Forensic Psychological and/or Psychiatric Evaluators
 - Proposals Due Sept 1 (RFQ is ongoing; proposals due Sept 1 and March 1)
- RFP for Inpatient Program for Victims of Commercial Sexual Exploitation of Children
 - Proposals Due September 16
- RFP for Latinx Community Needs Assessment
 - Proposals Due September 18
- All available on [DHS Solicitations Page](#), along with form to sign up to receive email notifications when we post new solicitations

HAVE YOU FILLED OUT YOUR CENSUS YET?

Please help your community
get the resources it needs, by
filling out your census today!



*There are three ways to fill out the census even
while practicing physical distancing:*



VISIT [2020CENSUS.GOV](https://2020census.gov)



SPEAK TO A REPRESENTATIVE BY CALLING
1-844-330-2020



FILL OUT A PAPER COPY SENT TO
YOUR HOME



Recruitment Platform *for* Essential Human Service Workers

Survey Results

Have you experienced a staffing shortage related to Covid-19?

[More Details](#)

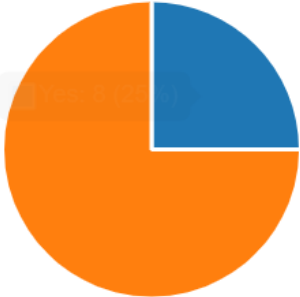
- Yes 13
- No 19



Do you have a need, or have you had a need since March, for temporary workers to fill Covid-19-related gaps?

[More Details](#)

- Yes 8
- No 24



What Covid-19-related staffing challenges are you facing or do you anticipate facing?

- Spanish-speaking case managers
- Cleaners and teachers
- Child care
- Food deliveries
- The need to get physicals and TB tests before onboarding new staff
- Nurses, direct service staff

What can DHS do to help with your staffing needs?

- Connect us to Spanish-speaking case managers with experience in Latinx community
- Create virtual job fairs
- Collaborate with community colleges to develop professional staff interested in human services
- Stay connected with HR departments as things develop in the fall
- Instead of help with personnel, provide more funding so we can afford to hire additional staff, rather than temp workers
- Child Care
- Help us get free and easy access to Covid testing for staff that don't meet testing criteria (e.g. asymptomatic)

Cleaning Services for Providers: **Update!**

- We began offering cleaning services only to congregate care providers, but haven't had many requests and due to this, any provider that serves clients onsite can request cleaning service
- We will monitor usage and revise our process as/if needed

When to Request

- Providers can request services after someone was present in the building who meets the following criteria:
 - Person has a confirmed positive case of COVID-19
 - Person has been exposed to COVID-19 AND is showing symptoms
- **Exception:** Homeless services providers can request when someone in the facility has symptoms, even if you don't have a positive test or known exposure
- Providers can also request cleaning services if you are preparing to re-open a facility to clients that has been closed for a period
 - For cleaning prior to re-opening, please request in advance if possible, to help with scheduling

How to Request

Please use the below available on the DHS COVID-19 site in the “Operations” subsection, under “Allegheny County DHS Guidance and Operations”

<https://forms.office.com/Pages/ResponsePage.aspx?id=Ej0n4MvksU6fclu6FvuWjUkxQI749jdHphHNKdg0q-tURE9HNk9XQk5TWDQ4WU5GUE01MVBOMUpaRS4u>

Policy & Legislative Update – Federal, State

- Negotiations on larger 5th Federal stimulus bill are at an impasse while Senate is in recess.
 - Some Senate Republicans are working on a smaller bill that includes \$10 billion in postal service funding, coronavirus liability protections, a \$300/week additional unemployment benefit, another round of Paycheck Protection Program funding, and additional funds for testing and schools.
- Gov. Wolf has moved forward with seeking the additional \$300 in weekly unemployment compensation from President Trump's executive order to get more money to unemployed residents.
 - It is unclear how long the additional funds will last, but the PA Department of Labor believes it will be for as few as 5 weeks.

Policy & Legislative Update – Local

- Bill to ban chokeholds and neck holds was introduced in Allegheny County Council on Tuesday.
 - Because of PA state law, any ban that could be passed would most likely only apply to Allegheny County police and would not apply to municipal police departments.
 - Bill now heads to Public Safety Committee for a Committee recommendation.
 - Pittsburgh City Council passed a ban on police chokeholds in July.

Eviction Order

- On August 7, President Judge Clark issued an order **prohibiting the commencement of new residential landlord tenant actions** where the eviction is based solely on non-payment of rent or on a tenant holding over or exceeding the term of a lease **whether or not the lease includes a waiver of a “notice to quit” provision.**
- The temporary prohibition is **in effect through Aug. 31** while the court remains in emergency status. Read the full order from Aug. 7 [here](#).
- *This Order was made in recognition that Governor Wolf’s July 9th Order did not affect those residential leases containing a waiver of the “notice to quit” provisions.*

New check-in service

Basic Needs - Examples



Utilities

“Utility bill payment assistance, LIHEAP”



Food

“Food pantries, delivery programs”



Housing

“Homelessness programs, rental assistance”



Material Goods

“Clothes, Furniture, Appliances”



Transportation

“bus passes, non-emergency programs”



United Way of
Southwestern Pennsylvania



Check-in

For Everyone



United Way of
Southwestern Pennsylvania



Explore

⚙ Settings

← Tweet



Allegheny County DHS
@ACDHS

It's easy to feel isolated and lonely these days. If you or someone you love could use a friendly check-in call, United Way can help. To learn more, contact PA 2-1-1 Southwest by dialing 2-1-1, texting your zip code to 898-211 or visiting pa211sw.org.



5:04 PM · Aug 14, 2020 · [Twitter Web App](#)

1 Retweet 2 Likes



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[Sign up](#)

Relevant people



Allegheny County DHS
@ACDHS

[Follow](#)

Agency responsible for publicly funded child welfare, aging, homeless, drug and alcohol, mental health, intellectual disability services in Allegheny County, PA

What's happening

UEFA Champions League · LIVE

Lyon vs Bayern Munich: Gnabry scores his second to double Bayern's lead



Trending with: [Ekambi](#) and [Toko](#)

#FREERAYSHAWN

Now Streaming on Quibi.

Promoted by Quibi



United Way of Southwestern Pennsylvania

Check-In Script

“I’m so glad that we talked today. If you need help with any basic need (utility payments, rental help, food resources), contact 2-1-1. You can get live professional assistance 24 hours a day, 7 days a week.”

“If you’d like, one of our community partners can call you (every week? every few days?), just to check-in until we all return to our normal routines. You can contact 2-1-1 to enroll, or I’d be happy to pass along your information.”

*If yes, write down their name, phone number, zip code and age (either 60+ or under 60).
Email to checkins@unitedwayswpa.org*

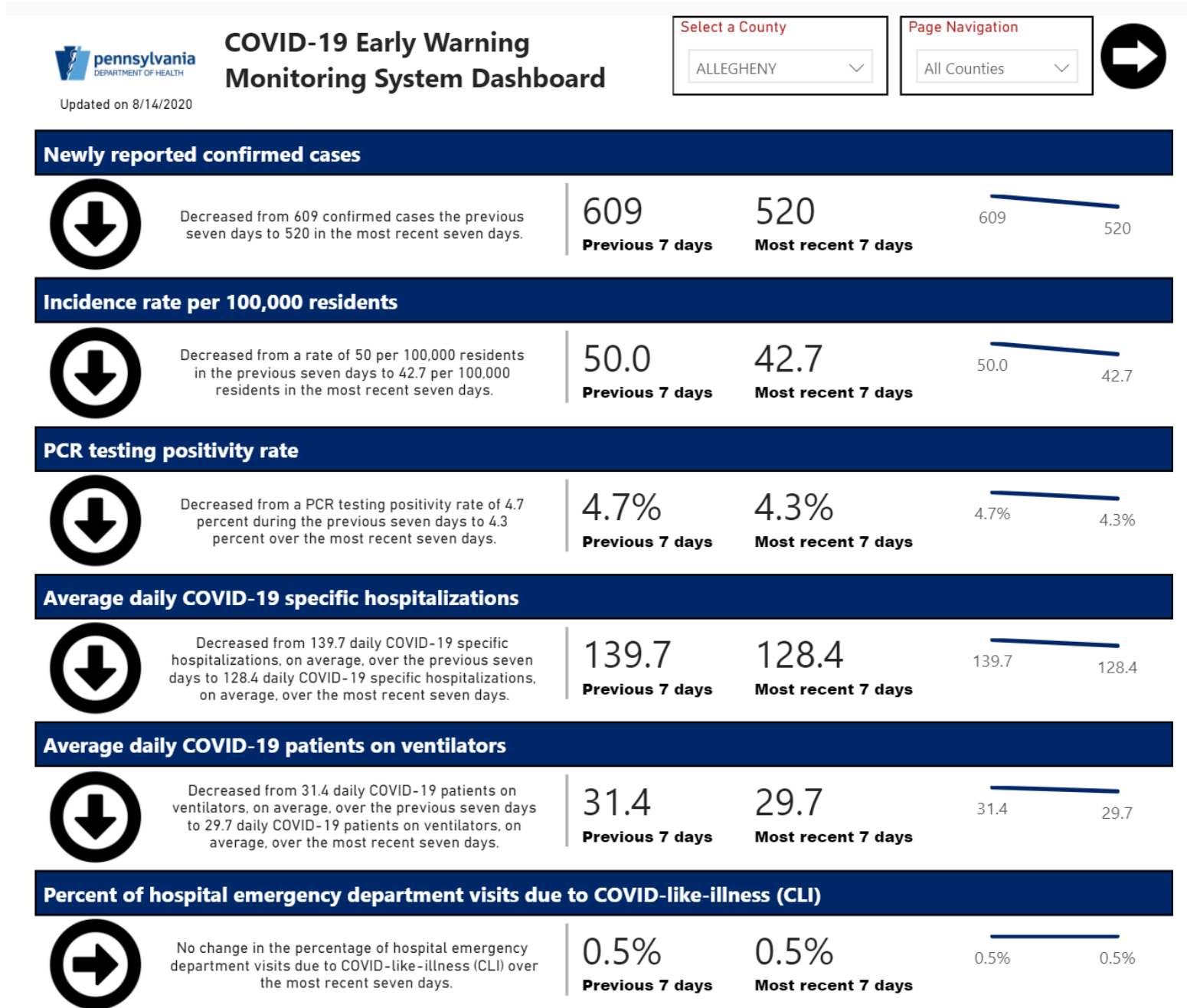


United Way of
Southwestern Pennsylvania

PA State Metrics

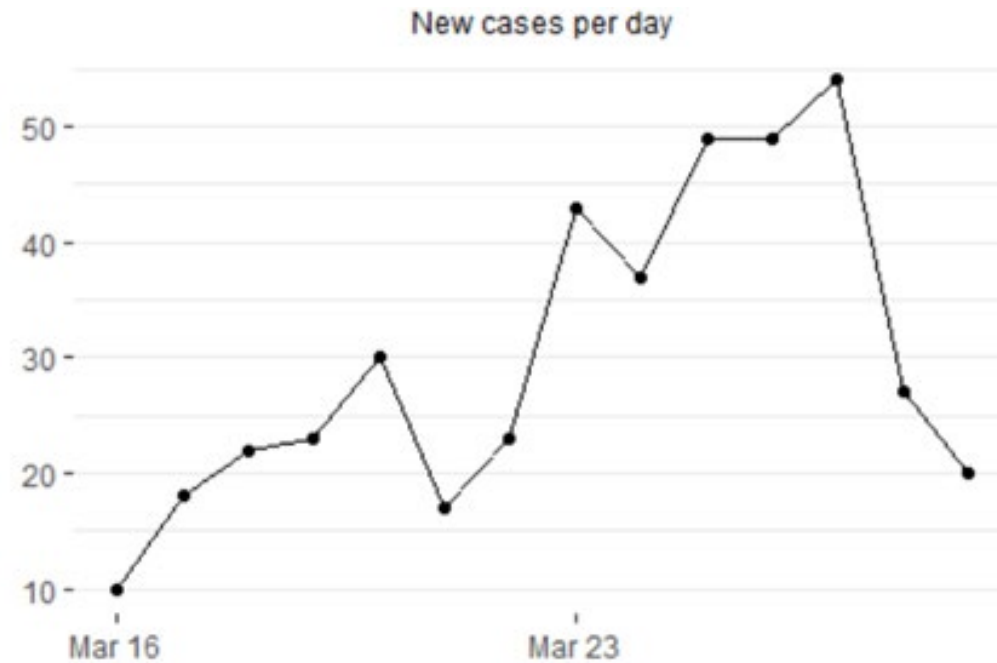
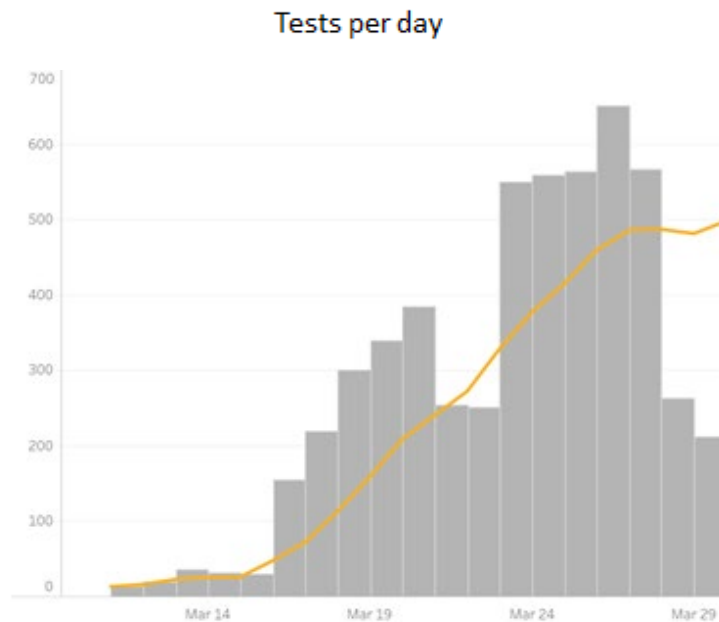
- Compares this week (August 7th-August 13th) to previous week (July 31-August 6). Data is updated every Friday.
- All metrics are decreasing. There was a 15% decrease in new cases reported over the last week.

PA state's early warning system dashboard (<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Monitoring-Dashboard.aspx>).



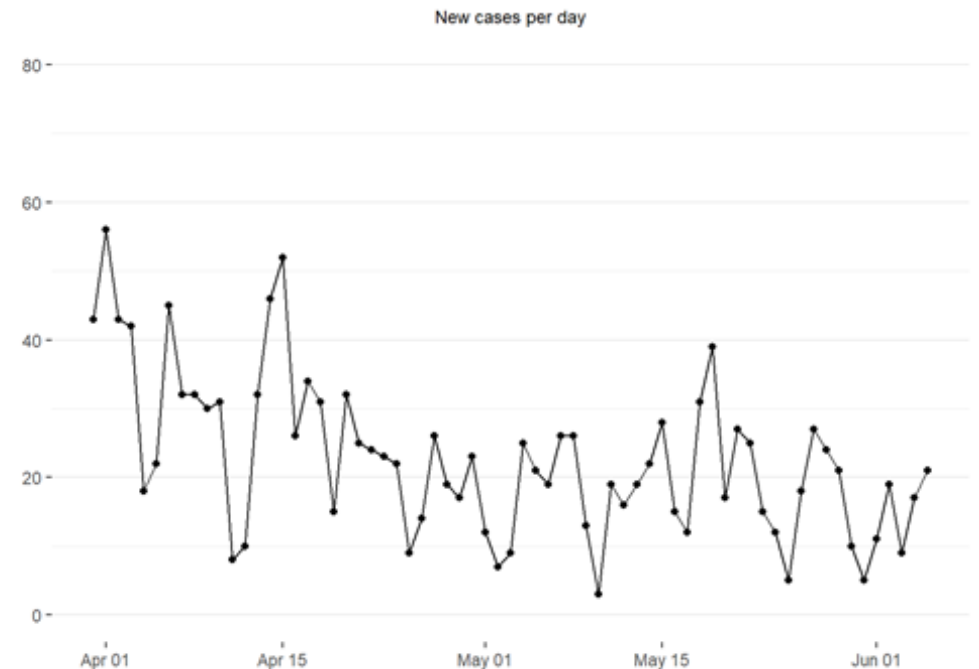
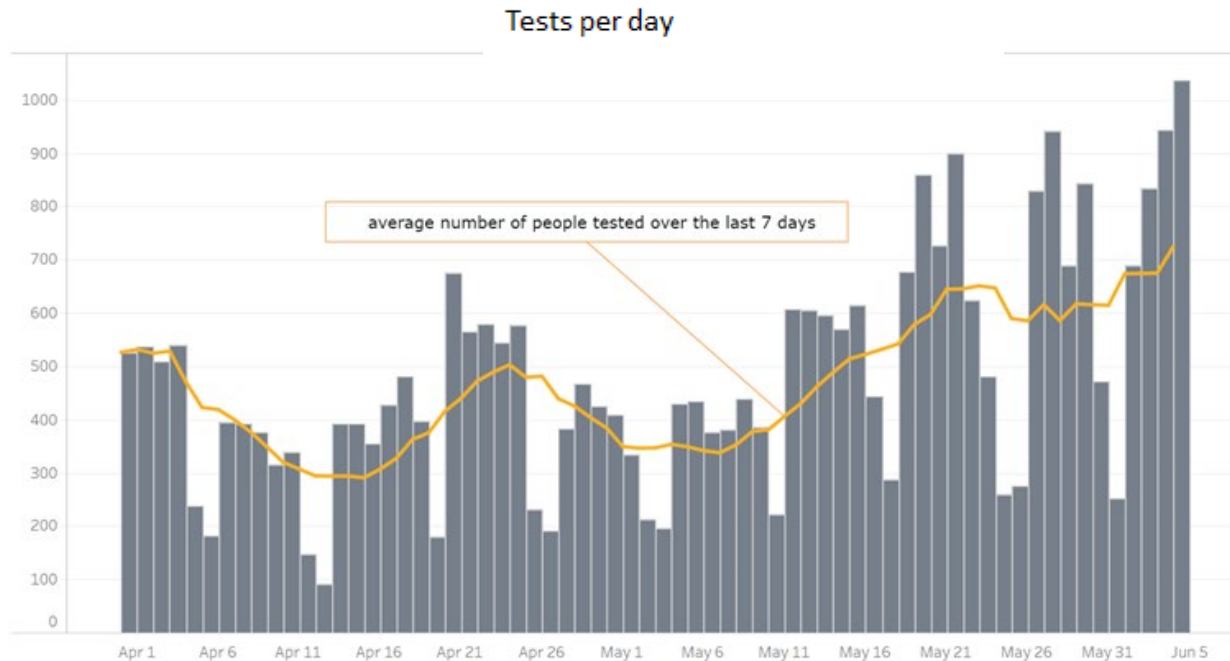
Basic stats – The first two weeks (3/16 to 3/29)

- **Testing volume** increased from a 7-day average of zero to 500 people per day
- **Positive testing rate** increased from 6% to 9%
- **Cases per day** rose from 10 to 54, then fell to 20
 - Average cases per day: 34
- **Total deaths: 29**
 - Average deaths per day: 1.6



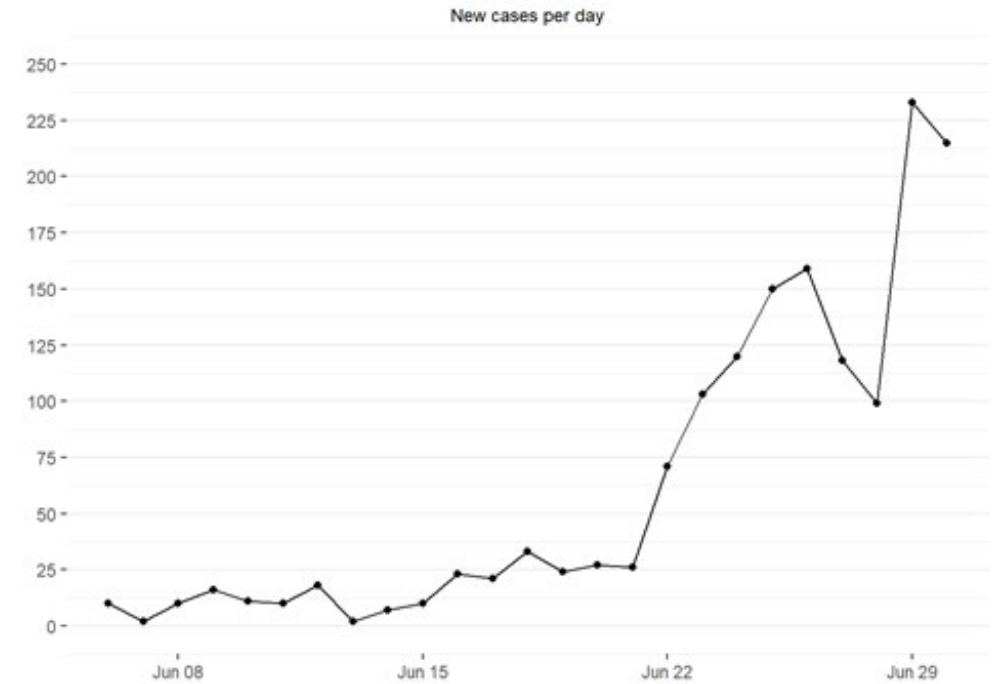
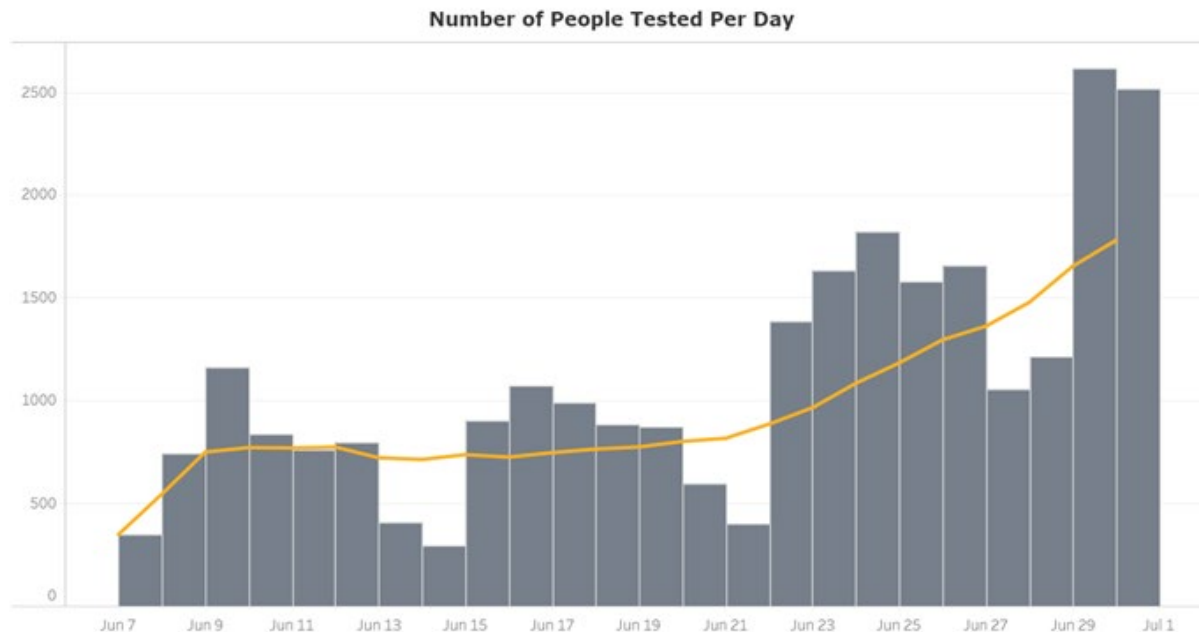
Basic stats – The shutdown (3/30 to 6/5)

- **Testing volume** increased from a 7-day average of 526 to 724 people per day
- **Positive testing rate** decreased from 8% to 1%
- **Cases per day** fell from 43 to 17
 - Average cases per day: 23
- **Total deaths: 164**
 - Average deaths per day: 3



Basic stats – First reopening (6/6 to 6/30)

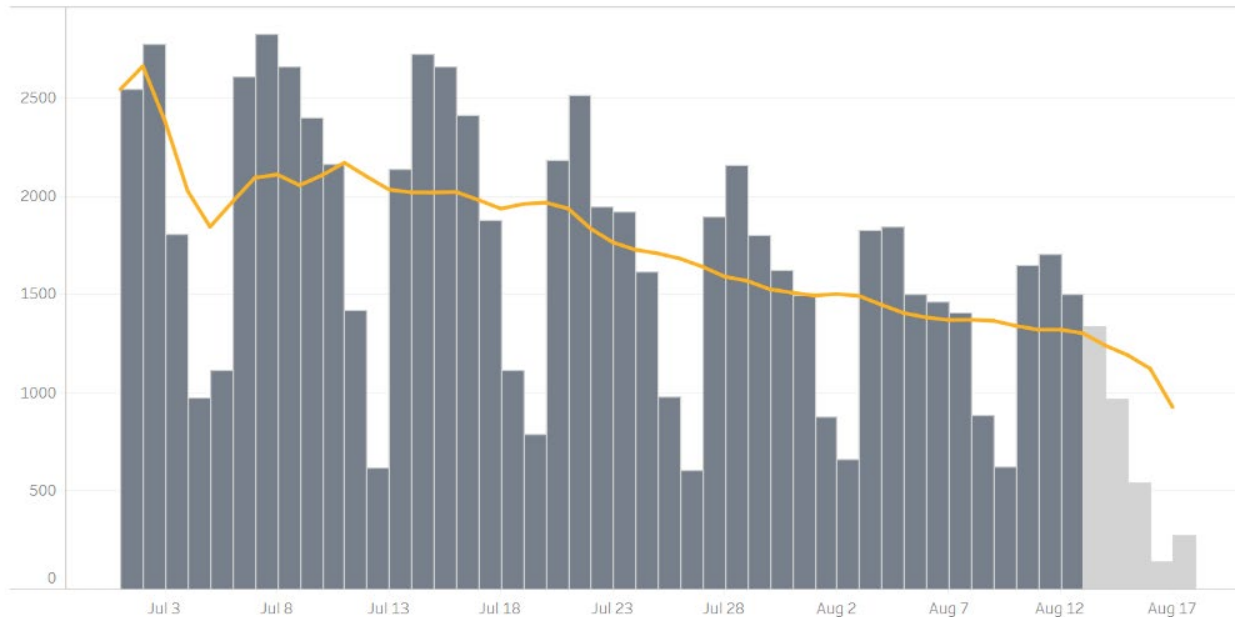
- **Testing volume** increased from a 7-day average of 348 to 1,779 people tested per day
- **Positive testing rate** increased from 1% to a high of 11% on 6/27, then fell to 8%
- **Cases per day** increased from 2 to 215
 - Average cases per day: 61
- **Total deaths: 18**
 - Average deaths per day: 1



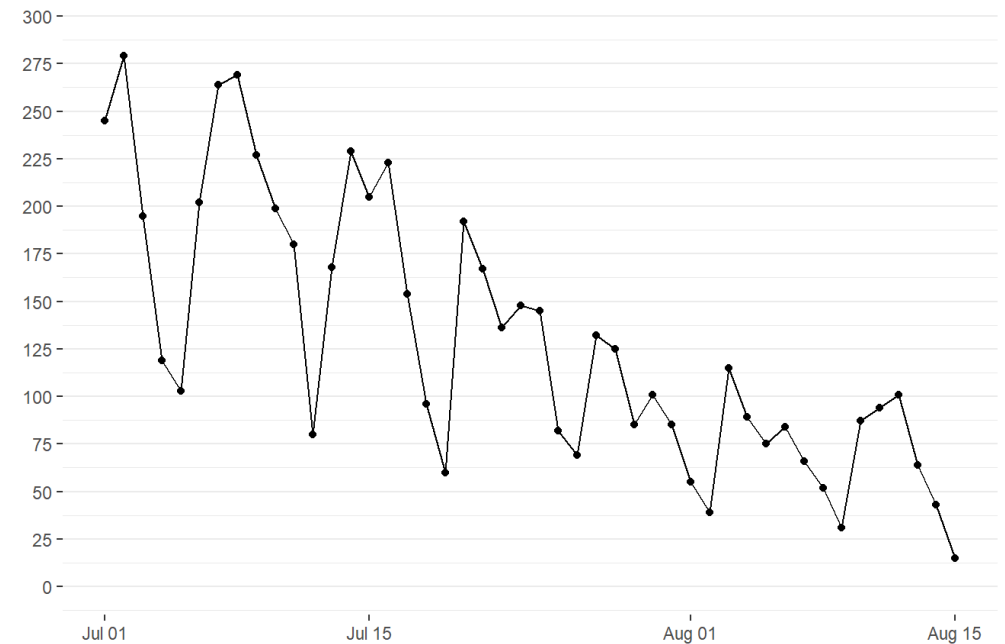
Basic stats – New restrictions (7/1 to present)

- **Testing volume** has decreased from a 7-day average of 2,540 to 1,281 people tested per day
- **Positive testing rate** have decreased from 10% to 5%
- **Cases per day** have decreased from 245 to 71
 - Average cases per day: 120
- **Total deaths: 86**
 - Average deaths per day: 2

Number of People Tested Per Day



New cases per day



Cases by age group over time

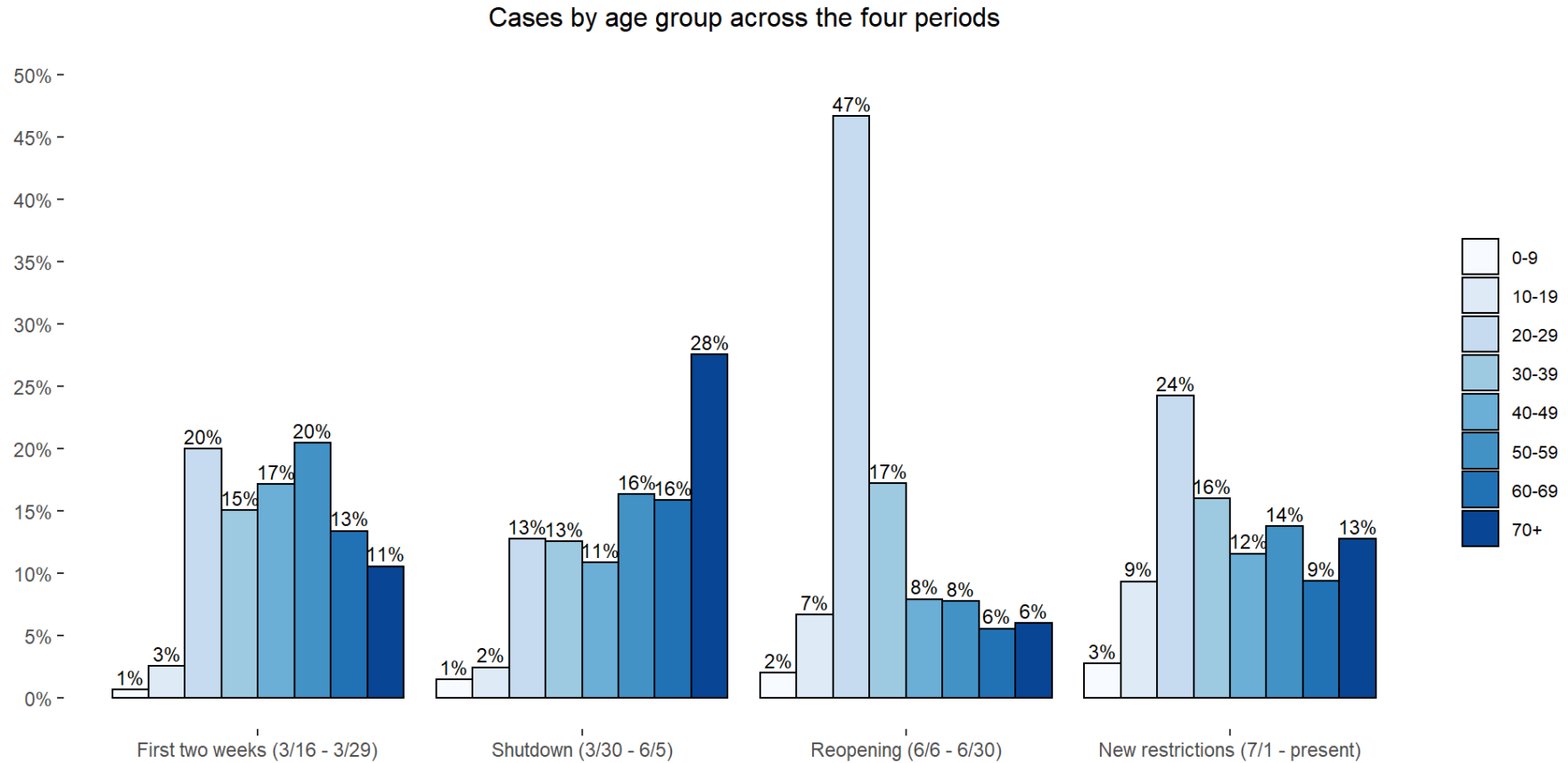
First 2 weeks: 515 cases

Shutdown: 1,529 cases

Reopening: 1,520 cases

New restrictions: 6,012 cases

- Since early July, 24% of all cases were for people aged 20-29 (the largest group).

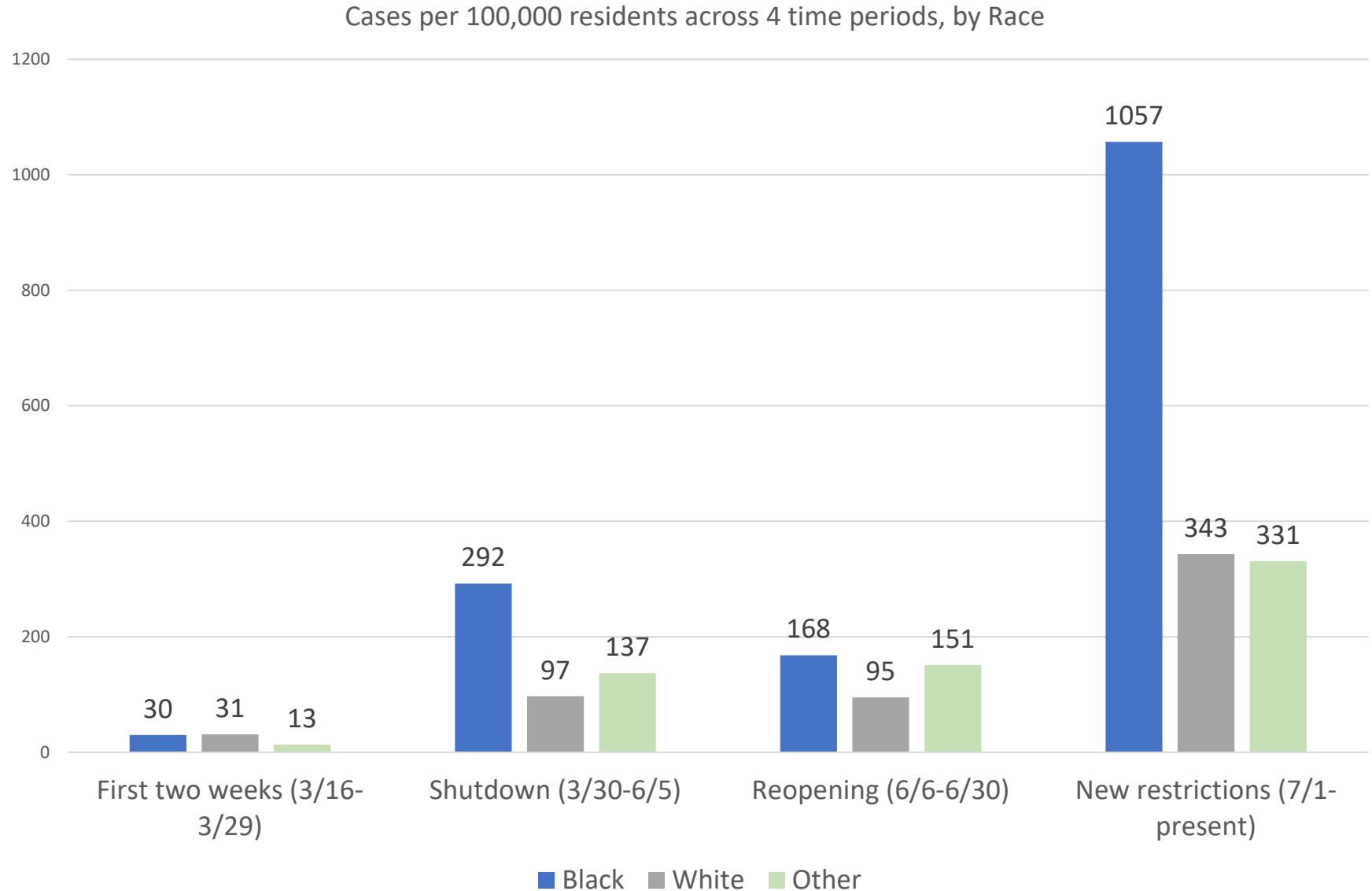


Other trends

- Gender: More women have tested positive than men throughout the time period. During the reopening period (6/6-6/30), men and women equally tested positive.
- Race: Since 7/1, 29% of all cases were for Black residents, up from 18% during June.
- Ethnicity: 2% of cases were for people who identified as Hispanic. NOTE: we are still missing about 23% of ethnicity information for cases

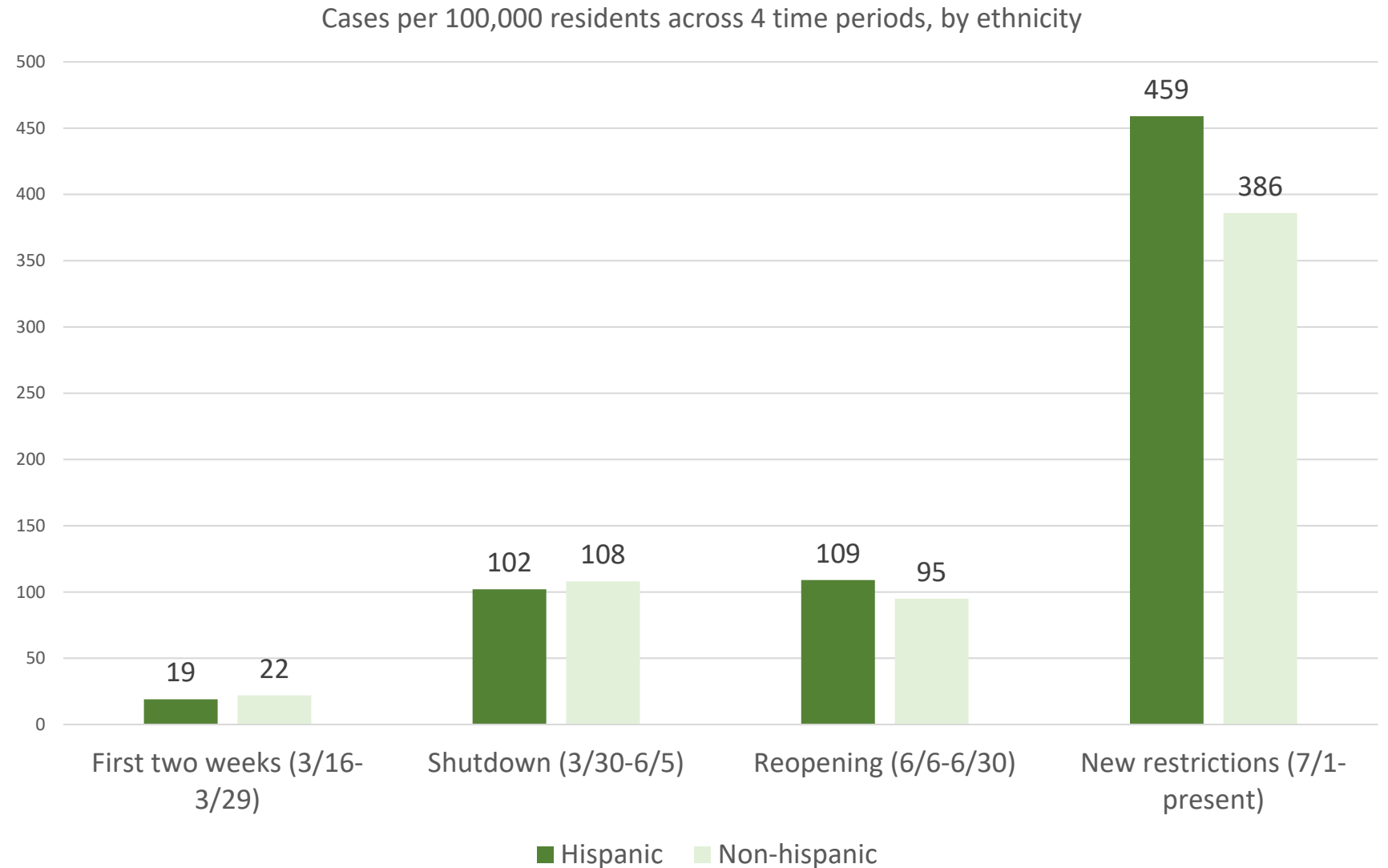
Case rates by race

- Cases per 100,000 has been higher for Black residents since the shutdown.
- During the most recent stage, the case rate for Black residents is 3x that of White residents



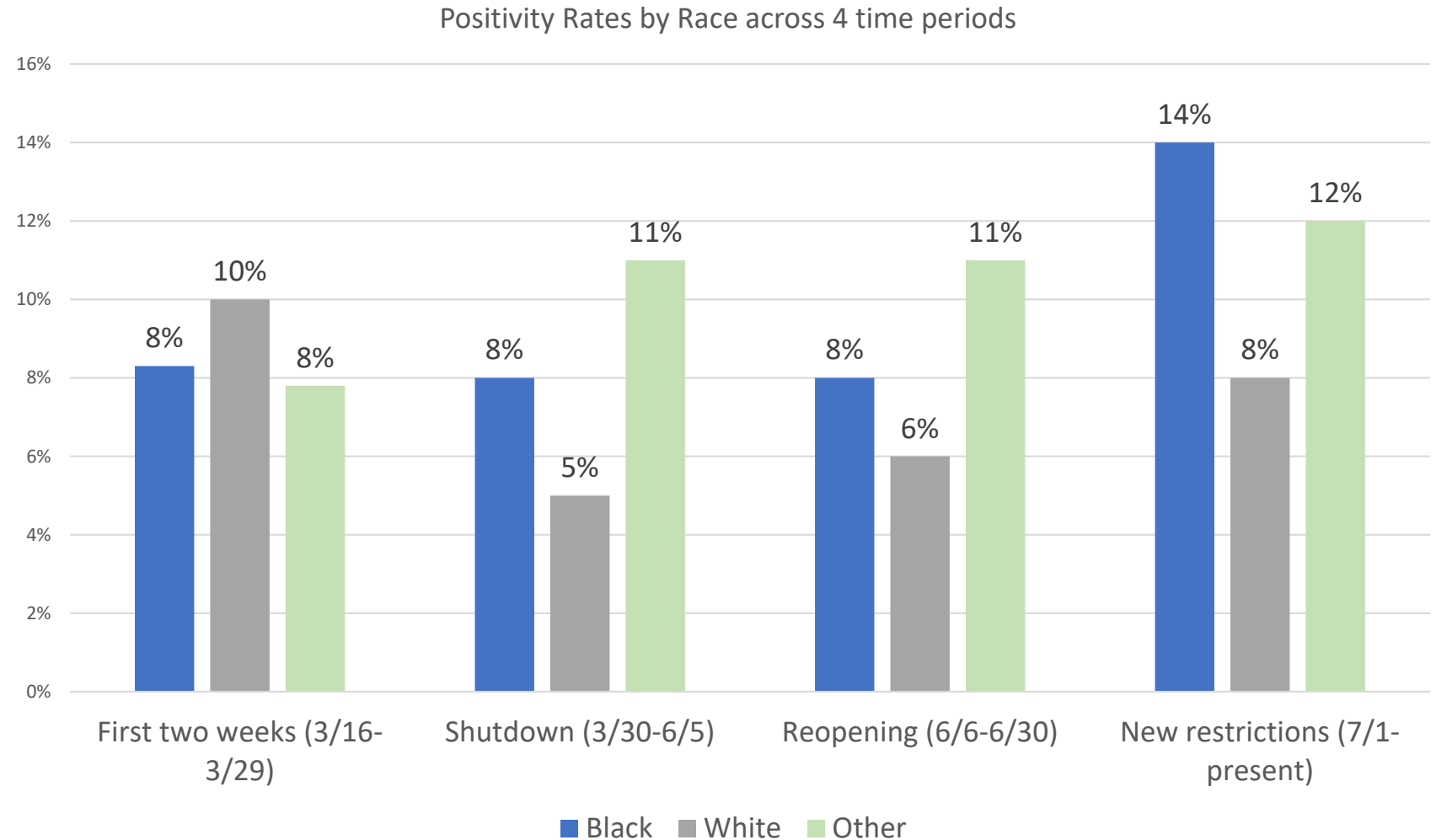
Case rates by ethnicity

- Cases per 100,000 has for Hispanic residents is also increasing and is higher than non-Hispanic residents in the most recent stage.



Positivity by Race

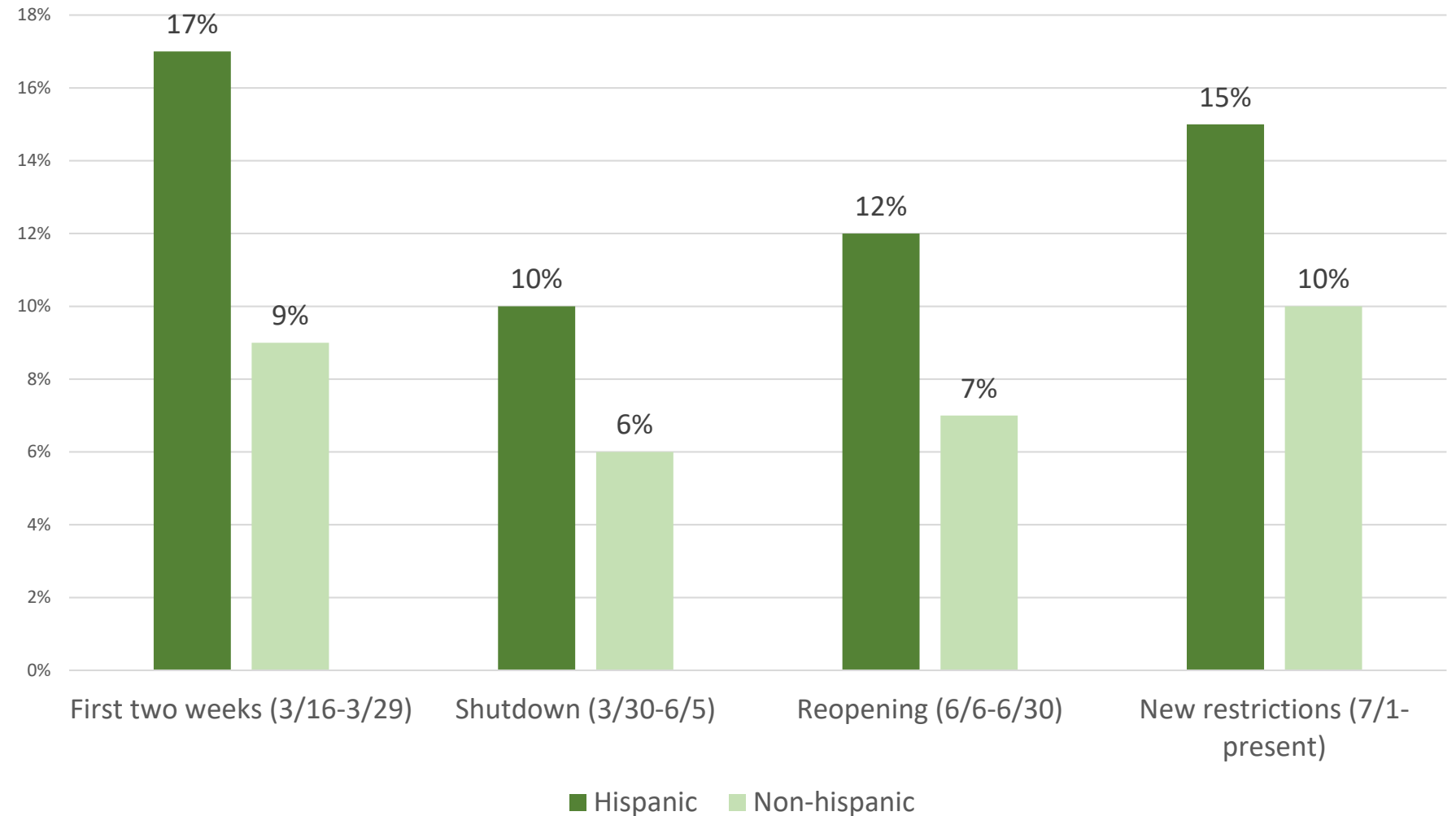
- The positivity rate by age group and gender remain below 10% during the most recent month.
- However, we do see positivity rates for Black residents of almost 15%. Any rates above 10% indicates we may not be testing as much (and there may be more infections than are currently captured)



Positivity by Ethnicity

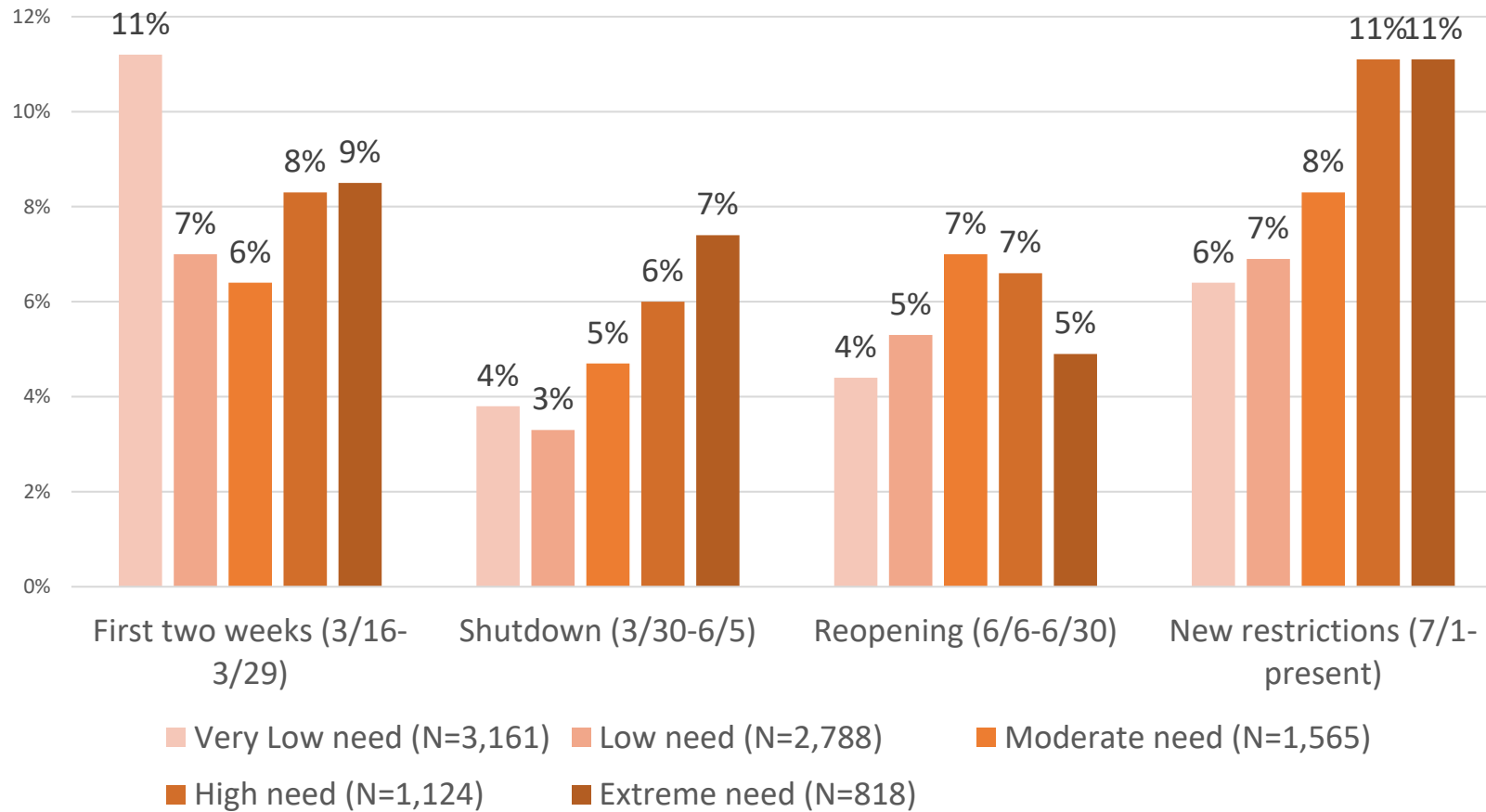
- Since the beginning of the pandemic, positivity rates for people identifying as Hispanic have been 10% or above

Positivity Rates by Ethnicity across 4 time periods

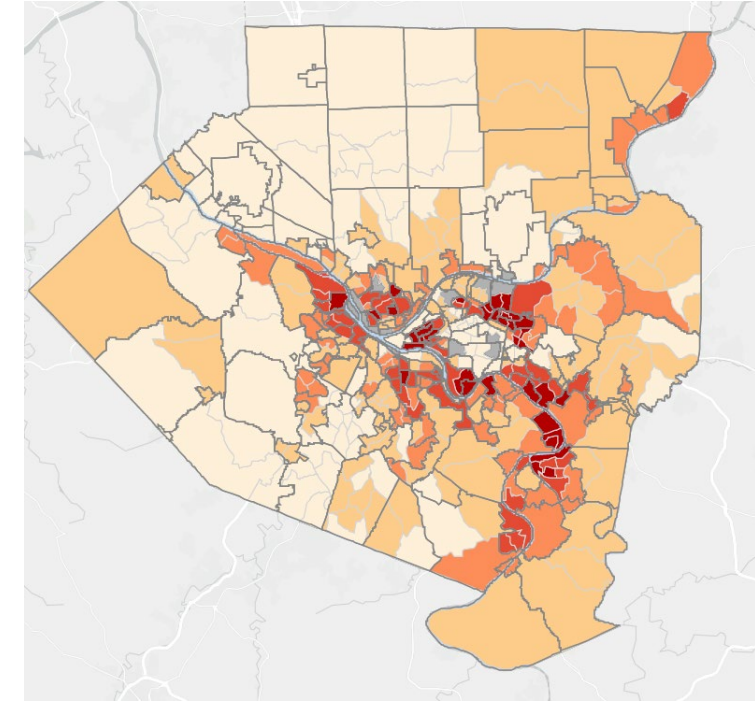


Geography

Positivity Rate by need area



Community Need Index (2014-2018)



COVID-19 Mobile Testing Schedule (Aug 17-21)

Squirrel Hill Health Center

register at <http://alleghenycovidtesting.com>

- **Monday** 9 am to 12 pm
South Hills Interfaith Movement, Lower parking lot
41 Macek Drive Pittsburgh, PA 15227 (Baldwin)
- **Tuesday** 9 am to 12 pm
Mooncrest Neighborhood Program
308 Hemlock Drive Moon Township, PA 15108 (Moon)
- **Wednesday** 9 am to 12 pm
Allegheny County Children Youth & Families
10700 Frankstown Road Penn Hills, PA 15235 (Penn Hills)
- **Thursday** 9 am to 12 pm
Parking lot near PNC Bank
119 Butler Street Pittsburgh, PA 15209 (Millvale)
- **Friday** 9 am to 12 pm
Jewish Association on Aging
200 JHF Drive, Lower Level Pittsburgh, PA 15217 (Squirrel Hill)



Schedule announced

Mondays on

Allegheny County Health Dept

Facebook & Twitter

Allegheny Health Network

walk-ins welcome; appointments and physicians' orders are not required for testing

- **Monday** 10:30 am to 4 pm
Former Shop 'n Save Plaza
1850 Centre Avenue Pittsburgh, PA 15219 (Hill District)
- **Tuesday** 10:30 am to 4 pm
City Hall Building
551 Ravensburg Boulevard Clairton, PA 15025 (Clairton)
- **Friday** 10:30 am to 4 pm
Duquesne Elementary school
300 Kennedy Avenue Duquesne, PA 15110 (Duquesne)

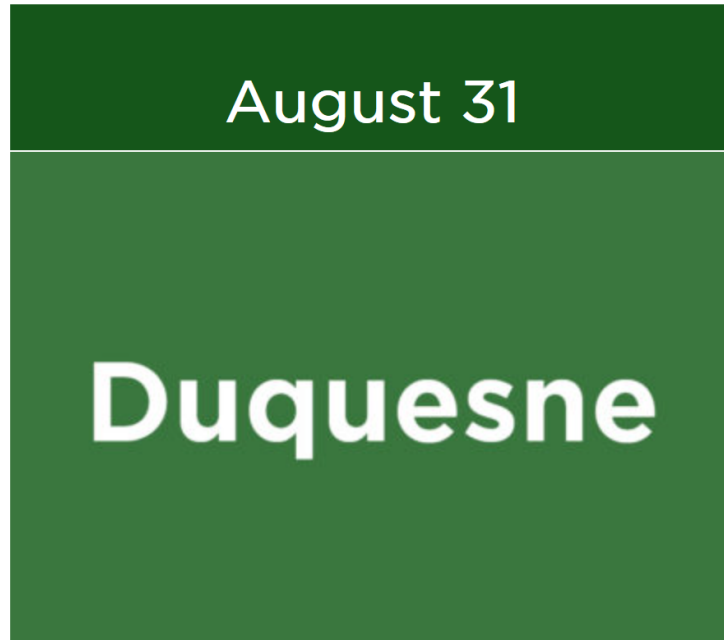
8/20/2020

Allegheny County Community Learning Hubs



- Several community-based out-of-school time and childcare providers will be serving as Community Learning Hubs this fall
- DHS, United Way, and Trying Together are providing funding to ensure access for vulnerable families
- Hubs will be places for children to engage in virtual learning and participate in enrichment activities
- Locations will be shared next week
- Priority for FREE programming for children who are:
 - In grades K-5 (with space for middle school too)
 - Low income
 - Engaged with child welfare
 - Engaged in homeless system
 - Are referred by school counselor or social worker
- Initial funding will provide capacity for ~1000 children, demand will be closely monitored

Food Distributions



WHAT: Drive-Up Food Distribution WHEN: Monday, August 31 (12 p.m. – 2 p.m.) WHERE: Greater Pittsburgh Community Food Bank; 1 N Linden Street, Duquesne, PA 15110

MAKE A RESERVATION

<https://www.pittsburghfoodbank.org/get-help/drive-up/>

A video player interface for a food distribution event. The video title is "Farmers to Families Food Distribution | Edgewood/Swissvale". The video is 5 seconds long and has played for 2 seconds. The video content shows a green background with the text "FARMERS TO FAMILIES Food Distribution" and "EDGEWOOD/SWISSVALE" with a location pin icon. Below the video player, there is a red timestamp "SAT, AUG 29 AT 11 AM", the event title "Farmers to Families Food Distribution | Edgewood/Swissvale", the location "Pittsburgh", and the text "You like 412 Food Rescue". There is also a button labeled "Interested" with a star icon.

ISOLATION AND QUARANTINE FACILITY CONTACTS

FOR INDIVIDUALS AND COUPLES
WITHOUT CHILDREN

Homelessness System referrals:
Jessica.McKown@alleghenycounty.us

Office of Behavioral Health referrals:
Diane.Johnson@alleghenycounty.us

Allegheny County Jail/CJ referrals:
Jennifer.Batterton@alleghenycounty.us

**Immigrant and International
program referrals:** bgreen@ifcspgh.org

FOR FAMILIES

Remy Harris:

Remy.Harris@alleghenycounty.us

NEW HOUSING NAVIGATION RESOURCES

Ask a Navigator! Office Hours – Every Tuesday from 10:30-11:00AM

[Join Microsoft Teams Meeting](#)

[+1 267-368-7515](#) United States, Philadelphia (Toll)

Conference ID: 947 434 365#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

Trainings

- Provider Trainings beginning in September
- Coming soon: Landlord Trainings

COMING SOON: NEW PROGRAMS FOR YOUTH EXPERIENCING HOMELESSNESS

- ❑ In 2019, Allegheny County DHS was awarded a Youth Homelessness Demonstration Program grant from HUD
- ❑ Over the past year, DHS and the AC Youth Action Board have convened youth and the partners that serve them including community leaders, service providers, educational institutions, foundations and others to create a Coordinated Community Plan to Prevent and End Youth Homelessness.
- ❑ As part of our CCP, DHS released an RFP earlier this year seeking to fund new programs to address youth homelessness. We are in the process of awarding grants for Host Homes, Mobile Diversion Specialists, and additional Rapid Re-Housing for youth. Stay tuned for more information as those programs begin to ramp up.

In other great youth news: **10 youth moved from homelessness into permanent housing** over the past two weeks thanks to the work of our incredible partners in this work.

HOMELESSNESS PROVIDER NETWORK CALLS

Every other Tuesday at 9:30 AM

- Next call is September 15th. **Topic: Peer Support & psych rehab services - WPH**

All homelessness service providers invited and encouraged to participate

Call in information:

Phone number: 1-267-368-7515

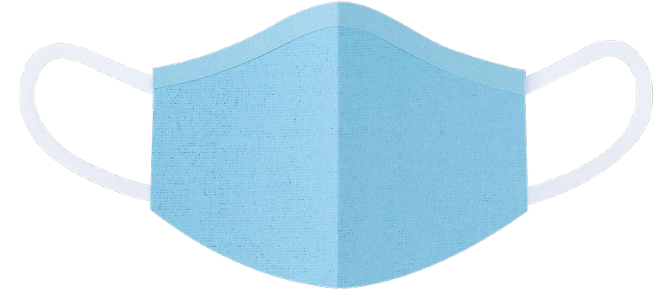
Conference ID #: 883 836 652

There will be no call on September 1

SUD CONFIDENTIALITY SURVEY

- A Pennsylvania Department of Drug and Alcohol Programs (DDAP) survey seeking stakeholder feedback on Pennsylvania's Substance Use Disorder (SUD) confidentiality regulations will be open for two more weeks. **Please let us know how these requirements are working and if they can be improved before this survey closes on August 31st!**
- Share your input here: https://www.surveymonkey.com/r/Confidentiality_Practices
- Over 1,200 people have already completed this survey. Thank you to everyone who has taken time to share insight on this important subject.
- For more information about this project, go to the DDAP website: <https://www.ddap.pa.gov/Pages/SUD-Confidentiality.aspx>

OMHSAS GUIDANCE ON MASKS, SCREENING & HANDWASHING

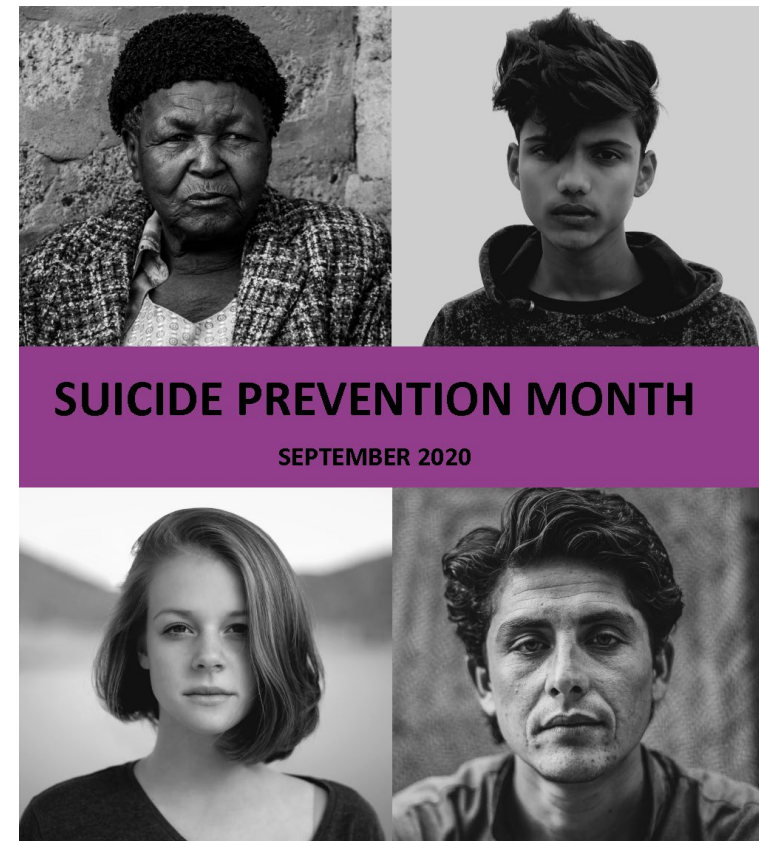


- The full memorandum issued on August 18, 2020 and can be found [here](#)
- Highlights for face coverings:
 - On July 1, 2020, Pennsylvania Secretary of Health Dr. Rachel Levine signed an [Order Requiring Universal Face Coverings](#)
 - As a result of this order, staff who provide services must wear a mask that covers their nose and mouth during the entirety of service provision.
 - Must be a cloth covering or other mask that offers higher degree of protection
 - Applies to all OMHSAS services
 - Plastic face shields are not acceptable alternatives to masks

Suicide Prevention Month, September: Resources

This [resource guide](#) provides examples of activities that you can implement in your community to raise awareness of the importance of suicide prevention. This includes ideas for training, social media posts, virtual backgrounds, and more.

8/20/2020



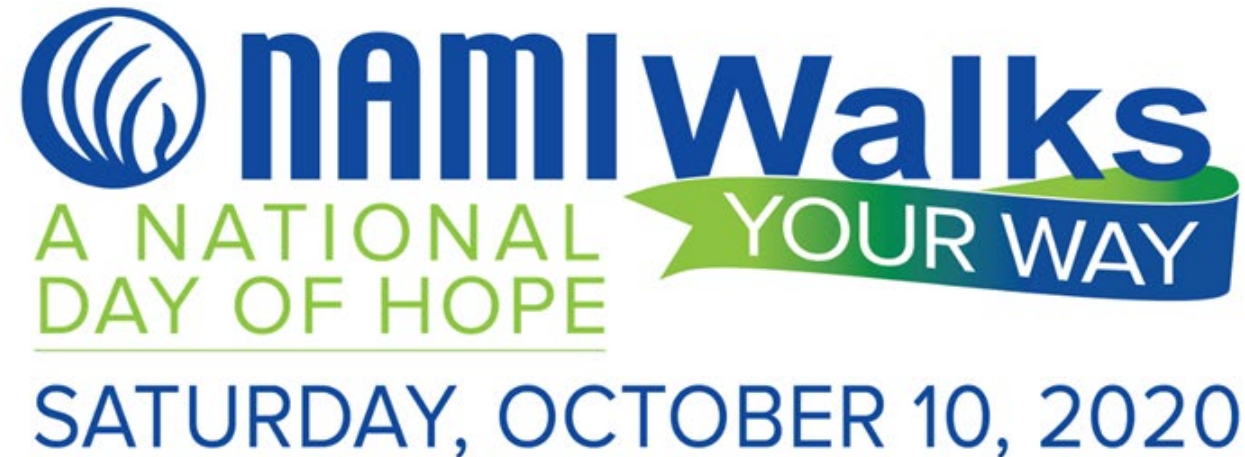
5th Annual Pittsburgh Recovery Walk – September 19th

To ensure safety, this year's walk will be semi-virtual

- Register in advance to receive a t-shirt in the mail
- Walk anywhere on or before September 19 – wearing your Recovery Walk t-shirt
- Tag your photos and videos with #MyRoadPGH
- Tune in to our livestream on the evening of September 19 for photos and videos from the morning's walk, inspiring recovery speakers, our annual recovery award ceremony, and more!
- Register Here: <https://pghrecoverywalk.org/>



NAMI Walks: October 10th, 2020



virtual walk benefitting

NAMI KEYSTONE PA

Visit: <https://www.namikeystonepa.org/nami-events/namiwalks/>

8/20/2020

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

