

THIS CALL IS BEING RECORDED

DHS Provider Briefings

Thursday 12/17/20

Briefings occur weekly, on Thursdays, at 4:30 PM



**There will be no scheduled briefing call on
December 24 or December 31**

**We will announce a special call, *if necessary*, and
communicate important information by email, as
needed.**

Agenda

- Announcements
- Health metrics
- Program updates



COVID-19

Allegheny County Mobile Testing Sites



Friday, Dec. 17, 9am-12pm , 1pm-3:30

300 JHF Drive, Pittsburgh PA 15217

Pre-registration link:

<http://alleghenycovidtesting.com>

Walk-ins welcomed

Insurance not required. However, if you have insurance that will cover the cost, your insurance will be billed

COVID-19 Test Site in McKeesport

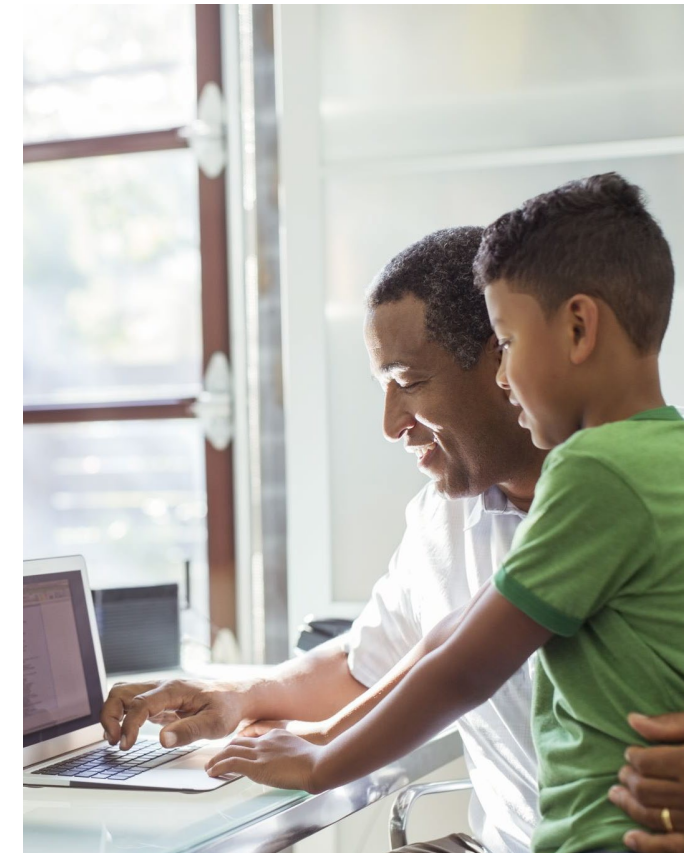


- Address: 455 Industry Road, McKeesport
- Regular hours: Monday – Saturday 9am- 5pm
- Free COVID-19 Testing for anyone over 3 years old.
- Testing by **Appointment Only**. Pre-register online or via phone at 412-209-2262.
- This is a drive-thru site with self-administered tests. No prescription or referral needed.
- Beginning 11/23, insurance billing information will be collected but test will still be free if someone does not have insurance or their insurance does not cover cost
- **If you are unable to drive, contact the COVID-19 Hotline at 1-888-856-2774 for additional options & resources.**
- Registration and testing information available at bit.ly/McKeesportCOVIDTestSite

**There will be no testing on
December 24 and 25 and
December 31 and January 1**

DEVICE REQUESTS

- WiFi Hotspots from T-Mobile are no longer available. Additional units may be available next year.
 - Reminder: WiFi Hotspot service charges **will continue to be paid by DHS into 2021**. Service lasts 12 months beginning from original activation date.
- We have fewer than 50 laptops remaining! Our Device Request Form will close within the next week!
 - [Device Request Form](#)
- We still have plenty of headsets in stock! If you need a headset, please email us.
 - dhs-covid19supplies@alleghenycounty.us

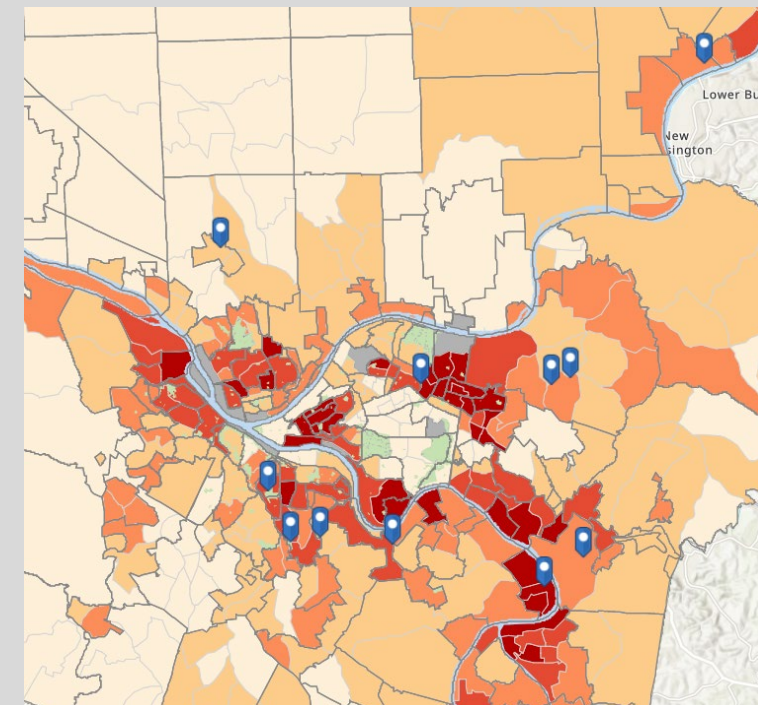


FREE PUBLIC WI-FI – 9 SITES LIVE!

FIND THESE AND MORE AT:
WIFI.ALLEGHENYCOUNTY.US

CYF Mon Valley Regional Office	355 Lincoln Hwy, Suite 500 – Entire Lot	Entire Plaza Lot
CYF Permanency Office	10 Duff Rd, Penn Hills, PA	Entire Lot
CYF East Regional Office/Intake	10700 Frankstown Rd, Pittsburgh, PA	Rear Lot
DHS Gristmill Office	101 Bellevue Rd, Pittsburgh, PA	Upper-Left Lot
Donnelly-Boland HQ	2801 Custer Ave, Pittsburgh, PA	Street and Church Lot
Kingsley Family Center	6435 Frankstown Ave, Pittsburgh, PA	Front Lot
Highlands Family Center	415 E 4th Ave #6, Tarentum, PA,	Entire Lot & Courtyard
Duquesne Family Center	1 Library Pl. Duquesne, PA	Entire Lot & Surrounding Streets
Highlands Family Center	415 E. 4 th Ave Suite 6. Tarentum, PA	Front Lot & Courtyard
DES Main Office	600 Mifflin Rd, Hays, PA	Rear Lot

Look for these signs! (coming soon)



CRF Billing



30 Dec. 20

CRF Expenses
must be
incurred by
12/30/20



November

Submission of
November invoices
by 12/5/20 would be
greatly appreciated



December

Due date for
December
invoices will
likely be
1/5/21

LEARN MORE ABOUT INCARCERATED WOMEN - JOIN REMOTE TRAININGS OFFERED BY A CHILD'S PLACE PA

- ✘ Locked Out Part I: Issues Impacting Incarcerated Women, Thursday, Jan. 14, 2021: 1:30 – 3:00 p.m.
- ✘ Locked Out Part II: Issues Impacting Incarcerated Women, Thursday, Jan. 21, 2021: 1:30 – 3:00 p.m.
- ✘ Part III Human Trafficking, Thursday, Jan. 28, 2021: 1:30-3:00 pm
- ✘ Choose any you like. Please register prior to session. Continuing education credits available. Contact Vicki Sirockman at 422-728-8287 or vsirockman@achildsplacepa.org.



Policy & Legislative Update

Lots of last-minute negotiations occurring for a \$900b Federal stimulus bill to accompany the \$1.4t bill to fund the government through September 30th, 2021. While nothing is certain yet, the following are key parts of the negotiation and *may* be included:

- \$600 or \$700 **individual stimulus checks**, income and family threshold not finalized, plus an amount for children
- \$10b for **childcare provider assistance**
- \$5b in emergency funding for **substance abuse prevention and treatment and mental health**
- **Extension of unemployment assistance** with supplemental \$300 per week
- \$13b for **emergency food assistance**: SNAP increases and funding for food banks and food pantries
- \$25b for **emergency rental assistance and extension of eviction moratorium** through January 31
- \$35b for **healthcare providers**
- \$16b for **COVID-19 testing, tracing and vaccine development and distribution**
- \$82b of **education funding**, including \$54 billion dedicated to K-12 schools
- **Extension of student loan forbearance** through April 1, 2021
- \$12b **investment for low-income and minority communities** through community development financial institutions (CDFIs) and minority depository institutions (MDIs)
- \$300b for **Small Business Administration PPP Loans** (inclusion of restaurants and live venues, and a simplified loan forgiveness process for PPP loans of \$150,000 or less)
- **No** funding for state and local governments included in this bill

Policy & Legislative Update

- Pittsburgh City Council amended the Mayor's budget allocations this week, including major funding shifts from the police budget, and plans to have a final vote next week.
 - About \$5.3m was moved from police to public safety to fund the Stop the Violence initiative. Stop the Violence Fund is seeded with \$250,000 plus percentages of the police budget that increase gradually from 6% in 2021 to 10% in 2026. It is intended to pay for programs aimed at prevention and treatment.
- Councilman O'Connor championed an amendment that was unanimously approved moving \$4.1m from the Mon-Oakland Connector transit initiative towards housing and small business programs, including:
 - \$1.9m for the City's Housing Opportunity Fund
 - \$500,000 to housing in federally designated areas
 - \$420,000 to the Urban Redevelopment Authority's small business programs
 - \$270,000 to the Avenues of Hope business district funding for historically Black neighborhoods

Updated Covid-19 Guidance for DHS providers – Overview of December 2020 Updates

Enhancements to DHS Guidance documents stem from PA's November 2020 [Mitigation and Enforcement order](#), the November 2020 updates to [PA DOH's Mask Order](#), and ACHD's updated [Isolation and Quarantine](#) guidance.

DHS Guidance for Congregate and Long-Term Care providers:

This document was updated to reflect:

- Strengthened masking guidance
- Updated isolation and quarantine guidance for exposed or Covid-positive/probable employees
- Enhanced guidance to control non-resident visitation

DHS Guidance for Providers Conducting In-Person Operations:

This document was updated to reflect:

- **Enhanced masking guidance**
- Strengthened **isolation and quarantine** guidance for employers' affected employees;
- Enhanced **temperature screening** guidance; and
- Strengthened **telework, remote work, and social distancing** guidelines

DHS Communications Protocol For Reporting Positive Cases:

This document was updated to reflect:

- Updated relevant contact information
- Edits to clarify ACHD's current process upon receipt of providers' reports of positive cases

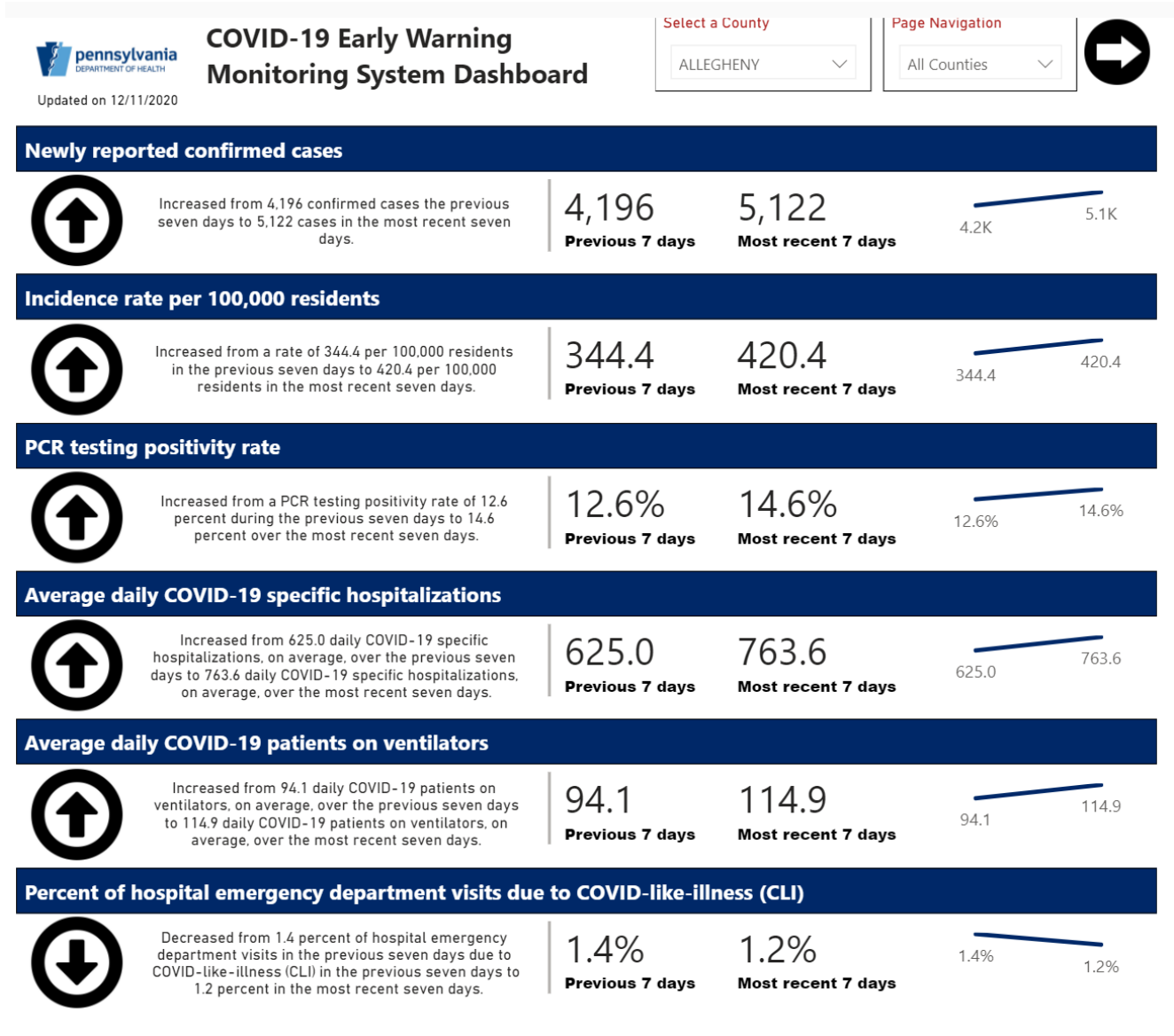
Communication Protocol for Covid-19 Cases

- In a single email to the following three individuals, the program administrator is to immediately notify the Allegheny County Department of Human Services (ACDHS) and the Allegheny County Health Department (ACHD) that an individual being served in the program is presumed or has tested positive for COVID-19:
- LuAnn.brink@alleghenycounty.us
- Brian Bell, DHS's Privacy Officer, DHSPrivacyOfficer@alleghenycounty.us
- Your DHS program office contact

PA State Metrics

- Compares this week (December 4th to December 10th) to previous week (November 27th to December 3rd). Data is updated every Friday.

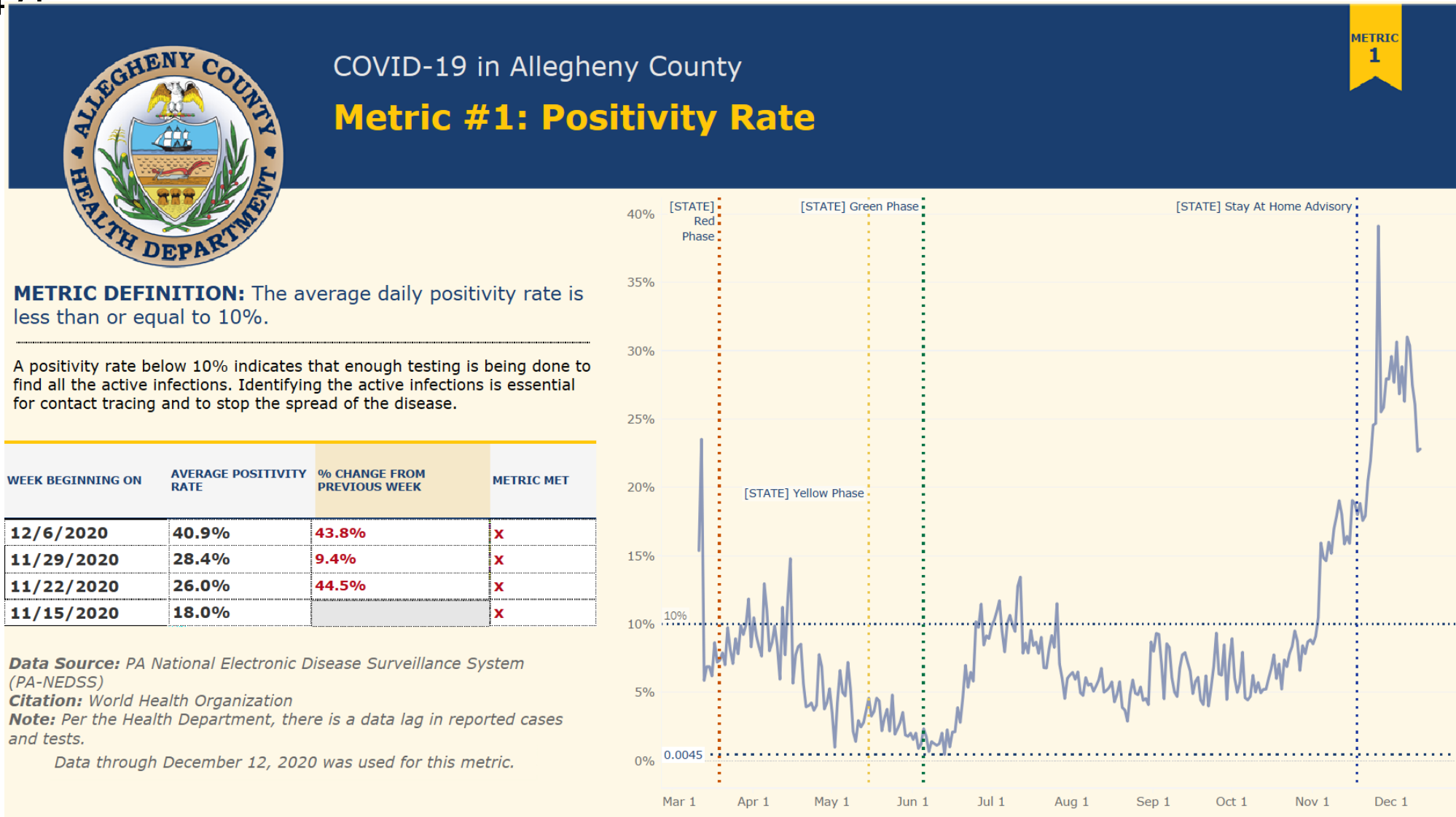
	% change from last week to this week
Newly reported cases	22%
Incidence rate per 100,000	22%
Positivity rate	16%
Ave. daily hospitalizations	22%
Ave. daily patients on ventilators	22%
% ED visits due to CLI	-14%



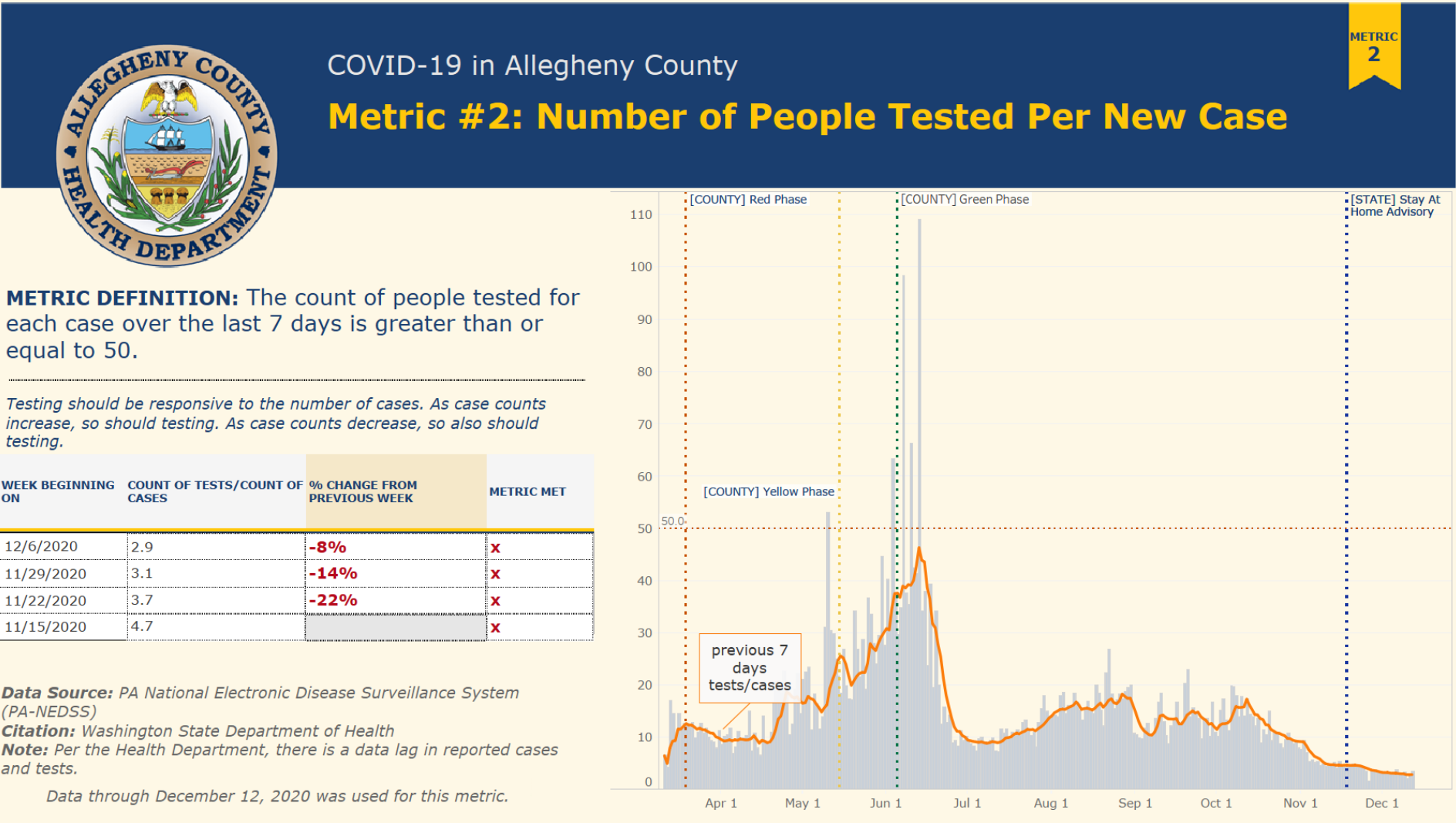
PA state's early warning system dashboard

(<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Monitoring-Dashboard.aspx>).

The average weekly positivity rate has been increasing for the last month and has been above 10% since November 3rd. On December 11th, there was a **23% positivity rate** (457 cases out of 2,022 tests). NOTE: The spike on the graph is from Thanksgiving, when there were much fewer tests (N=347)



Though the number of people tested has been increasing since early September, the number of cases has increased at a faster rate. As such, the number of people tested per new case has been falling since early October. The ratio is the lowest it has been during the pandemic. 795 people were tested on 10/10 (with 40 cases) compared to 2,022 on 12/11 (with 457 cases)



Cases have been rising since October. Cases decreased in the past week but still remain very high.



COVID-19 in Allegheny County

Metric #3: Declining or Low Case Counts

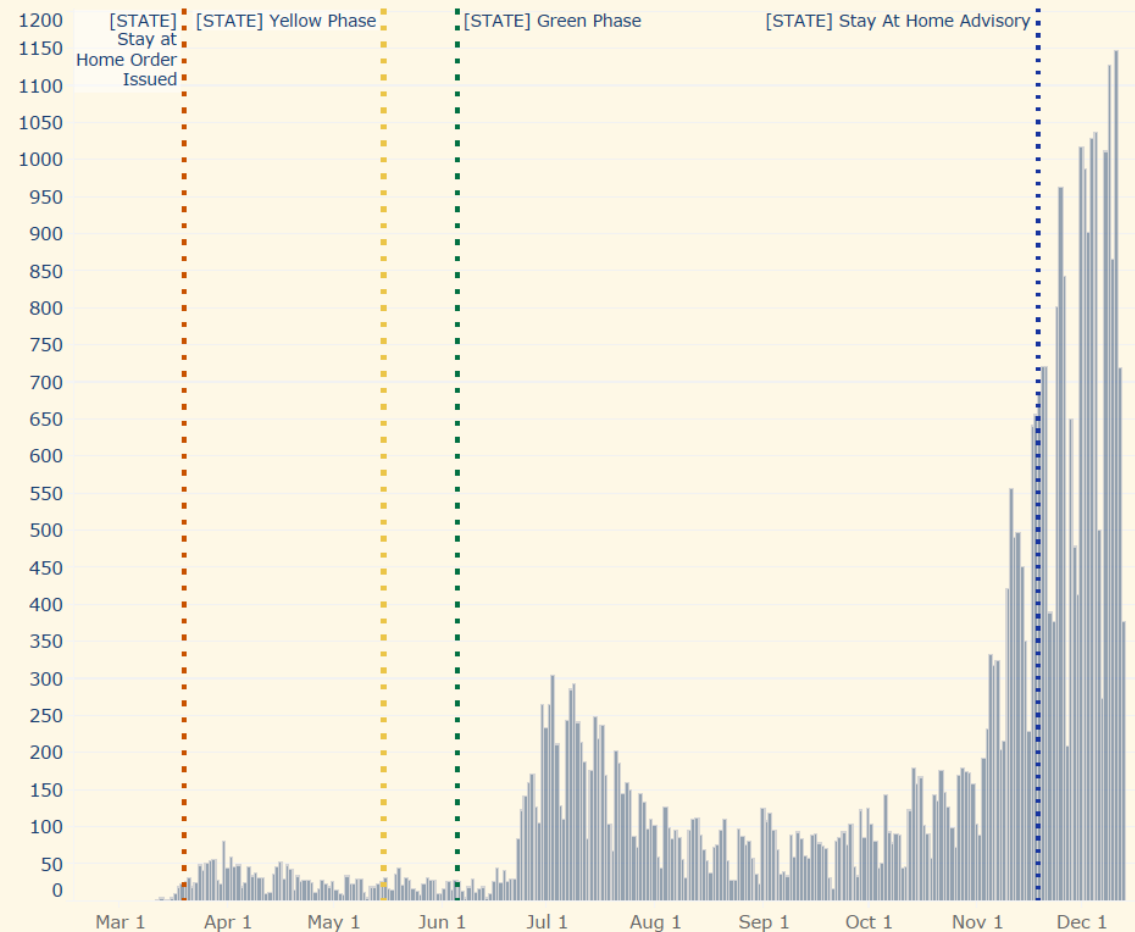
METRIC
3

METRIC DEFINITION: The 14 day count of new cases is declining or is consistently low.

A declining or low case counts indicates fewer people are infected and have the ability to spread COVID-19 to others.

WEEK BEGINNING ON	COUNT OF CASES	% CHANGE FROM PREVIOUS WEEK	AVERAGE DAILY POSITIVE TEST RATE	METRIC MET
12/6/2020	5,513	-6%	26.7%	X
11/29/2020	5,878	36%	28.5%	X
11/22/2020	4,319	7%	26.0%	X
11/15/2020	4,034		18.0%	X

Data Source: PA National Electronic Disease Surveillance System (PA-NEDSS)
Citation: National Governors Association
Note: Per the Health Department, there is a data lag in reported cases and tests.
 Data through December 12, 2020 was used for this metric.



The case rate per 100,000 residents has continued to rise. On 12/11, there was a case rate of 943 cases per 100,000. Since the week of 10/17, we've seen a 692% (from 119 to 943 per 100,000) increase in the case rate.



COVID-19 in Allegheny County
Metric #4: Case Rate

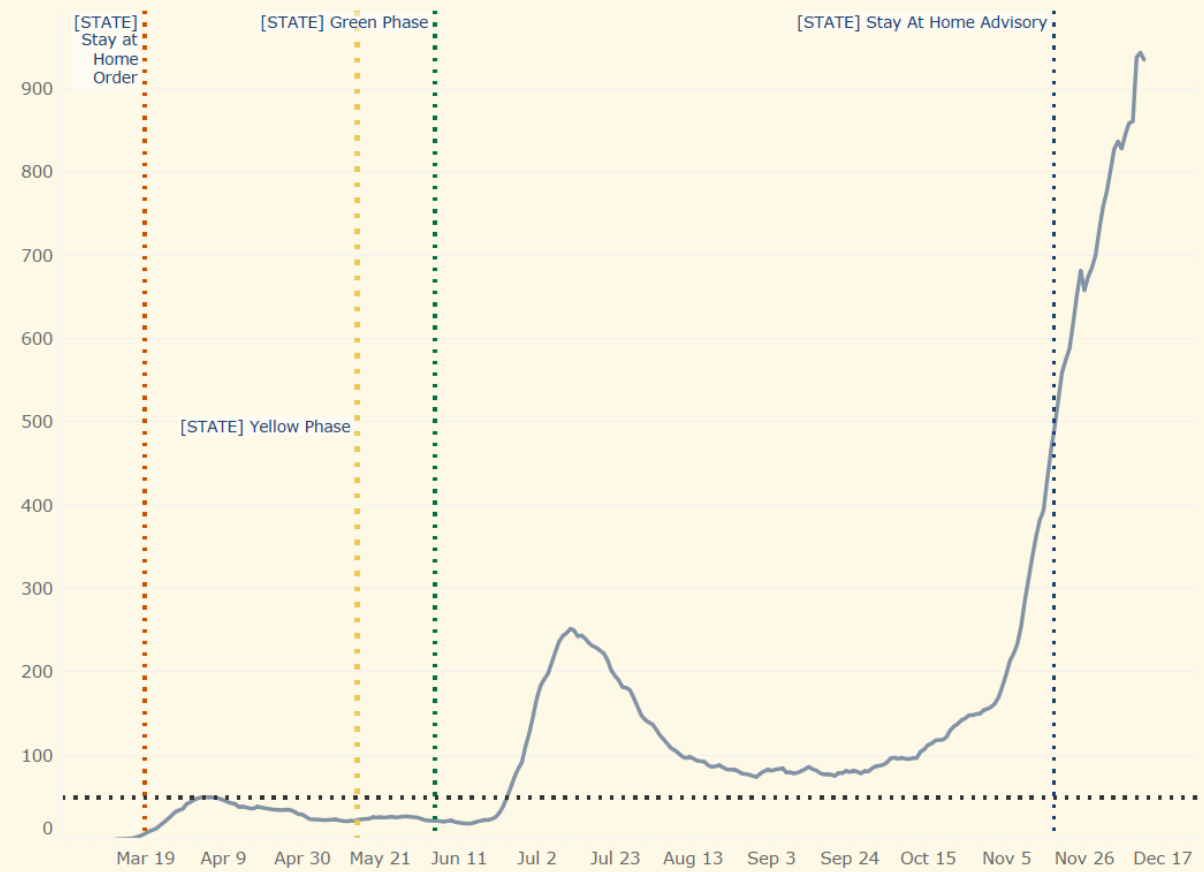
METRIC
4

METRIC DEFINITION: The 14 day count of new cases per 100,000 residents is below 50.

Similar to a low case count, a low case rate indicates fewer people are infected and have the ability to spread covid-19 to others.

WEEK BEGINNING ON	AVERAGE COUNT OF CASES PER 100,000	% CHANGE FROM PREVIOUS WEEK	METRIC MET
12/6/2020	887	14%	X
11/29/2020	777	19%	X
11/22/2020	652	32%	X
11/15/2020	493		X

Data Source: PA National Electronic Disease Surveillance System (PA-NEDSS), 2018 US Census Bureau population estimates
Citation: State of Pennsylvania (<https://www.governor.pa.gov/process-to-reopen-pennsylvania/>)
Note: Per the Health Department, there is a data lag in reported cases and tests.
Data through December 12, 2020 was used for this metric.



The 3-day average of total net hospitalizations continue to rise. It was 820 on 12/16. This has increased by 486% since 11/6 (from 140 to 820).



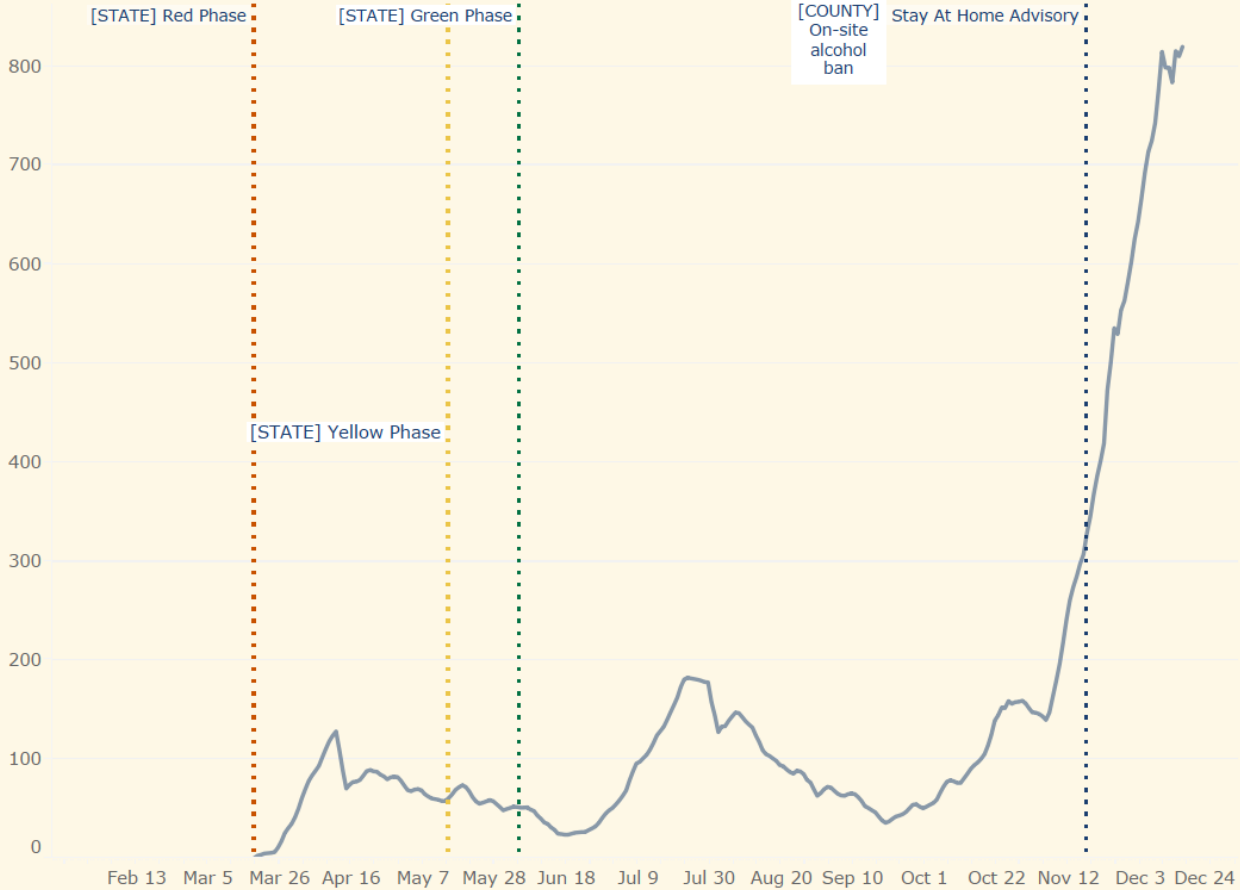
COVID-19 in Allegheny County

Metric #5: Decline in Hospitalizations

METRIC 5

METRIC DEFINITION: A decline in the three-day rolling average of total net hospitalizations (defined as the total number of people in the hospital on a given day) over the course of a 14-day period.

WEEK BEGINNING ON	AVERAGE WEEKLY NUMBER OF PATIENTS	% CHANGE FROM PREVIOUS WEEK	METRIC MET ON LAST DAY OF WEEK
12/11/2020	793	4%	X
12/4/2020	760	26%	X
11/20/2020	464		X



Data Source: Hospital and Health System Association of Pennsylvania (https://public.tableau.com/profile/hap_research#!/vizhome/EEIRegion/EEIRegion)
Citation: Centers for Disease Control and Prevention

ICU bed usage has hovered around 90% for the last few weeks and rose above it again. On 12/14 the ICU bed usage was 89%.



COVID-19 in Allegheny County

Metric #6: ICU Bed Usage

METRIC
6

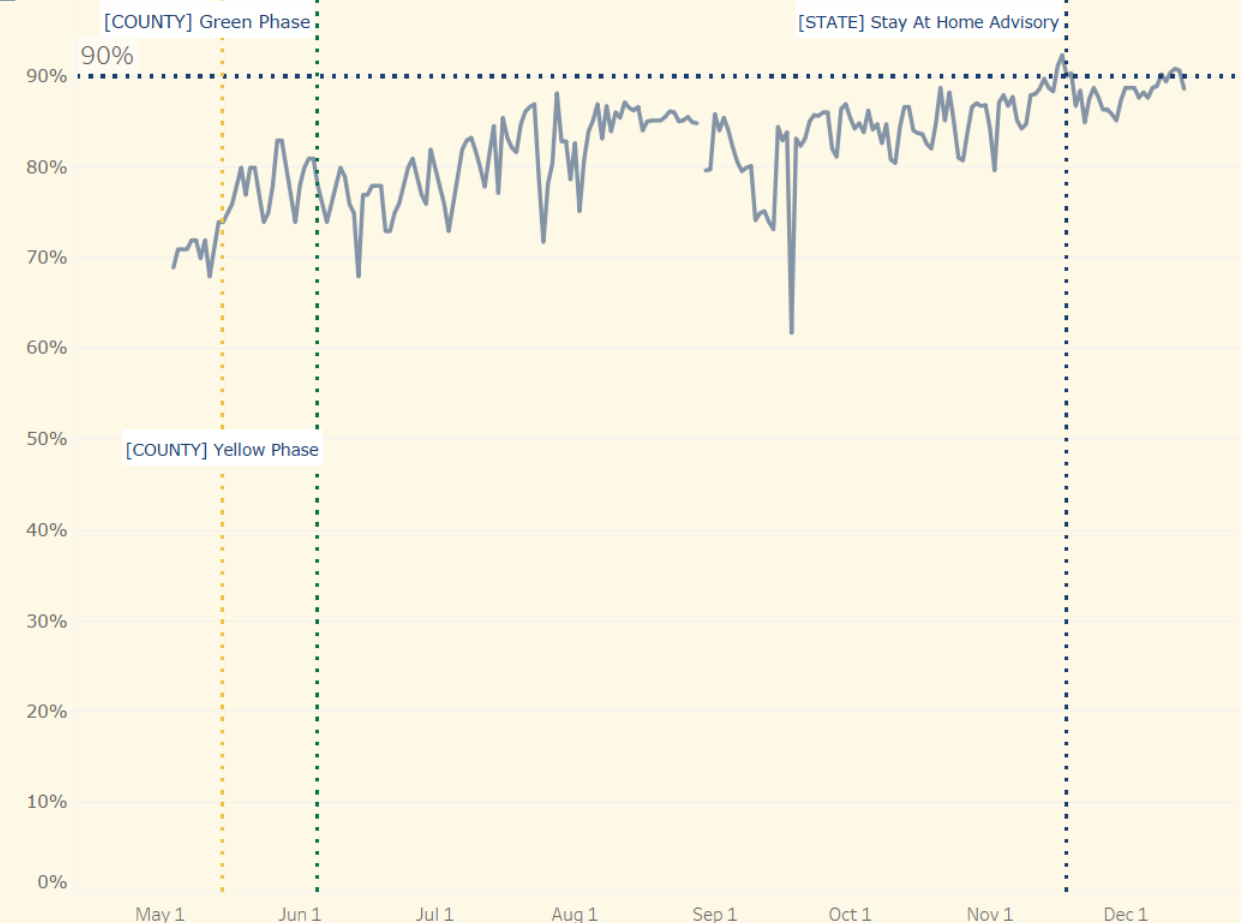
METRIC DEFINITION: Percent of ICU beds that are currently occupied is less than 90%

Nearly 30% of hospitalizations for COVID-19 ultimately require critical care. Regional health care systems should both maintain sufficient bed capacity for a potential resurgence in cases and have specific ICU bed capacity.

WEEK BEGINNING ON	AVERAGE WEEKLY ICU USAGE	% CHANGE FROM PREVIOUS WEEK	METRIC MET DURING WEEK
12/4/2020	88.8%	1.4%	✓
11/27/2020	87.3%	0.1%	✓
11/20/2020	87.3%		✓

Data Source: Hospital and Health System Association of Pennsylvania (<https://public.tableau.com/profile/hap.research#!/vizhome/EEIRegion/EEIRegion>)

Citation: State of Pennsylvania (<https://www.health.pa.gov/topics/disease/coronavirus/Pages/County-Dashboard.aspx>)



Deaths rose in recent weeks and exceeding daily deaths of 6 (3 day rolling average) for the first time since the start of the pandemic. The number of deaths in the week of 12/6 decreased from the previous week



COVID-19 in Allegheny County

Metric #7: Decline in Deaths

METRIC
7

METRIC DEFINITION: The daily decline in the 3 day rolling average count of deaths

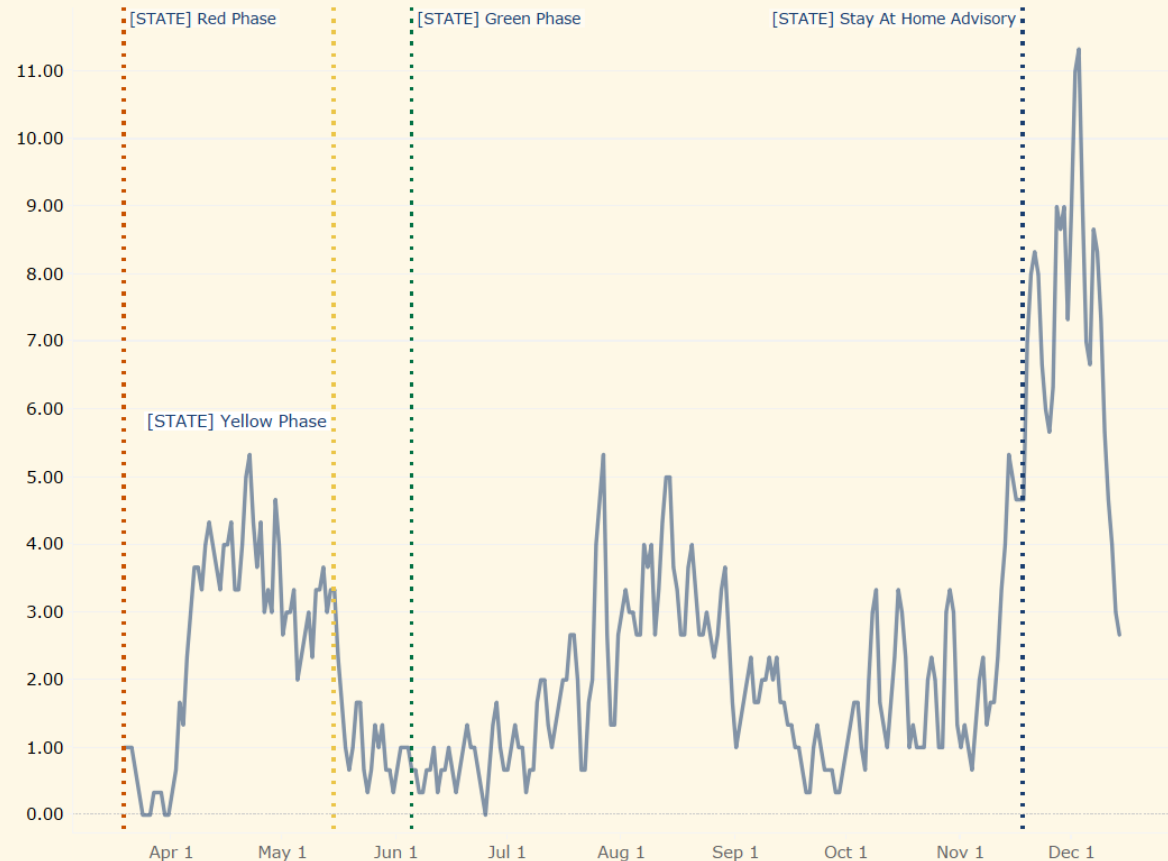
WEEK BEGINNING ON	COUNT OF DEATHS	% CHANGE FROM PREVIOUS WEEK	METRIC MET ON LAST DAY OF WEEK
12/6/2020	43	-32%	X
11/29/2020	63	19%	X
11/22/2020	53	18%	X
11/15/2020	45		X

Data Source: Hospital and Health System Association of Pennsylvania
https://public.tableau.com/profile/hap_research#1/vizhome/EEIRegion/EEIRegion

Citation: State of Massachusetts

Note: Per the Health Department, there is a data lag in reported cases and tests.

Data through December 12, 2020 was used for this metric.



HEALTH OF THE CHILDCARE SYSTEM

Good News:

- Tuesday 12/15 was the first day of the fiscal year in which there was NO WAITING LIST for the childcare subsidy
- Community learning hubs will remain open in 2021

Covid-Related Challenges:

- 28 providers closed temporarily in December due to potential/positive cases of COVID-19. This has impacted over 500 children receiving the childcare subsidy as they've had to make alternative arrangements while their facilities were closed.
- An additional 61 providers are temporarily closed due to challenges with reopening during COVID-19. Reasons for temporary closure include being located in a closed K-12 school, lack of staff comfortable working right now, enrollment challenges, and more
- 20 childcare providers have permanently closed since the start of COVID-19 in Allegheny County
- There are currently over 600 licensed childcare providers still open and serving children across Allegheny County.

Resources:

- Early Learning Resource Center (ELRC): Physical offices not open to public, but all services available virtually @ (412) 350-3577 and elrc5@alleghenycounty.us
- Community Learning Hubs: [Community Learning Hubs - Trying Together](#)

FOOD DISTRIBUTION

PEOPLE & PETS
Food Distribution

HEINZ FIELD 

23

WEDNESDAY, DECEMBER 23, 2020 AT 12 PM EST – 2 PM EST

People & Pets Food Distribution / Volunteers Needed

Heinz Field

412 Food Rescue and the Pittsburgh Aviation Animal Rescue Team (PAART) are teaming up to feed people AND pets. This is a no-contact, drive-through giveaway in Heinz Field's Gold Lot 1 parking lot. 412 Food Rescue will distribute 420 [#FarmerstoFamilies](#) grocery boxes containing produce, dairy, and protein items, and PAART will provide 400 bags of dog and cat food donated by Tim Russell of Maggie's Farm Rum. No registration is required to receive food.

FOOD RESOURCES

Monday,
January 4

Duquesne

3 p.m. – 5 p.m.
Greater Pittsburgh Community Food Bank
1 N Linden Street, Duquesne, PA 15110

[MAKE A RESERVATION](#)

Saturday,
January 16

McKeesport

10 a.m. – 12 p.m.
McKeesport Area High School
1960 Eden Park Blvd., McKeesport, PA 15132

[MAKE A RESERVATION](#)

Make Reservations Here!

[Drive-Up Food Distributions](#)
[- Greater Pittsburgh](#)
[Community Food Bank](#)
[\(\[pittsburghfoodbank.org\]\(http://pittsburghfoodbank.org\)\)](http://pittsburghfoodbank.org)

The Food Bank's network of food pantries is ready and able to serve you! Connecting with a pantry in your area means consistent access to food.

Use the Food Bank's locator tool to find the pantry closest to you!

<https://www.pittsburghfoodbank.org/get-help/locator/>

HEALTH OF THE HOMELESSNESS SYSTEM

- Providers are still operating, sheltering, housing, and moving people into permanent housing.
- Adult shelter beds available (year-round and winter).
- A few emergency shelter units available for smaller families, larger units not available.
- Low number of transition age youth-specific shelter beds (ages 18-24).
- Utility assistance is available, contact Allegheny Link 866-730-2368
- Isolation and Quarantine facilities (Safe Haven & Family) receiving referrals, taking in record numbers of people

COVID-19 & THE HOMELESSNESS SYSTEM

(03/16/2020-12/3/2020)

COVID-19 Incident Reports

54 Clients

20 Positive

24 Negative

10 Pending

10 Staff

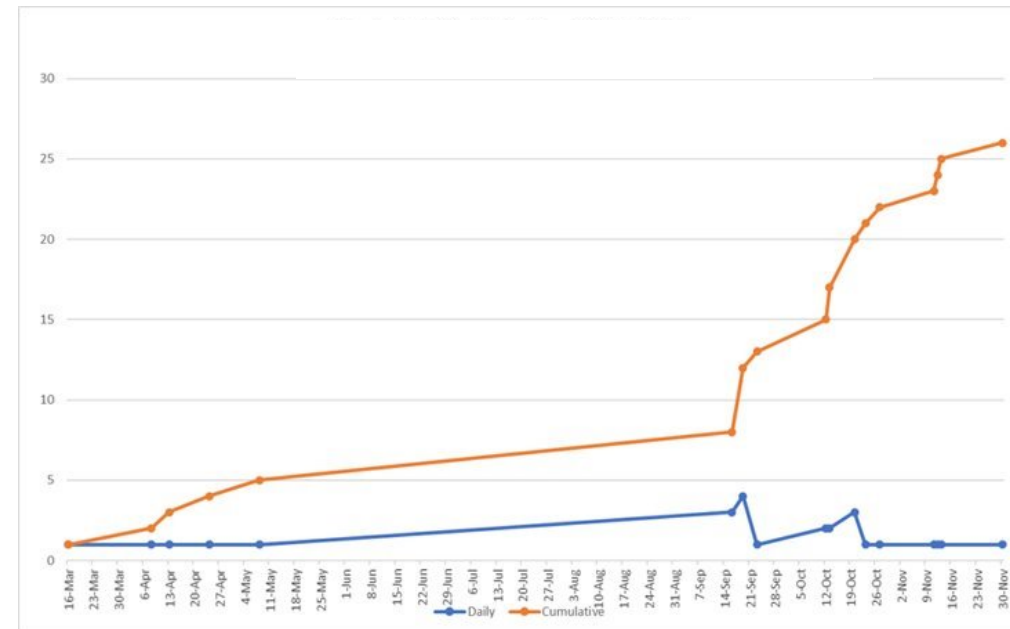
6 Positive

1 Negative

1 Exposed

2 Pending

Clients & Staff with Positive COVID-19 Tests



PROVIDER SUPPORT AND RESOURCES

Upcoming Trainings

January 27th, at 1pm – Landlord/Tenant Topics

- Standard lease breakdown
- Tenant Responsibilities
- Landlord Responsibilities

[Click here to join the meeting](#) or call in (audio only) +1 267-368-7515 Conference ID: 919 769 821#

February 24th, at 1pm – Housing Crisis

- Hoarding / Infestations
- Housing Cost Burdened
- Eviction Prevention
- Condemnations
- Change of Ownership/Common Real Estate Scams

[Click here to join the meeting](#) or call in (audio only) [+1 267-368-7515](#) Conference ID: 129 530 437#

Virtual trainings being scheduled now: Mental Health First Aid, Trauma Informed Care, Sexual Orientation and Gender Identity and Expression

Upcoming Calls

Housing & Homelessness Provider Calls

Every other Tuesday @ 9:30AM
Next Call: January 5th
Featuring: Just Mediation
[Join Microsoft Teams Meeting](#)
[+1 267-368-7515](#)
Conference ID: 883 836 652#

Ask a Navigator Office Hours

Every Tuesday, 10:30am-11am
[Join Microsoft Teams Meeting](#)
[+1 267-368-7515](#)
Conference ID: 947 434 365#

Office of Behavioral Health Network Update

- No provider closures, services still operating
- Office of Behavioral Health and Community Care actively monitor for capacity and access concerns
- Approximately 37% of HealthChoices-funded delivered via telehealth
- Safe Haven hotel open and available to referrals from behavioral health system

Mental Health Services

- School-Based:
 - Operating via telehealth and in-person when possible and/or needed
 - Actively providing services through 17 School Based Outpatient providers, 10 Community School Based Behavioral Health Teams (CSBBH), Educational Service Coordinators, and School Based Partial Programs
- Residential:
 - 14 MH residential providers operating as during pre-pandemic
 - Children's Residential Treatment Facilities (RTFs) operating as normal
 - Diversion & Acute Stabilization, inpatient units open and operating
- Non-Residential:
 - Community Based Services are mostly operating via telehealth with in-person as needed

Drug & Alcohol Services

- Pathway to Care and Recovery open
- Centers of Excellence reporting continued services and warm hand-offs
- Certified Assessment Centers open and operating
- Prevention/Intervention providers offering virtual services with in-person when needed
- Recovery Housing has available capacity
- 51 Residential providers, available capacity

Student Assistance Program

- 9 Student Assistance providers currently serving all 43 school districts in Allegheny County
- Funding for Student Assistance Program providers moved from fee-for-service to program-funded, to give them flexibility to provide holistic support to families, support school districts, and educate teachers about identifying students who may be struggling with their mental health/substance use in an online/hybrid environment

Early Intervention

- Early Intervention Services shifted back to full tele-intervention on 11/16/20
 - In-person available for those at increased medical risk
- New referrals and utilization of services are down – over 1,000 fewer referrals than last year
- Public service announcements developed & deployed, tracking resulting referrals
 - Radio ads continuing through December 30
 - Facebook and Instagram ads reached 12,440 people
 - [View the public service announcement at this link](#)
- Training and support webinars scheduled for Early Intervention parents and professionals to address compassion fatigue, zoom fatigue and COVID-19 fatigue

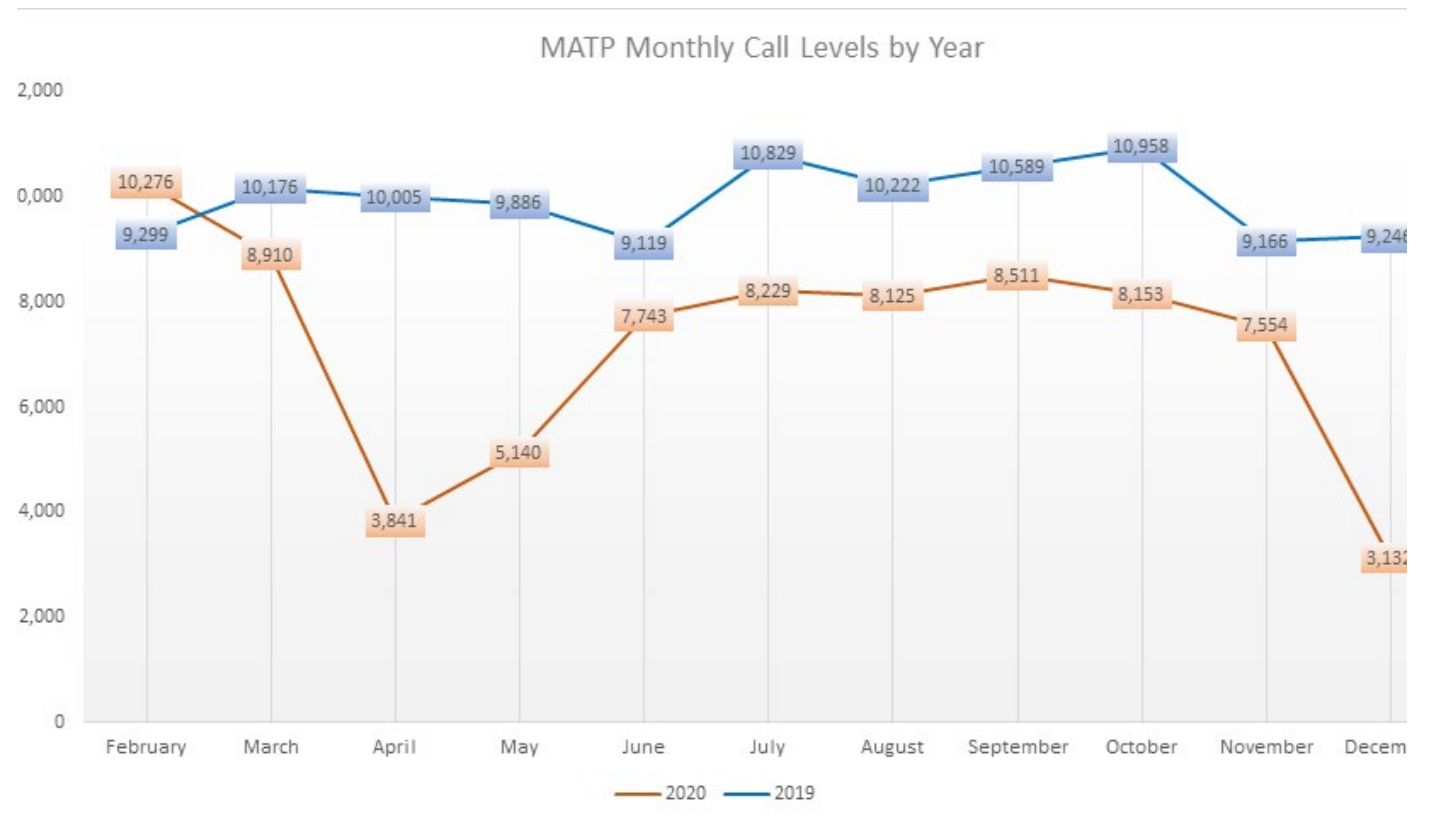
Peer Support and Advocacy Network (PSAN) Warmline

- Warmline: 1-866-661-WARM (9276), 9:00 am – 1:00 am daily
- Steady increase in calls since the beginning of the pandemic, expanded hours
- 70% increase in calls in November 2020 compared to November 2019

Medical Assistance Transportation Program (MATP)

- MATP

- Call center fully operational, handling an average of more than 8,000 calls per month
- Ridership steadily increased after shutdown orders lifted, and remains steady but not yet back to pre-COVID levels
- Special transport service has been arranged for clients who receive life-sustaining treatment (e.g., dialysis) and test positive for COVID

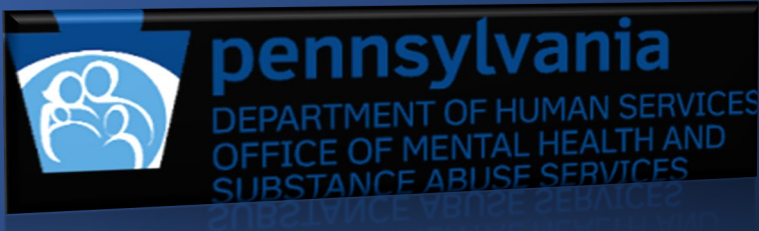


Crisis Services

- Telephone and Mobile Crisis Intervention are open and operating via telehealth, with in-person services when needed
- Walk-in open
- Crisis Residential open at a limited capacity due to COVID
- Overall, with the exception of Crisis Residential, services trended downward during the Q4 of FY 20 and are now trending back to normal levels

Information, Referral and Emergency Services (IRES)

- Information, Referral and Emergency Services (IRES) (412-350-4457)
 - Call center fully operational
 - Call and petition volumes on par with pre-COVID numbers, with over 9,500 calls and 4,600 petitions from March 16 – December 16



Advancing the Call for Change

OMHSAS and Mercer Government Human Services Consulting invites you to attend one of several stakeholder groups and provide your thoughts on behavioral health care in Pennsylvania

For 15 years, OMHSAS has promoted a behavioral health services system that helps an individual's ability to live more self-directed lives, improve their health and wellness and successfully meet everyday life challenges

These discussion will focus specifically on your thoughts and experiences from the last 15 years.

Stakeholder Group 1: Adult Members and their natural supports and/or family members

- January 4th 12:30pm-2:00pm
- Link to Register:
https://mmc.zoom.us/webinar/register/WN_Mt6YgkJERompz_VWJmApbg

Stakeholder Group 2: Children and youth, young adults 18-21 and their family or other preferred support people

- January 4th 2:30pm-4:00pm
- Link to register:
https://mmc.zoom.us/webinar/register/WN_MmoNvMbjSS2u1HSJGw2ZuQ

Member Interview Guide that will be used to guide the discussion

- [Advancing the Call for Change: Member Interview Guide](#)

Behavioral Health Resources for Allegheny County

Mental Health Crisis:

Resolve Crisis Services: 333 Braddock Avenue Pittsburgh, PA 15208
1-888-7-YOU-CAN (796-8226)
365/24/7 crisis services – phone, walk-in, and mobile

Drug & Alcohol:

Pathway to Care and Recovery: 326 Third Avenue, Pittsburgh, PA 15222
412-325-7550
365/24/7 information, support and help – phone, walk-in, and mobile

Information, Education and Support

Peer Support and Advocacy Network (PSAN)

Providers support and advocacy offered by persons with lived experience

<https://www.peer-support.org>

Main number: 412-227-0402

Warm line: 1-866-661-WARM (9276), 9am to 1am daily

Allegheny Family Network (AFN)

Offers information, support, advocacy and referral assistance for caregivers raising children with behavioral health challenges or needs

<https://www.alleghenyfamilynetwork.org/programs>

Main number: 412-246-2030

CHATLine: 1-888-273-2361, 9 am – 4::30 pm, Monday through Friday

NAMI Keystone PA (National Alliance on Mental Illness)

<https://www.namikeystonepa.org/>

NAMI Helpline: 1-888-264-7972

Local Office: 412-366-3788

For help, support, information and referral to resources

MHA-SWPA (Mental Health America of Southwest Pennsylvania)

724-834-6351

<https://mhaswpa.org/>

Offers virtual support groups and other resources for education

Additional Allegheny County Resources

Early Intervention Services

The Alliance for Infants and Toddlers

Serving children under the age of 3 with developmental challenges or needs

<https://www.afit.org/resources>

412-855-6000

Early Intervention Technical Portal (EITP):

<https://www.eita-pa.org>

Online portal with resources to support families, professional development, and partners

Student Assistance Programs (SAP)

School-based supports for students to connect with mental health or safety supports, offered in every school district in Allegheny County. For referral, connect with teacher, administrator or counselor at child's school.

Pittsburgh Learning Collaborative Family Hotline

Assistance in navigating academic and personal needs

412-256-8536 (412-335-7446) for Spanish

Allegheny County Department of Human Services:

Office of Behavioral Health

- 412-350-4457
- <https://www.alleghenycounty.us/Human-Services/About/Offices/Behavioral-Health.aspx>

Office of Behavioral Health Bureau of Drug & Alcohol

- 412-350-3328
- <https://www.alleghenycounty.us/Human-Services/Programs-Services/Disabilities/Drug-Alcohol/Drug-and-Alcohol-Services-for-Adults.aspx>

LINK

- 1-866-730-2368
- <https://www.alleghenycounty.us/Human-Services/About/Contact/Link/About-the-Link.aspx>

Pennsylvania Behavioral Health Resources

Persevere PA:

- Operated by PA Department of Human Services
- 24/7 hotline for support with anxiety/challenging emotions
- 1-855-284-2494 TTY: 724-631-5600

Crisis Text Line:

- Text with trained crisis counselors
- Text “PA” to 741-741
- 24/7

Pennsylvania Department of Drug and Alcohol Programs Get Help Now:

- Direct connection to resources in Allegheny County, if needed
- An anonymous chat service offering the same information to individuals who may not be comfortable speaking on the phone is also available at www.ddap.pa.gov
- 1-800-662-HELP (4357)

Pennsylvania State Government Behavioral Health COVID response information:

- Office of Mental Health and Substance Abuse Services:
<https://www.dhs.pa.gov/coronavirus/Pages/OMHSAS-COVID19-Provider-Resources.aspx>
- Department of Drug & Alcohol Programs:
<https://www.ddap.pa.gov/Get%20Help%20Now/Pages/Coronavirus.aspx>

National Resources

National Suicide Prevention Lifeline: 1-800-273-TALK (8255)

- 24/7
- Free and confidential support for people in distress, prevention and crisis resources
- Individuals speaking **Spanish** who need assistance please call 1-888-628-9454

Jed Foundation:

- Support for young adults with suicidal ideation along with educational workshops and trainings
- Online resource center for Young Adult Emotional Health and Well-Being available at <https://www.jedfoundation.org/mental-health-resource-center/>

Trevor Project: 1-866-488-7386

- Crisis intervention and suicide prevention for LGBTQ+ youth as well as education resources
- Text “Start” to 678-678
- Chat on the website: <https://www.thetrevorproject.org/>

Trans Lifeline: 1-877-565-8860

- Trans-specific support, welcomes calls from anyone questioning their gender identity

Aging Services and Trends

- ✓ Stable
- ? At-risk
- ✗ Unstable

✓ In-Home Services

? Adult Day Centers

CLOSED

- Minimal participant impact due to small size
- Providers are struggling

? Personal Care, Home Support

▼ 10-15% (from July - present)

- Participants cancelling or placing holds on services

✓ All Other Services

+/- 5%

(Home repairs
Home modifications
Personal emergency response system
Medical equipment, supplies
Home health)

✓ Food

✓ Grab-n-Go

▲ 33% from the start of the pandemic

21 centers (▲ 7 from September)

- 2 providers coordinating with ACCESS

✓ Emergency Boxes

479 delivered (December)

✓ Shelf Stable Boxes

3,777 delivered (November)

✓ Home Delivered Meals

- Stable volume

? Protective Services

- Investigating cases
- Adequate PPE supplies
- Cases have ▲ and we continue to pursue additional funding for positions

✓ SeniorLine

- Stable with calls

✓ Ombudsman

- Assisted with 6 facility closures since late fall
 - Represents significant ▲
 - Typically see < 4

WE NEED YOU!

- As a reminder, we are inviting our staff and providers to become emergency respite caregivers through A Second Chance. Please promote this program. We are seeing an increased need and we need more placements for children whose caregivers are unable to care for them due to coronavirus symptoms or hospitalization.
- Email ASCICovidCombat@asecondchance-kinship.com or call Davida Allen at 412-377-2511 or Tara Skibiel at 412-715-9242.



***WE NEED
RESPITE
HOMES
ASAP!***

A Second Chance, Inc., in partnership with Allegheny County, is in need of loving, temporary respite homes to provide support for children ages 6-15.

**IF YOU CAN HELP A CHILD BY
OPENING YOUR HOME, PLEASE CALL
DAVIDA ALLEN AT 412-377-2511.**

Every child needs a loving home where they can thrive.

OFFICE OF DEVELOPMENTAL PROGRAMS



All Providers of Service

Please develop (or review) the Emergency Preparedness Plan for your agency.

This include any relocation due to isolation or quarantine needs to may need.

12/17/20

Helpful Resources



- PA Department of Health
- <https://www.health.pa.gov/topics/disease/coronavirus/Pages/Coronavirus.aspx>
- Center for Disease Control <https://www.cdc.gov/>
- Allegheny County Health Department
- <https://www.alleghenycounty.us/Health-Department/resources/COVID-19/Covid-19.aspx>
- Southwestern PA HCQU
- <https://hcqu.kepro.com/resources/informational-materials/V>

Key Contacts

- Provider questions for Allegheny County Health Department
 - DHS-COVID19Planning@alleghenycounty.us
 - Use the subject field to indicate if your qq is about CYF, Aging, BH, CYF, ID, Community Services, or DHS operations (e.g., contracting, payment)
 - <https://www.alleghenycounty.us/healthdepartment/index.aspx>
- Key DHS staff
 - Payment inquiries: Dan Evancho Dan.Evancho@alleghenycounty.us
 - Contract inquiries: Kathy Heinz Kathy.Heinz@alleghenycounty.us
Laura Brigido Laura.Brigido@alleghenycounty.us
- United Way 2-1-1
 - For basic needs assistance or general COVID-19 inquiries call the 24/7 COVID-19 Hotline at 1-888-856-2774. Language services are available.

